

ING UN Global Compact Performance 2014

UN Global Compact	ING Commitment	Performance 2014
Principle 1 Business should support and respect the protection of internationally proclaimed human rights	<p>The ING Values are based on the commitment to respect human rights and care for the environment, avoiding or managing impact.</p> <p>Human rights are an integral part of ING's ESR Framework and apply to all economic sectors that we conduct business with. ING's Human Rights Statement for employees with reference made to the ILO Core Conventions.</p> <p>At ING, we will uphold the Children's Rights and Business Principles in our activities.</p> <p>We ask our suppliers to agree to comply with the UNGC principles that promote human rights, fair labour practices, environmental protection, and anti-corruption.</p> <p>ING is a member of the Thun Group of Banks, dedicated to investigating how the United Nations guidelines on business and human rights can be applied.</p>	<p>http://www.ing.com/About-us/Compliance/ING-Values-1.htm</p> <p>ING Annual Report 2014 Risk and Capital Management – Environment and Social Risk Management</p> <p>http://www.ing.com/ING-in-Society/Sustainability/INGs-Sustainability-Direction/Sustainable-Transitions.htm</p>
Principle 2 Business should ensure that they are not complicit in human rights abuses	<p>Human rights are an integral part of ING's ESR Framework and apply to all economic sectors that we conduct business with. ING's Human Rights Statement for employees with reference made to the ILO Core Conventions.</p> <p>At ING, we will uphold the Children's Rights and Business Principles in our activities.</p> <p>We ask our suppliers to agree to comply with the UNGC principles that promote human rights, fair labour practices, environmental protection, and anti-corruption.</p> <p>ING is a member of the Thun Group of Banks, dedicated to investigating how the United Nations guidelines on business and human rights can be</p>	<p>http://www.ing.com/ING-in-Society/Sustainability/Human-Rights.htm</p> <p>http://www.ing.com/ING-in-Society/Sustainability/INGs-Sustainability-Direction/Sustainable-Transitions.htm</p>

	applied.	
Principle 3/ILO Conventions 87 and 98 Business should uphold the freedom of association and the effective recognition of the right to collective bargaining	Within the ING Human Rights Statement, we uphold the freedom of association for all our employees and recognise the right to collective bargaining	http://www.ing.com/ING-in-Society/Sustainability/Human-Rights.htm ING Annual Report 2014, People
Principle 4/ILO Conventions 29 and 105 Business should support the elimination of all forms of forced and compulsory labour	Through the ING Human Rights Statement we express our commitment to support international labour rights standards for our employees.	http://www.ing.com/ING-in-Society/Sustainability/Human-Rights.htm ING Annual Report 2014, Sustainability Annex, Sustainable Procurement
Principle 5/ILO Conventions 138 and 182 Business should support the effective abolition of child labour	At ING, we will uphold the Children's Rights and Business Principles in our activities. We ask our suppliers to agree to comply with the UNGC principles that promote human rights, fair labour practices, environmental protection, and anti-corruption.	http://www.ing.com/ING-in-Society/Sustainability/Human-Rights.htm ING Annual Report 2014 Sustainability Annex, Sustainable Procurement
Principle 6/ILO Conventions 100 and 111 Business should support the elimination of discrimination in respect of employment and occupation	We believe it is right for the composition of our workforce to reflect that of society and for our people to bring a diversity of talents, beliefs and perceptions to their work. ING Human Rights Statement for employees with reference made to the ILO Core Conventions.	http://www.ing.com/About-us/Compliance/ING-Values-1.htm http://www.ing.com/ING-in-Society/Sustainability/Human-Rights.htm ING Annual Report 2014, People - Diversity
Principle 7 Business should support a precautionary approach to environmental challenges	ING's ESR Framework aims to mitigate environmental and social risk of our business activities. The ING Procurement Code of Conduct includes environmental criteria. ING's environmental management programme aims to limit the	http://www.ing.com/ING-in-Society/Sustainability/INGs-Sustainability-Direction/Sustainable-Transitions.htm ING Annual Report 2014 Sustainability Annex,

	environmental impact of our own operations. ING applies the Equator Principles to Project Finance.	Sustainable Procurement
Principle 8 Business should undertake initiatives to promote greater environmental responsibility	<p>ING's Environmental Approach outlines how we manage our direct and indirect environmental impacts, as well as how we mitigate risks and create and seize opportunities.</p> <p>ING's ESR Framework aims to mitigate environmental and social risk of its business activities. The ING Procurement Code of Conduct includes environmental issues, this to ensure environmental sustainability.</p> <p>ING applies the Equator Principles to its Project Finance activities.</p> <p>ING's Economics Bureau researches and publishes reports on environmental issues.</p>	<p>http://www.ing.com/ING-in-Society/Sustainability/INGs-Sustainability-Direction/Sustainable-Transitions.htm</p> <p>ING Annual Report 2014 Sustainability Annex, Sustainable Procurement</p>
Principle 9 Business should encourage the development and diffusion of environmentally friendly technologies	<p>Financial institutions such as ING can facilitate the transition to a sustainable economy. ING supports clients who are pro-actively addressing sustainability challenges like resource scarcity and energy efficiency.</p> <p>For ING, the increasing range of opportunities includes renewable energy, energy efficiency, cleaner production processes and technologies, water management, carbon finance, sustainable supply chains, circular business models and investment product offerings.</p> <p>"Sustainable Transitions Financed" (STF) represents the volume of business that ING conducts with clients and projects that provide sustainable solutions and outperform their sector on environmental or social performance.</p>	<p>Non-Financials Key Figures: Sustainable Transitions Financed: ING Annual Report 2014</p> <p>ING Annual Report 2014 Sustainability Annex, Improving Environmental Performance</p> <p>ING Annual Report: Non-financials key figures – Sustainable Transitions Financed</p>
Principle 10 Businesses should work against corruption in all its	<p>Our business centres around people and trust. Only by acting with professionalism and integrity can we maintain our stakeholders'</p>	<p>http://www.ing.com/About-us/Compliance/ING-Values-1.htm</p>

forms, including extortion and bribery	<p>confidence and preserve our company's reputation. The ING Values play an important role in this respect.</p> <p>ING has zero tolerance towards bribery and corruption and has clear policies on this.</p> <p>ING implements a Corporate Policy on Financial Economic Crime (FEC).</p>	http://www.ing.com/About-us/Compliance/Zero-Tolerance-Bribery-Statement.htm
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