

February 4, 2021

H.E. António Guterres
Secretary-General
United Nations
New York, NY 10017
USA

Letter of commitment - United Nations Global Compact

Dear Mr. Secretary-General,

Quadient is a global leader in customer experience management, business process management, mail solutions and parcel locker solutions. Quadient supports hundreds of thousands of customers worldwide in their quest to create relevant, personalized connections and achieve customer experience excellence. For more than a decade, Quadient has been actively building a culture that conducts its business with the upmost integrity, offers innovative and sustainable solutions and limits the Company's impact on the environment.

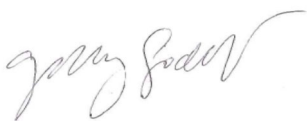
I am pleased to confirm that Quadient supports the Ten Principles of the United Nations Global Compact on human rights, labor, environment and anti-corruption. With this communication, we express our intent to implement those principles. We are committed to making the UN Global Compact and its principles part of the strategy, culture and day-to-day operations of our company, and to engaging in collaborative projects which advance the broader development goals of the United Nations, particularly the Sustainable Development Goals. Quadient will make a clear statement of this commitment to our stakeholders and the general public.

We recognize that a key requirement for participation in the UN Global Compact is the annual submission of a Communication on Progress (COP) that describes our company's efforts to implement the Ten Principles. We support public accountability and transparency, and therefore commit to report on progress within one year of joining the UN Global Compact, and annually thereafter according to the UN Global Compact COP policy. This includes:

- A statement signed by the chief executive expressing continued support for the UN Global Compact and renewing our ongoing commitment to the initiative and its principles. This is separate from our initial letter of commitment to join the UN Global Compact.
- A description of practical actions (i.e., disclosure of any relevant policies, procedures, activities) that the company has taken (or plans to undertake) to implement the UN Global Compact principles in each of the four issue areas (Human Rights, labor, environment, anti-corruption).
- A measurement of outcomes (i.e., the degree to which targets/performance indicators were met, or other qualitative or quantitative measurements of results).

We are really willing to participate to the UN Global Compact and we thank you in advance for your agreement.

Sincerely yours,



Geoffrey Godet
Chief Executive Officer