

Summary of the Communication On Progress 2014 and concordance with the Integrated Corporate Responsibility Report of Atos, certified GRI A+

For the second year, Atos has elaborated an Integrated Corporate Responsibility Report composed of two documents, which receive the GRI A+ qualification:

- The Registration Document which is the document for investors' community and official registration to the Autorité des Marchés Financiers. It contains the whole set of KPIs aligned with the GRI G.3.1 Guidelines, and the results of materiality assessment, fully integrated with the financial statement of Atos.
- The Corporate Responsibility Report (CR Report) which engages Atos for general public. It contains the main Key Performance Indicators (KPIs) and highlighting key initiatives and cases studies.

1. Statement of continued support by the Chief Executive Officer

The commitment to support the Global Compact is reported in the Registration Document 2013 (especially G.6.1) and in the CR Report; in addition, the Group CEO is renewing Atos' ongoing commitment to the initiative and its principles by letter to the Secretary General, to be published on the Global Compact's website.

2. Human Rights

• Assessment, policy and goals

Description of the relevance of human rights for the company (i.e. human rights risk-assessment). Description of policies, public commitments and company goals on Human Rights.

Compliance with all international principles including Human Rights is expressly part of Atos Code of Ethics, which is distributed to all employees in the group, and available to third parties via Atos web site. Training of the management on the Code of Ethics includes this Code of Ethics' principle and managers who have participated to this training must sign an acknowledgement of receipt stating their commitment to abide by the Code of Ethics and its principles. Suppliers are requested to adhere to the respect of the Human Rights, as the other principles listed in the UN Global Compact, by signing the Atos Suppliers Sustainability Charter before any conclusion of contract. Business Partners such as agents or external consultants must undergo a screening on ethics, which include a checking of the practices regarding Human rights.

In addition, the Integrated Corporate Responsibility Report 2013 mentions actions related to Human Rights, with express reference to UN Global Compact principles in the Key Performance Indicators part (Registration Document D.3.3, D.3.4, D.4.3; CR Report "A holistic approach to wellbeing").

• Implementation

Description of concrete actions to implement Human Rights policies, address Human Rights risks and respond to Human Rights violations.

Employees and third parties can use any tool to report potential claims, such as hierarchy, employee representatives, external auditors, public authority.

Atos has developed and deployed in 2013 an Anti-Fraud Policy, which defines roles and responsibilities of the management and support function in the prevention of fraud in a broader definition, which includes any violations to Human Rights, and states that Atos refrain from any discriminatory or disciplinary measure against workers who make bona fide reports to management or, if applicable, to the competent public authorities, on practices that contravene the law. If an allegation of fraud/non-compliance is raised by an employee or assumed by an internal control, the compliance team is responsible for internal investigations.

Atos has developed a partnership with Ecovadis, to assess its suppliers regarding compliance with the 10 principles of the Global Compact, including Human Rights requirements. The majority of suppliers assessed through the Ecovadis assessment are not located in countries which are identified as risky. In 2013, 111 suppliers from 18 countries have been scored by Ecovadis representing 45% of the total spent [HR2 GRI KPI]. The selection was based on the level of spend, the category risk level and the geographic risk.

The Purchasing rules concerning suppliers' selection and evaluation criteria (QCDIMS) include 10% rating on sustainability.

Atos regularly consult with Employees representatives, at local or regional level,

In addition, the Atos Integrated Corporate Responsibility Report 2013 mentions Atos actions related to Human Rights, with express reference to UN Global Compact principles in the Key Performance Indicators part (Registration Document D.3.3, D.3.4, D.4.3; CR Report "A holistic approach to wellbeing").

Measurement of outcomes

Description of how the company monitors and evaluates performance.

No claim regarding Human Rights was reported in the period covered by the COP. All purchasers have signed the Purchasing Code of Ethics. In 2013, 45% of the total suppliers have been assessed through Ecovadis.

