

A close-up, warm-toned photograph of hands, likely belonging to a child, with fingers slightly curled. The image is out of focus, creating a soft, ethereal background for the report cover.

A Y2015 Corporate Social Responsibility Report

«Kazkommertsbank» JSC

A decorative graphic on the left side of the cover, consisting of a grid of squares in various shades of blue and green. The grid is 4 rows by 3 columns, with some squares missing or faded, creating a modern, abstract pattern.

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I am glad to present the Y2015 Corporate Social Responsibility Report of Kazkommertsbank to all the parties concerned. The detailed list of taken measures and results achieved in our social activities during the last reporting period is represented in this document.

Along the entire 25-year history of Kazkommertsbank, its shareholders, management and staff have been aware of their responsibilities to the country, they have tried to play an active role in the life of Kazakhstani community and constantly do their bests for improving its citizens' lives. The entire philosophy of Kazkommertsbank's business, its mission, values and principles are based on the social responsibility concept, and we consider the strategy for development of our company in this light exactly.

Supporting efforts of the global community on observance of human rights, observance of labor law, environment protection and corruption control, Kazkommertsbank joined the Global Agreement on UNO Development Program in 2005 and since then it has strictly followed these principles in its everyday activities. Sharing ideas of all Global Agreement participants related to accountability and transparency in activities, Bank submits annual reports to its counteragents on the progress achieved in this area.

A number of important social projects targeted at encouragement of entrepreneurship activity among disabled citizens, decreasing both infant and maternal mortality, providing children suffering from different diseases with emergency first aid have been implemented for many years at the initiative of "Kus Zholy" Charity Fund founded by KKB shareholders in 2004 and under the Bank's financial support. It is a pleasure to know that all our efforts are not vain. Acting consciously and disinterestedly, we really help to improve the life of those, who cannot help themselves. The best award for us is the eyes of a starting disabled entrepreneur, who stopped being the burden for his/her family with our help and could ensure decent living standards for him/herself. Or happy eyes of young parents, who could fight their child's heavy disease with our help.

We help not only those who are not able to help themselves, but in a broader extent, we help our clients, employees, business partners, and the entire Kazakhstani community represented by them. I personally think that the intension to help others is an integral feature of a strong and developed personality. In any case, the biggest financial institution in the country cannot stay aside when so many people need our help. We will continue our active work in this important stream, and ask everyone, who is not indifferent to the fate of our community, to follow our example.

Marc Holtzman,

CEO

Sharing the most important principles of the Global Agreement on UNO Development Program, Kazkommertsbank strictly observes, protects and supports the human rights proclaimed on the international level by ensuring the right for labor through creation of vacancies.



Bank is governed by Code of Conduct and other internal regulatory documents; principles legislated by the Constitution and Labor Law of Kazakhstan; International Labor Organization and UNO conventions; other international law principles targeted at observance of human rights in its daily activities both at staff recruitment and work of employees. Bank does not support the human rights violating activities, and refrain from collaboration with organizations, where such violations were revealed.

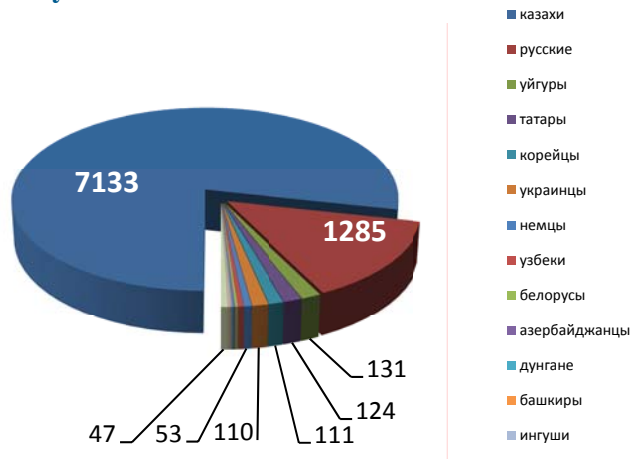
Gender-based structure of KKB staff¹

Any job seeker meeting certain qualification requirements of Bank to candidates for any vacant position can be employed to Bank. Bank has no internal regulations and practices, which somehow discriminate its employees due to their race, nationality, gender, social status, religion, language and other.

Respecting and supporting gender equality principles, Bank provides equal career opportunities and salaries both for men and women.



Nationality-based structure of KKB staff¹



Over 70% of 9094 Bank employees¹ are women, who work on all position levels, including the Bank's Management Board and the Board of Directors.

Representatives of 34 nationalities and different religions freely work in Bank. The Bank's staff is mostly composed of Kazakhs (78,44%) and Russians (14,13%). In addition, Uighurs, Tatars, Koreans, Ukrainians, Germans, Uzbeks, Belarusians, Azerbaijanis, Bashkir, Ingush, Kirghiz and others work in Bank.

¹ As of 31.12.2015. Currently, Bank is optimizing its staff number. 535 FTEs were excluded from the Bank's staff as of 15.04.2016.

