

HandsOn HONG KONG ANNUAL REPORT 2014



HandsOn
HONG KONG



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FOREWORD BY SHAUN BERNIER, FOUNDER AND CHAIR OF THE BOARD

For HandsOn Hong Kong, 2014 marks a tremendous year of growth within our organization and in our work in the community. In what is now our 7th year of operations, we have much to celebrate!

Key highlights in 2014 include:

- Empowering over 3,000 caring Hong Kongers to volunteer 17,470 hours in our community - representing a 38% growth in the number of volunteer hours over 2013.
- Offering Hong Kongers more opportunities than ever before to give their time and talent to the community. On average, HandsOn Hong Kong organizes around 100 volunteer activities each month - a 55% growth over 2013.
- Working with 56 NGO partners in Hong Kong to provide meaningful volunteer programs serving children, the elderly, migrants, animals, and many others across Hong Kong - a 24.5% growth over 2013.

In 2014, we also expanded our focus on supporting the elderly. As the elderly population in Hong Kong continues to grow, so do their needs. Hong Kong has one of the highest elderly poverty rates in the developed world, with 45% of the elderly in our city living in poverty. With this in mind, we introduced a new volunteer program supporting the elderly through home visits and soup delivery. As we look ahead to 2015, we will continue to build on this initiative and introduce a new volunteer program to help the elderly become more digitally connected and reduce their isolation.

Internally, we experienced many positive changes in our organization this year, including establishing a mission and vision to guide our organization in 2014 and beyond (see page 6 for our mission and vision statements). Additionally, we expanded the HandsOn Hong Kong staff to include new key positions, including our first Head of Development and Communications. We also expanded our Board. In addition to adding new members, we established an Executive Committee, and several other Board-level committees to provide guidance and oversight to HandsOn Hong Kong as we continue to work towards achieving HandsOn Hong Kong's mission and vision.

As we look ahead to 2015, I also want to thank each of you for your support of HandsOn Hong Kong. Our work is simply not possible without you - including our staff, Board, volunteers, NGO partners, corporate partners, financial and in-kind donors and sponsors, as well as many others in the community. If there is one thread that weaves through each of these groups, it is a passion for giving back to the city in which we live. It is a love for our city and a passion to address our city's social needs through volunteerism that drives our organization forward each and every day. I hope you will continue to support us as we aim to expand our impact on Hong Kong in 2015 and beyond. Join me to "Be the Change!"

Shaun Bernier, Founder and Chair of the Board



AN INTRODUCTION TO HandsOn HONG KONG



"HandsOn Hong Kong is by far the easiest way I've seen to get involved in volunteering in Hong Kong. There are a wide variety of causes and times available to accommodate even the busiest professionals."

James Man
HOHK volunteer



WHO WE ARE

Our Mission

We mobilize and empower our community to meet pressing social needs in Hong Kong through volunteer services.

Our Vision

Our vision is a caring community that gives its time and talent to transform Hong Kong.

What We Do

We aim to meet our city's need for volunteers. We fill a gap by getting volunteers to the local causes that so desperately need them. We enable people to give a helping hand to the local disadvantage groups.

"What I like most about HOHK is the fact that you don't have to sign up for a massive chunk of time. You can do one session every six months or a session every day. I also like the different types of sessions, everything from cooking to helping local children with homework. As a non-Cantonese speaker I like the fact there are sessions that I can take part in. And I've become a master at peeling carrots!"

Naomi Young
HOHK volunteer leader



How We Do It

- **Partnering with small, under-served local grassroots non-governmental organizations (NGOs).** We identify NGO capacity needs, create programs to meet such needs and then recruit, train, and manage volunteers to run the activities for these programs. Our NGO partners benefit from the volunteer assistance, leaving them with more time to focus on their front line activities.
- **Making meaningful volunteer opportunities available and accessible to individuals interested in community service.** We are a first point of contact for busy Hong Kongers who wish to volunteer, but are uncertain of how to gain access to grassroots organizations in need of their help. Our appeal lies in the truly local nature of our causes, the wide variety of organizations supported; and the ease and flexibility of our online registration and activity sign up platform.

- **Supporting corporate social responsibility (CSR).** We provide opportunities for corporate partners to engage with our NGO partners in regular service activities or larger, one-off programs. We organize and project manage these volunteering activities, encouraging participants to take a leadership role in meeting pressing social needs.

Our programs support under-served local causes and benefit a wide range of disadvantaged groups including children, elderly people and people with disabilities. Our programs cover activities including the provision of after-school tutoring to ethnic minority students; helping improve the living conditions of the elderly and people with disabilities; caring for abandoned animals, as well as assisting in the redistribution of edible surplus foods. The diversity and flexibility of our volunteer activities reflects the broad range of beneficiaries we reach and causes we serve.



"Through HandsOn Hong Kong you can be exposed to different types of activities thus you can meet various people with different interest and background."

Alain Costeroste
HOHK volunteer leader

WHY WE ARE NEEDED



Despite being in the top ten worldwide for GDP per capita, Hong Kong has a huge income gap between rich and poor. In fact, the GINI coefficient¹ in Hong Kong is 0.537 – which is one of the highest in Asia.

This income inequality creates significant social issues²:

- 1.34 million (20%) of Hong Kong's 7 million residents live in poverty (compared to 8% in Singapore)
- 241,700 people under 18 years old (24%) live below the poverty line
- 419,500 elderly (45%) live below the poverty line

Local grassroots NGOs in Hong Kong addressing these issues desperately need support as:

- They lack the time resources to look for volunteers

- They do not know how to best train, supervise and manage volunteers' work
- They need someone to give them a "voice"
- 52% of local NGOs have less than 100 volunteers a year and 37% of NGOs have less than 50 volunteers a year³

People love giving their time to make a real difference, yet many Hong Kongers who want to volunteer do not know where to look. Hong Kongers are generous – 68% give to NGOs, but only 15% volunteer⁴. This is considerably lower than many other countries in the region such as Philippines (38%) and Japan (28%). We make it easy for caring Hong Kongers to give back:

- We connect volunteers with NGOs that desperately need support
- We make volunteering accessible, flexible, convenient and effective
- We offer volunteers a choice of local causes to support

¹ The Gini coefficient (also known as the Gini index or Gini ratio) is a measure of statistical dispersion intended to represent the income distribution of a nation's residents, and is the most commonly used measure of inequality. The value ranges from zero, representing perfect equality, to one, representing maximal inequality.

