



## COMPANY PROFILE

Hellenic Aerospace Industry S.A., established on 1975, is the leading aerospace company of Greece, having as a mission to deliver defense and aerospace services and products to the Hellenic State, as well as to a wide range of domestic and international customers of both military and civil markets.

The company today, represents one of the leading providers of highly competitive and efficient services in the areas of:

- Aircraft, engines, accessories and avionics maintenance (repair, overhaul, modifications, modernizations, upgrade, life extensions and logistics support)
- Design, development, manufacturing, and after sales support of electronic, optoelectronic and telecommunication products.
- Knowledge-centric integrated solutions in the field of Tactical Communication Networks, Command & Control Systems, Electronic Warfare and Security Systems
- Co-development and co-production of weapon systems
- Design and manufacturing of aircraft subassemblies and engine parts from metallic and composite materials
- Satellite systems and applications including the development of a satellite system network and the related telecommunications, observation and navigation applications
- Research & Development in the aeronautical sector
- Technical training which covers a wide spectrum of aerospace industry disciplines

HAI has **1.284** employees.

**On the following Chapters, we present the actions taken within 2015 by HAI pertaining to the Global Compact Principles.**

# HUMAN RIGHTS

HAI acknowledges that the recognition of the inherent dignity and of the equal and inalienable rights of all members of human society is the foundation of freedom, justice and peace in the world. The company is committed to upholding the United Nations' Universal Declaration of Human Rights. In this context, HAI:

- **Complies with the relevant Greek legislation.**
- **Has created and follows a Personnel Working Regulation and a Code of Ethics and Business Conduct** (*see related table under the Anti-corruption Chapter*).

*Both texts set the framework through which the company ensures **respect** to individual and its rights.*

- **Takes corporate responsibility initiatives with regard to society**, aiming at covering basic social needs.

*–in **local community**, the Company supports the Social Grocery store of Municipality of Tanagra and offers free meals on a daily basis to unemployed citizens and families in need.*

*–The Company, in a successful collaboration and **with the support of its employees**, managed to collect supplies and basic necessities in order to contribute to the Social Grocery of Tanagra's commune as a Christmas gift.*

*–Improves **health care** program for the employees taking under consideration the financial crisis issues that the Greek society faces.*

- **Promotes volunteerism through active support of charity institutions and actions such as blood donations**

*–Organizes blood donations in its plant medical unit.*

*–Has created and maintains a blood bank in national child hospital helping its employees but also a great number of children suffering from Mediterranean anemia .*

*–Actively supports the Association of Children with Cancer Parents, The Smile of the Child, etc.*

*–Accommodated within its facility the Christmas bazaar in order to support the effort of the institution «The Smile of the Child» thus offering help not only to the children hosted in the institution but also those that live in families with serious problems. Moreover, the employees contributed to the effort of the*

Pan-Hellenic Parents Association of Children with Cancer «Floga» that carried their Easter bazar in H.A.I.

- **Contributes to the “useful” transition of young students from education to employment**
  - Supports educational and career **guidance & advice** programs and events.
  - Welcomes to its premises students from all educational levels providing useful information on its field of business and thus contributing to their **professional orientation**. In parallel, the company accepts internships. For the academic year 2014 – 2015 HAI welcomed **1.600 students / pupils**.
- **Promotes and actively supports innovation projects of Greek young students**
  - Offered its infrastructure to a team of students participating in an innovative Formula 1 models international contest.
- **Complies with safety policies**
  - Ensures **health and safety** of employees which keeps informed on relevant issues.
  - A seminar on Safety titled "Emergency First Aid at Work", was organized by HAI and conducted by an external certified entity aiming to prepare the employees to react quickly and in time in case of emergency situations.
- **Has a plant medical unit**
  - Offers **medical care** services and free health care tests.
- **Organizes and implements educational/training programs and seminar courses**
  - Offers **opportunities** and encourages career progress and personal development.
  - The company established an English language School to be certified by the Hellenic Ministry of Education as a Centre for Lifelong Learning Type II, in order to create “a campus” focusing on aircraft.
  - H.A.I is planning to expand its training activities through partnerships with foreign academic institutions and to provide integrated training programs to both Greek and foreign students as currently does for the officers of United Arab Emirates.
  - The company in collaboration with the University of South Wales is working on establishing the Academia of Engineering. In this way, H.A.I. will provide to the future students the opportunity to continue in universities abroad and gain diplomas as the Higher National Diploma and the Bachelor of Science.

- **Contributes to the development and promotion of social values**
  - Encourages its employees to participate in athletic events bringing up **fair play** rules.
  - The Company continuously supports those initiatives that promote the athletics and the spirit of fair play and in parallel encourages the sporting activities of its employees, as their participation in the Marathon Race and the World Championship Wrestling Veterans.