As one of the largest commercial employers in Kazakhstan, Kazkommertsbank is governed by Constitutional provisions and Labor Law of Kazakhstan, as well as International Labor Organization conventions and other international legislation principles targeted at observance of the right of employees. Bank supports high standards of international conventions and agreements, Constitution and Labor Law of Kazakhstan, including the right of employees for the collective protection.

Rights of employees

A Collective Labor Agreement was concluded between the Bank's Management and its employees. In addition, Bank concludes an Individual Labor Agreement with each employee, where all rights and obligations of the parties, as well as work, vacation/rest, salary and other material conditions are described.

Employees being recruited are entitled to amend the Labor Agreement clauses. In this context, they represent a competent party of social and economic legal relations. Parties to the Agreement discuss all Labor Agreement clauses, which is to be signed by parties thereafter.

Bank does not start any commercial and partnership relations with the organizations, which violate the Constitution and Labor Laws of Kazakhstan in respect of using the involuntary and compulsory labor.

No child and juvenile labor is permitted in Bank. When concluding labor agreements with the salaried employees, Bank establishes a minimal age limit – 18 years. Bank does not start any commercial and partnership relations with the organizations, which violate the Constitution and Labor Laws of Kazakhstan in respect of using the child and juvenile labor.

Bank does not practice any kind of discrimination. According to internal regulations on labor relations, all candidates for any of the Bank's vacant position are provided with equal selection opportunities. This principle is equally applied both to external candidates and Bank employees. When recruited to Bank each employee is obligatorily interviewed.

The Bank's labor protection activities are carried out in compliance with requirements of labor laws of Kazakhstan, industrial and inter-industrial labor protection rules, as well as the Bank's internal regulatory documents.

Before starting the actual work in Bank, each new employee shall have mandatory inductions on safety and restricted document management.

Bank shall provide its employees with the health protection, by using different ways, for example, through creation of labor conditions for its employees, which are compliant with the effective legislation of Kazakhstan, as well as a voluntary franchise health insurance for Bank employees.

Each Bank employee shall have the right for:



- regular delay-free salary. Employees are paid on a monthly basis the latest on the 5th day of each completed month of service.;
- convenient way of receiving salary – using the payment card, where employee can encash his/her salary in the vast network of ATMs and POS-terminals of both Kazkommertsbank and other banks as well, whereupon Kazkom cancelled the encashment fee for Bank employees within the network of its ATMs;
- additional payment for working overtime and on weekends and holidays, which is accrued by Bank according to labor laws of Kazakhstan, or if desired by the employee he/she will be given a compensatory leave;
- additional medical services according to different voluntary health insurance programs, which provide with the list of medical institutions and services to choose from;
- bank-sponsored professional development and trainings. A special training center has been created in Bank for these purposes. This training center is aimed at professional development of Bank employees through arrangement of specialized trainings and seminars;
- annual leave (24 calendar days) with opportunity of choosing the time of leave (depending on the position and work experience the annual leave may last 26 calendar days), as well as the paid maternity leave and child-care leave with the guaranteed working place upon returning from leave and uninterrupted length of service during the entire leave in a full compliance with requirements of labor laws of Kazakhstan;
- social package and other benefits.

Social package

Bank provides its employees with the social package, including provision of:

- additional days to the annual leave (exceeding the number of days established by labor laws);
- additional pay leaves in case of marriage, death of a close relative;
- payment of health allowances to the annual leave;
- benefits on voluntary health insurance;
- material aid for marriage, birth of child, jubilee, death of close relatives, in certain cases – for payment of medical services not covered by the insurance;
- parking area for the personal vehicle;
- annual bonus and other material incentives depending on individual KPIs achieved by the employee;
- bonuses paid from the Supervisor Fund;
- supplements to the employee's salary for the experience of working in Bank.



Employee incentive program

Bank has developed and regularly improves different employee incentive programs. Front-office employees, whose efficiency directly influences the Bank's profitability, participate in a special incentive program. This program determines the conditions and order of paying bonuses to employees for attraction of clients and sale of Bank products. In addition, practically all Bank employees, except the Management, participate in the Best Bank Employee contest, where valuable prizes are envisaged. The



cellular calls and petrol is compensated to Unit directors. The main purpose of the project - stimulating Bank employees for a high-quality fulfillment of their obligations and motivating those, who make their bests for improving the Bank's results.

The bank employees' Y2015 salary increased the average salary paid in other banks of Kazakhstan. The salary of Bank employees will be increased during Y2016 due to implementation of the balanced KPIs of employees. When terminating individual labor agreements, all settlements with Bank employees shall be performed in the order

and within the timelines established by labor laws of Kazakhstan.

Training of employees

Bank pays a great attention to the staff training. It arranges specialized trainings, seminars and other educational activities aimed at professional development of employees, extension of their professional knowledge and skills, strengthening of a team spirit and development of the corporate culture in Bank.



