## Nykredit's GRI-index 2013

Nykredit's Global Reporting Initiative (GRI) index includes reference to relevant reports and websites dealing with the matter in question. Reporting is made at level B (self-declared). Reference is mainly made to publications by the Nykredit Group, which are available at nykredit.com

The index includes the following abbreviations: <u>About Nykredit = About Nykredit 2013 - CSR Report</u> <u>Annual Report = Annual Report 2013 - The Nykredit Realkredit Group</u> <u>Risk and Capital Management = Risk and Capital Management 2013 - The Nykredit Realkredit Group</u> <u>Environmental and Climate Report = Klima- og miljøregnskab 2013</u>

The symbols in the Status column have the following meanings:

- Nykredit meets the reporting requirements in full
- Nykredit meets the reporting requirements in part
- Nykredit does not report in respect of this indicator
- It is not relevant for Nykredit to report in respect of the indicator

| GRI | Description  | Reference                               | Status |
|-----|--|---|--------|
|     | Strategy og analysis                                 |   |        |
| 1 1 | CEO statement  | About Nykredit p. 1                     | _      |
| 1.1 | CEO statement  | Annual Report p. 1                      | -      |
|     |  | About Nykredit p. 1                     |        |
|     |  | About Nykredit pp. 30-31                |        |
| 1.2 | Description of key impacts, risks, and opportunities | Risk and Capital Management             |        |
|     |  | Annual Report pp. 20-22                 |        |
|     |  | Annual Report pp. 28-38                 |        |
|     | Organisational profile                               |   |        |
| 2.1 | Name of the organisation                             | About Nykredit p. 7                     |        |
|     |  | About Nykredit pp. 4-9                  |        |
|     |  | About Nykredit pp. 17-18                |        |
| 2.2 | Primary brands, products, and/or services            | Annual Report p. 28                     | -      |
|     |  | Annual Report pp. 46-56<br>nykredit.com |        |
|     |  |   |        |
| 2.3 | Operational structure of the organisation            | About Nykredit p. 7                     |        |
| 2.4 | Location of organisation's headquarters              | About Nykredit, back page               |        |
| 2.5 | Countries where the organisation operates            | Annual Report pp. 12-14                 |        |
| 2.6 | Nature of eurorship and local form                   | About Nykredit p. 7                     | _      |
| 2.0 | Nature of ownership and legal form                   | About Nykredit p. 30                    | -      |
|     |  | About Nykredit pp. 4-9                  |        |
| 2.7 | Markets served                                       | Annual Report pp. 12-19                 |        |
|     |  | About Nykredit p. 7                     |        |
|     |  | About Nykredit pp. 32-33                |        |
| 2.8 | Scale of the reporting organisation                  | Annual Report p. 3                      | •      |
|     |  | Anuual Report pp. 12-19                 |        |
|     |  |   |        |

