

## Communication on Progress 2010

October 14, 2010

Dear United Nations Global Compact,

CODE Incorporated is once again committed to supporting and enacting, within its sphere of influence, the values outlined in the United Nations Global Compact. CODE Inc. intends to undertake and promote responsible actions pertaining to human rights, labour rights, the environment and anticorruption within the company and on the part of the partners and affiliates with which CODE Inc works.

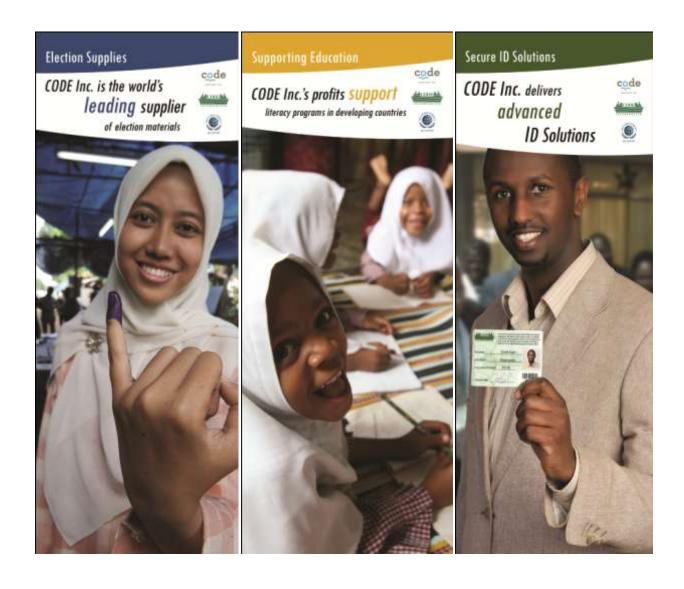
CODE Inc. intends to continue to comply and adhere to the principles of the United Nations Global Compact program by creating practical solutions to contemporary problems related to globalization. The CODE Inc. Senior Management and staff fully support the actions the company is taking to work towards sustainability goals – in particular those contained in the United Nations Global Compact. We endorse the priorities and targets set out in our report. CODE Inc. recognizes, partakes, and benefits from the global economy and intends to do its part as an organization to support the advancement of broad-based development and sustainable markets, globally.

Yours truly,

Maryline Cauvier, President & CEO

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Reporting on sustainability is essential to the development of a healthy, robust business. The CODE Inc. Board supports the sustainable development components that CODE Inc. has implemented for the benefit of global economic growth.



## Map of Our Experience



Afghanistan Albania Antigua Armenia Azerbaijan Belize Benin Bosnia Bulgaria Burkina Faso Cambodia Canada Chad Comoros Congo Congo (DRC) Djibouti

East Timor

Ethiopia Falkland Islands The Gambia Georgia Ghana Grenada Guinea Bissau Guinée, Conakry Guyana Haiti Iraq Ivory Coast Jamaica Kenya Lesotho Liberia Madagascar Malawi

Maldives
Mali
Mauritania
Micronesia
Morocco
Montenegro
Mozambique
Nicaragua
Nigeria
Palestine
Rwanda
Sao Tome & Principe
Sierra Leone
St. Lucia

St. Vincent & the

Grenadines

Sudan

Sweden

Switzerland Tanzania Uganda Ukraine Uhrited States Vanuatu Venezuela Yemen Yugoslavia Zambia Zanzibar

## Clients

CIDA	UNAMA
IAPSO	UNAMET
IECI	UNDP
IFES	UNOPS
IOM	UNHCR
OSCE	UNTAET
USAID	UNTAC

Over 35 National Electoral Commissions



As a company CODE Inc. supports a world of democratic practices. Through its activities CODE Inc. has economic and social responsibilities and commits to the quality of its products and services. Integrating sustainable development into our overall policy is therefore important to us; making progress with both stakeholders and employees by encouraging innovation in the field to build a better global economy for CODE Inc., our clients, and the citizens of the nations we do business with.