The training with attraction of external and internal trainers was arranged in Bank in Y2015 for the following Bank structural units:

Unit	Training/Seminar	Dates	Place
Board Administration	Finances for non-financiers	04.12.2015 – 05.12.2015	Astana
SME Development Department	Financing 2.0 – financial products based on movable assets	10.06.2015 – 11.06.2015	Almaty
Financial Institutes Department	Participation in the annual business-forum of EBRD	12.05.2015 – 16.05.2015	Tbilisi, Georgia
Department on provision of services to VIP-clients	Typology of clients and drilling skills on dealing with objections of clients by taking into account the personality»	28.09.2015 – 23.10.2015	Almaty
	Private Banking	04.11.2015 – 06.11.2015	
Accounting Department	Accountant Development	03.05.2015 – 16.06.2015	Almaty

Program			
Chief Operations Department	Accountant Development Program	03.05.2015 – 16.06.2015	Almaty
AML/KYC	International seminar on compliance issues	14.09.2015 – 24.09.2015	Luxemburg
	AML/KYC by taking into account the Kazakhstani experience	19.10.2015 – 10.12.2015	Almaty
Bank Cards Department	Work with WAY 4, customization of products	09.11.2015 – 13.11.2015	Saint-Petersburg, Russia
		10.12.2015 – 11.12.2015	
		14.12.2015 – 18.12.2015	
		21.12.2015 – 22.12.2015	
Innovational Technologies Department	Oracle Database 11g: SQL Tuning Workshop	13.05.2015 – 15.05.2015	Almaty
		22.06.2015 – 24.06.2015	
	Raising of the corporate spirit and team consolidation	04.07.2015-05.07.2015	Almaty
	Project management based on ANSI PMI PMBOK Guide 2013. Part 2	16.10.2015 – 22.10.2015	Almaty
		20.11.2015 – 26.11.2015	
HR Department	Modern staff incentive and salary technologies in accordance with KPI and grading system	16.11.2015 – 26.11.2015	Almaty
		16.11.2015 – 29.03.2016	
		19.02.2015 – 20.02.2015	
Branch network departments	Effective work in Excel	24.10.2015 – 25.10.2015	Almaty
	HR-analyst	04.12.2015 – 05.12.2015	Almaty
	Seminar on collection of retail loans	19.02.2015 – 20.02.2015	Almaty
Branch network departments	Micro-seminar for SME managers.	18.03.2015 – 20.03.2015	Almaty
	Effective methods of collecting debt both from individuals and	02.04.2015 – 03.04.2015	Almaty

legal entities – practical
examples in complex issues

Seminar for deputy directors of
branches responsible for SME
unit

28.05.2015 –
29.05.2015

Almaty

Seminar for heads of SME
divisions/units of the branch
network

15.10.2015 –
16.10.2015

Almaty

Bank performs its commercial and administrative activities without damaging environment. Bank is extremely responsible for treating environmental issues, and it does its bests for securing natural resources and improving the environmental situation in Kazakhstan.

Bank takes all necessary measures envisaged by the environment protection legislation. Bank does not produce any dangerous waste and has officially registered the limits for placing of waste and permissions for atmospheric pollutant emission.

For lighting both internal premises and faces, Bank uses low energy luminescent and LED light bulbs. Upon expiration of these light bulbs' service period, the Bank collects and transfers them to specialized organizations for their further safe reprocessing (demercuration and etc.).

Bank takes measures for decreasing the noise and vibration produced by diesel-generators, which are used for the backup power supply. Premises with diesel-generators are equipped with the soundproof materials, aggregates themselves have vibro- and noise absorbing parts.

Bank makes maximum efforts for protecting environment and arranges daily waste removal in the adjacent territory, and also observes all technical requirements to the Bank's vehicle fleet by conducting regular technical examination of vehicles and checking the content of harmful substances in their exhaust systems.

Bank follows main standards of safe construction and re-construction of own buildings and erections and guarantees that construction and erection works performed by Bank and contractors being involved do not damage the environment. City inhabitants, where the Bank buildings and erections are being constructed or re-constructed, may feel free to get familiarized with all necessary documentation, which confirms the ecological safety and cleanness of works being performed.

A concept of the Bank's social responsibility enables each employee to participate in the Bank's charity programs. It constantly carries out the propaganda among the employees for caring about the environment and encourages arrangement of Community Cleanup Days and other public activities.

One of the Bank's last initiatives as per protection of the environment became the "Plant a tree" ecological campaign in April, Y2016. Within the framework of this campaign, the Bank employees collected a paperstock and made charity contributions to the special account. So, they managed to collect KZT 758 400, which were used for purchasing of 70 deciduous nursery transplants and 20 – coniferous species. These trees were planted within the framework of creation of the green alley near Head Bank. About 200 Head Bank employees and their family members took part in this campaign. Species of trees were selected in accordance with Almaty region's climate and professional recommendations.



This noble initiative was seriously encouraged by the Bank's staff – from minor executives up to the top-management representatives. Participation in Community Cleanup Days and other public activities is one of the planned steps within the framework of implementation of the Bank's new strategic goals, thus such campaign related to planting of trees will become an annual tradition.