| GRI   | Description   | Reference                                 | Status |
|---|---|---|--------|
|   |   | Annual Report p. 8                        |        |
| 2.9   | Significant changes during the reporting period   | About Nykredit p. 3                       |        |
|   |   | About Nykredit p. 7                       |        |
| 2 10  | Awards received in the reporting period   | About Nykredit p. 7                       | _      |
|   |   | Digital awards and accolades              |        |
|   |   |   |        |
|   | Report parameters   |   |        |
| 3.1   | Reporting period  | Calender Year 2013                        |        |
|   | reporting period  | About Nykredit: 06. February 2014         |        |
|   |   | About Nykieuit. 00. i ebiudiy 2014        |        |
| 3.2   | Date of most recent previous report   | Nykredit's GRI-index 2013: 09. April 2014 |        |
| > >   | Paparting cyclo   | Appual                                    | -      |
| 3.3   | Reporting cycle   | Annual                                    | -      |
| 3.4   | Contact point for questions regarding the report or its content   | Corporate Communications                  | -      |
|   |   | <u>nykredit.com/gri</u>                   |        |
| 3.5   | Process for defining report content   | Nykredit's stakeholders                   |        |
|   |   | About Nykredit p. 1                       |        |
| 3.6   | Boundary of the report  | About Nykredit pp. 34-35                  |        |
|   | Specific limitations on the scope or boundary of the report   | About Nykredit pp. 34-35                  |        |
| /   |   | <u> </u>                                  | -      |
| 3.8   | Basis for reporting on joint ventures, subsidiaries, etc that can significantly effect comparability from period to period and/or between organisations | About Nykredit pp. 34-35                  | •      |
| 3.9   | Data measurement techniques and calculation principles  | About Nykredit pp. 34-35                  |        |
| 3.10  | Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement                        | About Nykredit pp. 34-35                  | •      |
| 3.11  | Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report                                | About Nykredit pp. 34-35                  | •      |
| 3.12  | Table identifying the location of the Standard Disclosures in the report  | nykredit.com/gri                          |        |
| 3.13  | Policy and current practice with regard to seeking external assurance for the report  | nykredit.com/gri                          |        |
|   |   |   |        |
|   | Governance, commitments & engagement  |   |        |
|   |   | Annual Report pp. 23-25                   |        |
| 3.7<br>3.8<br>3.9<br>3.10<br>3.11<br>3.12<br>3.13<br>4.1<br>4.2 | Governance structure of the organisation  | Annual Report pp. 143-145                 |        |
|   | -   | Board of Directors                        | _      |
|   |   | Executive Board                           |        |
| 1.2   | The Chairman of the Board's role in the organisation  | Annual Report p. 143                      | •      |
|   | Number of members of the Board of Directors who are independent   | Annual Report p. 143                      |        |
| 1.3   | and/or not members of the Executive Board by gender   | Corporate Governance in Nykredit          | •      |
|   | Mechanisms for shareholders and employees to provide recommendations  |   |        |
| 1.4   | or direction to the board   | Annual Report p. 25                       | -      |
| 1.5   | Principles for compensation to senior executives  | Corporate Governance in Nykredit          | _      |
| 1.6   | Processes for avoiding conflicts of interests in the board  | Corporate Governance in Nykredit          |        |
|   | Method to determine board members' qualifications and expertise,  |   |        |
| 4.7   | including consideration of gender and other diversity indicators  | Corporate Governance in Nykredit          | •      |
| 4.8   | Mission, values, codes of conduct, and principles relevant to economic,   | Financial sustainability                  | _      |
| 1.0   | environmental, and social performance and the status of their   | Core Values                               | •      |

| GRI  | Description  | Reference  | Status |
|------|--|--|--------|
|      |  | Corporate Governance in Nykredit   |        |
| 4.9  | The board's monitoring of the sustainability work  | The Board of Directors and the Executive Board approve the Annual Report, CSR Report and   | •      |
| 4.10 | Processes for evaluating the board's own performance, particularly with respect to economic, environmental, and social performance   | No such processes are in place   | -      |
| 4.11 | Explanation of whether and how the precautionary principle is addressed  | Annual Report p. 28<br>Risk and Capital Management   | -      |
| 4.12 | Externally developed economic, environmental, and social charts, principles, or other initiatives to which the organisation subscribes or endorses   | About Nykredit p. 1<br>UNPRI<br>UN Global Compact<br>Social partnership<br>Women in management<br>New Network  | •      |
| 4.13 | Memberships in associations (such as industry associations) and/or<br>national/ international advocacy in relevant organisations   | About Nykredit p. 17<br>About Nykredit p. 18<br>UN Global Compact<br>The Danish Bankers Association<br>Association of Danish Mortgage Banks<br>UNPRI<br>DANSIF<br>CDP Signatory<br>European Mortgage Federation    | -      |
| 4.14 | List of stakeholder groups   | Nykredit's stakeholders<br>About Nykredit p. 10<br>About Nykredit p. 18  | -      |
| 4.15 | Basis for identification and selection of stakeholders with whom to engage   | nykredit.com   | •      |
| 4.16 | Approaches to stakeholder engagement   | About Nykredit p. 8<br>About Nykredit pp. 17-18<br>Stakeholder policy  | •      |
| 4.17 | Key topics and concerns that have been raised through stakeholder<br>engagement, and the organisation's response   | About Nykredit p. 4<br>About Nykredit p. 4<br>About Nykredit p. 15<br>About Nykredit p. 17-18<br>Stakeholder policy<br>Environment and climate policy<br>Nykredit blog<br>Nykredit's financial hotline<br>See 4.14 | •      |
|      | For nominal indicators   |  |        |
| EC1  | Economic indicators<br>Direct economic value generated and distributed, including revenues,<br>operation costs, employee compensation, donations and other community<br>investments, retained earnings, and payments to capital providers and<br>governments | About Nykredit pp. 17-18<br>About Nykredit pp. 32-33<br>Annual Report p. 4<br>Annual Report pp. 86-87<br>No reporting on distributed economic value  | -      |
| EC2  | Financial implications and other risks and opportunities due to climate changes  | Not reported   | •      |
| EC3  | Coverage of the organisation's defined benefit plan obligations  | Annual Report p. 104   |        |
| EC4  | Financial assistance received from government  | Annual Report<br>No goverment capital  |        |
| EC5  | General starting pay compared with local minimum pay by gender   | NYKREDS<br>Nykredit's employees are subject to collective<br>pay agreements  |        |