In addition, for the Sustainability Performance reporting over 2012, Atos has implemented the SAP®Business Objects' Sustainability Performance Management (SuPM) application to monitor and report on its target. The solution helps Atos gather from all the entities worldwide information on its sustainability performance and ensures a more accurate and standardized data collection to provide for accurate information related to Corporate Responsibility: the KPIs of Atos, defined according to the GRI Guidelines, give detailed information on the performance (all set of KPI at this end of each sub section of the Chapter D. "Corporate Responsibility" in the Registration Document 2013).

3. Labour

• Assessment, policy and goals

Description of the relevance of labour rights for the company (i.e. labour rights-related risks and opportunities). Description of written policies, public commitments and company goals on labour rights.

HR policies in Atos ensure the respect of Labour rights, and highest standards (e.g. minimum wage higher than the local one, diversity, collective bargaining, etc). In all the countries where it is necessary, the social dialogue with work councils is strictly respected. In addition, Atos has built an

European Work Council, became the Societas Europaea Council in 2013, which is consulted for any major event related to Atos. Atos has created also a new committee called the Participation Body so that employee representatives from the Societas Europaea Council could discuss and share information on strategic and critical topics discussed at the Atos Board of Directors.

Suppliers are requested to adhere to the respect of the Human Rights, as the other principles listed in the UN Global Compact, by signing the Atos Suppliers Sustainability Charter before any conclusion of contract. Business Partners such as agents or external consultants must undergo a screening on ethics, including respect of Labor regulations.

In addition, the Integrated Corporate Responsibility Report 2013 mentions Atos actions related to Labour, with express reference to UN Global Compact principles in the Key Performance Indicators part (Registration Document D.3.3, D.3.4, D.4.3; CR Report "A holistic approach to wellbeing").

- **Implementation**

Description of concrete actions taken by the company to implement labour policies, address labour risks and respond to labour violations.

Atos ensures that a continuous communication with employee representatives exists. Atos management regularly exchange with local and regional employee representatives, especially in the Societas Europaea Council, during 7 formal meetings in 2013.

Atos launched at the end of 2010 a global survey in order to measure the "Well Being at Work" initiative and employees satisfaction.

In 2013, 29 countries took part in the Great Place to Work survey, Compared to 9 in 2011 and 24 in 2012, and the results are positive regarding the answers provided (detailed in the Registration Document, D.3.4).

Atos also held various events to increase awareness about disabled employees and professional integration
(Disablement Week).

- **Measurement of outcomes**

Description of how the company monitors and evaluates performance.

No claim regarding breach of Labor Rights was reported in the period covered by the COP. The Great Place to Work survey performed in 2013 indicated that the group is perceived as a responsible group: 78% of respondents indicate in average that staff are treated fairly regardless of gender, age, religion, disability or sexual orientation.

In addition, the HR Reporting, which is part of the SuPM results, monitor the follow up of labor KPI, such as working conditions, actions for discrimination, etc. the full set of KPI is indicated in Registration Document D.4.6).

Please refer to the Corporate Responsibility Report 2013 ("A progressive employer").

4. Environment

- **Assessment, policy and goals**

Description of the relevance of environmental protection for the company (i.e. environmental risks and opportunities). Description of policies, public commitments and company goals on environmental protection.

Protecting environment and limit Atos' carbon footprint are ongoing challenges in Atos, which are divided in several concrete actions (ISO 14001 Certification, Carbon management program for travels, data centers and employees).

Atos has developed a sustainable portfolio to assist clients in achieving environmental excellence. The goal is to help develop a low carbon economy by providing its customers with services and solutions that combine energy efficiency, carbon reductions and financial savings. The Ambition Carbon Free demonstrates that decarbonizing business strengthens and develops the company's profitability. The solution is designed to help companies identify levers that can both reduce carbon emissions and achieve energy efficiencies. As a result, it combines carbon reduction and economic performance. The program addresses the entire lifecycle of an organization, process, product, data centers or IT for example (raw material extraction, manufacturing, transport, usage, end of life) and not only the energy consumption during the usage phase as it is often the case.

