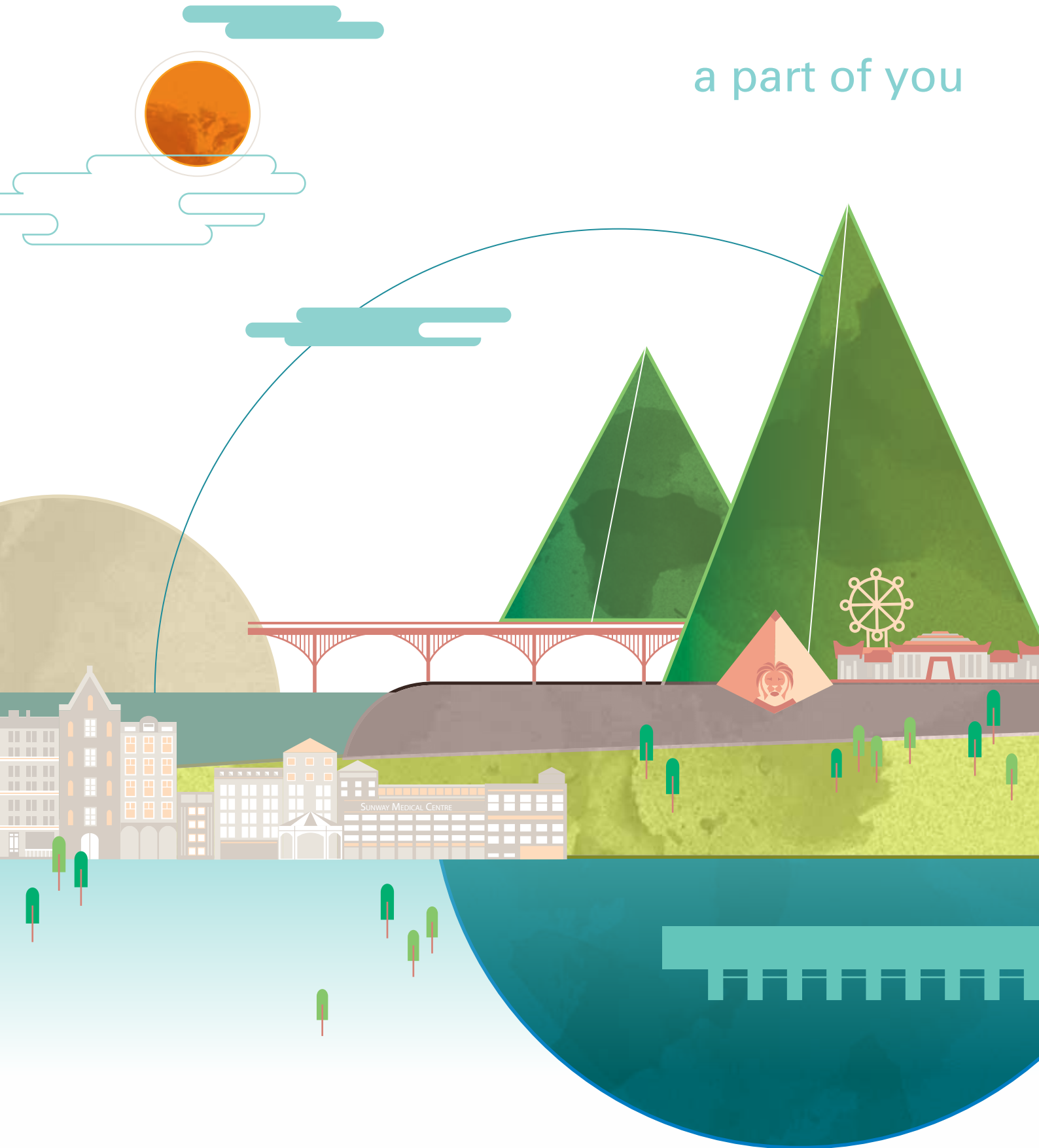


SUNWAY®

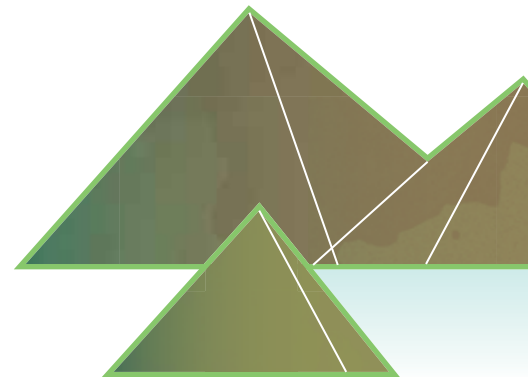
SUSTAINABILITY REPORT 2015

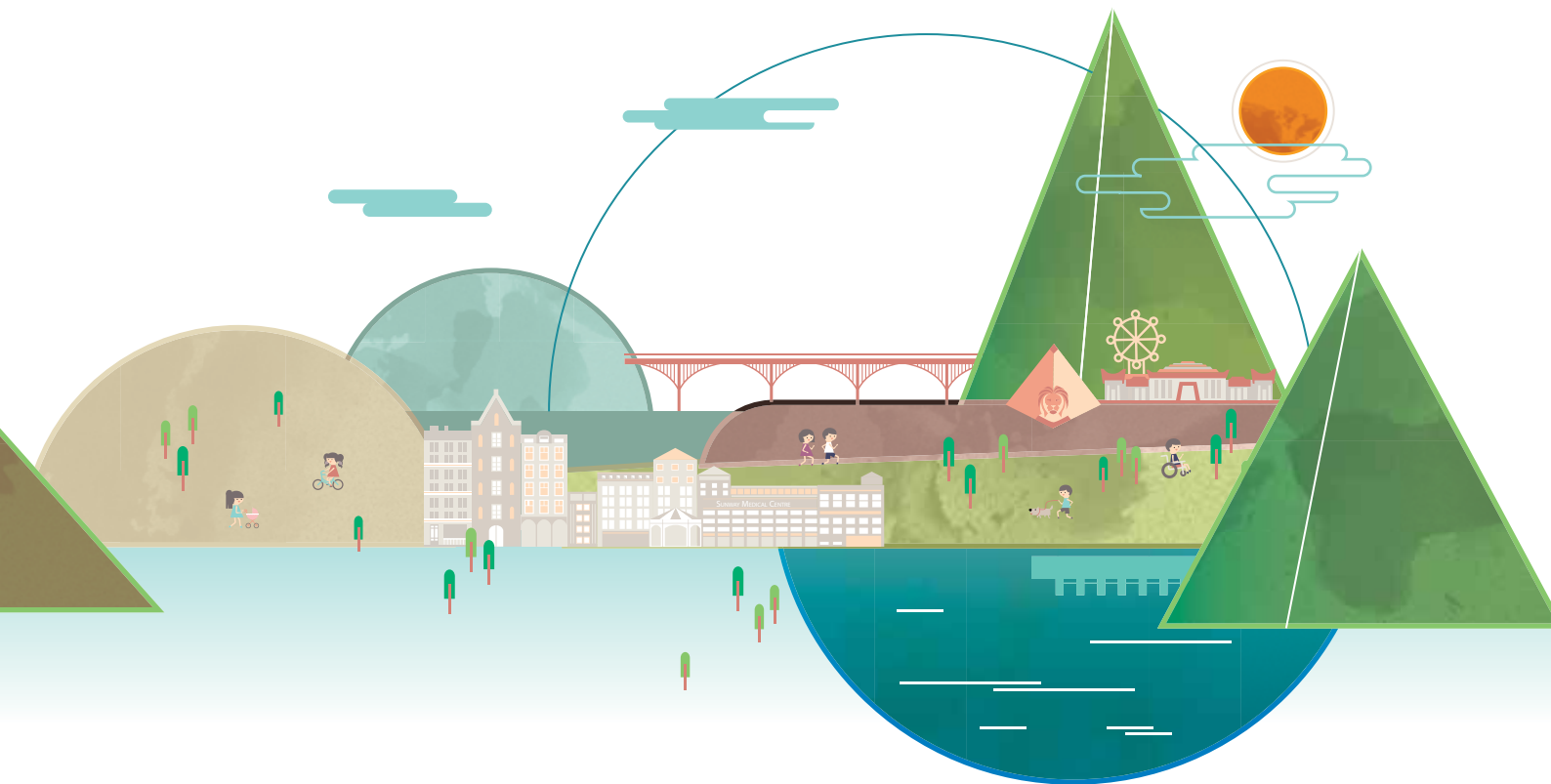
a part of you



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Children are our future. Sunway aims to be present in the lives of many, bringing change for a better future, through its sustainability initiatives. As a leader in the industry, we aim to make a difference. It's having the responsibility to change the community for the better through our values and in return, making our world a better place for the children.

about this REPORT

This is our second sustainability report since Sunway Berhad was listed on 23 August 2011. Sunway Berhad was formed following a merger between Sunway City Berhad and Sunway Holdings Berhad. Since then, we have been adapting to the new legal structure of our company and refining our sustainability framework and processes.

This sustainability report covers our responsibilities to our stakeholders and our ongoing commitment to transparency and accountability. We report the economic, environmental and social aspects of our sustainability. The social dimension is subcategorised into Labour Practices and Decent Work; Human Rights; Society; and Product Responsibility.

SCOPE OF REPORT

Reporting Period

1 January 2015 to 31 December 2015

Reporting Cycle

Annually

Coverage

This report covers Sunway Berhad, a public listed entity, and its subsidiaries. We have reported on 12 divisions of Sunway: Property, Construction, Hospitality, Retail, Leisure, Commercial, Trading and Manufacturing, Building Materials, Quarrying, Healthcare, Education and Real Estate Investment Trust (REIT). More detailed information on Sunway's divisions and subsidiaries can be found in the Group Corporate Structure section of this report. References to 'Sunway', 'Sunway Group', 'the Company', 'the Organisation', 'the Group' and 'we' refer to Sunway Berhad and/or its divisions and subsidiaries.

We also report the activities of Jeffrey Cheah Foundation (JCF). Established in March 1997 as the Sunway Education Trust Fund, it was converted to JCF in March 2010. Ownership and equity rights of Sunway Education Group's 12 learning institutions, valued at more than RM720 million (now in excess of RM1 billion), were transferred to JCF. Undoubtedly, JCF would not be in existence today without the selfless contributions made by Sunway and its Founder and Chairman, Tan Sri Dr Jeffrey Cheah, AO. Sunway runs many of its educational initiatives through JCF.

We have also included some initiatives from Sunway REIT. Sunway REIT is sponsored by Sunway Berhad and managed by Sunway REIT Management Sdn Bhd, a subsidiary of Sunway Berhad.

Group data and information are presented whenever possible. However, initiatives and/or data by particular divisions or subsidiaries have been highlighted as indicated in the text.



REFERENCES AND GUIDELINES

Principal Guideline

- Global Reporting Initiative (GRI) G4 Sustainability Reporting Guidelines

Additional Guidelines

- Bursa Malaysia's Sustainability Reporting Guide
- Association of Chartered Certified Accountants (ACCA) Malaysia
- Sustainability Reporting Awards (MaSRA) Guidelines for Malaysian Companies
- International Organisation for Standardisation (ISO) 26000:2010 Guidance on Social Responsibility

MATERIALITY AND RELEVANCE OF INFORMATION DISCLOSED

We engaged an external consultant to conduct a detailed materiality study with all stakeholder groups and our Board of Directors. This study was useful in identifying the most important aspects of sustainability for our stakeholders and the Group. Armed with this information, we are confident that we can meet stakeholders' expectations and address any challenges with vigour.

FEEDBACK

This report is available to all stakeholders in CD Rom on request. Alternatively, it can be downloaded from our corporate website www.sunway.com.my.

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message from the FOUNDER AND CHAIRMAN



Sunway has been building a

SUSTAINABLE FUTURE

for more than 41 years,
not only for ourselves,
but for the customers and
communities we serve, and
for the world around us.

It is with great pleasure that I present Sunway's second Sustainability Report. We thus provide herewith relevant information on Sunway's Sustainable Development.

The Group has recently undergone a period of transformation and restructuring. Sunway Berhad was formed following a merger between Sunway City Berhad and Sunway Holdings Berhad in 2011. We have since been adapting to the new legal structure of our company and refining our sustainability framework and processes.

I am therefore excited to share with you some of our many sustainability initiatives and success stories.

This report outlines our work and achievements to date. While we are proud of what we have accomplished, we are aware that there is so much more to be done. We will continue to embrace opportunities and track our progress with rigour and determination to maximise the impact on all those we serve.

We are enthusiastic about this year's theme, 'A Part of You', and we work hard to live up to and deliver that promise. Over the past few years, we have made major strides in our sustainability. I am proud that our efforts were recognised by external organisations both locally and internationally including the World Finance Real Estate Awards, Institution of Engineers Malaysia, MITI Industry Excellence Awards, FTSE4Good and FIABCI.

OUR COMMITMENT TO SUSTAINABILITY

A solid and well-grounded sustainability framework was introduced in 2013. This framework formalises our commitment to our stakeholders. Moving forward, we will continue to concentrate on delivering sustainable value creation.

We have over 14,000 employees living and working in a host of communities across 50 locations worldwide. We are now more committed than ever to investing in our people and communities.

This commitment to sustainability starts with providing our employees with a safe and healthy workplace. It covers how we do business, solve challenges, use resources efficiently and hold ourselves accountable. Our sustainability commitment allows us to refine our business strategy. We respect and support our employees, communities and environment because it is the right thing to do. As you read through this report, I am sure that you will agree that Sunway's men and women are providing sustainable growth, for today and tomorrow.

SUNWAY ECONOMIC DEVELOPMENT

The BRT-Sunway Line, Malaysia's first dedicated and elevated electric Bus Rapid Transit (BRT) system, was launched in June 2015. This is just one example of our commitment to nation building and sustainable economic development. The BRT-Sunway Line's eco and disabled-friendly electric buses now serve more than 500,000 commuters. We have also expanded the roads and upgraded infrastructure with the local authorities within Sunway and surrounding communities.

I look forward to continuing to build on the strong partnership with community and industry stakeholders in the country. Together, we build strong and competitive economies.

ENVIRONMENTAL

Climate change and resource scarcity are two of humanity's greatest challenges. Sunway is fully committed to enhancing its positive environmental impact wherever possible. As a multi-industry company, we have an integral role to play in the development of a sustainable, low-carbon economy. Our environmental management activities focus on several key areas. The most crucial is how we select materials and manage our environmental footprint by minimising energy and water consumption while controlling waste and emissions.

Preserving the environment has always been our priority.

Sunway Resort City (SRC) is Malaysia's first fully integrated township. As Sunway's flagship township, it is one of the country's unforgettable gems.

Transformed from 800 acres of derelict mining land, Sunway has now evolved into a bustling and flourishing township. SRC comprises Sunway Pyramid shopping mall, Sunway Lagoon theme park, Sunway Medical Centre, and our flagship hotel: Sunway Resort Hotel & Spa, which also operates the Sunway Pyramid Convention Centre, one of the largest in Malaysia.

Sunway City Ipoh (SCI) is an epitome of sustainable development built on the principles of preservation and conservation. SCI is home to natural assets including 260 million-year-old limestone hills, a 100% natural mineral hot spring and awe inspiring caves.

Sunway Iskandar offers world-class city living, alongside lush greenery and serene water bodies including the 7km long Pendas River and the Straits of Johor, with attractive mangrove that we protect and preserve.

SOCIAL

Our community role remains vital. Our goal is to have an even greater impact by leading our community towards a sustainable future. We will continue to focus on expanding quality education – our number one priority.

Since 1986, Sunway has played a crucial role in Malaysian education, bringing quality higher learning to our community and country.

Almost all of our education initiatives are championed by the Jeffrey Cheah Foundation (JCF). JCF was established to ensure that as many as possible, who deserve a chance at quality education receive it regardless of race, religion or beliefs.

Healthcare is another community focus area. We firmly believe in the importance of raising healthcare standards in the country and promoting healthy living through community education. We work with the Ministry of Health and other NGOs and partners to

drive health programmes with experts from our tertiary specialist hospital, Sunway Medical Centre. I am happy to highlight the commitment and determination of our people when carrying out a broad range of community projects under our Community Aid, Reach-out and Enrichment (C.A.R.E.) Projects umbrella. These programmes put smiles on the faces of children and families. I am gratified by the contributions we are making. This is a testament to employees' active participation and our Kelab Sosial Sunway which has championed many of these community initiatives.

Our social responsibility includes a commitment to our diverse employees. I was delighted to learn that the results of an employee engagement survey done in May 2015 show that our people are generally content in their work. We will continue to provide an environment conducive for working and safeguard the well-being of our employees and their families.

ACKNOWLEDGEMENT

With so much history behind us, we realise that true success results from creating enduring values for all our stakeholders. We have been building a sustainable future for more than 41 years, not only for ourselves but also for our customers, local communities and the world around us.

Making a difference is the essence of what we do as a company, with core values of integrity, humility and excellence. With your continuous support, let us turn our challenges into opportunities for green and sustainable growth and development – promoting a safe, secure, prosperous and progressive future for our future generations.

Finally, I would like to record my deepest gratitude to the Board of Directors, management team and employees for their dedication in driving the Group to achieve a year of impressive sustainable growth. I would also like to thank our valued shareholders, business associates and all stakeholders for their vote of confidence in the Group's commitment to promote sustainable growth. We look forward to your continued support for Sunway in the future.

*Tan Sri Dr Jeffrey Cheah, AO
Founder and Chairman*

about SUNWAY

Established in 1974, Sunway Group is a leading property-construction conglomerate in Malaysia with 12 business divisions across 50 locations worldwide and 14,000 strong employee base. Our businesses encompasses Property, Construction, Hospitality, Retail, Leisure, Commercial, Trading and Manufacturing, Building Materials, Quarrying, Healthcare, Education and Real Estate Investment Trust (REIT).

Sunway Group continues to champion CSR through three key areas of focus namely Education, Healthcare and Community Aid, Reach-out and Enrichment (C.A.R.E) Projects.

VISION

To be the leading regional property-construction group

Sunway Group holds leadership positions in a multitude of industries, chiefly driven by its core businesses of property and construction.

With a vision of becoming the region's leading property-construction group, we constantly innovate to deliver value, build synergistic and sustainable relationships and achieve the highest standards of quality and excellence.

MISSION

Innovating to deliver value underpins our relentless efforts to drive positive and sustainable change in the way we work and operate to create values for all our stakeholders.

Building synergistic and sustainable relationships is the bedrock of the Company's ethos of nurturing our people and developing meaningful relationships with external parties including our business partners and customers towards achieving business objectives, while maintaining the interests of our stakeholders.

Achieving the highest standards of quality and excellence remains a founding value that we uphold and are passionate about. We make individual and collective efforts in aiming higher to achieve strategic business goals with a commitment to the best quality and excellence.

our CORE VALUES

INTEGRITY

We believe in doing the right thing at all times

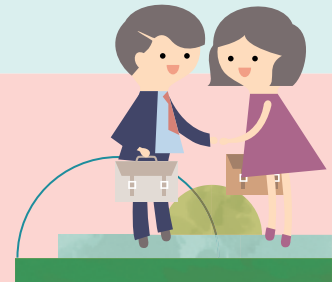
- We conduct ourselves in an honest and trustworthy manner
- We act professionally, ethically and honourably
- We ensure our actions are consistent with our words



HUMILITY

We believe in being humble, polite and respectful

- We never stop learning
- We care for and respect people and the environment
- We seek first to understand, then to be understood



EXCELLENCE

We take pride in all that we do

- We strive to deliver high quality products and services
- We continuously innovate and improve for greater progress
- We seek to inspire others to excel



what we DO



PROPERTY



CONSTRUCTION



HOSPITALITY



RETAIL



LEISURE



COMMERCIAL



TRADING &
MANUFACTURING



BUILDING
MATERIALS



QUARRYING



HEALTHCARE



EDUCATION



REIT

GROUP CORPORATE STRUCTURE

PROPERTY DEVELOPMENT

- Sunway Integrated Properties Sdn Bhd			
- Sunway South Quay Sdn Bhd			
- Sunway PKNS Sdn Bhd			
- Sunway D'Mont Kiara Sdn Bhd			
- Sunway City (Penang) Sdn Bhd			
- Sunway Bintang Sdn Bhd			
- Sunway City Properties Sdn Bhd			
- Sunway City (Ipoh) Sdn Bhd			
- Sunway Tunas Sdn Bhd			
- Sunway Semenyih Sdn Bhd			
- Sunway City (JB) Sdn Bhd			
- Sunway Iskandar Sdn Bhd	•		
- Sunway Iskandar Development Sdn Bhd	•		
- Sunway Montez Sdn Bhd			
- Sunway Grand Sdn Bhd			
- Sunway Melawati Sdn Bhd			
- SunwayMas Sdn Bhd			
- Sunway Termuning Sdn Bhd			
- Sunway Rawang Heights Sdn Bhd			
- Sunway Kanching Heights Sdn Bhd			
- Sunway Bangi Sdn Bhd			
- Sunway Eastwood Sdn Bhd			
- Sunway Kiara Sdn Bhd			
- Hoi Hup Sunway Development Pte Ltd	•	•	
- Hoi Hup Sunway J.V. Pte Ltd	•	•	
- Hoi Hup Sunway Property Pte Ltd	•	•	
- Hoi Hup Sunway Miltonia Pte Ltd	•	•	
- Hoi Hup Sunway Tampines Pte Ltd	•	•	
- Hoi Hup Sunway Yuan Ching Pte Ltd	•	•	
- Hoi Hup Sunway Pasir Ris Pte Ltd	•	•	
- Hoi Hup Sunway Novena Pte Ltd	•	•	
- Hoi Hup Sunway Mount Sophia Pte Ltd	•	•	
- Sunway Land Pte Ltd			•
- Sunway Australia Unit Trust			•
- Sunway Opus International Private Limited	•	•	
- Sunway MAK International Private Limited	•	•	
- Sunway Guanghao Real Estate (Jiangyin) Co. Ltd			•
- Tianjin Eco-City Sunway Property Development Co. Ltd	•	•	
- Alliance Parade Sdn Bhd			
- Associated Circle Sdn Bhd			
- Commercial Parade Sdn Bhd			
- Bisikan Seni Sdn Bhd			
- Imbasan Intisari Sdn Bhd			
- Tidal Elegance Sdn Bhd			
- Emerald Freight Sdn Bhd			
- Park Symphony Sdn Bhd			
- Winning Excellence Sdn Bhd			
- Contemporary Factor Sdn Bhd			
- Prosper Revenue Sdn Bhd			
- Sunway Dimension Stones Sdn Bhd			

Notes:

This Group Corporate Structure excludes dormant companies.

- Overseas company
- Public listed company
- Associated company / Joint Venture

PROPERTY INVESTMENT

- | | |
|--|---|
| <ul style="list-style-type: none"> - Sunway Pinnacle Sdn Bhd - Sunway Giza Mall Sdn Bhd - Sunway Giza Parking Sdn Bhd - Sunway Destiny Sdn Bhd - Sunway MUSC Sdn Bhd - Sunway Monash-U Residence Sdn Bhd - Sunway Residence Sdn Bhd - Sunway Pyramid Development Sdn Bhd - Sunway Velocity Mall Sdn Bhd - Sunway REIT Management Sdn Bhd - Sunway Real Estate Investment Trust - Sunway PFM Sdn Bhd - Sunway IFM Sdn Bhd - Sunway Parking Services Sdn Bhd - Sunway Mall Parking Sdn Bhd - Sunway Ambience Sdn Bhd | <ul style="list-style-type: none"> - Sunway Facility Management Sdn Bhd - Sunway Forum Hotel Sdn Bhd - Sunway Symphony Sdn Bhd - Sunway Century Sdn Bhd - Area Star Sdn Bhd - Rich Worldclass Sdn Bhd - Sunway Tower 1 Sdn Bhd - Sunway Townhouse Sdn Bhd - Frontier Acres Sdn Bhd - Shahawan (M) Sdn Bhd - Sunway Orient Sdn Bhd - Sumber Dorongan Sdn Bhd - Sunway Nexis Parking Sdn Bhd - Sunway Transit System Sdn Bhd - Sunway Permai Sdn Bhd |
|--|---|

LEISURE

- | | |
|---|--|
| <ul style="list-style-type: none"> - Sunway Lagoon Sdn Bhd - Sunway Lost World Water Park Sdn Bhd - Sunway Lagoon Club Berhad - Sunway Leisure Sdn Bhd - Sunway Travel Sdn Bhd | <ul style="list-style-type: none"> - Sunway International Vacation Club Berhad - Sunway Healthy Lifestyle Sdn Bhd - Sunway Leisure Services Sdn Bhd - Pyramid Bowl Sdn Bhd |
|---|--|

HOSPITALITY

- | | | |
|---|---|---|
| - Sunway Resort Hotel Sdn Bhd | - Kinta Sunway Resort Sdn Bhd | |
| - Sunway Putra Hotel Sdn Bhd | - Sunway Hotel Phnom Penh, Ltd | • |
| - Sunway Biz Hotel Sdn Bhd | - Sunway Hotel Hanoi Liability Limited | |
| - Sunway Hotel (Seberang Jaya) Sdn Bhd | Company with one member | • |
| - Sunway Lost World Hotel Sdn Bhd | - Allson International Management Limited | • |
| - Sunway International Hotels & Resorts Sdn Bhd | - Allson International Hotels & Resorts (BVI) Limited | • |

CONSTRUCTION

- | | | |
|--|-------------------------------------|---|
| - Sunway Construction Sdn Bhd | - Sunway Geotechnics (M) Sdn Bhd | |
| - Sunway Engineering Sdn Bhd | - Sunway Precast Industries Sdn Bhd | |
| - Sunway Concrete Products (S) Pte Ltd | - Sunway Machinery Sdn Bhd | • |

TRADING AND MANUFACTURING

- | | | |
|---|--|---|
| - Sunway Marketing Sdn Bhd | - Sunway Trading (Shanghai) Pte Ltd | • |
| - Sunway Enterprise (1988) Sdn Bhd | - Sunway Daechang Forging (Anhui) Co. Ltd | • |
| - Sunway Hydraulic Industries Sdn Bhd | - Winstar Trading Sdn Bhd | |
| - Sunway Marketing (East Malaysia) Sdn Bhd | - Winstar Enterprise Sdn Bhd | |
| - Sunway Hose Centre Sdn Bhd | - Rising Star Marketing Sdn Bhd | |
| - Sunway Architectural Products Sdn Bhd | - Saf-T-Quip Sdn Bhd | |
| - Sunway Marketing (S) Pte Ltd | - United Star Engineering & Hardware Sdn Bhd | |
| - Sunway Marketing (Thailand) Ltd | - Hsing Yeat Sdn Bhd | |
| - PT Sunway Flowtech | - Multi Star Marketing Sdn Bhd | |
| - PT Sunway Trek Masindo | - Power Star Hardware Sdn Bhd | |
| - PT Sunway Pacific Flow | - Power Star Machinery Sdn Bhd | |
| - Sunway Totalrubber Ltd | - Prestamin Sdn Bhd | |
| - Pacific Flow Technology Pty Ltd | - TactStar Sdn Bhd | |
| - Sunway Totalrubber Services Franchising Pty Ltd | - StarBridge Sdn Bhd | |
| - Sunway Hydraulic Industries (Wuhu) Co. Ltd (formerly known as Sunway Xin Long (Anhui) Hydraulic Co Ltd) | - PND Hardware & Trading Pte Ltd | • |

Notes:

This Group Corporate Structure excludes dormant companies.

- Overseas company
- Public listed company
- Associated company / Joint Venture

QUARRY

- Sunway Quarry Industries Sdn Bhd
- Sunway Quarry (Kuala Kangsar) Sdn Bhd
- Sunway Quarry Industries (Melaka) Sdn Bhd
- Twinners (Malaysia) Sdn Bhd

BUILDING MATERIALS

- Sunway Paving Solutions Sdn Bhd
- Sunway VCP Sdn Bhd
- Sunway Spun Pile (M) Sdn Bhd
- Sunway Spun Pile (Zhuhai) Co. Ltd

HEALTHCARE

- Sunway Medical Centre Sdn Bhd
- SunMed@Homes Sdn Bhd
- SunMed Clinics Sdn Bhd

INVESTMENT HOLDINGS AND OTHERS

- Sunway City Sdn Bhd
- Sunway Holdings Sdn Bhd
- Sunway Holdings (Vietnam) Sdn Bhd
- Sunway Global Limited
- Sunway Management Sdn Bhd
- Sunway Shared Services Sdn Bhd
- Sunway HR Shared Services Sdn Bhd (formerly known as Sunway BPO Sdn Bhd)
- Sunway Leasing Sdn Bhd
- SWL Nominees (Tempatan) Sdn Bhd
- Sunway Elite Sdn Bhd
- Sunway Credit Sdn Bhd
- Sunway Risk Management Sdn Bhd
- Sunway Integrated Outsourcing Sdn Bhd
- Sunway Captive Insurance Ltd
- Gopeng Berhad
- SunCity Vietnam Sdn Bhd
- Hochimex Nominee Company Limited
- Sunway City (S'pore) Pte Ltd
- Sunway Real Estate (China) Limited
- Eastern Glory Enterprises Limited
- Konsep Objektif (M) Sdn Bhd
- Sunway REIT Holdings Sdn Bhd
- Sunway Treasury Sdn Bhd
- Sunway Treasury Sukuk Sdn Bhd
- Sunway Investment Management Consultancy (Shanghai) Co. Ltd
- Sunway Hospitality Holdings Limited
- International Theme Park Pty Ltd
- Sunway Developments Pte Ltd
- Fortuna Gembira Enterpris Sdn Bhd
- Hartford Lane Pty Ltd
- Reptolink Sdn Bhd
- Sunway FSSC Sdn Bhd
- Sunway Labuan Investment Limited
- Sunway Pals Loyalty Sdn Bhd
- Deco Style Sdn Bhd
- Sunway Design Sdn Bhd
- Sunway Construction Group Berhad
- Sunway Pendas Management Sdn Bhd
- Sunway Southern Management Sdn Bhd

our COMMITMENT to sustainability

Sunway's approach to sustainability is underscored by its core values and is supported by policies and procedures at a group and subsidiary level.

We are committed to operating transparently and responsibly. Our Sustainability Framework outlines our approach to sustainability. We are committed to protecting our surroundings for future generations through continuous improvement. We strive to be better tomorrow than we are today.

SUSTAINABILITY FRAMEWORK

SUNWAY'S VISION

To be the leading regional property-construction group

SUNWAY'S SUSTAINABILITY MISSION

To deliver sustainable value creation for our stakeholders and to the communities around us

OUR APPROACH

Build resilient businesses that lead in their respective markets through focus on our customers, innovation and operational excellence

Commitment to responsible business practices, especially in employee welfare and development

Being environmentally sensitive and proactively manage our footprint

Partnership with the communities around us and making positive impacts



Governance & Oversight

- Policies & processes
- Governance structures
- Monitoring & reporting
- Tracking of benefits

SUNWAY'S SUSTAINABILITY CORE FOCUS AREAS

Responsible Business Practices

- Business ethics & code of conduct
- Sustainable supply chains
- Health & safety
- Employee engagement & development

Product And Service Innovation

- Product & service improvement
- Green products
- Innovation business solutions

Process And Resource Efficiency

- Process improvement
- Materials & resource management

Green Initiatives

- Energy & water conservation
- Recycling & waste/effluent management
- Environmental protection & climate change

Giving Back To Communities

- Education
- Medical Services
- Community development
- Philanthropic initiatives

stakeholder ENGAGEMENT

Being a part of you, we recognise that our impact is down to the relationships we create, nurture and develop. Building understanding, trust and respect takes time, honesty and transparency. Our materiality analysis process presents a synthesised view of the overall landscape of stakeholder needs and interests. However, each individual stakeholder constituency has unique and specific areas of concern. We engage with our stakeholders accordingly to develop a deeper understanding of how we can address their needs while furthering our corporate mission.

Working with stakeholders improves our ability to address priorities. It also contributes solutions to some of our most important challenges while generating value for shareholders. We engage with stakeholders of all types and interests, striking a balance between their needs and those of our business and society. We listen to and learn from stakeholders and provide them with information so they can understand our actions and intentions with greater clarity.

We take a broad view of potential stakeholders. They consist of people or organisations that can affect, or

STAKEHOLDERS	METHOD OF ENGAGEMENT	FREQUENCY
Stakeholders and investors	<ul style="list-style-type: none"> • Annual General Meeting • Extraordinary General Meeting 	Annually As and when necessary
Employees	<ul style="list-style-type: none"> • Employee Engagement Survey • KSS activities • Employee engagement programmes, training and townhall sessions 	Throughout the year
Customers	<ul style="list-style-type: none"> • Customer satisfaction survey • Roadshows • Events and activities 	Throughout the year
Local communities and NGOs	<ul style="list-style-type: none"> • Community engagement through social activities 	Throughout the year
Suppliers	<ul style="list-style-type: none"> • Tender and bidding • Quotation requests 	Throughout the year
Local Government Authorities	<ul style="list-style-type: none"> • Compliance with government legislative framework 	Annually

be affected by, Sunway. We find conversations and collaboration with stakeholder groups an effective contribution to driving business value and our citizenship approach. While we have made progress in these areas, there is much work to be done and we will continue to reach out to our stakeholders for critical guidance and feedback along the way.

We employ a variety of traditional stakeholder engagement tools and make sharing feedback simple.

Our stakeholder universe consists of shareholders and investors, customers, employees, community members, non-governmental organisations, regulators, supply chain partners, financial institutions and the media.

The table below lists our main stakeholder groups and their indicative expectations of Sunway. In this report, we concentrate on the issues that are most material to the business and stakeholders.

STAKEHOLDER CONCERNS	OUR RESPONSE	SECTION OF SUSTAINABILITY REPORT
<ul style="list-style-type: none"> Higher financial return 	<ul style="list-style-type: none"> Higher dividends Financial performance ROI 	Financial Highlights
<ul style="list-style-type: none"> Career development Benefits Employment equality Two-way communication 	<ul style="list-style-type: none"> Training programmes Town halls KSS activities Berita Sunway Employee Engagement Survey (EES) 	Labour Practices and Decent Work
<ul style="list-style-type: none"> Up-to-date information on Sunway Faster complaints resolutions Loyalty/rewards programmes 	<ul style="list-style-type: none"> Sunway Pals Loyalty Programme Festive celebrations Events and competitions Social media On-line and offline communication channels 	Product Responsibility
<ul style="list-style-type: none"> Community care and support Life-improving programmes Corporate citizenship and good governance 	<ul style="list-style-type: none"> Various community initiatives championed by the Jeffrey Cheah Foundation and Sunway Berhad 	Society
<ul style="list-style-type: none"> Ethical supplier management system Up-to-date information on Sunway 	<ul style="list-style-type: none"> On-line and offline communication channels Clear procurement policies and practices 	Economic
<ul style="list-style-type: none"> Transparency Regulatory disclosures Accountability Policy aligned with areas of national interest including green initiatives, innovation and nation building 	<ul style="list-style-type: none"> Sustainability report Certifications Public disclosure Compliance 	Economic, Environmental and Social

materiality ANALYSIS

A materiality assessment is a stakeholder engagement exercise designed to gather insight on the relative importance of specific economic, environmental and social issues.

The insight is very useful for deciding on the most relevant topics for sustainability reporting and communication. Materiality studies are often considered to be the missing link for sustainability strategies.

THE METHODOLOGY

We commissioned an external consultant to conduct a comprehensive study on the most material aspects of our sustainability programme in the last quarter of 2015. An impartial external party was chosen to secure the anonymity of the respondents. We sought feedback from representatives of all major stakeholder groups:

- Local Community
- Non-governmental Organisations
- Investors/Financial Community
- Employees
- Media
- Customers
- Suppliers
- Government & Regulators

Stakeholder representatives were asked to rate the importance they placed on 39 areas of sustainability. The results of this assessment are presented in the following materiality matrix.

GOVERNANCE	Governance Structure
ECONOMIC	Financial Sustainability, Community Involvement, Continuous Improvement, Market Presence, Financial Stability
ENVIRONMENT	Materials, Energy, Renewable Energy, Water, Biodiversity, Emissions, Environmental Impact from Transportation, Environmental Awareness, Green Concepts
SOCIAL: LABOUR PRACTICES AND DECENT WORK	Balanced Workforce, Fair Wages, Benefits, OSH, Training, Equal Opportunities, Employee Engagement
SOCIAL: HUMAN RIGHTS	Non-discrimination, Unions, Employee Rights
SOCIAL: SOCIETY	Anti-corruption, Competition, Public Policy & Lobbying, Community Engagement, Stakeholder Engagement, Current Community Issues
SOCIAL: PRODUCT RESPONSIBILITY	Quality Services, Quality Control, Customer Information, Active Marketing, Responsible Marketing, Customer Privacy, Customer Satisfaction, Complaint Channels

We asked respondents to indicate how important each criterion was, from a scale of 'very unimportant' (1) to 'very important' (5). A 5-point Likert Symmetric Scale was chosen so respondents could specify their level of agreement with (3) being neutral.

