Dear Stakeholders,

The **United Nations Global Compact**, is a call to companies to align strategies and operations with universal principles on human rights, labour, environment and anti-corruption, and take actions that advance societal goals. Launched in 2000, it is the largest corporate sustainability initiative in the world with over 12000 signatories based in more than 145 countries. The UN Global Compact enjoys the support of the United Nations General Assembly and has additionally been recognized in a number of other inter-governmental contexts. UN Global Compact continues to play a vital role with regard to strengthening the capacity of the United Nations to partner strategically with the private sector.

The Global Compact Network India works towards mainstreaming the ten universally acceptable principles in business activities around the world, catalyzing action in support of broader UN goals, such as the Millennium Development Goals (MDGs). At present, the India network ranks among the top 3, out of the 101 local networks in the world, and has emerged as the largest corporate citizenship and social responsibility organization in the country with a pan Indian membership.

NMDC has been one of the earliest signatories and has also played an active role in the formation and growth of the Global Compact Network in India.

While setting the tone for the post 2015 development agenda within the Indian context, I reiterate NMDC's commitment to the cause of UN Global Compact.

With warm regards,

Yours sincerely

Narendra Kothari Chairman-cum-Managing Director

# Principle 1: Business should support and respect the protection of internationally proclaimed human rights.

#### Commitment

Being a Government of India company, NMDC owes allegiance to the Constitution of India, which resolves to secure to all its citizens justice, liberty, equality and fraternity and which also encompasses the fundamental human rights as envisioned in the Universal Declaration of Human Rights. NMDC stands committed to support and respect the protection of internationally proclaimed human rights.

# **Systems**

Though there is no specific provision as such for human rights in the Manual on Personnel Management of the company, the sub-stratum of the Manual ensures that its employees enjoy the fundamental human rights.

NMDC has in its management system provisions for health, safety, housing and education. Comprehensively covering all these aspects, NMDC has appropriate systems in place.

#### **Actions**

### Health

- NMDC gives full and free medical care to its employees and the eligible members of their families.
- Under the NMDC Contributory Scheme for post-retirement medical facilities, the retired employees and their spouses get medical care for a nominal life-time membership.

#### Safety

- Being basically a mining organization, NMDC attaches greater importance for safety of the employees. In its mining projects, NMDC has its own Training Centres equipped with the infrastructure as required under the Mines Vocational Training Rules. These centres cater to the needs of basic training, refresher training, and training for skilled trades and also for those injured on duty.
- Sufficient number of workmen inspectors are nominated/appointed for mining operations, mechanical installations and electrical installations in terms of the statutory requirement
- Occupational Health Centres have been provided in the projects.
- Doctors have been given specialized training in occupational health.
- Periodical medical examinations of employees are done in accordance with the prescribed schedule.
- Safety appliances such as safety shoes, helmets, rain suits, goggles, etc, are provided to employees periodically.
- Every month safety committee meetings are conducted and accident analysis is discussed and remedial measures implemented.

# Housing

- NMDC provides accommodation for the employees and the members of their families on nominal rents.
- NMDC provides house building advances for its employees to build their own houses at such locations in India as suitable to them.

#### **Education**

- NMDC trains its employees regularly to update themselves, professionally, managerially and technically.
- NMDC encourages its employees to better their educational and professional qualification by giving suitable incentives, study leave, etc.
- NMDC takes care of the school education of the employees' children in its projects and gives incentives and scholarships for their higher education. As its projects are located in remote areas, NMDC has arranged for quality schooling facilities at the projects itself.
- The schooling facilities available at the project are extended to the children of the surrounding villages as well.

