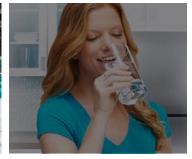








OUR OPERATIONS





































▶ Introduction

Letter from the CFO Timeline Performance Scorecard Our Strategy Awards

OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Introduction

Whirlpool Corporation is the world's leading manufacturer of major home appliances with record revenue of \$20.9 billion in 2015. Our winning portfolio includes trusted appliance brands throughout the world.

> For 104 years, we have been persistent and mindful that there is "no right way to do a wrong thing." In 2015, we continued our unique sense of responsibility, and are now adding to it by investing to create positive impacts by "doing the right things, the right way." The right things are those that continue our tradition of saving time, effort, money, and resources for people in their homes, while investing to lessen our own footprint. Whirlpool Corporation does this by creating purposeful innovation that allows for consumer choice, high performance, and lower environmental impact. This enables people to spend more time doing the things they want to do, like spending time with family and friends creating moments that matter.

> Investing in our innovation enables us to exceed our consumers' expectation on both core and environmental performance. We are investing in technologies and lowering our own footprints in the communities in which we operate by using renewables, cutting the resources we use to make products, reusing waste, and recycling our products at the end-of-life. By looking at the entire life of our products using life cycle approaches, combined with our thought leadership, we are addressing the needs of today's consumer while creating a clear path forward to continuous improvement. We achieve even better results by reaching out to our partners, suppliers, governments, non-governmental agencies and academia, creating collaborations and innovations to help people live more sustainably without compromise.

> While we continue to innovate throughout the world, launching great products, we are also making a social impact, working with local agencies and organizations to build better communities. Whether it is through our brands who have chosen national charities to sponsor, local charity donations or the thousands of hours volunteered by our employees, we think it is important to help create a collective social impact in communities where we live and work.



Introduction

▶ Letter from the CFO Timeline Performance Scorecard Our Strategy Awards

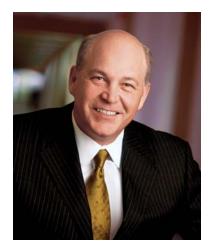
OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Letter from the CEO



Jeff M. Fettia Chairman of the Board and Chief Executive Officer

Whirlpool Corporation has a long history creating opportunities for people and the communities in which they live. To achieve this success. Whirlpool has operated on a simple guiding principle — "There is no right way to do a wrong thing." As we stated in 1969, one cannot separate the products we make from the communities in which they operate. How we connect with our consumers in the home and provide them the time and effort saving convenience of appliances, while improving performance and lowering their impact, is the core to what we do, creating meaningful, positive change.

Whirlpool Corporation helps build better communities by bringing meaningful and innovative solutions to the challenges our consumers and society face everyday. This is essential in growing as a company. We launched several key product innovations last year to deliver on that fundamental promise. In North America, we launched the next iteration of the heat pump dryer delivering 73% energy savings,* while reducing cost, and in a slimmer size to fit in more places like urban living spaces and smaller homes. We launched our Supreme NoFrost refrigerator in Europe that achieves A+++ -10% energy level, while being No. 1 in food preservation. In addition, the product uses our 6th Sense Live connected technology, which gives food preservation tips and helps families achieve even better results, as well as energy management with smart grids.

Taking that purposeful innovation further, we continued our work on the Retrofitted Net-zero Energy, Water, and Waste (ReNEWW) house collaborative, live-in research facility at Purdue University. We are in our second phase of the program and have completed retrofits in the water systems to achieve net-zero water usage in addition to the net-zero energy systems installed in 2014. The ReNEWW house now has over ten collaborators from various industries such as home building, plumbing and HVAC industries. Our successes have been shared with numerous home building, academic, architectural, and designers around the U.S. and we have recently joined the World Business Council for Sustainable Development's Sustainable Lifestyles group to facilitate more cross industry collaboration and make the ReNEWW concept global.

By bringing technology and people together to achieve purposeful, meaningful and positive change, Whirlpool Corporation is unique in the industry in addressing large societal challenges. We embrace innovation that leads to technology that isn't in conflict with building lives, homes and communities, but rather brings them together.

*Compared to pre-2004 traditional dryers, when paired with matching washer, normal cycle only.



Introduction Letter from the CEO

▶ Timeline Performance Scorecard Our Strategy Awards

OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Timeline

We were focused on sustainability long before it became the norm, and we continue to integrate sustainability into our everyday work.

KEY SUSTAINABILITY EVENTS

	June — Ground breaking on Whirlpool Corporation's first wind farm
	June — Whirlpool Canada is named 2015 ENERGY STAR® Manufacturer of the Year for the tenth time in the last thirteen years
2015	September — ReNEWW House, the world's first lived-in, fully retrofitted, net-zero energy, water and waste home achieves near net-zero energy
	and a complete water retrofit for net-zero water
	December — Achieved net-zero waste to landfill in all Latin America Region (LAR) facilities — manufacturing and offices
	March — Whirlpool Corporation began full production use of Next Generation Solstice® Liquid Blowing Agent in U.S. refrigerators
	April - Inauguration of the ReNEWW House, an initiative in which Whirlpool engineers are working with Purdue University to be the first to
2014	transform an existing home into a net-zero energy, water and waste structure
2017	September — The Refresh and Recycle Water Filter Program is launched to provide consumers an option for recycling their used refrigerator
	water filters
	December — Whirlpool Latin America Region achieved zero waste to landfill from all manufacturing operations in Brazil
	March — Whirlpool brand introduced the first smart-grid enabled appliance suite
	May - AHAM announced new sustainability standards for clothes washers and Whirlpool Corporation had the first front load and top load
2013	washer certified to the standard
	November — Whirlpool Corporation converted first refrigerator line to use Honeywell Solstice® Liquid Blowing Agent for foam insulation*; the
	Honeywell Solstice® LBA offers a 99.9% decrease in global warming potential based on the GHG Equivalencies Calculator
	January — Whirlpool brand announced it will bring connected appliances to the marketplace
	April - Whirlpool Corporation officially opened the LEED Gold-certified Cleveland, Tennessee manufacturing facility that included energy-
	efficient and technologically advanced manufacturing processes
2012	June — AHAM announces new sustainability standards for refrigerators; Whirlpool Corporation experts play a key role in development
	August — Whirlpool Corporation and Honeywell announced the development of the most environmentally responsible and energy-efficient
	insulation available at the time in U.S. to make refrigerators
	December — Whirlpool Corporation officially established a zero waste to landfill goal for all of our global manufacturing facilities
2011	Began partnering with AHAM, UL and CSA to develop the first industry sustainability standards for appliances

^{*}Based on EPA comparisons of previously used insulation blowing agents, hydrofluorocarbon (HFC) 245fa with global warming potential of 950 and Honeywell solstice liquid blowing agent, a hydrofluoro-olefin 1233zd (e) with global warming potential of 1.

For earlier years, please go to our previous sustainability reports.



Introduction
Letter from the CEO
Timeline

► Performance Scorecard Our Strategy Awards

OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Performance Scorecard

GRI G4 EC1 EC7

FINANCIAL

20.9B

RECORD REVENUES OF \$20.9 BILLION, AN INCREASE OF 18% WITHOUT CURRENCY. \$12.38

RECORD ONGOING EARNINGS PER SHARE OF \$12.38, AN INCREASE OF 9%. 620M

STRONG FREE CASH FLOW GENERATION OF \$620 MILLION.

