



# Sustainability Report Annexes

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## Disclosure of Management Approach GRI and Global Compact

#### **Global Reporting Initiative G4**

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<sup>&</sup>lt;sup>1</sup> All financial and non-financial data included in the 2016 Annual Report has been externally assured

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#### **Global Compact**

#### Human rights

Principle 1 – Businesses should support and respect the protection of internationally proclaimed human rights.

#### Governance

Good Governance Our Company Values and Business Principles **Resource Management** Our Ambition: Larger Impact with Fewer Resources

Principle 2 – Businesses should make sure they are not complicit in human rights abuses.

#### Governance

Good Governance Our Company Values & Business Principles **Resource Management** Our Ambition: Larger Impact with Fewer Resources

#### Labor

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#### Governance

Good Governance Our Company Values and Business Principles

Principle 4 – Businesses should uphold the elimination of all forms of forced and compulsory labor.

#### Governance

Governance

Good Governance Our Company Values and Business Principles **Resource Management** Our Ambition: Larger Impact with Fewer Resources

Principle 5 – Businesses should uphold the effective abolition of child labor.

Good Governance Our Company Values and Business Principles **Resource Management**  Our Ambition: Larger Impact with Fewer Resources

Principle 6 – Businesses should uphold the elimination of discrimination in respect of employment and occupation.

#### Governance

Good Governance Our Company Values and Business Principles **Resource Management** Our Ambition: Larger Impact with Fewer Resources

#### Environment

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Principle 8 – Businesses should undertake initiatives to promote greater environmental responsibility. Innovation-Driven Sustainability Growing Our Value Our Strategy Materiality Governance Our Company Values and Business Principles Resource Management Our Ambition: Larger Impact with Fewer Resources Our Strategy Customers & Solutions Our Strategy Principle 9 – Businesses should encourage the development and diffusion of environmentally friendly technologies. Innovation-Driven Sustainability
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#### Anti-corruption

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Governance Our Company Values and Business Principles Resource Management Our Strategy

### Awards & Honors

Below is an overview of Wolters Kluwer's recent awards and honors:

#### Sustainability

- Enablon Named One of the 2016 Best and Brightest Companies to Work For<sup>®</sup> in the U.S.Wolters Kluwer Included in Dow Jones Sustainability Indices
- Wolters Kluwer Sustainability initiatives again recognized in 2016 by RobecoSAM
- Wolters Kluwer included in FTSE4Good Index for 2nd Consecutive Time
- Corporate Knights recognized us as one of the Global 100 Most Sustainable Corporations in the World.
- For the latest updates and news visit our website.

#### Corporate

- Digital and business development director is awarded Le Fonti Awards 2016 for digital director of the year
- The annual "Netherlands 50" list from Brand Finance ranks Wolters Kluwer amongst The Netherlands most valuable and powerful companies.
- CEO Nancy McKinstry is in the Fortune 2016 International Most Powerful Women in Business list, which notes her transformation of the company into a "digital powerhouse.
- Wolters Kluwer Nederland B.V. Awarded Top Employer Nederland 2016 Certification
- For the latest updates and news visit our website.

#### Health

- Leading voice of nursing since 1900 American journal of Nursing
- Wolters Kluwer Journals Recognized for Excellence in Editorial and Design at the 2016 FOLIO: Eddie & Ozzie Awards
- Wolters Kluwer's POC Advisor Receives Top Recognition in Fierce Innovation Awards: Healthcare Edition
- Wolters Kluwer Published Text Receives British Medical Association's 'Medical Book of the Year 2016' Honor
- Wolters Kluwer Wins 11 APEX Awards for Excellence in Publishing
- Impact Factor Gains Across its LWW Journal Portfolio
- Wolters Kluwer Receives 24 Awards from the American Society of Healthcare Publication Editors (ASHPE) for Editorial and Design Excellence
- Sentri7 Earns Category Leader Designation for Clinical Decision Support-Surveillance in the 2015/2016 Best in KLAS Report
- Wolters Kluwer Wins 113 New ProVation MD Customers in 2015, Driven by EndoWorks Retirement
- For the latest updates and news visit our website.