The Atos Integrated Corporate Responsibility Report mentions Atos actions related to Environment, with express reference to UN Global Compact principles in the Key Performance Indicators part (Registration Document D.5., D.8; CR Report "Reducing our global footprint" and "Leading-edge sustainable solutions").

48 Offices and datacenters were certified by the end of 2013, and 9 were under the process of certification.

- **Implementation**

Description of concrete actions to implement environmental policies, address environmental risks and respond to environmental incidents.

As examples of its "Environmental ambition", Atos went on implementing its actions towards greener data center, through virtualization of servers, cloud computing, reducing electricity consumption.

Atos decided to roll out a carbon audit initiative across all Atos data centers. Atos also adopted:

- a specific car fleet management policy which prohibits renting of cars exceeding 120g CO₂/km;
- Implementation of the "MyCar" electric car fleet;
- A waste management policy ensuring that collection, storage, transportation and disposal of waste was properly managed and recycled as far as possible;
- Collaborative technologies and remote working to reduce travels of the employees.

Please refer to the Atos Integrated Corporate Responsibility Report where Atos actions related to Environment are reported (Registration Document D.5., D.6; CR Report "Reducing our global footprint" and "Leading-edge sustainable solutions").

- **Measurement of outcomes**

Description of how the company monitors and evaluates environmental performance.

No claim regarding Environment was reported in the period covered by the COP. Atos Campus in Bezons (France) was the first office building in France to obtain the triple certification HQE for Construction, THPE and HQE for Operation. All data centers in the UK obtained the Carbon Trust Standard Certification.

Please refer to the Registration Document 2013 which contains Atos actions related to monitoring and evaluation of the environmental performance, (all set of KPI at this end of the section D.5).

5. Anti-Corruption

- **Assessment, policy and goals**

Description of the relevance of anti-corruption for the company (i.e. anti-corruption risk-assessment). Description of policies, public commitments and company goals on anti-corruption.

Principle of no corruption is expressly part of Atos Code of Ethics, which is distributed to all employees in the group, and available to third parties via Atos web site. Training on the Code of Ethics, including this issue, is followed by all Atos employees, especially management who must sign an acknowledgement of receipt stating their commitment to abide by the Code of Ethics and its principles.

Suppliers are requested to adhere to the respect of the Human Rights, as the other principles listed in the UN Global Compact, by signing the Atos Suppliers Sustainability Charter before any conclusion of contract. Business Partners such as agents or external consultants must undergo a screening on ethics, which includes questions on potential links with political parties or place of payment for their services, and which needs to ensure ethical reputation of the partner on the market.

A compliance department has been created in January 2010, which defined update of Code of ethics and anti-corruption policy as first goal. Since March 2013, a new General Counsel Compliance and General Matters reports to the Group General Counsel.

A New policy on Contributions was adopted at the end of 2012 at the Group level and implemented in 2013 in all the countries, with specific presentation to local board, work councils and specific global and local communication.

Please refer to the Registration Document 2012 which reports Atos actions related to Ethics and no corruption for more information (C.5.2, C.8).

- **Implementation**

Description of concrete actions to implement anti-corruption policies, address anti-corruption risks and respond to incidents.

Management Training on the Code of Ethics adopted by the Board of Directors in October 2010 started in December 2010. It is dedicated to more exposed people in support functions, sales organization and purchasing, and insist on internal regulations, examples of corrupt practices and court decisions. Information on at risk countries (and reference to Transparency International rating) is given. All the managers (N-1, N-2 and N-3 of CEO) must be trained every two years.

Since July 2013, an e-learning on the Code of Ethics mandatory for all employees has been launched, and explain in details what it is forbidden according to Anti-Corruption Regulations.

Please refer to the Atos Registration Document 2013 for more information on the awareness on corruption issue and other compliance topics (section D.2).