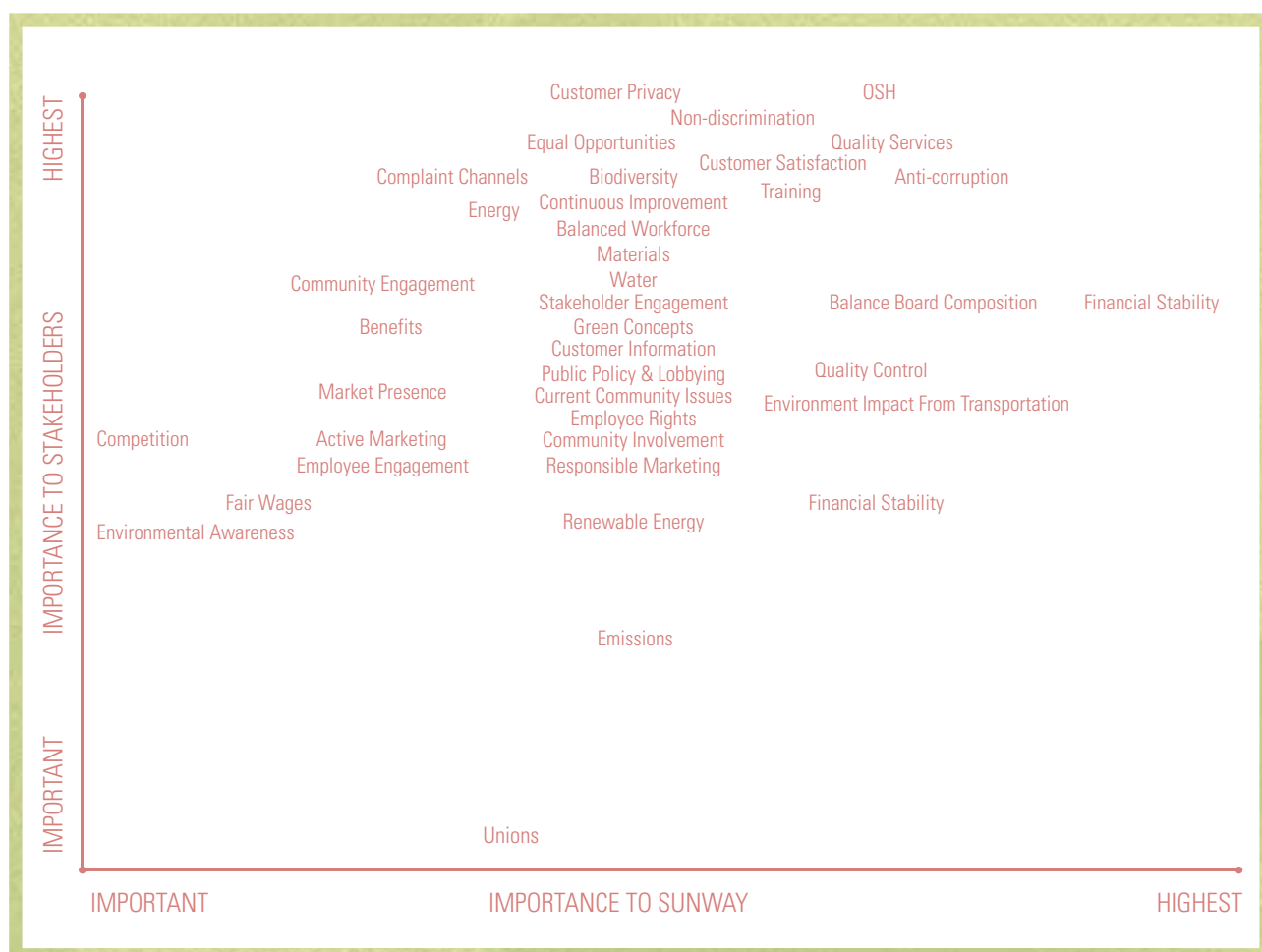
We discovered a natural skew in the results as each stakeholder group was not represented equally. Unsurprisingly, we received the most responses from our employees; fewer were received from NGOs, investors and members of the media.

We calculated an average score for all areas within each stakeholder group to rectify the sample imbalance. An average rating from all eight stakeholder groups was then obtained.

We also asked eight members of our board of directors to complete the survey. Their views represented Sunway.

THE RESULTS

Scores over 3 were considered of medium importance. Stakeholder scores ranged from 3.68 to 4.60; Sunway's between 3.88 and 5. This indicates that all issues were important to some degree. A scale from important to highest was adopted as even the lowest scores fell into the important category. The matrix is presented in the following diagram.



highlights of ACHIEVEMENTS in 2015



Lost World of Tambun at Sunway City Ipoh receives World Gold Winner Award at FIABCI Prix d' Excellence Awards 2015.



Sunway Group Founder and Chairman Tan Sri Dr. Jeffrey Cheah, AO, (left) received the Institution of Engineers Malaysia (IEM) Honorary Fellow Award from IEM President Dato' Ir Lim Chow Hock



The Sunway Property team with the wins at The Edge Property Excellence Awards 2015.



Sunway Berhad clinched Gold under the Property Category, and Silver for Sunway Lagoon under the Entertainment Category at Putra Brand Awards 2015.

SUNWAY PROPERTY STAYS IN THE TOP CHART

Sunway Property was voted Malaysia's best brand in the Property Development and Entertainment categories at the Putra Brand Awards 2015, a prestigious people's choice award in the country. This was our second consecutive Gold in the Property Development category and the first Silver for Sunway Lagoon theme park in the Entertainment category.

The Putra Brand Award is completely dependent on consumer choice and consumer polls. Brands with outstanding performance are nominated. Our success is a testament to consumers' trust, loyalty and support in the home-grown brand.

In December 2015, the Group was also named as the number one Top Property Developer at the annual Edge Property Excellence Awards 2015 and Best Qualitative Attributes 2015. As of July 2015, we had total unbilled property sales of RM2.1 billion. We also have a current landbank of 3,295 acres with a combined gross development value of approximately RM50 billion.

Sunway Property also won Property Company of the Year 2015 in Asia in the World Finance Real Estate Awards. It was presented by World Finance, a leading UK-based financial magazine published by World News Media. Sunway Property was recognised for its high standards in design, quality, innovation and sustainable practices. Nominations for this award were selected by the World Finance award selection panel. Experienced finance and business journalists were supported by a dedicated research team. A stringent set of awards criteria included the socioeconomic significance of projects, financials and funding, ongoing service and development, state and quality at completion, regeneration, project quality, innovation and green awareness.

Sunway Property was also a proud winner for the fifth time at the BCI Asia Awards 2015. The BCI Asia Top 10 Awards recognise excellence and success for firms in the region and beyond. Winners are selected by the greatest aggregate value of projects for the previous year, weighted by the extent of their sustainability and confirmed green building ratings awarded through World Green Building Council (WGBC) accredited certifications.

SUNWAY BERHAD LISTED ON FTSE4GOOD BURSA MALAYSIA INDEX

Socially responsible investors are increasingly seeking non-financial benchmarks to identify the social, environmental and ethical performance of the companies they invest in. Sunway is listed on the London-based FTSE4Good Index Series for demonstrating responsible and sustainable corporate practices. This index helps discerning investors and investment houses make ethical investment decisions. The FTSE4Good is recognised by international market participants. This index identifies and measures the performance of companies demonstrating good environmental, social and governance (ESG) practices.

SUNWAY PYRAMID SHOPPING MALL'S OUTSTANDING COMMUNITY ENGAGEMENT

On 2 November 2015, the International Council of Shopping Centres awarded Sunway Pyramid shopping mall with Silver in the cause-related marketing category.

Sunway Pyramid shopping mall was acknowledged for its "One Man's Wish" initiative, which helped the community following the natural disaster. The centre's team restored a small remote village that was decimated by massive flooding. The team cleaned and repaired homes and community facilities in preparation for the Lunar New Year. A massive feast and fireworks celebration was also staged for thousands of local families whose lives had been affected by the natural disaster.

Sunway Pyramid shopping mall also won the Social Media Excellence Award for Favourite Shopping Mall at the recent World Bloggers and Social Media Awards held in conjunction with Malaysia Social Media Week 2015. Sunway Pyramid shopping mall was selected by a panel of judges and committee members due to its active social media involvement on Facebook, Twitter and Instagram. Sunway Pyramid shopping mall has over 460,000 Facebook followers and actively engages with its shoppers through social media.

SUNWAY'S CONTRIBUTIONS TO INDUSTRY AND THE NATION

Sunway Group won two awards from the Institution of Engineers, Malaysia (IEM) at its 56th Annual Dinner and Awards Night. Sunway Group Founder and Chairman Tan Sri Dr. Jeffrey Cheah, AO, was made an IEM Honorary Fellow; Sunway Construction received the "IEM Award for Contribution to Engineering Industry in Malaysia 2015".

The IEM Honorary Fellow Award recognises distinguished individuals of acknowledged eminence and exemplary personalities who have rendered substantial and outstanding services to the engineering profession, the institution and the nation.

Sunway Berhad, represented by its property and construction arms, also won three awards at the MITI Industry Excellence Awards including the Prime Minister's Award, the highest accolade at the awards ceremony.

SUNWAY MEDICAL CENTRE'S SUCCESS STORIES AND MILESTONES

Westgard Sigma Verification and Best Corporate Healthcare Provider

Sunway Medical Centre's laboratory is the first medical institution in Malaysia to receive Westgard Sigma Verification from the United States.

The internationally recognised Westgard Sigma Verification programme employs a Six Sigma Quality Management System. This objective and quantitative approach guarantees high-quality test results are produced for clinical use. Our patients can be assured that they will receive the highest quality results from this laboratory.

Best Corporate Healthcare Provider

Sunway Medical Centre also won the Best Corporate Healthcare Provider (Gold) organised by the Human Resources Magazine. The award recognises hospitals, clinics, health screeners and other healthcare providers that restore their employees' health and keeps them fit.

Full Accreditation from the Australian Council on Healthcare Standards (ACHS)

On 27 April 2014, Sunway Medical Centre became Southeast Asia's first hospital to receive full four-year accreditation from the Australian Council on Healthcare Standards (ACHS). This accreditation of our world-class multi-specialty medical care is based on international evidence-based standards of healthcare assessment. We were honoured that our commitment to delivering the highest quality of medical care was recognised.

SUNWAY REIT'S IR BEST PRACTICES

Sunway REIT's best practices in IR were recognised in 2015. The Manager was nominated by The Malaysian Investor Relations Association ("MIRA") in the following categories:

- Best Company for Investor Relations (Mid Cap)
- Best CEO for Investor Relations (Mid Cap)
- Best CFO for Investor Relations (Mid Cap)
- Best Investor Relations Website (Mid Cap)
- Best Quality of Annual Reports / Formal Disclosure
- Finalist for the Best CFO of the Year at the National Award for Management Accounting 2015
- Winner of the Industry Excellence Award for REITs and Investment Funds at the National Annual Corporate Report Awards (NACRA) 2015
- Best Refurbished Building for "Refurbishment of Sunway Putra Mall" (Bronze) at the MIPIM Awards 2015

Tan Sri Dr. Jeffrey Cheah has made voluminous contributions to the engineering industry, not only through his leadership of Sunway Construction which has consistently contributed to nation-building but also his continued efforts in producing outstanding engineering students through the Sunway Education Group and the Jeffrey Cheah Foundation.

*Dato' Ir. Lim Chow Hock,
President of IEM*

SUNWAY SWEEPS SEVEN INVESTOR RELATIONS AWARDS

We are proud to win seven awards under the mid-cap category at the 5th Malaysian Investor Relations Association (MIRA) awards ceremony. These awards are for the following categories:

- Best Company for Investor Relations (Mid Cap)
- Best Chief Executive Officer for Investor Relations (Mid Cap)
- Best Chief Financial Officer for Investor Relations (Mid Cap)
- Best Investor Relations Professional (Mid Cap)
- Best Investor Relations Website (Mid Cap)
- Best Knowledge & Insights of Investor Relations Team
- Most Improved Service from Investor Relations Team

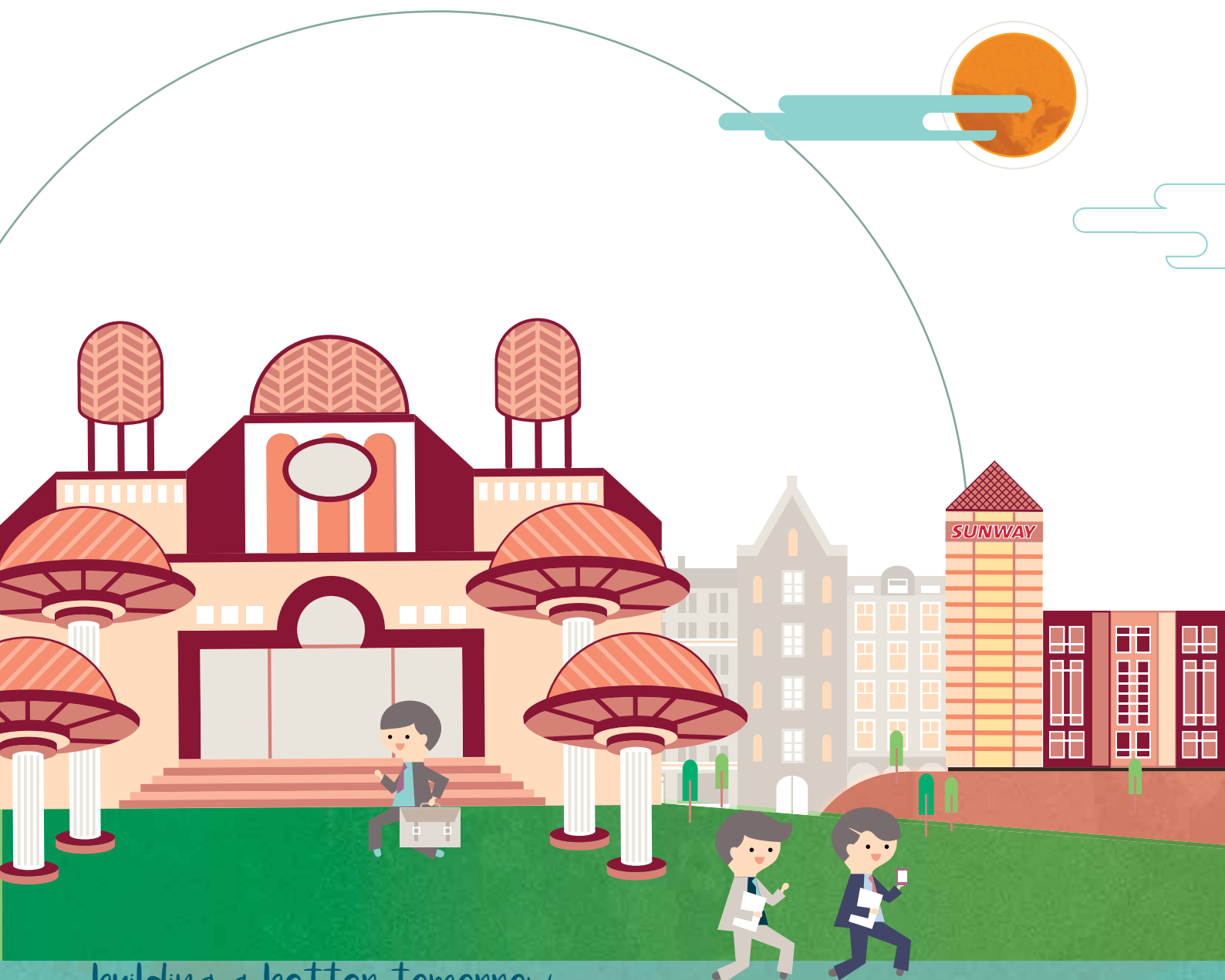
These wins are a testament to the Group's continuous effort to bridge the gap between our management and the investing community through prompt and transparent communication.

SUNWAY WINS BIG AT THE NACRA 2015 AWARD

Sunway clinched two Industry Excellence Awards at the National Annual Corporate Report Awards (NACRA) 2015 for two categories – the Properties and Hotel category as well as the Real Estate Investment Trusts (REITs) & Investment Funds category. This is our 9th consecutive win, and Sunway REIT's 4th consecutive win in the respective categories.

NACRA is a collaborative effort of Bursa Malaysia Berhad, Malaysian Institute of Accountants (MIA) and The Malaysian Institute of Certified Public Accountants (MICPA). NACRA has been the epitome of corporate reporting excellence and accountability.

This achievement is a testament to our commitment to strong corporate governance by ensuring transparent and fair corporate reporting.

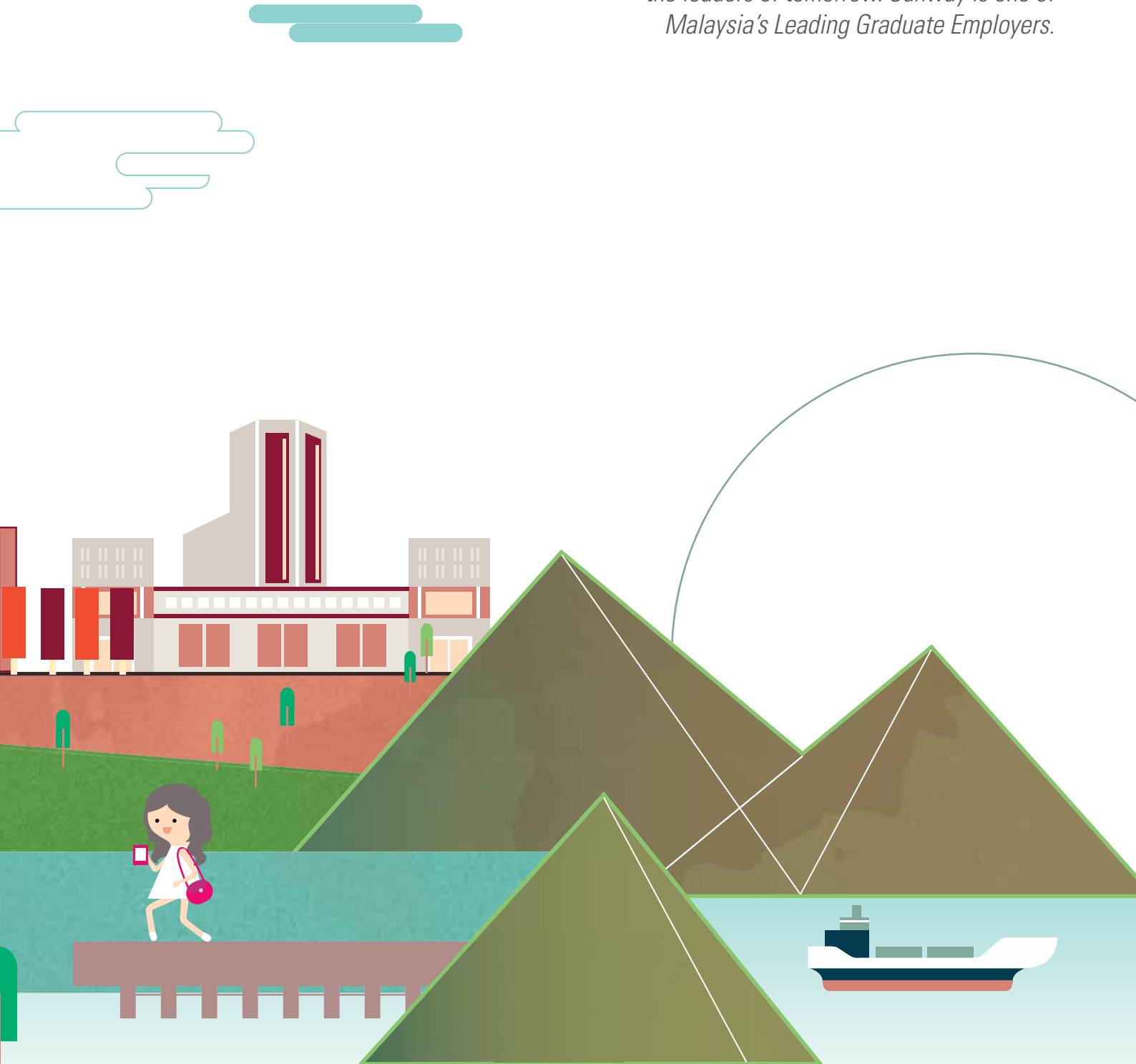


building a better tomorrow

My brother works in a big building. He always tells me amazing stories about all the interesting people he meets every day. It's better than all my bedtime stories!

economic

Sunway believes in the power of talented local young minds and their potential in becoming the leaders of tomorrow. Sunway is one of Malaysia's Leading Graduate Employers.



ECONOMIC

Similar to all businesses, a primary role of Sunway is generating a profit for its shareholders. However, we are also concerned with how business activities affect the economic conditions of other stakeholders on a local, regional, national and global level.

SUPPORTING THE LOCAL ECONOMY THROUGH EMPLOYMENT

We embrace equality and diversity in all our employment practices. All employees should expect equality of opportunity in an environment where they advance purely on their merits and abilities.

We promote the hiring of locals wherever practicable and support their transition into the Company through our induction programme. It is our social duty to consider local workers before recruiting abroad.

Our local employment strategy has been introduced to prioritise local employment.

Feeling a sense of responsibility for communities where we live, it is our social responsibility to seek local talents before looking further afield.

In 2015, we continued participating in various career fairs including Malaysia's 100 Leading Graduate Employers Career and Sunway University career fairs. We took part in several other career fairs organised by local universities and colleges. We also actively take part in career talks organised by local and international institutions.

We support the hiring of JPA Scholars through TalentCorp's Scholarship Talent Attraction and Retention Programme. This programme acts as a gateway for government scholars to work and serve their scholarship bonds with Malaysia's leading private sector companies. Female employees are hired through TalentCorp's Career Comeback Networking Event. This initiative complements the Government's efforts to increase women's labour participation to 55% by 2015 by attracting and retaining highly qualified women in the workforce.

In support of the Government's initiatives to attract Malaysian students abroad back to the country, we are also the key sponsor of several renowned universities' Malaysian societies. We have participated in the Graduan UKEC overseas career fair and continue to collaborate with Malaysian societies abroad in organising various events. For example, we have had a virtual engagement session with Malaysian students in six states and one territory with the Malaysian Students' Council of Australia. We have also been working closely with the International College of Management to engage with Malaysian students studying in the United Kingdom. In 2015, we organised and participated in roundtable sessions, an industry insights event and a Malaysian public policy competition.

Internship applications are considered from students returning on their summer holidays. We enhance interns' real corporate world exposure and experiences through our Job Shadow week.

NATION BUILDING THROUGH HUMAN CAPITAL DEVELOPMENT

We signed a Memorandum of Understanding (MoU) with the Ministry of Youth and Sports. This MoU supports the nation's agenda to accelerate human capital development. This socio-economic public-private partnership is also in line with the Institut Kemahiran Belia Negara (IKBN) transformation programme to increase the employability of students. Following the MoU, 90 students from IKBN are expected to join Sunway.

The MoU will accomplish three objectives. It will:

1. Provide IKBN students with a lifelong platform while strengthening their application capabilities and increasing employability;

2. Create the long-term sourcing of technically skilled students for Sunway; and
3. Develop and improve students' learning through close consultation with IKBN and Sunway's technical experts and leaders.

The collaboration comprises short, medium and long-term phases:

- The short-term phase is a three-month internship programme where successful interns will join Sunway as permanent employees.
- The medium-term sponsorship programme commences after two batches of interns. Students are assessed at the end of their first-year and eligible candidates will be given a monthly allowance until they complete their studies. They will subsequently join Sunway Group as permanent employees.
- The long-term plan consists of a visiting lecturer programme. Sunway's technical leaders and experts conduct sharing sessions with IKBN trainers to ensure lecturers are abreast of latest industry trends and best practices. Sunway Group conducts sharing sessions with 15 IKBN trainers. Collectively, they draft the student curriculum in line with the employer-led curriculum concept. They also provide equipment that is suitable for the programme structure.

A minimum of 90 IKBN students will be selected based on merit to undergo internships in Sunway Group. During three months, the students will learn engineering, electrical and hospitality. They will also acquire soft skills to prepare themselves for real world challenges.

BOOSTING SUSTAINABILITY POSITION OF MALAYSIAN PALM OIL INDUSTRY

We are working closely with Japanese Principal Furukawa Unic to produce a prototype oil palm fruit harvesting machine. This development will help meet the Malaysian Palm Oil Board's (MPOB) mechanisation objectives. It will address a shortage of foreign labour, loose fruits collection, in field collection and transportation. This machine should increase productivity by reducing industry labour costs.

According to MPOB's 2012 statistics, there is a total of 5,076,929 hectares of palm oil land in Malaysia. Currently, plantations still rely on conventional harvesting methods. A team of four or five foreign labourers use long motorised cutters or sickles to remove the fruit from the tree and collect loose fruits from the ground. Even though many prototypes have been built and tested, no major breakthroughs have been made. MPOB is still encouraging interested parties to develop effective harvesting machines for the industry.

Sunway Trading and Manufacturing embarked on a research programme with Furukawa. Collectively, they aimed to develop a machine that could improve the palm oil industry's sustainability position in Malaysia. Furukawa developed its first prototype harvesting machine that requires only one operator. If successful, it will reduce foreign labour manpower by at least four to five workers in each harvesting team. It will be a major breakthrough to mechanising oil palm fruit harvesting, resulting in significant savings.

INCORPORATING SUSTAINABILITY INTO OUR PROCUREMENT

Our Procurement Principles

EFFICIENT, EFFECTIVENESS AND
ETHICAL USE OF RESOURCES

ACCOUNTABILITY AND
TRANSPARENCY

Sunway is committed to conducting business in an ethical, legal and socially responsible manner.

Sunway has established a Supplier Code of Conduct as it expects its suppliers to share this commitment.

Suppliers are required to follow the highest standards of ethical behaviour while complying with applicable laws and regulations.

FAIR TRADE PRACTICES	Suppliers must not engage in collusive bidding, price fixing, price discrimination or other unfair trade practices in violation of antitrust laws.
BRIBERY, KICKBACKS AND FRAUD	Suppliers' funds or assets must not be paid, loaned or otherwise disbursed as bribes, kickbacks or other payments that compromise the conduct of Sunway.
SUNWAY POLICIES AND PROCEDURES	Suppliers must comply with the published policies and procedures including the Conflict of Interest and Procurement Relationships, and Code of Ethics policies.
INTELLECTUAL PROPERTY RIGHTS	Suppliers must respect Sunway's intellectual property rights as well as safeguarding its confidential and proprietary information. Suppliers must respect all Sunway patents, trademarks and copyrights and comply with all of Sunway's requirements.

Sunway Supplier Requirements

We ensure that suppliers follow our stringent and fair practices when they deal with us. Sunway hotels' safety team also provides recommendations before items are purchased. Guests comfort and security are a priority and contracts signed by external contractors contain a Fire Life Safety section. We require them to follow the Safety procedures of our premises under the OSHA 1994 (Act 514).

e-Procurement at Sunway

Sunway Group began its e-Procurement journey in 2001 to encourage transparency, accountability and efficiency in the procurement process. This initiative is in line with the Malaysian government's aim for effective corporate governance.

With consolidated group spend reports, analysis and the streamlining of its supplier base, Sunway hopes to establish long-term relationships with suppliers to achieve Total Value Management for all purchased goods.

FINANCIAL HIGHLIGHTS

	FINANCIAL YEAR ENDED			QUARTER ENDED			
	2015 RM'000	2014 RM'000	2013 RM'000	31/3/15 RM'000	30/6/15 RM'000	30/9/15 RM'000	31/12/15 RM'000
Operating Results							
Revenue	4,448,390	4,558,141	4,721,429	1,060,001	1,041,520	951,043	1,398,762
Profit before tax	930,362	960,242	1,900,373	193,495	280,923	170,956	283,845
Income tax expense	(130,939)	(148,593)	(137,038)	(36,077)	(33,077)	(31,478)	(29,180)
Profit net of tax	799,423	811,649	1,763,335	157,418	247,846	139,478	254,665
Non-controlling interests	66,974	77,638	272,964	10,878	9,938	6,169	39,989
Profit attributable to owners of the parent	732,449	734,011	1,490,371	146,540	237,908	133,309	214,676
Key Balance Sheet Data							
Property, plant and equipment	1,333,563	977,084	827,552	1,046,630	1,139,969	1,200,713	1,364,280
Investment properties	2,722,348	2,370,420	1,833,386	2,460,828	2,559,777	2,659,691	2,717,185
Rock reserves	6,657	6,920	7,183	6,855	6,789	6,723	6,658
Land held for property development	1,194,112	535,462	886,805	539,588	551,144	545,539	1,166,253
Investments in associates and joint ventures	3,181,173	2,521,413	2,304,895	2,547,228	2,724,738	2,782,115	2,890,343
Goodwill	320,060	319,444	319,444	319,444	319,444	319,444	320,060
Deferred tax assets	83,714	42,670	37,741	57,863	56,486	66,942	83,714
Trade receivables	10,521	6,723	2,305	24,529	38,989	27,336	28,450
Derivatives	351,271	66,329	22,955	129,727	157,447	420,506	351,270
Other non current assets	57,878	28,389	11,042	3,010	2,251	2,206	1,622
Current assets	6,739,560	5,884,262	4,839,567	6,147,623	6,231,177	7,546,336	7,064,599
Assets of disposal group classified as held for sale	-	98,029	8,686	-	-	-	-
Total assets	16,000,857	12,857,145	11,101,561	13,283,325	13,788,211	15,577,551	15,994,434
Long term borrowings	2,818,189	1,651,539	794,716	1,717,178	1,767,909	2,582,304	2,585,479
Deferred tax liabilities	90,886	82,860	73,994	88,210	78,277	81,269	90,128
Derivatives	7,709	3,682	66	5,967	12,382	2,868	7,709
Other non-current liabilities	306,648	519,406	448,717	508,273	488,761	344,261	317,722
Current liabilities	5,564,151	4,275,817	4,074,034	4,480,298	4,744,864	5,086,904	5,793,022
Liabilities of disposal group classified as held for sale	-	-	64,835	-	-	-	-
Total liabilities	8,787,583	6,533,304	5,456,362	6,799,926	7,092,193	8,097,606	8,794,060
Total equity	7,213,274	6,323,841	5,645,199	6,483,399	6,696,018	7,479,945	7,200,374
Non-controlling interests	650,558	387,473	316,900	360,594	427,660	614,515	650,558
Shareholders' equity	6,562,716	5,936,368	5,328,299	6,122,805	6,268,358	6,865,430	6,549,816
Financial Ratios							
Profit before tax margin (%)	20.91%	21.07%	40.25%	18.25%	26.97%	17.98%	20.29%
Basic earnings per share (sen)	41.77	42.55	94.51	8.45	13.54	7.54	12.04
Diluted earnings per share (sen)	39.16	40.72	93.83	7.96	12.65	7.10	11.55
Closing share price as at end of period (RM)	3.08	3.29	2.72	3.65	3.44	3.15	3.08
Price-earning ratio (times)	7.57	7.76	3.15	N/A	N/A	N/A	N/A
Return on capital employed (ROCE) (%)	7.69%	10.19%	24.63%	N/A	N/A	N/A	N/A
Return on equity (ROE) (%)	11.16%	12.36%	27.97%	N/A	N/A	N/A	N/A
Net gearing ratio (times)	0.45	0.29	0.23	0.30	0.33	0.35	0.45
Net tangible assets per share (sen)	346.49	324.17	290.20	333.16	336.80	363.48	345.77
Net assets per share (sen)	364.64	343.03	309.15	351.92	355.29	381.61	363.93
Share capital ('000)	1,799,755	1,730,579	1,723,524	1,739,853	1,764,313	1,799,089	1,799,755

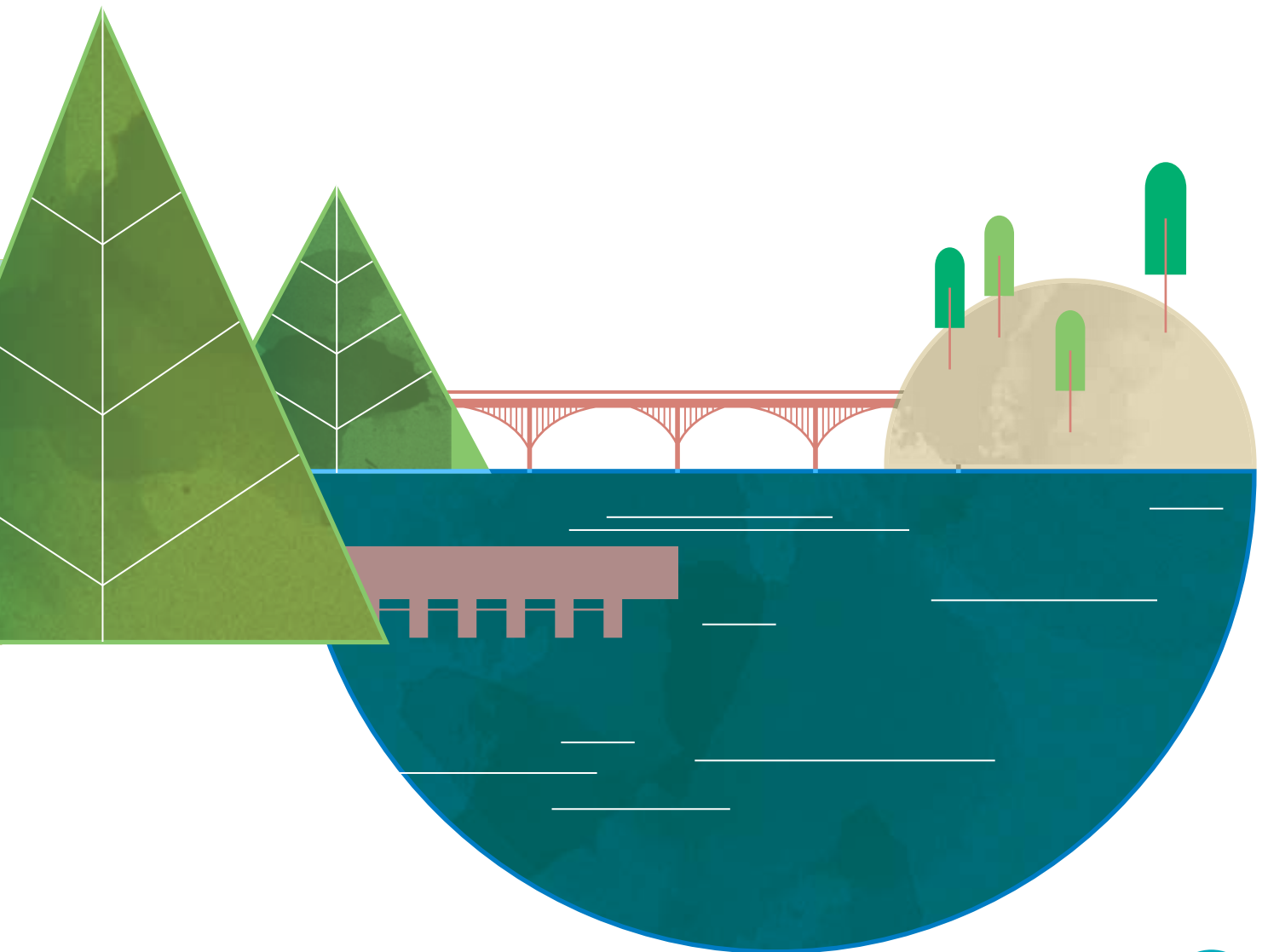


growing up green

I love cycling! Daddy and I cycle every evening at Sunway. The skies are always blue, the flowers are always pretty and the birds always sing happily.

environmental

Sunway aims to create a safe and healthy environment for all through connected walkways to all essential amenities within its integrated developments.



ENVIRONMENTAL

We strive to achieve sustainable development by safeguarding people's health and fostering good relationships with the local communities in which we operate. Our focus is not merely profit based as we concentrate on responsible business operations and environmental conservation.

Effective environmental management is a core corporate value. Our business management is compatible with long-term environmental sustainability. This culture of environmental stewardship includes operating facilities and equipment in a manner that complies with governmental standards while protecting employees and the surrounding local communities.

ENERGY MANAGEMENT

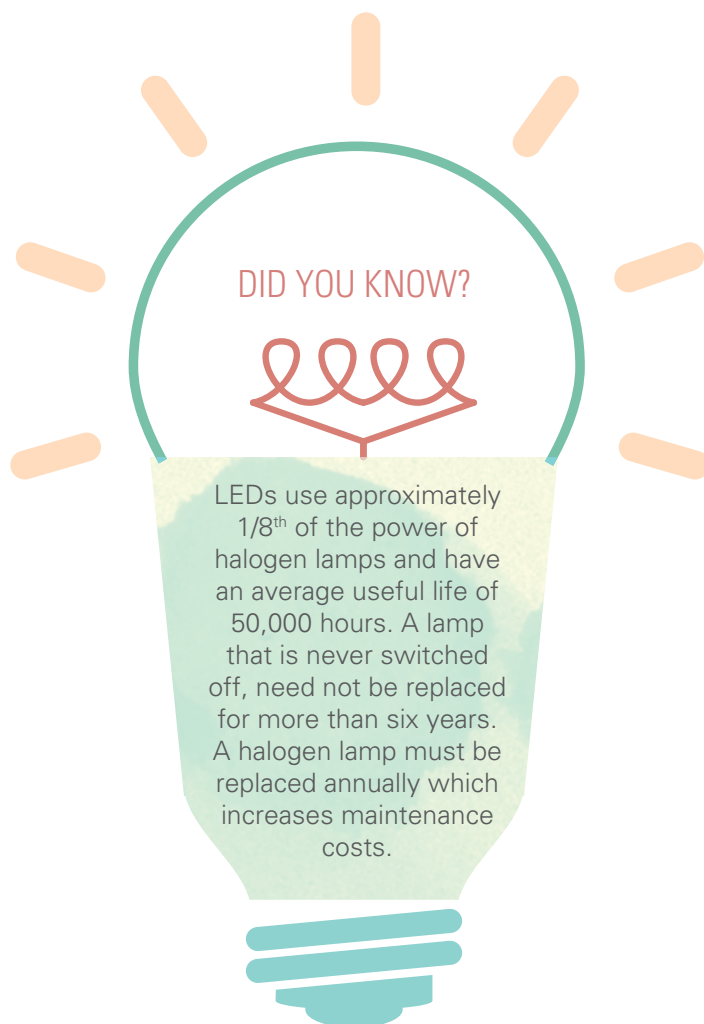
Energy is an important resource and a major expense for all divisions. We prioritise energy efficiency improvements that counteract rising energy costs and strengthen our international competitiveness. Introducing best business practices help us use energy efficiently, which maximises cost savings. Reducing our fossil fuel consumption leads to lower CO₂ emissions. This approach conserves the environment and provides sustainable business management which helps secure our long-term position.

Energy efficiency is defined as using less energy to provide the same service. The air conditioning of our offices accounts for 60% of total energy use; 20% for lighting and the remaining for mechanical operations such as running pumps. Substantial energy savings can be achieved by specifying, operating and maintaining efficient chilling systems.

At Menara Sunway, we have introduced several measures to save energy by removing extra lights, optimising air conditioning plant operations, rescheduling air-conditioning and lights, and other house-keeping measures.

Our energy-saving achievements consist of:

- Assessing our chiller in Sunway Pyramid shopping mall and ascertaining that the plant efficiency rate needed to improve. We fully refurbished our chiller plant, which increased its efficiency from above 1 to 0.7. Since then, we have started to monitor the chiller plant efficiency at all business units.





