



International  
Personal Finance

The human face of finance



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Welcome to the IPF Corporate Responsibility section



Our commitment to customers is embedded in  
our strategy and the way we do business

► Our customers



### My pages and notes

Click on the icon above to  
store this page, add notes  
and compile your own  
report, to print, download or  
email.

### CEO's message



“ In order to deliver long  
term shareholder value we  
focus on establishing and  
maintaining sustainable  
relationships with all of



### 2010 Annual Report

Take a look at our new report which  
integrates financial, social and  
environment performance in 2010

► View the 2010 Annual Report



Corporate responsibility  
performance

### Highlights

**170**  
targets set  
across the Group,  
141 are complete,

our stakeholders. ”

Read the introduction  
from John Harnett, our  
CEO



performance

See what we achieved in 2010

View our corporate  
responsibility commitments

22 partially  
complete

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