



### **Global Compact**

**Communication on Progress Report 2017** 

(Report period 04/2016 – 04/2017)

Qualifizierungsförderwerk Chemie GmbH (QFC)

The Global Compact, which was launched in 2000 by the then Secretary General of the United Nations (UN), Kofi Annan, is a global arrangement on environmental and social governance of globalization. Participating companies and organizations declare their commitment to comply with and to implement social and environmental standards. For more information: <a href="https://www.unglobalcompact.org">www.unglobalcompact.org</a>

#### Statement of continued support for the Global Compact

The Qualifizierungsförderwerk Chemie GmbH (QFC) joined the Global Compact in February 2008.

As one of the first steps to implement the Global Compact principles the management and works council of the QFC have signed and published a joint declaration:

"Management and works council of the QFC support the ten principles of the Global Compact and calls upon all employees of QFC to support actively the implementation and to spread the Global Compact principles."

The principles of the Global Compact are corresponding to the values of the QFC that are defined it its corporate principles. **(G4-15)** 

The QFC will continue to support the Global Compact in its sphere of influence, particularly through project work and to contribute to a fairer globalization and to a society that ensures sustainable principles by the implementation of human rights, human labour standards, environmental protection and anti-corruption. **(G4-1) (G4-56)** 

July 25, 2017

Helmut Krodel

Managing Director

Helewas Hoxlel

Qualifizierungsförderwerk Chemie GmbH

Contact: Helmut Krodel

Email: Helmut.Krodel@qfc.de Phone: +49 (0) 345 217680 Fax: +49 (0) 345 2176821

#### Short description of the company activities

#### The Origin of QFC

The non-profit Ltd. was incorporated by the Chemical, Pulp and Paper and Ceramic Workers' Union in 1994. Since its merger in 1997 into the IG BCE (Mining, Chemical and Energy Workers' Union), the IG BCE is the sole shareholder of the QFC. **(G4-7)** 

Major task of the first years was to empower people threatened by unemployment to find a new vocation and to support company reorganisation after they emerged from the former GDR collective-enterprises.

Through purposeful qualification of employees the QFC made a contribution to the growth and to the promotion of economic and industrial development, and was actively involved in the structural change of the chemical industries of East Germany.

Today, the QFC is an internationally operating project and training agency.

Countries, where QFC operates are Germany, Belgium, Bulgaria, Ireland, Italy, Norway, Poland, Sweden and Spain. **(G4-6, G4-8)** 

#### **Company Focus and Mission**

QFC is the appreviation of "Qualifizierungsförderwerk Chemie GmbH". (G4-3) Headquarters of the QFC is Hannover. (G4-5) Based on a well developed network architecture our work concentrates on four areas: (G4-4)

- First Apprenticeship
- Qualification Promotion
- Transfer management
- European competence.

As a non-profit subsidiary of the Mining, Chemical and Energy Workers' Union (IG BCE) we see ourselves primarily bearing responsibility for the employees and their enterprises at the locations which are serviced by the IG BCE.

To them belong trainees, young people, who are looking for a job and unemployed people. Furthermore we support enterprises concerning vocational education, personnel development and structural adjustments.

We perceive our work as providing a contribution towards innovation, sustainability, qualification, employment and co-operation in Europe.

#### **Corporate Structure**

Governance Structure:

Managing Director: Helmut Krodel, Authorized officer: Silvia Lehmann Representatives of the shareholder: Michael Vassiliadis, Chairman IG BCE and Petra Reinbold-Knape, member of the Executive Board of IG BCE. (G4-34)

#### **Advisory council**

The Advisory Council **(G4-38)** is established by the meeting of the shareholders and consists of 4 members. Jörg Kunkel, (IG BCE, Chairman of the advisory council) **(G4-39)** Tomas Nieber, (IG BCE), Normen Reich, (Member of Works Council InfraLeuna), Stefan Soltmann, (IG BCE).

The advisory board meets at least every six months takes part in the consultations of the board of trustees.

(G4-26) (G4-34)

Board of Trustees

The Board of Trustees consists of 25 members from companies, associations, science and politics. Chairman of the Board of Trustees: Alfred Geißler, (Board Member / Labour Director STEAG GmbH). Vice-Chair: Prof. Dr. Manuela Niethammer (Dean, University of Dresden)

The Board of Trustees meets at least once a year. (G4-26), G4-34)

Reporting of QFC in accordance with GRI-G4 The disclosure of the Communication on Progress (COP) Report 2017 (reporting period April 2016 - April 2017) (G4-28) is in accordance with the "core" principles of the reporting quidelines of the Global Reporting Initiative GRI-G4 ("G4")

The report format that was used since the first COP-report of the QFC - in 2010 - is maintained because of better comparability of some indicators ( which are, inter alia, indicators of GRI G3.1 guidelines ("GRI-").

