BUILT FOR IT.

UN GLOBAL COMPACT COMMUNICATION ON PROGRESS

PT TRAKINDO UTAMA

2016

Document Confidentiality Level: Green

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The Ten Principles of the UN Global Compact

Human Rights Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and Principle 2: make sure that they are not complicit in human rights abuses. Labour

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
Principle 4: the elimination of all forms of forced and compulsory labour;
Principle 5: the effective abolition of child labour; and
Principle 6: the elimination of discrimination in respect of employment and occupation.
Environment

Principle 7: Businesses should support a precautionary approach to environmental challenges; **Principle 8**: undertake initiatives to promote greater environmental responsibility; and **Principle 9**: encourage the development and diffusion of environmentally friendly technologies. Anti-Corruption

<u>Principle 10</u>: Businesses should work against corruption in all its forms, including extortion and bribery.

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Statement of Continuous Support

PT Trakindo Utama (Trakindo) fully commits to implement the principles of Good Corporate Governance (GCG) as GCG develops vision, process and structure of our company to be sustainable in a long term. The principles of United Nations Global Compact is in line with our commitment and implementation through the ten principles of the global compact that covers the areas of human rights, labour, environment and anti-corruption.

As the signatory of the UNGC, we provide disclosures of select activities and program in relation with UNGC principles over the last twelve months. Advancing Indonesian human resources quality to fulfill the needs for qualified human resources in heavy equipment industry, being a good corporate citizen through Corporate Social Responsibility (CSR) program and implementation of Code of Conduct are some highlighted programs among others. Trakindo continually advances ourselves forward, expanding our capabilities, adapting to the ever changing times so we can participate and be part of the endeavor in advancing our nation forward.

Jakarta, 17 July 2017

Bari Hamami President Director of PT Trakindo Utama

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For more than 40 years, Trakindo has experienced a rewarding journey to grow and become **"The Customer Services Company"** which provides customers with world-class Caterpillar solutions and services.

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YEARS

ADVANCING YOU FORWARD®

WATRAKIND





Vision

To be the world-class provider of Caterpillar equipment solutions

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Mission

To set up an entity that creates worthwhile and challenging job opportunities to as many Indonesians as possible, while incorporating the following values:

- Continuous development of employees
- Consistent capital growth (financial, intellectual, brand identity) and reinvestment of capital into the business, and
- Maintaining highly ethical business practices







Core Values

Integrity **Proactive**

We enforce the highest ethical and moral standards, demonstrating honesty and fairness in all activities.

Continuous Development

We are committed to continuously developing both our companies and employees.

Excellence

We continuously strive to achieve the highest standard of result.

We pursue and adopt new techniques and approaches to improve our business quality.

Accountability

We assume responsibility to stakeholders for all the decisions and actions taken.

Teamwork

We promote and support a multicultural workforce based on trust and respect, achieving goals by communicating appropriately.





Corporate Citizenship



Education

- Focus on people development through education and good character building
- Collaboration of Trakindo's employees and their families, students and their parents and the local communities.
- Program: Coop Program and 40 SDN



Environment

- Commitment to energy conservation & pollution control, water conservation and waste management
- Program: save water, save energy, save paper campaign

Helping Prepare a Better Future for the Indonesian People

Health

- Consistently maintain the workplace safety and health of our people
- Program: HIV/AIDS prevention in workplace, blood donation, zero accident, one million workhour without LTI



Compassionate Relief

- Community empowerment for disaster survivors
- Program: in Aceh tsunami and earth quake, Mentawai tsunami, Wasior flash flood, Merapi eruption and Sinabung earthquake.

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Area 1: Human rights

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and

Principle 2: make sure that they are not complicit in human rights abuses.

Trakindo has been actively takes part in skilled human resources development. We provide training programs for technicians such as Technician Development Program to develop skills and competencies as well as enhance services to our customers. Learning and development play an important role in the effectiveness of

organizations and to the experiences of people in work.One of key element of an organization's learning strategy is to target the long-term development of those identified as exceptionally high-performing or high-potential individuals (known as 'talent'), who are critical to long-term business.

L&D helps business goals through various learning & development solutions including designing curriculum, defining appropriate delivery methods and evaluating the implementation of the program. The key elements includes business academies, leadership, talent management, and learning infrastructure & support.