ENVIRONMENTAL

	2011	2012	2013	2014	2015
Energy intensity (megajoules)	215.70	208.90	200.30	194.12	161.40
Water intensity (cubic meters)	0.161	0.150	0.156	0.145	0.107
Greenhouse gas emissions intensity					
Scope 1 and 2 (metric tons) of CO₂ eq	0.0180	0.0206	0.0170	0.0178	0.0156
Waste intensity (kilograms)	8.37	9.29	9.36	9.19	7.72

Note: Intensity numbers per major appliances

2015 data affected by acquisitions of Hefei in 2014 and Indesit in 2015. Global goals under review to address it.

SOCIAL

2015	
1 in 3	Employee volunteerism (salaried population)
316,500	Employee volunteerism (hours volunteered by salaried population)
300+	Nonprofit organizations impacted globally through volunteerism and donations
100+	Whirlpool Sons & Daughters Scholarships and award recipients currently attending colleges and universities across the U.S.



Introduction Letter from the CEO Timeline

▶ Performance Scorecard Our Strategy Awards

OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

SIGNATURE CHARITIES

STORY TORE CHARRETTE	•
United Way	
\$4.2M	Employee and retiree United Way® campaign totals in the United States and Canada (including dollar-for-dollar match by Whirlpool Foundation)
Habitat for Humanity	
87,000	Families helped throughout the globe since 1999
45	Countries in which Whirlpool Corporation employees have helped provide affordable housing
170,000+	Donated ranges and refrigerators in the U.S. and Canada
Cook for the Cure	
	More than \$10 million in support from KitchenAid brand for Susan G. Komen since 2001
Boys & Girls Clubs o	f America
66,000+	Youth served through the Maytag Dependable Club Awards 2015
75÷	Total Maytag Dependable Awards granted since 2010
Instituto Consulado	da Mulher®
5,168	People who, directly and indirectly, benefit by income generated through the program
101	Small businesses being advised by Consulado da Mulher
16	States in Brazil where small businesses are being advised by the program



Introduction Letter from the CFO Timeline Performance Scorecard

▶ Our Strategy Awards

OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Our Strategy

We incorporate sustainability programs into our products and process while nurturing the communities where we operate, delivering value to our consumers and reducing our environmental impact.

FULL MATERIAL TRANSPARENCY. ACHIEVE 90 PERCENT FULL MATERIAL TRANSPARENCY ON ALL NEW PRODUCTS BY 2020.

REDUCTION OF ENERGY AND WATER USE IN MANUFACTURING. REDUCE ENERGY AND WATER INTENSITY FROM MANUFACTURING BY 15 PERCENT FROM 2014 LEVELS BY 2020.

REAFFIRM OUR GOAL OF ZERO LANDFILL WASTE FROM MANUFACTURING BY 2022.

Building on our commitment to establish a dedicated sustainability team globally, Whirlpool Corporation is proud to continue to raise the bar. By establishing goals, initiating projects and focusing on our impacts, we are delivering value to our customers, stakeholders and the environment. In addition to driving projects, our team is focused on continuous improvement throughout our operations, products and services. We've reduced our water and energy use, cut emissions and waste at our manufacturing facilities, and designed efficient products - all of which we believe are the right things to do for all stakeholders. To that end, we established global goals to improve our environmental performance:

- Full Material Transparency Goal: By 2020, Whirlpool Corporation aims to achieve 90% full material transparency on all new products.
- Reduction of Energy and Water Use in Manufacturing Goal: By 2020, Whirlpool Corporation aims to reduce energy and water intensity from manufacturing by 15% from 2014 levels.
- Reaffirm our goal of zero landfill waste from manufacturing by 2022.

To show that global goals are working, we are proud to announce that we met our 2022 goal for zero manufacturing waste to landfill in one of our largest regions, Latin America. All three manufacturing plants in Brazil were able to achieve zero manufacturing waste to landfill and we are making great progress around the globe to replicate that success going forward. But we are not stopping there.



Introduction
Letter from the CEO
Timeline
Performance Scorecard

► Our Strategy Awards

OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

OUR AREAS OF FOCUS ARE:

EFFICIENT MATERIALS AND OPERATIONS

- Create transparency on our critical materials in products
- 2. Use materials that minimize total life cycle impacts
- Improve facility efficiency by applying technology improvements and renewables use (LEED, etc.)

UNCOMPROMISED PERFORMANCE

- Deliver consumer driven innovations that exceed consumer expectations for performance while meeting expectations on energy and water efficiency
- Participate in voluntary standards that drive consumer value and improve environmental performance
- 3. Develop life cycle data and measures to define sustainable products

RECYCLE AND REUSE

- Facilitate the responsible recycling of appliances at the end-of-life around the globe
- Develop new business models to capture value at the end-of-life of our products, packaging and consumables, especially finding secondary usage for wastes

GOVERNANCE

- Deploy automated data management systems to support sustainability metrics in our business operations
- 2. Ensure transparent communication on key metrics and progress

COMMUNITY

Continue working with local organizations to support the communities where we operate through a collective impact strategy

We have built upon our ability to demonstrate both our resolve and results in our operations and in the home environment. We have made significant progress in addressing the right partnerships and collaborations with the focus on bringing system efficiencies to all homes, both new and existing. Last year we announced our collaboration with Purdue University on the ReNEWW House live-in research lab and collaborative sustainable living showcase. It is the first live-in, retrofitted net-zero energy, water and waste research home. We committed to exploring new technologies and partnerships to address the large existing residential housing stock around the world. We were happy to announce the installation and implementation of our deep energy retrofit in September 2014, with over eight partners, designed to achieve net-zero energy.

The home also completed hosting two engineers and welcomed three new engineers to work on energy recovery and water systems design along with monitoring data from the newly installed energy systems, including geothermal, solar electric and thermal systems, as well as new foam insulation infrastructure updates. We are proud to announce progress toward the goal of this project, which is to learn more about sustainable home systems and demonstrate how any home can become resource efficient with the right kind of modifications. At present, the home is capable of collecting over 100 channels of data every second serving both Whirlpool research and the research of our partners. As a continuation of these ongoing sustainability efforts, these results will also inform future product design throughout Whirlpool Corporation's global portfolio.



Introduction
Letter from the CEO
Timeline
Performance Scorecard

Our Strategy Awards

OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

MATERIALITY PROCESS

Whirlpool Corporation initiated a process to undergo a formal review of its materiality, conducted by an external consultant, taking into account internal and external stakeholders, on a global basis. With this formal materiality process, we intend to gather relevant information to contribute to our sustainability strategy. The new process reflects the maturity of our sustainability journey, highlighting our achievements and our ability to progress in an ever-changing environment.

This process is ongoing in 2016 and took into account benchmarking opportunities, gap analysis on our previous sustainability reports, internal and external experts interviews and an online survey with a broader range of internal and external leaders.

These results will reinforce our goals alignment and project prioritization, while making continuous improvement on the critical work we have initiated.