The latest progress report of the QFC was published in June 2016 for the period April 2015 - April 2016 (**G4-29**, **G4-30**), Contact: Silvia Lehmann, QFC. (**G4-31**)

#### Stakeholder Involvement (G4-24 - G4 -27)

During the reporting period the QFC did a stakeholder analysis, which identified the following stakeholder groups of the QFC:

- employees of QFC GmbH
- shareholders : IG BCE
- Customer: IG BCE, businesses, schools
- Partners: Scientific institutions, training providers, organizations abroad, chambers, business associations, social partners, IG BCE
- Funding: (federal and state ministries, Employment Agency, IG BCE)
- Political Institutions and Political Parties
- Competitors: other project companies and training providers
- Suppliers: purchase, training providers, landlord / technical equipment
- Project accounting
  - BVA Federal Office of Administration
  - LVA State Administration Office of Saxony-Anhalt
  - IB Investment Bank Saxony-Anhalt
  - WFBB Economic Promotion Brandenburg
  - GSUB Society for Social Entrepreneurship
- BiBB Federal Institute for Vocational Education and Training (at the same time funding provider)
- ILB Investment and State Bank of Brandenburg

Stakeholder analysis is part of the sustainability check of the sustainability initiative in the German chemical industry Chemie<sup>3</sup>. Chemie<sup>3</sup> was established by IG BCE, BAVC and VCI. All identified stakeholders have a direct influence on the operational and strategic direction and activities of the QFC.

Materiality (G4-2)

The materiality analysis is also part of the sustainability check of Chemie<sup>3</sup>. The fields of action of the three dimensions of sustainability had been examined and evaluated on their

- Significance from the perspective of stakeholders
- Strategic importance from a business perspective
- Status of the processing in the enterprise.

As a result of evaluating the following areas of action were identified graded action in the first step:

#### **Urgent need for action**

#### medium-term action

- Qualification
   Personnel policy, management and corporate culture
   Skilled workers
   Participatory processes for employees, feedback systems (employees)
- feedback systems (employees)
   Know-How-security and assurance
- Provide a small investment along in a
- Business and investment planning

- -Distribution
- -Corporate governance and management (Governance Compliance)
- Stakeholder dialogues, feedback systems, communications (incl. Neighborhood dialog)
- Reconciliation of family / occupation, work-life balance
- Product-related communication and customer information
- age appropriate and OHSE appropriate design of the work process

In step 2, it was agreed to give priority to 3 - 4 to the identified issues to be discuss in working groups.

Key impacts, risks and opportunities: (G4-2)

For the QFC, as a trade union project management company, the implementation, dissemination and stabilization of social partnership, social justice and sustainability is an essential framework for the projects and activities.

The QFC had about 40 full-time employment contracts. During the reporting period the ending of several long-term projects had led to a reduction of project activities as well as project employees to 23 employees. **(G4-13)** 

The QFC is highly dependent on public funding in the acquisition of project funds. Delays in the start of the new ESF (European Social Fund) funding period and in the calls for tenders such as the ESF Social Partners Directive "Securing skilled workers: training and promoting equality" and the social partners directive at state level, have a direct impact on project activities and the number of employees.

#### Values, principles, standards, norms, Code of Conduct of the QFC

Sustainability plays the QFC central for in many ways role: - As a measure of value of a trade union institution and as a member of the Global Compact partners with In dealing its business projects that explicitly deal sustainability (ANLIN, In with PNI) - In publications (QFC CSR information) that are dedicated to sustainability issues - In its own sustainability and quality standards for the education and training (QFC - Quality standard Q3SQ)

- In the relations with stakeholders in the field of training and education , where Q3SQ is a benchmark
- Its sustainability expertise brings the QFC, through its direct participation, also in the sustainability initiative of the chemical industry (Chemie3)

#### Risks:

The QFC is not a manufacturing company. The QFC seeks through the selection of regional and local suppliers and partners, in particular training providers, not to be complicit in human rights violations.

This is done in particular by the following criteria Respect for workers' rights. Participation in sustainability initiatives, - Certification by the Quality standard Q3SQ

# Actions taken to implement the Global Compact principles in the sphere of influence of the QFC



#### Q3SQ http://gfc-news.com/unternehmen/#av-layout-grid-3

For the dissemination and implementation of the Global Compact Principles in vocational education and training, the QFC has implemented its new quality standard Q3SQ in practice, during the reporting period. (G4-27)

Q3SQ stands for Quality Standard for Social and Sustainable Qualification. The quality label Q3SQ includes a quality management, the principles of Responsible Care, as well as the principles of the Global Compact.

Q3SQ has been developed together with stakeholders of QFC (social partners, science and training providers).

Q3SQ is awarded to training providers after auditing and verification by a jury.

Jury members represent the stakeholders of QFC: Herr Anis Ben-Rhouma (IG BCE Landesbezirk Berlin – Mark Brandenburg) Frau Heidi Greinacher (VCI / AGV Nordostchemie eV), Herr Prof. Dr. Alfons Matheis (Environmental Campus Birkenfeld Fachhochschule Trier), Frau Prof. Dr. Manuela Niethammer (University of Dresden).

With the quality label to both, in the learning facilities, as well as in the education and training activities, the Global Compact Principles shall be implemented and also imparted to the participants in training and further education.

In May 2011 the quality label Q3SQ of the QFC was presented at a conference with representatives of ministries, companies, works councils, trade unions, employers and training providers and awarded for the first time publicly at the following educational institutions:

Bildungszentrum Wolfen-Bitterfeld e.V. aus Bitterfeld-Wolfen

Ausbildungsverbund Olefinpartner e.V. aus Schkopau

Bildungszentrum für Beruf und Wirtschaft e.V. aus Lutherstadt Wittenberg

Provadis – Partner für Beratung und Bildung GmbH, Frankfurt/Main

In 2017 the second recertification's take place in three educational institutions. This means that the facilities have successfully passed the Q3SQ-label for six years. These training providers train approx. 1,500 trainees in initial training and about 10,200 participants in further training measures. They also look after approximately 1,000 pupils in vocational-oriented internships every year. As part of the CaeSaR project, the Q3SQ-certified education providers have developed qualification modules for sustainability, Global Compact principles and CSR for practical use in education and training. **(G4-S01, GRI-S05)** 

During the reporting period, a workshop on the development of Q3SQ with the participation of the social partners IG BCE / BAVC / VCI, representatives of science and training providers was conducted in November 2016. One of the focus of the workshop was the updating of the Q3SQ checklist, taking into account the GRI-G4 guideline.

