

# **UN GLOBAL COMPACT** Communication on progress

August 2016

PAC TEAM SA – Chemin de Budron A5 - 1052 Le Mont-sur-Lausanne – Switzerland Tel +41 (0)21 654 44 22 - Fax +41(0)21 654 44 33 - www.pacteam-group.com

# **COMMUNICATION ON PROGRESS 2016**

## UNITED NATIONS GLOBAL COMPACT

## What is UN Global Compact?

By joining the United Nations Global Compact, the companies commit themselves to incorporating the **ten universal principles** from **four areas** into their strategies and procedures.

#### Human Rights

- 1. Businesses should support and respect the protection of internationally proclaimed human rights; and
- 2. make sure that they are not complicit in human rights abuses.

#### Labour

- 3. Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
- 4. the elimination of all forms of forced and compulsory labour;
- 5. the effective abolition of child labour; and
- 6. the elimination of discrimination in respect of employment and occupation.

#### Environment

- 7. Businesses should support a precautionary approach to environmental challenges;
- 8. undertake initiatives to promote greater environmental responsibility; and
- 9. encourage the development and diffusion of environmentally friendly technologies.

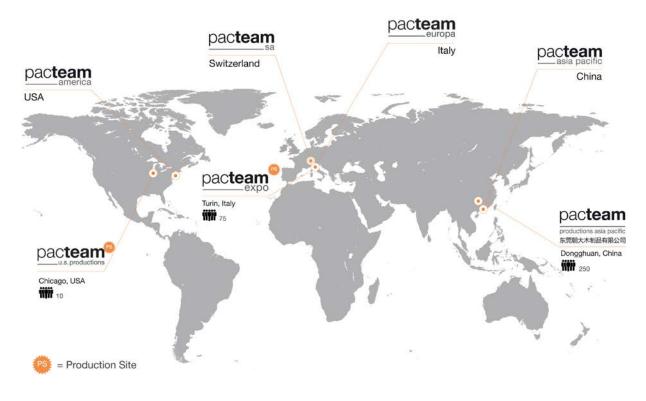
#### **Anti-Corruption**

10. Businesses should work against corruption in all its forms, including extortion and bribery.



### Pac Team Group Ltd.

Pac Team was founded in Switzerland in 1949, specializing in timepiece displays, packaging and exhibition solutions. Today Pac Team works on three continents and serve the entire world. Even as the company grows to meet the demands of a global marketplace, the precision and ingenuity of Swiss watchmakers remains its core inspiration. Pac Team embodies the legendary quality of Swiss engineering, and values every relationship like a timepiece - a lifelong commitment to be treasured and handled with care. Each of the group's companies represents a proud tradition of handwork, quality and craftsmanship which Pac Team is committed to preserve.



Pac Team is a SEDEX member (B member) ; all its production sites are documented via the SEDEX SAQ (Self-Assessment Questionnaire).

#### **CSR** partner : **Product DNA Ltd**

Pac Team appointed DNA Ltd Group has the Swiss company Product (www.productdna.com) in 2015 to manage the external follow-up of all elements of sustainability: social conditions at production sites, environmental impacts calculation and supply chains traceability. Pac Team is committed to transparency in its production processes, while continuing to improve working conditions and reduce environmental impacts.

# **CEO** statement letter of continued support for the UN Global Compact

Le Mont-sur-Lausanne, July 11<sup>th</sup>, 2016

Dear Mr. Secretary-General,

Hereby, I am pleased to confirm that Pac Team SA supports the ten principles of the United Nations Global Compact on human rights, labour, environment and anti-corruption.

These four areas are currently or will be shortly integrated into our corporate strategies, as well as into our corporate practices and activities.

This commitment has been announced to our stakeholders, our suppliers, our partners, as well as our customers.

The ten principles of the Global Compact on human rights have been integrated into our corporate social and environmental programme 2016 and are documented in the « Communication on Progress ».

Sincerely yours,

Alain Borle CEO of Pacteam Ltd

COMMUNICATION ON PROGRESS 2016 | AUGUST 2016

### What has changed in 2015

Sustainable development has become one of the major concerns for luxury goods manufacturers. For this reason, Pac Team decided in 2015 to speed up the move towards greater transparency in its production chains and to publish non-financial indicators about its activities. In doing this, we are anticipating the demands of our clients and playing a leadership role in our field.