MATERIAL SUSTAINABILITY TOP 10 ISSUES





Introduction
Letter from the CEO
Timeline
Performance Scorecard
Our Strategy

► Awards

OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Awards









- Innovation Awards at CES 2015 Our Whirlpool brand earned six awards at the International Consumer Electronics Show (CES) 2015 Innovation Awards for the Whirlpool® Front Load Washer and Dryer with Nest Technology, Whirlpool® Double Drawer French Door Refrigerator, Whirlpool® Hybridcare™ Heat Pump Dryer, Whirlpool® Smart Top Load Washer and Dryer, and the SWASH™ system.
- ≥ 2015 Newsweek Green Rankings
- Whirlpool Corporation awarded Dow Jones Sustainability Index, North America
- ▶ Whirlpool Corporation received a perfect score from the Human Rights Campaign on the 2014 U.S. Corporate Equality Index this is the 13th consecutive year that we attained a perfect score on the index, the first and only appliance company to do so
- ▶ Whirlpool Corporation in North America has received 37 ENERGY STAR® Awards since 1998. We are the most awarded appliance manufacturer by both the U.S. and Canadian ENERGY STAR® programs for continued commitment to energy and water efficient products
- Whirlpool Latin America was named in the top five electro-electronic sector companies in sustainability in the Guia Exame de Sustentabilidade, by Exame magazine, the most relevant sustainability award in Brazil
- Whirlpool Corporation has led or tied for first place among all major appliance companies for customer satisfaction in the annual American Customer Satisfaction Index (ACSI)
- ▶ Whirlpool Corporation named one of Corporate Responsibility magazine's 100 Best Corporate Citizens 12 out of 15 years
- ▶ Whirlpool Corporation has been named to Ocean Tomo 300 Patent Index since its inception in 2005; the equity index is the first based on the value of corporate intellectual property
- From 2008 to 2015, we have been named one of the Most Respected U.S. Companies by *Forbes* magazine and the Reputation Institute
- For the fifth year in a row, Whirlpool Corporation has finished first in the Home Equipment, Furnishings industry sector of *Fortune* magazine's World's Most Admired Companies



OUR OPERATIONS

▶ Operational Excellence **Energy Efficiency** Water Efficiency Air Quality Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Operational Excellence

We are focused on continuous improvement throughout our operations and services. At our manufacturing facilities, we have worked to reduce water and energy use, greenhouse gas emissions and raw material waste



Fourteen of our U.S. based facilities are certified for Leadership in Energy and Environmental Design (LEED). Our Cleveland, Tennessee plant received an award from the Kentucky-Tennessee Water Environment Association for outstanding performance in the pre-treatment of industrial wastewater. The Cleveland plant's sustainable design also earned gold LEED certification.

TOTAL ENVIRONMENTAL PROTECTION EXPENDITURES: GRI G4 EN31

	2011	2012	2013	2014	2015
US\$ Millions	31.8	29.5	27.0	30.5	34.9

Global Facility Sustainability Program — Through partnerships with the USA Department of Energy's Better Buildings Program and Better Plants Challenge, we initiated a program to provide a global dashboard feed from each of the plants and facilities to promote energy and water efficiency, waste minimization and benchmarking, allowing for cross-functional global collaboration and best practices sharing. This example initiative is ongoing on our NAR region facilities, but connected with our global goal of lowering our energy intensity in 15% by 2020, considering 2014 as the baseline year.

Whirlpool Corporation policy requires compliance with all laws and regulations designed to protect or enhance the environment, many of which require federal, state, or other governmental licenses and permits with regard to wastewater discharges, air emissions, and hazardous waste management. Where laws and regulations are less restrictive, we have established and are following our own standards, consistent with our commitment to environmental responsibility. We believe that we are in compliance, in all material respects, with presently applicable governmental provisions relating to environmental protection in the countries in which we have manufacturing operations.



OUR OPERATIONS

▶ Operational Excellence **Energy Efficiency** Water Efficiency Air Quality Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Where laws and regulations are less restrictive, we have established and are following our own standards, consistent with our commitment to environmental responsibility. Another important goal we are working toward is the implementation of the zero landfill waste from manufacturing by 2022. We are very proud to say, three of our manufacturing facilities in Latin America have already achieved Zero Waste to Landfill.

The Europe, Middle East and Africa region (EMEA) has a Management System for Energy, Environment, Health and Safety (EEHS) that covers 43 sites and has been certified by a third party through a multi-site accreditation according to the ISO 14001:2004, OHSAS 18001:2007 and ISO 50001:2011 standards.

In Whirlpool EMEA, environmental protection and energy management are taken in high consideration and for this reason managed through a specific Company organization devoted to Energy, Environment, Health and Safety (EEHS) issues.

Company EEHS managers are responsible for overseeing facility energy and environmental activities and direct capital investments dedicated to specific action plans. Moreover, they are in charge of monitoring national and local legislation, as well as rules and regulations related to the environment. They ensure that senior management and plant environmental professionals understand the potential impact of new or revised policies on their operations, and also conduct compliance audits. Meetings are held regularly to coordinate regional activities. This enables EEHS managers to discuss results, share best practices, and carry out benchmark comparisons against main competitors in key areas, in order to define new actions.

The energy and environmental plan sets both annual and long-term targets for each site relative to the principal areas of environmental focus: atmospheric emissions, water and waste. This plan is then monitored on a monthly basis to ensure that:

- plants operate within Company standards
- new courses of action are planned when required
- programs and interventions are realigned
- new and more challenging targets are set

As generating ideas and sharing best practices on energy efficiency and environmental protection is a key objective of the EEHS EMEA team, in 2015 specific initiatives have been carried out: the launch of a website dedicated to internal best practices sharing and management where about 110 best practices were collected and the En2 Workshop, which gave birth to about 90 ideas with a potential saving of about one million euros.



OUR OPERATIONS

Operational Excellence
• Energy Efficiency

Water Efficiency Air Quality Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Energy Efficiency

GRI G4 EN3 EN5 EN6 EN7

TOTAL GLOBAL ENERGY (GJ)				
2011	2012	2013	2014	2015
9,173,683	8,733,477	8,410,302	8,484,279	9,043,762

2015 data affected by acquisitions of Hefei in 2014 and Indesit in 2015. Global goals under review to address it.

WIND FARM

Renewable Energy Installations for Manufacturing — We announced plans to use wind energy to power our manufacturing facility in Findlay, OH. The Findlay wind farm is an \$18 million "Wind for Industry" project. The wind farm will have five wind turbines installed and Whirlpool will utilize two of them. Through clean, renewable wind energy producing zero greenhouse gas emissions, the wind turbines offset an estimated 13% of the plant's electric consumption. In addition, for each turbine, Whirlpool will create two \$5,000 Megawatt Scholarships to be awarded to local high school students seeking degrees in science, technology, engineering, and mathematics (STEM). The project broke ground on June 15, 2015 and was placed into operation January of 2016. Our overall North America Region (NAR) U.S. wind turbine energy strategy will further drive our goal to decrease the energy intensity for the NAR U.S. Better Plants Program. Whirlpool Corporation is analyzing other opportunities for the use of wind turbines at our other sites globally.



For more information: http://www.whirlpoolcorp.com/whirlpool-corporation-announces-plans-to-use-wind-turbines-to-power-findlay-ohio-facility/



OUR OPERATIONS

Operational Excellence

► Energy Efficiency Water Efficiency Air Quality Materials and Wastes

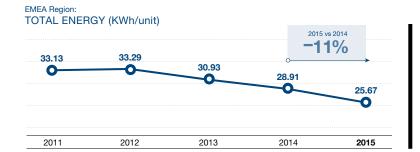
OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX



The Naples plant in Italy has a photovoltaic plant producing more than 630,000 kWh per year (approximately 10% of its electric needs), which brings a yearly saving of about 500 tons of CO2.



Total energy (kWh/unit) in our EMEA operations is composed of gas, electric, hot water/steam and other less relevant sources of energy (diesel, LPG, etc.) used to produce one average appliance. In this respect, the comparison between 2014 and 2015 performance shows a reduction of energy use of roughly 11%.

Thanks to projects delivering reduction in primary energy consumption, our Cassinetta and Napoli plants in Italy and Wroclaw, Radomsko and Łodz in Poland achieved the White Certificates, incentives that governments release as results of a proven reduction of energy consumption (1 White Certificate = reduction of 1 TOE* in primary energy consumption).

*Tonne of Oil Equivalent

The Faridabad plant received our first initiative in India on renewable energy where a 100kWp solar panel was installed in April 2014. A second solar panel was installed in 2015 which increased the solar capacity to 250kWp.