A revised Q3SQ checklist has been confirmed by the Q3SQ jury since January 2017 and is used for reporting purposes.

#### **CSR-newsletter**

Since early 2011 the QFC published a CSR newsletter to inform its stakeholders about current developments in CSR, Sustainability and Global Compact.

http://gfc-news.com/category/csr-informationen/

A total number of 66 CSR newsletters were already published. (GRI-SO5)

During the reporting period April 2016 - April 2017 the following topics were published in the 10 CSR information:

No.		57			-	Human			rights		-		concrete
No.		58		-	Educat	tion	fo	r	Sus	tainat	ole	De	velopment
No.	59 –	7 <sup>th</sup>		QFC	Progress	Report	of	the	QFC	for	the	Global	Compact
No.	60	)	-	3	plane	ets 1	or	0	ur	stan	dard	of	living
No.	61	-	2	new	world	climate	t	reatie	s to	lin	nit	global	warming

No.	62	-	UN	Guidelines	on	Business	and	Human	Rights	- National	Action	Plan
No.				63		-	G	Blobal		Risks		2016
No.			6	4	-	Gei	rman		Sustair	nability	Str	ategy
No.			65	5 -		Law		on		CSR	rep	orting
No.	66 -	Cli	mate	change - red	cord	year 2016						

### Activities planned for 2017/2018

The QFC will continue to actively participate in the German Global Compact Network meetings and will share its experience with Q3SQ and other sustainability activities, the best practice experience from the CaeSaR project for SME's, the training offered by the promoter for sustainability and innovation (PNI) and the ANLIN cooperation project, as practical examples of the implementation of the Global Compact principles within the discussions in the Global Compact network.

#### Q3SQ

The actors of Q3SQ have applied as a network within the framework of the World Action Program for Sustainable Development in Vocational Education and Training. The decision will be taken in November 2017.

The expansion of the Q3SQ-certified educational institutions is to be intensified.

In awarding the quality standard Q3SQ, criteria for an excellence assessment are to be defined. Social partnership in the company and the affiliation to an employer association as well as the accompanying collective bargaining coverage will be given a high priority.

More education providers are to be won for Q3SQ.



Qualification Program "Promoters for Sustainability and Innovation" (PNI) <a href="http://qfc-news.com/portfolio-item/promotor-nachhaltigkeit-innovation/">http://qfc-news.com/portfolio-item/promotor-nachhaltigkeit-innovation/</a>

In 2017, the QFC, had started, together with the "Work and Environment Foundation" of the IG BCE, a new qualification program on sustainability under the title "Promotors for Sustainability and Innovation" (PNI). In cooperation with the Environmental campus Birkenfeld of the Fachhochschule Trier and the IG BCE, participants can obtain a degree as a promoter for sustainability and innovation within the framework of an 18-month scientific further education (including scientific project work). There are currently 16 participants in this training. During the reporting period, 8 seminars were held.

Starting in September 2017, another round of the "Promotors for Sustainability and Innovation" qualification program is planned. **(G4-S01)** 



#### **Anlin**

#### http://qfc.de/anlin/

In the pilot project "Training promotes sustainable learning venues in industry (ANLIN)", QFC is testing an innovative concept for the sustainable design of learning venues in the dual system of vocational education and training. The project combines an organizational development strategy (learning location design) with a personnel development concept for the participants in dual vocational training (training staff, trainees). The implementation is carried out together with the two Q3SQ-certified training companies BBW and Provadis. ANLIN is one of twelve pilot projects funded by the Federal Institute for Vocational Education and Training (BIBB) on behalf of the German Federal Ministry of Education and Research (BMBF) within the framework of the World Action Program (WAP) entitled "Education for Sustainable Development 2015-2019". The project started in June 2016 with a term of 33 months to March 2019.

A central approach to promote sustainability-related competence and values in the training company is the development of modular training concepts. These are developed, tested and evaluated both for trainers and for trainees. The first modules were designed, tested and evaluated, both for trainers and for trainees - AZUBI (three of them in each case planned). The first module for trainers has been implemented in seven passes with more than 70 participants. The first qualification module for apprentices has so far been held four times with about 40 participants. For the qualification of the trainees, the trainers assume a multiplier function and implement the modules with the support of the project team.

In order to advise the network partners and to support the implementation, advisory committees have been set up at regional and federal level, in which strategic partners such as industrial and commercial chambers, employers' associations, professional associations, trade unions and vocational schools are represented. The partner organizations as well as the institutions involved in the advisory councils and the BIBB are part of the ANLIN network.

The goal for the entire duration of the project is to develop and disseminate a tried and tested concept for the sustainable design of learning places in vocational education and training. The vision is that all vocational training venues are transformed in the sense of a sustainable development and ANLIN has made a visible contribution to this.

Cooperation with stakeholders

In the future, the QFC intends to continue to spread the Global Compact principles in its cooperation with representatives from companies, trade unions, politics and science.