For this purpose, the following initiatives have been set up :

- Strict follow-up of the audits and corrective actions in our production facilities
- Partnership with a third-party company in charge of the activities linked to sustainability (Product DNA Ltd)
- Launch of an ecodesign programme with internal workshop 2016
- Creation of an internal directory of technical and security standards categorized by items and customers
- Selection of non-financial indicators to measure sustainability development and progress
- Option given to our customers for the integration of a traceability code on their production enabling them to follow the production chain on a transparent basis
- Pac Team own production facilities are members of SEDEX; upgrade of the quality management system (QMS)
- REACh declaration letter to be signed by suppliers each year.

Tancredi Pascale Operations Manager

Le Mont-sur-Lausanne, July 11<sup>th</sup>, 2016

### Scope of this COP

The three main production facilities are located in China, Italy, USA. For this first communication on progress, Pac Team Group has decided to focus on Pac Team Production Asia Pacific (PTPAP), which is the Chinese production site.

This production platform is located in a country characterized by its potential for improvement in the areas of human rights, labour, environment and anti-corruption. It is also the largest Pac Team factory in terms of number of employees and volume of production.

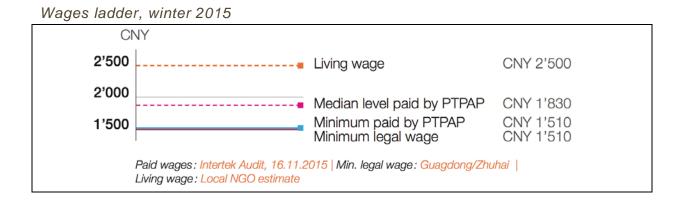
Pac Team Facilities : appendix 1, pages 14-16

### Principle 1 – Human Rights

# Protection of internationally proclaimed human rights

#### Towards a living wage

All the workers are guaranteed a minimum legal wage; the median wage in the facility is superior to the minimum legal wage, and tends to come closer to the living wage estimated by local social organizations.



#### Health and safety for all

All the workers benefit from working conditions which do not put their health or safety at risk. The factory supplies all appropriate safety equipment, and machines can only be used with adapted protections. In order to make sure that all the instructions are followed correctly and that any noticed negligence is immediately corrected, a Health and Safety Supervisor was appointed in early 2016.

#### A better social security cover

During an audit conducted at the end of 2015 in the factory, insufficient social insurance for the workers was highlighted. Pac Team Group has immediately set up the necessary measures in order for the workers to benefit from insurances policies covering acidents, unemployment and basic medical care. The target is that 100% of the workers in the factory benefit from social insurances.

See information letter to all workers, appendix 2, page 17

Recent audits list, reference table and corrective actions, December 2015

pac <b>team</b> productions asia pacific <b>RECENT PTPAP AUDITS</b> <b>16.11.2015</b> By Intertek, Sedex SMETA-4 pillars <b>09.07.2015</b> By the auditor of a business partner <b>12.09.2013</b> By SGS, Sedex SMETA-4 pillars	79% corrected NC*	4 not corrected NC*, December 2015		
NC*: Non-compliances identified by audit				

#### Audits guidance, 2015-2016

All audits are conducted by professional organizations (Intertek, SGS). The scope of each audit meets SEDEX SMETA-4 pillars requirements. The follow-up of corrective actions to be undertaken is carried out by Product DNA. According to ETI (Ethical Trading Initiative), the following points are handled :

- Employment is freely chosen
- Freedom of association and right to collective bargaining are respected
- Working conditions are safe and hygienic
- Child labour shall not be used
- Living wages are paid
- Working hours are not excessive
- No discrimination is practiced
- Regular employment is provided
- Sub-contracting and homeworking
- No harsh or inhumane treatment is allowed
- Entitlement to work and immigration
- Environment
- Business ethics

## Principle 2 – Human Rights

# Ensure non-complicity in human rights abuses

#### **Following ILO principles**

The International Labour Organization (ILO) is a worldwide organization in charge of setting and supervising international labour standards. Pac Team Group strives to work only with partners following their principles. The Chinese factory does not work with hidden subcontractors.

