

21/10/2015 H.E. Ban Ki-moon Secretary-General United Nations New York, NY 10017 USA

Dear Mr. Secretary-General,

I am pleased to confirm that the United Call Centers continuously supports the ten principles of the Global Compact on human rights, labour, environment and anti-corruption. With this communication, we express our intent to implement those principles. We are committed to making the Global Compact and its principles part of the strategy, culture and day-to-day operations of our company, and to engaging in collaborative projects which advance the broader development goals of the United Nations, particularly the Millennium. Development Goals. United Call Centers Kft. will make a clear statement of this commitment to our stakeholders and the general public.

Sincerely yours, 1813,

Mr. Zsolt Kerekes