#### Chemie<sup>3</sup>

#### https://www.chemiehoch3.de/de/home.html

The QFC continues to participate in the sustainability initiative of the chemical industry, Chemie³, and did in its organization a sustainability check of Chemie³.

### **United Nation - Sustainable Development Goal No 4**



World Action Program (WAP) "Education for Sustainable Development" and United Nations Sustainable Development Goals

In September 2015, the United Nations had adopted the 17 United Nations Sustainable Development Goals. The Sustainable Development Goals were disseminated by the QFC in its **CSR Info 51-2015** (see <a href="http://gfc.de/die-neue-agenda-2030/">http://gfc.de/die-neue-agenda-2030/</a>)

With the Q3SQ quality standard, QFC continues to contribute to the implementation of the World Action Program (WAP) "Education for Sustainable Development" and thus also supports the implementation of the United Nations' Sustainable Development Goals, in particular "Goal 4: Ensure inclusive and quality education for all and promote lifelong learning".

In the reporting period , QFC has documented and disseminated the World Action Program "Education for Sustainable Development" (WAP) and the "German Action Program Education for Sustainable Development (ESD)" in its **CSR Info 58-2016**: <a href="http://qfc.de/csr-info-582016-bildung-fuer-nachhaltige-entwicklung/">http://qfc.de/csr-info-582016-bildung-fuer-nachhaltige-entwicklung/</a>

The QFC had documented and disseminated the United Nations' Sustainable Development Goals and its implementation in a **CSR Info Nr.64-2017**: <a href="http://qfc.de/csr-info-642017-deutsche-nachhaltigkeitsstrategie/">http://qfc.de/csr-info-642017-deutsche-nachhaltigkeitsstrategie/</a>

The "Sustainability and Innovation Promoters" (PNI) qualification program will also disseminate the new Sustainable Development Goals of the United Nations.

Through the pilot project "Training Promotes Sustainable Learning Venues in Industry (ANLIN)", with its vision to transform vocational training venues in the sense of sustainable development, will contribute to the implementation of the United Nations Development Goal 4 and the World Action Program "Education for Sustainable Development".

In other **QFC projects**, various sustainability aspects are also addressed and implemented in the individual project measures. (See p.17 ff. of this progress report)

#### **Human Rights**

Principle 1 BUSINESSES SHOULD SUPPORT AND RESPECT THE PROTECTION OF INTERNATIONALLY PROCLAIMED HUMAN RIGHTS

## Principle 2 BUSINESSES SHOULD MAKE SURE THAT THEY ARE NOT COMPLICIT IN HUMAN RIGHT ABUSES

The Management of the QFC has signed a declaration together with the QFC works council, which includes the Global Compact principles.

Excerpt of the declaration:

"The management and the works council of the QFC support the ten principles of the Global Compact and call upon all employees of the QFC to support actively the implementation and to spread the Global Compact principles".

This declaration has been disclosed to all employees of the QFC. Newly hired employees will be informed at the start of employment on the Global Compact principles.

(GRI HR3 and G4-HR2)

Employee salaries are above the minimum wage for the education sector, so are for example the standard entry level wage 55% higher than the lowest entry salaries in educational institutions without collective agreement. **(GRI-EC5)** 

## G4-LA1 Rate of employee turnover in per cent (31.12.2015)

Gender	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Female %	24	16	17	9	6	10	9	18	24	8
Male %	4	2	11	6	2	4	9	8	9	4

#### G4-LA3

#### Return to work and retention rates after parental leave, by gender

Number of employees by gender that were entitled to parental leave (2.1)

Female Male	1	2008	1	2010	1	1	2 1	1 0	1 0	0
Number of er	mployee	es by ge	ender th	at took	parent	al leave	(2.2)			
	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Female	1		1		0	1	2	1	1	0
Male							1	0	0	0

2007 2008 2000 2040 2044 2042 2042 2044 2045 2046

Number of employees who returned to work after parental leave ended, by gender (2.3)

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Female		1		1		0	1	0	0	0
Male							1	0	0	0

Number of employees who returned to work after parental leave ended who were still employed within twelve months after their return to work, by gender (2.4)

Return to work and retention rates (in %) of employees who returned to work after leave ended, by gender (2.5)

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Female		100		100		0	50	50	0	0
Male							100		0	0

G4-LA2
Benefits provided to full time, temporary and part-time employees

	Full time	temporary	part-time
Benefits, e. g.			
- Accident insurance	yes	yes	yes
- Health care	ves	yes	yes
- Maternity leave	yes	yes	yes
- Parental leave	yes	yes	yes
- Pension scheme	yes	yes	yes
- Continued payment of wages			•
in case of illness	yes	yes	yes
- Holiday entitlement	yes	yes	yes
- Jubilee benefits	yes	yes	yes
- Educational leave	yes	yes	yes
- Compensation for sick pay	yes	yes	yes
- Financial	support	for	foreign
accommodation	yes	yes	yes
- Exemption for corporate volunteering	yes	yes	yes

Since May 2005 the QFC is a member of the **Network for Democracy and Tolerance** in Saxony-Anhalt and it regularly is participating in events, organized by the Alliance. **(G4-SO1)** 

QFC is building new cooperations to promote the welcome culture in Saxony-Anhalt and to target companies specifically for this purpose. Together with the regional association of the migrant associations of Saxony-Anhalt (LAMSA) and the Auslandsgesellschaft of Saxony-Anhalt (AGSA), ideas were developed as to how a **t** in the country can be built up. competence center for migration and labor marke



The QFC reported on concrete examples of the IG BCE "refugees welcome" solidarity campaign in the **CSR Info 57** "Human Rights Concrete" (<a href="http://qfc.de/csr-info-572016-menschenrechte-konkret/">http://qfc.de/csr-info-572016-menschenrechte-konkret/</a>) on the "Alliance for cosmopolitanism, solidarity, democracy and state of justice - against intolerance, misanthropy and violence" and about the action "don't touch my".