#### Principle 3 - Labour

# Uphold freedom of association and collective bargaining

#### Beyond legal framework : the workers' committee

A workers' committee is active within the factory. Internal communication would be improved by the publication of the members' list inside the factory.

#### Freedom of association

The workers are free to belong to an association and under no circumstances, shall they be made the object of reprisals within the framework of union actions or claims.

#### See Code of Conduct :

http://www.respect-code.org/CompanyFiles/Company 1726/Certificate 543/3.%20Code%20de%20conduite%20des%20fournisseurs.pdf

#### Principle 4 - Labour

# Support elimination of forced and compulsory labour

#### Free choice of employment

All the workers have a contract of employment according to the local labour legislation. There is no illegal work in the factory, they are free to resign and leave their employer at any time, having given prior notice.

#### Sunday, the day of rest

All the workers have a right day of rest per week, usually on Sundays. In order to meet customers' deadlines, workers might exceptionally work on Sundays, in this case, they should be compensated by a day off during the following month at the latest. This is decided with their agreement and with the aim of maintaining some flexibility in the production process in order to meet customers' requirements.

See information letter to all workers, appendix 3, page 18

#### No forced labour

Management never recourses to forced labour or to work performed under the threat of a penalty, whether it is within the contractual framework or during overtime as mentioned in the previous point.

#### Importance of social sensitisation

Training sessions are regularly held within the factory to sensitise the workers to the stakes and standards of forced labour. Additional information dealing with this question is displayed on the factory walls.

#### Principle 5 - Labour

# Support abolition of child labour

#### All workers : adults

All the workers are minimum 18 years old. In order to prevent any misunderstanding, identity documents are checked before any new hiring.

### Principle 6 - Labour

# Support elimination of discrimination

#### No discrimination

The factory recruits employees without any discrimination, whether linked to gender, religion or to any other subjective criteria. No distinction is made between male and female staff and their skills alone are taken into account. Currently, 35% of the management and supervisors are women.

Chapter 1.3 of Pac Team Company Manual is dedicated to the « Harassment free, Nondiscrimination workplace »

#### Equal rights for all

All the workers earn equal pay for equal work. Potential promotions are based on merit and competence alone.

Chapter 4 of Pac Team Company Manual is dedicated to « Salaries, allowances and deductions »

#### Importance of training

During training sessions about forced labour and child labour, the dangers of discrimination and harassment at work are also emphasized. Additional information dealing with these questions is displayed on the factory walls.

#### **Principle 7 - Environment**

# Support precautionary approach to environmental challenges

#### **Caution regarding chemicals**

The factory follows the European recommendations REACh, so that the environment is better protected against the risks linked to chemicals; as a prerequisite, all used chemicals must be identified without any ambiguity, as well as their potential danger.

See REACh declarations for suppliers, appendix 4, pages 19-20

#### Manual weeding

The factory owns a garden, which is maintained by the workers. According to the precautionary approach, they do not use any pesticide, which could be harmful to the environment. The more tedious, but environmentally friendlier method of manual weeding is preferred.

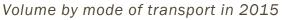
#### **Principle 8 - Environment**

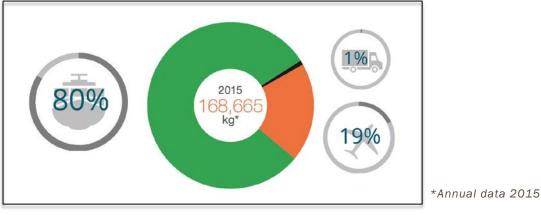
# Undertake initiatives to promote environmental responsibility

#### Impacts assessment and management

When it comes to corporate environmental responsibility, it is crucial for the company to first assess and measure, then manage its environmental impacts at all levels : energy, water, waste, chemicals, atmospheric pollution and biodiversity. This is how PTPAP approaches this matter ; they set reduction targets on their impacts.

Despite a constantly growing market demand for better lead times and greater flexibility, Pac Team Group strives as far as possible to ship its products from China to Europe by sea, rather than by air, which considerably reduces the CO2 impact.