## LABOUR

HAI acknowledges that companies can and must play an important and positive role by taking on board principles contained in international labour standards. The Global Compact indeed incorporates the most vital ones, including those that are considered to be human rights principles. HAI commits itself to doing business on the basis of respect to UN labour principles and therefore the company:

- **Complies with the Greek legislation** that, among other:
  - **Forbids** all forms of forced and compulsory labour as well as child labour.
  - Provides for the formation of trade unions. In HAI, there is a well-organized union that is informed by the Management for all important company issues aiming at an open, frequent and positive communication.
- **Bases its hiring policy on ASEP procedure.** ASEP is the **Supreme Council for Personnel Selection**, an independent commission, not subject to government control, which is tasked with the selection of personnel for work in the Greek public sector. It is supervised by the Ministry of Administrative Reform and e-Governance. In this way, the company ensures that hiring procedure is characterized by openness and **impartiality** and all candidates and employees are treated equally.
- **Has created and follows a Personnel Working Regulation**

A framework has been set, through which the company ensures the respect to individual and the promotion of a **balanced** work and personal life.

**Provides equal opportunities in terms of occupation to the disabled employees.**

HAI -with respect to relevant legislation- hires to a certain rate individuals

with disabilities, giving everyone the **chance** to employment and personal development.

- **Moreover, supports their social exceptional initiatives.**

Support to an employee **with special needs** towards participation in relevant International Games.

- **Provides all its employees a number of benefits**, such as:

- Xmas **presents** for all children of employees
  - Medical and health **insurance** programs
  - Retirement insurance programs
  - **Financial provision** for employees with children with disability
  - A company restaurant with **reduced prices** for employees.
  - Prizes offered by the company to the employees' children for their exceptional performance during their admission exams in Higher Educational Institutions.
- **In the context of Customer Satisfaction the company offers products and services, principally respecting the customer's values.**

## ENVIRONMENT

**We care about the environment:** Summarizing in this motto our firm commitment to business growth that is based upon respect on natural resources and completely in line with the principles of environmental sustainability, HAI:

- **Has an Environmental Department** with dedicated and experienced personnel.
- **Implements the relative legislation** (national and international)

**Complies** with most updated environmental standards and restrictions. To this end, HAI cooperates closely with the Ministry of Environment, Energy & Climate Change.

- **Has created an elaborated monitoring system** of the environmental performance of its plants.

The results of this monitoring function are valuable **guidelines** for further improvement.

- **Cooperates with the Academia** (Universities and other educational institutions)

Improves its environmental monitoring system on the basis of solid **scientific knowledge**.

- **Invests on continuous improvement of its environmental infrastructure.** During the period of 2004-2014 HAI made green investments totaling 6 million €, among which are:

- The creation of **Dry Unit Depigmenting Aircraft** using plastic beads, without any use of chemicals and toxic substances (investment of 3.5 million €).
- The Technological upgrading and partial automatization of the installation for the **physicochemical** treatment of the industrial waste.

- **Provides the appropriate training and educates its employees** on environmental protection through

- **Seminars** organized by and hosted at company's Training Center and
- Internal **campaigns**.
- A newly established activity of "planning and resource management" aiming to develop the environment and create the Resource management platform.

- **Implements solid waste management programs and recycling programs**

Paper, glass, metal, plastic, batteries recycling in collaboration with all approved Waste **Management** collective systems.

- **Implements extensive natural resources saving programs.**

Followed the same methods as in the previous years, the Company managed to hold in low levels the amount of water consumption and electricity.

- **Participates –through its Research and Development department- to innovative green research projects in aerospace field,** such as

- Green Regional Aircraft (one of the six **Clean Sky** platforms). The future green regional aircraft will meet demanding weight reduction, energy and aerodynamics efficiency, and high level of operative performance, in order to be compliant regards to pollutant emissions and noise generation levels. To achieve these so challenging results, the aircraft will be entirely revisited in all of its aspects. With its participation in the initiative,
- HAI assumes an active role in the development and diffusion of environmentally **friendly** technologies.

- **Develops relations of trust**

*In response to the stakeholders' information requirements, is giving emphasis on local community. In addition, the company **cooperates** with stakeholders to further promote common environmental objectives.*

## ANTI-CORRUPTION

Hellenic Aerospace Industry is against all forms of corruption (bribery, money laundering etc.) and promotes through a number of initiatives the fundamental values, e.g. integrity, honesty, consistency, responsibility, ethics, justice etc.