#### **Labour Standards**

- Principle 3 BUSINESSES SHOULD UPHOLD THE FREEDOM OF ASSOCIATION AND THE EFFECTIVE RECOGNITION OF THE RIGHT TO COLLECTIVE BARGAINING
- Principle 4 BUSINESSES SHOULD SUPPORT THE ELMINATION OF ALL FORMS OF FORCED AND COMULSORY LABOUR
- Principle 5 BUSINESSES SHOULD SUPPORT THE EFFECTIVE ABOLITION OF CHILD LABOUR
- Principle 6 BUSINESSES SHOULD SUPPORT THE ELIMINATION OF DISCRIMINATION IN RESPECT OF EMPLOYMENT AND OCCUPATION

The QFC respects the right of freedom of association and the effective recognition of the right to collective bargaining. (G4- HR4)

The employees of the QFC have elected a works council.

Between the management of the QFC and the works council regular meetings are held. During the meetings the works council will be informed about significant operational changes and appropriate measures will be jointly discussed. (GRI-LA4)

The works council is involved in all matters concerning working conditions according to the Works Constitution Act.

Occupational health and safety issues for all employees of the QFC will be discussed together with the works council of the QFC. (G4-LA5, GRI-LA6)

2011, a company agreement on health promotion and occupational integration management was adopted.

2014 there was a tariff increase. 2014 a new remuneration system based on the IG BCE remuneration system was introduced, as well as a new and agreement on the employment of interns and trainees was completed. 2015 a new agreement was concluded for "mobile work". **(G4-11)** 

In the context of occupational safety and fire protection and health care, the QFC is supported by an external company. Together with the works council a work safety committee has been established, as well as a company doctor for the employees of the QFC was contracted. (G4-LA8)

The responsible trade union for the QFC is the Mining, Chemical and Energy Workers' Union (IG BCE).

96 % of employees are members of the Mining, Chemical and Energy (IG BCE) 4 % of the employees are members of trade union Ver.di. **(G4-LA4)** 

Percentage of employees receiving regular performance and career development reviews (G4-LA11): 100%

#### G4-11

#### Percentage of employees covered by collective agreement:

	2007	2008	2009	2010	2011	2012	2013	2014	2015 2016
Employees	100	100	100	100	100	100	100	100	100 100

#### **GRI-LA10**

#### Average hours of training per year per employee:

	2007	2008	2009	2010	2011	2012	2013	2014	2015 2016
Average hours									
per year	37	30	18	16	21	19	21	16	37 36

The labour conditions of employees are regulated in employment contracts which determine, among other things, the voluntarily nature of employment and the notice period, and they are guided by the collective agreement of the IG BCE. (GRI-HR4, GRI-HR6))

QFC does not employ children. (G4-HR5)

Young persons under 18 years of age, who participate in training activities of the QFC are subject to special protective and supervisory measures according to the Youth Employment Protection Act. **(G4-HR5)** 

Young persons under 18 years of age are subject to special oversight and supervision, including the required safety instructions.

To avoid that goods and services are used by suppliers who are at significant risk for cases of child labour, the QFC is choosing generally goods and services from local suppliers, where there is no risk of child labour. **(G4-LA14-LA15)** 

The QFC is committed to the prohibition of discrimination.

None of the employees have been trained in the reporting period to the General Equal Treatment Act (AGG). Next training on AGG is scheduled for 2016 (GRI HR 3)

During the reporting period, there was no discrimination complaint. (GRI-HR11)

Monitoring of employee satisfaction is an integral part of the documented Quality Management System (QMS), which also takes into account aspects of discrimination. In 2011 the second employee survey took place. The concept of the survey was agreed with the works council. The entire staff was informed about the results of the employee survey.

Another employee survey is planned for the future. The interview sheet has been adjusted accordingly.

Satisfaction surveys as well as personnel development discussions, accompanied by a competence analysis, were conducted in 2016 during the staff discussions. The results were evaluated in a staff meeting together with the works council. **(G4-LA11)** 

In QFC no complaints on human rights have been filed so far. (G4-HR12)

Regarding the "UN Guidelines on Business and Human Rights" no human rights violations in the sphere of influence of the QFC were detected during the reporting period.

G4-10		
Total number of employ	yees in the following	categories:

		2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Gender	Female	29	27	28	30	29	33	30	28	25	18
Gender	Male	17	22	25	23	21	18	16	11	9	8
	30 y. old	12	11	11	11	6	3	2	2	2	2
	50 y. old	17	21	25	25	27	27	25	20	16	11
	50 y. old	17	17	17	17	17	21	19	17	16	13

## **GRI-LA13 Percentage of management team in the following categories**

		2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Gender Gender	Female Male	_	_								

The proportion of women among senior management in the QFC could be kept constantly with 50% in the current reporting period.