# Performance during the year 2014-15

- NMDC is providing complete health care to its employees and the members of their families.
- The injury frequency rate was 1.31 Mandays lost on account of accidents were 228.
- Housing has been extended to all its employees. In addition, house building advances were given to 07 employees (cumulatively to 2268 employees).
- Training coverage is 96.5% of employees. Training mandays as % of working mandays is 4.5.
- Basic education has been extended to 100% of the employees' children.
- Recognizing the meritorious service rendered by the employees on the occasion of this year's Corporation Day, ie, 15 November 2014, NMDC has awarded suitable mementos to (a) 129 employees (cumulatively 7330) who have rendered 20 years' service; (b) 135 employees (cumulatively 6092) who have rendered 25 years' service; (c) 76 employees (cumulatively 5441) who have rendered 30 years' service (d) 41 employees (cumulatively 1731) who have rendered 35 years' service by organizing suitable function.
- 212 employees (cumulatively 4443) who retired from the Company were given service certificates and suitable mementos during farewell parties, specially arranged in their honour, in appreciation of their service to NMDC. 163 employees (cumulatively 1573) who retired after putting in 30 years service in NMDC were awarded special mementos.

# Principle 2: Business should ensure that they are not complicit in human rights abuses.

#### Commitment

Being a Government of India company, NMDC owes allegiance to the Constitution of India, which resolves to secure to all its citizens justice, liberty, equality and fraternity and which also supports the fundamental human rights as envisioned in the Universal Declaration of Human Rights. NMDC stands committed to protecting human rights in its workplaces.

# **Systems**

- NMDC, being a Government company, has come to inherit the Government regulations and, therefore, protecting human rights and ensuring that it is not complicit in human rights abuses, is a natural extension to all its policies and programmes.
- The security arrangement in the mines of the company is given to the Central Industrial Security Force (a Government arm), who owes equal allegiance to the Constitution of India and is duty bound to protect human rights.
- A Grievance Redressal procedure is in vogue.
- A separate Committee for redressal of grievances of women employees in particular has been constituted.
- NMDC has recognized Scheduled Caste/Scheduled Tribe Associations in each of its units and corporate office.

# **Actions & Performance during the year 2014-15**

No case of human rights violation has been reported during the year.

# Principle 3: Business should uphold the freedom of association and the effective recognition of the right to collective bargaining.

#### **Commitment**

NMDC stands committed to the protection of freedom of association among its employees and business partners.

## **Systems**

NMDC has three layers of employees: workmen, supervisors and executives.

1. Workmen, who are mostly location specific, have their own Unions. More than one Union are functioning in each of the main units. Besides their affiliations to national bodies, cutting across such affiliations to central organizations, majority of the Unions at project level have formed an independent apex body called All-India NMDC Workers' Federation (AINMDCWF) positioned at the corporate office at Hyderabad. All these Unions have been given assistance by the Management as considered necessary for their functioning.

The details of such affiliated Unions, unit-wise, are given below:

- A Bailadila Iron Ore Mine, Kirandul Complex
- i Samyuktha Khadan Mazdoor Sangh (SKMS) affiliated to All India Trade Union Congress (AITUC).
- ii Metal Mine Works Union (MMWU) affiliated to Indian National Trade Union Congress (INTUC)
- b Bailadila Iron Ore Mine, Bacheli Complex
- i Samyuktha Khadan Mazdoor Sangh (SKMS) affiliated to AITUC
- ii. Metal Mine Workers Union (MMWU) affiliated to INTUC
- c Donimalai Iron Ore Mine
- i. Donimalai Iron Ore Project Employees Association (DIOPEA) affiliated to AITUC

- ii Metal Mine Workers Union (MMWU) affiliated to INTUC
- d Diamond Mining Project.
- i Panna Hira Khadan Mazdoor Sangh (PHKMS) affiliated to BMS
- ii. Madhya Pradesh Rashtriya Heera Khani Mazdoor Sangh (MPRHKMS) affiliated to INTUC
- 2. NMDC is totally committed to workers' participation in the management. In pursuit of such commitment, Committees/Councils, both statutory and non-statutory, are functioning at the shop level, project level and at corporate level with equal number of representatives of the management and the Unions.
- 3. Supervisors and Executives have their own associations at unit level and at the Corporate office.

### **Actions**

Decisions related to workmen such as wage settlement, incentives, bonus, line of promotions, working conditions, welfare measures, etc are taken in consultation with the representatives of unions/ Associations, both at the unit level and at the corporate level.

