



November 2, 2014

To our stakeholders:

We recognize that a key requirement for participation in the UN Global Compact is the annual preparation and posing of a Communication on Progress (COP) that comprises of a CEO statement of continued support for the UN Global Compact, a description of practical actions with regard to the principles of the UN Global Compact, and a measurement of outcomes or expected outcomes.

We are late in creating, sharing and posting our COP report due to a delay in the recompilation of information from our external offices. Our sustainability officer in our main office has travel to the other regional offices to secure the correct and efficient elaboration of the missing information for our annual report, including our COP. Only two of our seven regional offices are missing the information, but we expect to have them real soon.

We hereby ask for an extension period in order to post a COP that describes our company's efforts and progress to implement the principles of the UN Global Compact. Our new COP report will be posted on the UN Global Compact website by December 15, 2014 at the latest.

Sincerely yours,

Dr. Guillermo Cruz Reyes

CEO