GRI-LA14
Ratio of basic salary of men to women

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Gender Male (basic salary 100 %)	100	100	100	100	100	100	100	100	100	100
Gender Female (basic salary 100 %)	100	100	100	100	100	100	100	100	100	100

(GRI-LA11, GRI-SO5)

### **QFC Projects**

#### PAULINE - practical experience for trainees by learning stays in Europe

The aim of the European Mobility project is to give students from different professional groups the chance to gain experience in international cooperation and thereby apply and deepen their intercultural skills in practice.

A total of 46 individual activities are to be planned and implemented in the project period from September 2015 to May 2017. During the project period, we were able to offer international traineeships for 41 trainees. Of these 22 apprentices were in a dual apprenticeship, mainly from the commercial and technical fields, such as chemists, chemical laboratories, pharmacists, but also from the commercial sector, as well as 2 cooks. 19 full-time trainees were educators and social assistants. Http://gfc-news.com/portfolio-item/pauline (GRI-SO1 and GRI-SO5)

#### GOOD WORK in Saxony-Anhalt

The project "GOOD WORK in Saxony-Anhalt" stands for social partnership activities of key players and interest groups in a company to enhance the employers attractiveness. Collective Agreements as well as agreements on enterprise levels are the basis for a good working relationship in the factories of Saxony-Anhalt. "GOOD WORK in Saxony-Anhalt" informs about the benefits of collective agreements in selected sectors (for example, chemicals) and supports key players in the development of plant-specific agreements on the basis of best practice. GOOD WORK in Saxony-Anhalt sensitized by public information activities companies for membership in industry associations and informs employees about benefits of union membership. During the project implementation company-specific activities are implemented in 6 areas. They include health topics, such as health management, company integration management, reconciliation of work and family.

The topic personal and career developed recommends measures in the areas of demographics, shortage of skilled labor, education and training, human resources planning and development. The topic work organization includes issues like working time and

age -appropriate work organization. The topic of corporate culture and sustainability includes strategic process control implementing sustainability aspects e.g. CSR – Good Practice Examples, Chemie<sup>3</sup>, motivation and objectives of cooperation, sustainability check.

The topic collective agreement includes benefits of tariff regulations, company and collective agreements, minimum wage, lack of skilled workers.

The topic "transnationality" includes internationalization of the labor market, professional exchange of key players in a company, European labor market.

Implementation of the project is carried out through seminars and workshops. With regard to the development of company-specific measures, the project offers operational process facilitation and negotiation moderation. In addition regional and national conferences as well as information on funding opportunities in Saxony-Anhalt are part of the project.

More than 80 representatives from companies – members of works council and HR-departments - participated in a conference (health) that took place during the reporting period. In workshops and through other sensitization measures for multipliers, 19.500 employees were potentially reached in the companies.

http://gfc-news.com/portfolio-item/gute-arbeit-in-sachsen-anhalt/ (G4-SO1)

#### "KarisMa" Career 50plus - Experience with experiences!

The project "KarisMa" Career 50plus - Experience with experiences!" aims to support empowerment of key players in the company to promote equal opportunities for women in business. The aim is to promote career of women, 50 years and older, in the company.

With the project the chemical social partners in up to 8 companies want to raise awareness not only of the subject matter, but also make an inventory of the situation of especially female professionals 50plus in the process of human resource development. As a result, inhibiting factors are recognized, promotional instruments elaborated and concepts for the development of professionals and managers from the Generation 50plus are shown. Conclusions and recommendations for the development of employment and human resources are developed in special trainings. This social partnership project "secure professionals: make further and promote equality" is part of the ESF-funded social partners Directive (European Social Fund) by the BMAS (Federal Ministry of Labour and Social Affairs) and the ESF. It started on 01 December 2015, with duration of three years.

During the acquisition phase, the project was presented in 27 companies and also discussed the issue at various events with representatives from more than 140 companies. In contrast to the predecessor project FME, companies also turned directly to us. This speaks for the actuality of the subject.

12 companies participated in the interview phase, with 9 companies advocating the continuation of the cooperation over the entire period. 155 employees were interviewed, 60 interviews were planned. The reason for the higher number was the interest in a comprehensive analysis on the part of the companies. At present, the content analysis is carried out for the companies in order to discuss them in the company's operational control groups. Afterwards, the results will be presented to the interviewee. It provides for the derivation of recommendations for action and the testing of concrete measures in companies.

http://gfc.de/karisma/ (G4-SO1)

#### "Schicht"; "Shift" - aging and demographic-oriented shift work in collegial counseling

To provide flexible, sustainable work arrangements for particularly exposed groups of workers is not only a question of maintaining the employability of workers, but also for the attractiveness of the company.

In the project "age and demographics equitable shift work in a collegial consultation" new concepts and shift models are presented and discussed in social partnership dialogue. This project under the ESF social partners Directive "Ensure professionals: to study further and promote equality" is part of the industry dialogue supported by the Federal Ministry of Labour and Social Affairs and the European Social Fund. In this context, events to disseminate experience and good practice from business practice are provided.

The project ran in 2 stages. Kick-off events sparked interest in the topic of future-oriented shift work and a broad nationwide dialogue was launched. As a result, 432 participants from 177 companies were discussing the challenges of future shift work in 8 events. Experts provided examples of "good practice" in the operational implementation. The general tenor was: what we need are models that enable health to be maintained and reconcile work and family life, enable part-time work, or provide individual solutions for working time reductions. This should be the basis for further work in the know-how workshops. Another important goal of these kick-off events was also to raise interest in the social partners' exchange and to prepare the discussion in the know-how workshops and thus to initiate the second phase of the project implementation.