## Performance during the year 2014-15

- All the workmen are subject to collective bargaining agreements and the supervisors and executives are governed by understanding/consultations.
- No mandays were lost during the year because of rift or strike by employees due to the effectiveness of Collective Bargaining.
- The unanimous decisions taken at the Joint Committees are implemented and monitored.
- A historic wage settlement was signed during the year increasing the pay package of all workmen.

# Principle 4: Business should support the elimination of all forms of forced and compulsory labour.

#### Commitment

NMDC stands committed not to resort to any form of forced and compulsory labour.

### **Systems**

- No employee is required to deposit any sum of money for employment in NMDC.
- A service bond is insisted upon from only such of those employees who have been posted abroad. The bond period is for two years or a nominal amount of Rs.2,00,000/-
- Any employee joining the company should declare that he or she is not an insolvent.

#### **Actions**

- Appointment orders issued by the company very specifically state the various important conditions of appointment.
- Printed copies of Service Regulations and other rules are distributed to all Units for reference and use by every employee.
- The workmen in particular are given a copy of the certified Standing Orders precisely containing their general terms and conditions governing service conditions.
- An Executive Handbook containing the rules and regulations of the company has been prepared and distributed widely.
- Employees are given incentives for achieving higher levels of output.
- Workmen have the additional facility of over-time payment for working beyond the prescribed working hours.

## Performance during the year 2014-15

No form of forced or compulsory labour was resorted to.

# Principle 5: Business should support the effective abolition of child labour.

#### Commitment

NMDC stands committed not to engage any child labour and do all that it can to abolish it from its surroundings.

# **Systems**

- For appointment in the company, the minimum age prescribed and scrupulously followed is 18 years.
- Age verification is done with reference to approved documents in accordance with the practices prescribed by the Government of India.
- All employees are paid much above the minimum wages prescribed from time to time. Free and complete health care is given to all the employees and the members of their families. Free schooling facilities are provided at projects. Scholarships and hostel accommodation allowance, etc, are given for children's higher education.
- Skill development programme has been launched for training and increasing the employability of local qualified youth of adjoining villages of Bailadila projects by providing monetary and other assistance.

#### **Actions**

- All contractors are forbidden to engage child labour.
- Government enforcement agencies like Inspectors from Labour Department inspect the sites of construction to check for employment of child labour. Those found guilty are liable for punitive action by the Government.
- Records of the labourers engaged by the contractors are kept at worksites.

## Performance during the year 2014-15

- No child labour was employed by NMDC.
- No child labour was allowed to be employed by the contractors working for NMDC.
- NMDC does not promote trade with organisations engaging child labour.

Principle 6: Business should support the elimination of discrimination in respect of employment and occupation.

#### **Commitment**

NMDC, by itself and as a Government company, stands committed to follow the policy of non-discrimination in all matters – recruitment, employment opportunity, promotion, etc.

# **Systems**

- The Constitution of India, under Article 15, unambiguously prohibits discrimination on grounds of religion, race, caste, sex or place of birth.
- As a Government company, NMDC is bound to follow the Government directives, which are abundantly clear against any discrimination in any matters.
- As a measure of protecting and improving the conditions of the downtrodden, special provisions have been made in terms of the Government directives in respect of candidates belonging to Scheduled Caste, Scheduled Tribe and Backward class, both in recruitment and promotion.
- NMDC Recruitment and Promotion Rules provide for qualifications, skill and experience required for candidates for recruitment and promotion at various levels.
- The grievance procedure in the company is designed in a very simple and easy to handle way for the employees to get grievances, if any, to be resolved quickly.
- Unions and Associations representing the various levels of employees have easy access to the management to discuss and resolve discriminations, if any, quickly and effectively.

#### **Actions**

 The company periodically assesses and evaluates job contents and job requirements.

## Performance during 2014-15

No discrimination was resorted to in respect of employment and occupation.

The Government directives against discrimination was adhered to in all matters.

The special provisions in respect of candidates belonging to Scheduled Castes, Scheduled Tribes and Backward classes made by the Government by way of Directives have been adhered to.