## **United Nations Global Compact 2010**

The Communication on Progress (COP) is an essential component of the United Nations Global Compact. The Global Compact is structured around global sustainability in four key domains: Human Rights, Labour Rights, the Environment, and Anti-Corruption. The following principles, ten in all, have been adopted as guidelines for organizations which share the Global Compact's main objectives.

#### **Human Rights**

- Principle 1. Business should support and respect the protections of internationally proclaimed human rights.
- Principle 2. Business should make sure that they are not complicit in human rights abuses.

#### **Labour Rights**

- Principle 3. Business should uphold the freedom of association and the effective recognition of the right to collective bargaining.
- Principle 4. Business should uphold the elimination of all forms of forced and compulsory labour.
- Principle 5. Business should uphold the effective abolition of child labour.
- Principle 6. Business should uphold the elimination of discrimination in respect of employment and occupation.

#### **The Environment**

- Principle 7. Business should support a precautionary approach to environmental challenges
- Principle 8. Business should undertake initiatives to promote greater environmental responsibility.
- Principle 9. Business should encourage the development and diffusion of environmentally friendly technologies.

### **Anti-Corruption**

Principle 10. Business should work against corruption in all its forms, including extortion and bribery.

# **Human Rights Issues**

## **Commitment:**

CODE Inc. continues to encourage Gender Equity through corporate example and the pursuit of business initiatives that focus on the development of women.

#### **Commitment:**

Ensure that CODE Inc. is in good standing with all Human Rights Laws

Policies	Actions	Performance
CODE Inc.'s policy is to promote gender equity among its staff and Board of Directors.	The CODE Inc. Board of Director's supports equal representation of men and women on the Board as a guide and example that CODE Inc. demands equal opportunity and rights for women.	The Code of Ethics and     Business Conduct, which all     employees are issued,     guides employees on values     and behavior collectively     supported by CODE Inc.
CODE Inc. is committed to positive progress by supporting initiatives that support the development of women and equality for all.	CODE Inc. operates in developing nations and is vigilant of generating new ways to support nations in need.	CODE Inc. works primarily to support democracy in the developing world.     Democracy cannot truly exist without equal voter representation by men and women.

## Labour Rights Issues

### **Commitment:**

CODE Inc. respects, adheres to, and exceeds expectations of all labour laws set forth by Domestic and International Governments and Tribunals.

#### **Commitment:**

CODE Inc. will undertake ongoing assessments of the business practices of overseas clients to ensure that the labour rights of their employees are respected.

### **Commitment:**

CODE Inc. embraces responsibilities in respect to the well-being of its employees.

Policies	Actions	Performance
CODE Inc. operates internationally and is involved with manufactures around the world. In the course of conducting business in 'high risk' areas we work to ensure that we are not complicit in human rights abuses. If we were to find ourselves unintentionally implicated in an abuse we are committed to correcting the situation immediately.	CODE Inc. advocates to our overseas contacts the importance of the United Nations Global Compact and how they too can become involved to promote positive global sustainability, with an emphasis on the human rights component.	<ul> <li>CODE Inc. operates by complying to and supporting international standards set forth to protect human rights.</li> <li>Our Code of Ethics and Personnel policies describe the standards we set for ourselves and clients.</li> </ul>
CODE Inc. supports it's shareholder CODE with an annual donation to support the development of literacy and education.	CODE Inc. aligns its values with those of it's parent organization CODE: empowering development, education and literacy.	CODE Inc. is pursuing new business initiatives that align with CODE development values.
CODE Inc. meets and exceeds applicable employment standards set forth by both Provincial and Federal Legislation.	CODE Inc. complies to all international labour standards when conducting business overseas.	CODE Inc. is committed to its employees, our commitments are outlined in the Personnel Policy.

CODE Inc. recognizes that our key asset is our people and therefore is committed to going beyond providing fair, flexible, appropriate remuneration and benefits to all employees.