- **Measurement of outcomes**

Description of how the company monitors and evaluates anti-corruption performance.

No claim or request for monetary sanction for corruption was reported in the period covered by the COP.

Please refer to the Atos Registration Document 2013 for Atos actions related to Ethics and no corruption (Set of KPIs at the end of the D.2).

Concordance between GRI Guidelines and UNGC COP Element Addressed, with Degree of Reporting in Atos (Yes: *; partially :**)**

Profile Disclosure	Degree of reporting (we do report ***/we partially report***/we do not report*)	Where to find info/remarks	UNGC COP Element addressed
STANDARD DISCLOSURES PART I: Profile Disclosures			
1. Strategy and Analysis			
1.1	***	CR Report: Interview with Thierry Breton + Reg Doc: D.1.1 Leadership position in Corporate Responsibility	Statement of Continuing Support Beyond stating ongoing commitment to the GC, the CEO letter might also mention how the Global Compact influences strategy and management, and refer to key actions and achievements that support the principles.
1.2	***	Reg Doc: F Risk analysis	
2. Organizational Profile			
2.1	***	CR Report: Profile + Reg Doc: A.1 Business Profile	No Specific COP Requirement. However, descriptions of company size, nature, and locations, present the context for understanding actions and performance on GC principles.
2.2	***	Reg Doc: A.1 Business Profile	
2.3	***	Reg Doc: A.1 Business Profile	
2.4	***	Reg Doc: I.4 Locations and contacts + CR Report: Countries and main locations	
2.5	***	Reg Doc: A.1 Business Profile, D.7.1 Scope of the report	
2.6	***	Reg Doc: G.2 Legal information	
2.7	***	Reg Doc: C. Sales and Delivery	
2.8	***	Reg Doc: A.1 Business Profile	
2.9	***	Reg Doc: B.2 Market sizing and competitive landscape	
2.10	***	CR Report + Reg Doc: D.1.3.2 Key Achievements	
3. Report Parameters			
3.1	***	DA= Fiscal year	No Specific COP Requirement. However, descriptions of company size, nature, and locations, present the context for understanding actions and performance on GC principles.
3.2	***	DA= 2013 CR report + 2013 AR	
3.3	***	DA= Annual	
3.4	***	Reg Doc: G.7.6 Contacts	
3.5	***	Reg Doc: D.1.1 Leadership position in Corporate Responsibility; D.7.1 Scope of the report	
3.6	***	Reg Doc: D.7.1 Scope of the report	
3.7	***	Reg Doc: D.7.1 Scope of the report	
3.8	***	Reg Doc: D.7.1 Scope of the report	
3.9	***	Reg Doc: D.7.1 Scope of the report, section D.7.3 (Methodological detailed information)	
3.10	***	Reg Doc: D.7.1 Scope of the report	
3.11	***	Reg Doc: D.7.1 Scope of the report	
3.12	***	Reg Doc: D.8 Key Performance Indicators	
3.13	***	Reg Doc: E.4 Consolidated financial statements	
4. Governance, Commitments, and Engagement			