OUR OPERATIONS

Operational Excellence

► Energy Efficiency Water Efficiency Air Quality Materials and Wastes

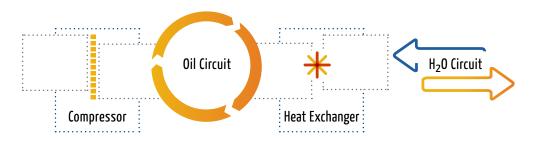
OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

In Wroclaw, our manufacturing site already has two heat recovery systems (one on compressors, the other on the enameling oven) that re-use thermal energy generated by the processes to produce hot water to be used both for process and for heating.

In 2015, with the installation of a new compressor, an additional heat exchanger has been implemented, increasing the volume of hot water produced using heat recovery and thus reducing consumption of primary energy.







Łodz and Siena implemented a heat recovery system, allowing the re-use of hot air produced by chillers of thermoforming machines and compressors to warm up factory locations and reduce energy use from heating systems.



OUR OPERATIONS

Operational Excellence **Energy Efficiency**

► Water Efficiency Air Quality Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Water Efficiency

GRI G4 EN8 EN9 EN10

TOTAL GLOBAL WATER (m³)				
2011	2012	2013	2014	2015
6,852,426	6,276,939	6,564,730	6,355,661	5,999,780

2015 data affected by acquisitions of Hefei in 2014 and Indesit in 2015. Global goals under review to address.

Our operations use water in a conscious way. We've been more efficient year after year, by our focus on continuous improvement and the use of innovative technologies. Water sources vary from region to region. We use water respecting local legal requirements and considering water availability in that area.

North American Plant Honored for Protecting Tennessee's Water — In September 2015, the Cleveland, TN plant in NAR received an award from the Kentucky-Tennessee Water Environment Association (WEA) for outstanding performance in their pre-treatment of industrial wastewater. This plant is the world's largest manufacturing facility of premium cooking appliances including ranges, ovens and cooktops. The Cleveland plant has also earned gold certification for the Leadership in Energy and Environmental Design (LEED) for the sustainable design of the facility.

In our Latin America Region, we are treating and purifying water on our waste water treatment stations, for processes consumption, as well as capturing rain water. We have achieved significant reductions, enabling us to get 13.6% of our water supply from these sources. In one of Whirlpool's largest manufacturing sites, the Joinville appliances plant in Brazil, the water intensity was decreased by more than 70% (cubic meters/major appliance), during the last ten years, through a dedicated water management team, water reuse, processes improvements and refurbishment, innovation and new technology implementation and training. During the last five years, the water treatment and reuse at the Joinville plant represented the annual water consumption of approximately 1,600 households.



OUR OPERATIONS

Operational Excellence **Energy Efficiency**

► Water Efficiency Air Quality Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX



Whirlpool Corporation sees water as one of the most important natural resources to be protected, so much so, that our EMEA region has taken the dedicated step to initiate Energy & Environment Workshops. Additionally, we track the use of water in our processes, through an indicator named total water (L/unit), which represents the total water used to produce one average appliance, including process cooling, technological use and product testing. It is the sum of withdrawal from industrial wells and from municipality water supply.

The remarkable reduction in the last three years (-57% from 2013, and -27% from 2014) was mainly driven by two factors:

- the follow-up during 2015 of a strong intervention in the Naples site where in 2014 some inverters were installed on electric boards of industrial pumps, connected with a temperature sensor and a level gauge in the industrial water tank. Depending on water temperature and/or level of water tank, thanks to inverters on electric boards of industrial pumps, which are connected, through a PLC system, with a temperature sensor and a level gauge, the system controls the pumps to supply the container with industrial water or to stop refilling. This provides modulated water requests according to plant needs and reduced water use
- the closure of two plants (Norkkoeping, Trento) that used to strongly contribute to the total amount of water withdrawal in spite of its low volumes of production



In our India manufacturing plants, we have reduced water consumption by 35% in our operations since 2011. We reduced water consumption by 6% in 2015. One of the key projects at Faridabad plant was to refine effluent in an effluent treatment plant (ETP), to use the ETP's output as our input in the reverse osmosis plant, thus reducing water use.



OUR OPERATIONS

Operational Excellence Energy Efficiency

► Water Efficiency Air Quality Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Water sources vary from region to region. We use water respecting local legal requirements and considering water availability in that area.

EN22

Total water discharges related to our global operations are shown in the table below. We work in compliance with local, regional and global regulations, respecting the most restricted regulations. We go beyond legal requirements, returning water back to the environment in better conditions than required. Where available, our sites are connected with public sewer systems. Where not available, we are discharging water in a quality that is locally specified by regulators or even better.

Destination	2015 (m³)
Public Sewer Systems	1,082,451
Receiving Streams — Surface	416,167
Irrigation — Land Application	90,641





OUR OPERATIONS

Operational Excellence **Energy Efficiency** Water Efficiency

► Air Quality Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Air Quality

GRI G4 EN15 EN16 EN17 EN18

GLOBAL SCOPE 1 + 2 (TON CO₂ eq) 2011 2012 2013 2014 2015 777,000 873,111 765,998 862,912 714,825

2015 data affected by acquisitions of Hefei in 2014 and Indesit in 2015. Global goals under review to address it.

SmartWay — Currently, 99.86% of North American shipments are moved with SmartWay carriers. Within our North American Region (NAR), we require contracted carriers to be SmartWay® certified, helping them move more goods, more miles, with lower emissions, and less energy. In 2015, we were honored with a SmartWay® Award from the U.S. Environmental Protection Agency, as an industry-leading supply chain regarding environmental performance and energy efficiency.

In 2015, we reduced diesel fuel consumption by 1.3 million gallons through improved miles-per-gallon, which equated to a reduction of 13,400 metric tons of CO2 emission. In addition, we reduced total fuel consumption in 2015 by more than 250,000 gallons by increasing rail use. This ultimately reduced over 2,700 metric tons of CO₂ emissions for the year.



OUR OPERATIONS

Operational Excellence Energy Efficiency Water Efficiency

► Air Quality

Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX



The quantity of CO_2 per unit produced in our **EMEA** region has been following a reduction trend during the last two years, mainly driven by the reduction of energy consumption: the amount of CO_2 in kg per unit decreased from 7.23 in 2014 to 6.42 in 2015 (–11%).



Exceeding and leapfrogging the Montreal Protocol requirements, both refrigerator plants in India, one in Faridabad and the other one in Pune, transitioned from using HCFC blowing agents to cyclopentane, a hydrocarbon (HC), a non-ozone depleting substance (ODS). The new blowing agent is not only zero ODS but also has a global warming potential of just 11; that's considered negligible compared with previous technologies. The company set and met the conversion date for January 1, 2015, in anticipation of the Protocol set dates. Whirlpool Corporation invested U.S. \$8 million to complete the important conversion. World class safety standards have been installed in both the facilities which have been certified by TÜVTM.



OUR OPERATIONS

Operational Excellence Energy Efficiency Water Efficiency Air Quality

▶ Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

Materials and Wastes

GRI G4 EN23

TOTAL GLOBAL WAS	STE (TONS)			
2011	2012	2013	2014	2015
356,088	388,291	392,821	401,869	432,792

2015 data affected by acquisitions of Hefei in 2014 and Indesit in 2015. Global goals under review to address it.

The Zero Waste to Landfill Program in our Brazilian facilities was initiated in 2011, targeting zero waste from manufacturing at December 2014 and zero waste from non-manufacturing activities (offices, cantinas, toilets) at December 2015.



zero waste to landfill



OUR OPERATIONS

Operational Excellence **Energy Efficiency** Water Efficiency Air Quality

▶ Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX



To be zero waste to landfill in manufacturing was an important achievement in LAR, but we were especially proud to extend it to our offices as well. That is a leadership position. LAR keeps working diligently to maintain the targets, as it is a continuous challenge, especially considering the local infrastructure and the current economic environment.