- We have one chiller running at maximum capacity and another on standby for use in times of peak demand. At some business units, we adjusted the individual set points to maintain stable system supply temperature while using the chiller's characteristics optimally.
- All air conditioning and lighting use was rescheduled. Air conditioning units are switched off after office hours. Also, only 30% of lights are used at office common areas such as in corridors. This initiative has been ongoing since 2012.
- The temperature of all air conditioning was adjusted from 23 °C to 24 °C. Lowering the set point by just 1°C can potentially reduce our annual electricity bill by up to 8%. The new temperature did not affect our employees' comfort levels so we have maintained this temperature.
- We also control the amount of fresh air entering our buildings to control humidity. Good ventilation is essential as it provides fresh air and protects a building against damp and condensation.
- Savings were achieved by installing new efficient induction lamps at Sunway Pyramid shopping mall's loading bay. Induction lamp technologies consume 50% of the energy of conventional lighting.
- All T5 fluorescent bulbs at Sunway Pyramid Hotel East and Sunway Lagoon theme park car parking areas have been replaced with LED bulbs, which are more power efficient and have a longer lifespan.

All new Sunway office towers and buildings are equipped with building management systems. These automated real-time systems help to control, monitor and optimise functions and play a decisive role in reducing a building's energy consumption.

They are also important as they measure the building energy index and overall efficiency.

We are currently working with HITACHI to formulate a building automation system to standardise all building energy indices. We hope this standardisation will improve our buildings' energy performance and significantly reduce CO₂ emissions. We hope to achieve this by updating building automation and control functions in older and less energy efficient buildings. Building automation and control systems are the building's brain that integrate information for all the building's technology. It controls the heating and cooling systems, ventilation, air conditioning plants, lighting, blinds, fire protection and security systems. The building's brain is essential for checking energy use and all other operating costs.

Sunway Resort Hotel & Spa focused on replacing incandescent light bulbs with LED alternatives in 2015. LED lamps provide efficient and durable lighting for the hotel's lobbies, corridors, guest rooms and banquet halls. These lamps require less power and reduce maintenance costs. Less heat is produced which results in lower indoor temperatures and less pollution upon disposal. The right hotel lighting really makes a difference to our guests' comfort.

In 2015, the hotel replaced 4,000 bulbs, which saved an estimated RM214,000. All façade edge lighting was also upgraded to LEDs.

We aim to replace all ballroom and foyer downlights with LED bulbs. A Building Management System (BMS) has been developed to control all plants together with a new chiller cooling tower system.

Sunway Pyramid shopping mall's filtration system keeps hot air out of the mall and is strategically located at the mall's entrances. We have installed air curtains that produce a controlled stream of air to form an air seal. Creating a resistance to airflow helps keep outdoor heat and insects from entering air-conditioned spaces. However, people can move freely and their vision is not obstructed. Air curtains provide energy savings and personal comfort.

Our Chiller Retrofitting Project in Sunway Pyramid shopping mall has saved Sunway more than RM9 million in energy costs since 2013. This project has effectively transformed the CFC phaseout into an opportunity through building load reductions and system improvements. It improved overall operations which increase comfort levels and the building's asset value.

Other building improvements lower cooling loads so smaller and less expensive new chillers can be used. Integrated retrofits employ proven advanced technologies in cooling and air distribution equipment such as 'free' cooling and thermal storage, control systems, energy efficient lighting and improved appliance efficiencies. Collectively, these new technologies and a chiller upgrade produce an economically attractive package.

Sunway Pyramid shopping mall also introduced other energy saving initiatives as part of its Proactive Energy Management Programme. Car park lighting is dimmed during non-mall operation hours. Sensors have also been installed at the escalators.

Similarly, Sunway Resort Hotel & Spa invested RM3.5 million in 2014 to upgrade its cooling towers. They were also relocated to an area with better air circulation and heat dissipation. The hotel also installed variable frequency drives on all pump motors to optimise energy usage and reduce costs. Further savings are anticipated from this project in the future.

Sunway REIT raised the chilled water supply of all of its property assets by 4°F. This initiative reduced chiller energy requirements and increased the air conditioning temperature to between 23°C and 25°C in office buildings and retail malls. Menara Sunway reduced its annual energy consumption by approximately 24,700 kWh, which resulted in a reduction in CO₂ emissions of 15 tonnes. Estimated energy savings of between 3.3% and 5.0% are expected with every °C increase in space temperature.

Our site energy consumption breakdown for the past three years is presented in the following table.

ELECTRICITY CONSUMPTION BY SITE (kWh)

SITE	2013	2014	2015
Sunway Paving Solutions		782,520	1,320,400
Sunway Resort Hotel & Spa	32,751,280	30,260,360	28,282,597
Menara Sunway	8,706,857	8,032,102	7,411,987
Sunway Medical	15,644,627	16,120,211	16,297,121
Sunway Pyramid Shopping Mall	31,590,257	32,004,910	30,347,348
Sunway Pyramid 2	26,518,641	27,464,722	30,124,187
Sunway Pyramid (C2B)		30,167,600	24,700,923
Sunway Hotel Georgetown	3,203,430	3,317,692	2,971,480
Sunway Hotel Seberang Jaya	2,923,272	3,192,891	3,017,326
Sunway Hotel Phnom Penh	2,232,300	2,256,670	2,320,200
Sunway Hotel Hanoi	190,649	1,375,300	1,577,000
Sunway Lagoon theme park	9,860,375	9,861,974	11,089,773
Sunway Pyramid Hotel East	7,744,938	7,237,730	7,093,332
Sunway Resort Suite	492,443	500,420	-
Sunway Putra Hotel	10,145,973	7,759,916	5,017,414
Sunway Putra Tower	1,791,115	-	1,660,484
Sunway Putra Mall	2,417,467	-	15,016,571
Sunway Lagoon Club	951,808	858,176	831,243
Sunway Pinnacle	-	2,248,364	6,791,327
Total	181,130,870	205,623,511	216,364,149

What's Next?

NATURAL GAS IS COMING INTO SUNWAY

Natural gas is a versatile, clean-burning and efficient fuel that is used in a variety of applications. Currently, we are negotiating with Gas Malaysia to pump natural gas to our commercial properties in the future. Upon approval, we plan to use it mainly for water heating and air conditioning. Gas is expected to arrive towards the end of 2017. Natural gas is more economical for heating in all types of commercial buildings.

There are two types of natural gas driven electricity generating processes.

1. Engine driven chillers use a natural gas engine in place of an electric motor to drive a compressor. Waste heat from the gas engine can be used for heating applications, which improves energy efficiency.
2. Absorption chillers provide cool air by evaporating a refrigerant like water or ammonia. These absorption chillers are best suited to cooling large commercial buildings such as our larger office towers and shopping malls.

EMISSIONS MANAGEMENT

Sunway recognises the interconnections between aspects of its environmental footprint such as water consumption, energy use and greenhouse gas emissions. As part of our ongoing commitment to improving operational efficiencies, Sunway continues to make strategic investments in the development and deployment of technologies to economically improve its environmental performance.

Sunway Pyramid shopping mall introduced Malaysia's first car park guiding system to reduce the time drivers spent finding a parking space. This initiative reduces traffic congestion and carbon monoxide emissions in the car park.

Up-to-date traffic snapshots are delivered by closed-circuit television. Shoppers can check traffic conditions before leaving the shopping mall. Traffic congestion, fuel consumption and carbon monoxide emissions were reduced as a result.

WATER MANAGEMENT

Growing pressure on water resources has a major impact on our economic, environmental and social wellbeing. At Sunway, we do our utmost to protect this valuable resource and use it sparingly wherever possible.

Sunway Pyramid shopping mall uses waterless urinals in all its toilets. Urinals are treated with BioCare liquid, a special chemical that breaks down urine into environmentally-friendly components without using water. Our water consumption is presented in the following table.

WATER CONSUMPTION BY SITE (m ³)			
SUBSIDIARY	2013	2014	2015
Sunway Resort Hotel & Spa	644,441	558,240	507,528
Sunway Lagoon theme park	268,770	257,490	261,750
Total	913,211	815,730	769,278

MATERIALS MANAGEMENT

Sunway defines sustainable materials management as a systematic approach to using and re-using materials more productively. By looking at a product's entire lifecycle, we can find new opportunities to reduce environmental impacts, conserve resources and reduce costs. The materials used by Sunway Quarry and Sunway Construction are presented in the table below.

MATERIALS USED BY TYPE (MT)			
MATERIALS TYPE	2013	2014	2015
Sunway Quarry			
Bitumen	32,232	46,403	56,498
Sunway Construction (Malaysia and Singapore)			
Steel bars	56,431	56,431	32,540
Sand	68,791	81,433	65,908
Aggregate	56,448	56,448	58,776
Cement/Walcrete	43,111	56,632	50,771

Sunway Property Promotes the Use of Eco-friendly Materials

Sunway Property reduces the environmental impact of its development at Sunway Iskandar by using eco-friendly materials. Employing a modular system reduces wastage and the over purchase of materials, as production is done within a factory. Moisture-resistant materials are selected that are able to withstand the high humidity levels that are common in Malaysia. These prefabricated materials are also better sound insulators, which protects the privacy of users.

Our houses are designed with large overhangs, which have several important functions. They protect exterior doors, windows and siding from rain so windows and doors can remain open throughout the day for natural ventilation. They also shade windows to reduce solar heat. Additionally, this feature helps keep basements and crawl spaces dry.

ENVIRONMENTAL MONITORING AND REPORTING

Environmental monitoring is one of the most vital roles in environmental sustainability. Observing, recording and communicating collected data helps us improve our sustainable and responsible environmental practices. Studying air, water and noise emissions helps us understand the impact our operations have on a given area.

Noise Level Monitoring

We are committed to measuring, controlling and reducing noise emissions in all relevant operations. Understanding the relative volume of boundary noise helps us improve our systems to reduce the impact noise has on surrounding communities.

Construction sites are a very common source of noise pollution. Sometimes we build in areas that were quiet beforehand, which exaggerates the perceived volume of the noise. Noise is an inevitable part of any construction project. However, Sunway Construction and its subcontractors minimise this nuisance as much as possible.

Noise levels are monitored using a time meter. This instrument provides sound level information in real-time, 24 hours. Separate readings are taken in the day and night. Monthly readings are submitted to the DOE as required by the Environmental Assessment Plan. The noise levels recorded at some project sites of Sunway Construction, Sunway Quarry and Building Materials are presented in the following table.

NOISE MONITORING BY DIVISION

SITE	DAYTIME LEQ				NIGHTTIME LEQ			
	Baseline	Average	Min	Max	Baseline	Average	Min	Max
CONSTRUCTION								
AFINITI	67	58	57	60	55	48	47	49
CITRINE	50	56	50	59	48	45	42	49
CP 4	73	67	64	71	66	62	59	66
KLCC 1	71	65	60	69	64	59	55	65
KLCC 2	82	70	62	78	81	64	58	78
LRT	76	63	48	71				
MRT	72	66	53	71	72	57	47	68
SMC 3	74	63	57	71	74	53	45	65
SP 3	64	54	49	62	54	38	30	50
VELOCITY 2	69	64	62	69	62	53	50	56
CHSL	62	60	54	65	64	53	45	58
PARCEL F	62	61	60	64	62	51	47	57
QUARRY								
Sunway Semenyih	65	52	46	56	55	48	35	55
BUILDING MATERIALS								
Sunway Paving Solutions	65	50.1			Boundary noise level was only measured during the day			

The boundary noise levels exceeded DOE compliance at many of Sunway Construction's project sites in 2015. However, baseline noise levels are a better representation of the ambient noise levels of project sites. Baseline values were taken prior to work commencement at our project sites. These readings show that ambient noise levels exceeded those set by the DOE before our construction work commenced.

Our Building Materials division has planted trees that act as a buffer zone between the plants and residential areas. These trees create a natural ambiance and act as a sound barrier to minimise noise. Plant operations also use dampers to minimise vibrations in high noise areas. This technique helps reduce annoyance for the surrounding residents and has significantly improved their quality of life.

Water Quality Monitoring

Monitoring suspended solids in wastewater and industrial process water is useful for process control and alerting us to any unusual conditions. Water temperature and dissolved oxygen are tested at Sunway Quarry quarterly using a calibrated portable meter. Other parameters are tested by an accredited laboratory, which performs analysis to American Public Health Association method standards.

The results for the final quarter are presented below. All tested parameters at point W1, W2, W3 and W4 comply with the Class II of National Water Quality Standards for Malaysia (NWQS). W5 and W6 measure water discharged from the sedimentation pond, which complies with the limit of 50mg/l for suspended solids.

SUNWAY QUARRY WATER QUALITY RESULTS								
Parameters	W1	W2	W3	W4	W5	W6	INWQ Class IIA	INWQ Class III
pH Value	6.5	6.6	6.4	5.9	-	-	-	-
Biochemical Oxygen Demand * mg/L	6	7	10	6	-	-	3	3
Chemical Oxygen Demand, mg/L	17	19	26	16	-	-	25	50
Total Suspended Solids, mg/L	36	12	8	10	16	20	50	150
Oil and Grease, mg/L	ND<10	ND<10	ND<10	ND<10	-	-	Nil	-
Ammoniacal Nitrogen, mg/L	0.01	0.4	0.28	ND<0.01	-	-	Nil	-
Dissolved Oxygen, mg/L	6.5	6.8	7.6	7.3	-	-	5.0-7.0	3.0-5.0

Sunway Construction also monitors the total suspended solids at each site. Monthly readings are taken at various monitoring stations as stated in the Environmental Assessment Plan. Total suspended particulates must remain below 100 mg/L to comply with DOE compliance limits.

The results of our water quality monitoring are presented in the table below. The chart shows the minimum, maximum and average readings.

SUNWAY CONSTRUCTION WATER MONITORING			
PROJECT	MINIMUM	MAXIMUM	AVERAGE
Citrine	6	96	56
CP 4	22	95	63
KLCC 1	3	82	34
KLCC 2	2	98	24
MRT	2	185	27
SMC 3	6	93	49
SP 3	2	19	12
CHSL	75	98	92
Parcel F	8	89	32

Unfortunately, the total suspended particulates exceeded DOE limits at our MRT site during substructure works. The exposed surface caused a considerable amount of surface runoff to flow into the silt trap during heavy rain. We maintained the silt trap more frequently to ensure optimum capacity during the rainy season. There were no additional cases of noncompliance once this corrective action had been taken.

Sunway Lagoon theme park also monitors the water quality of its big lake. The results presented below are compared against the standard limits of the local authority.

SUNWAY LAGOON THEME PARK WATER MONITORING RESULTS FOR THE BIG LAKE

PARAMETERS	UNITS	2015	DBKL STANDARD LIMITS
pH (In situ)	-	6.92	7.2 - 8.2
Colour	TCU	ND (<5)	10
Turbidity	NTU	2.5	5
Chloride as Cl	mg/L	45	250
Total Alkalinity as CaCO ₃	mg/L	123	100 - 200
Total Hardness as CaCO ₃	mg/L	256	500
Ammoniacal Nitrogen as N	mg/L	0.96	0.5
Nitrate Nitrogen as N	mg/L	0.9	-
Iron as Fe	mg/L	0.099	0.3
Heterotrophic Plate Count	CFU/ml	7.60E+02	<100
Total Coliform	MPN/100ml	79	10 MAX
Escherichia coli	MPN/100ml	Absent	Absent
Temperature (In situ)	°C	29.3	-

AMBIENT AIR MONITORING RESULTS

At Sunway Quarry, the environmental monitoring of ambient air is performed for 24 hours. Air quality monitoring was conducted using the flow pre-calibrated High Volume Method. The air sample results are compared with Malaysian Recommended Environmental Air Quality Guideline. The air monitoring results for our Construction and Quarry divisions are presented in the table below.

TOTAL SUSPENDED PARTICULATES ($\mu\text{g}/\text{m}^3$)			
LOCATION	AVERAGE	MIN	MAX
Sunway Quarry	2013	2014	2015
Sunway Semenyih	115	106	127
Sunway Construction			
Afiniti	92	82	99
Citrine	55	53	57
CP 4	88	26	199
KLCC 1	108	53	254
KLCC 2	96	17	243
LRT	69	27	190
MRT	85	70	110
SMC 3	122	59	176
Velocity 2	77	48	92
Parcel F	108	42	194

WASTE MANAGEMENT

Waste management is important to all our divisions because improperly stored refuse can cause health, safety and economic problems.

We manage and store our waste safely to prevent damaging the environment and maintain a high quality of life for the planet's inhabitants.

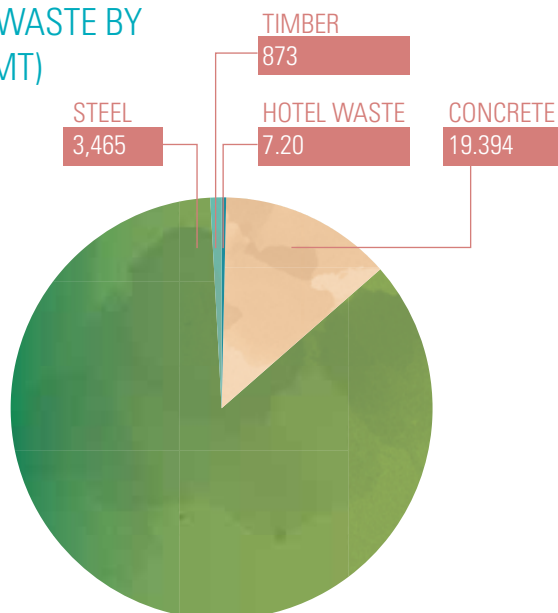
Solid Waste

Generating some waste is unavoidable. However, we try to minimise it wherever possible. Cost and environmental benefits result from reducing and managing waste. We review current waste levels and try to reduce it in all processes such as procurement, site management and supplier selection.

Sunway Construction minimises waste generation through proper planning, strict supervision and effective communication between project team members during the progress stages.

Standard operating procedures are reviewed regularly by the hotels' culinary and cost control teams. These teams manage and reduce the total food waste by continually introducing new practices to facilitate sustainable waste management. The hotels have general waste management procedures in place that detail waste mapping. This innovative yet simple strategy significantly reduces waste generation in the hotel. The solid waste disposed of by construction and our hotels is presented in the chart below.

SOLID WASTE BY TYPE (MT)



3R – Reduce, Reuse and Recycle

Workplace recycling is a continuous effort. Resource conservation is instilled in Sunway Construction's entire workforce stationed at the Company's headquarters and specific project worksites.

Construction waste is also managed based on the Reduce, Reuse and Recycle (3R) concept that are three essential components of environmentally responsible behaviour. Waste is segregated on-site and dip trays are used to store oils or chemicals to avoid spillage. Waste oils and chemicals are periodically treated by licensed vendors in accordance with the Department of Environment requirements. Surface runoff and silt are channelled to the perimeter drainage system and diverted to sedimentation ponds or silt traps located downstream. Once the solids are removed, the sediment-free water is reused for general washing and cleaning.

Construction waste at project worksites such as steel bars, ready-mixed concrete and timber materials are also segregated accordingly. We minimise construction waste generation through proper planning, strict supervision and effective communication. Our approach helps reduce waste disposal in landfill.

Temporary recycling collection centres have been set up and materials are recycled on a monthly basis.

More than 300,000 kg of waste is recycled annually in Sunway Resort City.

STAFF RECYCLING PROGRAMME

Sunway began a recycling programme in 2003 to inculcate a recycling culture in its employees. This is part of the Company's continuous effort to promote a sustainable green environment for our future generations.

At Menara Sunway, generated waste is segregated into paper, glass, aluminium and plastics before being collected by an appointed recycling contractor.

Scheduled Waste

Scheduled wastes are toxic and dangerous. Improper management of scheduled wastes leads to serious environmental pollution. It degrades the ecosystem and has an immediate to long-term effect on human health.

We store and dispose of our scheduled waste according to Department of Environment regulations. The scheduled waste disposed of by our Building Materials and Construction divisions are presented in the table below.

SCHEDULED WASTE DISPOSED OF IN 2015			
WASTE CODE	TYPE OF WASTE	QUANTITY (kg)	
		Sunway Construction	Building Materials
SW 109	e-Waste	-	248.00
SW 305	Spent lubricating oil	695.00	-
SW 306	Spent hydraulic oil	380.00	1,294.12
SW 307	Spent mineral oil-water emulsion	100.00	-
SW 309	Oil-water mixture such as ballast water	0.01	-
SW 311	Waste oil or oily sludge	2,076.02	-
SW 408	Contaminated soil, debris or matter resulting from cleaning-up of a spill of chemical, mineral oil or scheduled wastes	376.57	-
SW 409	Contaminated soil / disposed containers, bags or equipment contaminated with chemicals, pesticides, mineral oil or scheduled wastes	93.63	2,025
SW 410	Contaminated cotton gloves / rags, plastics, papers or filters contaminated with scheduled wastes	193.91	248

Sunway Hotels also disposed of 250 kg of scheduled waste in 2015.

CLINICAL WASTE

The majority of Sunway Medical Centre's waste is clinical, which consists of needles, blood or bodily fluids, drugs or pharmaceutical products, syringes and plastic containers. We are very careful to dispose of hazardous waste properly. Our disposal methods meet the strict criteria imposed by the Ministry of Health and are safe for the environment. All clinical waste bags are labelled at the neck with the date, time and ward or department of origin by housekeeping staff upon collection.

We adhere to the following regulations in segregating and disposing of our hospital wastes:

- Akta Kualiti Alam Sekeliling (1974), Peraturan-Peraturan Kualiti Alam Sekeliling (Buangan Terjadual) 2005 SW 404 Clinical Waste & SW 423 Photographic Waste

- Ministry of Health Malaysia (2010), "Policies and Procedures on Infection Control"
- Environmental Quality Act 1974

Waste is segregated where it is generated. Our clinical waste bins are yellow with red plastic liners and are clearly labelled for compliance. The bins are wheeled to a designated central storage chamber once full. Licenced contractors collect the waste and return the empty bins once they have been washed at the incineration plant.

Clinical waste management complies with specific legislative and OSH guidelines. Biological laboratory waste such as blood, blood products and body fluid specimens are securely tied to prevent spillage and discarded into the biohazard bags. Biological waste suspected of containing highly infectious biohazardous agents, such as microbiological cultures, is sterilised with steam in an autoclave. These sterile items are then placed in biohazard bags for collection and incineration.

HOSPITAL WASTE COLOUR CODING SYSTEM

CLINICAL WASTE  Yellow clinical (biohazard) bags	SHARPS, SYRINGES & NEEDLES  Sharp container	TROCAR  Trocar bin	CYTOXIC WASTE  Purple bags
LABORATORY WASTE  Autoclave bag (light blue)	GENERAL DOMESTIC WASTE  Black plastic bag	PHARMACEUTICAL WASTE  Yellow clinical (biohazard) bags for non-sharp items; sharp container for sharp items	CHEMICAL WASTE  Waste drums

GREEN BUILDING FOR BETTER LIFESTYLES

As Malaysia's communities continue to grow, the expanding population affects our natural environment. The manufacture, design, construction and operation of the buildings in which we live and work are responsible for the consumption of many of the world's natural resources.

Green buildings use less energy and water; they generate less waste and are healthier places to reside, work and conduct leisure activities in. These buildings incorporate techniques that use resources more efficiently during the entire building cycle than builders of conventional structures. The building cycle covers the construction, renovation, operation, maintenance and demolition.

The environmental benefits of green buildings are plenty: they help protect ecosystems and biodiversity, improve air and water quality, reduce waste flowing into streams and help conserve natural resources.

A green building such as The Pinnacle has lower operating costs as it uses less energy and materials. The improved indoor air quality built into its design improves the health of occupants.

The Pinnacle Sunway is the first Sunway Resort City (SRC) building to be certified by Multimedia Super Corridor (MSC).

The Grade A office building features state-of-the-art facilities. It has also been accredited with Green Building Index (GBI) and Singapore's Building & Construction Authority (BCA) Green Mark Gold certifications to meet the needs of multinational companies and large corporations.

Standing at 27 storeys, the Pinnacle is the tallest building in Bandar Sunway with 580,000 square feet of net lettable area. A large floor plate of 25,000 square feet provides tenants with efficient space planning. This highly touted smart building is equipped with an e-directory, temperature control, a computerised visitor management system, destination controlled high-speed lifts, high-speed connectivity and a fibre-optic backbone.

Designed to be energy and water efficient, it is equipped with modern features such as high-performance glazing, an improved chiller plant system design, LED lights and rainwater harvesting for irrigation and sanitary purposes. The building also uses low VOC paint, adhesives and sealants. Preferred parking spaces are allocated for hybrid cars and car poolers.

Building materials are sourced locally. Trees on the site were transplanted to nearby developments before construction began.

As part of the integrated township of SRC, tenants will benefit from the facilities and amenities nearby with excellent connectivity and accessibility. The building is also strategically located within walking distance to an elevated Bus Rapid Transit (BRT)-Sunway Line station.

Serene Villas at Sunway City Ipoh is also part of the Green Building initiative and incorporates an environmental-friendly philosophy. The gated and guarded development defines urban nature living at its best with a green reserve park that offers sustainable living that cares for the environment. Each unit is equipped with energy and water efficient technologies and a touch of green innovation.

SUNWAY PINNACLE GBI FEATURES

ENERGY EFFICIENCY

- Excellent energy efficient performance
- Individual lighting zoning that is controlled by auto-sensors and motion sensors
- Electrical submetering for lighting and power at each floor or tenancy
- Proportion of the total electricity consumption is generated by renewable energy
- Energy Management System to monitor and analyse energy consumption
- Sustainable maintenance and commissioning

INDOOR ENVIRONMENTAL QUALITY

- Optimum ventilation rate, air change effectiveness, environmental tobacco smoke control and carbon dioxide monitoring and control
- Reducing indoor air pollutants through low VOC materials and no added urea formaldehyde
- Mould prevention
- Optimum thermal comfort achieved through design and controllability of system
- Good levels of day lighting, daylight glare control, controlled electrical lighting levels and high frequency ballast
- Reducing eye strain by allowing long distance views

SUSTAINABLE SITE MANAGEMENT

- Not developing any land that affects biodiversity
- Brownfield redevelopment on rehabilitated damaged sites
- Reducing pollution by controlling soil erosion, waterway sedimentation and airborne dust during construction
- Achieving quality of workmanship in construction works through QLASSIC
- Controlling pollution from waste and rubbish from workers during construction
- Controlling pollution by being within 1 km from public transport
- Providing preferred parking to occupants using low-emitting and fuel-efficient vehicles, green vehicles and no overprovision of parking
- Limiting disruption of natural hydrology by reducing impervious cover, increasing on-site infiltration and managing storm water runoff
- Providing a green environment and roof

MATERIALS & RESOURCES

- Reusing building materials and products as well as regional suppliers to reduce demand for virgin materials
- Using sustainable timber and reduced waste during construction
- Using non-CFC and non-HCFC refrigerants/clean agents that have no ozone depleting potential

WATER EFFICIENCY

- Rainwater harvesting and water recycling
 - Water efficient fittings
 - Submetering and leak detection system
 - Reducing potable water consumption for landscape irrigation by $\geq 50\%$ through native or adaptive plants or system design
-

OUR PROMISES TO GREEN

Sunway Trading & Manufacturing Sources for Green Products

Sunway Trading & Manufacturing is not only a trading house of building and industrial products. For true innovation, it goes beyond the mere sourcing of products. We analyse the impact products and

materials have on the environment and constantly remind ourselves of green elements when sourcing.

Sunway Trading & Manufacturing consults the SCCM, Group Procurement, developer and architects for material selection. Product details and testing results are then communicated to the clients. Random supplier and contractor inspections are performed at the job site to ensure product quality and green compliance.

EXAMPLES OF GREEN PRODUCTS SOURCED

CELLULOSE FIBRE CEMENT (CFC) BOARDS	<ul style="list-style-type: none"> • Minimal maintenance • Water damage resistant • Chemical resistant to mild acid corrosion • 100% asbestos-free
PLASTERBOARD	<ul style="list-style-type: none"> • Lining paper is 90% recycled • Up to 25% of new plasterboard materials can be recycled • Non-toxic
ECOCARAT	<ul style="list-style-type: none"> • Reduces odours • Absorbs humidity and controls condensation • Absorbs harmful substances
COMPRESSED MARBLE STONE	<ul style="list-style-type: none"> • Highest resistance to impact, vibrations and handling of natural marble • Withstand humidity
LED LIGHTING	<ul style="list-style-type: none"> • Low energy consumption • No infrared or ultraviolet radiation • No mercury clean up and disposal exposure

Sunway Paving Solutions' Eco-friendly Building Materials

The Singapore Green Labelling Scheme (SGLS) was launched in May 1992. SGLS-endorsed industrial consumer products are less harmful to the environment. Administered by the Singapore Environment Council (SEC), it is the region's most established ecolabelling scheme.

The Green Label Category for Cement and Precast Concrete establishes grading criteria based on environmental, performance and health parameters. Our products meet the required standard. Product-specific environmental prerequisites include the use of recycled materials and conforming to the leaching test. Sunway Paving Solutions Sdn Bhd obtained the Singapore Green Label in 2015.

Green Building Sunway Resort City Is Malaysia's First Green Township Awarded by GBI

Sunway Resort City (SRC) is a certified sustainable township. As defined by GBI, sustainable townships are livable places that meet the diverse current and future needs of the community. These townships are well planned and designed. They are safe, secure and enhance the surrounding environment. On 29 June 2012, upon being awarded the prestigious Silver Rating by Malaysia GBI, SRC became Malaysia's First Green Township.

GBI Evaluation Criteria for SRC



CLIMATE, ENERGY
& WATER



ENVIRONMENTAL
& ECOLOGY



COMMUNITY
PLANNING & DESIGN



TRANSPORTATION
& CONNECTIVITY



BUILDING &
RESOURCES



BUSINESS &
INNOVATION



DID YOU KNOW?

GBI requires that a minimum 15% of the township is green before recognising it as a sustainable township. Approximately 30% of SRC's development is green.

GREEN FEATURES ACHIEVED BY SRC

LOWER AMBIENT TEMPERATURE	<ul style="list-style-type: none"> • Half of public spaces and footpaths are shaded • More than 20% of development is shaded green space
MINIMISING WATER USE	<ul style="list-style-type: none"> • More than 20% reduction in potable water consumption • Recycled water for irrigation and general use
BIODIVERSITY	<ul style="list-style-type: none"> • Barren ex-tin mining land transformed into a biodiversified secondary jungle in Sunway Lagoon • 22 species of birds sighted including a Barred Eagle Owl, eight species of frogs, squirrels and other insects
REDUCED CAR TRAVEL	<ul style="list-style-type: none"> • Bank, convenience store, police station, beauty salon, hardware store, laundry, library, medical/dental facilities, pharmacy, post office, restaurant, school, supermarket, theatre, fitness centre and other essential amenities are provided • All essential amenities accessible by walkway • Pedestrian network links to all transitory hubs • Shaded and covered walkway
HANDICAPPED-FRIENDLY INFRASTRUCTURE	<ul style="list-style-type: none"> • Pedestrian network, linkages, open spaces are provided with universal accessibility
SECURE DESIGN	<ul style="list-style-type: none"> • No unlit areas or cul de sacs • Regular security officer patrols and street CCTV
HEALTHY DESIGN	<ul style="list-style-type: none"> • No polluting industry in the township • Waste water from restaurants and hospital is properly treated before being discharged into the public drainage system
RECYCLING FACILITIES	<ul style="list-style-type: none"> • Recycling practiced in all business units: hospital, Menara Sunway, Sunway Pyramid Shopping Mall and Sunway University • Annual recycling programme conducted by Sunway • Recycling facilities: recycling bins placed in strategic areas and a recycling centre with bins accessible by trucks and a compactor station

GREEN FEATURES ACHIEVED BY SRC

COMMUNITY THRUST	<ul style="list-style-type: none"> • Sunway continuously engages in active dialogue with existing nearby communities • Addressing issues affecting the community • Community centre/club caters for the community
REDUCING CAR TRAVEL	<ul style="list-style-type: none"> • All essential amenities accessible by walkway • Pedestrian network links to all transitory hubs • Shaded / covered walkway
PROMOTE PUBLIC TRANSPORTATION	<ul style="list-style-type: none"> • Free shuttle buses to transport residents to major bus stations and taxi stands for connections to other areas in the Klang Valley • Elevated Bus Rapid Transit connecting future LRT stations
BUILDING AND RESOURCES	<ul style="list-style-type: none"> • More than 70% of construction materials are extracted and manufactured within a 500 km radius to minimise carbon emissions from transportation • QLASSIC score of over 70% for construction quality • Future building to adopt a construction waste management plan
INNOVATION	<ul style="list-style-type: none"> • Elevated covered pedestrian walkway linking Sunway Pyramid Shopping Mall, Sunway University, Monash University Malaysia, Sunway Medical Centre, Menara Sunway and Sunway Resort Hotel & Spa • Future plan to recycle lake water for toilets and general use in Sunway Pyramid Shopping Mall and Sunway University to reduce water use by a targeted 30%

All Sunway Building Materials' manufacturing plants are certified by Malaysia Green Building Index Certification.



DID YOU KNOW?

- In 2012, SRC was awarded Silver by Persatuan Akitik Malaysia ("PAM") where the GBI requires a minimum of 15% of the township to be green.
- In 2014, the Group also won The Edge-PAM Green Excellence Award 2014 for The Banjaran Hotsprings Retreat with Sunway Rymba Hills being given an honorary mention.

OTHER ENVIRONMENTAL INITIATIVES

Recycling

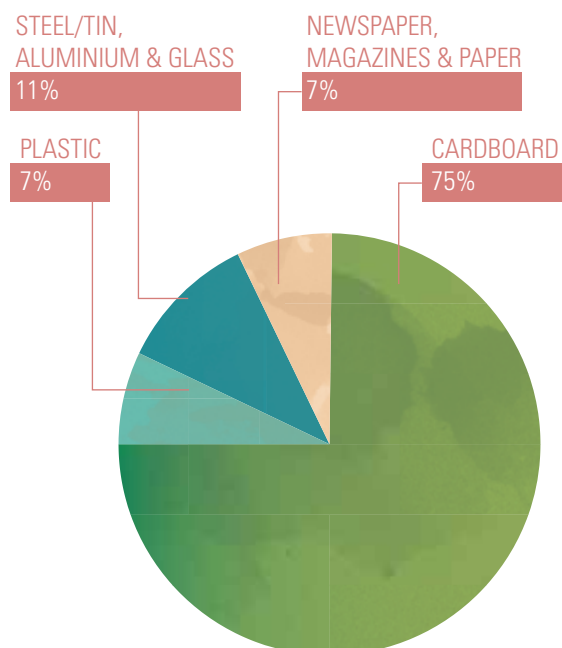
In 2003, Sunway introduced a staff recycling programme. Since then, we have established recycling collection centres and materials are recycled each month.

In Menara Sunway, approximately 300,000 kg of waste is recycled annually.

Recycling bins can be found throughout Sunway malls, Sunway Medical Centre and Sunway educational institutions. The recycling bins come in sets of three for paper, plastic and aluminium. Sunway Pyramid Shopping Mall tenants produce between 800 and 1,000 kg each day. All collected waste materials are sent to recycling centres. Tuesdays and Saturdays are 'no plastic bag' days under Sunway Pyramid Shopping Mall's Bring Your Own Bag (BYOG) programme. This initiative encourages shoppers to go green.

Sunway Pyramid Shopping Mall, Sunway Carnival and Menara Sunway have established ongoing 3R campaigns through recycling materials at buyback centres.

SUNWAY PYRAMID SHOPPING MALL RECYCLING



Styrofoam-free Initiative

We launched a styrofoam-free initiative in Sunway-owned cafeterias within SRC in 2014. This initiative encourages people to bring their own containers for takeaway meals. Styrofoam is harmful to the environment as it is non-biodegradable and non-recyclable.

Sunway Medical Centre, Sunway University and Monash University Malaysia have been Styrofoam free since 2009 to minimise related negative health and environmental impacts.

In 2014, cafeterias at Menara Sunway, Sunway Lagoon Club and Sunway Lagoon theme park joined this initiative to educate staff, tenants and visitors on the impact of using styrofoam food containers.

Connecting the Carparks

Sunway REIT began linking its assets as part of the SRC Connectivity Integration Enhancement Initiative.

The underground carparks of Menara Sunway, Sunway Resort Hotel & Spa and Sunway Pyramid Shopping Mall are now all seamlessly connected. We can offer a higher combined parking capacity to reduce the time motorists spend finding parking during peak hours.

A covered pedestrian walkway connects Menara Sunway to Pinnacle Sunway and Sunway Resort Hotel & Spa, which also links Sunway Pyramid Shopping Mall. This promotes a healthy living lifestyle by encouraging walking between these assets.

Sunway Pyramid Shopping Mall's 'Canopy Walk' is a fully covered 360m pedestrian walkway connecting the Shopping Mall with Sunway University and Monash University Malaysia. The walkway is equipped with 3,000 closed circuit TV cameras and is shaded by trees.

Pedestrians enjoy the greenery and scenic views of the Wildlife Park, The Surf Beach and the Wagon Wheel of the neighbouring Sunway Lagoon theme park.

Go Green Habits

Sunway Construction's workforce is highly encouraged to practise "Go Green" habits in managing office resources by:

1. Using double-sided or used paper for printing;
2. Reusing paper for internal notes and memos;
3. Switching off office lights during lunch hours;
4. Reusing envelopes for inter-department correspondence; and
5. Bringing own containers for takeaway meals to reduce plastic and styrofoam use.

Earth Hour 2015

On 28 March 2015, Sunway Shopping Malls and WWF-Malaysia organised an Earth Hour event. Sponsored by Digi Telecommunications Sdn Bhd, more than 1,000 participants participated in a 1.8 km night walk and energy-free dance in support of environmental conservation. Sunway Pyramid was the first shopping mall in Malaysia to officially celebrate Earth Hour with WWF-Malaysia in 2011.

Other components of Sunway Resort City, Sunway Carnival in Penang and Sunway Giza in Kota Damansara also turned off non-essential lights. We hope this annual event inspires others to do more for Mother Nature. It is in line with our environmental conservation commitment as the leading iconic tourist destination in Selangor.

World Environment Day Initiatives

World Environment Day (WED) is the United Nations' principal vehicle for encouraging worldwide awareness

and action for the environment. Sunway Property supported WED by organising a Family Water Jam around the 28-acre tranquil Sunway South Quay Lake in Bandar Sunway. The Sunway Property Water Jam 2014 raised awareness for responsible water use and proper water conservation. This was topical as more than a million households in Selangor had faced severe water shortage.

Sunway Property partnered with Malaysian Environmental NGOs network (MENGO), a not-for-profit organisation comprising 28 environmental civil society groups working on environmental protection and sustainable development. The water hunt was a highlight of the event. Participants visited 10 eco-huts to answer questions on water and environmental issues and completed tasks in exchange for stamps on their green passports. Those who had collected all stamps within two hours were entered into a lucky draw.