4.1	***	Reg Doc: G. Governance and common stock	Actions Taken to Implement Principles 1-10 Descriptions of governance systems and responsibilities offer the opportunity to express how the company has organized addressing the GC principles (e.g., whether there is a committee responsible for oversight of implementation of GC principles).	
4.2	***	Reg Doc: G. Governance and common stock		
4.3	***	Reg Doc: G. Governance and common stock		
4.4	***	Reg Doc: G. Governance and common stock		
4.5	***	Reg Doc: G. Governance and common stock		
4.6	***	Reg Doc: G. Governance and common stock		
4.7	***	Reg Doc: G. Governance and common stock		
4.8	***	Reg Doc: D.2. Being an Ethical and Fair actor in Business ; G.6 Codes and charts	Actions Taken to Implement Principles 1-10 If the company's statements of commitment are inspired by, or reflect the GC principles, this can be noted here.	
4.9	***	CR Report: Leadership position in Corporate Responsibility + Reg Doc: D.1.1.3 Corporate Responsibility Governance	Actions Taken to Implement Principles 1-10	
4.10	***	Reg Doc: G.4 Executive compensation and stock ownership + DA = Since 2012, TOP management had specific social targets in BSC	A company can use these disclosures to describe mechanisms for high-level oversight of aspects relevant for continuous improvement and implementation of the GC principles.	
4.11	***	Reg Doc: F. Risk analysis	Actions Taken to Implement Principle 7	
4.12	***	CR Report: + Reg Doc: D.3.5 Collaborate with Communities	Actions Taken to Implement Principles 1-10. In addition to mentioning participation in the GC, these disclosures can explain how adoption and implementation of the GC principles motivated the company to undertake similar additional commitments and participation	
4.13	***	CR Report: + Reg Doc: D.3.5 Collaborate with Communities	Sharing the COP with the Company's Stakeholders	
4.14	***	CR Report: + Reg Doc: D.3.1.2 Identification of the level of engagement of Atos Stakeholders	In addition to explaining how the company has shared the COP with stakeholders these disclosures can be used to describe how implementation of the principles is influenced by stakeholders.	
4.15	***	Reg Doc: D.3.1 Strengthening stakeholders' dialogue		
4.16	***	Reg Doc: D.3.1 Strengthening stakeholders' dialogue		
4.17	***	Reg Doc: D.3 Proactive Dialogue with Atos Stakeholders		
STANDARD DISCLOSURES PART II: Disclosures on Management Approach (DMAs)				
DMA EC	**	Ref Doc: A.2 Revenue Profile ; E.1 Operational review ; D.3.5 Collaborate with Communities; D.7.1 Scope of the report	Actions Taken to Implement Principles 1, 4, 6 and 7. Disclosure on management approach can be used to describe systems set up to tackle issues addressed by GC principles as well as any major changes to management systems or structures to improve performance and further implement GC principles.	
DMA EN	**	Ref Doc: D.5.1 Energy & Carbon Footprint; D.6.1 Supporting clients to a sustainable growth model; D.7.1 Scope of the report		
DMA LA	**	Ref Doc: D.4.1 HR Fundamentals; D.4.2 People, Atos main asset; D.4.3.1 Compliance with the International Labor Standards ; C.7.1 Scope of the report		
DMA HR	**	Ref Doc: D.4.3.1 Compliance with the International Labor Standards		
DMA SO	**	Ref Doc: D.2 Being an Ethical and Fair actor in Business		
DMA PR	**	Ref Doc: D.3 Proactive Dialogue with Atos Stakeholders ; D.2.4 Compliance, data protection and security KPI overview		
STANDARD DISCLOSURES PART III: Performance Indicators				
Economic				
Economic performance				