Whirlpool EMEA is also strongly committed to reducing waste generation in its production activities. Accordingly, re-using and re-covering materials are widely practiced throughout our facilities. Our approach is simple, but effective: what cannot be re-used is recycled and when that is not possible, it is disposed of with minimal environmental impact (waste-to-energy conversion or treatment, with shipment to landfills only as a last resort).

To keep track of the performance of this process, we set up a specific indicator, total waste (kg/unit), which is the total waste material generated to produce one average appliance, including waste material from three main areas:

- Technological: material not used during the transformation from raw material to product
- Scrap: material wasted due to damaged or not right first time handling and scraps from cutting and stamping
- Packaging: material used to protect the raw material during the transportation and storage



OUR OPERATIONS

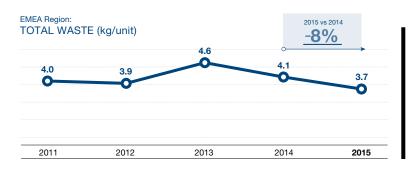
Operational Excellence Energy Efficiency Water Efficiency Air Quality

► Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX



The total waste per unit produced has decreased from 4.1 kg in 2014 to 3.7 kg in 2015 (-8%).

Recycled waste in Whirlpool EMEA is represented by the amount of the total waste material the organization recycles and prevents from disposal. This was ensured through performing segregation and on-site waste management.



The index over the last five years averaged a very good 92% to 94% of the total amount of waste produced.



In India, all three facilities have installed compost units which convert canteen waste food to compost. We expect to compost 27 tons of waste food, which is being used to fertilize landscape around the plant. Also in 2015, Faridabad has achieved 80% reduction in waste to landfill as effluent treatment plant waste and foam are being incinerated under controlled conditions.



OUR OPERATIONS

Operational Excellence **Energy Efficiency** Water Efficiency Air Quality

▶ Materials and Wastes

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX



As part of the Mexico Federal Program of Environmental Leadership, Whirlpool Ramos Arizpe (WRA) participated in the 2015 effort and guided sub-suppliers, customers and other stakeholders as a lead facility to run environmental efforts within the region.

More than 20 different eco-friendly projects were submitted to the environmental agency to contribute to this program's success. The results of the actions taken at WRA were focused on recycling of material. We were able to achieve a remarkable increase in the percentage of recycling, moving from 75% up to 95.6% within the year.

WRA will be our lead facility in our North America region in the upcoming years to become the zero landfill facility with 100% of the scrap of process recycled.

Whirlpool Ramos Arizpe has been involved at Coahuila state and Mexico federal government programs to reduce environmental impacts to minimize scrap and increase the recycling of residuals. We are proud to report that are:

- First private organization to be certified a green office on the state of Coahuila
- 25% reduction in use of paper in offices
- 95.6% recycling of all materials generated by plant
- 50% reduction in garbage
- Recycled 165,900 caps of plastics bottles used for charity efforts



OUR OPERATIONS

OUR PRODUCTS

► Product Excellence
Energy Efficiency
Water Efficiency
Air Quality
End-of-Life Recycling
Materials and Wastes
Innovation

OUR PEOPLE

GRI G4 INDEX

Product Excellence

GRI G4 EN27 PR3

We are committed to bringing products into consumers' homes that exceed expectations, while significantly improving our own environmental performance to create positive, meaningful change.



We have designed and produced a number of new water and energy-efficient products. Our commitment to improve lives and make a positive impact, while we work to reduce our environmental footprint, is important to us. Our products have consistently improved over time, especially in the largest impact area: their energy and water consumption in use. We are committed to saving both precious resources while realizing real cost savings for consumers. We will continue to increase our use of renewable energy and lower-impact materials. This will directly impact the communities in which we operate and benefit our consumers, no matter where they are around the globe.

AHAM Sustainability Standards — We continue to earn certifications as new sustainability standards are published by the Association for Home Appliance Manufacturers (AHAM). In February 2015, AHAM released a new standard for cooking products. We announced that nine of Whirlpool Corporation's products were among the industry's first certified under the AHAM Sustainability Standards for Cooking Products. Seven ranges and two built-in ovens were certified. We maintain certifications to the completed standards for refrigerators/freezers and clothes washers. So far, we have certified more products to the new sustainability standards than any other appliance manufacturer (13 refrigerator/freezer models certified, eight front-load washers, and 10 top-load washers). We were the first to certify refrigerator/freezers and top-load clothes washers.

http://www.prnewswire.com/news-releases/whirlpool-corporation-adds-cooking-appliances-to-products-meeting-new-sustainability-standard-300034480.html

In EMEA, Bauknecht Ultimate NoFrost refrigerator-freezer monitors conditions inside the refrigerator maintaining temperature and moisture at ideal levels. The Zero° BioZone can be activated, protecting meat and fish at temperatures close to freezing.



OUR OPERATIONS

OUR PRODUCTS

Product Excellence

► Energy Efficiency
Water Efficiency
Air Quality
End-of-Life Recycling
Materials and Wastes
Innovation

OUR PEOPLE

GRI G4 INDEX

Energy Efficiency

GRI G4 EN7





Whirlpool® Duet HybridCare Clothes Dryer — A new slimmer version of the Whirlpool HybridCare Clothes Dryer with Hybrid Heat Pump technology was released in 2015. The smaller model provides the same technology and performance as the 7.3 cubic foot model but provides additional versatility on the location and can be put anywhere there is access to a drain. Both Hybrid Heat Pump dryer models are designed to regenerate energy during the drying cycle to reduce energy consumption while providing dryer speed and performance flexibility. The 7.3 cubic foot Whirlpool HybridCare Clothes Dryer received several awards in 2014, including the 2014 Energy Star Emerging Technology Award, Reviewed.com's Editor Choice recognition, and a 2014 Record Products award from Architectural Record. In 2015, the same dryer won the Best of Innovation award in the SmartHome category and Innovations Award Honoree in the Eco-Design and Sustainable Technologies category at the Consumer Electronics Show (CES) and the 2015 Pacific Coast Builders Conference (PCBC) Parade of Products Award. We are currently working with utilities to develop rebate incentive programs to increase the demand for this new energy efficient technology.

Whirlpool® Front Load Washer and Dryer with Nest Technology — In working with the Nest team, Whirlpool brand has created a home experience that is both purposeful and thoughtful, starting with this laundry pair. The "Works with Nest" laundry pair uses the Nest API (Application Programming Interface) to help save consumers energy and keeps their laundry fresh if the cycle ends while they are away.

India Product Development Teams have worked in connection with National Codes Agency. In our Direct Cool category, refrigerators were re-engineered to comply with an energy rating jump of 20%, that took effect from January 2015.

LAR product developments focused on energy efficiency: The new line of Consul refrigerators with the biggest capacity and flexibility of the category, keeping its energy level as Frost Free Class A, the best rating in the Frost Free marketplace. Making a statement, our *Consul* brand appliances have been a leader in the industry by launching only Class A products for more than 10 years.



OUR OPERATIONS

OUR PRODUCTS

Product Excellence

► Energy Efficiency Water Efficiency Air Quality End-of-Life Recycling Materials and Wastes Innovation

OUR PEOPLE

GRI G4 INDEX

Whirlpool® Smart Top Load Washer and Dryer - This laundry pair uses connected technology to not only better care for clothes, but enable families to help other families in need, load for load. Every new feature of the top load laundry pair is intentionally built to enhance the consumer's experience. New custom cycles will roll out throughout 2015. Anticipated cycles including comforters, athletic wear, swimwear and towels offer better fabric care and help extend the life of families' favorite items. Helping other families is now automatic through the new the Connect to care™ program* within the Whirlpool® mobile app. This feature allows consumers to opt in and automatically make a donation to Habitat for Humanity every time they do a load of laundry, literally transforming a simple chore into an act of love. The Smart Top Load pair builds on the "Works with Nest" platform, providing automated home and away controls to help prevent wrinkles, delay cycles when energy costs are high, and activate quiet mode, all within the Whirlpool® mobile app.