The implementation of L&D spread across the 11 Trakindo's Training and Satellite training Centers.









Area 1: Human rights

Corporate Citizenship Program

To support the human rights of Trakindo's stakeholders, Trakindo committed to support the National Government improving the quality of education. Trakindo has been assisting 40 State Elementary School Schools as well as nine Vocational Schools and six Polytechnics in Heavy equipment under COOP Program. The program are sustainable and started from 1996.

Policies

In 2016, MOU with Directorate General for Teachers and Educational Staff, Ministry of Education and Culture, Republic of Indonesia was signed to recognize Trakindo's contribution in developing Teachers skills and competencies in state elementary schools and vocational schools



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Area 1: Human rights

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and

Principle 2: make sure that they are not complicit in human rights abuses.

Implementation

- Under COOP program, nearly 50 teachers and lecturers were trained in Trakindo's training Centers with various technical heavy equipment trainings
- Trakindo managed to provide three-year scholarship for 24 students to continue their education from vocational school level to Polytechnic level under heavy equipment studies. This is the third year of COOP scholarships with more than 80 students awarded scholarships since 2014.
- More than 300 students were selected under COOP program and Trakindo supported the schools with curriculum, competencies sets, on the job trainings for students, teacher trainings, competency certification and annual competition.
 - Under 40 State Elementary School Program, Trakindo assisted the schools to be the model schools in Character Building Education through School Assistance and Teachers Training Program







Area 2 : Labour

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

Principle 4: the elimination of all forms of forced and compulsory labour;

Principle 5: the effective abolition of child labour; and

Principle 6: the elimination of discrimination in respect of employment and occupation.

Trakindo committed to continuously developing their employees and put the employees as valuable assets for the Company, by then Trakindo continuously strive to maintain good relations with its employees. Several programs have been conducted by unit Employee Engagement under the Human Capital Division to maintain the relations, through:

- Industrial relations
- Employee relations
- Corporate culture and Employee Value Preposition

The implementation of managing employer-employee relationships includes provide advice and resolve industrial complaints/ disputes, Labor law services & government relations, updating all policies and procedures related to , labor law implementation, employee engagements, employee care and employee surveys amongst others.







Area 3: Environment

Principle 7: Businesses should support a precautionary approach to environmental challenges; Principle 8: undertake initiatives to promote greater environmental responsibility; and Principle 9: encourage the development and diffusion of environmentally friendly technologies.

POLICY AND ISO

SHE policy was revised in 2014. One point was adopted from the latest environmental laws No 32 Year 2009. It stated about "environmental protection", which means that Trakindo show more supports to protect the environment.

The Policy stated that PT Trakindo Utama committed to:

- 1. Comply all government regulations and other applicable requirements.
- 2. Create and increase SHE awareness.
- 3. Implement, maintain and prioritize a high quality SHE System at all work areas.
- 4. Identify all hazards and effectively manage the associated risks.
- 5. Encourage all employees to take full responsibility for all SHE aspects within their work areas.
- 6. Commit to prevent work-related injury and illness.

7. Ensure occupational health of all employees, including but not limited to HIV/AIDS prevention and management and abuse of narcotics and dangerous substances.

- 8. Effectively manage all environmental aspects and impacts throughout the work areas.
- 9. Ensure environmental protection and management at all work areas.

10. Provide coaching and training to all employees to make them support SHE system implementation as stated by the policy.

11. Ensure that the objectives of this policy are socialized to all employees, customers suppliers, visitors and other stakeholders. do Utama. All Rights Reserved.





