



COMMUNICATION ON TANZANIA CHAMBER OF COMMERCE, INDUSTRY & AGRICULTURE (TCCIA) ENGAGEMENT WITH THE UNITED NATIONS GLOBAL COMPACT



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1. Statement from Executive Director

Dear stakeholders,

I am writing to pledge TCCIA continued support for the ten principles of the UN Global Compact (UNGC) with respect to human rights, labour standards, the environment and anti-corruption. With this renewed commitment, we express our continued enthusiasm and intent to advance these principles within our sphere of influence and will make a clear statement of this commitment to our members, stakeholders and the general public.

As the world's largest collaborative platform for sharing ethical supply chain data across the existing UNGC principles, TCCIA is dedicated to driving improvements in responsible and ethical business practices in Tanzania.

Over the last 2 years, our Organization has acted very instrumental in cementing corporate sustainable to Tanzanian business community through advocacy, networking, informational support and professional development. As such, TCCIA not only helped businesses but also acted as a catalyst bringing the Tanzanian economic empowerment in the heart of the public debate and decision-making process in Tanzania.

We also pledge our continued participation in the activities of the UNGC. Building on the highly successful collaboration between our organizations and other signatory's is crucial to participating companies on their Communications on Progress. TCCIA also believes that this partnership provides further opportunities to support UNGC's objective of reaching 20,000 signatories by 2020 through our Support.

In pursuing its mission, **TCCIA** will continue to fully support the UN Global Compact and through its engagement will contribute to advance broader societal goals

Sincerely,



Machemba Dc
Executive Director



2. About the TCCIA

The Tanzania Chamber of Commerce, Industry and Agriculture (TCCIA) is the national largest private sector association that was established in 1988 with the support of the Tanzanian Government to strengthen Private Sector. TCCIA has coverage of 25 regions of Tanzania and operates in 104.

Vision:

“To be Efficient, Sustainable and most preferred role model business member based organization in Tanzania, Africa and in the world.”

Mission:

“To Facilitate Private Sector Development in Tanzania by providing exceptional value to members and business community through the provision of Demand Driven services”.

2.1 SERVICES OFFERED TO MEMBERS

- ✧ **Dialogue, Advocacy & Lobbying:** TCCIA remains a vibrant chief spokesperson for the business community countrywide on different trade issues which hamper businesses growth through government under win- win philosophy.
- ✧ **Networking Opportunities:** We offer our members an array of venues to give you the opportunity to Meet, Share, Converse and Promote your business with other businesses in a relaxed atmosphere.
- ✧ **Linking enterprises** to supply chains of large domestic and international companies through developing capacities of local SMEs to meet buyer’s needs.
- ✧ **Export Support (Facilitation):** Chamber is the sole Issuance of both Preferential and Non-Preferential Certificate of Origin in both manual and electronics system.
- ✧ **NTB Reporting and Monitoring:** We are the regional focal point for receiving all the reported NTBs, follow up and **seeking** solutions.
- ✧ **New Business Contacts:** The Chamber serves as an up-to-date information center for new business development and issues. Our database is filled with all types of businesses and great contacts to use as a resource.

- ✧ **Educational Opportunity & Professional Development:** On-going programs cover major business interests, and provide excellent sources for staying current on business issues.
- ✧ **Trade promotion events:** Chamber organizes and coordinates different kinds of promotional events such Trade mission, Trade fairs, Conference and hosting in bound delegations.
- ✧ **Handling business complaints:** Assists businesses to settle their disputes amicably outside courts. Through mediation and if fails we provide Arbitration mechanism under ICC.
- ✧ **Referrals:** On a daily basis, the Chamber receives requests for information from different companies' which enquires about Tanzanian Companies. In response, the Chamber only refers people and businesses to Chamber members
- ✧ **A State of the Art Web Site:** our website is well informative, filled with business information, advertising, and opportunities to utilize the internet facility.
- ✧ **Leadership Development:** Chamber committees and project teams provide business leaders an opportunity to develop their leadership skills as well as learn from other experienced leaders
- ✧ **Strong Ties within the Community:** Participation and involvement in community CSR events.
- ✧ **Low-cost Promotional & Advertising Opportunities:** Any member may hold a mixer to promote their business and network with other Chamber members.

