

# **CSR Report**

For

Independent Inspections

P.O.Box 103, Rochedale South, Qld 4123

Plan Number:

Job Number: 30001-5

Date: Friday, 11 December, 2015

Independent Inspections T 1300 857 149 F 1300 857 150 M 0402 259 479 E admin@iigi.com.au W www.iigi.com.au

# Table of Contents

ECONOMIC ACTIVITY MEASURE	3
SOCIAL AND ECONOMIC SUPPORT	4
LEGAL COMPLIANCE	5
LABOUR PRACTICES AND HUMAN CAPITAL	6
HEALTH AND SAFETY	8
ENVIRONMENTAL STEWARDSHIP	9
HUMAN RIGHTS AND ETHICAL COMPLIANCE 1	1
ECONOMIC SUSTAINABILITY 1	3
COMMUNICATIONS EDUCATION & REPORTING	4
REPORT NOTES 1	5
SECTION 3 – PHOTO REVIEW 1	6

### **Economic Activity Measure**

Income	
Total Revenue	\$393,011
Total pre-tax Profit (EDITDA)	\$158,225
Percentage of revenue	40.26%

Operations	
Full time employees	2
Employee hours	960
Staff in management positions	2
Operational offices (significant locations)	1

Customers	
Number of customers	43
Industry based Activity Measure	771

### Other Details:

This financial year also was again full of challenges, with government elections and people not spending, has had a major impact on the business. The figures are a artificial jump from a new client, that was initially stable, but has reduced. This has forced us to retract some of our services and reduce staffing levels.

# Social and Economic Support

	Value	Percentage of pre-tax Profit
Charitable Donations	\$6,000	3.79%
Community sponsorship &	\$400	41.67%
support (Non-charitable)		

	Number of hours	Percentage of staff hours
Employer funded charitable hours	400	41.67%
Employee donated chartiable hours	50	5.21%

	Number from the local community	Percentage of total staff
Staff	3	150.00%
Management	2	100.00%

Total value of pro-bono work:\$6,000 Percentage of total revenue: 1.53%

Percentage of contracts from local suppliers: 100.00%

Compliance Requirements	Recommended control measure	Satisfact Y N	
Support the Rights of Indigenous people	Procedures in place		
Support the protection of Cultural Identity	Procedures in place		
Support the International Fairtrade standards.	Procedures in place		

Overall Compliance Benchmark: 100.00%

#### Other Details:

Support of Non Government Organisatons, including Sponsership of the Special Childrens Christmas Party for the last 7 years ad well as lighthouse group providing food packages..

# Legal Compliance

Type of Incident	Number of incidents
Discrimination, child labour, indigenous, labour	0
law	
Anti competitive behaviour	0
Public health and safety	0
Advertising, labelling and customer privacy	0
Corruption or unprofessional conduct	0

Total Value of fines associated with non-compliance incidents: \$0 Percentage of total Revenue: 0.00%

Has register of Legal & Regulatory compliance.

#### Other Details:

Quite Mindful of this section, with the exposure of Occupational Safety Reports and the impact to the business operations.

### Labour practices and human capital

Staff satisfaction percentage: 100.00%

Total expenditure on staff training: \$1,000 Expenditure per employee: \$500

Staff circumstainces	Percentage of total staff
Undergoing annual evaluation	100.00%
Access to staff counseling	100.00%
Access to career development	100.00%
Under collective bargaining agreement	0.00%

Type of occurance	Number of Occurance	Percentage of employees
Workforce grievences	0	0.00%
Indigenous Employees	0	0.00%
Female Employees	1	50.00%
Females in management	1	50.00%

Number of nationalities in Management:2 Entry wages as a percentage of local minimum wages: 100.00% Female salaries as a percentage of male equivelant salaries: 80.00% Staff turnver percentage: 0.00% Staff stability index: 80.00%

Compliance Requirements	Recommended control measure	Satisfact Y N	-
Human resources and labour practices policy	Procedures in place	Ø	
Staff evaluation and career development policy	Procedures in place		
Whistleblower and grievance policy	Procedures in place		
Support freedom of association	Procedures in place		
Support the right to collective bargaining	Procedures in place		

Compliance	Recommended control measure	Satisfact	ory
Requirements		Y N	N
Support unionisation	Procedures in place		

### Benchmark: 100.00%

Other Details:

Human Resourses Manual put into place

## Health and Safety

Type of incident	Number of incidents	Incidents per employee
Days lost to injury or desease	0	0
Days lost to absenteeism	0	0

There have been 0 workplace fatalities which make up 0.00% of the overall workforce.

Procedures in place

### Other Details:

We are fortunate that the company operations is a low risk in it's inspection and Training Operations have been reduced.

## **Environmental Stewardship**

Out of a total 0.6 kilolitres of water used 0 kilolitres where recycled making up 0 of the total.

Scope	GHG Emissions (CO2-e)(tonnes)	Cummalitive sum
Scope 1	8	
Scope 2	3	11
Scope 3	32	43

There is a total output of 5.57717250324254E-02 (CO2-e)(tonnes) per Industry Activity Meausre.

Type of waste	Total output	Output per employee
Energy Consumption (Kilowatt Hours)	17	8.5
Water Consumption (Kilolitres)	0.6	0.3
Waste to landfill (Cubic Metres)	1200	600
GHG Emissions – Scopes 1, 2, & 3 (CO2- e)(tonnes)	43	21.5

	Percentage
Renewable Energy	0.00%
Recycled materials used in production	50.00%
Consumable Materials recycled	0.00%

The estimated impact of climate change on revenue is \$5,000 which is 1.33463237551217E-02 of the total revenue.

