

ORIENTAL PRESS

COMMUNICATION ON PROGRESS (COP)

2013 (JAN – DEC)

**GLOBAL COMPACT
PROGRAM OF
UNITED NATIONS**

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THE TEN PRINCIPLES

The UN Global Compact's ten principles in the areas of human rights, labour, the environment and anti-corruption enjoy universal consensus and are derived from:

1. The Universal Declaration of Human Rights
2. The International Labour Organization's Declaration on Fundamental Principles and Rights at Work
3. The Rio Declaration on Environment and Development
4. The United Nations Convention Against Corruption

HUMAN RIGHTS

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and

Principle 2: make sure that they are not complicit in human rights abuses.

LABOUR

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

Principle 4: the elimination of all forms of forced and compulsory labour;

Principle 5: the effective abolition of child labour; and

Principle 6: the elimination of discrimination in respect of employment and occupation.

ENVIRONMENT

Principle 7: Businesses should support a precautionary approach to environmental challenges;

Principle 8: undertake initiatives to promote greater environmental responsibility; and

Principle 9: encourage the development and diffusion of environmentally friendly technologies.

ANTI-CORRUPTION

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

SCOPE OP COP:

This COP is limited to the period ended Dec 31, 2013 (last report submitted in April 2013)

THE ORIENTAL PRESS (Operating name of ORIENTAL PRINTING GROUP):

Oriental Printing Group was established in 1952 and then re registered in 1982. Our head office is in Bahrain where we have 2 plant specialising in commercial and security printing. On site there are facilities for litho and commercial printing along with controlled overt and covert security features, with full finishing and binding capabilities.

We also have a factory located in the Jebel Ali Free Zone, Dubai. This site is primarily focussed on book production. In Dubai we are facilitated to produce hard back, with printed case or imitation cloth, jacket, paperback, flexibound and wiro bound with a variety of finishes and bindings.

Our factory site in Bahrain is 230,000 sq ft and in Dubai 151,000 sq ft. For the past two years we have produced about 20 million books annually at our Dubai factory. Across both sites we employ about 400 personnel.

There are dedicated sales and marketing teams based in Bahrain and UK speaking: Arabic, English, French, Spanish and Hindi.

OPG are fully FSC, PEFC certified as well as ISO 14001:2004 EMS.

We are also able to readily source and supply environmentally recognised PREPS graded papers that are presently widely used within the publishing and printing industry.

The factory is annually audited by independent auditors of Sedex, ISO 14001:2004 and FSC/PEFC.

Our products are regularly safety tested by our clients to meet EU and North American import safety standards. If required we can produce and supply a chemical and component breakdown.

http://www.oriental-press.com/page.php?content=company_profile

STATEMENT OF DIRECTORS:

Statement of Managing Director of Oriental Press pledging continued support to Global Compact Programme of United Nations

The Oriental Press is committed to Continue rendering support to the United Nations Global Compact Programme and will Endeavour to abide by the ten Principles of the programme, most of which are a part of our Vision and Mission Statements. Therefore, the company continues to pledge support to the programme through its policies, processes, products and services. In line with our commitment towards Global Compact Program, we are committed to introduce printing processes that supports environment and we are proud to explain that we are using FSC, PEFC paper for printing; also we have introduced online proofing that has reduced consumption of paper, ink/cartridge, fuel resources as well as emission of gases etc. Additionally, Oriental Press is affiliated with SEDEX (International Organization working towards Health & Safety of labor). Oriental Press has its written policy for Anti-Bribery and management is committed for zero tolerance regarding violation of Anti-Bribery Policy. Management of Oriental Press is committed to be transparent towards presentation of our activities & operations.

Mr. Mohammad Al Zeera

**Managing Director
Oriental Press**

COP: HUMAN RIGHTS

Principles

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and

Principle 2: make sure that they are not complicit in human rights abuses.