EMEA product highlight: new Supreme NoFrost refrigerator featuring 6th Sense Live Technology™, allowing savings up to 48% (for A+++) in energy consumption, compared to the average energy consumption of a Whirlpool brand equivalent appliance in A+ class (based on EEI).



6th Sense Ixelium™ Glass Induction Hob, introduced in the EMEA region, intuitively saves up to 30% of energy in the boiling function vs. a standard Whirlpool brand induction hob without 6th Sense in the boiling function. It is the world's first green class ceramic, no toxic heavy metals arsenic and antimony, with a heavy metal free glass material.



EMEA 6th Sense Oven in absolute design features unbeatable energy and time saving. Thanks to Ready2Cook, a special system without pre-heating that always gives perfect results. It saves time and up to 20% energy. (Maximum saving obtained in tests with various dishes using "no-pre-heat" function compared to using "pre-heat" function.) It also includes the SmartClean™ for easy cleaning, which cleans the oven cavity in 30 minutes, saving time and energy.

*The Connect to Care™ Program will give Whirlpool Smart Top Load Washer customers the option to make per-washer load charitable donations of \$0.15, \$0.25 or \$0.50 to Habitat for Humanity through the Whirlpool app. The total amount of customer donations during the program will depend on the number of participants and eligible loads through December 31, 2016. In addition to the charitable donations made by participating customers, Whirlpool will directly donate a minimum of \$95,000 and up to \$100,000 to Habitat for Humanity in 2016. Visit www.Whirlpool.com/smart-appliances/smart-top-load-washer-dryer for more information.



OUR OPERATIONS

OUR PRODUCTS

Product Excellence **Energy Efficiency**

▶ Water Efficiency Air Quality End-of-Life Recycling Materials and Wastes Innovation

OUR PEOPLE

GRI G4 INDEX

Water Efficiency

GRI G4 EN27

Capacity Water consumption (L/kg) Energy consumption (Wh/kg)



CWL10A - (INMETRO "A" class) Consul's highest capacity product in 2011

CWE16A - (INMETRO "A" class) Consul's highest capacity product in 2016 SWASH™ system — credentialed by Whirlpool and Tide brands, provides fabric care in a flash. Voted Best Laundry Innovation by Reviewed.com, the SWASHTM system helps reduce wrinkles, refreshes fabric, restores the fit lost after wear and preserves clothing, in just ten minutes with the push of a button. Designed with P&G to give families a solution in between trips to the dry cleaner.



The new Consul washing machine 16 kg brings a sustainable solution: the "Dirty Level" button and the graduated Dosing Cup helping consumers save up to 70% of detergent. Also, this machine offers the Water Re-usage Cycle that allows the consumer to save up to 28,000 L of water per year. All Consul automatic vertical axis machines are INMETRO "A" class.



OUR OPERATIONS

OUR PRODUCTS

Product Excellence **Energy Efficiency**

▶ Water Efficiency Air Quality End-of-Life Recycling Materials and Wastes Innovation

OUR PEOPLE

GRI G4 INDEX



New Brastemp water reuse cycle

As well as Consul brand washer, the new model line of Brastemp washers allows the customer to reuse water. This feature allows the customer to reuse the water from wash and rinse to domestic tasks, such as floor cleaning. All Brastemp automatic vertical axis machines are INMETRO "A" class energy classification.



The 6th Sense Powerclean Dishwasher with powerdry and 6th sense Live Technology™ Smart optimization of resources, saves up to 50% in energy, water and time.



The EMEA washing machine: 6th Sense Live™ Washer and Dryer connect together, adjusting their cycles in a perfect synergy. Remotely control Washer & Dryer via App.

It has the lowest water consumption in the market: in the eco-cotton program (normative) compared to competitors in the same capacity class, based on the water consumption claimed in the energy label.



The new Bi Dishwasher Fulldoor 45cm dishwasher is the ultimate cleaning solution, saving water, energy and time (up to 50%), in comparison with the average consumption of a 6th Sense product.



The Natis washing machine launched in EMEA has presented a disruptive contribution to sustainability, with its smart water recirculation system, giving the consumer the opportunity to decrease the water consumption per cycle by 20% and also decreasing the energy consumption by 50%. Compared with product classified as A+++, it is an astonishing 40% more efficient.



OUR OPERATIONS

OUR PRODUCTS

Product Excellence **Energy Efficiency** Water Efficiency

► Air Quality End-of-Life Recycling Materials and Wastes Innovation

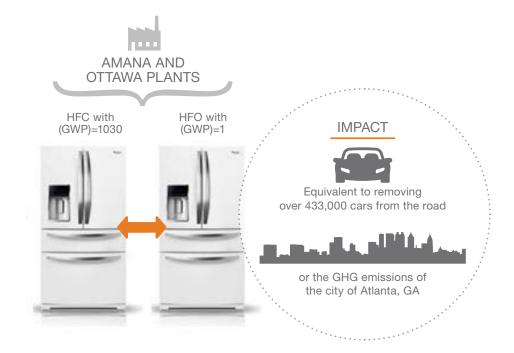
OUR PEOPLE

GRI G4 INDEX

Air Quality

GRI G4 EN19

Reinforcing our leadership on the most advanced materials that offer the greatest benefits to consumers, Whirlpool Corporation has partnered with Honeywell as the first refrigerator manufacturer in the United States to begin using the most environmentally responsible blowing agent available in the U.S. to make refrigerators. Honeywell's Solstice® Liquid Blowing Agent (LBA) outperforms commonly used hydrocarbons such as C-Pentane, providing better low-temperature insulation performance and higher energy savings. Whirlpool Corporation, in our USA and Mexico facilities, has increased the application of this new blowing agent on our refrigerators and freezers manufacturing lines.



Reduce global warming potential of refrigerator insulation by 99.9%.



OUR OPERATIONS

OUR PRODUCTS

Product Excellence **Energy Efficiency** Water Efficiency Air Quality

► End-of-Life Recycling Materials and Wastes Innovation

OUR PEOPLE

GRI G4 INDEX

End-of-Life Recycling

GRI G4 EN28

Voluntary Recycling Program — We established an end-of-life product recycling program in 2010 to recycle appliances that are hauled away through our internal sales channel. The units are demanufactured into their component parts, then separated and recycled. From January-October 2015, we recycled 88,950 appliances, an increase of more than 22% more than the same time period in 2014.

In addition, we continue to expand and develop our innovative consumables recycling program, Refresh and Recycle. We continue to look at unique ways to not only cut wastes but look for opportunities to also reuse materials from both our products and from our manufacturing wastes as well.



For more detailed information go to: https://everydropwater.com/Recycle



OUR OPERATIONS

OUR PRODUCTS

Product Excellence Energy Efficiency Water Efficiency Air Quality End-of-Life Recycling

▶ Materials and Wastes Innovation

OUR PEOPLE

GRI G4 INDEX

Materials and Wastes

GRI G4 PR1

Critical Materials Management (CMM) to drive Whirlpool Corporation's product transparency and traceability



Whirlpool Corporation is a long-time global leader in delivering guality products with a prominent focus on promoting healthy living and environmental responsibility. While the global material regulatory environment is continuously expanding, Whirlpool is committed to comply with all applicable laws and is taking serious strides to proactively implement processes and systems to promote social responsibility.