Other eco-activities included workshops for do-it-yourself composting, recycled arts and crafts for children, eco film screenings by EcoKnights and a performance by the Semai Orang Asli group.

Participants brought their own water tumblers which they refilled with a free-flow of RO water. They were also encouraged to bring at least 1 kg of recyclables such as old newspapers to earn extra points. Healthy vegetarian breakfasts and lunches were prepared for all participants. There was strictly no polystyrene packaging during the event.

Wastage was kept to a minimum. The event's backdrop was made into tote bags by single mums in a project by Biji-Biji. This initiative promotes sustainable living through the use of recycled materials.



As a Master Community Developer, we are keen to integrate sustainability not only as a practice in our development and townships but the daily lives of our communities. Coming together for our intended future is the only way we can collectively engineer a better tomorrow where we no longer need to protect the environment, but living harmoniously with nature becomes a state of being.

*Sarena Cheah,
Managing Director, Property Development Division.*



The funds raised from this event were given to the Semai Orang Asli group from Gombak, Tatanaroots from Pulau Penyu, Kota Kinabalu and MENGO members.

The following year, Sunway Property organised a discovery walk to demonstrate Sunway Resort City's (SRC) accessibility and connectivity via its canopy walk and routes. Participants completed their green passports to redeem goodie bags at the finishing line.

Sunway City Ipoh (SCI) also played its part as a green corporate citizen. Sunway residents and Sunway City Ipoh Property PALS holders who contributed recyclable materials could collect an eco-cotton bag at the Sunway City Ipoh property sales gallery. Participants were invited through SMS and all recyclable materials collected were given to the Pusat Kitar Semula Aurora, Ipoh charity.

The Sunway Lost World of Tambun conducted a series of environmental challenges and quizzes with its visitors. These activities raised public awareness of forest and wildlife protection as well as the importance of conserving the planet.

Sunway Property Penang organised an art competition using recycled materials with school students. This event raised awareness of waste management and the importance of recycling.

A WED celebration was held at the pristine Emerald Lake adjacent to the Sunway Iskandar Sales Gallery, with special attendance by U.S. Ambassador H.E. Joseph Yun. Sunway Iskandar is the fourth stop for the ambassador's bike ride with the U.S. Embassy's community from Putrajaya to Singapore. The bike ride raised environmental awareness and encouraged a healthy lifestyle to promote green technology and support bicycle-friendly policies.

H.E Joseph Yun and Sunway Group Corporate Advisor, Tan Sri Ramon Navaratnam also adopted 75,000 trees on behalf of Sunway Iskandar. Fruit trees were planted along the Emerald Lake, symbolising sustainability of the community within the 1,800-acre Nature's Capital City of Sunway Iskandar. More than 1,500 fishes were also released into the Emerald Lake.

Eco-friendly Offices at Sunway Trading and Manufacturing

The e-statement and e-fax systems were initiated in 2012 and fully implemented in 2013. The systems were introduced to three countries where Trading and Manufacturing operates: Malaysia, Singapore and Thailand.

E-statement

The use of e-statements allows more efficient statement distribution by eliminating manual folding and the posting of physical documents. Paper usage is

massively reduced and savings are also recorded from electronic channels rather than the traditional postage. E-statements ensure that recipients can view their statement the next working day regardless of their physical location.

E-fax

Sunway Trading and Manufacturing uses e-fax to distribute promotional information and notices to customers and vendors. It eliminates the need to print brochures and leaflets.

E-fax Objectives

This initiative saves approximately RM40,000 each year in postage, stationery, printing and overall energy consumption. Administration time to prepare documents for posting is also reduced. The whole process has contributed to a reduction of carbon as less travelling is required. Information is transmitted at faster speeds and with greater efficiency.

- More efficient process which eliminates manual folding and posting of physical documents
- Reduces the paper use
- Saves postage
- Documents reach all recipients the next working day



Biodiversity and Conservation

At Sunway, we understand that biodiversity boosts ecosystem productivity. All species have an important role to play. Green plants remove carbon dioxide and release oxygen into the atmosphere. Different species of plants, animals, fungi and microorganisms provide us with food, medicines, fuel, building materials, fibres for clothing and industrial products. We minimise the loss of species and restore the natural habit whenever possible.

SUNWAY ISKANDAR PENDAS LANDS MANGROVE STUDY

We studied the mangrove along Sg. Pendas which covers an area of 437 hectares (1080ac). The Pendas catchment area is approximately 1,740 hectares. The study helped us understand how our development in the area will affect existing biodiversity levels.

Sg. Pendas was recognised as an important biological resource. It was identified as a Rank 1 Environmentally Sensitive Area, with no development permitted except for low-impact nature tourism, research and education. It was also designated as an Environmental Protection Zone.

The study helped us to:

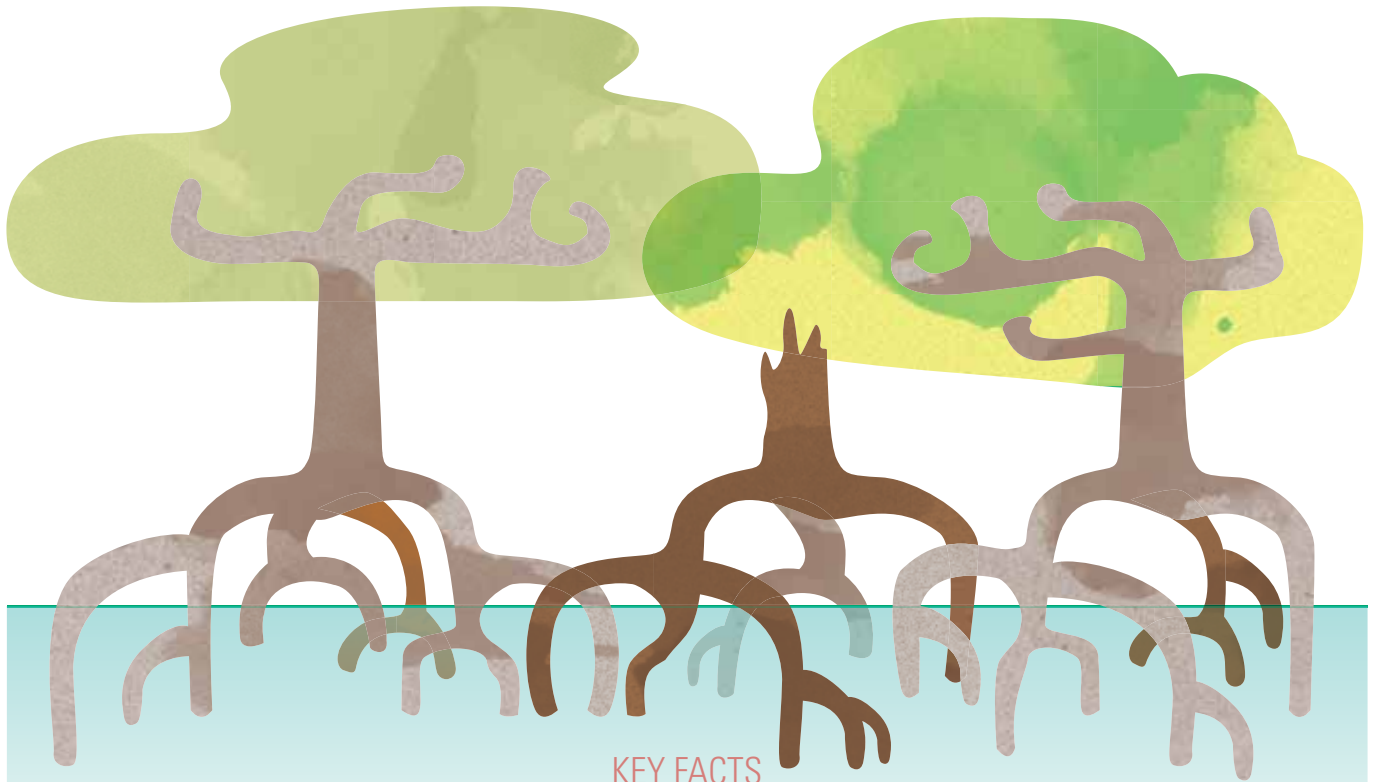
1. Understand the nature of mangrove forests;
2. Examine similar cases of development on mangrove land; and
3. Develop a unified message for the public including the media and NGOs.

The purpose was to enhance the Pendas land by unlocking or extracting value from its natural environment. We also aimed to ensure economic development complies with the highest environmental standards to achieve a balanced and sustainable environment.

DID YOU KNOW?

PRESERVATION is the act of making land or some other ecosystem legally unavailable to development or exploitation by builders and other individuals. When preserving a site, the action taken is simply to protect it from influence. Preservation implies non-consumption of the preserved resources.

CONSERVATION is active involvement in sustaining, maintaining and improving an ecosystem in a wise manner to ensure derivation of the highest economic and social benefit on a continuing or long-term basis. Conservation implies consumption of the conserved resources.



KEY FACTS

Total Mangrove Area of 1087 ha (excluding river)

40% of entire land development of 12,800 acres of land in Sunway Iskandar

Mangrove <20 year old, with large population of young trees! It's healthy and productive!

MANGROVE CONSERVATION ACTIVITIES

- Mangrove Swamp Boardwalk
- Mangrove Watch Tower
- Mangrove Kayak Tour
- Sunset Mangrove Performance

MANGROVE EDUCATION & RESEARCH ACTIVITIES

- Mangrove Research Sites
- Mangrove Rehabilitation Mangrove Research Sites Centre

Summary of Sunway Iskandar Pendas Lands Mangrove Study

MAMMALS

- Large mammals rarely spotted
- Small-clawed otter, which is listed as vulnerable under the IUCN Redlist of Threatened Species
- Mangrove home to a wide range of animals particularly bats, squirrels and rats

BIRDS

- 30 species spotted:
 - 13 known to be dependent on the mangrove including four species of kingfishers, the Greater Flameback as well as waders and shorebirds
 - 17 other species are common to coastal areas, lowland, secondary forest and scrub. Sg. Pendas also a refuge from other habitats that are being lost
 - With the exception of the Little Heron, all these species are listed as 'protected' under the Wildlife Conservation Enactment 2010
 - The Mangrove Pitta is listed as 'near threatened' on the IUCN Redlist

AMPHIBIANS

- No threatened species found
- Most found in disturbed areas surrounding the mangrove forests of Sg. Pendas
- Crab-eating frog found in Sg. Pendas mangroves
- Water monitor lizard spotted although saltwater crocodiles are known to occur
- Diversity of snake species which were regularly spotted by local fishermen but not during study

AQUATIC LIFE

- Fair diversity of aquatic life in Sg. Pendas
- Greasyback prawn found in abundance which utilises mangrove for feeding and refuge
- Variety of fish species common to marine, brackish and estuarine environments
- Most fish populations were juveniles indicating the mangrove's importance as a nursery or as a feeding ground before fish reach maturity

The Tree of Life

The Pachira Spp Tree, also known as the Cotton Tree, has been part of Lenang Village in Johor for more than 100 years. It has become enshrined in Lenang Heights' local history, a central attraction and a landmark for frequent visitors.

The cotton tree was transplanted to Sunway Lenang Heights and renamed 'The Tree of Life'. It was pruned and trenched for several months in preparation for relocation. The relocation team faced countless challenges such as torrential rain, muddy terrain and punctured tyres. However, the 'Tree of Life' was brought safely to the heart of Sunway Lenang Heights and is preserved exclusively for local residents.

Sunway believes in sustainable living and we thank our founder and chairman, Tan Sri Dr Jeffrey Cheah AO, for preserving this iconic tree.



Our Lake Story at Sunway Lagoon

- This is a tin mining pond or a closed watershed with its water coming from rainfall and underground water.
- This lake is classified as being in a mesotrophic state: generally having a moderate concentration of nutrients such as phosphates, nitrates and other chemicals. This overload of nutrients fuels explosive weed growth and harmful algal blooms, making it more vulnerable to stress with a higher risk of becoming polluted.

HOW WE SUPPORT ECO-GREEN

The lake is used to water the entire landscaped area of Bandar Sunway. This approach reduces the demands on available groundwater and domestic water supply. It also decreases water diversion from sensitive ecosystems.

Water with a high load of nutrients can be absorbed by plants. Pollution is reduced as a result, which provides both environmental sustainability and cost advantages.

WHAT HAVE WE DONE

In 2011, we installed innovative diffuser technology. We injected compressed air into the bottom of the lake. This was followed by a dosing of beneficial bacteria and enzymes. When compressed air rises to the surface, the pressure surrounding the bubbles slowly decreases causing the bubbles to expand in size. Larger bubbles displace more water and draw oxygen-depleted water from the bottom. This water is oxygenated and rises to the surface.

This action mixes stratified or layers of water while increasing dissolved oxygen levels. It protects fishes, aquatic organisms and beneficial microbes from suffocation.

Aerobic microbes require oxygen for respiration. These microbes recolonise and thrive in deeper water where they rapidly digest accumulated organic sludge. This cycle depletes the nutrients that weeds and algae require for growth. This process improves water quality and odour while enhancing the appearance of the lake.

RESULTS

We are able to control various types of algae, ammonia, weeds, nitrites and organic sediments while improving the water quality and fish health. The lake now conforms to the Putrajaya Ambient Lake Water Quality Standard and DOE Interim National Water Quality Standards for Malaysia (INWQS) Class IIB for recreational use with body contact.

Sunway Wildlife Park Protects its Flora and Fauna

Conservation is an integral part of Sunway Wildlife's mission to preserve and protect animals. Our wildlife park has issued some conservation guidelines to protect our animals' welfare.

Signs, presentations and shows convey conservation messages to educate the public on conserving our flora and fauna. We highlight important issues such as illegal poaching, traditional medicine and deforestation. A variety of plants has flourished in the wildlife park. We also transplant trees and plants from new construction sites in our park.

We are a certified Zoo under the Malaysian Department of Wildlife and National Parks (DWNP). We adhere to the Wildlife Conservation (Operation of Zoo) (Amendment) Regulations 2013 under the Wildlife Conservation Act 2010 (Act 716).

INITIATIVES TO PROTECT THE HEALTH AND WELLBEING OF OUR ANIMALS

- Animals are all kept under strict husbandry protocols. All exhibits and night dens are cleaned daily.
- Fresh animal feed is prepared two to four times daily depending on the feeding frequency of the species.
- All exhibits are species specific to replicate an animal's natural habitat.
- Wildlife clinics are equipped with a qualified veterinarian, basic facilities and medication for animal treatment. More specialised diagnostic requirements are outsourced to ISO compliance laboratories.
- Preventive medicine such as vaccination is performed annually and mass de-worming bi-annually.
- Supplements such as calcium powder and multivitamins are provided.
- The wildlife park strictly forbids:
 - Smoking
 - Flash photography
 - Feeding human food to the animals
 - Tapping, banging or knocking on the glass exhibits
 - Provoking and chasing the animals and all other behaviour that may cause them stress.
- Keepers/presenters are located at different places daily to ensure park guests do not violate these rules.
- Enrichments improve the lives of certain animals to prevent boredom and repetition.

Our animals' food always meets quality and hygiene standards according to their dietary needs.

SOME FOOD PREPARATION GUIDELINES

- The animals' food is freshly prepared two to four times daily depending on their feeding habits.
- Fresh food such as fruits and vegetables are delivered three times a week to ensure quality.
- Frozen meat and fish are delivered weekly to ensure quality.
- All food adheres to human consumption standards.
- Our kitchen is air-conditioned and equipped with fridges and freezers to keep the food fresh. It is cleaned and disinfected daily to ensure it is free from bacteria.
- Certain species of animals with specific nutritional needs receive specific feed such as Marmoset or Flamingo diets.

COMMITMENT TO OUR ANIMALS

- Freedom from hunger and thirst
- Freedom from discomfort
- Freedom from pain, injury and disease
- Freedom to express normal behaviour
- Freedom from fear and distress



The Banjaran Hotsprings Retreat Environmental Preservation

The design and planning of The Banjaran Hotsprings Retreat took advantage of the existing site conditions and respects the topography. Many natural elements such as water bodies, landscapes, vegetation and existing caves were retained.

The landscape is reflective of the surrounding jungle, which provides the eco-luxury villas with natural shading. Prevailing breezes provide passive cooling through open and clustered planning. Strategically placed therapeutic water elements promote evaporative cooling, which improves end users' general wellbeing. Louvers promote natural ventilation while roof canopies and pergolas provide solar control to minimise thermal gain.

Locally procured construction materials are used when possible. Second-hand materials are reused as they are more sustainable and provide insulation to minimise heat gain. The resort's interior decorations are also constructed from recycled wood, deadwood and driftwood.

Particular care was taken to understand the natural hot water system in the area before we commenced work. Reckless construction may lead to a loss of our natural hot spring sources. A geoscience consultant conducted extensive thermal probing to detect the hot spring emergence zone prior to Phase 1 construction. The consultant augured 40 holes and took the temperature of the groundwater inside them.

A research and study tour visited other caves. We conceptualised the idea of a wine cellar and meditation cave following careful observation and extensive research. We also carried out a two-dimensional survey on the cave to fully utilise the environment and incorporate natural elements into The Banjaran Hotsprings Retreat. Emphasis was placed on complementing the building of the retreat with the natural environment while preserving lakes, hills, caves and all sorts of flora and fauna. We also planted more trees and other greenery to further enhance the 5-star retreat.

WATER RETICULATION

This development ensures that existing hot spring water is used throughout the site for the steam cave, individual villas, landscaping and water features. As the water is very hot, it is pumped from the steam cave throughout the entire site. The water cools naturally through the pipes without requiring an active cooling system.

THERMAL STEAM CAVE ENVIRONMENTAL FEATURES

We built an artificial cave on the existing hot spring source to trap the heat and steam. The 'steam cave' is used as a steam room by guests. It is also important to regulate the temperature for it to be used by the guests. Thermostats monitor the temperature inside the steam cave and exhaust valves and fans remove excessive heat from the interior.

Hot water is pumped from the steam cave to the top of the cave structure and flows into the external pond as a waterfall feature. This naturally lowers the temperature so it is suitable for guest use.

Timber decks are built over existing hot spring ponds. Hot steam permeates through the timber decks and an artificial cave structure traps the steam. Suspended above the natural hot spring, it offers a unique setting for steam with natural hot vapour. The natural limestone cave offers a unique bathing experience with modern creature comforts.

SOCIAL IMPACT OF THE COMMUNITY

Sunway considers the impact its business operations have on the local community. The hot springs were previously on undeveloped state land. Once we began building on the site, the local people felt we had deprived them of enjoying this natural wonder.

Sunway City Ipoh considered stakeholders' views and tapped some of the hot spring water to an adjacent theme park. The public is able to enjoy the natural hot spring water at nominal charges. A secondary attraction at Sunway Lost World of Tambun resulted from this stakeholder engagement. It is open to the public from 6 pm to 10 pm each evening.

CONSERVING NATURE OF THE EXISTING ENVIRONMENT

"Green" is the design philosophy at The Banjaran Hotsprings Retreat. For an exclusive wellness retreat enveloped in the very depths of nature, we do all we can to conserve the environment and reduce our carbon footprint.

No trees were harmed during the construction of the retreat; any obstructing trees were transplanted elsewhere. We also use organic skin care products that are halal certified and carbon free throughout the resort. These cosmetics are free from preservatives and chemicals, have not been tested on animals and are suitable for vegans. The range is made entirely from natural plant ingredients. Our containers are recyclable. For example, ceramic containers have replaced plastic bottles for all body lotion, body wash, shampoo and conditioner.

MINIMISING IMPACT ON THE ENVIRONMENT

PROJECT CONCEPT

The Banjaran Hotsprings Retreat's concept is to develop an eco-friendly resort that features a host of unique offerings that are inspired by nature. The concept complements the existing environment by incorporating existing caves and hot springs. The resort aims to satisfy all four pillars of eco-luxury: social, cultural, economic and environmental wellbeing.

PLANNING

Geological and geotechnical studies were conducted and extreme care was taken not to disturb the area's underlying natural hot springs. The resort was planned around existing water bodies, landscape, vegetation and existing caves to maintain the natural flora and fauna.

DESIGNING

The building was constructed from recycled wood, deadwood and driftwood. Green elements were incorporated into the interior design, wellness concept and carbon-free products with no preservatives or chemicals being used. Staff and guests practice various types of environmental conservation. The Banjaran Hotsprings Retreat practices it all.

LAND CLEARING

No trees were harmed and additional trees were replanted to create a greener resort for guests. Existing caves were converted into the Thermal Steam Cave, Jeff's Cellar, Meditation Cave and Crystal Cave.

MINIMISING IMPACT ON THE ENVIRONMENT

CONSTRUCTION & OPERATIONS

The Banjaran Hotsprings Retreat had taken slightly longer than two years to complete when it was opened in January 2010. Considerable effort was taken to understand the area's topography. The environmental practices of other resorts were also studied. The Company's commitment to building a truly eco-resort is embedded into its DNA.

DEVELOPMENT

Work was conducted with care and the existing natural environment was always considered. Measures taken included considering the area's natural hot water system in detail before earthworks commenced. A Universiti Malaya professor performed thermal probing to ascertain the exact areas that required additional care to prevent the destruction of the natural hot water source.

WATER RETICULATION SYSTEM

Water conservation is a large part of The Banjaran Hotsprings Retreat's continuous environmental protection efforts. Water saving push valves, shower heads and low-flush toilet systems are used throughout the resort. Water is also conserved by using geothermal hot springs water for manual landscape irrigation. Natural spring water is piped straight from the surrounding rainforest for all private jacuzzis in the villas, water features in the interior design and the Garra Rufa Doctor Fish Pool.

WASTE MANAGEMENT SYSTEM

Waste management programmes and systems have been employed including waste separation. These programmes require various waste products to be properly separated. Paper, plastic, metal, glass, kitchen, garden and toxic waste are all treated differently.

NON-CHEMICAL

The Banjaran Hotsprings Retreat keeps the use of chemicals and pesticides to a minimum. Lemongrass is planted throughout the resort to repel mosquitoes instead of using insecticides. Only organic pesticides are used. A "No Bleach" policy is also practised and biodegradable detergents are favoured for laundry. Naturally-dyed cotton is also used at the resort. The management takes special care to protect and replant the forest. Local organic vegetation and fruit trees are grown in designated areas. The produce is harvested and cooked for meals.

REDUCTION IN ENERGY CONSUMPTION

The resort's design promotes cross ventilation by using a ceiling to minimise the need for air conditioning. Energy efficient light bulbs, such as LED and par lights, are used. Electrical buggies transport guests and employees are encouraged to walk or cycle around the resort.

Environmental Pollution Control and Sustainability

Sunway Construction is committed to delivering a sustainable build at all projects awarded. However, we recognise that the construction industry is a major polluter, particularly air, water and noise. These effects are often irreversible.

Our general practice is to conduct environmental aspects and impacts assessment for all construction activities prior to starting work. We take specific measures to mitigate environmental risks through systematic assessments. Environmental mitigation and control measures include:

1. Implementing a strict Erosion and Sediment Control Plan;
2. Stabilising slopes to avoid erosion by utilising temporary groundcover, turfing and hydro-seeding;
3. Controlling surface water run-off with a temporary drainage system;
4. Constructing sedimentation ponds, silt traps or silt fences before construction works;
5. Monitoring water, air and noise regularly;
6. Installing drip trays to contain machinery spills to avoid polluting waterways;
7. Managing chemicals in a proper storage area with prerequisite containment capacity;
8. Disposing of waste chemicals as scheduled waste;
9. Preventing stockpiles of cement and sand from washing away with plastic covers;
10. Prohibiting open burnings at all project worksites;
11. Controlling dust by dampening down worksite access routes with water;
12. Washing vehicle wheels in troughs to prevent the soiling of public roads;
13. Minimising noise pollution by using suitable piling methods during sub-structure works;
14. Installing noise curtains for sound reduction;
15. Erecting hoardings to contain dust and reduce noise levels; and
16. Maintaining construction machinery and vehicles regularly to prevent excessive dark smoke emissions.

Carbon Footprint

This is the first year that we have calculated our carbon emissions. We are reporting on available data gathered.

Our emissions accounting is based on the internationally recognised Greenhouse Gas (GHG) Protocol established by the World Business Council for Sustainable Development (WBCSD) and World Research Institute (WRI). Emissions accounting is based on the GHG Protocol classification of direct and indirect emissions.

Direct GHG emissions are produced from sources that are owned or controlled by Sunway. Indirect GHG emissions are emissions that are a consequence of business activities, but occur at sources owned or controlled by another entity. The GHG Protocol further categorises these direct and indirect emissions into three broad scopes: all direct GHG emissions; indirect GHG emissions from the consumption of purchased electricity; and other GHG emissions. We have adopted this standard for our reporting.

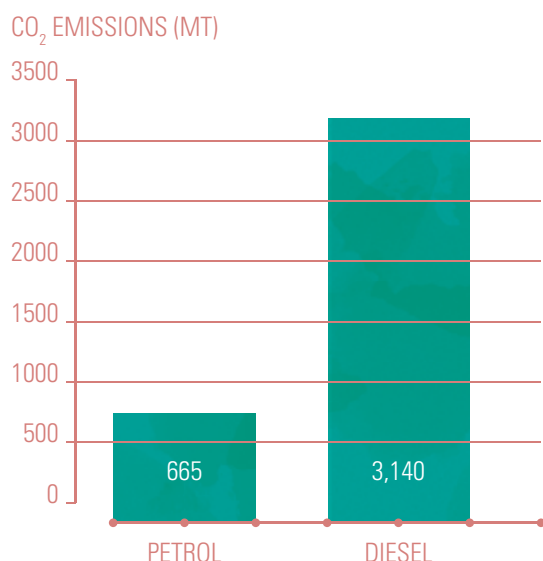
SCOPE	CATEGORY	INDICATORS MEASURED
Scope 1	Direct GHG emissions	Company-owned vehicles
Scope 2	Indirect GHG emissions	Electricity
Scope 3	Other indirect GHG emissions	Air travel

SCOPE 1

All fuel purchases are monitored and recorded to calculate GHG emissions from company-owned vehicles. Separate calculations have been performed for petrol and diesel from Group data. The purchases were monitored in Ringgit Malaysia. We have assumed that 80% of the fuel purchases were diesel and the remaining petrol. The volumes of both petrol and diesel were calculated from the average fuel price for the year.

CO₂e emissions from the consumption of fuel were derived from the emission factor published by the Intergovernmental Panel on Climate Change (IPCC) Guidelines for National Greenhouse Gas Inventories.

CO₂e Emissions (MT) from Company-Owned Vehicles by Fuel Type



Our company-owned vehicles produced an estimated 3,804 MT of CO₂e emissions in 2015.

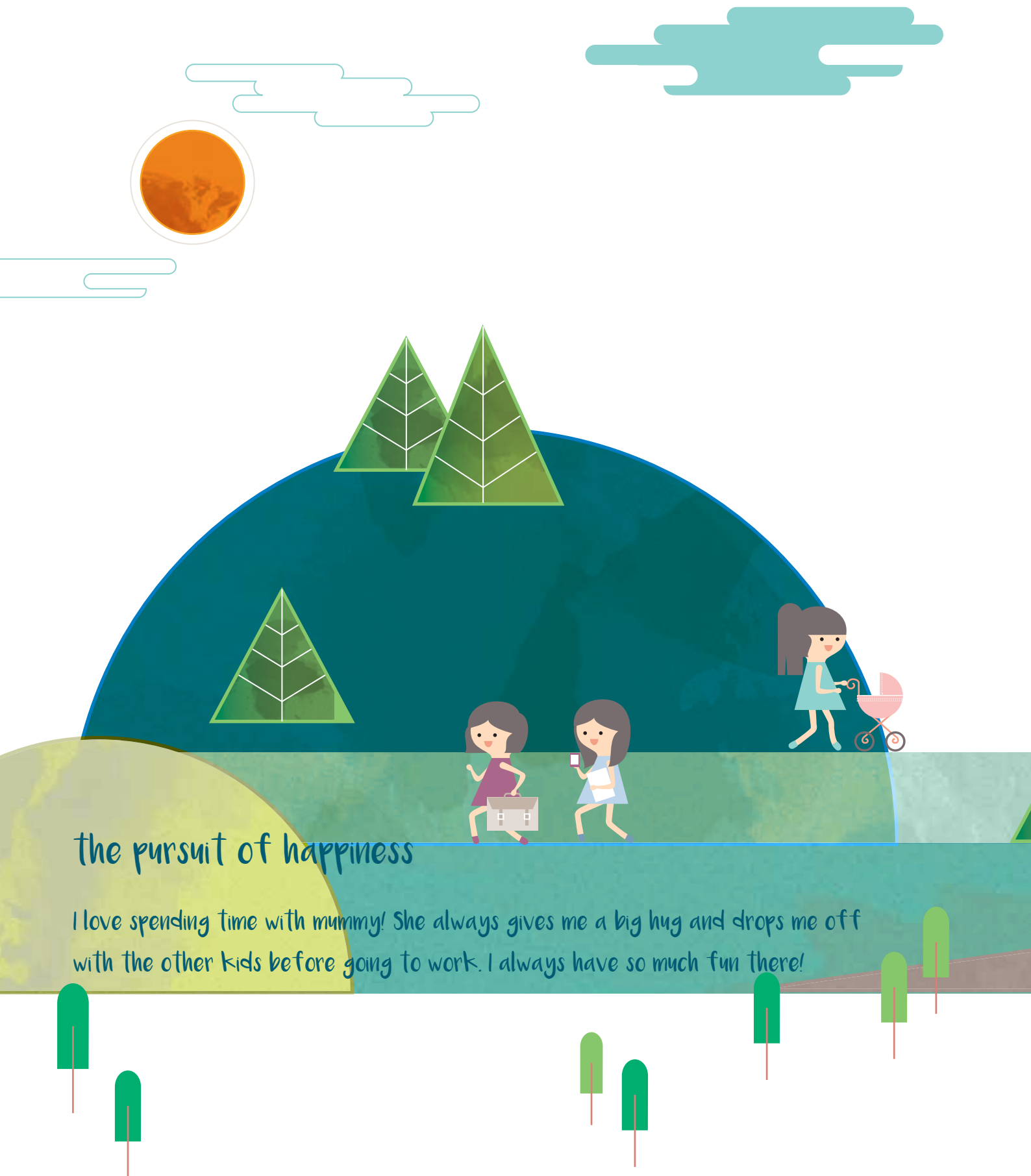
SCOPE 2

Electricity has been calculated from Group electricity bills. Electricity used by our office buildings, hotels, shopping malls and Building Materials Division has been used in this calculation.

CO₂ emissions from the use of electricity were derived using the emission factor published by the Malaysian Green Technology Corporation for the Peninsular Grid. In 2015, our purchased electricity usage produced 160,326 MT of CO₂e emissions.

SCOPE 3

Air travel GHG emissions were calculated point to point including the number of employees on board, distance and flight class. A centralised system is employed for the booking of the majority of short and long haul flights. The WRI GHG Protocol tool for mobile combustion Version 2.6 was used to calculate the CO₂e emissions from air travel. In 2015, Sunway Group employees took a total of 9,367 individual flights. These flights produced an estimated 2,214 MT of CO₂e emissions.

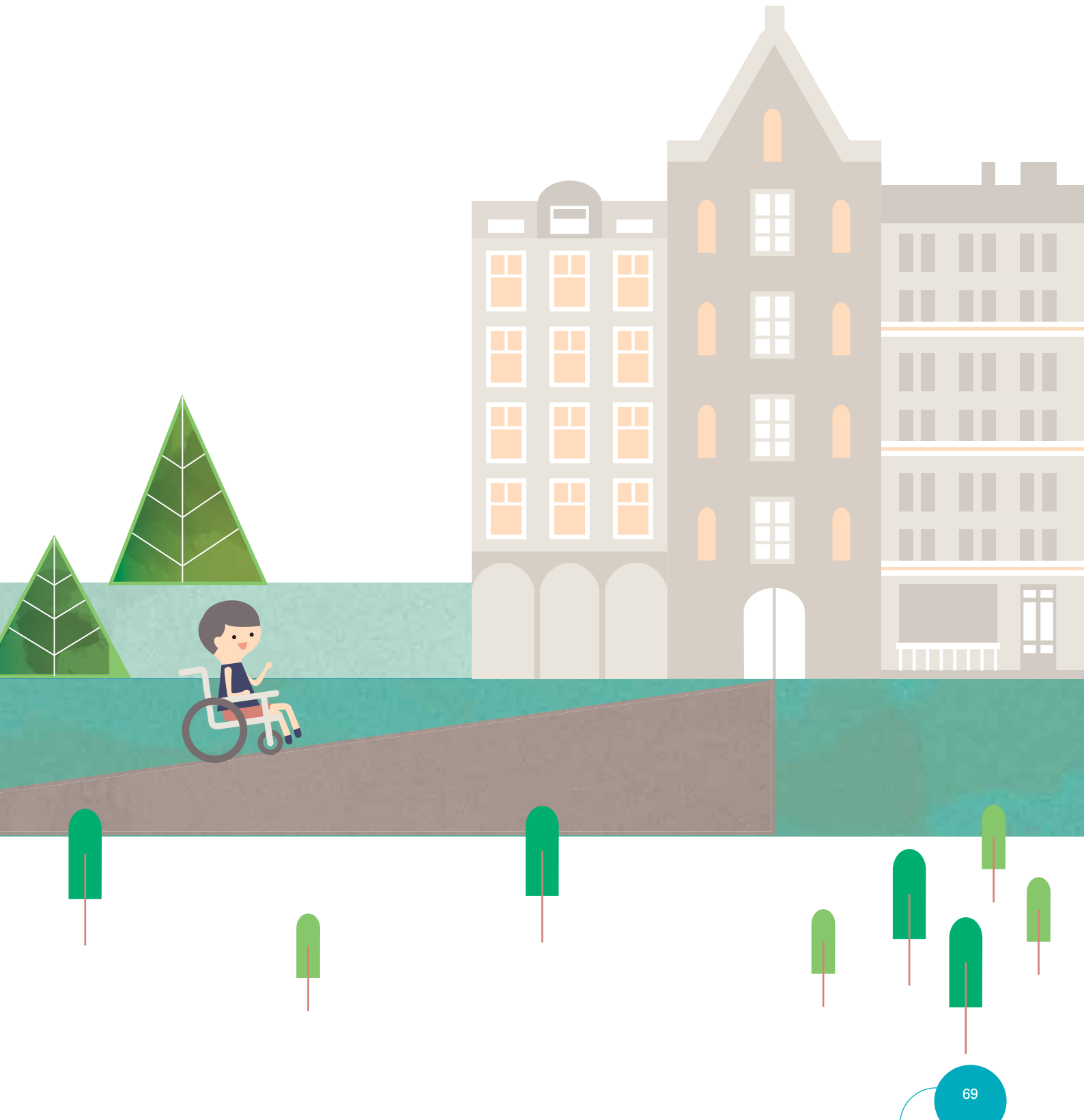


the pursuit of happiness

I love spending time with mummy! She always gives me a big hug and drops me off with the other kids before going to work. I always have so much fun there!

social

Our social commitment covers our responsibility to our employees and the communities that we serve. In 2015, we continued to engage with each stakeholder group to understand their needs more clearly so that we can improve our social impact on all stakeholders.



SOCIAL

At Sunway, we are acutely aware of how our business operations impact the social systems of local communities. Our social sustainability initiatives are categorised into Labour Practices and Decent Work; Human Rights; Society; and Product Responsibility.

SOCIAL: LABOUR PRACTICES AND DECENT WORK

Diversity and inclusion are important aspects of our responsible workplace practices.

A diverse workforce is better equipped to understand, relate and respond to the customers and communities at our multiple locations and regions.

This is essential for our continued growth as a diversified conglomerate with a multitude of businesses. We encourage individuals to grow and realise their full potential by providing fair and equal career opportunities.

In April 2014, we launched a Diversity and Inclusion Policy. The policy focuses on diversity and inclusion in three key areas that are essential to our long-term business success, competitiveness and growth.

1. **Talent** - Building a diverse talent pool in an inclusive workplace.
2. **Workplace** - Nurturing an inclusive workplace and culture to retain and develop our talent and maximise their potential.
3. **Community** - Building communities and enriching lives through Corporate Social Responsibility (CSR) focusing on education, healthcare and C.A.R.E. Projects - an acronym for Community Aid, Reach-Out and Enrichment.

TALENT

- Recruitment and selection
- Training and development
- Performance management
- Compensation and benefits
- Recognition and rewards
- Career opportunities
- Succession planning
- Employee mobility

WORKPLACE

- Workplace environment
- Flexible work arrangement
- Support facilities
- Communication
- Education and awareness
- Employee engagement

COMMUNITY

- CSR programme
- Donations and sponsorships
- Scholarships
- Green city initiatives
- Safe city initiatives
- Charity events



Our core value of Integrity, Humility and Excellence promote self-regulation skills. Quality and consistency are important to our investors and stakeholders.

Diversity encompasses all the differences that make each of us unique. Differences may be visible such as age, gender, ethnicity, language, abilities, physical appearance and cultural background. There may be underlying differences such as in thinking styles, beliefs, religions, nationality and education.