As on 31st March, 2015 the manpower position was:

•	Total number of employees	5490
•	Scheduled Caste employees	974 (17.73%)
•	Scheduled Tribe employees	1150 (20.95%)
•	Backward Class employees	859 (15.65%)
•	Men: Women ratio	18.8:1

# Principle 7: Business should support a pre-cautionary approach to environmental challenges.

#### Commitment

As a responsible corporate citizen, NMDC Ltd believes in maintaining ecological balance and NMDC is committed to ensure that its environmental systems and practices are aligned with international best practices such as the ISO: 14001-Environmental Management System standard. All major production projects of NMDC i.e Bailadila Deposit-5/10A, Bailadila Deposit-14/11C, Donimalai Iron Ore Project and Diamond Mining Project, Majhgawan, Panna have accreditated with ISO: 14001. This standard enables NMDC to manage its environmental impacts while adhering to the requirements not only of the standard itself but also to those of national and international norms, legislation, and regulations. It also forms the foundation for continuous improvement in environmental performance.

# **Sustainable Development Policy**

- 1. We, at NMDC, aim at being responsible miners with commitment to sustainable development in all our locations. We ensure that the sustainable development ethos are considered and integrated in all our decision making processes and business planning.
- 2. We believe that market competitiveness on a long run can be achieved only by adopting the best practices of health, safety and environmental management, community management, and actively engaging our stakeholders in addition to the economic performance of the organization.
- 3. We comply in full with the laws and regulations where we operate. We aspire to be a benchmark by adopting international standards in the field of Sustainable Development.
- 4. NMDC Sustainability Policy is integrated with Environmental Policy, Occupational Health and Safety Policy, Community Development Policy and together they provide the broad framework for driving business in a responsible manner.

# System:

In order to ensure pollution-free environment, NMDC has built the following programmes into the day-to-day working of the mines:

- Environmental norms as laid down by the Ministry of Environment and Forests, and the State and the Central Pollution Control Boards are meticulously followed.
- Regular physical monitoring for all environmental parameters, like micro-meteorology, ambient air quality, surface and ground water quality and ground water levels, work zone and ambient noise levels and soil quality.
- Detailed Bio diversity conservation studies, carbon foot print, Energy audits.
- Environment up gradation works like massive afforestation, reclamation of waste rock dumps and mined out areas.
- Disaster Management Plans for the tailing dams at the projects.
- Protection measures for explosives' magazines at the projects.

#### **Actions**

- A separate department for environment management, headed by a General Manager has been positioned to extensively monitor and effectively implement environment management programmes.
- Separate Cells at production projects have been set up with qualified and experienced Environment Scientists/Engineers.
- Expert organizations in the area have been engaged to measure and report periodically the various parameters.

#### **Pollution Control Measures Covered**

- Judicious and scientific planning of direct excavation, waste rock dumping and sitting infrastructure areas.
- Restricting use of forestlands to the barest minimum level.
- Constructing ameliorative measures like buttress walls, digging contour trenches, biological reclamation of waste rock dumps, etc. to minimize land erosion.
- Construction of check dams, Effluent Treatment Plant, Sewage Treatment Plant for treating effluents from service centers, Auto shops, etc to avoid water pollution.
- Regular water sprinkling and grading of haul roads, scientific and massive afforestation for abating air pollution.
- Create green belts; densify open scrublands, good arboriculture, and follow avenue plantation practices for improving the overall environment as well as aesthetic value.
- Importance of value index of the region is envisaged and also to eradicate effects of visual intrusion by proper land scaping.
- Regular maintenance of Heavy Earth Moving Machineries and OCSL Plant equipments and adopting good house keeping practices there by reducing noise pollution.
- Monitor all environmental parameters such as PM<sub>10</sub>, PM<sub>2.5</sub>, ,SO<sub>2</sub>, NO<sub>x</sub>, CO, Fugitive dust emissions in ambient air, water quality as per IS standards in respect of oxidation pond, discharge water from auto shops and service centers, tailing dam discharge water etc., on regular basis following the statutory acts and their amendments of the GOI viz.,
- Regular monitoring of ground water levels and quality

