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# Our approach

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## Policies

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We leave nothing to chance. We show all our employees and stakeholders what we stand for, and we set clear limits.

That's why our Executive Committee approved the following group-wide sustainability policy principles. These have been implemented and we now monitor compliance with them.

## **Our code of conduct**

[↓ Code of Conduct for KBC Group Employees - Version March 2014 \(PDF 956 KB\)](#)

## **Business ethics within our operations**

[↓ The Wolfsberg Group Anti-Money Laundering Questionnaire 2016 - January 2016 \(PDF 98 KB\)](#)

[↓ KBC Group Ethics & Fraud Policy - July 2012 \(PDF 65 KB\)](#)

[↓ Questionnaire anti-corruption KBC - March 2014 \(PDF 60 KB\)](#)

[↓ US Patriot Act certification - November 2014 \(PDF 206 KB\)](#)

[↓ Policy for the Protection of Whistleblowers in KBC GROUP - August 2010 \(PDF 54 KB\)](#)

[↓ KBC Group: anti-money laundering policy - July 2015 \(PDF 39 KB\)](#)

[↓ Anti-corruption policy statement - February 2010 \(PDF 57 KB\)](#)

[↓ Controversial weapons policy - October 2014 \(PDF 76 KB\)](#)

- [↓ KBC blacklist: controversial weapons \(update March 2016\) \(PDF 40 KB\)](#)
- [↓ KBC blacklist: UN Global Compact \(update October 2015\) \(PDF 104 KB\)](#)

[↓ Group general investment policy - October 2014 \(PDF 41 KB\)](#)

[↓ Soft Commodity Policy - May 2014 \(PDF 22 KB\)](#)

[↓ KBC Tax Strategy - January 2014 \(PDF 235 KB\)](#)

## **UN Global Compact Principles**

[↓ Declaration on Progress - UN Global Compact - April 2016 \(PDF 59 KB\)](#)

[↓ UN Global Compact Principles - October 2014 \(PDF 126 KB\)](#)

## **Community involvement policy for the group**

[↓ Community involvement policy for the group \(PDF 41 KB\)](#)

## **Human rights**

[↓ Human rights policy statement - October 2005 \(PDF 419 KB\)](#)

## **Our environmental performance**

[↓ KBC Group Climate Change Policy - December 2011 \(PDF 51 KB\)](#)

[↓ Group environmental policy - January 2007 \(PDF 31 KB\)](#)

## **Our stakeholders**

[↓ Group customer policy - June 2007 \(PDF 32 KB\)](#)

[↓ Group supplier policy - May 2014 \(PDF 35 KB\)](#)

[↓ Group investor Relations policy - April 2014 \(PDF 78 KB\)](#)

[↓ Group employee policy - March 2013 \(PDF 19 KB\)](#)

## **Principles for socially responsible business**

[↓ Principles for socially responsible business - 2002 \(PDF 28 KB\)](#)

## Quick links

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## Downloads

[↓ Annual report \(PDF, 12.1 MB\)](#)

[↓ Report to society \(PDF, 3.39 MB\)](#)

[↓ Company presentation \(PDF, 1.17 MB\)](#)

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