Work specifics, and also the legislative norms of Kazakhstan do not allow the Bank to act as an initiator of projects based on ecologically safe technologies. However, the Bank does not finance the projects, which are based on environment ruining technologies.

Following the social responsibility principles of the business related to environment protection, Bank is planning to continue supporting development and extension of ecological activities in future as well.

To control corruption Bank shall be governed with laws of Kazakhstan “On corruption control”, Criminal Code of Kazakhstan, as well as internal regulatory documents of Bank – Corporate Management Code and Code of Conduct, which have the provisions encouraging the Bank employees for controlling any type of corruption.

Bank actively controls all types of corruption by using all available methods. When any fraud (loan-related) is revealed, the Bank’s Security Service shall carry out an official check, where, in addition to identification of violators, the conditions and reasons for such violations, as well as involvement of Bank employees to fraud shall be revealed.

For controlling all types of corruption and establishing feedbacks with clients and employees, a special Call Center (hotline) was implemented in Bank. This Service is created for making maximum operative solutions in respect of all issues arising with clients and employees. Anyone may apply to Bank with his/her issue and be sure that the Bank will not leave his/her issue unattended. The same opportunity has been implemented in the Bank’s web-site. For controlling all types of corruption and establishing feedbacks with clients and employees, a special Call Center (hotline) was implemented in Bank. This Service is created for making maximum operative solutions in respect of all issues arising with clients and employees. Anyone may apply to Bank with his/her issue and be sure that the Bank will not leave his/her issue unattended. The same opportunity has been implemented in the Bank’s web-site.

Bank regularly arranges an explanatory work with the front-office employees, who are responsible for the work with clients, in order to avoid violations and malfunctions when providing services to clients, as well as preventing any damages to Bank. During such explanatory work, employees are communicated on the necessity of developing a professional approach to work with clients, and their omissions are unveiled.

Bank directly follows all requirements of state bodies and immediately eliminates all violations revealed in its activities. Bank pays all taxes and makes all obligatory state budget payments. Bank discourages using of “shady” schemes and illegal optimization of taxes. Bank makes all payments to employees officially via accounting, no “envelope” payments.

Taxes, duties, social and other obligatory state budget payments made by Bank in Y2015 (vs. Y2014)

	<i>in KZT ths.</i>	
Expenditures	2 014	2 015
VAT of resident	1 591 694	1 716 270
VAT for non-resident	184 413	165 141
Withholding tax of resident	4 079 846	4 909 300
Withholding tax of non-resident	1 582 628	1 291 737
Individual Income Tax	1 240 259	1 831 197
Pension contributions	1 195 929	1 342 860
Social tax	641 923	965 665
Social payments	393 509	506 917
Transportation	8 358	8 379
Property	575 033	667 801
Land tax	168 319	70 080
Auction fee	–	29
Environment Protection Fund	1 798	1 641
Advertising	73 794	94 340
Private economy development	2 346	2 666
Land rental	1 081	1 356
Duties and other fees	1 543	2 546
Corporate Income Tax	13 385 372	0
TOTAL	25 127 845	13 577 925

Along its entire history Kazkommertsbank took the most active part in life of Kazakhstani community, assisted in development of Kazakhstani culture, and also helped disabled people. Bank finances both social and cultural projects on an annual basis, and also donates large funds for supporting charity projects related to motivation of disabled entrepreneurs, ensuring maternal and child health, prevention and treatment of serious child diseases, social initiatives.

“Kus Zholy” corporate fund founded by KKB top managers in May of 2014 is the main operator of the Bank’s charity projects. The fund practices active exploitation of Bank products and technologies in charity. This materially saves the time of people, who is intending to make charity donations, and enables them to use funds as intended. More and more clients and KKB employees are involved to charity projects thank to Bank technologies.

Kus Zholy projects

Today Kus Zholy is concentrated in three main areas: guaranteeing healthy youth for children, social adaptation of disabled people and support of public initiatives. Fund generates own and supports public charity projects by involving non-government organizations and KKB clients to its activities based on the equal social partnership principles.

Guardian-Angel

Children, who need an emergency aid in the first hours of their lives, are born every day in Kazakhstan. Such children need the Guardian-Angel. Anyone can become such a Guardian-Angel. To do so, one needs to apply for a Visa payment card designed with children paintings, which is participating in the “Guardian-Angel” charity project and helps to decrease both maternal and infant mortality in Kazakhstan.



Each time one pays for goods and services at the trade and service enterprises, including internet-payments, by using these cards, 0,15% of the transaction amounts shall be transferred to account of the “Guardian-Angel” project for further purchase of the required intensive care equipment to the neediest hospitals in towns, villages and districts in different regions of Kazakhstan.