² Pre-interventions data collected from Hong Kong Poverty Situation Report 2013 (released by Commission on Poverty on October 2014).

³ Statistics from Asian Charity Services pre-ignite survey (February 2015), to which 50 NGOs responded.

⁴ World Giving Index 2013 <https://www.cafonline.org/publications/2013-publications/world-giving-index-2013.aspx>



OUR STRUCTURE AND ORGANIZATION

HandsOn Hong Kong Limited is a tax exempt organization in Hong Kong under Section 88 of the Inland Revenue Ordinance (Cap. 112) with Inland Revenue file number 91/12390.

Official name of the organization

HandsOn Hong Kong Limited

Registered and office address

Rm 601, the L. Plaza,
367-375 Queen's Road Central
Sheung Wan, Hong Kong

Date of formal creation as a legal entity

8 June 2012⁵

⁵ Before this date HandsOn Hong Kong operated as part of Hands On China Limited. Both Hands On China Limited and HandsOn Hong Kong started operations in 2007.

"I have been volunteering with HandsOn Hong Kong for 4 months. I have thoroughly enjoyed my time. I have really liked meeting lots of volunteers from all over the world. The staff at HandsOn Hong Kong is also really friendly and helpful. I am looking forward to continuing working with HandsOn Hong Kong in 2015 and supporting the great charities!"

Jennifer Booth
HOHK Volunteer Leader

Our Board of Directors and Committees

BOARD

Alexander de Laiglesia
Alison Ko
Ann Chu
Beatrice Remy
Katherine Creedon
Kathy Kukreja
Leonie Valentine
Pak Ting
Sally Laight
Sam Lau
Shaun Bernier
*Founder and
Chair of the Board*
Theodore Lau

EXECUTIVE COMMITTEE

Alexander de Laiglesia
Alison Ko
Sally Laight
Shaun Bernier
*Founder and
Chair of the Board*

Our Staff

**Assistant Events and
Marketing Manager**
Alissa Tung
(from August 2014)

**Head of Development
and Communications**
Aurelie Dupont
(from August 2014)

MARKETING AND COMMUNICATIONS COMMITTEE

Beatrice Remy
*Chair of Marketing and
Communications Committee*
Pak Ting
Sam Lau

FUNDRAISING AND DEVELOPMENT COMMITTEE

Ann Chu
Beatrice Remy
Katherine Creedon
Kathy Kukreja
*Chair of Fundraising and
Development Committee*
Sally Laight
Sam Lau
Shaun Bernier

GOVERNANCE, PLANNING AND OVERSIGHT COMMITTEE

Kathy Kukreja
Leonie Valentine
*Chair of Governance, Planning
and Oversight Committee*
Sally Laight
Theodore Lau

Executive Director
Caroline Sprod

Program Officer
Damon Chan
(from September 2014)

Head of Programs
Ivy Leung

Program Officer
Jacky Leung
(from September 2014)

Senior Program Manager
Nokia Cheung

"Enjoy the time with the ones I can help and contribute! Seeing a smile is a BIG thing to me!"

Jennifer Lai
HOHK volunteer



HandsOn NETWORK

HandsOn Hong Kong is an affiliate organization of HandsOn Network, headquartered in Atlanta in the United States. International affiliates of the HandsOn Network benefit from the network's expertise but do not receive funding from the network.

Created in 1987 by New York Cares Affiliate, the HandsOn Network aims to inspire, equip and mobilize people to take action that changes the world. The network puts people at the center of change and connects them to their power to make a difference by adhering to the following values:

- People drive change
- Passion overcomes obstacles
- Services bridges and bonds
- Innovation drives results
- Servant leaderships transform

HandsOn Network is the largest network of local volunteer centers around the world. The organization has 250 HandsOn Volunteer Affiliates engaging 21st century volunteers to use their time, talent, voice and money to create change in their communities.

- 2.6 million volunteers
- 236 thousand projects
- 25.1 million service hours
- 579 million dollars of service
- In 29 countries

In Asia, the HandsOn Network has affiliates in Hong Kong, China, India, Japan, Philippines, Singapore and South Korea.

More information can be found on www.handsonnetwork.org

OUR IMPACT: 2014 AT A GLANCE



IMPACT 2014

9,403 registered volunteers

3,090 active volunteers

1,091 volunteer activities

17,470 hours of volunteer services

56 local grassroots NGO partners

33 volunteer leaders

16 corporate partners

48 corporate volunteer programs

6 in-kind partners

10 fundraising events

1,190 Facebook “likes”