- code Inc. has created a sustainable and comfortable work environment for its employees, ensuring that the well being and needs of staff are met while providing a high level of engagement.
- CODE Inc. surpasses
   Occupational Health and
   Safety standards.

- The health and safety rights and policy is outlined in our Health and Safety document.
- A Violence and Harassment Policy (2010) has been created in addition to our H&S policy to further ensure all possible situations are fully covered by policy to reduce risk.
- A procedure and policy manual is in place for employees to reference any concerns. CODE Inc. offers assurance to it's employees by providing a health and benefits plan.

## **Environmental Issues**

## **Commitment:**

CODE Inc. views environmental issues with great importance. The CODE Inc. organization supports eco-friendly practices within its organization.

### **Commitment:**

To lessen the waste created by the CODE Inc. organization.

Policies	Actions	Performance
CODE Inc. supports corporate environmental responsibility and is primarily focused on its ability to better the environment by balancing office energy efficiency.	CODE Inc. takes a precautionary approach to environmental issues encouraging carbon neutrality and lessened energy and water consumption within its offices.	CODE Inc. has revised its policy on environmental well being pertaining to the work place. The revision encourages the company to consciously practice environmental sustainability.

Policies	Actions	Performance
CODE Inc. believes that	CODE Inc. respects	When conducting business in
corporate environmental	environmental emissions	areas of little infrastructure
sustainability begins with	concerns and ensures that	CODE Inc. realizes it is
ensuring that eco-friendly	it's manufacturers provide	essential to deliver a product
practices are in place when	safe, recyclable plastics	that is reusable, thus ensuring
conducting business.	when producing ballot	that minimal waste is created.
	boxes.	

code inc.'s environmental policies are aligned to international standards and apply these policies when conducting international business.	CODE Inc. understands the importance of environmental responsibility and incorporates sustainable energy resources into its business practices whenever possible.	CODE Inc. supports the environmental policies outlined by the Canadian Government; and adheres to the recommendations set forth by the Canadian Government on sustainable corporate environmental practices.
CODE Inc.'s preferential mode of transportation is ocean freight when timing and logistics permit.	We espouse the virtue of surface transport not only from a financial perspective but as a more eco-friendly mode of transportation.	CODE Inc. has opened offices in Europe in order to source products closer to our main client base to encourage shipment by ocean freight and lesson CODE Inc.'s carbon footprint.

# **Anti Corruption Issues**

### **Commitment:**

CODE Inc. is compliant with all International and National reporting standards.

"We believe that openness and transparency are the most important levers for improving our performance. Our commitment to 'deliver the vote' will be enhanced by the new sustainable development policies applied by CODE Inc."

Policies	Actions	Performance
Ensures that all CODE Inc. employees are aware of and understand the CODE Inc. policy on ethics.	CODE Inc. has strong internal policies about expectations of ethical and professional behavior which is communicated to staff.	The CODE Inc. Code of Conduct is available to all CODE Inc. staff.
CODE Inc. prides itself on maintaining high standards of corporate governance and open communication systems to emphasize the integrity of the company.	CODE Inc. operates an open communication system with employees; therefore, if any material issues arise they are reported to Senior Management, and if need be, taken up with the Governance and Policy Committee.	How CODE Inc.     manages our Code of     Conduct is described in     Governance and Policy     Report.

CODE Inc. avoids all corruption	CODE Inc. takes all	In order to guarantee
pertaining to the nature of it's	necessary precautior	ns that extortion or
core business: democracy and	to avoid any form of	bribery do not take
electoral supplies.	corruption pertaining	g place CODE Inc. strives
	to the Electoral proc	ess to mainly conduct
	and the countries in	business with the UN
	which CODE Inc.	when dealing with
	conducts business.	countries that have
		questionable
		reputations.

For further information, or if you have any questions or comments, please contact, Keely Brach at  $\underline{keely@codeinc.com}$