Our Diversity and Inclusion Policy provides a framework that:

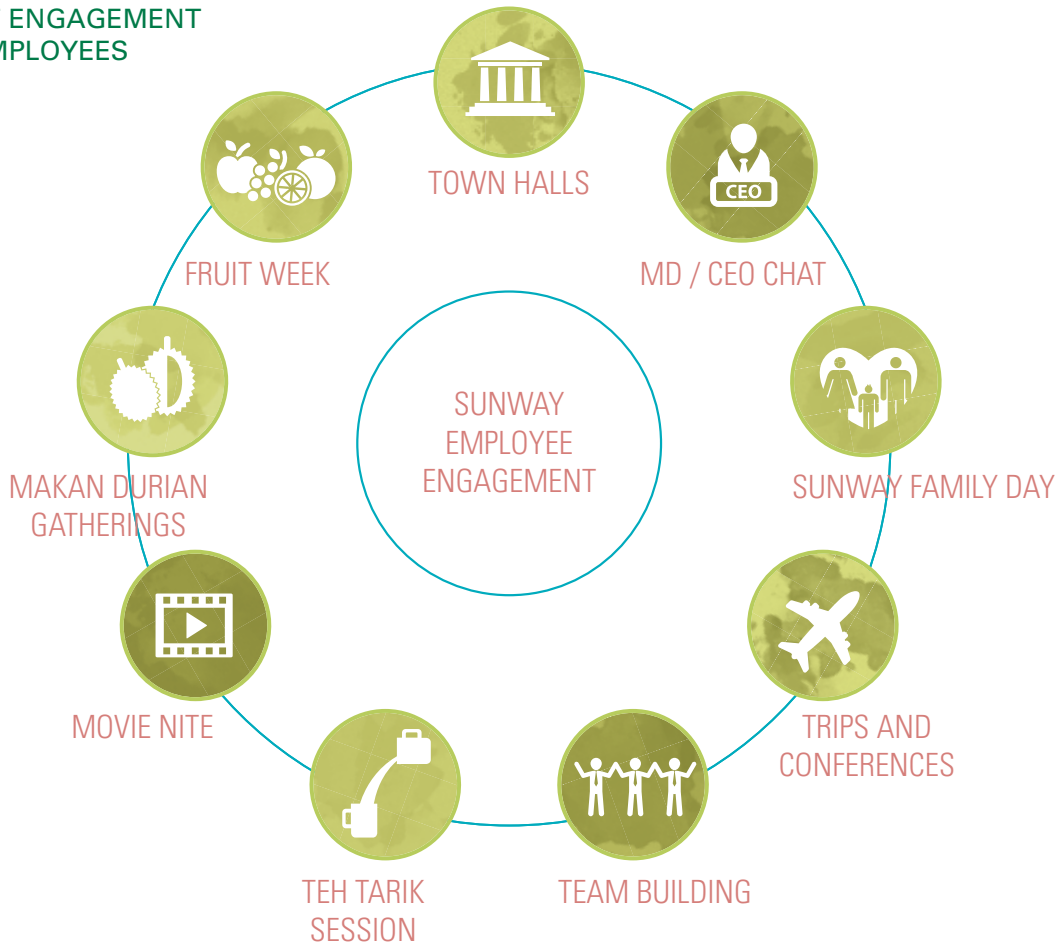
1. Enhances our reputation as an employer of choice by attracting and retaining a diverse pool of employees at all levels working in an inclusive workplace.
2. Improves and develops our employees in order to realise their full potential by providing fair and equal opportunities without discrimination.
3. Creates a workplace that values and utilises the contributions of employees with diverse ideas, backgrounds, experiences and perspectives for the growth of Sunway Group and the success of the customers and communities we serve.
4. Creates a workplace that promotes dignity and respect for all. A culture of zero tolerance for direct or indirect discrimination, victimisation, intimidation, bullying or harassment in the workplace.

Employee Engagement

Starting in 2012, Sunway partnered with Aon Hewitt to embark on an eight-year roadmap to continuously improve engagement amongst employees.

Employee engagement is defined as a heightened emotional connection with Sunway resulting in employees' willingness to extend 'discretionary effort' in their work. It is an extremely important measure, which drives positive organisational outcomes such as higher productivity, lower attrition and absenteeism.

METHODS OF ENGAGEMENT WITH OUR EMPLOYEES



We measure employee engagement on three fundamental pillars of individual behaviour:

- **Say** - Consistently speak positively about the organisation to co-workers, potential employees and most critically, current and potential customers
- **Stay** - Have an intense desire to be a member of the organisation
- **Strive** - Exert extra effort and engage in work that contributes to business successes

In 2015, Sunway partnered with Aon Hewitt in an initiative to gather feedback from employees. The study was designed to capture employees' opinions and reactions. Overall, 6,401 employees responded to the survey.

The survey was conducted between 18 May and 12 June 2015. It was available online, in kiosks and hardcopies. The survey comprised 62 multiple choice questions and two open-ended questions. 15 areas of work, known as engagement drivers, are shown in the diagram below. These drivers can potentially drive people's engagement in our Group. The engagement model goes beyond measuring people's satisfaction with each of these drivers. It prioritises the areas for improvement based on their potential impact on engagement and business performance. The engagement drivers are interrelated; they do not operate in isolation.

DRIVERS OF ENGAGEMENT



We strive to create a culture that attracts and retains engaged employees. Our employee engagement has adopted a 'whole person' approach as we continue to transform our Group culture. In Sunway, talent is the heart of business performance and innovation. This philosophy strengthens employee commitment and performance while paving the way to a lasting strategic advantage. The engagement roadmap below shows our current position and future goals to impact each and every individual at Sunway.

SUNWAY GROUP'S EMPLOYEE ENGAGEMENT ROADMAP



As Sunway REIT has relatively few employees, an Employee Engagement Dipstick Survey was preferred to the Group's Employee Engagement Survey (EES). The Dipstick Survey measured the current level of employee engagement and satisfaction levels of various engagement drivers at Sunway REIT. The results guide leaders and managers in improving employees' experience. The survey was held between 5 and 12 June 2015 and was available online and in hard copy.

Sunway Building Materials ensures each employee understands their role in their Company and how their contribution affects its success. The only way to achieve this is through engagement. Town hall meetings and dialogue sessions are held for employees of all levels, during which they are updated on the Company's journey, achievements and targets. All employees receive a message from the CEO through a quarterly email.

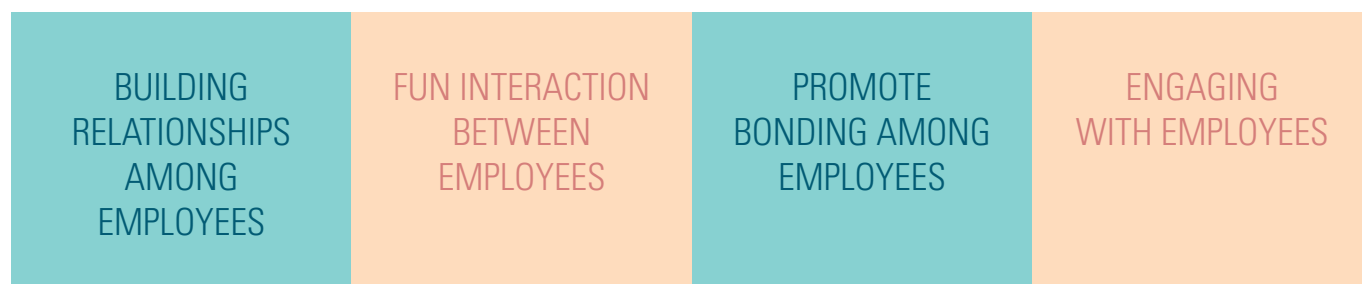
Top management nurtures a close relationship with all employees. Sales and production meetings are chaired by the CEO who discusses the previous month's performance and any company updates. Team building sessions are also held regularly for managers and executives.

In addition to the annual Aon Hewitt Employee Engagement Survey since 2012, Building Materials also began its own Pulse Survey. The Pulse Survey offers better analytics than many other polls and helped us understand our employees' satisfaction and engagement levels more clearly. These methods help us understand Building Materials' engagement trends and see which work for employees and which do not.

Upon receiving the EES survey results in 2012, Building Materials conducted focus groups to understand employees' views in more detail. An action plan was crafted to close the gaps. The Pulse Survey 2014 and EES 2015 showed significant improvement with Building Materials' engagement score improving by more than 30%. Currently, Sunway Paving Solutions EES score is 84%; Sunway VCP is 96%.

Sunway Property's social linkage organises various activities for all departments. These initiatives create a feeling of belonging and encourage stronger rapport building within the organisation. Fun-filled activities promote bonding within the workforce.

SOCIAL LINKAGE ACTIVITY OBJECTIVES



Sunway Resort Hotel & Spa's Employee Speak Out is an online portal for employees to raise any concerns. Feedback is collated by the Group Director of Human Resources (GDOHR) and discussed at the Hotel Executive Committee, where corrective action is taken.

Kelab Sosial Sunway (KSS)

Sports and social activities help forge closer relationships and togetherness with all employees. This leads to improved work quality and work-life balance.

KSS supports the Group's Corporate Social Responsibility (CSR) agenda and independent activities. KSS is joined by Sunway employees from across Malaysia.

KSS OBJECTIVES

- Support the Group's CSR activities
- Strengthen relations of Sunway's Business Units
- Foster family ties and create a sense of camaraderie among Sunway employees

KSS INITIATIVES

SPORTING ACTIVITIES	<ul style="list-style-type: none">• Netball competition• Pool and snooker competition• Badminton competition• Table tennis competition• Bowling competition• Futsal matches and training twice a month• Darts• Carrom• Sunway Discovery Walk• Bursa Bull Run• The Edge Kuala Lumpur Rat Race
NON SPORTING ACTIVITIES	<ul style="list-style-type: none">• Blood donation drive• Treasure hunt• Lunch talks• Talent time competition• Festive bazaar and sales• International and local trips• Group Corporate Centre annual dinner• Festive decoration competition• Sunway family day• Recycling activities
FITNESS	<ul style="list-style-type: none">• Yoga• Zumba• Gym
CSR	<ul style="list-style-type: none">• Stop Hunger Now• Light Of Hope in conjunction with Chinese New Year (CNY) Cheer, Hari Raya Cheer, Deepavali Cheer and Year End Cheer
DISASTER RELIEF ACTIVITIES AND DONATIONS	<ul style="list-style-type: none">• Yearly Natural Disaster Relief (local and international)

Training & Development

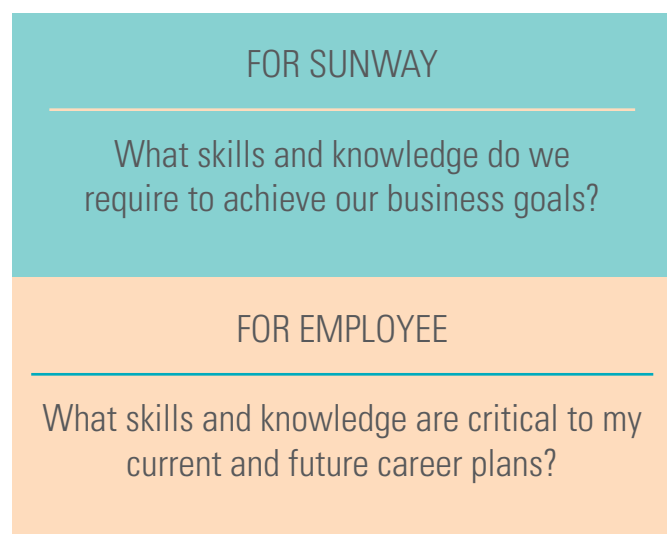
Employees are our greatest resource and their commitment has driven the Company to become what it is today. Career development at Sunway begins with ensuring our employees feel connected to our shared purpose and values and they understand the role they

play in helping Sunway succeed. We offer employees a variety of experiences to grow personally and professionally.

Learning is a priority and important to our success. We invest in our employees' professional and personal development and provide them with challenging and rewarding opportunities for career growth.

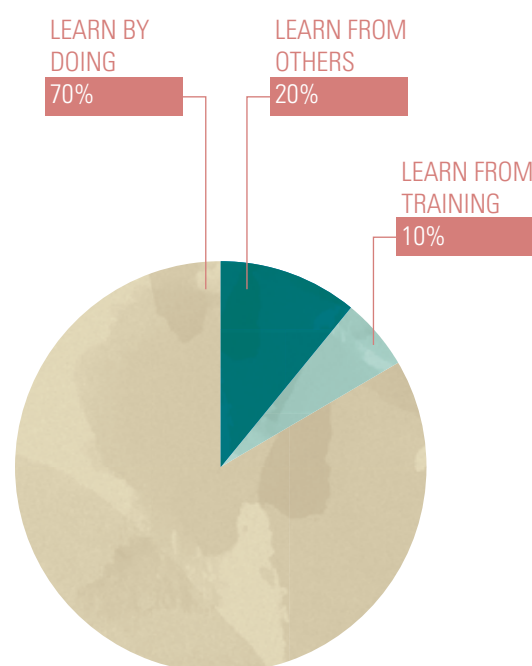
We do not consider it the Company's responsibility to ensure employees have the necessary skills to meet its long-term goals. Rather, we believe employees themselves should advocate for and be responsible for their own career development.

Career development is viewed as a form of partnership with employees. For example, Sunway Building Materials considers the perspectives of both the Company and the employee when designing career plans.



We adopt a three-pronged approach to employees' training and development based on the following learning principles:

THREE-PRONGED APPROACH TO EMPLOYEES' TRAINING AND DEVELOPMENT



THREE-PRONGED APPROACH TO EMPLOYEES' TRAINING AND DEVELOPMENT

LEARN BY DOING (ON THE JOB TRAINING)

We believe that involving employees in cross department and/or industry projects, short and/or long term assignments and job scope enlargement benefit our employees the most in terms of exposure and experience.

LEARN FROM OTHERS (COACHING, MENTORING)

We conduct mentoring programmes which allow employees to learn from senior management personnel. We facilitate the transfer of tacit knowledge and experience through these mentoring sessions. Coaching by managers is also adopted as an effective way of developing our people.

LEARN FROM TRAINING (FORMAL LEARNING INTERVENTIONS & STRUCTURED WORKSHOPS)

We provide intensive training programmes for our employees in addition to exposing them to on-the-job training, coaching and mentoring. These programmes not only emphasise employees' technical or functional skills, but also managerial capability and knowledge.

We consider two factors when devising a career development programme: the business plan and employees' career paths.

The competencies that Sunway needs from its workforce to be successful, and employees' motivation to succeed as individuals, are carefully considered. Devising career paths with our employees helps them envisage their options to succeed in Sunway. An employee may request for a transfer if he or she is deemed fit by the current and receiving division.

Signatory programmes designed to nurture our talents are summarised in the table below.

SUNWAY SIGNATORY PROGRAMMES DESIGNED TO NURTURE EMPLOYEES' TALENTS

SUNWAY CORPORATE ORIENTATION PROGRAMME FOR EMPLOYEES (SCOPE)

This half-day programme acquaints new employees with Sunway and helps them understand what they should expect from us. The programme provides insight into the organisation's past, present and future direction for growth. The EXCO members and senior management from various businesses are introduced along with the Group's Vision, Mission and Core Values.

MANAGING FOR EXCELLENCE (MFE)

This programme familiarises employees with Sunway's performance management system and the key stages of its cycle. Participants learn how to set their own key result areas and key performance indicators. They are also introduced to Sunway Leadership Criteria and its relevance to MFE. Participants practise practical performance planning and reviews to make learning more effective.

COACHING FOR EXCELLENCE (CFE)

This two-day programme introduces Sunway's coaching process including the necessary skills required. Participants learn the different coachee personalities that help facilitate the coaching sessions. All participants engage in role play to put learning into practice.

BUILD 1 PROGRAMME

This four-day three-night residential leadership programme was held in January 2014. BUILD 1 introduces the role of a Sunway manager. It covers how to drive the performance of others as well as planning and executing in line with the organisation's objectives. New managers learn how to motivate others through effective communication for better workforce engagement. The programme improves employee development and performance through leadership-related modules, case studies and team activities.

Sunway's Learning Framework

Our Learning Framework caters for the developmental needs of group-wide employees. The Learning Framework has a good mix of internationally-renowned and internally-developed programmes. We send selected employees to become certified to deliver some of the renowned programmes within the organisation.

We do not have fixed talent development, management programmes or frameworks.

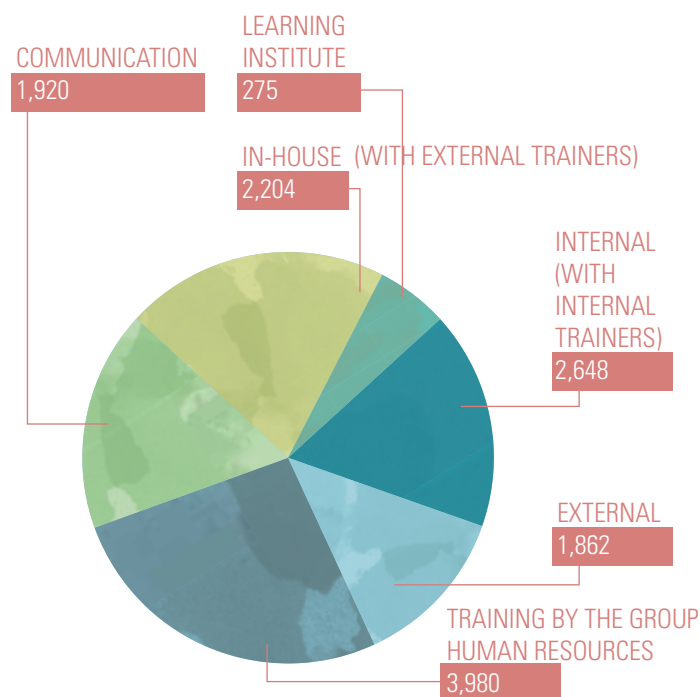
We assess the individual talent needs and provide relevant development accordingly.

At Sunway Quarry, all shotfirers must undergo the necessary training to obtain a licence from the Mines Department, which is the licensing authority. Quarry managers or relevant senior employees must hold a current shotfiring certificate.

All Sunway Building Materials employees have their own career plans. Managers discuss their aspirations, strengths, weaknesses and development plans. Every year, employees and managers identify relevant training and development programmes that complement the employee's aspiration and company's talent or capability needs. The Company invests in an employee's individual capability by providing development classes such as English courses, The 7 Habits of Highly Effective People training, coaching and counselling.

Sunway Property welcomes new employees with its unique Buddy Programme. New employees are assigned buddies to guide and assist them in the first four months of employment. The Buddy Programme reinforces cultural infusion and eases the transition for the new employee. New employees can slowly adapt to the working culture and there is always somebody accessible to answer queries about the Company and their job. This has proven to result in happier employees. It also has a learning institute which is a platform to drive learning and growth in areas of individual, team and professional development.

SUNWAY PROPERTY TRAINING HOURS BY CATEGORY IN 2015



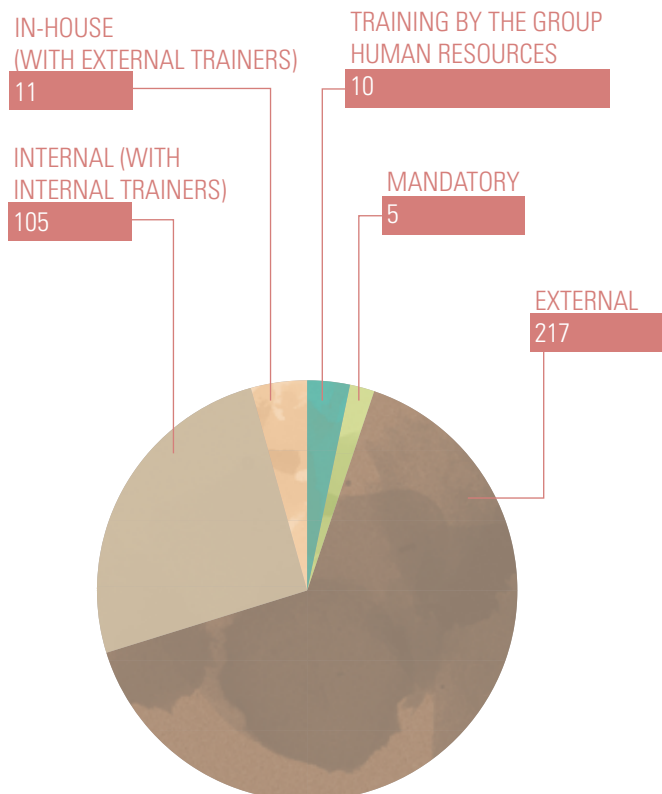
Attitude and appearance are essential elements for people working in hospitality. Our colleagues at Sunway Hotels receive training which enhances their grooming, presentation, communications and people skills.

Sunway Trading & Manufacturing has developed customised training programmes for its service personnel. These programmes ensure employees acquire the relevant knowledge and skills to repair customers' machines. Programme modules include quality customers service and safety; engine and related system; transmission system; brake system; final drive and undercarriage; steering and hydraulic system; electrical system and basic mechatronics.

Our selected mechanics attend skills training courses established by the Department of Skills Development under the Ministry of Human Resources. They also attend training courses conducted by our Sunway Machinery Training Academy. Regular training sessions are held by our service engineering department. On occasions, outstanding mechanics attend factory training in China and Japan.

Sunway Medical Centre continues to provide professional, development and learning opportunities to both clinical and non-clinical employees. A comprehensive programme of leadership, management and personal development courses is also available to all. All clinical employees must attend a minimum of 32 hours of training a year. A total of 348 training programmes were organised by Sunway Medical Centre. These consist of external, internal, in-house and mandatory training programmes conducted by Group Human Resources.

SUNWAY MEDICAL CENTRE TRAINING BREAKDOWN 2015



Sunway Medical Centre complies with the Continuous Professional Development (CPD) guideline on the minimum points for the renewal of the annual practising certificate. This is part of our commitment to ensure quality through our competent and excellent nursing workforce. There is an annual minimum credit points requirement for each professional group. The Nursing Board of Malaysia recommends nurse managers and above receive 35 to 40 points per year; staff nurses should obtain 25 to 30 points.

Sunway Construction has issued a list of competency training programmes, especially for its site workers and engineers. These programmes provide quality and safety knowledge before workers perform their jobs including:

- Construction occupational competency development for construction trade supervisors and foremen by the Master Builders Association Malaysia (MBAM).
- Scaffold Erection Training.
- Quality Assessment System in Construction Awareness & Assessor Training, targeting Quality Engineers and the operations team.
- Rigging and Sliding / Forklift Competency Training for workers and subcontractors.

As part of its commitment to people development, Sunway Construction sponsors Bachelor in Construction Management and Contract Administration Programmes in addition to its Safety/Health Officer Course.

Two core training programmes at Sunway Construction are the Project Management Professional (PMP) Certification Programme and Construction Core Programme (CCP). These qualifications are key to anyone who works in the construction industry.

PROJECT MANAGEMENT PROFESSIONAL (PMP) CERTIFICATION PROGRAMME

Sunway Construction endorsed the PMP Programme in 2013 to sustain the Company's competitive edge. This programme keeps workers abreast with the best project management knowledge and practices. PMP is aligned with the Project Management Institute's (PMI) Project Management Body of Knowledge (PMBOK). Ultimately, it leads to internationally-recognised PMP certification.

Eligible managers who aspire to pursue project management as a career goal attend a Project

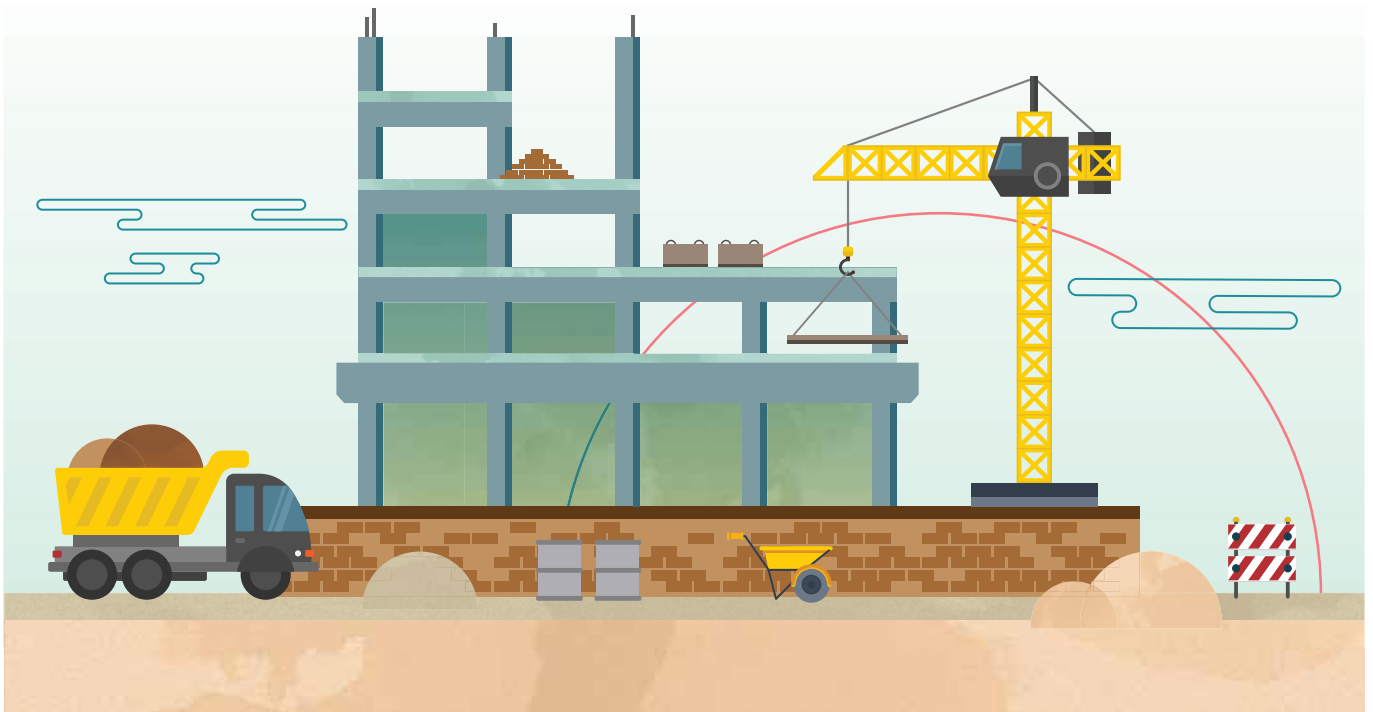
Management Fundamental Workshop. The experiential training teaches the fundamentals of project management based on 10 PMBOK knowledge areas. Competency gaps are identified during the workshop for development purposes. 70 practicing managers have enrolled on this workshop since 2013.

Following the workshop, recommended managers prepare to sit for the PMP certification examination by attending a series of PMP preparation weekend classes. Out of 35 managers recommended to pursue PMP certification, eight have been certified to date, which represents 22% of them.

CONSTRUCTION CORE PROGRAMME (CCP)

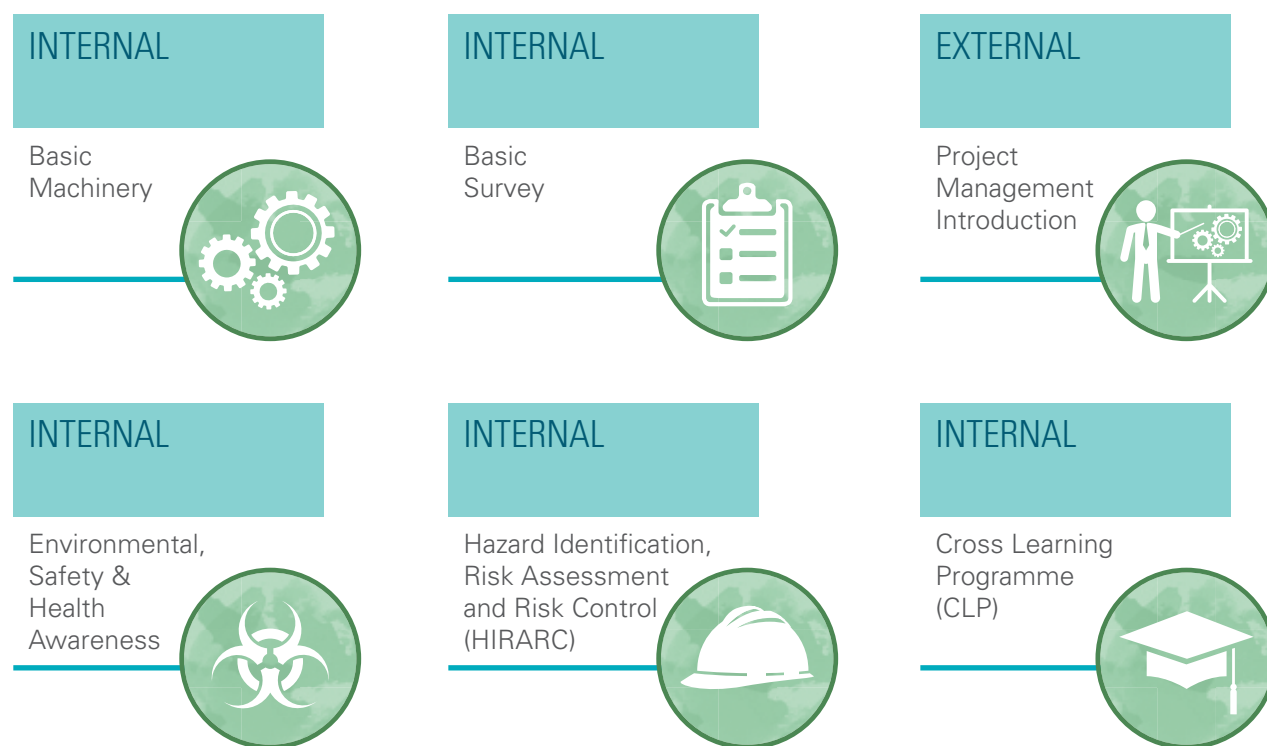
We introduced the CCP in June 2015. CCP equips our engineers with the overall knowledge of the construction industry.

- Project management
- Planning and organising
- Engineering
- Finance management
- Environmental, safety and health management
- Construction management
- Contractual management
- Quality management
- Human resource management



The CCP topics conducted in 2015 are listed below; the remaining will commence in 2016. A target of 143 employees has been set for each module. We achieved an average attendance rate of 60% across all sessions, with 86 employees attending each session on average. A total of 2,856 man hours were utilised for this CCP programme.

CCP INTERNAL AND EXTERNAL TRAINING TOPICS



SUNWAY MACHINERY TRAINING ACADEMY

The Sunway Machinery Training Academy was established in October 2010. It is accredited by the Department of Skills Development (Jabatan Pembangunan Kemahiran) under the Ministry of Human Resources Malaysia.

The academy delivers certified technical training for heavy construction machinery mechanics. The

training also benefits employees by teaching the skills, knowledge and expertise required to repair heavy construction machinery.

In 2014, the Construction Industry Development Board (CIDB) Malaysia awarded Sunway Machinery Sdn Bhd with an "Appreciation Certificate" for achieving The 1st Hydraulic Bored Pile Machine Operator Competency Training Programme accreditation in Malaysia.

TRAINING ACADEMY ACHIEVEMENTS IN 2015

49 PARTICIPANTS

Graduated from our Backhoe Loader Machine Operator Competency and Hydraulic Excavator Machine Operator Competency training programmes. CIDB issued certificates of competency to all course graduates.

TWO COACHES AND 45 APPRENTICES

Graduated from our Hydraulic Bored Pile Machine Operator Competency apprenticeship training programme. CIDB and Sunway issued certificates of competency and attendance to all graduated coaches and apprentices.

OVER 20 PARTICIPANTS

Graduated from our Forklift Operations and Safety training programme. Sunway issued certificates of recognition to all course graduates.

EMPOWERING YOUNG TALENTS AND FUTURE LEADERS OF SUNWAY

Sunway University's affiliation with Harvard University's Asia Centre has given young professionals the opportunity to be trained by Harvard fellows. This five-day leadership programme is also known as the Executive Leadership School (ELS). The customised curriculum for 21 to 30 year olds is developed by the Centre for Asia Leadership Initiatives (CALI) fellows.

The programme is based on courses, teaching and research from Harvard Kennedy School, Harvard Business School and the Harvard Graduate School of Education. Personal leadership, network building, communication and confidence building are covered and it targets young leaders in Asia.

Delegates learn from the various workshops, talks and discussions. They also participate in group activities such as interaction and sportsmanship. The Dialogue in the Dark sessions introduce delegates to a new, brief and exciting experience on communication without sight. The sessions open up new possibilities to provide fresh new perspectives on a totally different scale. As of December 2015, 56 employees have attended the Harvard Asia Leadership Camp.

Middle and senior leaders, identified as potential successors under the Talent Advancement Programme (TAP), are eligible for funding for MBA programmes. They may also gain Harvard Club membership and attend the prestigious Arbinger's Core at Work workshop. Executive Coaching is provided to ensure that talents are on the right career track. As of December 2015, 53 employees have received sponsorship as part of the Harvard programme.

Inspiring Our Employees

SUNWAY PROPERTY'S PRIDE OF ASSOCIATION

Our focus remains on developing employees and giving them a strong sense of belonging to the larger corporation. We believe in creating careers, not just giving jobs. Sunway Property's Pride of Association is an avenue for employees to visit Sunway Property's show houses. The customer value proposition of our properties is showcased. Employees experience the quality, innovation and functionality features embedded in these properties and feel proud of being associated with such high-quality products.

Sunway Property's Defect Warriors communicate our promise of quality to customers. Employees have the option to improve their knowledge of the Company's products through cross-departmental learning. They are briefed on the Company's projects and unique selling points and are also trained to identify defects.

CHAMPIONING WOMEN INITIATIVES AT SUNWAY

We support our people by providing a conducive work environment and enhancing their overall personal wellbeing and development.

40% of our 14,000 employee base are women, which support the government's push to include more women in the nation's workforce.

Since 2013, we have introduced a host of new initiatives to attract, retain and develop women in the workplace.

In May 2015, Prime Minister YAB Dato' Sri Mohd Najib bin Tun Abdul Razak launched the 30% Club. The 30% Club is a group of chairmen and business leaders who are committed to bringing more women onto Malaysian corporate boards to inculcate diversity and inclusiveness. Tan Sri Dr. Jeffrey Cheah is one of the founding chairs of the Malaysia 30% Club.

Our corporate diversity strategy builds an inclusive culture that empowers every employee to succeed. The strategy's initial focus is improving gender diversity. We are committed to developing all employees' talents and increasing the number of women in leadership positions. There has been an increasing trend of women in Sunway's management over the past three years.

BENEFITS PROVIDED TO OUR FEMALE EMPLOYEES

FLEXIBLE WORKING ARRANGEMENTS

- Flexible working arrangements have been introduced to all working mothers
- Option to clock in at set times between 8 am and 10 am
- Still able to complete their core working hours while juggling family commitments
- Working from home and part time on a case-by-case basis

DESIGNATED CAR PARKING BAYS FOR PREGNANT WOMEN

- Designated car parking bays were introduced in Menara Sunway in 2013

EXTENDED MATERNITY LEAVE

- 90 days: Additional 30 working days to the statutory 60 days
- Sunway is the first private, local conglomerate in Malaysia to offer this benefit

MOTHER'S ROOM

- Mother's room established in Menara Sunway in 2013
- Fully equipped with comfortable chairs, a refrigerator, sinks, electrical outlets and cleaning supplies
- Replicated in Sunway Pyramid, Sunway Resort Hotel & Spa, Sunway University and Sunway Medical Centre in 2013

CHILDCARE CENTRE AND SUBSIDY

- R.E.A.L Kids preschool centre was established to help working mothers
- Resulted from an alliance forged between R.E.A.L and Sunway Century Sdn Bhd
- Conveniently and centrally located in Sunway Resort City, the centre is accessible for working mums
- Sunway has offered academic fee discounts to employees since the academic programme commenced in January 2014
- Partial subsidisation of tuition fees at R.E.A.L Kids Sunway from July 2015

NETWORKING EVENTS

- Four-day Mother's Day Charity Sale, in collaboration with Generating Opportunities for the Learning Disabled (GOLD), raised over RM8,000 for the children of the GOLD Centre.
- First Networking Event for Women held in 2013
- Senior Women Leaders Network Event held in 2014
- Both events included a knowledge sharing session and round table discussion, focusing on how Sunway supports women's career progression more effectively

Good Practices In The Workplace

WOMEN IN MANAGEMENT	2013	2014	2015
% Women in management*	35%	34%	36%
% Women in top management**	24%	22%	20%

* The number of female managers over the total number of managers

** The number of female top managers over the total number of managers

Competitive Benefits

At Sunway, we offer a total reward package that helps us attract, retain and motivate the very best people in the industry. We offer a highly motivating environment in which to work and develop. Employee performance is rewarded, particularly if they demonstrate commitment to servicing clients effectively and maximising shareholder value.

We offer a competitive base salary with performance-based rewards that are driven by the scope of each role, responsibility and individual performance.

Specific benefits vary according to business units. However, all receive a comprehensive benefits package that is competitive and relevant to their particular markets.

CENTRAL LABOUR QUARTERS

Sunway Construction relies on its workers, many of whom are from overseas, to carry out construction activities. Employee welfare is a prime concern for Sunway and we ensure that all measures are taken to safeguard the welfare of these individuals.

All work sites are equipped with proper rest areas, toilets and canteens for the workers use. CLQs are erected at specific sites when required to house the workers in centralised accommodation. The CLQs eliminate the presence of makeshift construction workers' quarters, petty crime and other unsavoury activities. The CLQs are equipped with basic facilities such as double bunk beds, wardrobes, fans, clinics, a cafeteria and centralised kitchen for the workers' comfort. The division maintains 24-hour security at the CLQs. Strict identification is also practised and monitored by the CLQ enforcement team to address public insecurities.

What's Interesting?

SUNWAY LAGOON THEME PARK

- Sunway Lagoon theme park Annual Pass for employee and family members
- Staff E-Wallet
- Free tickets to Sunway Lagoon theme park events

SUNWAY HOTEL

- Employee Share Option Scheme (ESOS)
- Discounted rate for purchase of property, education, theme park tickets, medical and shopping mall

SUNWAY GROUP

- Education assistance and tuition refunds at the 12 Sunway Education Group's institutions for employees to further their studies.
- Subsidised tuition fees for R.E.A.L Kids Sunway programmes. All confirmed employees with a minimum of one year's service are eligible.

PROVIDING SUNWAY EMPLOYEES WITH EDUCATION ASSISTANCE

Employees wishing to further their studies may take advantage of Sunway's education assistance and tuition fee discounts at its 12 educational Group institutions, including Sunway University and Monash University Malaysia. Between 2012 and 2014, 437 employees have enjoyed this benefit.

Employees can undertake their Masters at Sunway's partner universities such as Victoria University and Lancaster University. They may opt for a professional qualification in accountancy such as ACCA or ICAEW at Sunway TES.

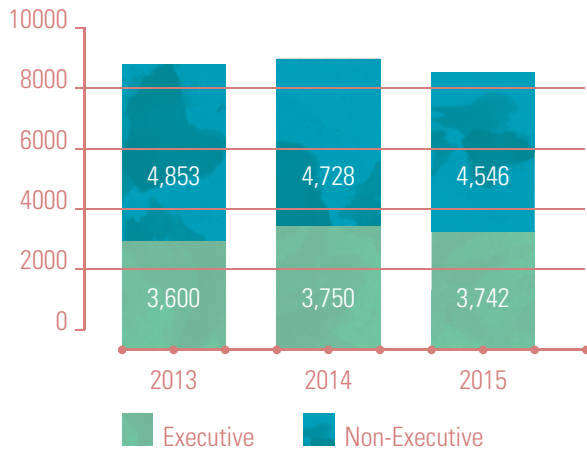
We recognise that employees have different development needs and have built a Learning Framework that consists of several learning approaches.