2.2 CSR APPROACH

Strategy, Governance and Commitments

Since signing the Global Compact in 2013, the TCCIA Corporate Social Responsibility approach has moved up a gear with the establishment of a CSR Section, tasked with ensuring better mainstreaming and management of CSR issues in all the Chambers activities and in all the countries where it operates.



3. Our Commitments towards 10 UN Global Compact Principles

Deepening strategies on Corporate Sustainable in 10 globally acceptable UN Principles on;

- ⇒ Human Rights
- ⇒ Labour Standards
- ⇒ Environment
- ⇒ Anti-Corruption

3.1 Human Rights

Our commitment

Chamber of commerce explicitly supports the protection of human rights. We emphasize this support in our primary policy document, the Code of Conduct. We are committed to ensuring that we as a member based organization, as well as our members and employees as individuals, respect and uphold human rights in every way.

Goals

We are committed to continuously improving and expanding our actions in the field of human rights protection.

3.2 Labor Standards:

Our commitment

We are committed to providing our employees with a work environment that is open, friendly and non-discriminatory and that is fully in accordance with Tanzanian legislation, our Code of Conduct and the Global Compact.

Goals

It is our ambition to further live up to internationally accepted labor standards and build the diversity of our employees.

3.3 Environment

Our commitment

TCCIA as a Member based organization is certainly less exposed to environmental issues, as our "service" does not have a direct ecological impact. Nevertheless, we believe that within our corporate responsibility we have an obligation toward the environment. Hence, in our operations we consider environmental protection part of our duty and are committed to contributing our fair share to this important matter. We strive to minimize our negative ecological influence, even though,

compared to other elements of the Global Compact, environmental protection is not as central for us.

3.4 Anti-Corruption

Our commitment

As a leading member based organization TCCIA is committed to operating with a clear conscience and speaking out against any and every form of unethical behavior. Thus we assert our opposition to corruption, extortion and bribery within our company or by outsiders.

Current status of implementation

Our Code of Conduct conveys a clear understanding of ethical behavior and guides us in our day-to-day business decisions.

Goals

Even though no incidents of corruption, extortion or bribery have been brought to the attention of our staffs, the prevention of corruption is very important to us and accordingly we have set ourselves a number of short- and medium-term goals to make strides in the right direction.

Committed Employer

- ⇒ Help young people enter the workforce
- ⇒ Promote diversity Provide growth
- ⇒ Opportunities for employees

Trusted Partner

- ⇒ Strengthen ethical social compliance
- ⇒ Support local production channels
- ⇒ Promote the CSR initiatives of SMEs

Engaged Local Corporate Citizen

- ⇒ Develop solidarity partnerships
- ⇒ Develop solidarity partnerships
- ⇒ Increase local solidarity actions
- ⇒ Promote the revitalization of town centres and rural areas
- ⇒ Develop solidarity partnerships

Environmentally

- ⇒ Increase energy efficiency
- ⇒ Reduce and recover waste
- ⇒ Promote biodiversity
- ⇒ Reduce greenhouse gas emissions



4. Attract new participants to the UN Global Compact through their outreach efforts and awareness rising

The Global Compact has been exposed to TCCIA members and stakeholders via the following high profile TCCIA and partner events. Participation in TCCIA events provides a successful channel for exposure of the UNGC and the **10** principles. TCCIA role as a Non-Business Signatory allows UNGC to reach new industries and stakeholders in TCCIA network. By so doing TCCIA has managed to mobilize **20** UNGC Signatories from businesses and non-businesses since 2013 to date.

4.1 Organize learning and dialogue events, workshops and training for their members on the UNGC and specific topics relevant to the corporate sustainability:

4.1.0 Arusha business forum – Intellectual property (IP) Seminar

The Arusha Business Forum comprised attendance of a total of 165 participants who attended two days of knowledge sharing. The objective was to provide a platform for discussion on issues & challenges faced by businesses, at which also the 10 Principles of the United Nations Global Compact were presented and discussed for integration by the participants.



