

FY13 Global Communication of Progress: Starbucks Coffee Company

Ten Principles	Progress Reference	Supporting Policy	Policy Link URL
HUMAN RIGHTS			
Business should support and respect the protection of internationally proclaimed human rights	Public Policy & Internal Standards Business Ethics and Compliance: http://www.starbucks.com/about-us/company-information/business-ethics-and-compliance Human Rights: http://www.starbucks.com/responsibility/learn-more/policies Suppliers: http://www.starbucks.com/responsibility/sourcing Coffee: http://www.starbucks.com/responsibility/sourcing/coffee Tea: http://www.starbucks.com/responsibility/sourcing/tea Cocoa: http://www.starbucks.com/responsibility/sourcing/cocoa Manufactured Goods and Services: http://www.starbucks.com/responsibility/sourcing/store-products	See below for topic-specific policies Standards of Business Conduct Global Human Rights Statement Supplier Code of Conduct Coffee and Farmer Equity (C.A.F.E.) Pra The Ethical Tea Partnership Global Star Cocoa Sourcing Guidelines Supplier Social Responsibility Standard	http://www.starbucks.com/responsibility/learn-more/policies http://globalassets.starbucks.com/assets/eecd184d6d2141d58966319744393d1f.pdf http://globalassets.starbucks.com/assets/ada1f37e34954eb1883a6b32d3e8a430.pdf http://www.scsglobalsservices.com/files/cafe_scr_genericv3.2_112013.pdf http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/ http://www.scs-certified.com/retail/docs/Cocoa_SCRV1.3_eng_052010.pdf http://www.starbucks.com/assets/1deb372ee3d840179e69c5b9c21cd9fe.pdf
Business should ensure that they are not complicit in human rights abuses.	Business Ethics and Compliance: http://www.starbucks.com/about-us/company-information/business-ethics-and-compliance Human Rights: http://www.starbucks.com/responsibility/learn-more/policies	Standards of Business Conduct Global Human Rights Statement	http://globalassets.starbucks.com/assets/eecd184d6d2141d58966319744393d1f.pdf http://globalassets.starbucks.com/assets/1d7de46ff5f845d89c01a81bebd9db59.pdf
LABOR STANDARDS			
Business should uphold the freedom of association and the effective recognition of the right to collective bargaining	Human Rights: http://www.starbucks.com/responsibility/learn-more/policies Coffee: http://www.starbucks.com/responsibility/sourcing/coffee Tea: http://www.starbucks.com/responsibility/sourcing/tea Cocoa: http://www.starbucks.com/responsibility/sourcing/cocoa Manufactured Goods and Services: http://www.starbucks.com/responsibility/sourcing/store-products	Global Human Rights Statement Coffee and Farmer Equity (C.A.F.E.) Pra The Ethical Tea Partnership Global Star Cocoa Sourcing Guidelines Supplier Social Responsibility Standard	http://www.starbucks.com/responsibility/learn-more/policies http://www.scsglobalsservices.com/files/cafe_scr_genericv3.2_112013.pdf http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/ http://www.scs-certified.com/retail/docs/Cocoa_SCRV1.3_eng_052010.pdf http://www.starbucks.com/assets/1deb372ee3d840179e69c5b9c21cd9fe.pdf
Business should support the elimination of all forms of forced and compulsory labor.	Human Rights: http://www.starbucks.com/responsibility/learn-more/policies Coffee: http://www.starbucks.com/responsibility/sourcing/coffee Tea: http://www.starbucks.com/responsibility/sourcing/tea Cocoa: http://www.starbucks.com/responsibility/sourcing/cocoa Manufactured Goods and Services: http://www.starbucks.com/responsibility/sourcing/store-products	Global Human Rights Statement Coffee and Farmer Equity (C.A.F.E.) Pra The Ethical Tea Partnership Global Star Cocoa Sourcing Guidelines Supplier Social Responsibility Standard	http://globalassets.starbucks.com/assets/1d7de46ff5f845d89c01a81bebd9db59.pdf http://www.scsglobalsservices.com/files/cafe_scr_genericv3.2_112013.pdf http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/ http://www.scs-certified.com/retail/docs/Cocoa_SCRV1.3_eng_052010.pdf http://www.starbucks.com/assets/1deb372ee3d840179e69c5b9c21cd9fe.pdf