Area 3: Environment



Trakindo CAT Safety Talk For internal use only 40.001 |44+<+ JOL4 ENVIRONMENTAL ARTICLE Bahaya Limbah Plastik Terhadap Lingkungai Pactik menjadi sakih statu bahan yang sedeg diganakan okih manasi untuk kerkapalah jatah barang barang barang benglam terutuk mentasa barang tuntu mi kanang benglam. Instatu kerkap dangan sebagai baran dan dan sebagai barang barang tuntuk mentasa barang barang barang barang tuntuk mentasa barang gurai limbah plastik. Pe ses penguraian yang sangat lama mengakib atlan munculnya zat kimia yang dapa mencemaritanah dan mematikan organisme pengan lanan seengaritanah dan mematian organisme penga-tanah sehingga mengrutkan kepuburan tanah. Sekin berahaya temadap tanah, limbah plastik jiga terahapi terhada padan ak'. Limba h perik yang dibasap te selana atangan canagi dapat me-nyebahan pencemaan pada badaa ni dan banju-tenamputanya inaha perik pada bada ni dan banju-nagaa akigate tahur dan ongatan bahan jada. Limba h perik pada bada pada pencemaan jada kanta menalan aka teperagiaga inabah jada. Limba h perik pada pada dan benchana an dinciri ke valara, Disaka menghahan gana kida pencemaan an dinciri ke valara, Disaka menghahan pada ana cirim ke matana. Disaka menghahan pada nan terleti né bolan, berkon menyeberkan yang gyan jistem pembaran, kantke, pembengkakan hati, dan gangguan sistem sand. Bijak sanalah dalam mengguna kan piastik agar Diak menyeba baha necusakan lingkangan. Selamab-kan lingkungan sela matian kehidugan. Behaving safely will advance us forward. Ð PT Trakinda Utama - Safety, Nealth & Environment Dea Trakindo CAT Safety Talk For internal use only No.++2 [April 2+16 ENVIRONMENTAL ARTICLE HariBurni Setiao tan osal 22 April diperingati oleh pen-Pakta: duduk sekruh dunia seba gai Hari Bumi. Apa kontri-busi kita untuk menja ga kelestarian alam dimuka Kendaraan ben notorberkontribusi sebe sar 60%70% sebagai sumber polusi udara (Studi BAPPENAS, bumi ini? Tentanya hai-hai kecil dan berkelanistan 2009]. akan lebih mudah diterapkan dan ditasakan langsung NOs dari ken daraan dapat manfaatnya. Hai-haiterse but antara lain: abkan hujan arak 1. Men neuraka n francaerta ci umum atau hercene da dan kenusakan ozon. ke kantir, maka kontribusi pencemar udara Com pak; ceperfikation monokoida (CO), nitrooen diokoida (NOs) dan timbal (Pb) dapat dikurangi CO menvebahkan keracunan sada manucia semen tara Haemoglobin (HD) dalam darah lebih mudah 2. Tidak membuang sampah ke badan air seperti mengikat CO daripada oksigen (Os). sungai dan laut karena akan mencemari perairar dan menyebabkan kematian biota air, selain itu NO3 dari asap kendaraan dapat menyebabk gangguan sistem pemalasan dan kematian sampah anorganik dapat menyebabkan saluran air mampet dan banjir. Timbal (Pb) dari acap knalbot kendaraan dapat meno 3. Tidak membakar sampah apapun, baik itu samhambat pembentukan Hb menyebabkan anemia dar penurunan daya bemikir. pah otganik (daun, ranting) maupun ano tganik (plastik, kertas, karet). Pembakaran tersebut Jadi seberapa besar konttibusi Anda dalam men indulkan polusi udata menyebad kan pemamemperingati Ha ni Du mi? Mari kita tingkatkan kepedu lian kita terhada p lingkungan dengan melakukan halnasan debal dan hujan asam. 4. Menanam pohon di pekarangan rumah ataupa hal ke dite the but dalam pot karena terbukti tanaman berfungsi men yaring udata dan menghasikan oksigen 5. Menghematpenggunaan sumber daya alam (gas, minyak listrik, kestas) karena untuk memoroduksinya temyata menghasikan limbah yang berpoten si mencemari lingkungan. Behaving safely will advance us forward Ð



Area 4: Anti Corruption

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

Assessment, Policy and Goals

The commitment of Good Corporate Governance (GCG) for Trakindo is clear as one tool for enhancing long term and sustainable value and growth in the company, not only for our shareholders but also for our stakeholders For that reason, Good Corporate Governance is clearly stipulated in the adoption and application of Code of Conduct. The code of conduct is based on our Core Values Corporate Values to regulate behavior in order to achieve consistent results in shaping the culture of the company

Implementation

The Code of Conduct applies in all individuals that come within the company including BOCs, BODs, supporting organs of BOCs and employees. The code of Conduct describes the core values in day-to-day basis. The details explained in the form of SOP. All the members of Trakindo are required to sign a personal commitment on an annual basis. Internalization and familiarization campaign are done in all area of company's operations.