The know-how workshop should provide a new creative form of cooperation, a practice-accompanying learning. Interested parties from both social partners were invited to look for solutions together, to develop new ideas and to exchange good practice examples. Not only did this happen together with works councils and company representatives as well as company representatives and company representatives, but also across the company. In 13 know-how workshops, 332 participants from 179 companies in 6 regions were involved in the topics.

The cooperation was established with the following employers 'associations: Employers' Association of the German Rubber Industry (ADK) e. V.; Federal Employers Association Glass und Solar e. V.; Federal Employer Association Chemistry e. V.; Federal Association of Ceramic Industries e. V.; Federal employers' associations of the German paper industry <a href="http://qfc.de/schicht-2/">http://qfc.de/schicht-2/</a> (G4-SO1)

### BMII Participation Orientation and Participation in Innovation Processes in the Framework of industry 4.0

The aim of the project is to sensitize companies in Saxony-Anhalt with regard to the industrial structural change Industry 4.0 and to support them in the context of the improvement or maintenance of sustainable and high-quality employment. The project is being funded by the European Social Fund and the State of Saxony-Anhalt as well as in cooperation with the network partners of the Belgian EPIC Network (Network on Employee Participation in Industrial Change).

A regionally established expert network supports the implementation of the project and contributes to the sustainable dissemination of the project results in Saxony-Anhalt.

The target group includes employees as well as specialists and managers; Trainees and employees in dual studies, employee representatives, representatives of the employers' organization and the social partners.

There are qualification offers for employees, specialists and managers as well as interests (2-day modules) and training modules for employees in training and dual studies as well as trainees (one day). <a href="http://qfc.de/bmii-4-0/">http://qfc.de/bmii-4-0/</a> (G4-SO1)

**Sophie, social partner directive Brandenburg**The aim of the project within the framework of the social partners directive of the state of Brandenburg is the "modernization of the work organization to the professional safeguard, The design of work 4.0 / digital workplace and the strengthening of social partnerships in the rubber, plastics and chemicals sectors."

Throughout the entire project process, the company's social partners - management and employee representatives - are involved in partnership. In the process, an orientation and information phase for 40 companies will be pursued for all industry companies after a topic-specific issue. A number of 17 works councils are to be achieved. In addition, companies without a current employee representation must also be informed accordingly.

In addition, at least 15 interested companies are offered external consultancy on current company-specific problems of the work organization. The deliberations lead to the preparation of action plans. In a second stage, the action plans are implemented in at least 11 companies.

A scientific advisory board supports the project, with the representatives of the industrial union for mining, chemistry, energy, the northeast region, the employers' associations of rubber and of chemistry –north-east, the Cluster of plastics and chemistry of the state of Brandenburg, from companies and science of Brandenburg, http://qfc.de/sophie/

#### **Gender Monitoring**

All projects of the QFC are subject to their own gender monitoring. The QFC has appointed a gender officer. An annual Gender Report is prepared by the gender officer. Within the report, the projects are viewed in terms of their gender relevance. In addition, recommendations for the consideration of gender mainstream are given. The 2015 report is available to all employees. Further work is currently under way. (GRI LA11, GRI SO1)

#### **ENVIRONMENT**

information board.

- Principle 7 BUSINESSES SHOULD SUPPORT A PRECAUTIONARY APPROACH TO ENVIRONMENTAL CHALLENGES
- Principle 8 BUSINESSES SHOULD UNDERTAKE INITIATIVES TO PROMOTE GREATER ENVIRONMENTAL RESPONSIBLITY
- Principle 9 BUSINESSES SHOULD ENCOURAGE THE DEVELOPMENT AND DIFFUSION OF ENVIRONMENTALLY FRIENDLY TECHNOLOGIES

In developing and implementing the quality label Q3SQ the QFC continued together with representatives of educational institutions the exchange of experience for the implementation of precautionary and sustainability principles into the training and further education. During a training at a certified training provider, apprentices had planned and executed the construction of a solar system and the CO2 saving was made transparent through an

During the reporting period dream Q3SQ-education institutions have modules for the training and further developed, tested and evaluated modules for training in order to integrate various job-related and inter-professional aspects of sustainability into their product portfolio. (GRI-SO5, GRI-EN18)

Measures of the QFC and figures to save energy, emissions, water and other resources (G4-EN1ff) e.g.

- Waste separation takes place
- Reduction of paper consumption
- Use of energy saving lamps
- Temporarily turn off of not used energy consumers (such as computers, printers etc.) takes place
- Purchase of new company cars will be taken to ensure that they show lower CO2 emissions Acquisition of a natural gas company car
- The use of company cars is reduced by the use of public transport seven employees ( Seven employees, i.e. approx. 32 % of total staff) currently use "Bahn-Card" of the Deutsche Bahn,
- Use of resource-saving and complex copying and printing technology, thereby eliminating several work-related laser printer.
- Possibilities for minimizing material consumption and more efficient use of materials in the administrative sector are currently under investigation.