Bank clients have opened 15 000 cards (about 8 000 of them are in circulation now) for the several years of implementing the “Guardian-Angel” project. Thank to this KKB and “Kus Zholy” fund equipped five medical institutions of the country with the intensive care, treatment and operating equipment to the amount of KZT 142,6 mln., which was the equivalent of USD 1,04 mln.

From 2011 through 2014 the infant mortality decreased by 46% in Balkhash central hospital, where the intensive care equipment was installed; and in Urdzhar district hospital of the East Kazakhstan region – by 35% since Y2012. In 2013 the vital equipment was installed in both maternity department and surgery of Merke district hospital in Zhambyl region. At present the mortality has decreased by 26,8%.

During the last two years the efforts of “Kus Zholy” fund upon participation of Almaty Eye Diseases Research Institute were directed to solving prematurity retinopathy problems (eye vessel failure to thrive, which may result to complete loss of the eyesight). The number of surviving children with a very (up to 1500 grams) and extreme (up to 1000 grams) low body weight has increased in line with implementation of the international live birth criteria in Kazakhstan. Invalidity frequency among premature newborns is 22 times higher compared

to the ones delivered at term. The most popular pathology of premature infants is the retinopathy. It may cause the bilateral blindness. An emergency surgery and the relevant equipment, namely, the special ophthalmological laser can prevent this disease.



The fund purchased ophthalmological lasers for 7 perinatal centers of Kazakhstan in Astana, Almaty, Ust-Kamenogorsk, Shymkent, Atyrau, Pavlodar and Karaganda to the total amount of KZT 59 660 000. Over 220 neonate eyesight recovery operations have been performed for two years.

- Thank to the laser received via “Kus Zholy” charity fund upon KKB’s support it became possible to

operate children on site in the hospital, - Anastasia Dudko, the children’s oculist of Pavlodar regional perinatal center No1 says – We received an ophthalmological endophotocongelating laser. We have been operating tots since October of Y2015. All operations were successful and the disease regressed. We would like to cordially thank “Kus Zholy” charity fund and KKB for such an expensive gift – now we have an opportunity to help children, improve their lives and make Kazakhstani families happy.

Look at stars

A “Look at stars” competition-based charity project is targeted at disabled people and supporting the people’s strive to overcome the social disparity with the help of entrepreneurship by issuing grants for the targeted development of own business ideas.

In 2015 within the framework of the project the fund supported 71 disabled entrepreneurs. Total grants amounted KZT 15 mln. Project coverage: 14 regions, Astana and Almaty. 192 applications were submitted for the competition. Selection criteria are: a grammatically correct business plan, social value and public benefit from the business and creation of new positions.

The “Look at stars” project has been implemented in partnership with the state structure “Damu” Entrepreneurship Development Fund” JSC since Y2012. By having an extended branch network along the entire country, the “Damu” fund arranges free trainings on business skills, accounting and leadership for all competition nominees. Media sponsors – local mass media entity. Each mass media entity in its region informs the public on the project progress and describes previous successes of project winners. Here are only three of them.

Kenzhetai Zhumagaliyeva – a woman, who became invalid due to certain life circumstances, but she has her business and she loves it. According to Kenzhetai, there is a big competition among grocery stores now, and in addition to the equipment, your store should look appropriately for making people to return exactly to your store. She says that the store is her life, where she can work and communicate with other people. Only the store makes her feel to be in demand. Of course she had to go through many difficulties, nothing is easy and simple, but now her business is prospering and finally gives its fruits.



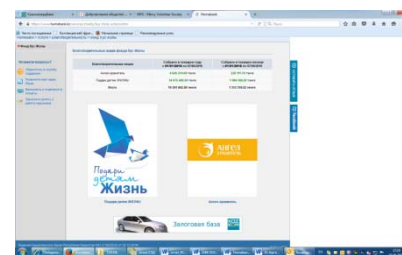
Bauyrzhan Abdullayev teaches playing the wind instruments, and also develops the pop genre. The population in small towns is always lack of the specialized additional education. Most parents had either to refuse from creative development of their children or spend big money for private tuitions. Bauyrzhan arranged repeated charity concerts in the Blind Association. Preschool childhood is a unique period in the life of human-being, thus adults should create necessary conditions for discovering every child's potential. A child should

not necessarily become a singer, but the acquired knowledge can be useful to the child almost in every area.

Yerlan Smadiyarov – a young man, who dreamt to turn his wishes to reality, and finally implement his hand-made blanket (*korpe*) production plans. It is too long and non-beneficial to make such blankets manually, thus Yerlan dreamt of special equipment. He was born completely deaf, but it does not prevent him from working with hands. Famous Kazakh hand-made blankets (*korpe*), which were made by Kazakh remote ancestors, are ultimate in each Kazakh house so far. The sheep wool is used for making *korpe* and the camel wool is used for filling in the inside of *korpe*. The wool is cleaned, washed, dried and combed before being used. When Yerlan noticed that his mother makes very good *korpe*, he asked her to teach him so that he could help his mother. There are enough orders now, and the hobby started bringing in a stable income.