Firstly, learning from education includes a variety of international leadership and personal development programmes including the JCF's speaker series, Harvard's leadership programme, 'The 7 Habits of Highly Effective People' and 'Situational Leadership'. Secondly, learning from others includes coaching and mentoring. We also provide a platform to enhance learning on the job via cross-functional exposure and special projects. As of December 2015, 1,156 employees have attended The 7 Habits of Highly Effective People; 137 have attended BUILD 1.

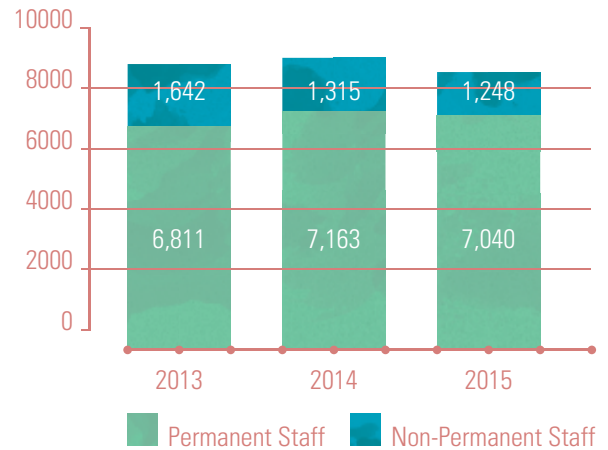
A Diverse Sunway

Diversity is a part of us. Workplace diversity helps employees mutually respect one another. Our employees often work in groups or teams with varied work styles. Sunway employees recognise the many strengths and talents that diversity brings to the workplace and they gain respect for their colleagues' performance.

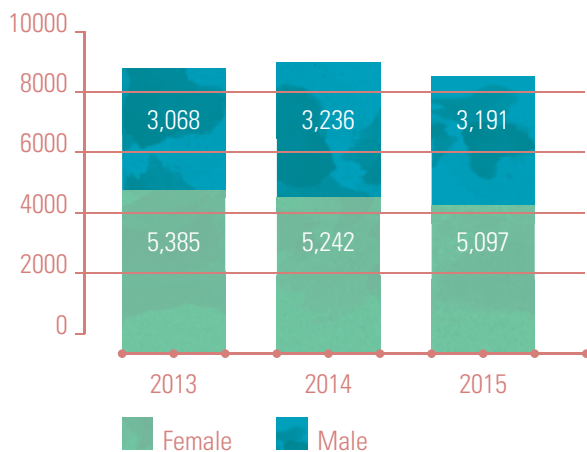
WORKFORCE BREAKDOWN BY TYPE



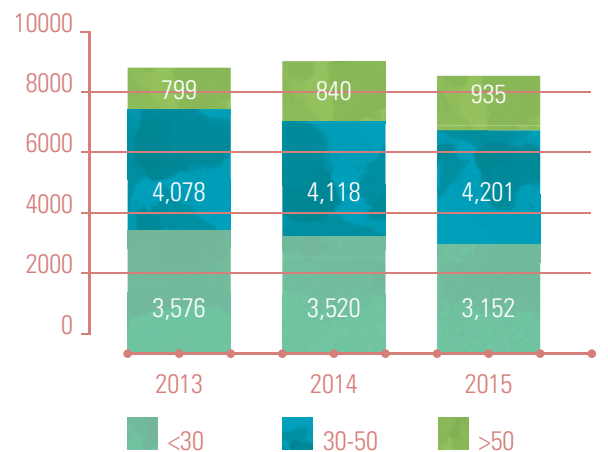
WORKFORCE BREAKDOWN BY CONTRACT



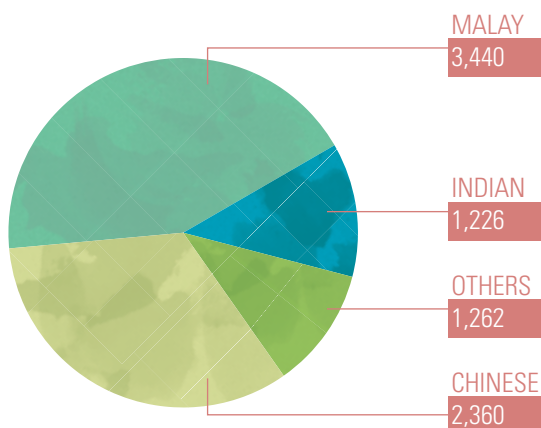
WORKFORCE BREAKDOWN BY GENDER



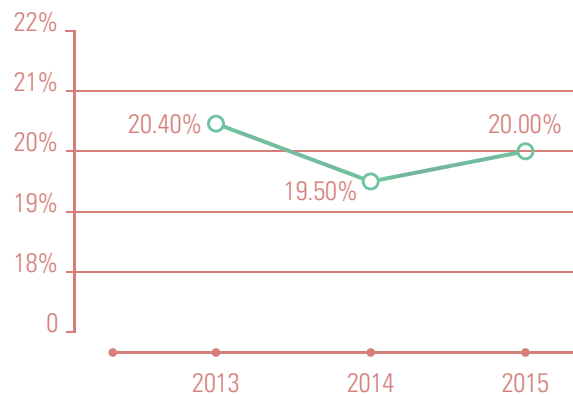
WORKFORCE BREAKDOWN BY AGE GROUP



WORKFORCE BREAKDOWN BY RACE

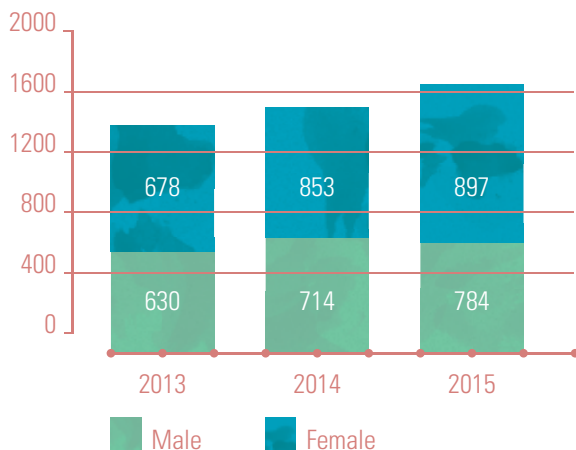


EMPLOYEE TURNOVER RATE*

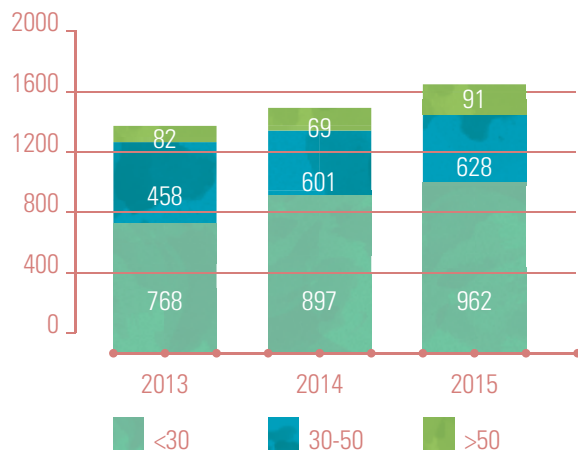


*Turnover rate is the total number of employees who resigned over the overall number of active employees, excluding foreign workers

EMPLOYEE TURNOVER BY GENDER



EMPLOYEES TURNOVER BY AGE GROUP



Championing Diversity

Diversity is one of Malaysia's major sources of strength. The current workforce is more diverse than previous decades with many businesses embracing diversity as a driver for profitable and stable growth. We leverage diversity to drive performance, strengthen the quality of our workforce and improve the nation's economic competitiveness. Our diverse employees come together in unison and in one spirit through our CSR programmes spanning all 12 businesses across 50 locations worldwide.

Sunway comprises representatives from five social demographics: Seniors, Baby Boomers, Generations X, Y and Z.

Our HR statistics show that 55.8% comprises millennials, 38.8% Generation X and 5.3% Baby Boomers. As part of employee engagement, we

improve access to a greater array of experiences and perspectives, bringing levels of competitive advantage to attract and retain our diverse talents.

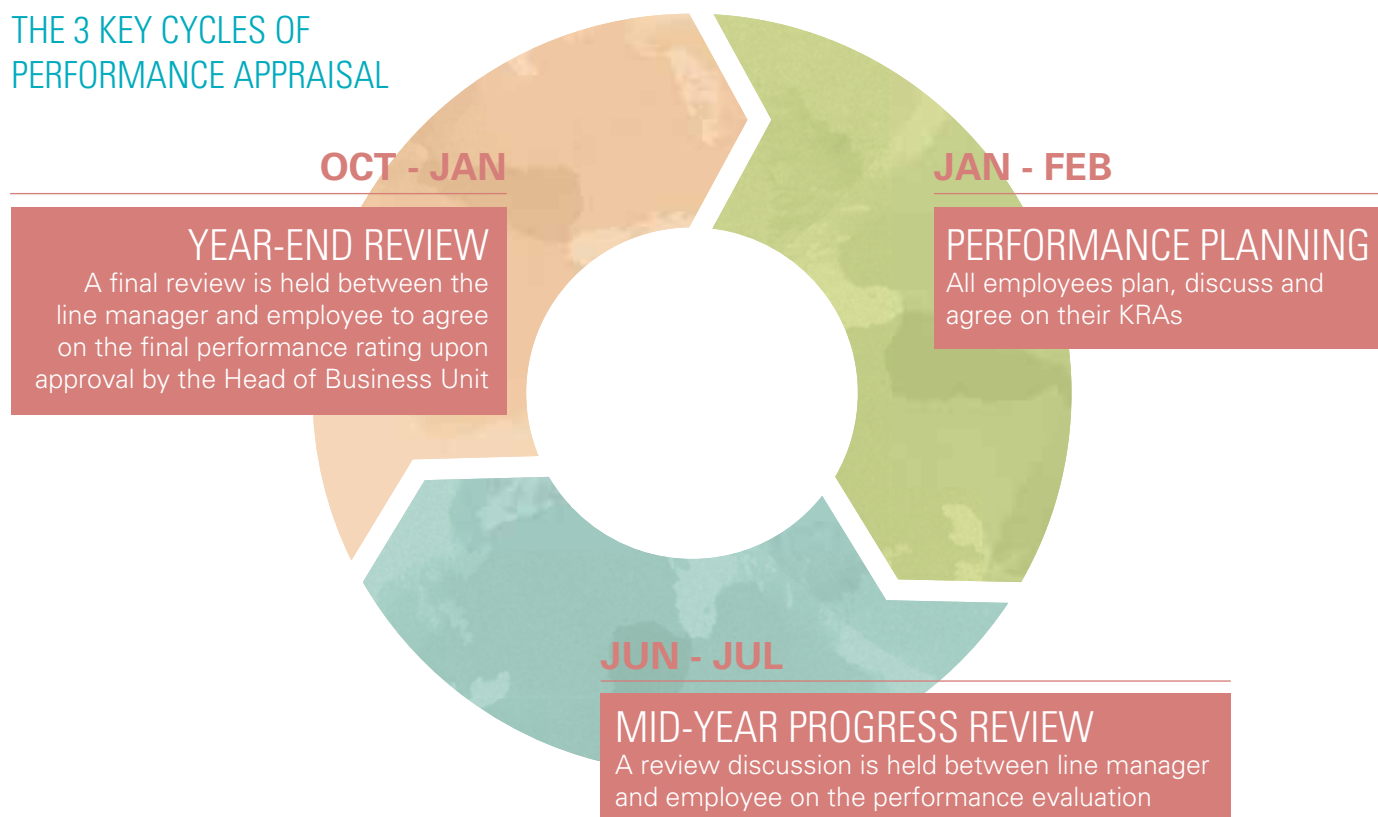
Our diversity and inclusion policy aims to create a culture that respects and values one another's differences.

It promotes equality and diversity while encouraging the growth and development of employees in a unique Malaysian multicultural environment. We are indeed building a better Malaysia in Sunway.

Performance Appraisal

In Sunway, performance management is referred to as Managing for Excellence (MFE). MFE covers all executive and non-executive permanent employees within the organisation. Most employees now use our electronic system, eMFE.

THE 3 KEY CYCLES OF PERFORMANCE APPRAISAL



These ratings are used to calculate performance-based rewards such as salary increments, bonuses, long-term incentives, talent management and succession planning. The ratings help us identify, develop and retain talents. It also helps in our Performance Improvement Plan to manage employees in the 'Unacceptable' rating category. Coaching and feedback from line managers and employees are ongoing between the performance planning, mid-year reviews and year-end reviews.

We use a five-point Likert Scale performance rating. 'Exceptional', 'above expectation', 'met expectation', 'below expectation' or 'unacceptable' can be selected to rate employees' individual KRAs, competencies and overall performance.

Starting from the Company's Business Plan, objectives are cascaded down to each level of employees within the organisation. Key components and weights are 1) Key Results Areas / KRAs (70%); 2) Competencies (30%); and 3) Development. We apply the balanced

scorecard approach in planning the KRAs into four perspectives: Financial, Customer, Internal Processes and Learning & Growth.

PERFORMANCE MANAGEMENT AND KEY BENEFITS

We work to continuously improve our Performance Management System. We introduced a Career Conversation Guide to help employees and managers understand their career aspirations and envisage how they can grow with the company. Our web-based HR portal allows employees to share knowledge for their easy reference.

The Group's salary structure is reviewed annually in line with the general industry practice. Benchmarking is carried out periodically to monitor the market to ensure that cash and total remunerations remain competitive. In 2014, our benefits were broadened to cater to a wider level of employees including non-executives.

With businesses spanning 12 diverse industries, we are able to offer unique benefits to our employees such as discounts to our theme parks and malls; hotels room rates; and Sunway Medical Centre benefits.

Our Total Reward Statements communicate the overall value of each individual employee's financial rewards such as base pay, incentives and employee benefits. Employees have also enjoyed the benefits of the Employees' Share Option Scheme (ESOS). The ESOS structure promotes a culture of reward based on merit. The vesting amount depends on the performance of the respective employees with higher performing staff vesting a higher proportion of options.

Recognising Achievements

We are proud of our accomplishments and recognise that they are due to the hard work and dedication of our employees. Recognising employee excellence is an essential part of Sunway's culture.

Our employees are our greatest asset and we want to identify those worthy of recognition. We want to reward excellent practice, achievements, long service, innovative work and outstanding performance across Sunway. Our long service awards recognise the value of our loyal and dedicated long-serving employees. Awards are given to employees who have reached 10, 20 or 30 years of service.

YEARS OF CONTINUOUS SERVICE	NO. OF RECIPIENTS IN 2015	AWARD VALUE (RM)	AWARD TYPE
10 years	53	1,000	Gold Pendant
20 years	80	10,000	Gold coins OR Gold Necklace & Gold Bracelet
30 years	1	20,000	Gold coins or Gold Necklace & Gold Bracelet

Sunway Property's Excellence Award recognises employees who have made significant contributions to the Company. Rewarding employees' outstanding performance also motivates others to excel.

Sunway Property's Recognition Express rewards employees who demonstrate good behaviour beyond the normal course of duty. In 2015, a total of 94 were given out at Sunway Integrated Properties (SIP) and 28 at Sunway Properties Facilities Management (SPFM).

Occupational Safety And Health ("OSH")

Sunway is a leading property and construction group in Malaysia. Inevitably, the nature of business operations creates risks and hazards for workers and the public. Air and water pollution, noise, hazardous materials and solid wastes are common by-products of the construction process. We protect the safety and health aspects of all parties. We are also subject to relevant laws and regulations in Malaysia on occupational safety, health and environmental protection.

As a responsible company, we protect public safety by implementing prudent safety measures.

We emphasise continuous system improvement through a structured safety, health and environmental management system. Sunway subsidiaries have been certified by SIRIM QAS International Sdn Bhd and IQ Net for OHSAS 18001 and ISO 14001.

QUALITY, ENVIRONMENTAL, SAFETY AND HEALTH MANAGEMENT SYSTEM ("QESH")

Safety is a shared responsibility. At Sunway Construction, we empower all levels of leadership to achieve ESH excellence. We embrace a sustainable Environmental, Safety and Health (ESH) culture across the board. Ultimately, we envisage achieving world-class ESH standards.

The ESH Department at our headquarters drives various safety and health initiatives. It defines the framework by which the Company can continually improve its safety and health performance. Each ESH department is responsible for creating a culture in which employees understand their contribution to ESH excellence. The framework has been designed through astute strategies and standardised implementations to ensure occupational risks are reduced to practicable levels. All project team members are responsible for implementing this framework to safeguard the wellbeing of our employees, business partners and public members.

The Group had introduced an integrated QESH Management System known as QESH Policy for the Construction division in 2009. This integrated management system optimises resources and standardises processes for domestic and overseas projects. The QESH Policy conforms to international

standards to ensure products and services are well defined in terms of quality, safety, environment and health at every stage of construction.

ESH training such as ESH Management system internal auditor training is compulsory for all site employees including ESH awareness, hazard identification, Risk Assessment and Risk Control (HIRARC), slinging and rigging and basic forklift training.

Competency training programmes are attended by appointed relevant employees. Training covers:

- Competent Scaffolder
- Authorised Gas Tester (AGT)
- Authorised Entrant & Standby Person for Confined Space (AESP)
- Safety and Health Officer (SHO)
- Site Safety Supervisor (SSS)
- Certified Erosion, Sediment and Storm Water (CeSWI)
- Certified Environmental Professional for Scheduled Waste Management (CePSWAM)

This approach ensures the respective works are conducted by competent staff with the minimum qualifications.

Sunway Construction also introduced various other initiatives to minimise accident rates and improve safety awareness of its partners, employees and workers. These include the Sunway Safety Merit System (SSMS), ESH Leadership Transformation Programme, ESH Kaizen, and partnerships with clients and contractors.

DID YOU KNOW?

Sunway Construction has its own High-Level Environmental, Safety and Health Council (HLEC) led by YBhg. Dato' Dr. Ir Johari bin Basri, Non-Executive Director. The council serves as a platform for top management to identify, articulate and provide feedback on strategic environmental, safety and health issues. It acts as a sounding board for the ongoing ESH development and implementations to ensure short-term initiatives are consistent with long-term goals. The council meets quarterly and members include the Managing Director, Deputy Managing Director and Directors from the Property Arm.

We have identified that safety and health are most material to Sunway Construction, Sunway Building Materials and Sunway Quarry. These divisions have the heaviest safety footprint and we will prioritise these divisions in this section.

Sunway Building Materials

Sunway Building Materials has formed an active safety committee in all its plants under the Sunway Paving Solutions (SPS) and Sunway VCP (SVCP). All plants provide a conducive working environment and minimise all risks. Safety measures are extended to contractors and suppliers.

Sunway Building Materials is the only operator in the industry to install sensors on dangerous circuit points. Guards and devices are selected to suit operations for effective and safe operator use. Operations that are prone to jamming may not benefit from a fixed guard. In this instance, interlocked guards or presence-sensing devices are a more practical solution.

Emergency egress is considered when placing crossovers, aisles and passageways. We also equip conveyors with interlocking devices that shut them down during electrical or mechanical overloads such as product jams. They are wired to stop automatically once one conveyor stops. We equip conveyors with emergency stop controls that require manual resetting before the conveyor resumes. Unobstructed emergency stop buttons or pull cords are clearly marked within easy reach of workers. Continuously accessible conveyor belts have emergency stop cables that extend the entire length of the conveyor belt. This

approach ensures the cable can be accessed from any point.

We have a complete fire alarm system that is connected to the control centre panel. This panel can be activated manually when performing emergency drills. A safety override system, sensors and buzzers are also installed at all operation sites.

Our industrial vehicles such as loaders and forklifts have reverse gears installed. Finger cars and the cuber travelling inside the plant have a complete system of entry latching. This system shuts them off and activates a red revolving light if any gate is opened. The system can only be reset once the door is closed. The operator must verify the safe mode by resetting the control room back to normal.

Sunway Construction

Sunway Construction takes safety and health seriously and aims 'to achieve ZERO lives lost' at all project work sites. We have adopted best safety practices and refined these through continuous improvements and innovation.

All safety implementations have been studied for their feasibility, effectiveness and compatibility. A balance between cost and benefits is desired. Standardised safety practices subscribed by all Sunway Construction workplaces include daily morning toolbox meetings; compulsory safety inductions; a mobile platform for unloading materials; heavy duty industrial plugs and sockets; and edge barricade and catch nets. All risks from the nature of our activities are minimised while meeting the statutory requirements.

Sunway Construction has been certified with OHSAS 18001 Occupational Safety and Health Management System standards since 2001. We are implementing a robust and integrated QESH Management System throughout the organisation and at all projects that we undertake. We have established OSH-related procedures, specific OSH plans, safety and health instructions and relevant guidelines to ensure that the OSH Management System is well defined, structured and communicated to all parties. Innovation in safety and health is vital to accommodate advancing construction technology and an increasingly complex construction process arising from customers' expectations and cutting edge designs. Worksite improvements such as designing a Cage Fabrication Protection Frame (CFPF), ensure work risks are minimal. The CFPF is important when fabricating large-diameter bore pile cages. Such sizes were uncommon before we began constructing the Klang Valley MRT Package V4.

Collaboration Between Sunway Construction And Construction Industry Development Board Malaysia (CIDB)

On 1 July 2015, Sunway Construction signed a Memorandum of Understanding (MoU) with CIDB Malaysia during its annual Sunway Safety Week launch ceremony. This strategic collaboration aims to elevate the standard of ESH practices in Sunway Construction and its industry partners. Both parties will cooperate to implement ESH programmes, training and best practices in construction and related technology. All Sunway Construction projects will be assessed based on CIDB's Safety and Health Assessment System in Construction (SHASSIC). Sunway Construction is the first Malaysian construction conglomerate to sign an MoU with CIDB.

SHASSIC covers three main thrusts: documents check, site inspections and employee interviews. Based on the respective SHASSIC scores, customised training programmes or remedial measures are arranged to improve contractor safety and health management.

Sunway Construction has adopted the SHASSIC framework in Malaysia's first elevated electric Bus Rapid Transit system (BRT-Sunway Line) that was recently launched. SHASSIC has also been incorporated into the ongoing development of Sunway Velocity, which is scheduled for completion by 2018.

Sunway Safety Week

The Sunway Safety Week is a significant event in the Sunway Construction's Annual calendar from 1 to 7 July. It is celebrated by all stakeholders including employees, suppliers and business partners. Sunway Safety Week 2015, with the theme 'Partnering Towards ESH Excellence', was organised for the fourth consecutive year.

The safety week culminates with a top management site walk to all Sunway Construction workplaces. Top management inspected all areas and discussed ESH problems encountered during projects with project team members. They provided sound advice for further improvement. The Safety Week demonstrates the top management's commitment to the importance of ESH in the company.

Sunway Safety Merit System

The Sunway Safety Merit System (SSMS) is a self-regulated programme to raise ESH awareness. SSMS inculcates ESH culture in Sunway Construction's workforce and those of its business partners. This programme runs concurrently with the monthly inspection of the respective workplace.

Inspection scores are merit based and awarded for the inculcation of good practices, innovation and other initiatives. Bad practices, unsafe acts and conditions result in demerit points. The quarterly SSMS score is computed and compared with other workplaces. Four champions for each quarter and an overall champion are chosen for each fiscal year. Quarterly and overall winners receive cash prizes and a champion trophy.

SUNWAY CONSTRUCTION'S AWARDS FOR SAFETY AND HEALTH PRACTICES

- National Occupational Safety and Health Excellence Award 2005
- The Malaysian Society for Occupational Safety and Health (MSOSH) Gold Class II Award 2009 for project Parcel 17, Ministry of Housing and Local Government and Ministry of Women, Family and Community Development, Putrajaya
- Rihan Heights, a Sunway Construction project in Abu Dhabi, achieved 10 million Man-Hours Without Lost Time Injury in 2010
- Achieved 4 Star Safety and Health Assessment System in Construction (SHASSIC) rating for various projects including Parcel 7 and 8 Phase 2 Package A, Putrajaya and The Everly Hotel Putrajaya in 2011
- Achieved 5 Star SHASSIC rating for Klang Valley MRT Package V4 project, viaduct guideway and associated works from Section 17 Petaling Jaya to Semantan Portal with a score of 90% in 2014
- Achieved 5 Star rating in SHASSIC championing by CIDB for CP 4 project with a score of 93% in 2015
- Achieved 5 Star SHASSIC rating for Sunway M1 Citrine project with a score of 85% in 2015
- Achieved 4 Star SHASSIC rating for KLCC Package 1 project with a score of 82% in 2015
- 11 million man-hours accumulated without Lost Time Injury company-wide in 2015





Sunway Construction is committed to complying with the Occupational Safety and Health (Safety and Health Committee) Regulations 1996. It is compulsory to establish an ESH Committee at all project work sites. The ESH Committee comprises a chairman who is the project manager; a secretary who is the ESH Officer; members of Sunway Construction site management; and representatives of site staff and workers.

SUNWAY CONSTRUCTION SAFETY STATISTICS FOR CONTRACTORS AND EMPLOYEES

DETAILS / YEAR	2013	2014	2015
Worked Man-hours	15,384,615	16,376,137	14,676,640
Fatalities	2	2	2
Lost Time Injuries	5	5	2
Total Recordable Cases	7	7	4
Accident Frequency Rate (AFR)	0.46	0.43	0.27

Sunway Construction recorded some accidents in 2015. All of these cases were reported to DOSH and investigations have been completed. As a result, corrective action has been taken to prevent future recurrence across all SunCon work sites. Current standard operating procedures have also been reviewed to ensure all hazards and risks associated with all work processes have been assessed and mitigated. KAIZEN studies were also conducted to examine alternatives that are economical yet safe to use.

SUNWAY CONSTRUCTION'S ACHIEVEMENTS OF TARGETS

TARGET	STATUS	WHERE WE ARE NOW
To strive towards a ZERO life lost at all work sites		Unfortunately, two workers were fatally injured in 2015
To achieve an Accident Frequency Rate (AFR) of less than 0.3		The recorded AFR was 0.27
To achieve a monthly inspection score of 75% and above		Overall average monthly inspection score of 81.94% achieved
To achieve 3 milestones: 3.9 million, 7 million and 10 million man-hours without lost time injury		Highest man-hours achieved in 2015 was 10,442,768

Sunway Construction included AFR as an OSH target. The target of an AFR of less than 0.3 was determined by averaging AFR data for three years. The Department of Occupational Safety and Health Malaysia (DOSH) recorded a National Occupational Incident Rate of 3.10 in 2014; Sunway Construction's incident rate was 1.06, which is lower than the national benchmark.

GROUP ACCIDENT STATISTICS FOR 2015

ACCIDENT	DANGEROUS OCCURRENCE/ NEAR MISSES	OCCUPATIONAL POISONING	OCCUPATIONAL DISEASE	DENGUE
106	0	0	0	0

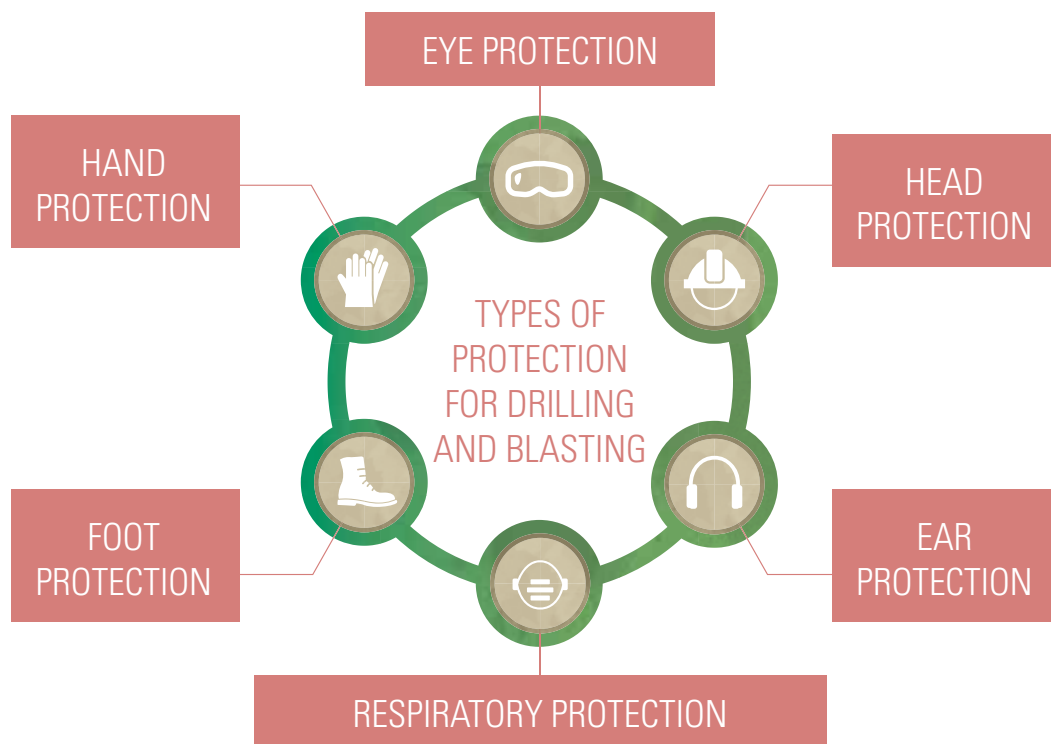
Note:

Group accident data was derived from Sunway Lost World of Tambun Theme Park, Sunway Carnival Mall, Sunway Giza, Sunway Hotel Georgetown Penang, Sunway Medical Centre, Sunway PFM, Sunway Putra Mall, Sunway Education and The Banjaran Hotsprings Retreat

Sunway Quarry

Sunway Quarry is a pioneer operator in Malaysia. It has vast experience in blasting and producing asphaltic material, aggregate and rocks to meet the demand of the particular industry. It provides materials for the concrete industry as well as bound and unbound bituminous products for highways, roads, infrastructure and railways.

Quarries are very dangerous, particularly if they are abandoned and disused. Prior to selection, a risk assessment is carried out to identify the relevant Personal Protective Equipment (PPE), proportionate to the risk involved. The main types of protection that are used regularly are described below.



All sites are subjected to a biennial environmental audit. Sunway Quarry adheres to the following environmental legislation:

- Environmental Quality Act, 1979.
- Environmental Quality (Clear Air) Regulations 1978.
- Environmental Quality (Environmental Noise Limits and Control) Regulations, 1997.
- Occupational Health and Safety Act, 1994.
- Protection of Wildlife Act 1972.

- National Land Code 1965 and Amendments

At Sunway Quarry, we routinely deliver monthly safety and environmental briefings to all employees and regular contractors employed on site.

We use only commercially approved explosives for blasting. Ammonium nitrate is kept in a purpose-built store more than 50 m away from any magazine boundary or storage area for lubricants, distillates or fuels. Deteriorated explosives are burned or detonated. Nothing is buried or discarded in streams or ponds.

Sunway Medical Centre

We have a set of regulations and practices to prevent employees from contracting infectious diseases. Infectious diseases are caused by pathogenic microorganisms, such as bacteria, viruses, parasites or fungi. We continue to educate our employees on:

- Strict isolation precautions
- Hand hygiene
- Personal Protective Equipment (PPE)

Types of PPE consist of gloves, 3-ply surgical masks, N95 masks, long sleeve isolation gowns, eye protection, coveralls, boots and Powered Air Purifying Respirators (PAPR). Types of PPE that must be worn are revised from time to time depending on the type of outbreaks by the WHO, MOH or CDC.

Sunway Hotels

Sunway Hotels place the highest priority on providing, maintaining and improving a safe and healthy working environment and system of work. This applies to all employees, contractors and visitors in accordance with the Malaysian legislation, appropriate regulations and codes of practice.

Employees are exposed to hazardous chemicals in the housekeeping, laundry, stewarding and engineering departments who are provided with appropriate tools and training. We are committed to reducing exposure to the lowest practicable levels; at least below the limits outlined in the Occupational Safety and Health Act 1994.

Food can be contaminated by handlers suffering from certain infections. These handlers may carry microorganisms in or on their bodies without showing symptoms of an infection. The most common illness, typhoid fever, is caused by *salmonella typhi*. This is more severe than the strain that causes normal food poisoning. All employees receive a typhoid vaccination every three years. The hotel also takes other precautions such as fogging and pest control to maintain the highest levels of hygiene.

Fire outbreaks in hotels are more complex than many other types. Hotels typically have high occupancy and guests may be unfamiliar with the building. Guests may not speak English or may struggle to understand oral or written directions. The major cause of fires in hotels are from smoking materials, electrical faults, cooking fires and arson.

CRITICAL SAFETY FEATURES AT SUNWAY HOTELS

- Smoke detectors in every room: If a fire starts in a room, the occupant has two minutes on average to evacuate. Smoke detectors warn guests of the imminent hazards, smoke or fire.
- Self-closing doors, such as fire doors and stairwell doors, save lives by confining the smoke, flames and heat and leaving evacuation routes clear.
- Sprinklers work to limit fire spreading from its origin.

Sunway Hotel Fire Fighting Team (HFFT) members are required to complete the Fire Prevention System Training at the Fire and Rescue Department (BOMBA). They must also be qualified to perform CPR and first aid. All contractors and casual labourers working on our premises must attend toolbox talks in which safety is prioritised.

We also check that all hotel fire extinguishers are tagged, working and within their expiry dates.

We conduct safety audits and inspections at all Sunway hotels three times a month. The safety audit covers all common areas such as F&B, engineering, the kitchen, housekeeping, laundry and linen, chemical storage, banquets as well as the front and back offices. All departmental work areas, electrical appliances, scaffolding, hand tools, gas equipment, fire-fighting equipment, lifting equipment, gondola, boiler, chiller and kitchens are inspected during the audit.

SUNWAY RESORT HOTEL & SPA HEALTH & SAFETY INITIATIVES IN 2015

- 2015 DOSH Excellence Award
- Biannual CPR & First Aid Training
- Ergonomics training by a Sunway Medical Centre physiotherapist
- Malaysian Society Occupational Safety & Health (MSOSH) Competition
- Dengue Awareness Talk by the Majlis Perbandaran Subang Jaya (MPSJ)

Sunway Pyramid Shopping Mall

Sunway Pyramid shopping mall ensures all of its operations staff attend training conducted by the Construction Industry Development Board (CIDB). CIDB is an agency entrusted by the Government to develop the Malaysian construction industry. In line with ISO requirements, all contractors and/or tenants must submit the Work Permit Application Form to the Management Office for approval prior to the commencement of all work in the shopping mall. They must adhere to rules and regulations, and enforce the penalty system stated in the Work Permit Application Form.

Sunway Lagoon Theme Park

Sunway Lagoon theme park conducts regular emergency response exercises at all its six parks to ensure its teams are prepared for any emergency. The emergency response team conducted an exercise at the Scream Park on 29 July 2015. The drill was slightly more challenging than usual as it was in a covered building. However, all fire safety systems were in place and the staff handled the situation well.

The safety of our guests and staff is our number one priority. Staff are required to undergo basic occupational first aid training in addition to other mandatory certifications.

The number of recorded incidents resulting in guests requiring medical attention has reduced due to the improved safety awareness of guests enjoying the park.

Sunway Lagoon theme park is committed to protecting the health and safety of all persons including visitors, employees, and contractors. We will be responsive to their needs and will comply fully with the legislation and operational standards in force. We will continue to instil this safety awareness in others.

SUNWAY LAGOON THEME PARK ACCIDENTS AND INJURIES SUMMARY

YEAR	VISITORS	EMPLOYEES	CONTRACTORS
2013	2	3	NIL
2014	8	5	1
2015	7	5	NIL

SOCIAL: HUMAN RIGHTS

We believe there is an unquestionable link between sustainable development and human rights. We are committed to conducting our business in a manner that respects the rights and dignity of all people. We respect internationally recognised human rights and require employees to report any human rights abuse in our operations or in those of our business partners.

Sexual Harassment and Violence

We view sexual harassment as serious misconduct that undermines the integrity and respect of employees' working relationships. Sexual harassment encompasses any unwanted sexual conduct with the effect of verbal, non-verbal, visual, psychological or physical harassment that is perceived as:

- Placing a condition of a sexual nature on the victim's employment;
- An offence or humiliation or a threat to the victim's wellbeing but has no direct link to his or her employment.

Sexual harassment may be of a verbal, non-verbal or gestural, visual, psychological or physical nature. It is not necessarily confined to acts committed in the workplace and covers work-related social functions, work assignments outside the office, work-related conferences or training sessions, over the phone or through electronic media.

An employee found guilty of any form of sexual harassment faces disciplinary action which ranges from a final warning to dismissal without notice. However, an accused employee has the right to appeal against the punishment meted out to him or her. We also take severe disciplinary action against those submitting false complaints.

Non-discrimination and Equal Opportunities

Each of us should be treated with respect and dignity. We do our utmost to provide equal opportunities to ensure that employment decisions are based on merit and performance. Race, religion, gender, age, nationality or disabilities are not influential factors and we pledge to eradicate any forms of discrimination or prejudice in the workplace.

Freedom of Association and Collective Bargaining

Freedom of association and the right to bargain collectively are part of the four core labour standards recognised by the International Labour Organisation and the Universal Declaration of Human Rights. Sunway works closely and enjoys good relations with the unions. Transparency and openness are encouraged in the workplace and the rights of employees are respected. This good working relationship leads to a greater sense of work ownership while safeguarding employees' rights and interests. Sunway's employees are represented by four unions.

BUSINESS UNIT	NAMES OF UNION	NO. OF UNION MEMBERS	NO. OF EMPLOYEES COVERED BY CA
Sunway VCP Sdn Bhd	Non-Metallic Mineral Products Manufacturing Employees' Union	16	29
Sunway Lagoon Club Sdn Bhd	Club Employees Union Peninsular Malaysia	10	11
Sunway Hotel Seberang Jaya	National Union Of Hotels, Bar & Restaurant Workers Peninsular Malaysia	52	103
Sunway Hotel Georgetown	National Union Of Hotels, Bar & Restaurant Workers Peninsular Malaysia	29	77
Total	4 Unions	107	220

Sunway cooperates with the unions and discusses any rising employment issues with them. These unions are the principal body in negotiating for and on behalf of its members.

Child, Forced and Compulsory Labour

At Sunway, we operate in a way that respects the human rights of all associates. The people in our supply chains and the communities in which we operate are also covered. Our human rights policy recognises that while governments have the primary responsibility to protect human rights, individuals may also be affected by our activities. In all of our operations, we:

- Provide a safe and healthy workplace for our associates.
- Do not use child labour.
- Do not use forced, prison, indentured, bonded or involuntary labour.