#### **Toxic waste treatment**

Production generates toxic waste. As the treatment of such waste must be handled by professionals, PTPAP is currently signing a contract with an official toxic waste treatment company.

#### **Pollutant treatment**

PTPAP has been equipped with an internal treatment system of pollutants for many years.

### **Principle 9 - Environment**

# Encourage environmentally friendly technologies

#### Sustainable raw materials

Pac Team Group strives to use materials from sustainable sources and managed in an ecologically sustainable way, and avoids as far as possible the use of materials which can generate negative impacts on the environment.

Hiring, in June 2016, of a trainee at the HQ in Le Mont for a summary report of the standards in use by all the customers.

Starting of the project « eco-conception » with the appointment of a manager at the HQ in Le Mont since June 2016.

### **Principle 10 – Anti-Corruption**

# Work against corruption in all of its forms

#### Zero tolerance for corruption

PTPAP never resorts to bribery and corruption in any way in its businesses. It also prevents all kind of corruption by its employees and undertakes to denounce any suspicious acts to the police. An anonymous email address has been created to denounce any acts or attempts of corruption or bribery.

Chapter 8.6 of Pac Team Company Manual is dedicated to « Bribery and Corruption Law »

Any proven act of corruption is punished by immediate dismissal.

A act of corruption is defined by the following elements :

- A deliberate act
- Involving any person, internal or external to the company
- Taking place before, during or after a contract
- Allowing to promise, offer or grant an undue advantage
- In a financial or other form
- Directly or through a middleman
- For one's own profit or the profit of a third party

# Appendices

- 1. Pac Team Facilities
- 2. Information letter 2016, towards a full social insurance cover
- 3. Information letter 2016, hour compensation in case of Sunday work
- 4. REACh declaration for all suppliers

# **APPENDIX 1: PAC TEAM FACILITIES**

#### Pac Team Productions Asia Pacific LTD

Creation: 2012
Squares meters: 14'700
Type of work: Display, Packaging, Furniture
Management:
Mr Edward Liu James Hua
Operation / Production Manager Finance co

James Huang Finance controller

Certifications: ISO 9001: 2008 SEDE





#### Pac Team Expo S.R.L.

Creation: 2014 Squares meters: 12'000 Type of work: Furniture, Booth, Retail environments Management: Nicola Indraccolo Production Manager Tiziana Porro Executive office

lumber of employees: 70

<u>Creation;</u> 2012 Squares meters: 1'100 <u>Type of work:</u> Furniture, Booth, Retail environments Management: John Gedeon Production Manager

Number of employees: 11 Certifications: SEDEX Member B





# Pac Team SA

Management: Alain Borle — Magali Mu

Magali Mugny Financial Manager

Tancredi Pascale Operations Manager

Some Customer references: Louis Vuitton - Cartier – Jaeger Lecoultre – Swarovsk Graff – Tissot

#### Pac Team AMERICA INC

Creation: 2005

Management:

kerman Dieter Pas ht Chief Fina

Antonio Schiano Senior Director

Chief Financial Offic o

Number of employees: 21 Some Customer references: Timex - Movado - Guess





#### PacTeam Europa S.R.L.

reation: 1999

Management: Andrea Vitacch

Tiziana Porro Executive Office

Number of employees: 1

Some Customer references: Channel - Bulgari

#### Pac Team Asia Pacific Limited

<u>Creation:</u> 2004 <u>Management:</u> Eric Zuckerman President

Number of employees: 6 Some Customer references: Morelato - Ball watch - Inner Workine.





#### ansa SA.

Creation: 1936

Alain Borle CEO

ber of employees: 12

### **APPENDIX 2: INFORMATION LETTER 2016, TOWARDS A FULL SOCIAL INSURANCE COVER**



Dongghuan, <date>

# PRC Labour Law legal duty for all Chinese companies

Dear colleagues,

We kindly request you to take note of the irrevocable decision, made by our management, to comply with the labour law that is currently in force in China.

We inform you that the wage deductions for social insurance, which are legally binding, will be applied to all PTPAP employees from <Chinese New Year 2017>. Starting from that date, all the PTPAP employees will be subject to compulsory insurance.

