



# UN GLOBAL COMPACT COMMUNICATION ON PROGRESS 2014



## VISION 2015

**MANAGING GROWTH PROFITABLY  
THROUGH *INNOVATION***

**Trakindo** 

## Statement of Continuous Support

PT Trakindo Utama (Trakindo) recognizes the ten principles of the global compact in the areas of human rights, labour, environment and anti-corruption. Being a corporate citizen, we are fully aware on the importance of sustainable development and always take the commitment at the highest level.

In our journey for more than forty years, Trakindo has set the program, implement substantive actions, monitor and evaluate the progress in our daily operational activities in line with the principles of global compact.

In the areas of human rights and labour, our outstanding Corporate Social Responsibility (CSR) program have shown significant results and have been recognized nationally and globally. Our human capital or labor policies performs and comply in a manner consistent with expectations of national government and law.

In the areas of environment and anti corruption, Trakindo has set the highest standard. Environment as part of Safety, Health and *Environment* (SHE) have always been of the utmost concern to us at *Trakindo*. Our standards have been applied to ensure the workplace is healthy, safe and clear from any pollution and environmental damage. Promoting and upholding integrity and accountability to the highest standard is our company's endeavor without any exception.

Trakindo believes that sustainability can be achieved should the four areas of human rights, labour, environment and anti-corruption is integrated at the heart of our company in doing business today.

Jakarta, 15 July 2015

**Bari Hamami**

President Director of PT Trakindo Utama

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For more than 40 years, Trakindo has experienced a rewarding journey to grow and become the customer services company which provides customers with world-class Caterpillar solutions and services.

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# Corporate Citizenship

Helping Prepare a Better Future for the Indonesian



## Education

- Focus on people development through education and good character building
- Collaboration of Trakindo's employees and their families, students and their parents and the local communities.
- Program: Coop Program and 40 SDN



## Environment

- Commitment to energy conservation & pollution control, water conservation and waste management
- Program: save water, save energy, save paper campaign



## Health

- Consistently maintain the workplace safety and health of our people
- Program: HIV/AIDS prevention in workplace, blood donation, zero accident, one million work-hour without LTI



## Compassionate Relief

- Community empowerment for disaster survivors
- Program: in Aceh tsunami, Mentawai tsunami, Wasior flash flood, Merapi eruption.

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# Area 1: Human rights

**Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and**

**Principle 2: make sure that they are not complicit in human rights abuses.**

Assessment, Policies, Goals and Implementation that have been carried out in the area of Human rights:

## 1. Healthcare and Worker Social Security schemes

- In accordance with President Decree No. 12/2013, as amended by President Decree No. 111/2013, regarding Healthcare Insurance managed by the newly established Healthcare and Social Security Agency Badan Penyelenggara Jaminan Sosial Kesehatan or “BPJS Kesehatan”), Trakindo participate and contribute to this healthcare scheme starting January 1, 2015. Along with the scheme, updated employee data began in October 2014.

## 2. Foreign workers recruitment plan (Rencana Penggunaan Tenaga Kerja Asing – RPTKA)

- Trakindo's foreign workers recruitment plan has been endorsed for field Mining industry, construction and trade.



women work as a technician in Trakindo

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# Area 1 : Human rights

## 3. CSR in Education

- To apply Trakindo mission: To set up an entity that creates worthwhile and challenging job opportunities to as many Indonesians as possible and to contribute to national education system especially on “Character Based Educational System” Trakindo conducts 2 main Corporate Social Responsibility (CSR) program which is Coop Program and 40 State Elementary School Program
- Coop program aims to improve the competency of the heavy-equipment graduates and the readiness to cope with the needs of industry through a combination of classroom based education and practical work experience. It also aims to improve teacher technical competency in teaching and learning methodologies and hands-on skills; in order to create highly qualified heavy-equipment graduates through numbers of technical trainings and On-the-Job Trainings
- The program was established in 1996 and has conducted in nine vocational schools and six polytechnics all over Indonesia.