#### Legal & Regulatory

- Cheetah, our new legal research solution, received top honors as a 2016 Best New Product from the influential Dewey B. Strategic Start/Stop Reader Survey.
- Wolters Kluwer in Spain Receives Medal of Honor

#### Governance, Risk & Compliance (GRC)

- Wolters Kluwer Wins Best in Regulatory Reporting Award from FinTech Finance Magazine
- Wolters Kluwer Wins Coveted Best Risk Management System Award from Banking Technology Magazine
- Wolters Kluwer's CT Corporation Wins Silver in Best in Biz Awards 2016
- Wolters Kluwer Recognized as Top Regulatory Reporting Provider in Chartis RiskTech100<sup>®</sup> Rankings
- Wolters Kluwer Names the Winner of its 2016 Alfredo deHaas Excellence in Analytics Award
- Wolters Kluwer Announces the Winners of its 2016 Community Impact Award
- Wolters Kluwer Triumphs in Data Management Review Awards for Regulatory Reporting
- Wolters Kluwer's ELM Solutions Wins Best International Legal Services Software Accolade
- Wolters Kluwer's OneSumX Wins Best International Financial Services Software Award
- Wolters Kluwer's CASH Suite™ Solution Wins a NAFCU Services 2016 Innovation Award
- Wolters Kluwer's ELM Solutions sponsors 2016 Corporate Counsel Day
- Wolters Kluwer Recognized as a Category Leader in Chartis' FinTech Quadrant™ for IFRS 9 Technology Solutions
- Wolters Kluwer's BizFilings Wins Stevie Award for Company of the Year
- Wolters Kluwer's CT Corporation Wins Stevie Award for New Product of the Year
- Wolters Kluwer Positioned as a Category Leader in RiskTech Quadrant for Credit Risk Management Systems for the Banking Book Report
- For the latest updates and news visit our website.

#### Tax & Accounting

- Wolters Kluwer Tax & Accounting CEO Karen Abramson Named as One of the Most Powerful Women in Accounting
- Wolters Kluwer Named "Americas Tax Technology Firm of the Year" by International Tax Review
- Wolters Kluwer Solutions Recognized for Tax and Audit Technology Excellence by K2 Enterprises
- Wolters Kluwer Leaders Recognized as Top Accounting Industry Influencers
- Wolters Kluwer Solutions Named 2016 SIIA Business Technology CODiE Award Finalists
- Wolters Kluwer Tax & Accounting North America Wins Two Bronze Stevie<sup>®</sup> Awards in 2016 American Business Awards<sup>®</sup>
- Two Wolters Kluwer Solutions Recognized as 2016 Top New Products by National Industry Magazine
- For the latest updates and news visit our website.

### **Memberships**

L'Association des Editeurs Belges (ADEB, Belgium) American Institute of CPAs (AICPA, United States) Agoria, Federation of Technological Industries (Belgium) American Bankers Association (Tax and Business Law sections) American Bar Association American Chamber of Commerce in the Netherlands American Marketing Association American Medical Publishers Association Association for Corporate Tax and Tax Technology Professionals (ACT, United States) American Institute of Certifid Public Accountants (AICPA) America's SAP Users Group (ASUG) American Society of Cost Segregation Professionals (United States) American Medical Student Association (AMSA, United States) Amsterdam Partners (Netherlands) Arbeitsgemeinschaft der rechts- und staatswissenschaftlichen Verlage eV (Germany) ARMA International (United States) Associazione Italiana per l'Information

