



دال الغذائية
DAL FOOD

DAL FOOD

UNITED NATIONS GLOBAL COMPACT
COMMUNICATION ON PROGRESS

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About Us

DAL Food is a visionary integration of agriculture with industry. As Sudan's premier food business, DAL Food is an industry leader passionate about providing good food for everyone. It aims to help people live better lives by providing affordable, basic staple food and drink products all over Sudan and in select neighbouring countries.

Formerly the DAL Food Division, DAL Food incorporates DAL Agricultural Services Company, Sayga Investment Company, DAL Dairy Factory, and DAL Food Industries, bringing together a range of agri-food products under one organisation. The DAL Food portfolio boasts a range of flours and pastas, bakery products, pulses, dairy, extruded products, animal feed, soft drinks, water, juices, and agricultural crops produced for both domestic use and export.

As the transition continues, DAL Food will continue to maintain its high standards and dedication to sustainability and responsible governance. We are committed to providing affordable and accessible high quality food products and engaging in responsible business strategies that balance economic, social, and environmental considerations to enhance the livelihoods of everyone throughout our value chain.

Leadership Statement of Continued Support for the United Nations Global Compact

Today, we renew our commitment to the United Nations Global Compact Principles as DAL Food, an entity that joins Sayga Investment Company with three sister food and agriculture companies – DAL Agriculture, DAL Dairy Factory, and DAL Food Industries.

2014 was a year of change for us, which will continue into 2015. We are committed to integrating the UNGC's ten principles into the new company we are developing. Our ongoing commitment to sustainability and to further developing into a responsible organization is an integral piece of achieving our dream of being a regional leader in the agri-food industry.

As DAL Food, our operations are larger, and our commitment to sustaining a responsible company is stronger than ever. As Sudan's largest food company, we operate on the responsibility we have to enrich the lives of our community as we grow our business. We recognize that scaling and aligning our agri-food operations will further empower us to leverage our resources and create shared value.

As such, we have placed our Corporate Responsibility and Sustainability Unit at the heart of our organization, in the Strategy Department. The coming year will focus on establishing a comprehensive compliance mechanism with the UNGC's ten principles serving as a framework. We will continue developing innovative approaches and technologies to reduce our environmental footprint and empowering local farmers as strategic partners to secure a supply chain based on an increasing amount of locally-sourced raw materials.

DAL Food has an unwavering commitment to provide good food for everyone. Our shared value approach enables us to enrich the lives of our stakeholders through our products and social partnerships, prosper as a responsible company and enhance the industry as a whole. As such, we are also firmly committed to promoting the Food and Agriculture Business Principles within our sphere of influence to advance food security and sustainable development.

The new DAL Food builds on a strong legacy of doing things differently. It was formed not only to be bigger, but because the combined strengths of its businesses allow it to compete more effectively, bring more and improved products to the market, and increase its focus on serving the region. As we continue our sustainability journey, we are committed to continuing our tradition of responsible corporate governance and embracing a purpose beyond profit. We recognize we operate in a challenging business environment, but our determination and hope for a better future strengthens our resolve to excel and make Sudan a better place to live.



Ihab Daoud Abdellatif
Managing Director
DAL Food

Human Rights Principles

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights

Principle 2: Businesses should make sure that they are not complicit in human rights abuses.

Human rights are embedded into our overall management approach and ethical governance, greatly informing the way we carry out our mission. We are in the process of developing formal organisational policies aligned with the UNGC principles, including human rights.

In addition to protecting human rights within our organisation, we also intend to promote them within our sphere of influence. As we expand our operations, we will advance our distribution network to provide more areas with affordable food products, upholding everyone's right to food security and enhancing standards of living.

Our strategy is anchored in our passion for tradition, innovation, education, and sourcing locally. As such, investing in educational programmes and initiatives is a high priority for us. The School Milk Programme is an initiative that provides a daily serving of milk to underprivileged children in targeted primary schools, effectively enhancing their cognitive development and improving their academic performance. Our award winning Bakery Development Centre is dedicated to offering free, certified classes year-round to baking professionals and the general public through the Khartoum-based centre and five customised mobile bakery schools to our stakeholders in the upcountry. These classes empower households with new skills and nutritional information, and offer technical support and equipment for bakeries. To date, over 160,000 individuals have been trained.

As our new compliance model takes shape, a monitoring system will be in place to ensure we are not complicit in any human rights violations, allow us to address

issues more systematically across our organization, and highlight areas for opportunities to add value.

Labour Principles

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.

Principle 4: Businesses should uphold the elimination of all forms of forced and compulsory labour.

Principle 5: Businesses should uphold the effective abolition of child labour.

Principle 6: Businesses should uphold the elimination of discrimination in respect of employment and occupation.