EC1	***	Reg Doc: A.2 Revenue Profile ; E.4.6 Consolidated statement of changes in shareholders' equity; G.7.3 Dividend policy; E.3.2 Cash Flow E.4.8 Notes to the consolidated financial statements, Note 7 Income tax expenses; G.4 Executive compensation and stock ownership; D.3.5.1 Corporate Citizenship Approach + CR Report: Leveraging our skills to benefit local communities	No Specific COP Requirement
EC2	**	Reg Doc: D.2.1 Compliance + DA= Climate change has been identified as an opportunity to increase environmental efficiency in operations (Carbon Footprint Reduction in IT infrastructure) and a lever to enable environmental excellence in clients. In addition, risks and opportunities due to natural disasters are part of the Group risk management process.	Actions Taken to Implement Principle 7
EC3	**	Reg Doc: G.4 Executive compensation and stock ownership	
EC4	**	Reg Doc: D.3.5.1 Corporate Citizenship Approach + DA= The government is not present in the shareholding structure.	No Specific COP Requirement
Market presence			
EC5	***	Reg Doc: D.4.2.3.1 Minimum wage comparison	Outcomes from Implementing Principle 1
EC6	***	Reg Doc: D.3.3.1 A permanent dialogue with Atos suppliers	No Specific COP Requirement
EC7	**	Reg Doc: D.4.3.2 Promote Diversity and Equality + CR report: Our people-centered business	Actions Taken and Outcomes from Implementing Principle 6
Indirect economic impacts			
EC8	**	Reg Doc: D.3.5.1 Corporate Citizenship Approach + CR Report: Leveraging our skills to benefit local communities	No Specific COP Requirement
Environmental			
Materials			
EN1	***	Reg Doc: D.5.2 Smart Workplace contributes to the reduction of environmental impact; D.5.4 Environmental KPI overview	Outcomes from Implementing Principle 8
Energy			
EN3	**	Reg Doc: D.5.1.1 Environmental Emissions Results; D.5.4 Environmental KPI overview	Outcomes from Implementing Principle 8
EN4	**	Reg Doc: D.5.1.1 Environmental Emissions Results; D.5.4 Environmental KPI overview	
EN5	**	Reg Doc: D.5.2 Smart Workplace contributes to the reduction of environmental impact; D.5.4 Environmental KPI overview	Outcomes from Implementing Principles 8 and 9
EN6	**	Reg Doc: D.5.3.1 Reduction of the Carbon footprint; D.5.4 Environmental KPI overview	
EN7	**	Reg Doc: D.5.2 Smart Workplace contributes to the reduction of environmental impact; D.5.4 Environmental KPI overview	Actions Taken to Implement Principles 8 and 9
Emissions, effluents and waste			
EN16	***	Reg Doc: D.5.2 Smart Workplace contributes to the reduction of environmental impact; D.5.4 Environmental KPI overview; D.7.1 Scope of the report, Detailed information related to EN3, EN4 and EN16 + CR Report: Reducing our global footprint	Outcomes from Implementing Principle 8
EN17	***	DA= the total ghg emissions registered in travels are 55,849,629 kg CO2e + Reg Doc: D.5.4 Environmental KPI overview + CR Report: Reducing our global footprint	
EN18	***	Reg Doc: D.5.1.1 Environmental Emissions Results; D.5.4 Environmental KPI overview	Actions Taken and Outcomes from Implementing Principles 7, 8 and 9