158 LinkedIn “followers”

Increased from **4 to 7** staff members

Established **4** Committees

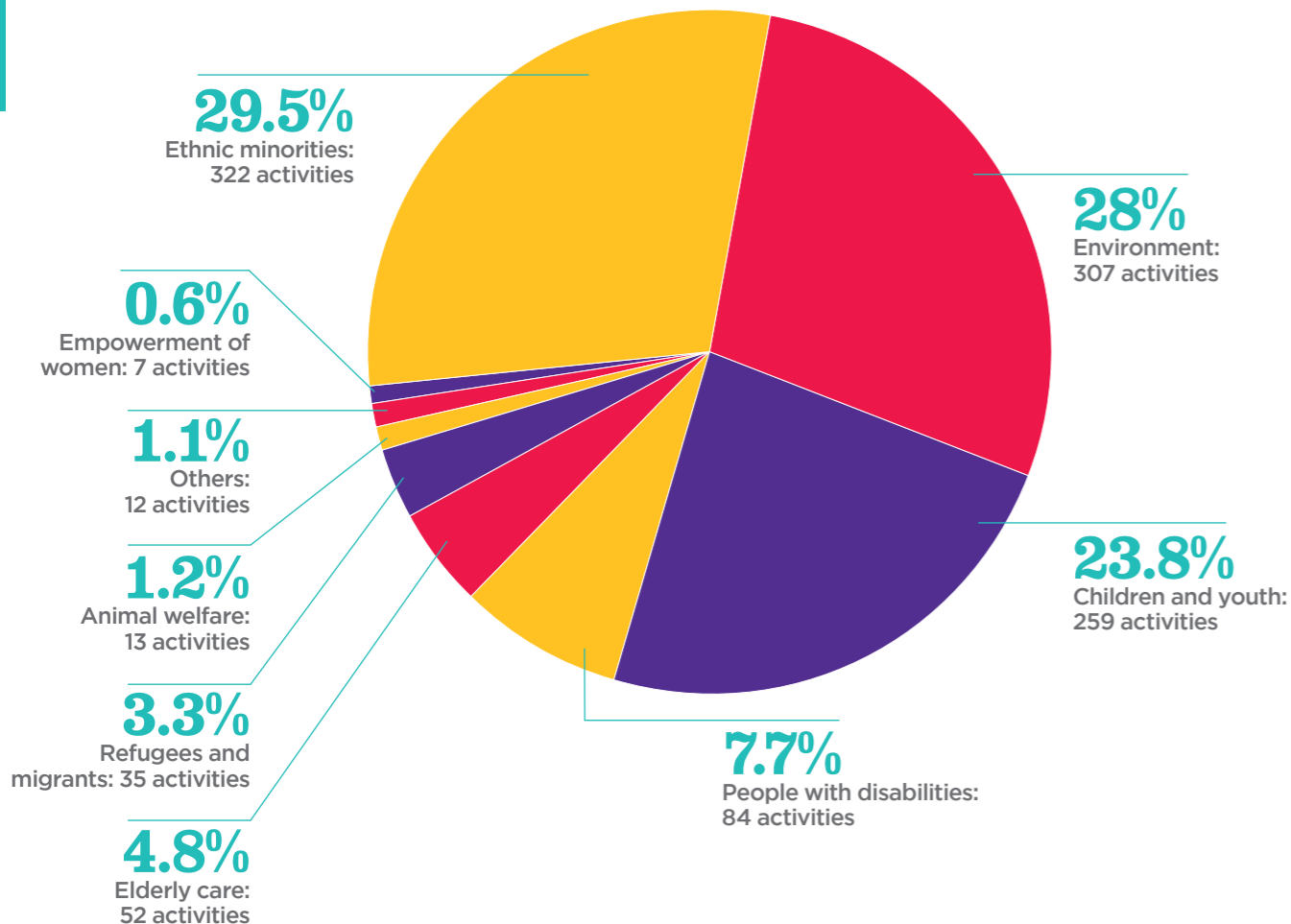
Increased from **7 to 12** Board members



OUR PROGRAMS IN 2014

OUR INDIVIDUAL VOLUNTEER ACTIVITIES

In 2014, we ran 1,091 individual volunteer activities together with 56 local NGO partners.



"I had a wonderful time volunteering at the sessions on the Puppet Show. My role as a volunteer was to support and guide the children in producing their own Puppet Show. This included helping the children making their puppets (about 4-5 characters in each group), writing up a story, record their dialogues and performing the final Puppet Show in front of live audiences (i.e. the local community). The whole process may sound much easier than it seemed! Having said so, the children had always worked with a positive energy and had created a cheerful atmosphere in the activity room where we worked in. It was so much joy to see the progress the children had made and how they had become more confident in themselves. Two things I am grateful for from this voluntary experience. First, is being able to learn about the production of a Puppet Show, which is a fading art unfortunately and most importantly, how versatile children are - do not underestimate their capabilities."

**E Jie Jie (HY Chan)
Volunteer**



EXAMPLES OF INDIVIDUAL VOLUNTEER ACTIVITIES

Children and youth: Chinese puppet show program for children

Chinese puppet show is a class for children aged 7-12 from low-income families where they learn to deliver a traditional puppet show. To inspire the children's creativity, our volunteers worked with a group of 25 children to develop their own Chinese puppet show, starting from creating the story with their own puppet characters to performing the puppet show on stage. As well as being hugely enjoyable, this program helps the children's self-confidence and self-esteem to grow. Volunteers joining the program shared the experience of producing the puppet show with the children as both supporters and friends.

When: Every Friday and Saturday in October and every Saturday in November and December
NGO partner: Aberdeen Kai-Fong Welfare Association Social Service

People with disabilities: Cultural exchange tour for students with physical disabilities to Macau

Together with Hong Kong Red Cross Princess Alexandra School, HandsOn Hong Kong brought a group of 10 students with physical disabilities to Macau for a series of cross-regional career training workshops and cultural visits. This project was funded and organized by HandsOn Hong Kong. Volunteers assisted and took care of the students with physical disabilities during the 2-day visit to Macau.

When: April
NGO partner: Hong Kong Red Cross, Princess Alexandra School

"I have volunteered with HandsOn Hong Kong for several months doing different activities - Playgroup, Bethune House, Community Kitchen. I really enjoy coming to Bethune House each week and making cards and bracelets for the organization. Since coming to this place I have made good friends and rediscovered my love of sewing. I think HandsOn Hong Kong do a great job collaborating with local organization and connecting volunteers who are willing to give time. It is a good way to meet new people and do something useful with your time."

Hayley Chung
Volunteer



Empowerment of women: Making handicrafts with the women of Bethune House

Bethune House Migrant Women's Refuge Ltd. is a temporary shelter registered as a charitable institution in Hong Kong. Established in 1986 under the Mission for Migrant Workers, Bethune House provides a safe refuge and social counseling to Asian women migrant workers in distress as they seek justice. During the handicraft sessions, the residents of Bethune House have the chance to relax, enjoy creating handicrafts and interact with other people in a social setting. Volunteers make cross-stitch cards, cloth aprons and bags, and beaded jewelry with the women in the shelter.

When: Every Wed in November and December
NGO partner: Bethune house



Animal welfare: Orientation and dog walking at Hong Kong Dog Rescue

With many dogs awaiting adoption at HKDR at any given time, volunteers are needed to help out in a number of ways, including dog walking.

When: 9 sessions from January to March
NGO partner: Hong Kong Dog Rescue



Ethnic minorities: Helping ethnic minority primary students with schoolwork in Tin Hau

It can be hard for ethnic minority students to keep up with the education syllabus due to language barriers, which can leave them isolated from the mainstream. HandsOn Hong Kong partners with Li Sing Tai Hang School to give ethnic minority students after school support. The aim of the program is for the volunteers to inspire the students and encourage them to adopt a positive attitude towards their studies. Volunteers assisted students with their studies on a one-to-one basis.