We remind you that these social deductions are calculated according to the below method, which takes also into account an employer's contribution. Your contribution protects you in the following cases:

<calculation method, involving company participation> <protection example>

In the meantime, we kindly request the employees, who have not subscribed to the social insurance yet, to sign a waiver. (list to be signed)

Our HR department stays at your disposal for any further inquiry. Or

We organise on mm.dd.yyyy an information session "workers social protection". We encourage you to come and listen to a specialist, who will be able to answer all your questions.

Regards, signature

PAC TEAM SA - Chemin de Budron A5 - 1052 Le Mont-sur-Lausanne - Switzerland -Tel +41 (0)21 654 44 22 - Fax +41(0)21 654 44 33 - www.pactearn-group.com

# APPENDIX 3: INFORMATION LETTER 2016, HOUR COMPENSATION IN CASE OF SUNDAY WORK



Dongghuan, <date>

#### PRC Labour Law article 38 The employing unit shall guarantee that its staff and employees have at least one day off in a week

Dear colleagues,

We kindly request you to take note of the irrevocable decision, made by our management, to comply with the labour law that is currently in force in China.

From July 1<sup>st</sup> 2016, every employee who had to work 7 days in a row will necessarily have to make up this day, if possible within the next 30 days. Working time will be annualised. An information session for all the employees will allow everybody to know his rights and his duties, as well as to see the adaptation of our corporate regulations to the laws in force.

We encourage you to come and listen to the HR specialist, who will be able to answer all your questions.

Regards, signature

PAC TEAM SA - Chemin de Budron A5 - 1052 Le Mont-sur-Lausanne - Switzerland -Tel +41 (0)21 654 44 22 - Fax +41(0)21 654 44 33 - www.pacteam-group.com



#### Le Mont-sur-Lausanne, February 24th 2016

Dear Partner,

You certainly know that most of our customers are asking Pac Team Group and its suppliers to follow and agree to REACH compliance.

This regulation obliged us to inform our final customer of the following:

- What kind of chemical products we used during the production (glue, varnish, painting or other).
- Name and reference (EC = Enzyme Commission; CAS = Chemical Abstracts Service).
- What quantity for each element (Kilogram or Litre).

In order to continue our partnership in good condition, we kindly ask you to give us the requested elements for each production you may have in the name of Pac Team Group.

For example:

-

PO number: \_\_\_\_\_

Project reference: \_\_\_\_\_

Packing list number: \_\_\_\_\_

Date: \_

Substance	EC Number	CAS Number	Qty used in the above production
Dibutyl Phtalate	201-557-4	84-74-2	120 kg

Please find attached a file we kindly ask you (from now on) to fill in and include with each packing list you will prepare and send both lists to the project manager in charge, once a delivery should occur.

Thank you,

Pac Team Group

Alain Borle CEO

PAC TEAM SA - Chemin de Budron A5 - 1052 Le Mont-sur-Lausanne - Switzerland -Tel +41 (0)21 654 44 22 - Fax +41(0)21 654 44 33 - www.pactearn-group.com



# **REACH – SUPPLIERS DECLARATION**

We <<u>SUPPLIER name</u> hereby certify that all products sold to Pac Team Group LTD, and manufactured by our plants or any sub-contractors strictly respect below declaration:

- 1. Do not contain any substance of the Annex XIV of REACh legislation. http://echa.europa.eu/web/guest/addressing-chemicals-ofconcern/authorisation/recommendation-for-inclusion-in-the-authorisationlist/authorisation-list
- 2. Do not contain any substance of very high concern (SVHC) of the CANDIDATE LIST of REACh legislation, at a threshold above 0.1% of the total weight of each item. http://echa.europa.eu/web/guest/candidate-list-table
- 3. In case, some SVHC of the candidate list is present at a threshold above 0.1% of the total weight of any item, we would inform Pac Team Group LTD accordingly before shipment in order to make sure Pac Team Group LTD can face its legal obligations in terms of distributor and consumer communication.

In case of non-compliance towards these three obligations, Pac Team Group may cancel order or payment at any time.

Signatures with legally binding effect of the Supplier

Name

Signature

.....

Date & place