Grant children with the gift of life



Since Y2007 KKB has been a partner of the “Grant children with the gift of life” charity campaign, which was arranged by “Mercifulness” voluntary society headed by Aruzhan Sain, public character.

This campaign is aimed at collection of funds for providing children, who suffer from different diseases which still cannot be treated in Kazakhstan, with the emergency first aid. Please go to www.detdom.kz to see the list of child disease records.



Every such record is a call for help, appeal for mercifulness and sympathy. KKB organized collection of funds through online banking in Homebank financial portal. As a result of Y2015, the portal users (bank clients and employees) transferred about KZT 28 mln. online. It is less compared to the previous year. Such decrease was caused by an economic downfall in the country and two KZT devaluations. However, every third Homebank user donated more than twice a year. These

most active citizens exactly accumulate most charity collections - around 80% of total amount.

In addition, Bank has a special account of the “Mercifulness” voluntary society, which is free from all bank fees. The Bank and fund guarantee the target use of the collected charity donations in this campaign. 1 086 children lives have already been saved thank to this campaign.

Victory Day

Annually the “Kus Zholy” fund volunteers – KKB employees – visit veterans – participants of the Great Patriotic War, labor theater and minor prisoners of concentration camps, who cannot visit bank offices and public events due to their weak health condition. Veterans receive food and medication, as well as warm greetings and care. The “Kus Zholy” fund together with volunteers greeted over 1000 veterans with the Victory Day in Y2015. Donations to veterans totaled KZT 5,6 mln.

Bank employees share their impressions from meeting the World War II veterans:

Sergey Tsybikov, IT Department:

- Our the Great Patriotic War veteran under the patronage – Anisim Zhikharev – will be 100 years old this year! On behalf of the “Komandarm” International public fund representative he was awarded with the service medal of “The Victory Commanders in the “Red Star” format” series. Anisim Zhikharev personally knew Georgiy Zhukov, Marshall – he served in his regiment. It is so amazing what a great memory this person has, how kind and friendly he is.



Marina Vinichenko, Marketing Department:

«This is already the third year that we have visited and greeted Lyudmila Pluzhnikova with different holidays as if we congratulate our relatives – Marina Vinichenko says. – We have become big friends with



Lyudmila Pluzhnikova and Larissa (her daughter - pensioner) – we call them often and forward them our New Year and Women’s Day, and of course Victory Day greetings». Lyudmila Pluzhnikova worked at a hospital during the war – she had no medical education, but she helped to take care of wounded soldiers answering the call of her heart. In additions, we would like to mention that when she was a young beautiful woman she met her boyfriend while she was working at the hospital. Her boyfriend lost both legs during military actions. Lyudmila Pluzhnikova took care of him, married him, they gave birth to two children and had lived the joint happy life.

Galiya Zhumasheva, Director of Kostanai branch of Kazkommertsbank:

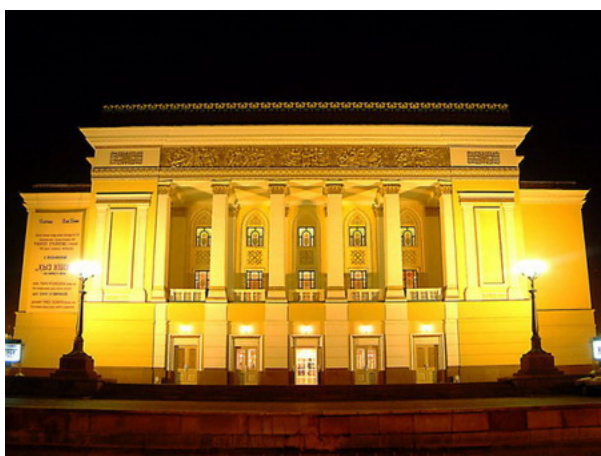
- We have been patronizing two World War II veterans (Kassymkhan Aldabergenov and Khazhi Mamanov) for several years.

- Veterans spoke about the years they spent in the battle fields in the meeting. Khazhi Mamanov – an honored citizen of Kostanai, he fought in the 2nd Belorussian front line of the 65th army of the 69th rifle division. He took part in the number of Poland liberation battles. Khazhi Mamanov, the submachine gunner met Victory on the shore of the Baltic Sea. Kassymkhan Aldabergenov left for the battle field when he was seventeen. He was recruited to assault forces as soon as he graduated from the specialized school, where he mastered the anti-tank rifle.



«We used to run a 15-20 km cross-country running for 1,5–2 hours or had combat drills for the distance of 40 km. We spent winter nights in the forest, slept on the snow, warmed ourselves at the fire. The flush of victories has been mixed with the pain of losses. The Victory – is like a patchwork quilt was composed of small joys, which uplifted the fighting spirit», – Kassymkhan Aldabergenov said. In his 90s he writes verses and articles, where he tries to introduce the peace, mutual understanding and kindness ideals to the young generation. Kassymkhan Aldabergenov published the book of verses and memoirs. According to Kassymkhan Aldabergenov, the honored veteran, the young people must learn that nothing is as important as the peace on Earth.