4.1.1 Mwanza Business Forum – Intellectual property (IP) Seminar

Tanzania Chamber of Commerce, Industry and Agriculture (TCCIA) in collaboration with **NEXLAW Advocates** (Specialist in Patents, Trademarks and Copyrights) conducted a seminar on Intellectual Property Rights and Business Competitiveness.

The objective of the seminar was to increase awareness to the Tanzanian business

community on Intellectual Property rights so as to promote entrepreneurship innovation, competence, creativity, competitiveness and enhance SMEs development. More than 70 business enterprises were represented at the seminar covering the Lake Zone (Kagera, Geita, Mwanza, Mara, Shinyanga and Simiyu regions).



4.1.2 Sun Flower Cluster Oil Production Enterprise Support

As part of capacity building to our members and support UNGC 10 Principles TCCIA provided Business plan development training to one group of sunflower cluster in Morogoro with 22 enterprises. TCCIA with the support of BMZ project, in supports business development has identified the Sunflower cluster as a potential cluster to support in terms of enhancing capacity cluster, in its initiative to expand / grow its Sunflower Oil Production Enterprise. The project provided mentorship support of the cluster in developing skills and knowledge of managing the enterprise, expanding the enterprise and production of standard & quality sunflower oil products.



4.1.3 Corporate Social Responsibility (CSR) For Responsible Agro Investments (Rai)

Event was organized by UNDP, FAO in collaboration with TCCIA.

The key objective of the workshop was to share of the national legal framework for domesticated principals for responsible agro investments & proposed CSR actions for guidelines.

The meeting then proceeded with the first consultation session intended to domesticate the 7 global principles to the Tanzania context. The invited participants divided into 2 groups to consult and agree on the relevance of the global principles while discussing revisions (additions/modifications) for domestication.

The main Output: CSR outputs for each principle for inclusion in the guidelines



4.1.4 Canada–East Africa Corporate Social Responsibility Forum

Under the theme of “Developing CSR policies and guidelines” organized by Canadian high commission in collaboration with chamber and other stakeholders.

Over 100 people from the private sector, NGOs, and government from Tanzania as well as from Kenya, Ethiopia, Uganda and Zambia participated in the event. Fourteen speakers shared poignant experiences and their ideas on the best way to move forward with CSR in Tanzania. The participants then took on the challenge of the workshop and, using Tanzania's draft CSR guidelines as a case study, provided critical points for inclusion in Tanzania's future CSR policy. The results have been sent to the Ministry of Energy and Mineral for consideration during the development of Tanzania's CSR policy.



4.1.5 Entrepreneurship training for parents of children with cancer at Muhimbili

On Wednesday 23rd October, TCCIA held a half day entrepreneurship training for parents of children with cancer at Tumaini la Maisha, Muhimbili hospital. The objective of the training was to provide 15 family members staying at the center with skills and knowledge on how to set up a business and access markets while they are at the cancer center.

TCCIA believes that we have the responsibility to our communities and as part of our commitment to create real value in a changing community; we are to develop and support practices and services that will bring positive change in the private sector. As part of TCCIA CSR activities and on the occasion of its 25th year anniversary TCCIA held the entrepreneurship training, which contributed to the broadening of the participants' knowledge on how to set up a business.



4.1.6 Symposium on Issues Affecting Business Environment in Tanzania

In celebrating TCCIA's 25 years anniversary, various stakeholders lead by The Minister and deputy Minister for Ministry of Industries and Trade (MIT), Dr. Abdalah Kigoda and Glegory Temu Joined TCCIA to a symposium. Stakeholders attended had representation from Indian Embassy (Tanzania), Finland Embassy (Tanzania), Netherland Embassy (Tanzania), Kenya Embassy (Tanzania) and Malawi Embassy (Tanzania), Best AC, WIPO, TCCIA Founders, Past TCCIA leaders, Private sector organizations, government agencies and business community.

The objective for this symposium was to discuss and gather opinions from stakeholders on issues affecting business environment in Tanzania with focus to;

⇒ Impact of Re-introduction of Business license Fees

- ⇒ Multiple regulations to the business
- ⇒ Impact of electronic fiscal devices (EFD) to the business
- ⇒ Challenges faced by women entrepreneurs in trading across borders
- ⇒ Multiple numbers of weigh bridges and police road blocks along the trade corridors and their impact to trade growth



4.1.7 Waste, recycling & Environmental Development in Dar es Salaam' workshop

The event was organized by TCCIA in collaboration with NGO named as Waste Plan Tanzania aimed at creating awareness to community on environment issues and waste management.