When: Every Tuesday and Thursday from February to May and every Tuesday from October to December.
NGO partner: Li Sing Tai Hang School



"When I started, the school social worker, Ms Lai and the HandsOn Hong Kong's volunteer leader, assigned me to work with a primary 5 Filipino boy and then another Thai boy in the same class two weeks later. Besides bringing up my own son and the counseling experience I gained during the management of the Hong Kong teams with various multinational companies, I must admit that I did not have previous chance in coaching young children. In the short four months engagement, I was excited with the satisfactory outcome so far from the two boys. It was not the immediate improvement in their academic schoolwork but their change in behavior and attitude that impressed me. After a few weeks with the boys, Ms Lai told me that one of the boys politely addressed her "Ms Lai" when they met in a school corridor. "It did not happen before", she said to me. His change continued with less annoyance (speaking loud in classes) to the teachers. The boy told me that he had fewer arguments with his classmates because he paid more respect to their opinion. Both boys were more focused during the schoolwork session. With some reminders, they spent more time at home in practicing what they had learnt, (e.g. Chinese writing, the multiplication table) and they were happy with their own improved results. I hope that they will continue in this direction with the on-going encouragement from the teachers, the social work and HandsOn Hong Kong. All in all, it is an encouraging beginning and there is still a lot for me to learn. I want to take this opportunity to thank Ms Lai and HandsOn Hong Kong for allowing me this wonderful experience. I will carry on in supporting HandsOn Hong Kong and Li Sing whenever my time allows in the coming future."

Ringo Wong, Volunteer leader

"This activity is memorable, shocking and new to me. We visited and delivered soup to elderly in Tin Shui Wai. We were divided into small groups and were assigned to different households. Because of all of our volunteers' lovely work, most of the elderly on the list had been visited. The left over people are all relatively less problematic. One of our goals to visit the elderly is to identify problems in their lives such as their living environment, their health and hygiene status and other needs. I believe our small help can make some changes to their lives. For example some elderly may not have a TV set in their apartments, we noticed that and reported to HandsOn Hong Kong after our visit, and so HandsOn Hong Kong would gather resources to help them. I believe if more and more people can do this, the elderly would have a happier life. When I visited one household, the lady shared a lot of happiness about her grandsons with me. She can relate to me because I am around the same age as her grandsons. It was a very happy and enjoyable time talking with her. And I think they inspired me to cherish my grandma and grandpa more."

Andy Ou
Volunteer



Elderly care: Home visit and soup delivery for the elderly

Soup delivery is a signature volunteer program initiated by HandsOn Hong Kong, aiming to spread warmth and love to the elderly living alone through home visits and soup delivery. Volunteers help prepare the soup and work in small teams to pay home visits to elderly citizens.

When: 9 sessions from July to December

NGO partner: Pok Oi Hospital Chan Ping Memorial neighborhood elderly center and Ya On Lutheran Center for the elderly

Environment: Soap recycling

This program helps to reduce wastage of soap by recycling slightly used soap for redistribution to underprivileged people in Asian countries. It also increases awareness of environmental protection in our local community. These life-saving items are distributed to underprivileged families and



schools in disadvantaged communities to improve their health and hygiene. Volunteers help with sorting, carving and recycling soap.

When: Every Saturday and Sunday
NGO partner: Soap Cycling

Refugees and migrants: Helping primary and secondary schoolchildren of Hong Kong's refugees and asylum seekers with schoolwork

Refugees and asylum seekers in Hong Kong are not allowed to work and often struggle to meet their basic needs while their cases are pending, which can take up to several years. This is an on-going program to provide tutoring to these individuals and their families. Volunteers help a small group of primary and secondary school students (aged 6-18 years old) from refugee and asylum seekers families in Hong Kong with their schoolwork.

When: Every Saturday
NGO partner: Chungking Mansions Service Centre



OUR CORPORATE VOLUNTEER PROGRAMS

In 2014, HandsOn Hong Kong ran 48 corporate volunteer programs with 16 corporate partners.

HandsOn Hong Kong offers bespoke corporate volunteer programs to meet companies' specific needs. Some corporate partners are looking for a series of programs, while others take part in a one-off volunteer activity. Our volunteer activities can be tailored to particular requirements, such as incorporating team building elements or involving employees' families. By outsourcing the organization of companies' corporate volunteer program to HandsOn Hong Kong, corporate partners benefit from our expertise, leaving companies time to concentrate their expertise on their core

business. In return, the corporate sponsorship fee benefits HandsOn Hong Kong by funding corporate partners activities and also helping towards the costs of HandsOn Hong Kong's individual volunteer programs.

HandsOn Hong Kong offers:

- Tailor-made activities to meet CSR and business objectives
- Design, planning and management of volunteer activities with photos
- Handling of all logistics, providing an activity report
- On-site training and facilitation on the day of the activity

Hasbro volunteers shared these thoughts on their experience taking part in the Global Day of Joy

"It is quite an experience for me, what I observed and experienced today is very different from how special needs kids have been portrayed by the media. This is real and I learnt a lot."

"Very good arrangement and coordination from HandsOn Hong Kong. The event was so smooth and we had a great great time. We never thought to be able to interact with kids who are with special needs, today, we gained this valuable experience."



Spotlight on HandsOn Hong Kong's partnership with Hasbro



One of HandsOn Hong Kong's key corporate partners is Hasbro. Being one of the world's largest branded play companies, Hasbro's community service programs work to bring "the sparkle of Hope, the joy of Play and the power of Service" into the lives of children in need. In 2013 Hasbro launched their annual "Global Day of Joy" commencing the partnership with HandsOn Hong Kong. Hasbro's 2014 Global Day of Joy took place on 4 December. On that day HandsOn

Hong Kong ran volunteer projects for Hasbro employees in both Hong Kong and Shenzhen. A total of 549 employees took part in activities bringing joy to 1,140 underprivileged youngsters, with a particular emphasis on children with special needs. The activities ranged from a sports day to handicraft workshops to gift making and wrapping. In just one day Hasbro employees gave 2,200 hours of service to their local communities.

"Volunteering with HandsOn Hong Kong has given us access to deserving causes and worthy projects that we wouldn't otherwise have been aware of. The team's expertise in organizing and running large scale, meaningful volunteer projects has enabled us to mobilize large numbers of our team to volunteer together."

