

2015 Communication on Progress

Participant: The Frangipani Langkawi Resort & Spa

Reporting Period: 06/2014-06/2015

To our stakeholders:

I am pleased to confirm that the Frangipani Langkawi Resort and Spa reaffirms its support of the Ten Principles of the United Nations Global Compact with respect to its human rights, labour, environmental and anti-corruption principles.

In this annual Communication of Progress (COP), we describe our actions to continually improve the integration of the United Nations Global Compact and its principles into our business strategy, culture and daily operations. We also commit to share this information with our stakeholders using our primary channels of communication.

Sincerely,

A handwritten signature in black ink, appearing to read 'Anthony Wong', with a stylized flourish at the end.

Anthony Wong
Managing Director

Labor Principles:

Assessment, Policy and Goals:

The Frangipani Langkawi Resort aims to provide as much local employment as possible in order to give back to the local community.

This resort implements the policy that employees are under no circumstances, allowed accept gifts or bribery from guests or other parties.

Implementation:

Almost 90% of the employees in the resort are local people. Discrimination and harassment are not tolerated and all employees are given a fair share of assessment in their performance and are treated equally regardless of their race or religion.

These policies are clearly addressed to all staff before commencement of employment, and employees are to sign in recognition that they understand these principles.

Measurement of Outcomes:

With training given by management, employees are given opportunities for promotion. Interns who are able to understand, communicate and execute the practices which is embodied by a green resort, are offered a permanent position after their practical training.

Environmental Principles:

Assessment, Policy and Goals:

This resort is committed to the bettering of its surrounding ecological environment. The company has an environmental policy statement and summary which includes the goals and policies pertaining to our efforts to be environmentally responsible in our day to day operations.

Community:

This year we plan on working closer with our community and implementing projects which will assist them to be more self-sufficient. This will be executed through our committee established in November 2014, the Pantai Tengah Green Community (PTGC). This subcommittee is under the Langkawi Business Association (Persatuan Niagakawi), and was established to tackle environment/sustainability related issues facing Langkawi. The honorary secretary is the Managing Director of Frangipani Langkawi Resort and Spa, Mr. Anthony Wong.

This year, the resort would like to focus on supporting youth leadership camps which encourage sustainability and environmental awareness; organized by NGOs. Namely, the 'Knights of Nature Sustainability Camp' organized by EcoKnights, and environmental NGO based in Kuala Lumpur. The resort sponsors the camp site as well as venue for the camp. The first of two camps was held in May of 2015 and the second to be held in November.

Internal goals:

The company's environmental main environmental goals focus on the areas of water, energy and food production.

Aim: Annual savings target of 5% for energy

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Aim: Increase onsite local food production by 10% compared to previous year, in order to minimize our carbon footprint when purchasing ingredients from outside, while promoting locally grown produce.

The company also aims to increase the number of green practices, or 'ways to save' initiatives to 250.

Implementation:

These policies and goals will be communicated to our stakeholders, first and foremost by our Managing Director Mr. Anthony Wong. These goals and policies will also be communicated as well as executed by the Environment Department of the resort which consists of three full time Environment Officers who are actively ensuring that the resort's green practices, policies and goals are communicated and implemented accordingly. The areas which this department focuses on are research, education and communication.

In support of environmental principle 9, with the aim of an annual savings target of 5% for energy, the resort plans to use more energy efficient/energy saving equipment such as LEDs when possible. This exemplifies the encouragement of environmentally friendly technologies. The implementation of setting up more polytanks outside guest rooms in order to use rainwater for flushing guests' toilets as well as use for irrigation purposes; in order to reach our 5% annual water savings target is also supporting the 9th environmental principle.

With the aim of increasing food production by 10% for the restaurant, this will be done by maximizing our edible garden by converting pathways into gardens and building more composting sites.

In support of principle number 7, in order to reach 250 green practices, this will involve the collaboration of all departments in the hotel and the encouragement of creativity to find alternatives to ways to save water, energy and the environment.

In support of the environmental principle number 8, to undertake initiatives to promote greater environmental responsibility, employees receive on-going training related to ways the resort saves such as waste separation, composting, energy and water saving techniques and others. Proceeds generated from recycled waste collected are distributed into the employees' welfare scheme.

Measurement of outcomes:

The Frangipani Langkawi has not had any environmental incident within the reporting period and has not been subjected to any statutory notices or prosecutions.

The Environment Department releases monthly reports pertaining to the outcomes of the departments' environmental activities. These ranges from the amount of waste produce, organic food harvested, recycle sales, to the number of participants of the resort's eco activities and how much we save on energy and water, compare to the said month previous year. This report is reviewed by senior management for comments and suggestions.

Anti Corruption Principles:

Assessment, Policy and Goals:

The Frangipani Langkawi practices the principles of honesty and all employees are fully aware of this.

Implementation:

Standard operating procedures are set in place for each department to avoid incidents such as dishonesty/ bribery, and independent checks are conducted.

Measurement of outcomes:

The Frangipani Langkawi has not had any incidents within the reporting period.