The State Academic Opera and Ballet Theater named after Abai



The opera and ballet art school in Kazakhstan has a proud history. The Opera and Ballet Theater named after Abai was built during World War II. Galina Ulanova, the great ballet dancer, who was evacuated from Moscow with other opera and ballet actors, used to dance on its stage. The national opera and ballet school basis was laid that time. As one of the leading financial institutions in Kazakhstan, Kazkommertsbank takes the partnership in the State Opera and Ballet Theater named after Abai as a great honor. The Bank has sponsored some new performances (“Lucia di

Lammermoor” and “The Love Potion” operas by Gaetano Donizetti, “Abai” opera by A. Zhubanov, “The Sleeping Beauty” ballet by Pavel Tchaikovski) starting from Y2008. Also, KKB sponsored four opera and ballet art festivals in Almaty and the theater’s tour to Russia.

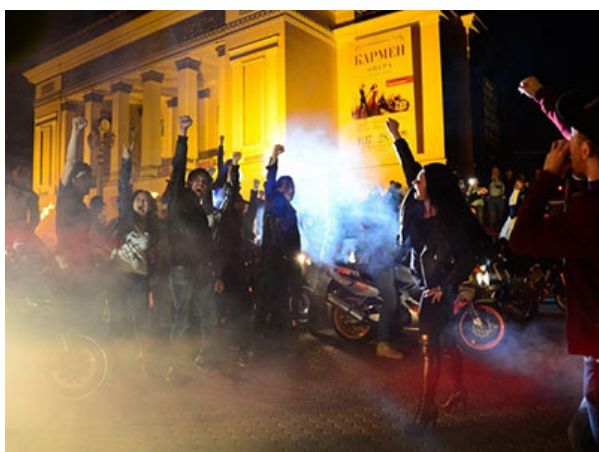
In 2015 Bank sponsored production of the new reading of “Carmen” opera by Zh. Bizet. For the first time at the Kazakhstan stage the classical plot of the opera was forwarded to the 21st century. Lyailim Imangazina, Director forwarded the new “Carmen” act to “present days”. Besides the modern scenery she also used the modern stage props, costumes and decorations. Alan Buribayev was the bandleader-director. Joel Montero, the Mexican tenor performed as Don Jose, the title men’s role on the premiere. Vyacheslav Okunev, the famous Russian artist was invited for working over the new reading.



Bank initiated a promo-campaign within one month prior to the premiere for increasing attractiveness of the classical art and attracting young audience to the theater. Bank sponsored development of the new performance’s visual characters, which were published both in the external advertising and internet.

Under the Bank’s sponsorship, a “virus” promotional commercial was made on the premiere’s eve with participation of principal performers and ensemble of the State Academic Opera and Ballet Theater named after Abai, and Almaty bikers as well. Shortly before the premiere of the “Carmen” opera’s new production the actors and musicians of the State Academic Opera and Ballet Theater named after Abai appeared in front of the theater building together with Almaty bikers.

According to the plot of the video commercial, Carmen performed by Oksana Davydenko fell in love with the biker performed by Vyacheslav Khloptsev (stunt performer), but not a toreador as in the original plot. Carmen was accompanied by both orchestra and choir of the State Academic Opera and Ballet Theater named after Abai, while bike stunts performed different tricks and stuntriding elements around



her.

A Y2015 Report on exploitation of “Kus Zholy” Charity Fund” Public Fund, the KKB’s corporate fund’s property