Claire Quigley, Global Giving Manager at Fossil



Spotlight on HandsOn Hong Kong's partnership with Fossil:

FOSSIL GROUP

Fossil has been volunteering with HandsOn Hong Kong since 2013. In 2014 around 200 staff joined us for 6 volunteer activities, contributing just over 1000 hours of service to the local community. Fossil staff served children from low-income families, children with special needs, deaf students and addressed environmental issues. One of the projects in 2014 was a day out on the Adventure Ship. This is a floating classroom where youngsters learn the basics of sailing, as well as how to work as a team. During the day the children experience facing and overcoming challenges. Without the 27 volunteers from Fossil this amazing day out for 22 deserving youngsters would not have been possible.

Spotlight on HandsOn Hong Kong's partnership with Moody's



THE MOODY'S FOUNDATION

The Moody's Foundation has partnered with HandsOn Hong Kong since 2011 for the company's annual team-based volunteer program, Moody's TeamUp. During this four-year period, hundreds of Moody's employee volunteers have given their time to serve local causes including the elderly, children with special needs, migrant and refugee families, environmental protection and animal welfare. Employees have volunteered at a total of 22 projects, giving 1,140 hours of service to help make positive change in our local community.

"Having the support of HandsOn Hong Kong volunteers has taken a huge burden away from me. I can now concentrate on the art aspects of the workshops, rather than having to spend time recruiting and scheduling in volunteers. I'm also delighted with the quality of the volunteers that come through HandsOn - they are committed, reliable and full of enthusiasm."

Liz Briers
Founder of Lizzie Bee

Corporate volunteering is a Win-Win-Win for People, Planet and Profit



People: Volunteering creates a feel good factor, contributing to increased health and happiness.

Corporate volunteer programs can enhance team working, communications and leadership skills.



Planet: The direct cause served and the wider community all benefit from the outputs of corporate volunteer programs. The programs create social impact and help spread awareness of social needs and issues.



Profit: Businesses engaging in corporate volunteer programs can benefit from an increase in productivity and job satisfaction, a decrease in sick leave, improved employee retention and loyalty and an enhanced brand image and reputation.

In 2014, we partnered with the following corporates:



DALE CARNEGIE®
TRAINING

fluid.

FOSSIL
GROUP



廣達理財集團
GRANDTAG
FINANCIAL GROUP



HONG KONG



THE MOODY'S FOUNDATION



National
Australia
Bank

NEWQUEST

Pernod Ricard Asia Travel Retail



COMMUNICATIONS



Schindler

TELSTRA



OUR OTHER ACTIVITIES IN 2014



"Our school appreciates the donation and high-quality volunteer service provided by HandsOn Hong Kong. HandsOn Hong Kong promotes volunteerism in the community and empowers the volunteers to give back to the community. All HandsOn Hong Kong staff led and train the volunteers professionally."

Eric Sau
Vice President at Sam Shui Natives Association Lau Pun Cheung School



In 2014, we organized 10 events to raise awareness of HandsOn Hong Kong's mission and activities and to contribute to our fundraising, including:

- Our 2014 Black & White Ball in April attended by around 300 key supporters;
- Drink For Good in September in partnership with more than 80 bars and 45 corporate partners;
- Our 2014 raffle with 320 prizes given by our generous donors;
- The inaugural Hike For Hong Kong in October;
- Our breakfast to mark International Volunteer Day 2014 attended by CSR leaders from a wide range of companies and industries.

WAYS TO GET INVOLVED



"I moved back home to Scotland in March. I miss working with HOHK.... It made me so happy."

Katy Chan
HOHK volunteer



INDIVIDUAL VOLUNTEERS

HandsOn Hong Kong organizes dozens of volunteer programs each week, serving a wide range of causes. Programs range from helping local primary students improve their English skills, to providing after-school tutoring to ethnic minority students, visiting the elderly, caring for abandoned animals, and protecting the environment.

It is easy for volunteers to get involved. Volunteers simply register online and can then sign up for volunteer activities on the online calendar.

VOLUNTEER LEADERS

Volunteer leaders play a vital role in our organization. They are volunteers who make a commitment to help run a volunteer program on a regular basis. The role includes sending out pre-event confirmations, welcoming and briefing volunteers, leading the activity on site to ensure everything goes smoothly, report attendance and provide feedback to us.

HandsOn Hong Kong encourages individuals looking to make a greater impact through their community service to become volunteer leaders. The role also offers the opportunity to build leadership and communication skills.



"In the past years, HandsOn Hong Kong has acted as a bridge between Corporate and NGO partners to effectively allocate the resources to the needy ones in our community. Through collaborating with HandsOn Hong Kong, our elderly citizens have the chance to interact with volunteers coming from different sectors of the society. Both elderly citizens and volunteers learnt from each other and grew together from the participated programs. We hope that HandsOn Hong Kong can continue the good work for our community, volunteers and beneficiaries."

Mandy Wong
Social Worker at
Poi-oi Chan Ping Memorial
Neighborhood Elderly
Centre



CORPORATE PARTNERS

HandsOn Hong Kong has a proven track record of delivering successful bespoke corporate volunteer programs for companies looking to give back to the local community. HandsOn Hong Kong designs, sets up, implements, organizes, manages and then evaluates tailor-made corporate volunteer programs to fit our corporate partner's CSR focus, ensuring that all activities are beneficial to the local community.

Our other corporate volunteer options include:

- Engaging HandsOn Hong Kong to deliver training for staff volunteer teams
- Becoming an in-kind partner, providing skilled volunteers to help support HandsOn Hong Kong's operations
- Organizing a fundraising event with proceeds donated to HandsOn Hong Kong

"We have known HandsOn Hong Kong for more than 5 years now. It has contributed a lot in developing our Handicraft project from designing to actual production of the hand made cards. You may not notice it, but your presence, support and expertise are very much appreciated by Bethune House and the women that are benefiting from this project. Thank you so much for making Bethune House as part of your community."

Edwina Antonio, Executive Director at Bethune House



We also welcome corporate partnership with HandsOn Hong Kong in the following ways:

- Donation of prizes for our fundraising events
- Financial donations to help fund our volunteer programs
- Special products with proceeds donated to HandsOn Hong Kong

In 2014, we were supported by the following in-kind partners:





NGO PARTNERS

HandsOn Hong Kong is constantly looking for new NGO partners who can benefit from help with their volunteer needs. Our focus is on small grassroots NGO partners directly

serving the local community that lack the resources to find, recruit and manage volunteers on their own.