- Preparation and timely submission of six-monthly reports to MOEF,
   GOI Regional offices and annual environmental audit reports to respective state pollution control boards.
- Creating environment awareness amongst all the employees and their children and the local population through celebration of Mines Environment & Mineral Conservation (MEMC) week under the aegis of Indian Bureau of Mines & World Environment Day celebrations.
- Basic and refresher Training of employees for environmental consciousness by conducting regular classes under mines Vocational Training Rules.
- Undertake of peripheral village community development works like improving roads, constructing school buildings, community halls, distributing books and stationery, extending schooling and medical facilities available in the project townships to the local people including adivasis as well.
- Providing safe drinking water to the township dwellers and extending drinking water supply to population of neighbouring villages.
- Obtaining consents for establishment and operation of mines / plants from the respective state pollution control boards.
- Obtaining environmental clearances for new / expansion projects from central Govt.
- Obtaining forestland clearances for renewal / fresh grant of mining leases.
- Massive afforestation drive through social forestry division of the local forest department.
- Stabilization of all the passive waste rock dumps and mined out areas.

### Performance during the year 2014-15

#### Environmental clearances' from MoEF&CC New Delhi

- Obtained extension of validity of EC for a period of five years from 15.9.2014 for Integrated Steel Plant at Nagarnar.
- On 19.3.2015 Expert Appraisal Committee for mining projects has recommended for issuance of EC for Dep-13 project for 10 MTPA production capacity.
- Obtained Terms of Reference for preparation of EIA reports for the projects 1) 4.0 MTPA Beneficiation plant at Bacheli along with slurry

pipeline from Bacheli to Nagarnar and 2.0 MTPA Pellet plant at NISP, Nagarnar. 2) Dep-4 project for production capacity of 7.0 MTPA 3) expansion of BIOP Dep-10 project from 4.2 MTPA to 6.0 MTPA. 4). 10 MTPA Screening Plant-II along with Beneficiation Plant at Donimalai Project.

#### **❖** Forest clearances' from MoEF & CC New Delhi

- On 12.11.2014 obtained stage -1 (in principle) approval for diversion of 315.813 ha forest land for Bailadila Dep-13 project.
- On 10.4.2015 obtained Final Forest clearance for diversion of 65.936 ha forest land for Screening Plant III Kirandul.
- On 10.4.2015 obtained final forest clearance for 84.36 ha forest land of Arki Lime stone project.

# Principle 8: Business should undertake initiatives to promote greater environmental responsibility.

#### Commitment

NMDC stands committed to promoting greater environmental responsibility in mining and processing of minerals in its mines for sustained development.

NMDC's Sustainable Development Policy states, we shall therefore endeavour to:

- We, at NMDC, aim at being responsible miners with commitment to sustainable development in all our locations. We ensure that the sustainable development ethos are considered and integrated in all our decision making processes and business planning.
  - 2. We believe that market competitiveness on a long run can be achieved only by adopting the best practices of health, safety and environmental management, community management, and actively engaging our stakeholders in addition to the economic performance of the organization.
  - 3. We comply in full with the laws and regulations where we operate. We aspire to be a benchmark by adopting international standards in the field of Sustainable Development.
  - 4. NMDC Sustainability Policy is integrated with Environmental Policy, Occupational Health and Safety Policy, Community Development

Policy and together they provide the broad framework for driving business in a responsible manner.

### **Systems**

- Environmental aspects are carefully considered and appropriately incorporated at the planning stage of a project itself.
- Training programmes are arranged for employees on environmental awareness.

#### **Actions**

- NMDC is implementing IMS covering ISO14001: EMS, 9001 and OSHAS 180001 in its major production mines.
- Water used for washing of ore is reclaimed for re-use.
- The electricity generated in the downhill conveyors is fed back into the grid, thereby reducing the draw of electricity from the main grid at its projects in Bailadila and Donimalai.
- Distributed/displayed printed copies of the Environmental Policy of the company among its employees and local communities.

# Performance during the year 2014-15

- As against the permissible limit of 120 microns per cu m of  $SO_2$  and  $No_x$  in ambient air, the values actually encountered at NMDC's mines were less than 30 microns per cu.m and carbon monoxide was observed to be below the detectable limit of the approved instruments.
- About 25% of the annual consumption of different lubricants in NMDC mines was disposed of to agencies duly authorized for recycling as per HWM Rules and its amendments issued by the Ministry of Environment and Forests, Government of India.