KZT

Opening balance		13 427 770
№ Cash inflow, including:		109 402 282
1	Inflows into the fund from Kazkommertsbank JSC	58 690 471
2	Inflows into the fund from entities, individuals on shares	7 584 391
3	Inflows into the fund from transactions on VISA Guardian-Angel card	3 748 405
4	Inflows into the fund from collection of funds via Homebank.kz financial portal on the “Guardian-Angel” and “Grant children with the gift of life” projects	39 379 015
Costs		
№	Project	Charity Aid recipients
Supporting decrease of the infant mortality in Kazakhstan, including		28 388 730
1	«Guardian-Angel»	State Municipal Organization «Regional Perinatal Center» Public Health Department of Karagandy Region, State Municipal Organization with the right of economic management «Atyrau Regional Maternity Hospital» Public Health Department of Atyrau Region, State Municipal Management Organization «Regional Children’s Hospital» Public Health Department of the South Kazakhstan Region’s akimat, State Municipal Organization with the right of economic management «Pavlodar Regional Perinatal Center №1».
2	Payment of the “Guardian-Angel” project’s advertising expenses	1 088 730
Collection of funds for surgery		27 800 000
1	Grant children with the gift of life	Public Fund “Mercifulness” Voluntary community
Sponsorship for disabled entrepreneurs		15 003 166
1	«Look at stars»	Grudinskaya Ye.V., Blagushin A.I., Public Association «Psychoanalytical Association» project «Training-cafe», Nosulich M.N., Momynova T.Sh., Djaksybayev Zh.T., Rempel V.V., Musabekov A.A., Djeksembiyev U.Zh., Zhumagaliyeva K.N., Bekenov Zh.A., Magomedov R.A., Saukenov A.T., Ganeyeva L.N., Kabdullin S.T., Kamerdinov O.N., Batei S.A., Yesirkepova B.A., Abdullayev B.Zh., Kolybayeva Zh.S., Tantakov T.I., Roody Ye.V., Belousov N.G., Valiyev D.A., Sabiyeva K.M., Mulikov K.K., Khusainov B.M., Musina Z.M., Rakhimbayeva D.T., Moldasheva N.N., Smadiyarov Ye.Zh., Bryleva T.V., Nurpazilova Z.K., Vorobyev P.V., Karymsakova M., Shtepin I.V., Tursunov S.S., Pletnev V.V., Maruk S.V., Suleimenov M.A., Akhmetova A.K., Mukhanbetov A.A., Mukhanbetova M.K., Kuzekeshev M.G., Ishengaziyev K.R., Kurmashev K.S., Nayetova G.Sh., Uspanova B.I., Zhalmaganbetova K.I., Karzhauov A.K., Suleimenov N.K., Zhakupova G.O., Mukhash Kh., Bakytkan T., Andosov G.S., Bagiyarov O.B., Aldashov Ye.I., Nurmagambet O.T., Abdullayev Ye.A., Sapko S.G., Borovko V.V., Khusainov B.S., Yesmanova A.K., Kashafutdinov T.R., Berdigulov A.B., Khudaibergenova Kh.T., Tleuov K.K., Togzhanov A., Djumagaziyev R.U., Ikhmetov M.Zh., Nurmanov A.B.
Sponsorship for the Great Patriotic War veterans		6 430 280
1	«Victory Day»	Victory Day bonuses to KKB depositors – the Great Patriotic War veterans, labor line participants, juvenile prisoners of concentration camps, participants of the “Thank you for the right to live in peace” campaign devoted to the 60 th anniversary of the Great Victory.
Supporting social initiatives, including		8 695 430
1	Sponsorship for the modern art	Republican State Institution «The National Picture Gallery «Astana» Ministry of Culture and Sport of Kazakhstan
2	Sponsorship for saving the pieces of architecture and history of Kazakhstan	Repair and restoration works in the literature and memorial house museum of Mukhtar Auezov
3	Sponsoring creativity of young talents	Trip of the «Mezzo» vocal group’s team to Great Britain for participating in a charity concert. Sadykov Zh.K., Nurbergenov A.M., Seidakhmetov Zh.K., Zhanturganov M.K., Mukhtarov A.K.

4	Greeting disabled children from social institutions with the New Year	The State Municipal Organization «Children's Psychoneurological specialized school» Employment and Social Programs Coordination Department of Kyzylorda Region, The State Municipal Organization «Kostanai Children's Psychoneurological residential care home» Employment and Social Programs Coordination Department of Kostanai Region's akimat, The State Public Health Department «Regional specialized infant orphanage in Shelek» Almaty Region, The State Municipal Organization «Residential care home for mentally retarded children » Employment and Social Programs Coordination Department of Zhambyl Region's akimat.	945 340
5	Sponsorship for disadvantaged segment	Trip of children living in villages to "Zhezkazganets" sanatorium-camp, Borovoye: Yertayev S.N., Musayeva M.M., Omirgazy N.B., Bekmukhamet T. Public Association «Kazakh Blind Association» North Kazakhstan Region	330 469
6	Helping to liquidate results of the mudslide in Nauryzbai District of Almaty	Cleaning of Karibai akyn Street and outdoors of those who suffered from the mudslide	288 000
7	Other social initiatives		698 011
Payment of the surgery and rehabilitation treatment			5 244 743
1	Payment of urgent surgeries and rehabilitation treatment	Bainiyetov Ye., Amrina S.	5 244 743
Sponsorship for the volunteer movement			129 740
1	Other volunteer initiatives	Volunteers of the Public Fund «Charity Fund «Kus Zholy»	129 740
Total charity costs			91 692 089
Administrative costs			6 316 760
Closing balance of cash funds			31 137 963

To be continued

As the participant of UN Global Agreement on the corporate social liability of business, Kazkommertsbank takes into account 17 new stable development goals, which were announced in September of Y2015 in New York. These goals are developed for making the World more happy, prosperous and integral. We are going to actively develop innovations in order to simplify and make it easier for Kazakhstani people to use banking and financial services, save their clients' time and economize rare resources. We wish our Bank was viewed not only as the financial institution, but also as an advisor and caring corporate citizen. Common human values and moral principles are unique for all religions and cultures, and are fair for any historical era. Having been actively engaged in charity for 25 years already, we truly believe that the benefits from this activity are not limited only to those who were provided with the help. We are sure that jointly we return people their belief to the fairness and give them a hope for the happy future. One would hardly find the more honored activity in the World. This important activity will be obligatorily continued.