| GRI  | Description  | Reference   | Status |
|------|--|---|--------|
| EC6  | Policy, practices, and proportion of spending on locally-based suppliers   | About Nykredit p. 24  |        |
| EC7  | Procedures for local hiring and proportion of senior management hired from the local community                                 | Not relevant  |        |
| EC8  | Infrastructure investments and services provided for public purposes   | Not reported  |        |
| EC9  | Indirect economic impacts  | About Nykredit pp. 17-18  |        |
|      | Environment  |   |        |
| EN1  | Materials used by weight or volume   | Environmental and Climate Report<br>About Nykredit pp. 23-24  |        |
| EN2  | Percentage of materials used that are recycled input materials   | Environmental and Climate Report  |        |
| EN3  | Direct energy consumption by primary source  | About Nykredit pp. 23-24  |        |
| EN4  | Indirect energy consumption by primary source  | About Nykredit pp. 23-24  |        |
| EN5  | Energy saved due to conservation and efficiency improvements   | About Nykredit pp. 23-24  |        |
| EN6  | Initiatives to provide energy-efficient or renewable energy based products<br>and services and the result of these initiatives | About Nykredit pp. 23-24<br>Energy account<br>EnergiEftersyn<br>Green insurance                         |        |
| EN7  | Initiatives to reduce indirect energy consumption and the result of these initiatives  | Environmental and Climate Report  |        |
| EN8  | Total water withdrawal by source   | Environmental and Climate Report<br>All water obtained from public water supply                         |        |
| EN9  | Water sources significantly affected by withdrawal of water  | Environmental and Climate Report<br>About Nykredit pp. 23-24<br>No water sources significantly affected |        |
| EN10 | Percentage and total volume of water recycled and reused   | All water discharged into public sewers   |        |
| EN11 | Location and size of land owned, leased, managed in, or adjacent to, protected areas or areas of high biodiversity value       | No land owned, leased, managed in or adjacent to, protected areas or areas of high biodiversity         |        |
| EN12 | Impacts of activities, products, and services on biodiversity in protected areas   | No impact from Nykredit activities, products and services on biodiversity in protected areas            |        |
| EN13 | Habitats protected or restored   | Nykredit does not operate in habitats protected   |        |
| EN14 | Management of impacts on biodiversity  | Not relevant  |        |
| EN15 | Number of IUCN Red List species with habitats in operation areas   | None of Nykredit's operations affects such<br>areas   | •      |
| EN16 | Total direct and indirect greenhouse gas emissions   | Environmental and Climate Report<br>Environmental and Climate Report<br>About Nykredit pp. 23-24        | •      |
| EN17 | Other relevant indirect greenhouse gas emissions   | Environmental and Climate Report<br>Environmental and Climate Report<br>About Nykredit pp. 23-24        |        |
| EN18 | Initiatives to reduce greenhouse gas emissions   | Environmental and Climate Report<br>About Nykredit pp. 23-24  |        |
| EN19 | Emissions of ozone-depleting substances  | Not reported  |        |
| EN20 | NOx, SOx, and other significant air emissions  | Not reported  |        |
|      | Total water discharge by quality and destination   | Not relevant  |        |