Examples:										
	2007	2008	2009	2010	2011	2012	2013	2014	2015	5 2016
Copies made up (TStk)	130	131	102	144	124	141	152	118	104	78
Water consumption (m³)	99	81	not de	etermin	able (ir	n total ii	nclude	d)		
Power consumption (Tkwh)	4,6	14,2	not det	termina	ıble (in	total in	cluded	)		
Company cars, (mileage Tkm) Ø consumption of printing	237	213	168	181	208	160	178	167	152	143
copy paper / employee (in centimeter)	40	40	38	40	40	34	25	34	34	40

Since 2012, printing paper is used exclusively with the PEFC-certificate (Program for the endorsement of forest certification schemes).

With the collection of 38 mobile phones the Naturschutzbund (NABU) was supported for its project "Lower Havel - restoration of 90 river kilometers". No further activities during the reporting period

Regarding the awareness of employees for more responsibility towards the environment, e.g. all new employees of the QFC are informed about the principles of the Global Compact the day they start working at the QFC.

As part of the continuous improvement process, employees showed great commitment and made suggestions with relevance to the environment protection. For example, the use of environmentally friendly office supplies, the shift from paper to electronic documentation of internal correspondence. Use of eco-friendly educational materials in training activities. In addition, a working group on sustainability is planned.

The employees are encouraged to nominate examples for the implementation of sustainability goals (SDG) within the QFC.

An electricity supplier is used, which receives electricity from environmentally friendly generator plants. We were certified that the annual consumption caused about 184 kg less carbon dioxide and 12m² of rainforest could be protected.

#### (G4-EN31)

#### **Anti-corruption**

## Principle 10 BUSINESSES SHOULD WORK AGAINST CORRUPTION IN ALL ITS FORMS INCLUDING, EXTORTION AND BRIBERY

On 12.09.2011 the management of the QFC had issued an anti-corruption policy together with the works council of the QFC: **(G4-56 – G4-58)** 

#### **Anti-Corruption Policy QFC**

As part of its participation in the Global Compact of the United Nations the QFC is working against all forms of corruption, including extortion and bribery.

This Code is intended to be a tool for the employees of QFC to save them from being accidentally entangled in corruption. It will help to do the right thing in hazardous situations, therefore:

First - Be a role model. Show by your behavior, that you don't tolerate nor support corruption neither its accompanying offenses.

Second - Fend off corruption attempts immediately and inform your supervisor immediately and also the QFC officer for corruption affairs.

Third - If you suspect that someone wants to ask for an improper favor, consult with a colleague as a witness.

Fourth - Always work in a way, your work can be reviewed at any time.

Fifth - Ensure consistent service to the separation of your business and personal life.

Sixth - Support the management of the QFC in the discovery and investigation of corruption. Inform your supervisor and the QFC officer for corruption affairs in case of indications of corrupt behavior.

Seventh - Support the management to detect faulty organizational structures, which favors corruption attempts.

Eighth - Inform yourself on the topic of corruption and personal gain in the broadest sense and let yourself be trained on the topic.

Halle, 09/12/2011

Melanie Neumann Works council

Melauie Neumann

Helmut Krodel General Manager

Helewal Floxlel

The management of the QFC has appointed an anti-corruption officer.

This position is to be awarded at regular intervals. So far, no cases of corruption have occurred. (G4-S03)

The anti-corruption policy of the QFC was disclosed to all employees of QFC and explained at a staff meeting. (G4-SO4)

With its anti-corruption policy the QFC implements the requirements of the Global Compact to fight corruption (Global Compact, anti-corruption, basic reporting elements B1-B7).

In QFC there had been no incidents of corruption. **(G4-SO4)** 

The QFC was not involved in violations of law and therefore had no penalties / fines to pay.

## How does QFC intent to make this Global Compact Communication on Progress Report available to its stakeholders?

The Global Compact Communication on Progress Report of the QFC will be accessible to the stakeholders on the QFC-website ( <a href="http://qfc-news.com/">http://qfc-news.com/</a>)

The COP-report will be also disseminated by the new QFC-CSR newsletter.

The Shareholder, the advisory board and the board of trusties of the QFC will be informed of the Communication on Progress Report.

The Communication on Progress Report of the QFC will be available to all employees on a bulletin board.



#### Information to the employees of QFC

#### QFC supports the 10 Principles of the Global Compact

In 2008 QFC had joined the United Nations Global Compact.

The Global Compact is a voluntary, international initiative of the United Nations to contribute to a social and environmentally sustainable globalization.

The Global Compact consists of 10 principles:

#### **Human Rights**

Principle 1	Businesses should support and respect the protection of internationally
	proclaimed human rights; and
Principle2	make sure that they are not complicit in human right abuses

#### Labour Standards

Principle 3	Businesses should uphold the freedom of association and the effective
	recognition of the right to collective bargaining;
Principle 4	the elimination of all forms of forced and compulsory labour;
Principle 5	the effective abolition of child labour; and
Principle 6	the elimination of discrimination in respect of employment and occupation.

#### Environment

Principle 7	Businesses should support a precautionary approach to environmental
	challenges;
Principle 8	undertake initiatives to promote greater environmental responsibility; and
Principle 9	encourage the development and diffusion of environmentally friendly
	technologies.

#### Anti-corruption

Principle 10 Businesses should work against corruption in all its forms, including extortion and bribery.

The Management of QFC supports the 10 principles of the Global Compact and calls upon all employees of QFC to support actively the implementation and to spread the Global Compact principles.

Halle, 18.11.2008

Melaure Neumann
Chairwomen of works council

Managing Director

Helewal Roccel