# Principle 9: Business should encourage the development and diffusion of environmentally friendly technologies. Commitment

#### Commitment

NMDC stands committed to encouraging the development and diffusion of environment-friendly technologies,

# NMDC's Environmental Policy stairs,

- Prevent and control environmental pollution due to mining and associated activities by adopting safe, scientific and environmental friendly methods of mining and mineral processing for applicable legal requirements like forest, environmental and other statutory clearances.
- Maintain the machineries in excellent condition to ensure minimum impact of their operation on environment.

# **Systems/Actions**

- Dust collectors are provided to the drills to control fugitive emissions at source.
- Wet drilling is adopted to mitigate the effect of dust on the work force.
- Main mine haul roads air regularly graded and water mixed with additives is sprinkled to suppress dust.
- Jet sprinklers are provided at all strategic and transverse points to control dust during crushing and transportation of ore at the plant.
- Closed conveyor belt system is provided to control dust generation and spreading during ore transportation.
- Rubber screens and rubber linings are provided at transfer points and along conveyor system to control noise and dust generation.

## Performance during the year 2014-15

# Sustainable Development Performance

In compliance with GoI, Department of Public Enterprises, New Delhi guidelines on Sustainable Development (S.D) for Central Public Sector Enterprises (CPSE's) for the purpose of performance

evaluation under MoU system, the company has chosen S.D. Projects/ activities such (i) **Water Management** i.e., construction of 2MLD Secondary waste water treatment plant at Bacheli Township.

Work order was awarded on 10.9.2013 to M/s. Dee Tech Projects, Chennai at a cost of Rs.6.62 crores. The detailed engineering of the scheme has been completed and the works are in progress.

# Principle 10: Business should work against corruption in all its forms, including extortion and bribery.

#### Commitment

Vigilance Department guides and facilitates impartial, fair and transparent decision making and gives priority to preventive vigilance, with proactive measures.

### **Systems**

- The Vigilance Dept. at the Corporate Office is headed by Chief Vigilance Officer and assisted by Vigilance Officers drawn from various branches. At each of the Projects, there are two Vigilance Officers.
- The Chief Vigilance Officer has the equal status of Functional Director of the Company. He/she is appointed by the Government of India on deputation.
- Vigilance cases are monitored by the Vigilance Officers under the guidance of CVO.
- Surprise, regular checks, CTE type inspections and other major vigilance investigations are carried out based on the strength of complaint / source information.
- All the executives of the Corporation have to submit Annual Property Returns every year as on 1<sup>st</sup> January.
- Employees are required to furnish the information regarding acquisition/disposal of movable and immovable property. As per CDA Rules of the Company acquisition of movable property

exceeding Rs. 50,000/- in case of executive and Rs. 35,000/- in case of workmen to be intimated to Vigilance Department within 30 days from the date of its acquisition. But in the case of Immovable property irrespective of its value, prior permission to be obtained before the acquisition.

- Foreign travels by employees are monitored.
- The Chief Vigilance Officer has been nominated as the 'Nodal Authority' to receive grievances.
- A manual for Uniform Recruitment Policy was prepared and submitted to Personnel Department and the same is being considered for approval.
- Continuously following up for putting in place a Contracts Manual, Works Manual and to update the existing Materials Management and Personnel Manuals.
- Guidelines for appointment of Consultants/Advisors suggested to management.

#### **Actions**

- Action Plan for the year 2014-15 was finalized wherein various studies were carried out by the Vigilance Officers. The reports received were discussed in detail and improvements in systems / procedures were suggested whenever required.
- Surprise and regular checks were carried out in every quarter during the year. The deficiencies and deviations wherever noticed were brought to the knowledge of the Management for corrective action.
- Pending disciplinary / CTE / CBI cases were reviewed in the quarterly meetings of VOs held at Head Office, and follow-up actions were taken for timely completion of inquiries and awarding penalties.
- Many system improvements such as uniformity in recruitment process, banning of negotiations with L1 party, procurement and awarding of contracts on single tender / nomination basis,

implementation of e-payment etc., are taken up as part of preventive vigilance.