| GRI        | Description  | Reference   | Status |
|------------|--|---|--------|
|            |  |   |        |
| N22        | Total weight of waste by type and disposal method  | Not reported  |        |
| N23        | Total number and volume of significant spills  | Not reported  |        |
| EN24       | Weight of transported, imported, exported, or treated waste deemed<br>hazardous under the terms of the Basel Convention Annex I, II, III, and<br>VIII, and percentage of transported waste shipped internationally | Not relevant  | -      |
| EN25       | Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organisation's discharges of water and runoff                                | Not relevant  | -      |
| N26        | Initiatives to mitigate environmental impacts of products and services   | Environmental and Climate Report<br>About Nykredit p. 23-24   |        |
| EN27       | Percentage of products sold and their packaging materials that are reclaimed   | Not relevant  |        |
| N28        | Fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations  | Nykredit has received no fines or sanctions of this type  |        |
| N29        | Significant environmental impacts of transporting products and other goods and materials used for the organisation's operations, and transporting members of the workforce   | Not reported  | •      |
| EN30       | Total environmental protection expenditures and investments  | Not reported  |        |
|            | Labour practices and decent work   |   |        |
| _A1        | Total labour force by gender, type of job, type of contract and region   | About Nykredit p. 27  |        |
| .A2        | Total number and percentage of new staff and staff turnover by age group, gender and region  | About Nykredit p. 27<br>About Nykredit p. 33  | -      |
| _A3        | Benefits provided only to full-time employees  | Not reported  |        |
| _A4        | Percentage of employees covered by collective bargaining   | Nykredit has entered into a collective<br>agreement with Nykreds, a company-specific<br>branch of the Danish Financial Services Union | -      |
| .A5        | Minimum notice period(s) regarding significant operational changes including whether it is specified in collective agreements  | Not reported  |        |
| .A6        | Percentage of total workforce represented in formal joint<br>management-worker health and safety committees that help monitor and<br>advise on occupational health and safety programs                             | Total workforce of Nykredit is represented  | -      |
| .A7        | Work-related sickness, absenteeism, lost working days and work-related deaths by region and gender   | Not reported  |        |
| .A8        | Education, prevention, and risk-control programs in place to assist<br>employees, their families, or community members regarding serious<br>diseases   | Not reported  |        |
| A9         | Health and safety topics covered in formal agreements with trade unions  | Not reported  |        |
| A10        | Average number of training hours per staff member per year by gender and staff category  | Not reported  |        |
| A11        | Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career  | About Nykredit pp. 25-27<br>Work-life balance   |        |
| A12        | Percentage of staff who receive regular feedback on performance and career development advice by gender  | All permanent staff have an annual<br>performance and development review with their   |        |
|            | Composition of management bodies and distribution of staff by category<br>in terms of gender, age, minority groups and other diversity indicators  | About Nykredit pp. 25-27  | -      |
| A13        | ······································   |   | 1      |
| A13<br>A14 | Basic pay components for female and male staff by employment group<br>and region   | Equal basic pay for women and men thanks to Nykredit's collective agreement   | •      |