Our success depends on the talent and conviction of our employees. We embrace our commitment to our people, as they are the heart of the organization. DAL Food has a transparent recruitment and hiring process that ensures equal opportunity for all. We are opposed to compulsory and child labor and pride ourselves on the diversity of our workforce.

As one of the leading companies in Sudan, we offer complete pay and benefits. We also believe our employees deserve to have a share in the company's success, offering them bundles of wheat and other food products every month.

We believe our employees' voices need to be heard and addressed. Our new compliance and sustainability model will include a rights-compatible grievance mechanism offering employees a platform to voice concerns and suggestions.

Our dedicated Health, Safety, and Environment unit regularly performs trainings on health and safety issues in the workplace. This year, a Morning Tea series was instituted to raise awareness on issues ranging from stress relief to responsible protective gear.

We are also finalizing our corporate set of values and beliefs to empower our employees, develop a positive work environment, and encourage superior performance.

Environmental Principles

Principle 7: Businesses should support a precautionary approach to environmental challenges.

Principle 8: Businesses should undertake initiatives to promote greater environmental responsibility.

Principle 9: Businesses should encourage the development and diffusion of environmentally friendly technologies.

DAL Food takes a proactive approach to its responsibility to the environment. Our new business model places great emphasis on local sourcing. This not only supports the local economy by strategically partnering with local farmers, but also reduces our environmental footprint by supporting sustainable production methods and reducing transportation. We have also begun implementing an energy management system to decrease energy consumption throughout our organisation.

Our tradition of supporting World Environment Day continued this year with an environmental forum on global environmental challenges our local context. The event also featured a green environmental display by a prominent university's Environmental Association. Our HSE unit regularly encourages employees to volunteer in tree planting outings throughout the year.

We are also constantly engaging with stakeholders who live in the residential areas of our operations to envision how we can further noise and dust reduction and ensure we are doing no harm to the community.

As our new sustainability measures are put in place, we will take tangible steps to assess our overall environmental impact and take directed actions to reduce our negative effects and innovate greater opportunities for efficiency.

Anti-Corruption Principles

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

DAL Food is committed to responsible corporate governance and doing business with honor and integrity. We are aware of the detrimental effects of corruption: increases businesses transactions, damages market efficiency, weakens economic growth and sustainable development, and contributes to continuous poverty. As such, we are dedicated to fighting corruption in every aspect of our operations. Despite our challenging business environment, we recognize lasting economic, social, and environmental development is dependent on good governance.

The DAL Group code of conduct holds a zero tolerance stance on corruption in all its forms. In addition, our sustainability plan includes developing and implementing trainings and educating on the various faces of corruption and instituting disciplinary measures when the policy is violated.

The Ten Principles of the United Nations Global Compact

HUMAN RIGHTS

- Principle 1 Businesses should support and respect the protection of internationally proclaimed human rights; and
- Principle 2 make sure that they are not complicit in human rights abuses.

LABOUR

- Principle 3 Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
- Principle 4 the elimination of all forms of forced and compulsory labour;
- Principle 5 the effective abolition of child labour; and
- Principle 6 the elimination of discrimination in respect of employment and occupation.

ENVIRONMENT

- Principle 7 Businesses should support a precautionary approach to environmental challenges;
- Principle 8 undertake initiatives to promote greater environmental responsibility; and
- Principle 9 encourage the development and diffusion of environmentally friendly technologies.

ANTI-CORRUPTION

- Principle 10 Businesses should work against corruption in all its forms, including extortion and bribery.



FOOD AND AGRICULTURE BUSINESS PRINCIPLES



AIM FOR FOOD SECURITY, HEALTH AND NUTRITION

Businesses should support food and agriculture systems that optimize production and minimize wastage, to provide nutrition and promote health for every person on the planet.



BE ENVIRONMENTALLY RESPONSIBLE

Businesses should support sustainable intensification of food systems to meet global needs by managing agriculture, livestock, fisheries and forestry responsibly. They should protect and enhance the environment and use natural resources efficiently and optimally.



ENSURE ECONOMIC VIABILITY AND SHARE VALUE

Businesses should create, deliver and share value across the entire food and agriculture chain from farmers to consumers.



RESPECT HUMAN RIGHTS, CREATE DECENT WORK AND HELP COMMUNITIES TO THRIVE

Businesses should respect the rights of farmers, workers and consumers. They should improve livelihoods, promote and provide equal opportunities, so communities are attractive to live, work and invest in.



ENCOURAGE GOOD GOVERNANCE AND ACCOUNTABILITY

Businesses should behave legally and responsibly by respecting land and natural resource rights, avoiding corruption, being transparent about activities and recognizing their impacts.



PROMOTE ACCESS AND TRANSFER OF KNOWLEDGE, SKILLS AND TECHNOLOGY

Businesses should promote access to information, knowledge and skills for more sustainable food and agricultural systems. They should invest in developing capacities of smallholders and small- and medium-sized enterprises (SMEs), as well as more effective practices and new technologies.