



mapefra, s.a.

lavado de alfombras y moquetas  
servicios auxiliares mecanizados  
general margallo, 23  
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mapefra@mapefra.com  
2 8 0 2 0 m a d r i d

H.E. Ban Ki-moon  
Secretary-General  
United Nations  
New York, NY 10017  
USA

Madrid, 23 de Mayo de 2014

Dear Mr. Secretary-General,

I am pleased to reconfirm that Mapefra, S.A supports the ten principles of the Global Compact with respect to human rights, labour, environment and anti-corruption. With this communication, we express our intent to advance those principles within our sphere of influence. We are committed to making the Global Compact and its principles part of the strategy, culture and day-to-day operations of our company, and to engaging in collaborative projects which advance the broader development goals of the United Nations, particularly the Millennium Development Goals. Mapefra.S.A. will make a clear statement of this commitment to our stakeholders and the general public.

The reason why we did not submit a Communication on Progress in the last years is that because Mapefra hire a specialist to advise RSC with the memoria business, but this company closed because of the crisis.

We recognize that a key requirement for participation in the Global Compact is the annual submission of a Communication on Progress (COP) that describes our company's efforts to implement the ten principles. We support public accountability and transparency, and therefore commit to report on progress within *one year* of joining the Global Compact, and *annually* thereafter according to the Global Compact COP policy.

Sincerely yours,

Mr. Marcial Martín Arbeo /CEO/Managing Director



Empresa asociada a:



ASOCIACION DE EMPRESARIOS DE LIMPIEZA DE MADRID

FIDEN FEDERACION INTERNACIONAL DE EMPRESAS DE LIMPIEZA

## Company Information to the Global Compact

### Please type or use print capitals

Type of organisation  Company  Labour  
 Business Association  NGO  
 CSR Organisation  City  
 Other (please specify) \_\_\_\_\_

Name of the organisation MAPEFRA S.A.

Address GENERAL MARGALLO 23 City MADRID

State/province COMUNIDAD DE MADRID Zip/postal code 28020 Country ESPAÑA

Telephone: 915790566 Fax: 915790569 Website: www.mapefra.com

Number of employees 525 (direct)

Type of activity/s: Servicios de limpieza comercial e industrial, gestión de residuos, control de plagas, servicios auxiliares, paisajismo y jardinería y suministros higiénicos tanto a empresas privadas como a administraciones públicas.

Name and title of highest executive

Mr/Ms MARCIAL MARTIN ARBEO (title) CEO

Name and title of contact person

Mr/Ms ANA ISABEL MARTIN OCHAITA (title) DIRECTORA DE CALIDAD Y MEDIO AMBIENTE

Telephone: 915790566 Fax: 915790569 Email: anabelmartin@mapefra.com

Check if applicable:  Subsidiary of \_\_\_\_\_  
 Subsidiaries located in (list countries) \_\_\_\_\_  
 Publicly traded company  
 "Financial Times 500" company

Sector (please highlight only one):

- |  |  |
|--|--|
| <input type="checkbox"/> Aerospace & Aviation            | <input type="checkbox"/> Media & Communications                          |
| <input type="checkbox"/> Automobiles & Auto Components   | <input type="checkbox"/> Metals & Mining                                 |
| <input type="checkbox"/> Agriculture                     | <input type="checkbox"/> Oil and Gas                                     |
| <input type="checkbox"/> Chemical                        | <input type="checkbox"/> Professional, Scientific and Technical Services |
| <input type="checkbox"/> Commercial Services & Supplies  | <input type="checkbox"/> Pharmaceutical & Biotechnology                  |
| <input type="checkbox"/> Commerce & Distribution         | <input type="checkbox"/> Paper & Forest Product                          |
| <input type="checkbox"/> Construction & Engineering      | <input type="checkbox"/> Personal Care & Household Products              |
| <input type="checkbox"/> Containers & Packaging          | <input type="checkbox"/> Real Estate                                     |
| <input type="checkbox"/> Construction Materials          | <input type="checkbox"/> Technology Hardware & Electrical Equipment      |
| <input type="checkbox"/> Education                       | <input type="checkbox"/> Textile, Apparel & Luxury Good                  |
| <input type="checkbox"/> Finance & Insurance             | <input type="checkbox"/> Transportation & Storage                        |
| <input type="checkbox"/> Health Care Services & Supplies | <input type="checkbox"/> Telecommunication                               |
| <input type="checkbox"/> Food & Drink                    | <input type="checkbox"/> Tourism and Leisure                             |
| <input type="checkbox"/> Industrial Conglomerates        | <input type="checkbox"/> Utilities                                       |
| <input type="checkbox"/> Internet & E-commerce           | <input type="checkbox"/> Other   |
| <input type="checkbox"/> IT Consulting & Software        |  |
| <input type="checkbox"/> Leisure Equipment & Products    |  |
| <input type="checkbox"/> Machinery                       |  |

If 'Other' please specify \_\_\_\_\_