



Bois-Colombes, 12th May 2016

To our stakeholders:

We recognize that a key requirement for participation in the UN Global Compact is the annual preparation and posting of a Communication on Progress (COP) that comprises of a CEO statement of continued support for the UN Global Compact, a description of practical actions with regard to the principles of the UN Global Compact, and a measurement of outcomes or expected outcomes.

In spite of our best efforts, we are unfortunately not in a position to share and post our COP by 15 May 2016.

We hereby ask for an extension period in order to be able to post a COP that describes our company's efforts and progress to implement the principles of the UN Global Compact. Our new COP report will be posted on the UN Global Compact website by 30 June 2016 at the latest.

Sincerely yours,

Carole Lytton

A handwritten signature in blue ink, appearing to read "Carole Lytton".

Group chief legal, compliance and facility management officer