Students on the job training

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# Area 1 : Human rights

## 3. CSR in Education

- 40 Elementary School Program aims to improve 40 state elementary schools as part of its contribution to help country in enhancement quality of educational in Indonesia. The educational program is spread throughout the Indonesian province of Aceh to Papua.
- The Main program is enhancement quality of teachers by providing in-service teacher training, developing better and comprehensive curriculum (a child centered approach (CCA) training), comparative study for teachers and providing assistance in daily teaching and learning process



# Area 2 : Labour

**Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;**

**Principle 4: the elimination of all forms of forced and compulsory labour;**

**Principle 5: the effective abolition of child labour; and**

**Principle 6: the elimination of discrimination in respect of employment and occupation.**

Assessment, Policies, Goals and Implementation that have been carried out in the area of Labor by the Division of Human Capital (HC) during 2014, namely:

1. Leadership Development Program; A series of workshops conducted through collaboration between Learning and Development and users to build a learning roadmap in each function
2. Integrated Talent Management through Talent development programs, Assessment Center (AC), the Feedback Workshop, among others.
3. Core Values Socialization and Internalization through hard talk and forums.



# Area 2 : Labour

## Developing Professional Human Resources

- Learning and Development  
In accordance with the commitment of Trakindo to develop human resources, Learning & Development at Human Capital Division has conducted various training and development of employees to ensure the development of capability and competence of the employees in order to conform with the latest developments of each function.

- Learning & Development
- Training Center



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# Area 3: Environment

**Principle 7: Businesses should support a precautionary approach to environmental challenges;**  
**Principle 8: undertake initiatives to promote greater environmental responsibility; and**  
**Principle 9: encourage the development and diffusion of environmentally friendly technologies.**

## POLICY AND ISO

SHE policy was revised in 2014. One point was adopted from the latest environmental laws No 32 Year 2009. It stated about “environmental protection”, which means that Trakindo show more supports to protect the environment.

The Policy stated that PT Trakindo Utama committed to:

1. Comply all government regulations and other applicable requirements.
2. Create and increase SHE awareness.
3. Implement, maintain and prioritize a high quality SHE System at all work areas.
4. Identify all hazards and effectively manage the associated risks.
5. Encourage all employees to take full responsibility for all SHE aspects within their work areas.
6. Commit to prevent work-related injury and illness.
7. Ensure occupational health of all employees, including but not limited to HIV/AIDS prevention and management and abuse of narcotics and dangerous substances.
8. Effectively manage all environmental aspects and impacts throughout the work areas.
9. Ensure environmental protection and management at all work areas.
10. Provide coaching and training to all employees to make them support SHE system implementation as stated by the policy.
11. Ensure that the objectives of this policy are socialized to all employees, customers suppliers, visitors and other stakeholders.



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# Area 3: Environment

As part of the commitment on the Environmental aspect, Trakindo excelled the ISO 14001:2004 certification from several branches to a Single Entity Certification which covers all branches at the end of this year to the beginning of 2015.

**Environmental Campaign**  
Trakindo supports environmental preservation and conduct some campaigns:



The poster is titled 'SAVE PAPERS' and features a green tree icon. It includes a map of Indonesia and a list of environmental tips. The text is in Indonesian.

**SAVE PAPERS**

**TRAKINDO**

**Luas hutan Indonesia tinggal 99,6 juta ha**

1 pohon berusia 10 tahun = 15 rim kertas A4.

Konsumsi kertas di TU-NO ± 175 Rim/bulan = 12 pohon ditebang setiap bulannya

**Tahukah Anda?**

Total hutan dataran rendah yang hilang di Sumatera antara tahun 1990 s/d 2000, sekitar 65-80% ditebang untuk membuka perkebunan dan hutan tanaman industri guna memproduksi bubur kertas untuk memenuhi kebutuhan kertas kita. (the tyenmal)

**Cobalah melakukan hal berikut:**

- Maksimalkan penggunaan email.
- Gunakan kertas dua sisi atau gunakan untuk menulis memo
- Kirimkan materi presentasi dalam bentuk elektronik.
- Gunakan kembali amplop bekas untuk mengirim surat internal.
- Gunakan kamera digital, hindari mencetak photo karena selain menggunakan kertas, tinta cetak mengandung bahan kimia beracun untuk lingkungan.
- Pikirkan ulang untuk menyebarkan brosur, gunakan brosur elektronik.
- Jangan terima brosur/pamflet/kertas-kertas gratis lainnya yang tidak dibutuhkan.
- Pakai tas kain yang Anda bawa dari rumah daripada memakai kantong kertas atau plastik saat berbelanja.
- Gunakan sapu tangan daripada menggunakan tisu.
- Gunakan serbet kertas di rumah makan sesedikit mungkin.

Ajak teman dekat atau orang-orang di sekitar kita untuk hemat kertas sehingga budaya positif ini akan dapat terus menyebar.

Konsumsi kertas dunia meningkat hingga setengah kali lebih banyak dalam 30 tahun terakhir. Padahal, 30 tahun yang lalu merupakan masa dimana komputer digembar-gemborkan sebagai solusi untuk mengurangi penggunaan kertas.