In 2014, HandsOn Hong Kong partnered with 56 NGO partners. Our partners included:

Aberdeen Kai-fong Welfare Association Social Service Centre

Ark Eden

Asia Society Hong Kong Center

Association of Baptists for World Evangelism Shing Yan Christian Social Service Centre

Bethune House

Bread Angel

China Coast Community

China Peniel Missionary Society Social Centre of the Elderly of Grace

Christian Action Ethnic Minority Center

Christian Service CHEER Center

Christian Service Sham Shui po Happy Teens club

Chungking Mansions Service Centre

Dog Rescue

Feeding Hong Kong

Food Angel

Green Council

Hong Kong Mutual Encouragement Association Jane Shu Tsao Social Centre for the Elderly

Hong Kong Red Cross Princess Alexandra school dormitory

Hong Kong Society for the Protection of Children

Hong Kong Special Olympics

Hong Kong Women Development Association Limited

Hong Kong Women Foundation Ho Kwok Pui-chun Social Centre for the Elderly

International Buddhist Progress Society Law Chan Chor Sze Social Centre for the Elderly

Kely Support Group

Kwun Tong Shelter Workshop, the Mental Health Association of Hong Kong

Li Sing Tai Hang School

Lizzie Bee

Lutheran Harmony NEC (Siu Sai Wan)

Lutheran Yau On NEC (Tuen Mun)

Lutheran School For The Deaf

Mission to New Arrivals Ltd

Hong Kong Mutual Encouragement Association Jane Shu Tsao Social Centre for the Elderly

Pathfinders

Plastic Free Sea

Po Leung Kuk

Po Leung Kuk Anita L. L. Chan (Centenary) School

Pok Oi Hospital Chan Ping Memorial Neighbourhood Elderly Centre

Project Share

Rhenish Church Grace School

SAHK

Saviour Lutheran School

Sham Shui Natives Association Lau Pun Cheung School

Shenzhen Green Sources Environmental Protection Volunteers Association (SENGO)

Shenzhen Pengxing Social Work Service

Shenzhen Pengxing Social Work Service - LongLiang

Shenzhen Pengxing Social Work Service - Xiangling

Soap Cycling

St. James Settlement People's Food Bank

The Boys' and Girls' Club Association

The Hong Kong Council of Early Childhood Education and Services (CECES)

The Tung Wah Group of Hospitals

Tung Wah Group of Hospitals

Tung Wah Group of Hospitals Tin Shui Wai Integrated Service Center, The Pok Oi Hospital Chan Ping Memorial Neighbourhood Elderly Centre & Caritas Elderly Centre

Ya On Lutheran Center For the Elderly

Yang Methodist Social Service Yau Tsim Mong Integrated Services Centre

OUR GOVERNANCE



"All the official staff I met in HandsOn Hong Kong are very helpful and full of passion for their work which does motivate others."

Bernie Lo
HOHK volunteer leader



BOARD

HandsOn Hong Kong is governed by a Board whose primary function is to serve as the supervisory body for the organization, guiding its strategic direction and ensuring that the interests of the organization and its

stakeholders are protected. Board members provide oversight of the governance and financial control of the organization, safeguard its reputation and are actively involved in fundraising.

COMMITTEES

In addition to our Board of Directors, HandsOn Hong Kong also has four committees that report to the Board: the Executive Committee, the Marketing

and Communications Committee, the Fundraising and Development Committee and the Governance, Planning and Oversight Committee.



“HandsOn Hong Kong is so close to the society, so we could help directly to the needy.”

Walter Sum
HOHK volunteer



VALUES

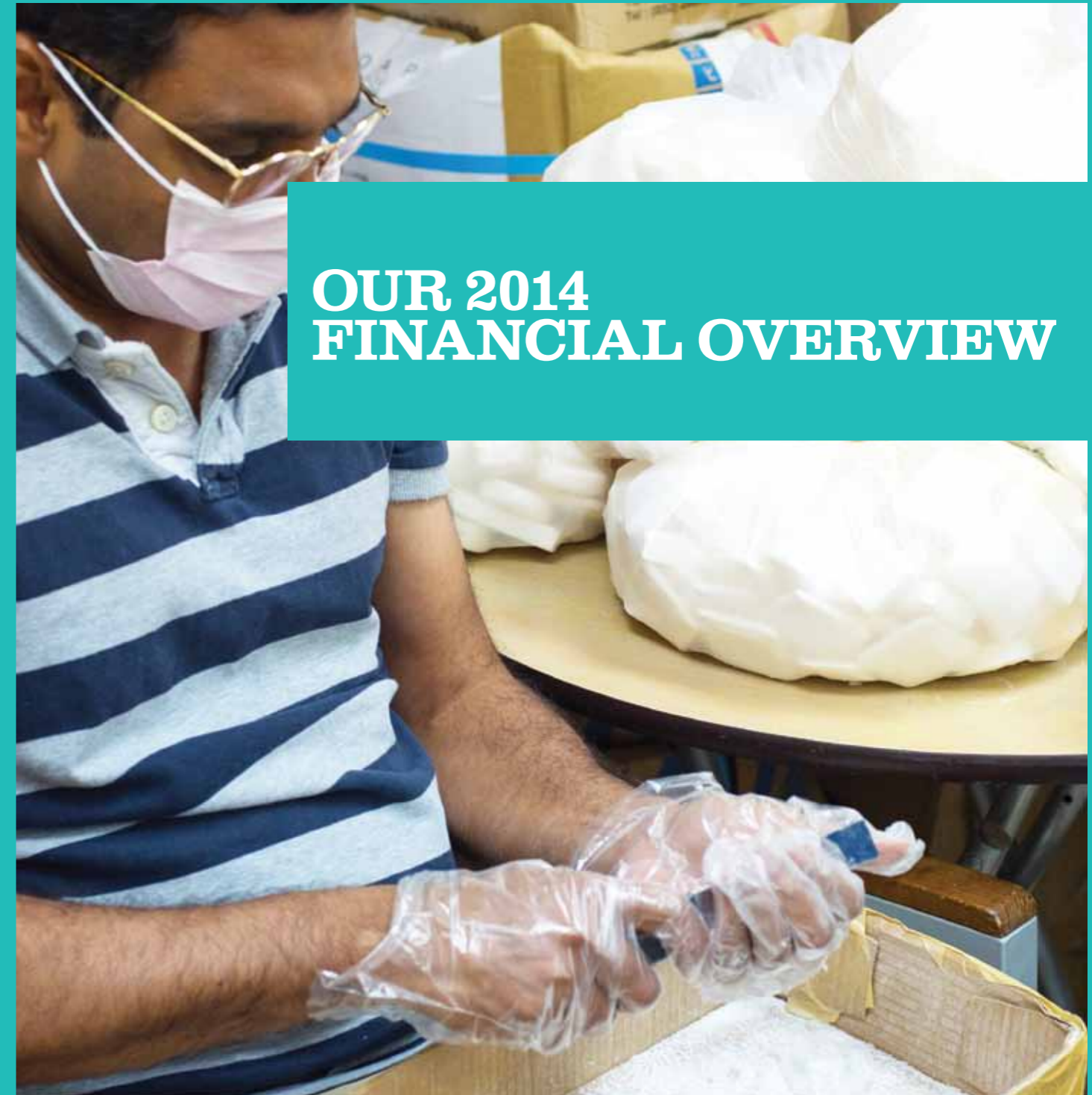
HandsOn Hong Kong is driven by the following values:

- Commitment
- Compassion
- Empowerment
- Impact
- Integrity

EXTERNAL AUDIT

HandsOn Hong Kong is audited on a yearly basis by qualified Certified Public Accountants. The audit is conducted in accordance with legal and statutory requirements and provides assurance that the financial statements give a true and fair view of the organization's affairs and are free from material misstatement. This assists the organization to transparently inform the public how resources have been used.

OUR 2014 FINANCIAL OVERVIEW



"HandsOn Hong Kong has been an extraordinary partner and supporter of our center. As refugees and asylum seekers are prohibited from working in Hong Kong, the seemingly small support such as helping the children with their homework every week or providing basic tutorial to the younger siblings of the children in the support group is extremely valuable. Sustainability is a key concern of any funder. Given that our charity does not get any support from the Government or any major funders in HK, CA-CKMSC has struggled to find alternative sources for long-term investment so we are hoping that this valuable program will continue next school term through the support of HandsOn Hong Kong."

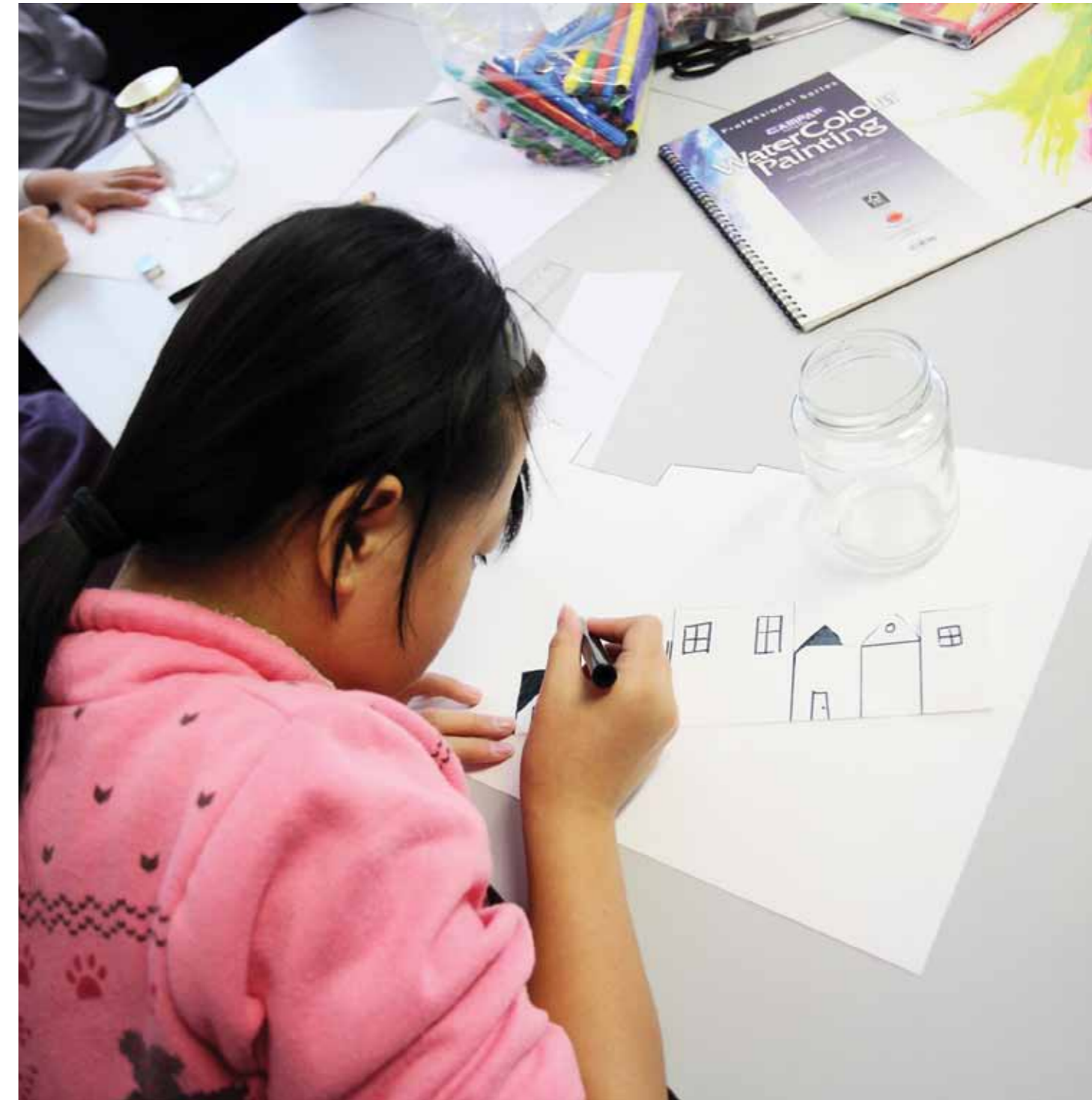
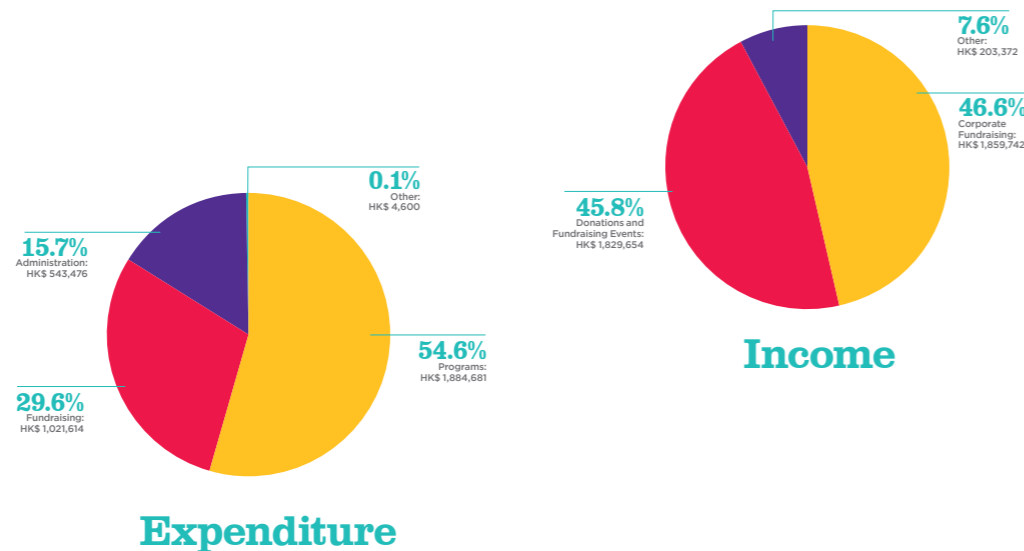
Jonnet Bernal
Assistant Manager at
Christian Action