- Prohibit discrimination in our hiring and employment practices.
- Prohibit physical abuse and harassment of associates, as well as the threat of either.
- Support the freedom of association and the rights of workers and employers to bargain collectively.

All people should be treated with dignity and respect and we conduct our business in a manner consistent with this principle. We comply with all applicable employment and human rights laws and regulations wherever we have operations. We also expect our suppliers to do the same. Our human rights policy is summarised in our Code of Conduct and Employee Handbook.

Sunway complies with the Children and Young Persons (Employment) Act 1966 and all other employment acts. We are pleased to report that there have been no incidents of discrimination or risk to freedom of association and collective bargaining. There have been no reported incidents of risks of child, forced or compulsory labour. There were no violations of human rights involving the rights of indigenous people at any time in the Company's history.

SOCIAL: SOCIETY

CSR has augmented Sunway Group's business model, operating strategies and corporate culture for more than four decades. We actively engage with our stakeholders and the communities we serve.

We approach CSR through championing three key focus areas of Education, Healthcare and C.A.R.E. (Community Aid, Reach-out and Enrichment) Projects.

CSR forms an integral part of our business framework and strengthens the sustainability of our businesses as we expand our presence worldwide. Intertwined with Sunway's core values of Integrity, Humility and Excellence, we remain committed to creating a positive and far-reaching impact on the nation and mankind through our CSR programmes.

Education



I like to see young minds being educated. Education brings out the best in young people. That is why I am so passionate in giving to society through education.

Tan Sri Dr Jeffrey Cheah, AO,
Founder and Chairman of Sunway Group



At Sunway, the philosophy of giving to society is never an afterthought. It is a steadfast commitment embedded in the very fabric of its past, present and future.

Since 1986, Sunway Group has played a crucial role in Malaysian education, bringing quality higher learning to our community and country.

It has significantly changed the education landscape, having pioneered and popularised industry-changing developments such as the widely acclaimed twinning programmes in Malaysia. Sunway institutions have produced first-class graduates through partnerships with top-ranking global universities. Enrolment numbers in Sunway institutions have grown steadily year after year. Today, the institutions have more than 30,000 students; approximately 30% of these are international students from 80 different countries.

Educational success means much more than university rankings and enrolment numbers to Tan Sri Dr. Jeffrey Cheah, AO, Founder and Chairman of Sunway Group. As one of his personal hallmarks, Sunway's involvement in education extends far beyond the business realm. Over the years, Sunway has given generously to society through education, which is a vital vehicle to enrich and improve lives.

The Sunway Education Trust Fund was established in March 1997. It undertakes this key role on behalf of Sunway by managing and administering operating surpluses from the Sunway Education Group (SEG) institutions for the benefit of students. These surpluses are reinvested into the institutions or disbursed as scholarships and research grants.

THE BIRTH OF THE JEFFREY CHEAH FOUNDATION

In March 2010, the Sunway Education Trust Fund was converted to the Jeffrey Cheah Foundation (JCF).

The ownership and equity rights of SEG's 12 learning institutions were transferred to JCF, making it the largest education-focused social enterprise in Malaysia. Valued at more than RM720 million (now in excess of RM1 billion), JCF crystallises Tan Sri Dr Jeffrey Cheah's vision and aspirations into a timeless commitment to benefit future generations to come.

Governed by a distinguished Board of Trustees, JCF safeguards these institutions to provide quality education for present and future generations. A good education at the highest level should not be denied to those deserving. There should be avenues for students from disadvantaged backgrounds to succeed, through scholarships.

JCF is founded on the fundamental premise of giving to society, a philosophy that has governed the Sunway Education Trust Fund since its inception in 1997.

Through JCF, operating surpluses are ploughed back into the institutions or disbursed as scholarships and research grants. They are also used to improve facilities and faculties to ensure that sustainability, quality and education is prioritised.

This unique structure is a first-of-its-kind in Malaysia for private education institutions, modelled on some of the oldest and most eminent universities in the world.

As of 2015, JCF has disbursed in excess of RM210 million in scholarships to thousands of deserving students in various fields of study.

The JCF Community Scholarship is also awarded to deserving youths. Established in 2002, this scholarship supports them in taking the pivotal step to transform their lives for the better.

Sunway works closely with the JCF in most of its education initiatives. JCF was set up to ensure everyone who deserves a chance at quality education receives it regardless of creed, race or beliefs.

JEFFREY CHEAH FOUNDATION HIGHLIGHTS

- Awarded more than RM210 million in scholarships to thousands of students as of 2015
- Contributed over RM15 million towards funding the restoration and repair works for six of its adopted schools
- Sponsored RM300,000 to combat education inequity as part of our partnership with Teach for Malaysia (TFM)
- Invited more than 60 esteemed international speakers to speak at the Jeffrey Cheah Distinguished Speakers Series (JCDSS) since 2005, which has benefited more than 12,000 individuals
- Provided technical and soft skills training to over 100 students with learning difficulties such as Down syndrome, autism and Williams syndrome since 2006 under the Sunway Job Training Programme for special needs students
- In 2013, JCF generous benefactions to Harvard University to establish the Jeffrey Cheah Funds for Southeast Asia Studies
- In 2014, hosted over 20 world renowned economists from 15 countries to share their views at the inaugural Jeffrey Cheah Institute on Southeast Asia Conference

JEFFREY CHEAH FOUNDATION'S GUIDING PRINCIPLES

GIVING TO SOCIETY

QUALITY EDUCATION

VISION IN PERPETUITY

PARTNERS



TEACH FOR MALAYSIA

Since 2012, JCF has partnered with Teach for Malaysia (TFM), an independent, not-for-profit organisation, that enlists Malaysia's most promising future leaders in their mission to end education inequity. JCF provides annual sponsorship to help TFM achieve its mission of reducing the gap between rural and urban schools. To date, JCF has sponsored TFM for RM300,000.



GOLD

In 2012, JCF and Sunway collaborated with GOLD (Generating Opportunities for the Learning Disabled) with a pledge of RM100,000. The money funded the development of an ongoing social enterprise business model for the learning disabled. Sunway University's Sunway Institute for Social Entrepreneurship (SISE) assists the Hearts of GOLD project on behalf of JCF. This collaboration develops programmes and business plans which will equip special-need youths with skills that will sustain them through life.

TESTIMONIALS

“

Coming from an orphanage, I faced difficulties pursuing tertiary education due to my IC issues. But because I was given a scholarship by the Jeffrey Cheah Foundation, I am able to further my studies, just like everyone else in my home. I made lots of new friends and met lots of nice lecturers. This scholarship really changed my life. It gave me a university life to enjoy and memories to remember for the rest of my life.

Joey Ooi,

JCF Community Scholarship Recipient, Diploma in Graphics & Multimedia Design 2016

”

“

I was born in Sabah but have since moved to Semenanjung Malaysia. Growing up was a challenge ever since my father passed away. Although life was tough, through the help of the Society of St. Vincent de Paul, I was able to receive the Jeffrey Cheah Foundation Community Scholarship. The scholarship gave me a chance to pursue my dream in Information Technology and meet many people and make new friends. I am honoured to be a student of Sunway University, as the vast quality resources provided are excellent in helping students grow.

Mark Anthony,

JCF Community Scholarship Recipient, Diploma in Information Technology 2016

”

“

I believe staying positive and prioritising things in life will help me achieve my goals. I come from a single parent background and have lived in a charity home since I was nine due to my family's financial status. Tertiary education seemed very far away as I couldn't afford to pay the tuition fees, but this scholarship was my stepping stone to pursue higher education and obtain better career opportunities. Thank you Sunway, for this wonderful opportunity.

Matthew Shen,

JCF Scholarship Recipient, Bachelor in Information Technology (Computer Science) 2012

”

JEFFREY CHEAH TRAVEL GRANTS FOR SOUTHEAST ASIA STUDIES AT HARVARD

In July 2013, JCF made generous endowments to Harvard University to establish the Jeffrey Cheah Funds for Southeast Asia Studies: the Jeffrey Cheah Professorship and the Jeffrey Cheah Visiting Professorship. Both grants along with the Jeffrey Cheah Travel Grants will be supported in perpetuity.

These grants advance teaching and support scholarly engagement on Southeast Asia Studies at Harvard University. They enable a two-way flow of scholars and researchers between Harvard University and the Sunway Education Group. The contribution should provide the impetus to strengthen Malaysia as a centre for educational and research excellence in the study of Southeast Asia as a growing influence in the global community.

The Travel Grants help Harvard community members travel to Southeast Asia for research and study. Southeast Asia scholars and practitioners can also deliver lectures and conduct research at Harvard. In order to travel to Harvard from Malaysia, applicants must be:

- Continuing staff with at least one year of service in Sunway Education Group institutions; or
- Enrolled, full-time students from Sunway Education Group institutions.

ACADEMIC TIES WITH UNIVERSITY OF CAMBRIDGE

In 2014, JCF entered into an agreement with Gonville and Caius College, University of Cambridge ("Caius") to establish the Jeffrey Cheah Professorial Fellowship Fund with another generous benefaction. It will support two University of Cambridge professors who are Fellows of Caius, known as the Jeffrey Cheah Professorial Fellows, in perpetuity.

Each of the fellows will visit Sunway University at least once a year to deliver public lectures on academic development and conduct masterclasses.

The University of Cambridge is one of the top three universities in the world by the number of Nobel prizes won by its staff and alumni. The collaboration will significantly elevate the academic profile of the SEG. It will allow a two-way flow of scholars and researchers between Cambridge and Sunway.

ACADEMIC COLLABORATION WITH UNIVERSITY OF OXFORD

In December 2014, JCF signed a statement of intent with the University of Oxford in the United Kingdom. The two institutions agreed to collaborate on academic and cultural projects including the 4th Southeast Asian Studies Symposium. This event was held outside the University of Oxford for the first time at Sunway. The statement of intent was signed by Founding Trustee of JCF, Chancellor of Sunway University and Founder and Chairman of Sunway Group, Tan Sri Dr. Jeffrey Cheah AO; and Pro Vice-Chancellor, Professor Nicholas Rawlins on behalf of Oxford.

In December 2015, Tan Sri Jeffrey Cheah and Principal John Bowers QC from Brasenose College, University of Oxford signed a landmark agreement. This agreement supports two professors from the University of Oxford who are Fellows of Brasenose, known as Jeffrey Cheah Professional Fellows. The agreement also supports the Jeffrey Cheah Scholars-in-Residence programme. This programme allows two Sunway University academics or postgraduate students to perform research and study in Brasenose College for four weeks each year. The Jeffrey Cheah Professorial Fellows and Scholars-in-Residence initiatives are in perpetuity. Each fellow will visit Sunway at least once a year to deliver lectures and seminars and provide advice in their areas of expertise.

The University of Oxford is a world-leading centre of learning, teaching and research. It is the oldest university in the English-speaking world. This partnership with Oxford illustrates JCF's commitment to continually strive to become the education hub of Southeast Asia.

SCHOLARSHIPS FOR THE DESERVING

At its 2015 Scholarships and Awards Ceremony, JCF awarded over RM45 million in scholarships to more than 3,000 deserving students. JCF has awarded more than RM210 million in scholarships to thousands of deserving students since 1997. JCF helps students fund their studies through over 15 types of scholarship schemes such as the JCF-Sunway Group Scholarships, the Sunway Talent Scholarships and the JCF Community Scholarships.

JEFFREY CHEAH DISTINGUISHED SPEAKERS SERIES (JCDSS)

Sunway has been bringing world-class thought leaders to Malaysia since 2005. The JCDSS is a free public lecture series organised at Sunway University.

JCDSS provides the community with an opportunity to listen to experts and luminaries share their knowledge. They cover a broad range of current topics of business,

arts, science, medicine and technology. JCDSS provides a platform for intellectual discourse and lifelong learning.

More than 12,000 individuals have attended talks by 60 eminent international speakers through this socially-responsible programme. Past speakers include professors and experts from Harvard University, Harvard Business School, University of Cambridge and University of Oxford.

SCHOOL ADOPTION AND RESTORATION WORKS

Sunway school adoption and restoration works are part of Sunway Group's CSR. These initiatives improve students' learning environment while providing opportunities and access to quality education.

Sunway Group and JCF have donated more than RM15 million to fund restoration and upgrading works to improve the learning environment for six of its adopted schools nationwide.

SUNWAY'S CONTRIBUTION TO SIX ADOPTED SCHOOLS

SMK BANDAR SUNWAY

- In 1995, Sunway continued the construction of the school that was abandoned by a previous contractor at a cost of RM3 million In 1995
- Contributed more than RM500,000 to:
 - Build and paint fences and decorate the hall;
 - Paint the ceiling and mural and other repair works; and
 - Construct a covered walkway from the main school to the special school

SK BANDAR SUNWAY

- Contributed more than RM400,000 to repaint the school, entrance and fences
- Contributed RM150,000 for field patching and constructing the multipurpose facility, "Dataran PIBG"

SJK (C) CHEE WEN, SUBANG

- Raised more than RM1.2 million at an event to raise funds for building and upgrading works
- Contributed RM3 million towards the construction of a two-storey hall which comprises:
 - 10 badminton courts
 - A 646-seat auditorium that also serves as a cultural and arts space

SK CONVENT KLANG	<ul style="list-style-type: none"> Contributed more than RM1 million for large-scale restoration works
SMJK (C) YUK CHOY, PERAK	<ul style="list-style-type: none"> Contributed RM1.3 million towards the construction of the school's multi-purpose hall
SJK (C) GUNUNG HIJAU, PUSING, PERAK	<ul style="list-style-type: none"> Contributed approximately RM4 million towards the construction of the school's multipurpose hall, new classroom block and the purchase of tables and chairs

In 2013, Sunway Group and JCF also contributed RM50,000 to Kuen Cheng Girls' School to build a classroom.

INCULCATING GOOD READING HABITS

Reading with children is vital. Research shows that it is the single most important thing you can do to help your child's education. Sunway supports reading with the following initiatives.

The Star's "Step Up" Newspaper-in-Education (NIE) Pullout

JCF also donated RM80,000 to purchase 100,000 copies of The Star's "Step Up" NIE pullout. The pullouts were distributed throughout 2011 to selected Chinese schools in Perak. This initiative developed the teaching of the English Language through this 24-page bilingual education pullout.

SUNWAY'S JOB TRAINING PROGRAMME FOR SPECIAL STUDENTS

In 2000, the Kelas Khas or special education class was established in SMK Bandar Sunway. The class caters for students with learning disabilities such as Down syndrome, autism, hyperactivity and William's syndrome.

In 2006, Sunway Group started assisting the Kelas Khas to enrich the students' lives. In the same year, GOLD (Generating Opportunities for the Learning Disabled) formed a parents' support group. Sunway Group has

been supporting this non-profit organisation to help students maximise their potential and contribute to society.

These students were also selected for the Sunway Job Training Programme for special needs students, which commenced in February 2006. These students develop skills that will be useful for future employment. Sunway Medical Centre, Sunway Pyramid Shopping Mall, Sunway University, Sunway University and Sunway Resort Hotel & Spa also provided on-the-job training. This real-world experience under supervision by experienced personnel improves students' confidence, independence and social skills.

To date, some 100 students from various ethnic backgrounds have graduated from our job training programme.

CSR BOWLING FOR SPECIAL NEEDS STUDENTS

Sunway aims to develop the motor skills and build the characters of special needs students. From 2007 to 2014, the Group had organised sports activities including CSR Bowling for them to learn from qualified coaches at Sunway Pyramid Shopping Mall every Tuesday. Some have even progressed to represent Selangor in the national-level Special Olympics. Bowling added an element of excitement as the students acquired valuable and professional training.

HEARTS OF GOLD PROJECT

Sunway and JCF collaborated with GOLD (Generating Opportunities for the Learning Disabled) with a pledge of RM100,000. This donation funded the development of an ongoing social enterprise business model for the learning disabled. Sunway University's Sunway Institute for Social Entrepreneurship (SISE) has been assisting the Hearts of GOLD project on behalf of the JCF. SISE has developed programmes and business plans that will equip special needs youth with skills that will sustain them through life.

SUNWAY ENGLISH DEVELOPMENT PROGRAMME

Sunway initiated the Sunway English Language Development Programme in 2013. It began with the English Tutorial Programme for Form 4 students from SMK Bandar Sunway. Partnering with JCF and Sunway University, this programme improves English oral proficiency and addresses the challenges of learning English in the national school curriculum. These students are encouraged to participate in the annual English Public Speaking Competition organised by Sunway. This competition improves students' confidence to converse in English and speak in public.

SUNWAY-OXBRIDGE ESSAY COMPETITION

As part of Sunway's English Language Development Programme, Sunway also spearheaded the second annual Sunway-Oxbridge Essay Competition. This competition aims to raise education standards in Malaysian schools, particularly in the proficiency of English. The competition is endorsed by the Ministry of Education to improve students' English.

Open to secondary school students using the Malaysian syllabus, the competition is also jointly organised by The Oxford & Cambridge Society Malaysia, the Jeffrey Cheah Foundation, Sunway University and Monash University Malaysia.

Deputy Education Minister Dato' P. Kamalanathan presented total cash prizes worth RM28,000 and RM190,000 in Sunway bursaries to 26 winners of the Essay Competition 2015 at Sunway University.

The competition received some 2,000 entries from secondary school students across East and West Malaysia.

SULTAN OF SELANGOR CELEBRATES 70TH BIRTHDAY WITH 2,000 UNDERPRIVILEGED CHILDREN

On 10 December 2015, The Sultan of Selangor and Royal Patron of the Jeffrey Cheah Foundation, HRH Sultan Sharafuddin Idris Shah, celebrated his 70th birthday with 2,000 children from 40 welfare homes around Selangor and Putrajaya in a magical evening at the Sunway Lagoon amphitheatre. This is the second time the Jeffrey Cheah Foundation, Malaysia's largest education-focused social enterprise, has hosted a charity evening celebration for the underprivileged in the presence of Sultan Sharafuddin Idris Shah.

A NIGHT OF MUSICAL KALEIDOSCOPE

JCF raised RM70,000 for the Jeffrey Cheah Foundation Community Scholars at a charity recital, titled "A Night of Musical Kaleidoscope". This musical extravaganza was presented by the Perak Society of Performing Arts (PSPA) an International Ensemble on 22 August 2015.

Close to 800 showed their support for the initiative. It took the audience on a journey through the breath-taking lens of music history from Bach to Yiruma.

The PSPA International Ensemble was led by internationally-renowned conductor Eugene Pook, who has performed in prestigious venues around the world. It featured an equally-acclaimed clarinet soloist, Andrew Simon who is the Principal Clarinet from the Hong Kong Philharmonic Orchestra.

Sunway University Ensemble, whose members include the Jeffrey Cheah Foundation Talent Scholarship recipients, also performed at the event. It has gained a reputation as a community ensemble since it was established in 2008. It is highly sought-after in the community for corporate events and benefits.

All proceeds from the recital benefited the JCF Community Scholars who are from homes and orphanages in Malaysia. This year another 20 will receive the opportunity of a quality tertiary education. The scholarship covers full tuition, accommodation, living allowances and books.

Healthcare

Healthcare is our second CSR pillar and it is imperative for communities to take charge of their health. We strongly believe in the importance of raising healthcare standards in Malaysia and cultivating healthy living through various campaigns, publicity, education and action programmes. This is in line with the Ministry of Health's vision to work towards a healthy nation.

HIGHLIGHTS

- Committed to driving Sunway-owned buildings within Sunway Resort City (SRC) to become Malaysia's first 100% smoke-free township by 2018.
- Gave more than RM2.5 million to the National Kidney Foundation of Malaysia (NKF). This donation was used to purchase two customised NKF LifeCheck Mobile Health Screening units and promote public education initiatives.
- Contributed more than RM3 million to support the Malaysia Liver Foundation's mission to raise awareness of liver-related diseases.
- Provided more than 5,000 people with free public health screening annually via the Sunway Medical Centre health road shows.
- Initiated the "Let's Take 5" annual campaign to raise awareness, educate and empower people to take control of diabetes.
- Sunway Medical Centre's purpose-built Swan Convention Centre provides lifelong learning. It raises awareness of medical issues in the community and develops healthcare professionals. The venue and facilities are heavily subsidised and these events can be held free of charge.

KIDNEY AND LIVER HEALTH

Tan Sri Dr. Jeffrey Cheah sits on the Board of Trustees of the National Kidney Foundation (NKF) of Malaysia and the Malaysian Liver Foundation (MLF). In collaboration with the NKF, Sunway has successfully raised RM2.5 million from fund-raising dinners in 2006, 2010 and 2014. The funds from 2006 and 2010 were used to purchase two NKF LifeCheck Mobile Health Screening units. These vehicles perform health screenings around the nation and provide early detection and prevention of kidney disease. In 2014, the funds were raised for NKF to establish a kidney transplant promotion unit for nationwide use.

Since 1997, Sunway has contributed more than RM3 million to support MLF's delivery of public education, doctors' training programmes and research into liver diseases. MLF is the only national voluntary, non-profit,

charitable organisation in Malaysia dedicated to the prevention, treatment and cure of liver, gallbladder and pancreatic diseases through education, training and research.

MALAYSIAN LIVER FOUNDATION CHARITY DINNER

The MLF Charity Dinner 2015, themed 'A Tribute to Our Patron', was held at Sunway Resort Hotel & Spa. It raised over RM600,000 for public education, awareness programmes, doctors' training and research into hepatobiliary diseases.

The charity dinner was also attended by more than 1,000 guests including Sunway Group Founder and Chairman Tan Sri Dr. Jeffrey Cheah, AO, who is a Founding Trustee of MLF, and MLF President Tan Sri Dato' Seri Dr. Hj Mohd Ismail Merican.

The charity dinner was jointly organised by Sunway Group for the third time since its collaboration with the non-governmental organisation in 1997.

Funds raised from the charity dinner will help MLF establish international links with similar organisations worldwide. The funds will provide patients with the necessary support to cope with diseases of the liver, gallbladder, bile ducts and pancreas.

MLF's coffee table book, '19 Trail Blazing Years' by Tun Dr. Mahathir Mohamad was also launched at the event to commemorate its 19th year. The charity dinner was also held in conjunction with the 11th Liver Update 2015 which gathers specialists, medical officers and allied health professionals to discuss the current diagnostic tools and therapeutic strategies pertaining to hepatobiliary diseases.

Malaysian-born international singer-songwriter Yuna delighted guests with her enthralling R&B infused pop and jazz performance. The talented band 'N The Boys' featuring founder and songwriter Lord, who is one of Malaysia's '80s rock pioneers, also performed at the dinner and captivated the audience with classic rock ballads.

'GIVE A HEART' CAMPAIGN

Sunway Medical Centre launched the 'Give A Heart' campaign. This campaign highlights the threat of heart disease to women. This condition remains under the radar compared to other higher profile female diseases such as breast cancer. Sunway Medical Centre provided free CT Coronary Angiograms for financially disadvantaged women between June and December 2014. It also raised a total of RM100,000 for this

campaign by donating a portion of the fee from all CT scans done at the hospital to the campaign.

DIABETES AWARENESS

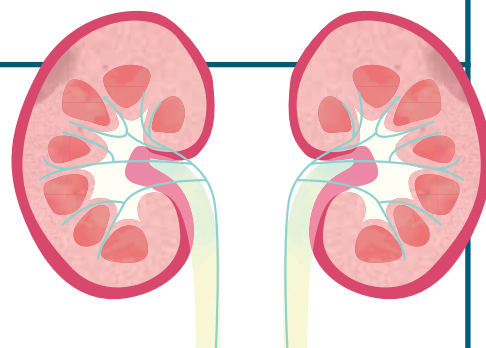
The annual diabetes campaign "Let's Take 5", spearheaded by Sunway Medical Centre, was launched in 2012. This campaign focuses on five diabetes complications affecting the brain, eyes, heart, kidneys and feet. It is held annually in November in conjunction with World Diabetes Day. The campaign includes exhibitions, screenings, activities, health talks and games to raise awareness as well as educating and empowering people to take control of diabetes, which is known as a 'silent disease'.

This year, Sunway Medical Centre is in the fourth year of its five-year Let's Take 5 campaign. This year's campaign is themed "Eliminate Diabetes" with a focus on the disease's effect and complications on the kidneys.

YEAR	THEME
2012	Think Diabetes
2013	See Diabetes
2014	Beat Diabetes
2015	Eliminate Diabetes
2016	Walk the Talk!

DID YOU KNOW?

- Malaysia has one of the fastest growing rates of diabetes in the region and diabetes is the leading cause of chronic kidney disease.
- Kidneys are the filters of our body. Healthy kidneys are extremely important for our wellbeing, yet many Malaysians do not take sufficient care of their kidneys.
- Chronic kidney disease is a long-term disease that has implications for health and quality of life.



The Fit2Climb Challenge was introduced in conjunction with Sunway Medical Centre's World Diabetes Day 2015 campaign. The diabetic-focused challenge was an extension of the existing LEAN Club programme, a holistic programme that addressed obesity in adults and children through healthy eating and lifestyle interventions. In order to qualify for the challenge, members of the public underwent a rigorous selection process starting in October 2015. The process included an interview with Sunway Medical Centre dietitians and diabetes educators. It also included a behavioural assessment and blood screening as well as weight, height and body mass index measurements. The chosen participants attended workshops to physically and mentally prepare themselves for the final climb up Broga Hill.

To stand a chance of winning, participants had to:

- Attend all workshop sessions
- Conquer the climb
- Lose at least 5% of their body weight
- Reduce their total body fat
- Lower their triglycerides

Noras'kin Mohamad, 33, won the individual category. She lost 14.6% of her body fat, 33% of her body weight and reduced her triglycerides by 13%.

Sunway Medical Centre also launched the "30 Days to Happy Kidneys" Campaign. The campaign encouraged kidney-healthy practices and raised funds for NKF. The hospital matched every ringgit donated by the public.

Malaysians were invited to upload photos of themselves performing a healthy activity on Instagram and tagging @sunwaymedical. The photo caption had to include a positive message and contain the #30daystohappykidneys hashtag. The serial number of their pledge card had to be displayed, which could be obtained from the hospital or from any of the campaign roadshows. Prizes included a weekly mystery gift for photos with the highest number of likes and a grand prize of RM5,000.

PUBLIC FORUMS AND SYMPOSIA

Sunway Medical Centre organises regular public forums and symposia by medical specialists and consultants. These forums educate members of the public on various medical-related issues including diagnoses, symptoms, prevention and the cure of illnesses.

Sunway Medical Centre also conducts regular medical symposia. These sessions cover different topics that keep general practitioners (GPs) abreast with current medical practices.

In 2015, Sunway Medical Centre held a Sunway GP Symposium on 9 August 2015 on Musculoskeletal Updates. This was the largest symposium for GPs in Sunway Medical Centre's history, with over 300 GPs in attendance. Experienced consultants subspecialising in arthroplasty; hand and microsurgery; paediatric orthopaedics; foot & ankle surgery; and spine surgery shared their experiences and knowledge in the field of orthopaedics surgery.

HEALTH SCREENING ROADSHOWS

Sunway Medical Centre recognises the importance of medical screening in the community. Doctors and nurses reach out to a host of communities through roadshows at shopping malls and supermarkets. These medical professionals check individuals' body mass index, blood pressure, blood glucose and cholesterol. They also screen for diabetes and other prevalent diseases and provide counselling and health promotion.

In 2014, the scope of these roadshows was expanded with the collaboration between Nestle Omega Plus and Sunway Medical Centre.

C.A.R.E Projects

We place the community at the forefront of our CSR. We work to foster a safer, healthier, happier and more caring society for community members and other stakeholders.

We consider the nation's communities when carrying out a broad range of projects under the C.A.R.E. (Community Aid, Reach-out and Enrichment) Projects umbrella. This is underscored by our core values of Integrity, Humility and Excellence. We believe every little thing we do will lead to something larger and create a far-reaching impact and legacy for the nation.

COMMUNITY AID

We make a conscientious effort to support many of the nation's charitable bodies. We target those seeking to improve the lives of the underprivileged in particular.

For example, Sunway donated to the Alzheimer's Disease Foundation, Pusat Kreatif Kanak-Kanak Tuanku Bainun, Persatuan Kebajikan Anak-Anak Melayu Pulau Pinang di Selangor & Wilayah Persekutuan, and Pertubuhan Kebajikan Yesusvin Mahligai.

We also make cash or in-kind contributions to various non-profit community-driven bodies. Recent examples include the Peninsular Malaysia Fire and Rescue Services Workers Union, the National Union of Journalists, The Malaysian Association Help for the Poor Terminally Ill and Malaysian Nature Society.

In 2011, Sunway Group and JCF donated a Multi-Purpose Vehicle to the Sisters of the Infant Jesus Convent (IJC) to transport convent residents and their caregivers to hospital for treatment. IJC Cheras is a home for retired nuns in Cheras, Kuala Lumpur that cares for those less fortunate and neglected children in their convent orphanages.

Sunway also became the leading sponsor of Cruyff Court Iskandar. In July 2013, it donated RM300,000

to the first Cruyff Court in Southeast Asia, becoming part of a worldwide initiative for 20,000 children championed by the Johan Cruyff Foundation. The foundation was established in 1997 by the Dutch football legend Johan Cruyff. It provides sporting opportunities for children with disabilities and will soon be expanded to include able-bodied children in areas that lack space and sporting opportunities.

Partnering with NGOs, we intensify our efforts to achieve social equality. We provide cash and in-kind contributions to various NGOs including:

- Cruyff Court Iskandar
- Alzheimer's Disease Foundation
- Pusat Kreatif Kanak-Kanak Tuanku Bainun
- Peninsular Malaysia Fire and Services Workers Union
- The National Union of Journalists
- The Malaysian Association Help for the Poor Terminally Ill
- Sisters of the Infant Jesus Convent (IJC)
- Malaysian Nature Society

Sunway Resort Hotel & Spa Supports Roti 1Malaysia Programme

Sunway Resort Hotel & Spa is proud to be part of the Roti 1Malaysia programme. This is a joint effort between the Ministry of Women, Family and Community Development, Eu Yan Sang as well as Hotels in the Klang Valley. The Roti 1Malaysia Charity Programme was officially launched on 31 December 2012 by Datin Paduka Seri Hajjah Rosmah Mansor, wife of the Prime Minister of Malaysia. The Roti 1Malaysia Programme is a private sector initiative which distributes surplus bread and pastries from five-star hotels to welfare homes, orphanages and other needy communities.

REACH-OUT

Sunway's staff club, Kelab Sosial Sunway (KSS), takes the lead in driving many of the company's socio-economic projects. These programmes include providing flood relief and other humanitarian efforts across Malaysia. The club enriches the lives of the underprivileged and impoverished communities under the Reach-out programme.

Sunway also holds numerous activities and celebrations with other destitute communities throughout the nation.

Sunway Combats Drugs

Sunway has partnered with various bodies to combat illicit drug use including:

- Malaysia Crime Prevention Foundation Selangor Chapter (MCPF),
- The Royal Malaysian Police's Narcotic Crime Investigations Department (NCID),
- The National Anti-Drug Agency (NADA) and
- Pengasih Malaysia.

Various programmes and anti-drug campaigns have been conducted. These initiatives present the dangers of using illicit drugs to young people and students of higher learning institutions. Sunway and its partners have started a process that will hopefully eradicate drug use. The MCPF initiated an anti-drug campaign themed "It is easier to stay off than to get off".

This campaign raises awareness of illegal drugs and helps prevent their use by students and staff in Sunway University and Monash University Malaysia.

Flood Relief Effort

In 2015, we witnessed extreme weather that brought devastation and despair. Severe monsoon floods hit the five northern states of Malaysia. People lost their personal belongings and suffered damage to their

properties. Sunwayians showed solidarity by providing immediate aid to these flood victims. The relief efforts were held from 27 December 2014 to 16 January 2015.

We donated more than RM280,000 and 40 tonnes of water. Food, medicine, supplies, daily necessities and school bags were also distributed. 300 Sunway volunteers from nine business divisions across Peninsular Malaysia took part in this flood relief effort. Volunteers devoted 4,500 man hours to this humanitarian cause.

KSS' charity drive also contributed money and in-kind donations worth RM12,624. Water, biscuits, canned food and other goods were packed into boxes and passed to the Subang Royal Malaysian Air Force (RMAF). The RMAF distributed these essentials to the people of Kota Bharu and Gong Kedak in Kelantan; and Temerloh in Pahang.

Sunway also collaborated with SJ Echo and Subang Jaya Bomba Emergency Assistance Community's 'Back to School Post-flood Aid' initiative. Staff donations amounting to RM8,800 were used to purchase 400 school bags. Children from SRK Sanggang Seberang, SRK Kuala Krau, SJK (C) Kuala Krau, SJK (C) Kerdau and SJK (T) Ladang Bee Yong in Pahang benefited from these donations.

In partnership with Yayasan Salam, this charity drive also supported 50 media personnel whose homes were badly affected by the floods in Kelantan, Pahang and Terengganu. 77 buckets of paint, 37 rollers and 30 trays worth RM3,824 were donated by employees to help victims paint their properties.

In addition, the Group donated RM100,000 to the Girl Guides Association Malaysia.

SEG also donated RM50,000 to the Ministry of Education to help hundreds of thousands of victims displaced by floods. Four homes each received groceries worth RM1,000.

Hope is being able to see that there is light despite all of the darkness.

Desmond Mpilo Tutu,
South African social rights activist

Sunway Light of Hope Programme - Festive Cheer

Sunway's 'Light of Hope' programme improves the lives of the less fortunate. Sunway hosted several activities and celebrated with individuals from Malaysia's underprivileged homes, schools and orphanages. This programme is organised by KSS, which takes the lead in driving many worthy causes.

Employees are actively involved in Light of Hope during major festive occasions. These are times when the less fortunate and poorer communities are often forgotten. Many employees generously gave clothing, food items and other daily necessities to orphans and the elderly.

Sunway has hosted 80,000 underprivileged children, single parents and elderly people to date. These individuals have enjoyed memorable trips to Sunway Lagoon, Sunway Lost World of Tambun theme parks, Sunway hotels and Sunway shopping malls. They also received practical gifts and goods.

Major festivals include Raya, Chinese New Year, Deepavali and Year End.

This year's CNY Cheer was held on 8 February 2015. Sunway Group, through KSS hosted 30 families who were affected by floods at Chiau Hooi Beo community hall in Kuala Kangsar. Each was treated to a sumptuous meal, hamper, *ang pow*, goodie bag and medical kit.

Volunteers from Sunway Carnival Shopping Mall and Sunway Hotel Seberang Jaya visited the residents of Rumah Sejahtera Permatang Tinggi to spread the vivacious mood to the elderly during Chinese New Year. They were treated to scrumptious meals, goodie bags, *ang pow* and a performance. The residence is a home for 75 elderly people aged 60 years and above under the care of 12 helpers.

Sunway Hotel Seberang Jaya encouraged staff to develop a heart of compassion and care for the community. A group of management and employees helped paint the inner and outer entrance walls, and guard house of Rumah Kanak-kanak Taman Bakti, Kepala Batas.

On 9 July 2015, we celebrated Raya Cheer. Hearts of GOLD (Generating Opportunities for Learning Disabled) special needs children guided Yayasan Chow Kit children and youths in glass jar painting and demonstrated eco-friendly notebook making. Sunway Resort Hotel & Spa staff also taught cupcake decorating and simple fruit carving to develop the children's creative skills. The hotel staff helped fill personalised cookie jars with cookies and jelly beans, which were given to the children. Muslim guests also attended a *Sembahyang Berjemaah* session before dinner. Two balloon sculptors twisted balloons into exciting shapes to entertain the happy guests. 150 Sunway staff also became these children's adopted brothers and sisters for the day. The 'Light of Hope' charity drive was conducted among Sunway staff to encourage them to sponsor a Chow Kit individual for RM100. Total collected donations amounted to RM2,200. Each child received *baju raya*, *duit raya*, a prayer mat and goodie bag. They also received a small personalised notebook made by the GOLD students, which were generously contributed by the staff.

In conjunction with Sunway Group's Diwali Cheer, we hosted 100 underprivileged children and 30 caretakers from four different homes in Penang: Pusat Jagaan YWCA, Pertubuhan Rumah Kebajikan Seri Cahaya Pulau Pinang, St Joseph's Home and Pusat Jagaan The Ramakrishna. Each had a meaningful, fun-filled evening in Sunway Hotel Georgetown, Penang on 18 October 2015. The 'Light of Hope' charity drive encourages Sunway staff to sponsor each child for RM100. This

money purchased a grocery hamper from their wish list, which was given by their respective homes. Children were also given a backpack with brand new essentials including a stationery set. 100 children also received *angpau* of RM50; 30 caregivers also received RM100. Total donations collected totalled RM 2,350.

Sunway-Care United Golden Years Celebration 2015

On November 28, 2015, 300 elderly guests from 17 homes had a delightful time at the Sunway-Care United Golden Years Celebration 2015. They were treated to a delicious lunch and enjoyed heartfelt singing performances by Sunway employees.

Some 150 volunteers from Sunway Johor who were at the celebration spent time with their new senior friends who were thrilled to chat and lunch with the volunteers while the performances were being held.

The senior guests were from 17 homes, namely House of Joy, Johor Cheshire Home, Kampung Skudai Kiri, Persatuan Kebajikan Amal Lexin, Persatuan Kebajikan Orang-Orang Tua Sri Orkid, Persatuan Orang-orang Cacat Daerah JB, Pusat Jagaan Warga Emas Nur Ehsan, Pusat Kebajikan Elijah Misi JB, Pusat Kebajikan Kalvari Johor, Pusat Kebajikan Puspanesam, Rumah Orang-orang Tua Sukarela Pandan, Rumah Sejahtera Senai, Sherun Old Folks' Home and Handicapped Centre, Pusat Jagaan Warga Tua Yeo JB, Graceville Old Folks Home, Rumah Orang-orang Tua Ulu Tiram and UMNO JB (Kebajikan Parliament JB for Kg. Melayu Majidee).

Stop Hunger Now

Sunway responded to a request for help from the Stop Hunger Now organisation based in the United States. This programme coincided with the Group's 'Light of Hope' initiative. It is one of Sunway's greatest volunteer endeavours to help underprivileged communities. For two consecutive years from 2014 to 2015, Sunway staff and student volunteers packed some 220,000 meals at Sunway locations across Peninsular Malaysia.

