

FY14 Global Communication of Progress: Starbucks Coffee Company

Ten Principles	Progress Reference	Supporting Policy	Policy Link URL
HUMAN RIGHTS			
Business should support and respect the protection of internationally proclaimed human rights	<p>Public Policy & Internal Standards</p> <p>Business Ethics and Compliance: our commitment to ethical business practices - http://www.starbucks.com/about-us/company-information/business-ethics-and-compliance</p> <p>Human Rights: our commitment to basic human rights as a core component of the way we do business and how we engage our partners</p> <p>Suppliers: our expectations for suppliers to operate in a responsible and ethical manner - http://www.starbucks.com/responsibility/sourcing</p> <p>Coffee: our sustainable coffee guidelines for producers - http://www.starbucks.com/responsibility/sourcing/coffee</p> <p>Tea: http://www.starbucks.com/responsibility/sourcing/tea</p> <p>Cocoa: our sustainable cocoa guidelines for producers - http://www.starbucks.com/responsibility/sourcing/cocoa</p> <p>Manufactured Goods and Services: our sustainable manufactured goods and services guidelines for producers -</p>	<p>See below for topic-specific policies http://www.starbucks.com/responsibility/learn-more/policies</p> <p>Standards of Business Conduct http://globalassets.starbucks.com/assets/eecd184d6d2141d58966319744393d1f.pdf</p> <p>Global Human Rights Statement http://globalassets.starbucks.com/assets/1d7de6ff5f845d89c01a61bebdbdb59.pdf</p> <p>Supplier Code of Conduct http://globalassets.starbucks.com/assets/ada1f37e34954eb1883a6b32d3e8a430.pdf</p> <p>Coffee and Farmer Equity (C.A.F.E.) Pra https://www.scsglobalbusiness.com/files/cafe_scr_genericv3.3_111814.pdf</p> <p>The Ethical Tea Partnership Global Star http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/</p> <p>Cocoa Sourcing Guidelines https://www.scsglobalbusiness.com/files/cocoa_scr_v3.0_en_103014.pdf</p> <p>Supplier Social Responsibility Standard http://www.starbucks.com/assets/1deb372ee3d840179e59c5b9c21cd5fe.pdf</p>	
Business should ensure that they are not complicit in human rights abuses.	<p>Business Ethics and Compliance - http://www.starbucks.com/about-us/company-information/business-ethics-and-compliance</p> <p>Human Rights - http://www.starbucks.com/responsibility/learn-more/policies</p> <p>Zero tolerance policy for the use of forced labor and human trafficking</p>	<p>Standards of Business Conduct http://globalassets.starbucks.com/assets/eecd184d6d2141d58966319744393d1f.pdf</p> <p>Global Human Rights Statement http://globalassets.starbucks.com/assets/1d7de6ff5f845d89c01a61bebdbdb59.pdf</p> <p>California Transparency in Supply Chain http://globalassets.starbucks.com/assets/2994cef1517a44aca17d6f11237c4c13.pdf</p>	
LABOR STANDARDS			
Business should uphold the freedom of association and the effective recognition of the right to collective bargaining	<p>Human Rights - http://www.starbucks.com/responsibility/learn-more/policies</p> <p>Coffee - http://www.starbucks.com/responsibility/sourcing/coffee</p> <p>Tea - http://www.starbucks.com/responsibility/sourcing/tea</p> <p>Cocoa - http://www.starbucks.com/responsibility/sourcing/cocoa</p> <p>Manufactured Goods and Services - http://www.starbucks.com/responsibility/sourcing/store-products</p>	<p>Global Human Rights Statement http://www.starbucks.com/responsibility/learn-more/policies</p> <p>Coffee and Farmer Equity (C.A.F.E.) Pra https://www.scsglobalbusiness.com/files/cafe_scr_genericv3.3_111814.pdf</p> <p>The Ethical Tea Partnership Global Star http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/</p> <p>Cocoa Sourcing Guidelines https://www.scsglobalbusiness.com/files/cocoa_scr_v3.0_en_103014.pdf</p> <p>Supplier Social Responsibility Standard http://www.starbucks.com/assets/1deb372ee3d840179e59c5b9c21cd5fe.pdf</p>	
Business should support the elimination of all forms of forced and compulsory labor.	<p>Human Rights - http://www.starbucks.com/responsibility/learn-more/policies</p> <p>Coffee - http://www.starbucks.com/responsibility/sourcing/coffee</p> <p>Tea - http://www.starbucks.com/responsibility/sourcing/tea</p> <p>Cocoa - http://www.starbucks.com/responsibility/sourcing/cocoa</p> <p>Manufactured Goods and Services - http://www.starbucks.com/responsibility/sourcing/store-products</p>	<p>Global Human Rights Statement http://globalassets.starbucks.com/assets/1d7de6ff5f845d89c01a61bebdbdb59.pdf</p> <p>Coffee and Farmer Equity (C.A.F.E.) Pra https://www.scsglobalbusiness.com/files/cafe_scr_genericv3.3_111814.pdf</p> <p>The Ethical Tea Partnership Global Star http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/</p> <p>Cocoa Sourcing Guidelines https://www.scsglobalbusiness.com/files/cocoa_scr_v3.0_en_103014.pdf</p> <p>Supplier Social Responsibility Standard http://www.starbucks.com/assets/1deb372ee3d840179e59c5b9c21cd5fe.pdf</p>	