Technology (ASSINFORM, Italy) Association of American Law Librarians (AALL, United States) Association of American Publishers (United States) Association of Certifid Financial Crime Specialists (ACFCS) (United States) Association Chartered Accountants (ACA, United Kingdom) Association Chartered Certifid Accountants (ACCA, United Kingdom) Association of Learned and Professional Society Publishers (United Kingdom) Associazione Italiana Editori (Italy) Assosoftware (Italv) Auckland Chamber of Commerce (New Zealand) Australasian Society of Clinical & Experimental, Pharmacologists and Toxicologists (ASCEPT Australia) Australian Human Resources Institute Australian Institute of Management Australian Society of CPAs Advies, informatie, netwerk voor werkgevers AWVN (Netherlands) Better Business Bureau (United States) Biotech Industry Association (BIO, United States) Börsenverein des Deutschen Buchhandels (Germany

British Educational Suppliers Association Canadian Tax Foundation Certifid General Accountants (Canada) Chicago Bar Association (United States) Chartered Accountants (Canada) Chartered Institute Management Accountants (CIMA, United Kingdom) Circa (United States) Cobb Chamber of Commerce (United States) CrossRef (United States) District of Columbia Bar Association (United States) Editors Association of Canada Federación de Gremios de Editores de España (Spain) Fédération Nationale de la Presse d'information Spécialisée (France) Federgon, Federation of HR Service Providers (Belgium) Groupement Français de l'Industrie de l' Information (France) House and Senate Periodical Press Galleries, U.S. Congress (United States) Illinois CPA Society (United States) Illinois State Bar Association (United States) Independent Community Bankers of America (United States) Institute of Chartered Accountants (Australia) Institute of Management Accountants (United States) International Association of Scientifi, Technical & Medical Publishers (STM, Netherlands) International Facilities Management Association (Unites States)

International Legal Technology Association (ILTA, United States) International Society for Medical Publication Professionals (United States) International Society Pharmacoeconomics & Outcomes Research (ISPOR, United States) IRS Volunteer Income Tax Assistance (VITA) Program (United States) La Confederación Española de Organizaciones **Empresariales** (Spain) Law Society of New South Wales (Australia) L'Association des Editeurs Belges (Belgium) Legal Marketing Association (LMA, United States) L'Union Wallonne des Entreprises (Belgium) Magyar Terjesztés-ellenorzo Szövetseg (MATESZ, Hungary) Medical Library Association (United States) Mortgage Bankers Association (United States) Mortgage Industry Standards Maintenance Organization (United States) National Association of Computerized Tax Processors (NACTP, United States) National Association of Federal Credit Unions (NAFCU, United States) National Council of Prescription Drug Programs (United States) Nederlands Uitgevers Verbond (NUV, Netherlands) New York State Bar (United States) New York State Bar Association (NYSBA) (United States) New Zealand Law Society New Zealand Institute of Chartered Accountants

Ohio State Bar (United States) Ontario Bar Association (Canada) Peterson Pulaski Business and Industrial Council (United States) Pharmaceutical Management Science Association (United States) Pharmaceutical Marketing Research Group (United States) Pharmaceutical Society of New Zealand Private Law Libraries (PLL, United States) Professional Scholarly Publishers (United States) Risk Management Association (United States) Society for Corporate Secretaries & Governance Professionals (United States) Special Libraries Association (United States) SQL Server Administrators Association (United States) State Bar Associations (United States) State Bar of Michigan (United States) State Specifi Bankers Associations (United States) Syndicat National de la Presse Professionelle (France) Syndicat de la Presse économique et juridique (France) Syndicat de la Presse et des Éditions des Professionnel de Santé (France) Syndicat de la Presse médicale (France) Taxation Institute of Australia Tax Court, Admitted to practice (United States) Tax Payer Choice Alliance (United States) Technology Association of GA (TAG, United States) The Institute of Internal Auditors (Global) The Publishers Association (United Kingdom) Toastmasters (United States) Vereniging VNO-NCW (Confederation of

Netherlands Industry and Employers, Netherlands) Vlaams Economisch Verbond (Belgium) Vlaamse Uitgevers Vereniging (VUV, Belgium) Vlaamse Vereniging voor Zakelijke Communicatie (Belgium) Vlaams netwerk van ondernemingen (Voka, Belgium)

West Suburban (IL) Bar Association (United States)