



**Mark Anderson**  
Senior Vice President  
Corporate and Government Affairs

January 30, 2014

H.E. Ban Ki-Moon  
Secretary-General  
United Nations  
New York, NY 10017

Dear Mr. Secretary-General,

I am pleased to re-affirm United Airlines' commitment to the ten principles of the Global Compact. With this communication, I present our Communication on Progress for 2013 which outlines the activities associated with making the Global Compact and its principles an important part of our Corporate Responsibility strategy.

Our 2013 Corporate Responsibility Report provides insight into our efforts on the Environment, Employee and Supplier Diversity, Ethics and Compliance and shares the new Human Rights Policy that we have adopted. The 2013 report has been enhanced with the inclusion of 19 Global Reporting Initiative performance indicators.

As an airline, our business is predicated on making connections that is a significant economic engine helping connect people to family, friends and business all around the globe. As a global business we believe in carrying out our business in a responsible manner and actively work to mitigate the impact of our business on the environment in accordance with all applicable laws and regulations.

We are proud to support the Global Compact and look forward to our continued partnership.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Anderson", with a long horizontal flourish extending to the right.