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To our Stakeholders UN Global Compact lan Gearing Head of Insight & Reporting

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We recognize that a key requirement for participation in the UN Global Compact is the annual preparation and posting of a Communication on Progress (COP) that comprises of a statement of continued support for the Un Global Compact, a description of practical actions with regard to the principles of the UN Global Compact, and as measurement of outcomes or expected outcomes.

Our company joined the UN Global Compact in January 2008. Until this year, we have submitted our COP in June each year, immediately following the publication of our Company's statutory Annual Report and Accounts and our online non-financial (CR) performance report. With the growing complexity of data collection and consolidation each year, plus the need to complete the Dow Jones Sustainability Index and CDP submissions around the same time, we have taken the decision to delay to publication of our online CR report for this and future years.

We are therefore requesting a change to our COP deadline to 1 September each year, allowing us to put the necessary time and care into producing this important disclosure. Consequently, our 2014 COP will be posted to the UN GC website no later than 31 August.

I thank you for your understanding and patience.

lan Gearing

Head of Insight & Reporting

Corporate Affairs