4.1.8 Mainstreaming human rights into UN procurement processes

Amongst topics which were discussed were;

- ⇒ Human rights mainstreaming into UN procurement: status review
- ⇒ Human rights mainstreaming into UN procurement



4.1.9 GLOBAL COMPACT LOCAL NETWORK IN TANZANIA STAKEHOLDERS MEETING

TCCIA organized Stakeholders meeting to introduce UN Global Compact and set up mechanism to launch Tanzania local network chapter on 4th June 2014 at Serena Hotel, Dar es Salaam. The forum resulted in having 15 corporate firms signing commitment to join the UN Global Compact Local Network on the establishment of the local network and furthermore the forum inspired UNDP & TCCIA on moving forward to develop the establishment of the Global Compact Local Network project entitled "Support to the UN Global Compact in Tanzania". The project is earmarked to be funded by identified donor and shall soon be implemented under a 4 years program. TCCIA is identified as the host agency for the local network and local implementing partner of the project.

Attended by more than **70** representatives, the Forum helped bring awareness to the business community in Tanzania on the ten universally accepted principles in the areas of human rights, labour, environment, and anti-corruption. The Forum organizers called for companies to voluntarily align their operations and strategies with the ten principles and to take actions in support of UN goals, including the Millennium Development Goals.

Speaking on behalf of UNDP, Senior Governance Advisor, Steve Lee, noted, "The private sector is the leader in the development of business and increasingly it is an essential player in the business of development. As UNDP we are pleased to be your partner in this journey so far and we pledge continued support to you so that you can meet your planned activities in the national context."

With UNDP support, the Chamber of Commerce will now facilitate registration with the Global Compact in New York and expanded promotion across the country, leading to formal launch of the Tanzania Local Network of the UN Global Compact

At the end of the Stakeholder Forum, 15 companies signed a commitment to join the UN Global Compact and to become the founding group for a Tanzania Local Network. They are: Techno Brain, Scan Tanzania, CAPS Ltd., Kwanza Collection Ltd., AFREXA, Tembo Beach Hotel, VA Business Assurance, Community Development Copr. Ltd., Kamtech Enterprises, ASEKI Co. Ltd., TANPRO Investment Limited, Tanzania Women Chamber of Commerce, Intermech Engineering Ltd., CFAO Motors (T) Ltd., and Pangae demntis (EA) Ltd.

<http://www.tz.undp.org/content/tanzania/en/home/presscenter/articles/2014/06/12/undp-supports-tanzania-chamber-of-commerce-on-un-global-compact.html>



Mr. Mwesigwa Geoffrey Philip - UNV Project Coordinator at TCCIA, presenting the UN Global Compact 10 principles to corporate business executives at the introduction of UN Global Compact - Stakeholders Forum at Serena Hotel, Dares-salaam Tanzania

4.1.10 Preparation of TCCIA STRATEGIC PLAN 2015 -2020

Strategic plan being the road map of the organization for a specific time frame is a key document. In our new strategic plan we have incorporated the 10 principles under four pillars Human Rights, Labor Standards, Environment and Anti-corruption as our part of commitment to UNGC.



4.2.0 Stakeholders/Women SMEs Group/Women Entrepreneurs Meeting

The Tanzania Chamber of Commerce Industry and Agriculture (TCCIA) with United Nations Volunteers (UNV) and United Nations Capital Development Fund (UNCDF) have organized Stakeholders' (Women SMEs groups / Women Entrepreneurs) meeting that would share information about project development and financing support provided by the Local Finance Initiative Programme to local projects that have social and economic impact to the economy. The focus was on women entrepreneurs' investments in Small & Medium size Infrastructure projects in key sectors of the economy.

Through the organized meeting of Stakeholders' (Women SMEs groups / Women Entrepreneurs), over **50** Women Entrepreneurs operating businesses with infrastructural components obtained access to United Nations Capital Development Fund (UNCDF) Initiatives that can unlock their potential of operating multi-millionaire business projects.