EN19	**	Reg Doc: D.5.1.1 Environmental Emissions Results; D.5.4 Environmental KPI overview	Outcomes from Implementing Principle 8
Products and services			
EN26	**	Reg Doc: D.1.3.2 Key achievements; D.6.4 Sustainability excellence with clients KPI overview	Outcomes from Implementing Principle 8
Compliance			
EN28	***	Reg Doc: D.5.1.1 Environmental Emissions Results + DA= There was no significant fines for non-compliance with environmental laws and regulations during the reporting period, nor any non-monetary sanction + CR Report: Reducing our global footprint	Outcomes from Implementing Principle 8
Social: Labor Practices and Decent Work			
Employment			
LA1	**	Reg Doc: D.4.2 People, Atos main asset; D.4.3.2 Promote Diversity and Equality; D.4.4.1.2 Smart working conditions; D.4.6 Social KPI overview	No Specific COP Requirement
LA2	***	Reg Doc: D.4.2.1.1 Talent Recruitment; D.4.6 Social KPI overview; E.1.6.3 Hiring; E.1.6.4 Leaving + CR report: A progressive employer	Outcomes from Implementing Principle 6
LA3	***	Reg Doc: D.4.2.3.2 Health care coverage, death and disability benefits; D.4.6 Social KPI overview	No Specific COP Requirement
Labor/management relations			
LA4	***	Reg Doc: D.4.3.1.2 Collective bargaining agreements; D.4.6 Social KPI overview	Outcomes from Implementing Principles 1 and 3
LA5	**	Reg Doc: D.4.3.1.2 Collective bargaining agreements; D.4.6 Social KPI overview	Outcomes from Implementing Principle 3
Occupational health and safety			
LA7	**	Reg Doc: D.4.4.1.2 Smart working conditions; D.4.6 Social KPI overview	Outcomes from Implementing Principle 1
LA8	**	Reg Doc: D.4.4.1 Ensure good work life balance; D.4.6 Social KPI overview	Actions Taken to Implement Principle 1
Training and education			
LA10	**	Reg Doc: D.4.2.2 Right People with the right skills; D.4.6 Social KPI overview	No Specific COP Requirement
LA11	***	Reg Doc: D.4.2.2 Right People with the right skills; D.4.6 Social KPI overview	
LA12	***	Reg Doc: D.4.2.2 Right People with the right skills; D.4.6 Social KPI overview	
Diversity and equal opportunity			
LA13	***	Reg Doc: D.4.3.2 Promote Diversity and Equality; D.4.6 Social KPI overview	Outcomes from Implementing Principles 1 and 6
Equal remuneration for women and men			
LA14	**	Reg Doc: D.4.3.2 Promote Diversity and Equality; D.4.6 Social KPI overview	Outcomes from Implementing Principles 1 and 6
Social: Human Rights			
Investment and procurement practices			
HR2	***	Reg Doc: D.3.3.2 Enhance Sustainable relation; D.3.6 Stakeholders' KPI overview	Actions Taken and Outcomes from Implementing Principles 1, 2, 3, 4, 5, and 6
Non-discrimination			
HR4	***	Reg Doc: D.4.3.2 Promote Diversity and Equality; D.4.6 Social KPI overview	Actions Taken and Outcomes from Implementing Principles 1, 2 and 6
Corruption			

SO3	***	Reg Doc: D.2.1.3 Improvement of the awareness + CR report: Ethics in business	Outcomes from Implementing Principle 10
SO4	***	Reg Doc: D.2.1.2 News Policies to prevent from compliance risks	Actions Taken to Implement Principle 10
Compliance			
SO8	**	Reg Doc: D.2.1.2 News Policies to prevent from compliance risks	Outcomes from Implementing Principle 10
Social: Product Responsibility			
PR5	***	Reg Doc: D.3.2.1 Meet Clients needs and expectations + CR report: Proactive dialogue with our stakeholders	No Specific COP Requirement
Customer privacy			
PR8	***	Reg Doc: D.2.1 Compliance, data protection and security KPI overview; D.2.2.1 Atos comprehensive data protection approach	Outcomes from Implementing Principle 1
Atos Specific			
AO1			
AO2		Reg Doc: D.3.4.1 Take in Account Employees' expectations; D.3.6 Stakeholders' KPI overview	
AO3		Reg Doc: D.2.3.3 Security Key Performance Indicators and reporting	
AO4		Reg Doc: B.1.1 Cloud; D.6.1 Supporting clients to a sustainable growth model	Actions Taken to Implement Principle 9
AO5		Reg Doc: D.6.1 Supporting clients to a sustainable growth model; D.6.2 Valuable innovative solutions for Society at large	
AO6		Reg Doc: D.4.6 Social KPI overview	Outcomes from Implementing Principle 6
AO7		Reg Doc: D.6.4 Sustainability excellence with clients KPI overview	Actions Taken to Implement Principle 9
AO9		Reg Doc: D.4.6 Social KPI overview; D.5.2 Smart Workplace contributes to the reduction of environmental impact	
AO10		Reg Doc: D.3.2.1 Meet Clients needs and expectations	
AO11		Reg Doc: D.4.4.2 Zero emailTM – embracing a new way of working; D.4.6 Social KPI overview	Actions Taken to Implement Principle 9
AO12		Reg Doc: D.3.4.2 Develop awareness and encourage dialogue	
AO13		Reg Doc: D.3.4.2 Develop awareness and encourage dialogue; D.3.6 Stakeholders' KPI overview	