Sunway employees helped pack and distribute meal packages to underprivileged communities to combat hunger. Volunteers reached out to these communities by providing highly nutritious dehydrated meal packs. Each meal contained rice, soy, vegetables, flavouring and 21 essential vitamins and minerals. Each package could reasonably serve six, each of which costs approximately RM1.00 to produce.

In 2015, the reach-out sessions were held across the Central and Northern regions between 20 and 27 August.

In 2015, 450 Sunway volunteers and students packed a total of 120,000 meals in Ipoh, Penang and Kuala Lumpur.

Sunway has helped more than 1,000 individuals who are predominantly children from poor families. This is one of Sunway's largest volunteer efforts which encourages employees to reach out to the community.



This initiative this year is in line with Sunway Group's core values of Integrity, Humility and Excellence. It is one of our biggest volunteer efforts involving almost 450 employees from the central, southern and northern regions.

Tan Sri Datuk Seri Razman M. Hashim,
Deputy Executive Chairman, Sunway Berhad



ENRICHMENT

Special care is extended to ensure the comfort and security of the local community.

In addition to pioneering the Safe City Initiative in 2001, Sunway has also invested more than RM300 million to improve SRC's connectivity and accessibility.

Sunway built Malaysia's first dedicated and elevated Bus Rapid Transit system (BRT–Sunway Line), widened the roads and upgraded the infrastructure in Bandar Sunway, Subang Jaya and USJ. Care is also taken to build an environmentally-friendly and sustainable green environment for these communities.

Safe City Initiative

The safety of residents and visitors to Sunway's premises has always been of the utmost importance. Sunway is proud of its role in eradicating crime through partnerships with various organisations. Sunway has donated RM100,000 to the Malaysia Crime Prevention Foundation (MCPF), Selangor Chapter. SRC has since been awarded 'safe' city status, the first in Selangor.

Initially, several key investments were made. RM1 million was invested in building Sunway Pondok Polis to improve local safety and security. This police station was upgraded to Class C station level with 100 police personnel being deployed.

Sunway Group also sponsored two police vans at a cost of RM280,000. These mobile police stations complement existing security efforts in the town. Sunway will invest an additional RM3 million to construct a new police station in the future. This will improve working conditions for the police force.

Sunway has also constructed the first Tourist Police Service Centre in Sunway Pyramid Shopping Mall. The centre provides tourists with quick safety advice and solutions. Sunway Pyramid was also the first shopping mall in Malaysia to install panic buttons to combat crime.

Sunway conducts 24-hour joint patrols with Royal Malaysian Police personnel in SRC, which has more than 3,000 CCTV cameras in its surveillance systems.

Currently, the Sunway security force boasts 1,000 personnel: 500 of whom are auxiliary police who have completed intensive training at the Malaysian Police Training Centre. Sunway has one of the largest contingents of auxiliary police in the country.

Sunway also launched 'Leave Home Campaigns' with MCPF. The public is encouraged to notify the police and security personnel when away during festive seasons. These campaigns help reduce opportunistic crime during festive seasons. Sunway also sponsored a docu-drama video production for RM40,000 to raise awareness of this issue.

Sunway Safe City Initiative continues to ensure the safety and security of employees, students, residents and visitors commuting in SRC.

Malaysia's First Dedicated and Elevated BRT-Sunway Line

The BRT-Sunway Line is Malaysia's first dedicated and elevated electric Bus Rapid Transit (BRT) system.

It is also the first public-private partnership (PPP) between Prasarana Malaysia Berhad (Prasarana) and Sunway Berhad. This public transport project improves connectivity, accessibility and mobility for the communities in Bandar Sunway, Subang Jaya and USJ.

Sunway contributed RM123 million of the total RM634 million invested in the BRT-Sunway Line project.

The BRT-Sunway Line was launched on 9 June 2012 by the Prime Minister of Malaysia. It was completed three weeks ahead of schedule and opened to the public on 2 June 2015. The BRT-Sunway Line uses eco and disabled-friendly electric buses, which run on a dedicated and elevated 5.4 km track. The electric buses

link seven stations around SRC with the Malaysian National Railway at Setia Jaya KTM Station and the Kelana Jaya LRT Line Extension Station in USJ 7. Commuters can now travel to the city centre and Kuala Lumpur International Airport with ease. The BRT-Sunway Line now serves more than 500,000 commuters.

This pioneer development is officially penned as the first BRT project in Malaysia in the Malaysia Book of Records (MBOR). MBOR is the official keeper of Malaysia's outstanding records and achievements. The environmentally-friendly electric buses are also recorded as the nation's first electric buses for public transportation system by MBOR.

Elevated Covered Canopy Walk

Since 2010, Sunway has invested RM20 million in constructing a 2.3 km elevated covered canopy walk. The canopy walk improves connectivity and promotes walking to SRC communities. It is patrolled by Sunway's security personnel and is fitted with 59 CCTV cameras.

The first phase of the 380-metre elevated walk, which was completed in November 2010, connects Sunway Pyramid to Sunway University. The second phase measuring 685 metres, connects Sunway University to Monash University Malaysia and was completed in September 2012.

Following the completion of the BRT-Sunway Line in June 2015, a 427m elevated walkway was built to connect Sunway Lagoon Station with Sunway Pyramid Shopping Mall. As part of the PPP with Prasarana, another 800 m elevated walkway was also built connecting Taylor's University with SunMed Station to benefit communities in PJS7 and Bandar Sunway.

Road Expansion and Infrastructure Upgrades

Sunway continues to work alongside Subang Jaya Municipal Council and Malaysia Highway Authority (MHA) to ease traffic congestion in Bandar Sunway, Subang Jaya and USJ. Sunway has since pledged more than RM200 million for road expansions and upgrading of infrastructure as part of its ongoing corporate social responsibility efforts.

The RM40 million link to the KESAS highway was built to connect it with Bandar Sunway. This link was completed in 2013. The ingress into Sunway South Quay was opened in conjunction with the launch of Malaysia's first dedicated and elevated Bus Rapid Transit system (BRT-Sunway Line) along Jalan Lagoon Selatan on 1 June 2015.

An elevated road directly linking Sunway South Quay with the New Pantai Expressway (NPE) has also been proposed.

Sunway has also started to expand the road along New Pantai Expressway (NPE) from Sunway Pyramid Shopping Mall leading up to the Persiaran Kewajipan roundabout. The construction of this phase commenced in 2013 and was completed in the fourth quarter of 2015. The widened NPE road, partially completed from the junction of Jalan SS13/3 to the Kewajipan Roundabout, was open for public use in November 2014.

The widened roads and direct access to major highways are expected to significantly reduce traffic congestion and reduce emissions in the area.

Greening and landscaping works are also constantly being carried out to complement the infrastructure projects.

Green Initiatives

Sunway is committed to green developments as exemplified by its flagship development SRC, which was recognised as Malaysia's first green township. Sunway was awarded the Silver Award by Green Building Index (GBI) in 2012. GBI requires that a minimum 15% of the township is green. SRC has surpassed the minimum requirement twofold, with approximately 30% of the development being green.

Landscaping and Greening of Sunway Resort City

In an effort to create a well-nurtured environment for residents and visitors SRC, Sunway has reinvested some RM5 million in landscaping. Landscaping and beautification efforts around SRC will continue, which include maintenance and cleanliness of landscaped areas, roads, paths and street lights.

COMMUNITY AID, REACH-OUT AND ENRICHMENT (C.A.R.E.) PROJECTS

Our C.A.R.E. Projects aim to enhance the lives of the community around us through giving aid, reaching out to them, and via enrichment projects. Besides taking care of the wellbeing of the surrounding community through safety and security, connectivity, accessibility and convenience, and various green initiatives, we also place great emphasis on initiatives that improve the lives of the underprivileged.

SAFETY AND SECURITY

- As part of the Sunway Safe City Initiative, over RM2 million worth of software and hardware was purchased to increase the safety of employees, students, residents and visitors commuting in SRC.
- Boasts a security force of 1,000 personnel: 500 of whom are auxiliary police who have completed intensive training at the Malaysian Police Training Centre.

CONNECTIVITY, ACCESSIBILITY AND CONVENIENCE

- Invested more than RM200 million on road upgrade projects to ease traffic congestion in Bandar Sunway, USJ and Subang Jaya.
- Contributed RM123 million to construct Malaysia's first elevated Bus Rapid Transit (BRT) – Sunway Line, as part of the public-private partnership between Syarikat Prasarana Negara Berhad and Sunway Berhad. The eco-friendly BRT buses will benefit a population of 500,000 in Bandar Sunway and USJ Subang Jaya.

GREEN INITIATIVES

- Contributed nearly RM5 million to undertake landscaping and beautification efforts in public areas around SRC.
- Transplanted more than 25,000 trees in SRC to rehabilitate the wasteland. Collectively, the trees absorb more than 450 tonnes of carbon dioxide annually, reducing both our carbon footprint and global warming.
- Recycled more than 500,000 kg of recyclable wastes per year since 2003.
- Since 2009, Sunway Medical Centre, Sunway University and Monash University Malaysia have gone Styrofoam-free.
- Since 2014, Menara Sunway, Sunway Lagoon Club and Sunway Lagoon's staff cafeterias have gone Styrofoam-free.

COMMUNITY INITIATIVES

- Donated RM300,000 to build the first Cruyff Court in Southeast Asia, Cruyff Court Iskandar, as part of a worldwide initiative for 20,000 children championed by the Johan Cruyff Foundation.
- Invited more than 80,000 underprivileged children, single parents and the elderly to a memorable day out at Sunway businesses.
- Over RM200,000 has been raised since 2010 through Sunway Pyramid Shopping Mall's Some Of Us (SOS) campaign to purchase food, refurbish homes and organise interactive education programmes for the underprivileged.

Community Engagement

Sunway Quarry and Sunway Building Materials develop enduring relationships with local communities. We recognise the importance of continuous improvement and always seek better ways to operate.

Sunway Building Materials engages with the community by attending four monthly meetings organised by the local council, Majlis Perbandaran Hulu Selangor. We discuss issues affecting the local community and ways to solve these social issues. Specifically in 2015, we:

- Met with the police chief and local community members to request additional police patrols due to the high crime rate.
- Initiated a detention pond to collect water from our premises and delay discharge to alleviate heavy loading to the drains. Flooding due to a poor drainage system was occurring in the township. We cleaned all earth drains at our factory's perimeter.
- We helped the local community highlight the township's poor street lighting and signage.

Ethical Business Conduct

CONFLICTS OF INTEREST

Our Code of Conduct and Business Ethics contains provision for avoiding conflicts of interest. We discourage conflicts between employees' personal interests and those of Sunway. Situations that may be perceived as conflicts of interest that may influence employees' judgment in the discharge of responsibilities must be avoided. Directors and employees must not use their positions or knowledge in the course of their duties or employment for private or personal advantage.

FRAUD

Our employees must not engage in any forms of fraudulent acts or any dishonest conduct involving property or assets, or on the financial reporting and accounting of Sunway or a third party. This may not only entail sanctions but also result in criminal charges.

SOLICITATION OF SPONSORSHIP

We prohibit our employees, whether directly or indirectly, from soliciting, accepting or agreeing to accept, from any party any form of sponsorship or gifts and hospitality from business partners. Sponsorship gifts and hospitality may be in the form of cash or cash equivalent, personal services, loans, events or meals where the business partner is absent or during periods when important business decisions are being made. Sponsorship gifts and hospitality must never influence business decisions and must not place the employee or Sunway under any obligation.

CORRUPTION, GIFTS AND ENTERTAINMENT

Corrupt practices are operationally defined as misusing entrusted power for private gain. Corruption is strictly prohibited and employees must comply strictly with all provisions of the Malaysian Anti-Corruption Commission Act (MACC) 2009 accordingly.

It is important not to accept or provide inappropriate gifts or entertainment as it may create a conflict of interest and influence business decisions. Generally, accepting occasional non-cash or customary gifts during festive or special occasions is allowed. Employees may also accept gifts from social events.

Employees may of course attend infrequent and moderate business meals or entertainment with clients. Sometimes employees must attend local social events and celebratory meals as part of fostering good business relationships. This is allowable provided that they are not excessive and do not create the appearance of impropriety. If in doubt, employees are encouraged to consult with their respective head of department or business unit head.

All employees or members of the tendering committee involved in Sunway procurement must provide a written undertaking that they will abstain from any corrupt practices and not collude with any party that may affect transparency and fairness during procurement. Employees are required to lodge a report at the Malaysian Anti-Corruption Commission's office or the nearest police station upon discovering an attempt of bribery from any party. Tenderers must make a similar signed declaration.

We understand that corruption and corruption risks can take place along the entire cycle of public procurement. At Sunway, we assess corruption across the entire procurement cycle illustrated below.



INTEGRITY PACT

The Integrity Pact is a concept introduced by Transparency International to help governments, business institutions and the public curb corruption. It is essentially an agreement between the party offering a contract and the companies bidding for it that they will abstain from bribery, collusion and other corrupt practices.

The Integrity Pact contains rights and obligations that both contracting parties will not pay, offer, demand or accept bribes of any sort. They must not collude with competitors to obtain the contract or while carrying it out. The bidders will disclose all commissions and similar expenses paid by them to anybody in connection with the contract. Sanctions apply when violations occur.

We have introduced the Integrity Pact to promote transparency and fairness in our procurement process. This approach ensures procurement processes will be carried out more efficiently. The product is obtained at a competitive price and in accordance with the specifications. This process avoids the high cost and distortionary impact of corruption in the procurement process.

DEALING WITH COMPETITORS

The Group competes fairly and complies with all applicable competition laws. Whenever, there is a need to collect, share and use information about our competitors, it must be done in a legal and ethical manner. Employees must comply with the Malaysia Competition Act 2010.

WHISTLEBLOWING POLICY

We are committed to achieving and maintaining high standards of work behaviour. The highest standards of integrity are expected from all employees and vendors. We take any wrongdoing on the part of employees, the management, directors and vendors seriously in order to safeguard the Group's interests.

Sunway's whistleblower policy and procedures cover mechanisms for raising concerns without fear of any adverse consequences. Sunway encourages all stakeholders to report any wrongdoing including:

- Fraud which may be occupational fraud or the misappropriation of assets and fraudulent financial reporting;
- Corrupt practices and the misuse of entrusted power for private gain; and
- Abuse which consists of any other practices that cause unnecessary losses or costs to the Group.

The identity of the whistleblower is kept confidential at all times. However, their consent is sought if their identity needs to be disclosed for investigation purposes. The whistleblower may report their concerns through one of the following channels:

- Whistleblowing hotlines
- Emails to: whistleblowing@sunway.com.my
- Direct line: +603 5639 8025
- Written letter

SOCIAL: PRODUCT RESPONSIBILITY

We are mindful of the ways our products and services affect customers and the wider stakeholder group. We exercise due care in each stage of our products' designs. Every effort is made to ensure they are fit for their intended use. They should also not present any unintended hazards that may negatively affect our customers. We have an ethical approach when communicating information about our products and services. Every effort is taken to feed our customers with the right information while respecting their rights to privacy.

REACHING OUT TO OUR CUSTOMERS

EXTERNAL PRINT PUBLICATIONS	<ul style="list-style-type: none"> • Newspaper advertisements • Brochures and flyers • Monthly newsletters
PARTNERSHIP	<ul style="list-style-type: none"> • Sunway Pals Loyalty Programme – channel through their merchant websites, mobile apps, e-newsletter and social media • Sunway Property Pals • Credit cards • AirAsia Big Loyalty Programme • Travel agencies
PR AND MEDIA	<ul style="list-style-type: none"> • Media release distribution • Media familiarisation
DIGITAL AND SOCIAL MEDIA	<ul style="list-style-type: none"> • Corporate website • Facebook • Twitter • Electronic Direct Mailer (EDM) • Engaging with third parties including Google, TripAdvisor, Baidu, Weibo and online portals
FORMAL ENGAGEMENT	<ul style="list-style-type: none"> • Local and international tradeshow and roadshows • Stock exchange announcements • Presentations and dialogues • Analysts and investors briefing • Investors conferences • Media briefing, release and interviews
INTERNAL	<ul style="list-style-type: none"> • Display through plasma and TV channel within the hotel vicinity/ Sunway-owned properties • Poster - lift and information boards • Employee portal • Sunway Group Portal

Understanding Market Demographics

Sunway Pyramid Shopping Mall caters specifically for families and aims to provide an enjoyable experience for both parents and children. The mall has become a shopping kingdom that boasts a retail extravaganza of 1.7 million square feet. It offers four shopping precincts: Fashion Central, Oasis Boulevard, Asian Avenue and Marrakesh. The mall is a rejuvenating sanctuary for shoppers of all ages.

Our retail strategy is to accommodate the needs of different consumer demographics and connect them with the most appealing retail brands. The diverse and inclusive mix of employees and shoppers makes the retail industry exciting. Sunway Pyramid, as a lifestyle shopping mall, is benchmarked against Singapore and Hong Kong. The leasing team frequently visits these

markets to familiarise itself with the retail scenes in these countries and search for local trends. Our retailers also share their current market trend findings with the leasing team.

Ensuring Quality

Meeting our quality strategic priorities is a central mission of all employees. Customer satisfaction and environmental performance are such priorities. Improving quality is a daily activity and we have worked tirelessly to improve quality over the past decade.

As a benchmark against international standards, several of the Group's subsidiaries have been certified with ISO 9001 and ISO 14001.

INTEGRATED PROPERTIES DIVISION

- Sunway Integrated Properties Sdn Bhd
- Sunway City (Penang) Sdn Bhd
- Sunway D'Mont Kiara Sdn Bhd
- Sunway Grand Sdn Bhd
- Sunway Monterez Sdn Bhd
- Sunway Semenyih Sdn Bhd
- Sunway SPK Homes Sdn Bhd
- Sunway Iskandar Sdn Bhd
- Sunway Bintang Sdn Bhd
- Sunway City (Ipoh) Sdn Bhd
- Sunway City (JB) Sdn Bhd
- Sunway PKNS Sdn Bhd
- Sunway Melawati Sdn Bhd
- Sunway Pinnacle Sdn Bhd
- Sunway South Quay Sdn Bhd
- Sunway Mas Sdn Bhd
- Prosper Revenue Sdn Bhd

CONSTRUCTION DIVISION

- Sunway Construction Sdn Bhd
- Sunway Concrete Products (S) Pte Ltd
- Sunway Innopave Sdn Bhd
- Sunway Engineering Sdn Bhd
- Sunway Builders Sdn Bhd
- Sunway Geotechnics (M) Sdn Bhd

Sunway Lagoon theme park conducts daily facility checks of the control box, fun and safety rules signboards, landing platform, grating, paint condition, showers, staircases, tiles and water quality. It ensures that its waterpark is clean at all times. Water pH and chlorine readings are taken four times a day at 10 am, 12 pm, 2 pm and 4 pm.

QUALITY DELIVERABLE THROUGH OUR PEOPLE

We pledge to deliver an outstanding service through our talented professionals. Our employees are dedicated to delivering the highest level of quality service, safety and customer satisfaction. We are also committed to providing an environment that fosters employee development and growth.

Our employees are well trained to perform their jobs efficiently. Employees frequently develop a greater sense of self-worth, dignity and wellbeing as they become more valuable to our organisation and society. Generally, they receive a greater share of the gains resulting from their increased productivity. These factors give a sense of satisfaction through the achievement of personal and company goals.

Lifesaving concerns the saving of life by preventing accidents, personal survival and rescue. We consider the Bronze Medallion as the minimum standard for a qualified lifesaver in Sunway Lagoon theme park. This qualification ensures our lifeguards have the required skills, level of judgement, technique and physical ability to safely carry out water rescues.

Our lifeguards are also equipped with a wide range of water safety, swimming, lifesaving and resuscitation skills. Other qualifications and training provided are CPR, Open Water (ILS) and first aid certification.

Our wildlife rangers are trained in-house by our experienced zoo keepers and curator and have also attended training organised by the Malaysian Association Zoological Parks and Aquaria (MAZPA). During the 10-days field training course, our wildlife rangers acquire a variety of skills such as animal restraint, behaviour, husbandry and enrichment.

Ensuring Customer Satisfaction

Customer satisfaction plays a vital role within our individual businesses. It is one of the leading indicators that help us understand our customers more intimately. It harnesses brand loyalty, identifies satisfaction levels and improves revenue opportunities.

Customer satisfaction indicators provide us with primary data that helps improve our businesses, develop products and increase overall service quality and delivery.

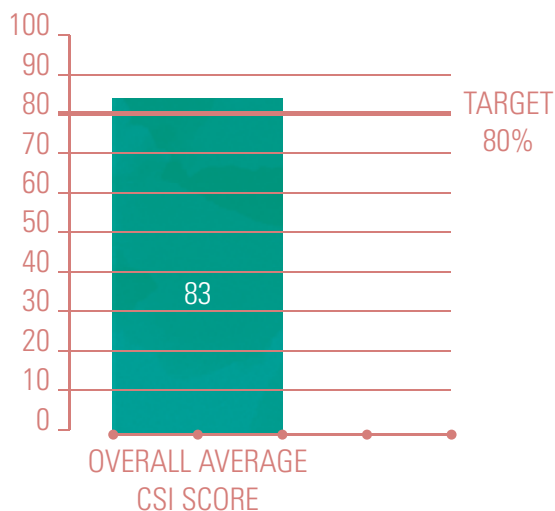
At Sunway Hotels, the OPERA Property Management System provides a platform to manage guests' profiles and store satisfaction levels in a central database. The system downloads departure guests' details before inviting them to complete an online satisfaction rating survey of their stay. Guests may opt-in to complete the survey or unsubscribe from the email. A reminder is sent seven days after they checked out if they have yet to complete the survey.

There are several other satisfaction measuring tools used by Sunway Hotels. Monitoring systems obtain guests' reviews from platforms such as Tripadvisor, Facebook and online travel agent websites. A monthly report is generated along with key recommendations and areas for improvement. The report provides the hotel operations team with a deeper understanding of guests' expectations and market behaviour. It also helps the team address any shortfalls. Sunway Resort Hotel & Spa received a positive review score of 70% in 2015.

Our Property Division reviews customer satisfaction through formalised surveys to improve service delivery at point of SPA execution, Vacant Possession (VP) and one year after VP. The surveys are conducted to deliver consistent and excellent service levels at all touch points to create a beyond customer experience.

Assessment criteria include the quality of materials, construction workmanship, overall design and layout of the unit and common areas of the properties. Other areas include property management such as building and landscape maintenance. Personnel services such as the customer care officer, management office, contractors, premier relationship manager and business partners such as bankers, agents and lawyers are also evaluated.

The survey findings and feedback are used for immediate and future planning improvement. Some of our product refinements and service engagement initiatives have originated from customer feedback. Such upgrading initiatives have helped improve the value and marketability of our properties. The results of our customer satisfaction survey in 2015 are presented in the chart below.



Enhancing Customers Experience

SUNWAY PALS LOYALTY PROGRAMME

We continue to embrace a holistic approach to customer excellence.

We introduced SUNWAY PALS Loyalty Programme as we grow and co-invest in our communities.

This unique loyalty programme offers rebates and savings for money spent at selected Sunway establishments.

Currently, we have more than 550 participating retailers in Sunway Pyramid Shopping Mall and Sunway Putra Mall.

Sunway PALS Loyalty Programme is a strategic alliance with Celcom Axiata Berhad. The alliance encompasses several areas of collaboration. A combined database of more than 15 million users enjoys greater value and benefits.

The first phase of this partnership comprises special Celcom packages for both new and existing SUNWAY PALS members. Members enjoy special value packages, exclusive plans and discounts on selected Celcom devices and services.

The Sunway Lifestyle app complements the SUNWAY PALS loyalty programme. This is a one-stop platform for users to access information about Sunway including our businesses, the latest promotions, upcoming events and recent awards received.

Available on both iOS and Android, Sunway Lifestyle includes an interactive built-in navigation map. It allows users to easily plot their journeys to intended destinations within Sunway Resort City.

The Sunway Lifestyle app is also equipped with geo-fence triggers to ensure users receive relevant and instant information within a set radius of Sunway Resort City.

SUNWAY PROPERTY PALS

Our Property Division has also upgraded its loyalty programme. Sunway Property Pals offers more rewards through a tiered programme. Exclusive privileges for members include a rebate of up to 3% on their next property purchase, previews of Sunway Property's launches and special invitations to Sunway Group events.

Sunway Property PALS members receive quick and efficient online support through the MySunwayProperty web portal. Members can also view their latest bills, account status upon vacant possession, construction stages and progress photos. It also allows them to make key collections via e-appointments and update their contact details. The portal also shares the latest community news in the Sunway Property e-newsletter.

Privacy

PDPA

We are committed to protecting your personal information and privacy. Our Personal Data Protection Notice explains how we collect and handle your personal information in accordance with the Malaysian Personal Data Protection Act 2010. We will notify users, via our website or by email, should any amendments be made to this notice.

CCTV is able to capture any images in its coverage area. Section 4 of the PDPA interprets "personal data" as any information "that relates directly or indirectly to a data subject, who is identified or identifiable from that information or from that and other information in the possession of a data user". Individuals' images are as classed personal data and are subject to the PDPA.

In areas where we have installed CCTV, we are required to display a notice that is visible to visitors. Typically, it is displayed at the entrance to the CCTV surveillance zone and informs people that CCTV is operating and the reasons it is installed. The primary purpose of CCTV in the workplace is crime detection and prevention. We are unable to misuse it for other purposes such as staff monitoring.

Sunway's Promises on Stakeholders' Health and Safety

We consider the safety and health of our customers and other stakeholders in all areas of our business.

We have introduced several initiatives to protect our residents and visitors in Bandar Sunway. The most suitable trees and shrubs are usually suggested by a landscape architect before planting. However, our landscape contractor prunes trees and shrubs to prevent them from blocking the view of the vehicles. We ensure trees are not leaning in a way that will cause them to fall in strong winds and heavy rain. Surface roots must not be allowed to damage the kerb or road structures.

Periodically, we repaint faded road markings to prevent accidents. Our contractors replace signs and remove stickers from them. There have been instances when manhole covers have been stolen which presents a danger to the public. We replaced these covers and welded them in place to prevent the problem from reoccurring. We have installed speed bumps to calm traffic at accident hotspots. We displayed signs at traffic junctions to protect pedestrians. We are also proactive in informing the authorities when traffic lights are not working. Group Security deploys auxiliary police to direct traffic to prevent accidents and congestion in the interim.

Street lighting may also fail. We liaise with the council but this may take several weeks before problems are resolved. We repair where possible if the problems are caused by damaged cables.

We obtained approval from the local authorities to implement a one-way system to ease traffic congestion. The cost of road widening around Sunway Metro, Jalan Lagoon Timur, at the Kewajipan roundabout, the NPE and Jalan Kewajipan was incurred by Sunway.

SUNWAY HOTELS' SAFETY AND CARE COMMITMENT

Sunway Hotels prioritise guests' comfort and security, particularly when faced with the safety and security challenges. Proactive security programmes that are integral to the daily operations of our hotels include:

- Trained hotel staff being responsible and accountable for guests' and visitors' security and wellbeing;
- Advanced security technologies such as integrated surveillance systems, advanced lock and access control systems, and sophisticated asset protection tools;
- Rigorous security and safety assessments and reviews;
- Systems dedicated to monitoring fire, life and safety; and
- Comprehensive emergency response plans that staff are regularly trained on.

Sunway Resort Hotel & Spa is renowned for authentic hospitality and a personalised guest experience. As our valued guest, we are committed to creating an environment of security and wellbeing throughout our guests' stay.

Sunway Resort Hotel & Spa also complies with the ISO 22000:2005 which sets out the requirements for a food safety management system. We continue to demonstrate our ability to control food safety hazards in order to ensure that food is safe.

SUNWAY PYRAMID SHOPPING MALL MAKES SHOPPING SAFE AND ENJOYABLE FOR EVERYONE

As a leading shopping mall, Sunway Pyramid faces unique challenges when designing an effective security programme. Retail tenants and their employees, shoppers, walkers and patrons need to feel secure and welcome in our facility. We make sure that our auxiliary police have the right personalities and skills to meet the demands of this multifaceted and fast-paced environment. All auxiliary police must pass two months training at Police Training Centre before being certified.

They must also attend biannual shooting practice and weekly foot drill training.

We make sure that our auxiliary police know how to respond appropriately when:

- Directing groups of juveniles
- Controlling crowds
- Deterring theft
- Responding to active criminal incidents
- Assisting medical emergencies
- Finding lost children
- Patrolling parking areas

The roles and responsibilities of the auxiliary police include:

- Ensuring the security and safety of all patrons in the mall;
- Being part of the enforcement team to action in the case of violations;
- Conducting inspections with the Operations Team and taking corrective and preventive measures, when necessary;
- Introducing an Emergency Procedure Awareness Programme (EPAP) that helps educate tenants on basic security measures.

Our security officers patrol all sections of the mall on a personal transporter. Crime-prone areas, such as jewellery shops, are given extra attention. Panic buttons have been installed at various spots in the mall and car parks for quick emergency response. Once pressed, a signal is sent to our Fire Control Room and a list of our security and car park attendants. The nearest attendant will arrive within five minutes and help our valued shoppers. This feature has proven particularly useful for the elderly, people with medical conditions and others in need of emergency assistance.

State of the Art Escalator Safety

Sunway Pyramid Shopping Mall's escalator mandate has remained the same: safety first! Our escalators' design and engineering consider several risks and how to prevent problems from occurring.

System-relevant failures, such as inadvertent changes of direction and overspeed, may cause shoppers to lose their balance or become trapped. Our operations team prevents these risks through the intelligent design of its safety solutions. Escalators are equipped with anti-unintentional reversal control in which the speed and direction are monitored on the motor shaft, stepband and handrail. The anti-reversing device and phase monitoring prevents inadvertent direction changes. It is also equipped with an intelligent brake system, which minimises the risk of falling in emergency stop situations. As a lifestyle-themed shopping mall, Sunway Pyramid is aware that its anti-climbing and anti-slide device is crucial for protecting children's safety. Its functionality is checked daily.

Safe Use of Escalators and Moving Walks

Recent studies indicate that escalator incidents are usually attributed to passenger behaviour. Sunway Pyramid pays special attention to the needs of children, senior citizens and the disabled. In addition to system-relevant safety devices, passenger education on the safe use of escalators and moving walks is key. Clear and concise pictographs provide the required information passengers need to enjoy a safe and pleasant ride. We also display the Sunway Pyramid Shopping Mall mascot to remind shoppers that the escalator is not a play area.

OUR ESCALATORS SAFETY FEATURES CONSIST OF

- Strong and safe steps
- Yellow plastic safety demarcations which are fire and oil resistant
- LED step gap lighting and LED comb lighting that illuminate entry and exit points, which benefit the elderly and visually impaired in particular
- Skirt gap cover/skirt brushes for extra safety to help avoid entrapment, which are particularly important for children's small feet and shoppers wearing rubber soles or flip flops
- Brushes at the handrail entry point, which prevent children's hands from becoming trapped

Our Mechanical and Engineering Team conducts a daily inspection of all escalators. External contractors review them on a monthly basis and as and when required. We work closely with the Department of Occupational Safety and Health (DOSH) to ensure that all our escalators (JKJ 167) and lifts (JKJ166) are in good condition and functioning well. We adhere to the DOSH's criteria of initial and annual inspection. This is important when renewing licenses for all our escalators and lifts.

SUNWAY'S SMOKE-FREE JOURNEY

Our Founder and Chairman, Tan Sri Dr. Jeffrey Cheah, AO, is a strong advocate of smoke-free workplaces. He has delineated a plan to make Sunway-owned buildings within the 800-acre SRC smoke-free by 2018. He is a firm believer in creating a healthy and smoke-free environment for all stakeholders.

Currently, Sunway Medical Centre, Sunway University, Monash University Malaysia, Sunway Pyramid Shopping Mall and Sunway Resort Hotel & Spa are smoke-free, with some designated smoking areas. Sunway Medical Centre and Sunway Education Group (SEG) learning institutions organise smoke-free awareness campaigns and public health forums within and outside our Sunway Resort City.

In 2014, Sunway developed a Sunway Smoke-free Workplace Policy to educate its employees of the benefits of a smoke-free environment.

The implementation of the smoke-free township will free an estimated 200,000 residents, including 30,000 students, from the harmful effects of cigarette smoke.

The efforts are being implemented in stages. Examples of ongoing smoke-free initiatives are summarised below:

Smoke-free initiatives

SUNWAY HOTELS

- Over 1,000 guestrooms and suites, enclosed public areas and function venues within Sunway Resort Hotel & Spa, Sunway Pyramid Hotel East and The Villas have been converted into smoke-free zones. Designated smoking areas are available at selected locations outside the hotel.
- Sunway Lost World Hotel in Tambun, Ipoh, part of the Sunway Lost World of Tambun theme park in Sunway City Ipoh, was the first hotel in Perak to be smoke-free.

SUNWAY PYRAMID SHOPPING MALL

- In 2013, the Malaysian Health Promotion Board (MySihat) recognised and accredited Sunway Pyramid Shopping Mall as Malaysia's first Health Promoting Mall (HPM).
- HPM is part of MySihat's initiative to position shopping malls as recreational areas that protect the wellbeing of stakeholders. It encourages them to lead healthier and more active lifestyles through physical activities, healthy food choices and a smoke-free environment.
- Messages and reminders supported with medical facts are displayed at key locations throughout the mall. They are also posted on staircases and at the covered elevated Canopy Walk, connecting Sunway Pyramid Shopping Mall, Sunway University and Monash University Malaysia.

SUNWAY MEDICAL CENTRE

- Sunway Medical Centre conducts regular public health talks for many of its 13,000 employees. The talks present the dangers of tobacco smoke.
- In 2014, Sunway Medical Centre introduced a Smoking Cessation Programme supported by Quit Smoking Clinics.
- Sunway Medical Centre has launched a telephone helpline for smokers wanting to break the habit.
- Four Sunway Medical Centre pharmacists completed smoking cessation training with the Ministry of Health.

PARTNERSHIP WITH MINISTRY OF HEALTH (MOH) AND MALAYSIAN HEALTH PROMOTION BOARD (MYSIHAT)

- Sunway supports the Blue Ribbon Campaign by the World Health Organization. This international campaign was launched in 2013 to raise awareness of the dangers of secondhand smoke.
- Sunway raises awareness of the dangers of secondhand smoke and enforces smoke-free policies.
- Sunway helped develop Malaysia's first user guide for smoke-free workplaces.

In November 2014, Sunway was awarded The Blue Ribbon Outstanding Achievement (Anugerah Pencapaian Cemerlang) at the Blue Ribbon Campaign 2014. This award is a testament to individuals, groups, institutions, civil society partners, local governments and other stakeholders who advocate and mobilise support for smoke-free environments.

Sunway Medical Centre, Sunway University and Monash University Malaysia were among the first 16 establishments to be awarded the Blue Ribbon Certificate in recognition of their smoke-free policies. Sunway was the only corporate citizen invited by the Ministry of Health (MOH) Malaysia to be included as a member of the Asia Pacific Child and Family Health Alliance for Tobacco Control. Sunway was used as a role model for smoke-free initiatives by MOH officials during their study tour at Sunway Medical Centre and Monash University Malaysia.

REDUCING DENGUE AND CRIME

Sunway Building Materials works with the medical vector control of the local council to reduce dengue outbreaks by training its internal team on fogging procedures. We care for the welfare of the local community and maintain good relationships with them.

STAYING ALERT AT ALL TIMES: SUNWAY MEDICAL CENTRE'S CRISIS MANAGEMENT

In healthcare, a crisis can be any unplanned event that could cause death, significant injuries or permanent reduction in bodily function. It may shut down operations and infrastructure while damaging or threatening the hospital's financial standing and public image.

Healthcare is also an important service required when disasters or emergencies occur within the community. Sunway Medical Centre has a crisis management team and conducts disaster evacuation drills with other Sunway business units to ensure that it is prepared in the face of a crisis.

Our crisis management team is led by the Chief Executive Officer and Chief Operating Officer. It is also represented by the following departments:

- Corporate Communications
- Safety and Health
- Clinical Care
- Logistics
- Finance
- Customer Service
- Quality Resources Division
- Accident and Emergency
- Infrastructure
- Support Services
- Business Continuity
- Human Capital

Sunway Medical Centre also works closely with other parties such as the Royal Malaysia Police, Malaysia Fire and Rescue Department and ambulance services to ensure that we can respond effectively to any emergencies.

Sunway Medical Centre has implemented hospital emergency codes. These codes are used in hospitals worldwide to alert staff to various emergencies. The use of codes is intended to convey essential information quickly while keeping any misunderstanding to a minimum. These codes also reduce the likelihood that hospital visitors will panic. During emergencies, we announce emergency codes over a public address system.

SUNWAY MEDICAL CENTRE EMERGENCY CODES

RED	WHITE	PINK	BLUE	PURPLE	ORANGE
Fire	IT System Down	Cardiac Arrest (Infant and Child)	Cardiac Arrest (Adult)	Infant or Child Abduction	External Disaster

All employees are required to undergo a set of compulsory training programmes that are based on the prevalence of current diseases or health issues. In 2015, the five mandatory programmes set for all employees of Sunway Medical Centre were:

- Fire awareness training
- Understanding the patient identification policy
- A dengue awareness workshop
- Two ACHS awareness sessions

OUTBREAK AND INFECTION MANAGEMENT

In the event of an outbreak, the hospital contains the spread and directs the eradication of the infection. It also manages the crisis communication to minimise the impact of the disease within the hospital. The hospital remains vigilant and is alerted to local and international infectious disease outbreak information reports. Working collaboratively with the Ministry of Health (MOH), the hospital prepares for, responds to and contains any disease outbreak within the guidelines established by the MOH.

On 27 March 2015, the Infection Control Department published the Infection Prevention and Control Manual. All employees must adhere to this manual to reduce the risk of Healthcare Associated Infections (HAI). An

established Infection Control Committee is responsible for preventing and controlling HAIs. This committee is responsible for surveillance of HAIs, medical waste management, product evaluation and investigating infection outbreaks and clusters. The committee also develops infection control procedures for all departments, employees and patient education.

SUNWAY MEDICAL INFECTION CONTROL PRECAUTIONS

- Patients are nursed according to the isolation procedures for airborne infections.
- Patients must use a surgical mask when using common areas.
- Good ventilation is encouraged with air changes of at least six cycles per minute using an exhaust extractor fan or HEPA filter.
- All employees and health care workers must be trained in relevant infection control measures.
- Visitors must not enter isolation wards except in extraordinary situations. If their entry is permitted, they must wear Personal Protective Equipment throughout their supervised visit.

For further information, please contact:

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