At total of 200 hours are spent on training for environmental & sustainability issues which averages to 100 hours per employee. The total cost of this training was \$5,000 which averages to \$0 per employee.

Requirement type	Percentage of total suppliers
Do they have an environmental sustainability policy	25.00%
Have they been audited for their environmental	100.00%
sustainability compliance	

Compliance	Recommended control measure	Satisfact	ory
Requirements		Y №	N
Does your company have a Environmental policy?	Procedures in place		

Compliance Requirements	Recommended control measure	Satisfact Y N	
Does your company have a environmental risk management plan?	Procedures in place	N	
Does your company have ISO 14001 certification?	Procedures in place		
Does your company have a toxicity management plan?	<b>Item:</b> Observation of non conforming procedures. Please ensure procedures are in evidence as soon as possible.		
Does your company have a biodiversity & habitat protection plan?	<b>Item:</b> Observation of non conforming procedures. Please ensure procedures are in evidence as soon as possible.		

Overall Compliance Benchmark: 60.00%

#### Other Details:

Contractors in each state has reduces the travel component of the operations.

### **Human Rights and Ethical Compliance**

Training on ethical & human rights issues	Total	Per Employee
Hours	20	10
Expenditure	\$5,000	\$2,500

100.00% of employees are trained in anti-corruption policies & procedures.

100.00% of supplier contracts contain human rights and ethical compliance clauses.

100.00% of suppliers have been audited for their human rights and ethical compliance.

100.00% of stakeholders trained on corporate ethical & human rights policies.

Compliance Requirements	Recommended control measure	Satisfact Y I	-
Does your company have a Ethical & human righst compliance policy?	Procedures in place	V	
Does your company have Establish public policy principles?	Procedures in place	V	
Does your company support the united nations universal decleration of human rights?	Procedures in place	V	
Does your company support the United Nations global compact?	Procedures in place	V	
Does your company support the non-exploitation of children including child labour, sexual exploitation and child prostitution?	Procedures in place	Ø	
Does your company support anti-discrimination of all types?	Procedures in place	V	

#### Overall Compliance Benchmark: 100.00%

#### Other Details:

As a member of the United Nations Global Compact, we have been fortunate to be exposed on these issues and are working in the raising of the awareness of these issues.

### **Economic Sustainability**

	Percentage
Customer satisfaction	80.00%
Customer retention	80.00%
Estimated market share	1.00%

	Number
Customer complaints	2
Customer complaints (per 1000 customers	46.5116279069767
Financial audit compliance	0
Late payment complaints	1

Debt to equity ratio: 0.00% Financial liquidity ratio: 0.00%

Average age of creditors (Days): 47 Average age of debtors (Days): 50

Compliance Requirments			Satisfactory Y N	
Does your company have a business continuity plan?	Procedures in place			
Does your company comply with all regulatory & governance requirements?	Procedures in place	V		
Does your company comply with taxation law?	Procedures in place			

Overall Compliance Benchmark: 100.00%

#### Other Details:

With the different divisions in the company, makes it easier to be diversified. But economic issues are still the greatest risk

## **Communications Education & Reporting**

Performance Measures	Expenditure	Percentage of pre tax profit
CSR related advertising & public relations	\$7,500	4.74%
Public & stakeholder CSR education	\$2,500	1.58%

80.00% of suppliers are educated in CSR intiatives.

Compliance Requirements	Recommended control measure	<b>Satisfactory</b> Y N	
Does your company have CSR board representation?	Procedures in place		
Does your company produce an annual performance report?	Procedures in place	V	
Does your company use GRI- G3 reporting framework?	Procedures in place		

Overall performance Benchmark: 100.00%

#### Other Details:

This demonstrated as being a leader in the industry and walking the walk and talking the talk in our operations being open in our communication to the customers and the general public.

A lot of time has been put into communicating this to the community but there is a general understanding that it is still over their heads.

Th Dreamworld episode has highlighted the CSR issues.

### REPORT NOTES BUILDING CONDITION

This report is based on the condition of the building's common areas at the time of inspection, if any major changes occur we suggest that the initial report be updated to incorporate the changes.

This Inspection Report does not include the inspection and assessment of items or matters outside the scope of the requested inspection and report.

Other items or matters may be the subject of an Inspection Report which is adequately specified.

The inspection only covered the Readily Accessible Areas of the property. The inspection did not include areas which were inaccessible, not readily accessible or obstructed at the time of inspection. Obstructions are defined as any condition or physical limitation which inhibits or prevents inspection of the property.

Please be advised that a detailed inspection of balcony railings was not carried out as part of this report. A suitably qualified building contractor or structural engineer should be engaged to assess the structural integrity of the railings and fixings where noticeable signs of railing or fixing degradation are evident.

#### READILY ACCESSIBLE AREA INSPECTED

The inspection covered the Readily Accessible Areas of the property including:

🗹 Bu	ilding Interior	$\mathbf{\nabla}$	Building Exterior	R R	Roof Exterior	$\checkmark$	l Driveway	Агеа
------	-----------------	-------------------	-------------------	-----	---------------	--------------	------------	------

**I** The grounds including landscaping, retaining walls, fences within the property boundaries.

#### SUMMARY OF EMERGENCY ACTION ON DISCOVERING A FIRE

- Ensure the immediate safety of anyone within the vicinity of the fire.
- Operate warning systems (if one available) eg. manual call point (M.C.P.).
- Notify the Fire Service 000 triple 0 or your local emergency number, (call even on suspicion of a fire e.g. smell of smoke).
- Fight the fire (if fire equipment is available and safe).
- Evacuate the building.
- Move to and stay at assembly area.

# Section 3 – Photo Review