Critical Materials Management (CMM) is a key program where Whirlpool Global Sustainability (WGS) is driving the concept of "Design for Compliance" - making compliance related activities a key priority to achieve 90% full material transparency on all new parts of Whirlpool Corporation appliances, as part of our global product leadership goals, by 2020. In essence, the program introduces new processes and capabilities that enable proactive tracking, collection and assessment of every chemical composition of our products globally. In addition, CMM fosters a new level of transparency and collaboration between Whirlpool Corporation and its suppliers, thereby enabling efficient, accurate and timely response to the ever-changing regulatory landscape. CMM strategy will not only provide Whirlpool the ability to manage materials for regulations, but also to be able to understand material risk, material alternatives and provide full transparency of material content to be proactively compliant with only one request to the supply base.

Moreover, 90% transparency of materials content in our product will provide significant benefits to Whirlpool including reduced eco-fees, eliminated fines, and meeting trade partner requirements related to sustainability.

To facilitate the CMM business processes, a major third party global solution was implemented to support and automate the data collection, storage and reporting needs of the company. Functioning as a bill-ofmaterial analysis solution, WPA aids in assessing part compliance, risk and cost beginning early in the innovation process — truly making CMM a "Design for Compliance" process — and continuing throughout the product lifecycle. WPA complements the existing design and works cohesively with other supply chain data management systems including SAP. The solutions help reduce risk, provide robustness, and attain higher efficiency and flexibility.

WPA enables standardization and automation of processes related to tracking, collection, and management of compliance data associated with parts procured from suppliers. Functioning as a single source for all compliance data, WPA will facilitate easy and quick retrieval of all relevant data (report generation) associated with any compliance (e.g., RoHS, REACH, Food Contact ... etc.).



OUR OPERATIONS

OUR PRODUCTS

Product Excellence Energy Efficiency Water Efficiency Air Quality End-of-Life Recycling Materials and Wastes

▶ Innovation

OUR PEOPLE

GRI G4 INDEX

Innovation

GRI G4 EN7 EN27

ReNEWW House — Since 2013, Whirlpool Corporation has been converting a 1920s home into a net-zero energy, water and waste home. On September 12, 2014, we unveiled the completed first phase of the project after it was retrofitted with the latest in energy-efficient and renewable energy technologies, including a geothermal heat pump, solar electric and thermal panels, triple paned windows, new insulated siding and metal roof, and spray foam insulation. In summer of 2015, the focus was on achieving net-zero water. The work which was completed included a plumbing retrofit, the installation of 3,000 gallons of rainwater storage, installation of a rainwater and separate greywater treatment system, and kitchen remodel with KitchenAid black stainless steel appliances. This is a project that will allow Whirlpool to explore energy, water and waste efficiency within an active home environment. Three WERLD (Whirlpool Engineering Rotational Leadership Development) engineers will be living in the house during the 2016–2017 school year while pursuing their master's degrees and continuing research work related to resource efficiency in the home.



For more detailed information go to: http://www.renewwhouse.com/



OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

► People Excellence Health and Safety Community Relations Volunteerism

GRI G4 INDEX

People Excellence

GRI G4 LA11

Our high level of employee engagement drives and sustains extraordinary business results.



The best performance requires the best talent. We've become industry leaders by attracting, engaging and developing talented people who believe improving lives and making a difference matters. In every corner of the Company, our 97,000 employees are empowered to be both bold and innovative in a values-based, performance-driven environment that rewards results. Our vision and work environment are conducive to success, but it's the people within our organization who truly bring our dynamic products to life. We bring our different experiences and backgrounds together to unlock new, relevant consumer solutions. We are committed to reaching extraordinary levels of performance that build on our company's rich legacy and creating outstanding results for consumers, employees and stakeholders. In everything we do, we are guided by our enduring values of Respect, Integrity, Diversity with Inclusion, Teamwork and a Spirit of Winning.

For example, development of a culture of prevention, health and safety, and the integration of safe behaviors within the working environment is pursued at Whirlpool EMEA through investments in training programs and awareness campaigns. The activities focus on the importance of safeguarding health and safety, complying with policies and procedures, and promoting appropriate prevention behaviors across all organizational levels and roles. Each Site evaluates its own training needs and develops a training plan that fulfills those needs. Monitoring of the plan and training efficiency is managed as a key KPI on a monthly basis. In 2015 health and safety training activities counted for over 70,000 hours of training involving more than 17.000 workers.



OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

▶ People Excellence Health and Safety Community Relations Volunteerism

GRI G4 INDEX

Our vision and work environment are conducive to success, but it's the people within our organization who truly bring our dynamic products to life.

EMPLOYEE ENGAGEMENT

In our 2015 Employee Engagement Survey, we ranked two points above "best-in-class" among consumer goods companies. Our leadership and diversity are continuously recognized by external parties. We consistently place among Aon Hewitt's "Top Companies for Leaders" and we have attained a perfect score of 100 from the Human Rights Campaign's U.S. Corporate Equality Index for 12 consecutive years.





OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

► People Excellence Health and Safety Community Relations Volunteerism

GRI G4 INDEX



ETHICS

GRI G4 SO4

OUR ETHICS POLICY: The Whirlpool Corporation Code of Ethics is a key document that every employee must comply with as a condition of employment. Updates to the Code of Ethics are approved by the Board of Directors. In the event of an investigation into an ethical violation, the Audit Committee of the Board of Directors would be advised regarding the occurrence and the status of investigation. The Audit Committee receives updates on ethical business conduct issues from the general counsel or chief compliance officer.

To improve our ability to prevent and detect corruption, we provide employees both on-line and in-person training tailored to reinforce our global policies. In addition, we communicate insights on anti-corruption through our websites and our ethics & compliance blog which includes engaging videos and learning activities. We also provide tools to assist leaders with their risk assessments and continue to monitor and test the strength of our controls.

Review our Code of Ethics at http://whirlpoolcorp.com/ethics/

EMPLOYEE DEVELOPMENT

GRI G4 HR2

The best possible performance requires the best possible talent. In every corner of the Company, our 97,000 employees are empowered to be both bold and innovative in a performance-driven environment that rewards results. We bring our different experiences and backgrounds together to unlock new and relevant consumer solutions.

Our leadership and diversity are recognized by others. For example, the Company has attained a perfect score of 100 from the Human Rights Campaign's U.S. Corporate Equality Index for 12 consecutive years. We are the first and only appliance company to do so. The perfect score on the Index is a result of our dedication to workplace equality. In 2002, we instituted domestic partner benefits and we recently introduced benefits to support transgender employees. Through our Office of Diversity and PRIDE Network, we have also brought lesbian, gay, bisexual and transgender (LGBT) equality diversity training to employees at several locations. Together, our employees create strong and innovative brands around the world. We have deep-seated ethical standards — our values of Integrity, Respect, Diversity and Inclusion, Teamwork and the Spirit of Winning are the core of who we are and how we work. That's Whirlpool Corporation.



OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

People Excellence
► Health and Safety
Community Relations

GRI G4 INDEX

Volunteerism

Health and Safety

GRI G4 LA6

RECORDABLE CAS	E RATE			
2011	2012	2013	2014	2015
1.50	1.20	1.24	1.27	0.93

LOST-TIME INCIDEN	IT RATE			
2011	2012	2013	2014	2015
0.65	0.44	0.43	0.39	0.26

Note: (U.S. Occupational Safety and Health Administration) x 200,000 hours/total hours worked

PEOPLE EXCELLENCE

Whirlpool Corporation's focus on safety and health puts people first and we believe that is the right thing to do. We also understand that it makes good sense because a strong safety culture reduces risk and costs and enhances productivity. Safe production is very important to us and we are committed to improving our safety performance at every operating location. Over the past decade, Whirlpool's safety performance has continuously improved. We invest in safety training, conduct risk assessments, share best practices, and conduct audits to assess our performance. These ongoing efforts combine to create the safety culture we are driving for throughout our Company.



OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

People Excellence Health and Safety

► Community Relations Volunteerism

GRI G4 INDEX

Community Relations

GRI G4 SO1 EC7

We believe great communities are the foundation of great business. Whirlpool Corporation is committed to creating products that make life easier for our consumers so they can spend more time doing what really matters — being with family and friends. This commitment leads us to maintain strong connections within the communities where we do business. We work with community organizations to create a collective impact, first supporting the health and wellness needs of area residents, then helping to provide safe and affordable housing which enables youth and education development. This approach allows us to prioritize partnerships where we can track results and create maximum impact. These include United Way®, Cook for the Cure® presented by KitchenAid, Habitat for Humanity International®, the Boys & Girls Clubs of America® and Instituto Consulado da Mulher®.



Employees from Rio Claro celebrate the recognition of Whirlpool Corporation Brazil as a "Great Place to Work" for the 19th consecutive year from Você S/A magazine.



OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

People Excellence Health and Safety

► Community Relations Volunteerism

GRI G4 INDEX







OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

People Excellence Health and Safety

► Community Relations Volunteerism

GRI G4 INDEX





COMMUNITY DEVELOPMENT

Whirlpool India teaches vocational skills to low-income youth to prepare them for meaningful employment as adults. Now in its second year, the program works with local communities in need of specific job skills to increase employment options for those who complete the program.

The support of Whirlpool EMEA in Naples, Italy to the Jonathan Association continued in 2015. The Association's goal is to promote legality, rehabilitate juveniles and help them integrate back into society.

FIRST® ROBOTICS

At our global headquarters, Whirlpool Corporation is a proud sponsor of FIRST® Robotics, providing local teams with challenge grants, materials and supplies, including Gladiator GarageWorks tool chests. Our employees also spend thousands of volunteer hours coaching and mentoring high school youth to encourage their interest in science, technology, engineering and math, as well as careers in manufacturing. In 2015, three teams were eligible to compete in the World FIRST Robotics Competition.









OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

People Excellence Health and Safety Community Relations

▶ Volunteerism

GRI G4 INDEX

Volunteerism





SIGNATURE CHARITIES

United Way

In 2015, more than 6,500 Whirlpool Corporation employees and retirees at 15 sites across the United States and Canada gave to United Way. The Whirlpool Foundation matched these donations, providing a total of \$4.2 million to support United Way. Whirlpool Corporation is a member of the United Way Global Corporate Leadership program, which provides expert advice and resources to support corporate involvement and increase companies' capacity to improve lives and strengthen communities around the world. Whirlpool Corporation's employees and retirees in the United States and Canada participate in annual fundraisers for local United Way campaigns in their respective locations. In turn, United Way funds hundreds of organizations and causes within Whirlpool communities that focus on education, income, health and basic needs.

Habitat for Humanity

Continuing our longstanding global commitment to Habitat for Humanity®, Whirlpool EMEA completed a unique project in Poland, renovating unused attic space to create affordable housing in partnership with young adult orphans leaving state care.

In more than 16 years of partnership with Habitat for Humanity, Whirlpool Corporation has developed active programs in more than 45 countries with a commitment of more than \$90 million. In North America and Canada, the Company has donated more than 170,000 ranges and refrigerators to new Habitat homes, serving more than 87,000 families. Additionally, Whirlpool Corporation has donated more than 41,000 products to Habitat ReStore retail outlets, helping raise nearly \$5.7 million. In Europe, Middle East and Africa, we've engaged thousands of employee volunteers, sponsored nearly 150 homes and donated products to more than 75,000 Habitat families.



OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

People Excellence Health and Safety Community Relations

▶ Volunteerism

GRI G4 INDEX



Boys & Girls Clubs of America

Over the past six years, Maytag brand's support of Boys & Girls Clubs of America® (BGCA) totaling more than \$7 million, has made a profound difference in the lives of Club leaders and the youth served. Throughout the partnership Maytag has directly supported more than 70 Clubs, making an impact on more than 50,000 Club members. In 2015, Maytag brand's generous support helped to fund the Maytag Dependable Leader Awards and the Advanced Leadership Program. Through each of these critical initiatives, Maytag brand's investment recognized and encouraged professional Club leaders and youth to continue and advance their work as dependable and reliable leaders in local communities.

Instituto Consulado da Mulher

Since 2002, Whirlpool Latin America's Consul brand has supported the Instituto Consulado da Mulher (ICM) program in Brazil, dedicated to developing income opportunities for low-income women with entrepreneurial potential. Consulado da Mulher promotes the development and social inclusion of families and communities throughout much of the country. Since its inception, ICM has positively impacted the lives of over 34,000 women through workshops, classes and other education and support activities. In 2015, ICM directly and indirectly benefited over 5,100 people with a total revenue of US\$1.65M through its entrepreneurial activities.

Cook for the Cure

Launched in 2001, KitchenAid brand created Cook for the Cure® to give those with a passion for cooking a way to support the breast cancer movement. In the U.S., Cook for the Cure® raises funds for Susan G. Komen for the Cure through donations, special fundraising events, auctions and grassroots programs.



OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

GRI G4 Index

ENVIRONMENTAL

EN3 — Energy consumption inside the organization	page 13
EN5 — Energy intensity	page 13
EN6 — Reduction of energy consumption	page 13
EN7 — Energy reductions in products and services	pages 13, 26 and 33
EN8 EN9 — Water withdrawals by source/Water sources	
affected by withdrawals	page 16
EN10 — Water recycled and reused	page 16
EN15 EN16 EN17 EN18 — GHG emissions/intensity	page 19
EN19 — Reduction of GHG emissions	page 30
EN22 — Water discharge	page 18
EN23 — Waste by type and disposal method	page 21
EN27 — Mitigation of environmental impacts of products	
and services	pages 25, 28 and 33
EN28 — Products and packaging materials reclaimed	page 31
EN31 — Environmental Protection Expenditures	page 11
SOCIAL	
SO1 — Percentage of operations with implemented local community	
engagement, impact assessments, and development programs	page 38
SO4 — Communication and training on anti-corruption policies	
and procedures	page 36



OUR OPERATIONS

OUR PRODUCTS

OUR PEOPLE

GRI G4 INDEX

LABOR

${\sf LA6-Type}$ of injury and rates of injury, occupational diseases, lost days,	
and absenteeism, and total number of work-related fatalities, by region an	d
by gender	page 37
${\sf LA11}-{\sf Percentage}$ of employees receiving regular performance and care	er
development reviews, by gender and by employee category	page 34
HUMAN RESOURCES	
HR2 — Total hours of employee training on human rights policies or	
procedures concerning aspects of human rights that are relevant to	
operations, including the percentage of employees trained	page 36
PRODUCT	
PR1 — Health and safety impact assessments of products and services	page 32
PR3 — Product and service information required for labeling	page 25
ECONOMIC	
EC1 — Direct economic value generated and distributed Compile the	
EVG&D data, where possible, from data in the organization's audited	
financial or profit and loss (P&L) statement, or its internally audited	
management accounts.	page 05
EC7 — Development and impact of infrastructure investments and	
services supported	pages 05 and 38
http://files.shareholder.com/downloads/ABEA-5DXEK8/3868824316x0x879360/FE617E	0A-1AB7-4D99-

940E-7F5D6411C32B/WHR 12.31.2015 10-K with exhibits.pdf