FUNDING MODEL

HandsOn Hong Kong is currently reliant on voluntary donations and support from individuals, funding from corporates and our own fundraising activities and events.

FINANCIAL OVERVIEW 2014



FINANCIAL STATEMENT 2014

Income and expenditure account (HK\$) for the period of 30 September to 2013 to 30 September 2014.

The summary financial statements are based on audited financial statements, which are available upon request.

Statement of income and expenditure for the year ended 30 September 2014

Income	2014/HK\$
Donations and funds raised	1,829,654
Corporate sponsorship	1,859,742
Raffle ticket income*	27,650
Transfer from Hands On China Limited	275,710
Interest income	12
Total income	3,992,768
Expenditure	
Administration expenditure	
Audit fee	5,000
Commission and fees	4,035
Dues and subscriptions	2,009
Entertainment	13,409
Insurance	9,009
Legal and professional fee	10,515
MPF contribution	6,137
Office expenses	23,751
Other general office expenses	10,826
Rent	135,201
Salaries and wages	181,942
Stationery and printing	469
Telecommunication	1,033
Travelling – selling	207
Travelling – general administration	3,345
Utilities	9,938
Salaries and wages for part time	126,650
Total administration expenditure	543,476
Program expenditure	
Insurance	61,263
MPF contribution	41,734
Salaries and wages	1,237,206
Stationery and printing	3,191
Telecommunication	7,027
Travelling – general administration	22,744
Other program costs	511,516
Total program expenditure	1,884,681

Statement of income and expenditure for the year ended 30 September 2014

The raffle ticket income and expense are spread across two financial years, which are 2 2013/2014 and 2014/2015. These financial statements do not cover all the raffle ticket income and expenses. It only includes the income for financial year 2013/2014.



Fund raising expenditure	2014/HK\$
Insurance	19,820
MPF contribution	13,502
Salaries and wages	400,273
Stationery and printing	1,032
Telecommunication	2,274
Travelling – general administration	7,358
Other fund raising costs	577,355
Total fund raising expenditure	1,021,614
Bank charges	3,205
Raffle ticket expenses*	1,350
Total expenditure	3,454,326
Surplus for the year	538,442



VISION OF THE FUTURE

"HandsOn Hong Kong provides a super-efficient platform in promoting a variety of well-managed volunteering opportunities in the community. For example, education for marginalized students and new-immigrant adults. It is essentially a one-stop shop for dedicated volunteers to pick and participate in their interested activities."

Roy Tang
HOHK volunteer leader



HandsOn Hong Kong began in 2007 as a part-time, one-person operation, with 800 hours of service in the first year. Seven years later, our output has grown to more than 20 times that level. With hundreds of small grassroots NGOs in need of volunteers to help them serve local needs, and hundreds of thousands of citizens in our community in need of assistance, there is still much to

be done. Over the next few years we will continue to strive to sustain and expand our volunteer programs serving pressing social needs in our city. By enabling caring Hong Kongers to gain access to meaningful volunteer projects, we also aim to build upon our role as a conduit to increasing social awareness in Hong Kong.

"Making it super easy for people to get involved in giving back to their communities!"

Betty Hui
HOHK volunteer

CONTACT DETAILS

HandsOn Hong Kong Limited

Rm 601, the L. Plaza, 367-375 Queen's Road Central, Sheung Wan, Hong Kong

Bank details: HandsOn Hong Kong welcomes donations to support our work. Tax receipts are issued on request for donations over \$100.

Account Name: HandsOn Hong Kong Limited

Account Number: 848 245775 838 (HSBC)

Phone number: +852 2613 9353

E-mail: hohk@handsonhongkong.org

Facebook: www.facebook.com/handsonhongkong

LinkedIn: www.linkedin.com/company/handson-hong-kong

Twitter: <https://twitter.com/handsonhongkong>

Acknowledgements

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Pictures: ©HandsOn Hong Kong Limited – shot by volunteers and volunteer leaders.

Design, layout and artwork: Dominic Naughton +852 90160533

Charity listed on
WiseGiving
惠施·慈善機構



HandsOn
HONG KONG

www.handsonhongkong.org

"I love HOHK for the impact it makes on the society and myself – To give is to receive. And I'm grateful that HOHK provides such an amazing platform and opportunities for people to get involved."

Sophia Xia
HOHK volunteer



"For almost 3 years, we've had wonderful volunteers coming through HandsOn Hong Kong. Having a regular stream of volunteers, without having to recruit and schedule them in ourselves, means that our staff doesn't have to take time away from their frontline work serving our beneficiaries. Some volunteers who first came to PathFinders through HandsOn Hong Kong have gone on to become much more deeply involved with our organization and are now passionate advocates of our cause. Without the introduction from HandsOn they might never have even been aware of the issues that we are addressing. On top of that, we've also learned a lot from HandsOn about managing and engaging volunteers and we find their approach to volunteer management to be inspiring."

Luna Chan
COO at PathFinders