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# Area 3: Environment

## Environmental Campaign



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# Area 3: Environment

## Community Responsibility in environment



### Trakindo Ajak Masyarakat Hijaukan Lingkungan Bagikan 150 Bibit Pohon dan Pupuk

BALIKPAPAN – Guna melanjutkan program Kesehatan, Keselamatan dan Kerja Lingkungan Hidup (K3LH) 2015, manajemen PT Trakindo Utama Balikpapan menggelar kegiatan *Corporate Social Responsibility* (CSR) di masyarakat, Sabtu (21/2).

Perusahaan alat berat ini, membagikan 150 bibit pohon mangga gadung dan manalagi beserta pupuknya secara gratis kepada masyarakat yang melintas di depan kantor mereka di Jalan Jenderal Sudirman, Balikpapan Selatan (Balsei). Mewakili Kepala Cabang PT Trakindo Utama, Syaiful Rohman yang menjabat *Service Operation Manager* mengatakan, pembagian bibit pohon beserta pupuk ini baru pertama kali dilakukan.

Sebelumnya kata dia, kegiatan CSR Trakindo biasanya yang rutin dilakukan adalah bersih-bersih pantai di area sekitar perusahaan. Namun tahun ini, dialihkan ke penghijauan dengan melibatkan masyarakat. "Kami ingin mengajak seluruh masyarakat dapat ikut ambil bagian dalam kegiatan penghijauan ini, sehingga bukan hanya Trakindo yang bisa mendapatkan manfaatnya tetapi juga masyarakat," ungkap Syaiful.

Selain membagikan pupuk dan bibit pohon kepada masyarakat, kata Syaiful, pihaknya juga membuat banyak lubang biopori di area kantor. Ini bertujuan agar ke depan perusahaan secara mandiri juga dapat menghasilkan pupuk kompos. "Kegiatan ini melibatkan karyawan dan dibantu warga setempat. Tak ketinggalan kami juga turut membagikan pupuk dan



**PENGHIJAUAN:** Syaiful Rohman (pakai topi) menyerahkan bibit pohon dan pupuk gratis kepada Ketua RT 29 Sulaedy, Sabtu (21/2).

bibit pohon kepada warga di RT 29 serta beberapa karyawan Trakindo sendiri," terangnya.

Ia menambahkan, harapannya apa yang dilakukan Trakindo dapat bermanfaat untuk banyak pihak. "Semoga bila nantinya program ini mendapat respons yang sangat baik, ke depan program ini akan dibuat berkelanjutan. Sebab tujuan kita, Trakindo memiliki kontribusi untuk penghijauan di Kota Balikpapan dan membudayakan masyarakat untuk mau menanam mulai dari tempat tinggal masing-masing dulu, sesuai dengan program pemerintah yakni menjadikan Balikpapan sebagai kota hijau dan layak

huni," tegasnya.

Terpisah, Ketua RT 29 Kelurahan Dama Bahagia, Sulaedy, sangat menyambut baik program yang dilakukan Trakindo. Ia berharap kegiatan itu dapat menjadi contoh bagi perusahaan lain untuk turut ikut peduli terhadap penghijauan di kota Balikpapan. "Sesuai dengan pesan Walikota yang ingin membuat Kota Balikpapan menjadi kota hijau, tentunya kami sangat menyambut baik kegiatan ini. Nantinya bibit pohon dan pupuk yang diserahkan kepada kami, akan langsung didistribusikan kepada warga, agar bisa ditanam di area tempat tinggal masing-masing," terangnya. (\* /mra/din/k18)

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# Area 3: Environment

Some Trakindo branches have been certified for Environmental Management System ISO 14001, a certification to preserve the environment in its operations.



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# Area 4: Anti Corruption

**Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.**

The governance principles of Trakindo are based on Corporate Values, Indonesia Good Corporate Governance code of conduct (2006) and the practices in Indonesia. The governance in Trakindo is based on the principles of Transparency, Accountability, Responsibility, Independence and Fairness.

The Responsibility for the implementation of risk management is attached to the management in each unit. To develop the sustainable and ideal system in an integrated enterprise risk management, the company established Risk Management Team, led by the Head of Internal Audit. This is to help the management in preparing the company's risk management framework, consolidating and reporting key risks by identification of process management risks, and in developing the competence of managing risk effectively and efficiently in accordance with the applicable standards.



Uphold the highest standard in Good Corporate Governance

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# Thank You

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