| GRI  | Description  | Reference  | Status |
|------|--|--|--------|
|      | Human rights   |  |        |
| HR1  | Human rights and actions taken: investment agreements  | About Nykredit p. 17<br>About Nykredit p. 18   |        |
| HR2  | Human rights and actions taken: suppliers and contractors  | About Nykredit p. 17   | -      |
| HR3  | Employee training on policies and procedures concerning aspects of human rights  | No training. It is considered not material for<br>Nykredit   |        |
| IR4  | Total number of incidents of discrimination and actions taken  | About Nykredit p. 17   |        |
| HR5  | Operations and major suppliers identified as having significant risk of violation of the right to exercise freedom of association and collective bargaining, and actions taken to support these rights | No operations identified   | -      |
| HR6  | Operations and major suppliers identified as having significant risk of incidents of child labour, and measures taken to contribute to the elimination of child labour                                 | Not relevant   | -      |
| IR7  | Operations and major suppliers identified as having significant risk of incidents of forced or compulsory labour, and measures to contribute to the elimination of forced or compulsory labour         | Not relevant   | -      |
| IR8  | Security personnel trained in the policies or procedures concerning aspects of human rights that are relevant to operations  | Not relevant   | -      |
| HR9  | Total number of incidents of violations involving rights of indigenous people and actions taken  | Not relevant   |        |
| HR10 | Percentage and number of operations reported or subjected to impact assessment for violation of human rights   | None of Nykredit's operations have been<br>subject to human rights review or impact                    |        |
| HR11 | Number of human rights-related complaints filed, addressed and resolved through formal complaints mechanisms   | None of Nykredit's operations have been<br>subject to grievances related to human rights               |        |
|      | Society  |  |        |
| 501  | Number of operations with local community involvement, impact assessments and development programmes   | About Nykredit p. 17-18  |        |
| 502  | Percentage and total number of business units analysed for risks related to corruption   | About Nykredit p. 17-18  | -      |
| 503  | Percentage of staff trained in organisation's anti-corruption policies and procedures  | About Nykredit p. 17-18<br>All new staff members are trained in measures<br>to combat money laundering | •      |
| 504  | Actions taken in response to incidents of corruption   | Not reported   |        |
| 605  | Public policy positions and participation in public policy development and lobbying  | About Nykredit p. 17-18  |        |
| 606  | Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country  | Nykredit does not provide direct or indirect<br>financial support to politicians or political parties  | 5      |
| 607  | Total number of legal actions for anti-competitive behavior, anti-trust, and monopoly practices and their outcomes.  | Stock exchange announce  |        |
| 808  | Significant fines and non-monetary sanctions for noncompliance with laws and regulations   | Assessment of financial companies 2013   |        |
| 509  | Organisational operations with a significant potential or current negative impact on the community   | Not relevant   | -      |
|      | Preventive measures implemented in the organisation's operations having  | Not relevant   |        |

| GRI | Description  | Reference   | Status |
|-----|--|---|--------|
|     | Product responsibility   |   |        |
| PR1 | Health and safety impacts of products and services   | Not relevant  |        |
| PR2 | Non-compliance concerning health and safety impacts of products  | Not relevant  | -      |
| PR3 | Type of product and service information required by procedures, and<br>percentage of significant products and services subject to such<br>information requirements | Not reported  |        |
| PR4 | Non-compliance concerning product and service information and labeling   | Not reported  | •      |
| PR5 |  | About Nykredit p. 15  |        |
| PR5 | Practices related to customer satisfaction   | About Nykredit p. 23  | •      |
| PR6 | Programs for adherence to laws, standards, and voluntary codes related<br>to marketing communications, including advertising, promotion, and<br>sponsorship        | Not reported  | •      |
| PR7 | Non-compliance concerning marketing communications including<br>advertising, promotion, and sponsorship  | Not reported  | •      |
| PR8 | Number of substantiated complaints regarding breaches of customer privacy and losses of customer data  | Not reported  |        |
| PR9 | Fines for non-compliance with laws and regulations concerning the provision and use of products and services   | Not reported  |        |
|     | Management approach  |   |        |
|     | Economic   | Annual Report<br>About Nykredit pp. 5-8<br>About Nykredit pp. 30-33                               | •      |
|     | Environmental  | About Nykredit pp. 23-24<br>Environmental and Climate Report<br>Climate and environmental targets | •      |
|     | Labour practices and decent work   | About Nykredit pp. 26-28<br>Employees<br>Clobal Compact   | •      |
|     | Human Rights   | About Nykredit pp. 17-18<br>Sustainable conduct<br>Clobal Compact                                 | -      |
|     | Society  | About Nykredit pp. 17-18<br>Community<br>Corporate Governance                                     | •      |
|     | Product Responsibility   | About Nykredit p. 3<br>About Nykredit pp. 8-13  |        |