- Vigilance Awareness week was observed in the Corporate Office and all units of NMDC. Various competitions, seminars and lecture programmes were arranged to create awareness of Vigilance amongst the employees during the week.
- No. of Training Programmes were conducted for Employees / Executives Trainees on preventive vigilance.
- The progress on vigilance activities and disciplinary cases were appraised through a Note to Board of Directors for review on halfyearly basis.
- Online system in the Company' website provided for lodging of online complaints and submission of Annual Property Returns by all the executives is in place.
- The Vigilance Department recommends for rotation of staff posted in sensitive posts in order to ensure that no vested interests are developed.

#### Performance during the year 2014-15

NMDC Vigilance Department had taken several initiatives during the year. Various programmes were conducted for awareness on vigilance matters for the employees of the Corporation. Emphasis was laid on adequate checks and balances in the form of well defined systems and procedures. The vigilance functionaries at the projects have conducted regular training classes for the employees on the vigilance matters. Executives of Vigilance Department were sent for training / workshops being organized in India.

During the year 119 surprise checks, 91 regular inspections and 22 CTE type inspections were conducted. Complaints received were

taken up for investigation and necessary disciplinary action wherever required was recommended.

The following thrust area studies have been taken up for the year 2014-15 for system improvements if any, which are as follows.

- 1. Ore despatches by Rail & Road including penalty and demurrage payments including chemical analysis of ore.
- 2. Maintenance contracts of HEM Equipments (MARC & CAP).
- 3. Availability of HEM equipments.
- 4. CSR activities.

Vigilance Department in NMDC is certified under ISO 9001:2008 conforming to the Quality Management System. It has been certified as per ISO standards since October 2006 by Integrated Quality Certification Private Limited, Bangalore. For re-certification of Quality Management System (QMS) of Vigilance Department, M/s. TQ Services conducted an external audit on 19.10.2013 and ISO certificate was extended up to 09.02.2016. Surveillance Audit was conducted by M/s. TQ Services on 09-12-2014.

In-house quarterly magazine of the Vigilance department "Sphoorthy" is being published periodically.

As part of implementation of "Leveraging of Technology for transparency" in all the transactions, information about limited tender enquiries above Rs. 30 lakhs, details of contracts concluded above Rs. 10 lakhs, works awarded on nomination basis, single tender basis above Rs. 1 lakh, information regarding bill payments to the contractors etc., are provided on the company's website. Efforts to encourage e-procurement, e-tender, e-auction are being made continuously.

NMDC has adopted implementation of Integrity Pact since November, 2007. The threshold limit of Rs. 20 crores in case of civil works and contracts and Rs. 10 crores in case of procurement is being followed. Till date, the Integrity Pact has been entered into 75 contracts with a

value of Rs. 20131.65 crores. As such, more than 90% of the total value of the contracts are covered under Integrity Pact. In addition, implementation of e-procurement and e-auction have been taken up.

The Vigilance Awareness Week was observed from 27.10.2014 to 01.11.2014 with the theme "Combating Corruption – Technology as an enabler". An interactive session by Shri A.P. Choudhary, CMD-RINL (Retd.) on this year's theme was arranged for the employees. During the week, a workshop on "ERP – Technology as an enabler for transparency" by Shri T C A S Prasad, Advisor (ERP) was organized. On the concluding day, a talk by Dr. S. Subramanian (Retd IPS), Founder-Patron, Vigilance Study Circle was arranged on the topic "Ensuring ethical climate in organizations".

CVO,NMDC participated in the panel discussion on "Business Case for Transparency in Procurement" organized by Global Compact Network, India on 28.11.2014 at New Delhi wherein she shared on NMDCs progress towards Transparency in Procurement. An article of CVO on Transparent Public Procurement NMDC case study was published in the publication of Global Compact Network, 2015.

A work shop on "e-Selling and e-Procurement" through M/s mjunction, Kolkata was organized in Hyderabad on 28.3.2015. The workshop was inaugurated by Sri Narendra Kothari, CMD, NMDC and was attended by 150 executives from within the organization as well as from other PSUs.