Business should support the effective abolition of child labor.	Human Rights: http://www.starbucks.com/responsibility/learn-more/policies Coffee: http://www.starbucks.com/responsibility/sourcing/coffee Tea: http://www.starbucks.com/responsibility/sourcing/tea Cocoa: http://www.starbucks.com/responsibility/sourcing/cocoa Manufactured Goods and Services: http://www.starbucks.com/responsibility/sourcing/store-products	Global Human Rights Statement Coffee and Farmer Equity (C.A.F.E.) Pra The Ethical Tea Partnership Global Star Cocoa Sourcing Guidelines Supplier Social Responsibility Standard	http://globalassets.starbucks.com/assets/1d7de46ff5f845d89c01a81bebd9db59.pdf http://www.scsglobalsservices.com/files/cafe_scr_genericv3.2_112013.pdf http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/ http://www.scs-certified.com/retail/docs/Cocoa_SCRV1.3_eng_052010.pdf http://www.starbucks.com/assets/1deb372ee3d840179e69c5b9c21cd9fe.pdf
Business should support the elimination of discrimination of employment and occupation	Equal Opportunity: http://www.starbucks.com/responsibility/learn-more/policies Coffee: http://www.starbucks.com/responsibility/sourcing/coffee Tea: http://www.starbucks.com/responsibility/sourcing/tea Cocoa: http://www.starbucks.com/responsibility/sourcing/cocoa Manufactured Goods and Services: http://www.starbucks.com/responsibility/sourcing/store-products	Equal Employment Opportunity Policy Coffee and Farmer Equity (C.A.F.E.) Pra The Ethical Tea Partnership Global Star Cocoa Sourcing Guidelines Supplier Social Responsibility Standard	http://globalassets.starbucks.com/assets/c53c33fe3b484033b6e7c4285dcdb516.pdf http://www.scsglobalsservices.com/files/cafe_scr_genericv3.2_112013.pdf http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/ http://www.scs-certified.com/retail/docs/Cocoa_SCRV1.3_eng_052010.pdf http://www.starbucks.com/assets/1deb372ee3d840179e69c5b9c21cd9fe.pdf
ENVIRONMENT			
Business should support a precautionary approach to environmental challenges	Environment: http://www.starbucks.com/responsibility/environment Suppliers: http://www.starbucks.com/assets/ada1f37e34954eb1883a6b32d3e8a430.pdf Coffee: http://www.starbucks.com/responsibility/sourcing/coffee Tea: http://www.starbucks.com/responsibility/sourcing/tea Cocoa: http://www.starbucks.com/responsibility/sourcing/cocoa	Supplier Code of Conduct Coffee and Farmer Equity (C.A.F.E.) Pra The Ethical Tea Partnership Global Star Cocoa Sourcing Guidelines	http://www.starbucks.com/responsibility/learn-more/policies http://www.scsglobalsservices.com/files/cafe_scr_genericv3.2_112013.pdf http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/ http://www.scs-certified.com/retail/docs/Cocoa_SCRV1.3_eng_052010.pdf
Business should undertake initiatives to promote greater environmental responsibility	Environment: http://www.starbucks.com/responsibility/environment Coffee: http://www.starbucks.com/responsibility/sourcing/coffee Tea: http://www.starbucks.com/responsibility/sourcing/tea Cocoa: http://www.starbucks.com/responsibility/sourcing/cocoa	Coffee and Farmer Equity (C.A.F.E.) Pra The Ethical Tea Partnership Global Star Cocoa Sourcing Guidelines	http://www.starbucks.com/responsibility/learn-more/policies http://www.scsglobalsservices.com/files/cafe_scr_genericv3.2_112013.pdf http://www.ethicalteapartnership.org/tea-sustainability-programmes/monitoring-cert/ http://www.scs-certified.com/retail/docs/Cocoa_SCRV1.3_eng_052010.pdf
Business should encourage the development and diffusion of environmentally friendly technologies	Environment: http://www.starbucks.com/responsibility/environment Building Greener Stores Energy Conservation & Renewable Energy Water Conservation Recycling & Reducing Waste Cup and Materials Climate Change		http://www.starbucks.com/responsibility/learn-more/policies http://www.starbucks.com/responsibility/environment/green-building http://www.starbucks.com/responsibility/environment/energy http://www.starbucks.com/responsibility/environment/water http://www.starbucks.com/responsibility/environment/recycling http://www.starbucks.com/responsibility/environment/cups-and-materials http://www.starbucks.com/responsibility/environment/climate-change
CORRUPTION			
Business should work against corruption in all its forms, including extortion and bribery.	Business Ethics and Compliance: http://www.starbucks.com/about-us/company-information/business-ethics-and-compliance Anti-Bribery: http://www.starbucks.com/responsibility/learn-more/policies	Standards of Business Conduct Global Anti-Bribery Standard	http://globalassets.starbucks.com/assets/eecd184d6d2141d58966319744393d1f.pdf http://globalassets.starbucks.com/assets/a437d089175d4415800028b1eb4c3faf.pdf