Business should support the effective abolition of child labor.	<p>Human Rights - http://www.starbucks.com/responsibility/learn-more/policies</p> <p>Coffee - http://www.starbucks.com/responsibility/sourcing/coffee</p> <p>Tea - http://www.starbucks.com/responsibility/sourcing/tea</p> <p>Cocoa - http://www.starbucks.com/responsibility/sourcing/cocoa</p> <p>Manufactured Goods and Services - http://www.starbucks.com/responsibility/sourcing/store-products</p> <p>Human Rights - http://www.starbucks.com/responsibility/learn-more/policies</p>	<p>Global Human Rights Statement http://globalassets.starbucks.com/assets/1d7de6ff5f845d89c01a61bebdbdb59.pdf</p> <p>Coffee and Farmer Equity (C.A.F.E.) Pra https://www.scsglobalbusiness.com/files/cafe_scr_genericv3.3_111814.pdf</p> <p>The Ethical Tea Partnership Global Star http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/</p> <p>Cocoa Sourcing Guidelines https://www.scsglobalbusiness.com/files/cocoa_scr_v3.0_en_103014.pdf</p> <p>Supplier Social Responsibility Standard http://www.starbucks.com/assets/1deb372ee3d840179e59c5b9c21cd5fe.pdf</p> <p>Global Human Rights Statement http://globalassets.starbucks.com/assets/1d7de6ff5f845d89c01a61bebdbdb59.pdf</p>	
Business should support the elimination of discrimination of employment and oppression	<p>Equal Opportunity - http://www.starbucks.com/responsibility/learn-more/policies</p> <p>Coffee - http://www.starbucks.com/responsibility/sourcing/coffee</p> <p>Tea - http://www.starbucks.com/responsibility/sourcing/tea</p> <p>Cocoa - http://www.starbucks.com/responsibility/sourcing/cocoa</p> <p>Manufactured Goods and Services - http://www.starbucks.com/responsibility/sourcing/store-products</p>	<p>Equal Employment Opportunity Policy http://globalassets.starbucks.com/assets/c53c33fe3b484033bbe7c4285dcdb516.pdf</p> <p>Coffee and Farmer Equity (C.A.F.E.) Pra https://www.scsglobalbusiness.com/files/cafe_scr_genericv3.3_111814.pdf</p> <p>The Ethical Tea Partnership Global Star http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/</p> <p>Cocoa Sourcing Guidelines https://www.scsglobalbusiness.com/files/cocoa_scr_v3.0_en_103014.pdf</p> <p>Supplier Social Responsibility Standard http://www.starbucks.com/assets/1deb372ee3d840179e59c5b9c21cd5fe.pdf</p>	
ENVIRONMENT			
Business should support a precautionary approach to environmental challenges	<p>Environment - http://www.starbucks.com/responsibility/environment</p> <p>Suppliers - http://www.starbucks.com/assets/ada1f37e34954eb1883a6b32d3e8a430.pdf</p> <p>Coffee - http://www.starbucks.com/responsibility/sourcing/coffee</p> <p>Tea - http://www.starbucks.com/responsibility/sourcing/tea</p> <p>Cocoa - http://www.starbucks.com/responsibility/sourcing/cocoa</p>	<p>Environment: Pioneering Sustainable Solutions http://www.starbucks.com/responsibility/learn-more/policies</p> <p>Supplier Code of Conduct http://globalassets.starbucks.com/assets/ada1f37e34954eb1883a6b32d3e8a430.pdf</p> <p>Coffee and Farmer Equity (C.A.F.E.) Pra https://www.scsglobalbusiness.com/files/cafe_scr_genericv3.3_111814.pdf</p> <p>The Ethical Tea Partnership Global Star http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/</p> <p>Cocoa Sourcing Guidelines https://www.scsglobalbusiness.com/files/cocoa_scr_v3.0_en_103014.pdf</p>	
Business should undertake initiatives to promote greater environmental responsibility	<p>Environment - http://www.starbucks.com/responsibility/environment</p> <p>Coffee - http://www.starbucks.com/responsibility/sourcing/coffee</p> <p>Tea - http://www.starbucks.com/responsibility/sourcing/tea</p> <p>Cocoa - http://www.starbucks.com/responsibility/sourcing/cocoa</p>	<p>Coffee and Farmer Equity (C.A.F.E.) Pra https://www.scsglobalbusiness.com/files/cafe_scr_genericv3.3_111814.pdf</p> <p>The Ethical Tea Partnership Global Star http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/</p> <p>Cocoa Sourcing Guidelines https://www.scsglobalbusiness.com/files/cocoa_scr_v3.0_en_103014.pdf</p>	
Business should encourage the development and diffusion of environmentally friendly technologies	<p>Environment: Pioneering Sustainable Solutions http://www.starbucks.com/responsibility/environment</p> <p>Building Greener Stores: LEED® Certified Stores http://www.starbucks.com/responsibility/environment/green-building</p> <p>Water and Energy Conservation, Renewable Energy http://www.starbucks.com/responsibility/environment/energy</p> <p>Recycling & Reducing Waste http://www.starbucks.com/responsibility/environment/recycling</p> <p>Climate Change http://www.starbucks.com/responsibility/environment/climate-change</p>		
CORRUPTION			
Business should work against corruption in all its forms, including extortion and bribery.	<p>Business Ethics and Compliance - http://www.starbucks.com/about-us/company-information/business-ethics-and-compliance</p> <p>Anti-Bribery - http://www.starbucks.com/responsibility/learn-more/policies</p>	<p>Standards of Business Conduct http://globalassets.starbucks.com/assets/eecd184d6d2141d58966319744393d1f.pdf</p> <p>Global Anti-Bribery Standard http://globalassets.starbucks.com/assets/9a37d0891751441580002b1eb4cd3fal.pdf</p>	