In particular, the company:

- **Has created and follows a Code of Ethics and Business Conduct.**
- *The Code is a concise source of guidance for operational behavior and sets clearly the minimum framework of rules within which employees perform their official duties in a lawful conduct unaffected by extra-institutional interventions.*
- *In other words, it regulates the business and trading activities with company **customers** and **suppliers** as well as with **society** and the **environment**. The Code of Ethics and Business Conduct is further specified and/or complemented by Management Policy Directives (M.P.D.s), Standard Procedures and Instructions (S.P.I.s), Directorate Operating Instructions (D.O.I.s), other regulations and company documents which cover in detailed analysis the following issues:*

ISSUES REGULATED BY MPDs, SPIs, DOIs		
Compliance with the Laws	Protection of Assets	Reliability of Information – Internal Audits
Using the Media	Confidentiality of Information	Use of Computer Software
Employment	Conflict of Interest	Transactions with customers
Transactions with Suppliers	Transactions with Competitors	Sponsorship policy
Corporate Social Responsibility	Protection of the Environment	Bribery and Corruption
Relationship with Media		

*All personnel must be aware, respect and fully comply with this Code of Ethics and Business Contact and relevant circulars and instructions issued by the company.*

- **Has signed the statement of adherence to ASD (Aerospace and Defense Industrial Association of Europe) Common Industry Standards (CIS)**

By CIS signing the company recognizes as **reflecting good industry practices** and has committed itself to take all steps necessary to implement them in the Organization. To this end, the company has appointed an Ethics Compliance Officer.

- **Brings to public notice** important aspects of its everyday business activity by:

a) Uploading to HAI's official website important information such as requests for tender and

b) Implementing the «Cl@rity» program. Cl@rity is one of the major **transparency initiatives** of the Greek Ministry of the Interior, Decentralization and e-Government. The program introduces the obligation to publish all the decisions on the Internet, with the exception of decisions that contain sensitive personal data and/or information on national security. The decisions of the public entities cannot be implemented if they are not uploaded on the Clarity website. The use of Internet guarantees wide publicity and access to information, progressively contributing to a culture change in the whole of the Public Administration.

- **Has become member of TRACE International Inc.**

TRACE is a high-status non-profit membership association that pools resources to provide practical and cost-effective **anti-bribery** compliance



solutions for multinational companies and their commercial intermediaries (sales agents and representatives, consultants, distributors, suppliers, etc.). TRACE has successfully completed a TRACE Standard due diligence review of HAI and has granted Hellenic Aerospace Industry S.A. a certificate of membership signifying the company's commitment to transparency in international commercial transactions.

*A table follows, containing HAI's references related to the Global Compact Principles.*

UN GLOBAL COMPACT PRINCIPLES & HAI REFERENCES		
	PRINCIPLE	REFERENCE
<b>HUMAN RIGHTS</b>	<b>Principle 1</b> Business should support and respect the protection of internationally proclaimed human rights.	<b>Recognition</b> of rights. <b>Compliance</b> with legislation. <b>Code of Ethics &amp; Business Conduct.</b> <b>Corporate Responsibility</b> (pillar Society). <b>Health care</b> <b>Safety policies</b> <b>Educational / Training Programs</b>
	<b>Principle 2</b> Business should make sure that they are not complicit in Human Rights abuses.	
<b>LABOUR</b>	<b>Principle 3</b> Business should uphold the freedom of association and the effective recognition of the right to collective bargaining.	<b>Compliance</b> with legislation. <b>Transparency</b> in hiring procedures. <b>'Open door'</b> company procedures. Personnel <b>Working Regulation</b> <b>Benefits</b>
	<b>Principle 4</b> Business should uphold the elimination of all forms of forced and compulsory labour.	
	<b>Principle 5</b> Business should uphold the effective abolition of child labour.	
	<b>Principle 6</b>	

	Business should uphold the elimination of discrimination in respect of employment and occupation.	
<b>ENVIRONMENT</b>	<b>Principle 7</b> Business should support a precautionary approach to environmental challenges.	<b>‘Care about the environment’</b> <b>Respect</b> of natural resources. <b>Compliance</b> with legislation. Elaborated <b>monitoring system</b> <b>Collaborations</b> Green <b>investments</b> <b>Training</b> programs Waste management & <b>recycling</b>
	<b>Principle 8</b> Business should support undertake initiatives to promote greater environmental responsibility.	
	<b>Principle 9</b> Business should encourage the development and diffusion of environmentally friendly technologies.	
<b>ANTI-CORRUPTION</b>	<b>Principle 10</b> Businesses should work against corruption in all of its forms, including extortion and bribery.	<b>Code of Ethics &amp;</b> Business Conduct. <b>Good industry practices</b> <b>Ethics</b> <b>Compliance</b> <b>Transparency</b>