Policy/Commitment

Oriental Press has always had a concern for Human Rights in their business. Oriental Press recognizes that Human Rights are an integral part of corporate citizenship and we respect and support the UNGC's principles on Human Rights and Universal Declaration of Human Rights. Our commitment entails that we work continuously to improve our social performance by setting high objectives and integrating human rights considerations into our daily business.

System of implementation:

1. Oriental Press is adhered to UAE and Bahrain's Labor law as well as all rules related to labor/Human rights introduced by law of the land.
2. Being affiliated to SEDEX, Oriental Press is fully supporting standards of SEDEX (SEDEX is based on ethical and responsible practices covered by ILO Conventions, ETI Base Code, SA8000, ISO14001 and industry specific codes of conduct). SEDEX has deferent rules and annual audit by independent auditor is required by SEDEX. These rules are called "ETI Base Code".
3. Internal Auditing by a full time Internal Auditor/Management Representative

Activities:


1. Continued preparation for compliance with requirements for Trading License (which includes: maintenance of hygienic environment, staff training for first

- aid & fire fighting, fire drill, medical facility of staff, timely payment of salary, providing proper health & safety equipments)
2. Continuous monitoring by top management (quarterly review meeting with managers and open door policy).
 3. Annual SEDEX Audit by independent third party.
 4. Continuous observations by internal Auditor.
 5. Providing First aid & Fire Fighters training to the representative of production departments.
 6. Conduct emergency drill event on regular basis
 7. We have provided appropriate internationally acceptable housing facilities to the employees who chose to stay in the company accommodation.
 8. Provided First Aid Training to the 2 groups of staff to respond health emergency (one group in UAE and another group in Kingdom of Bahrain).
 9. Provided Fire Fighters training to the 2 groups staff to respond emergency at industrial site (one group in UAE and another group in Kingdom of Bahrain). Also conducted annual emergency drill during 2013
 10. All accommodation and factory areas are equipped with a first aid kits, fire extinguisher, smoke detector, emergency torch light and whistle etc.
 11. Our staff is covered for group medical as well as workmen compensation insurance to overcome any health and safety risks.
 12. Our staff has direct access to communicate with the higher management regarding any issue.

Result:

1. Oriental Press has fully adhered to all applicable laws of Kingdom of Bahrain & UAE. There is no legal notice/fine either from the government of UAE or the Kingdom of Bahrain.
2. Received improved audit report from SEDEX auditor. (Annual Audit of SEDEX conducted by independent auditor). We are pleased that the

auditor observed only 1 non-conformity during audit of 2013 while in 2012 auditor noticed 2 non-conformities.

 Sedex Members Ethical Trade Audit (SMETA) Report (Version 4.0, May 2012, 2/4-Pillar Audit)

Non-Compliance Table

Annual Initial audit 29-30th August 2012

Issue	Area of Non-Conformity (Only check box when there is a non-conformity)			Record the number of issues by line*		
	ETI Base Code	Local Law	Additional Elements	NC	Obs	GE
0 Management systems and code implementation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	00	00	00
1 Employment Freely Chosen	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
2 Freedom of Association	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
3 Safety and Hygienic Conditions	<input type="checkbox"/>	<input checked="" type="checkbox"/>		1	00	00
4 Child Labour	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
5 Wages and Benefits	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
6 Working Hours	<input type="checkbox"/>	<input checked="" type="checkbox"/>		2	00	00
7 Discrimination	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
8 Regular Employment	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
8A Sub-Contracting and Homeworking		<input type="checkbox"/>	<input type="checkbox"/>	00	00	00
9 Harsh or Inhumane Treatment	<input type="checkbox"/>	<input type="checkbox"/>		00	00	00
10A Entitlement to Work		<input type="checkbox"/>	<input type="checkbox"/>	00	00	00
10B2 Environment 2-Pillar		<input type="checkbox"/>	<input type="checkbox"/>	00	00	00
10B4 Environment 4-Pillar		<input type="checkbox"/>	<input type="checkbox"/>	NA	NA	NA
10C Business Practices		<input type="checkbox"/>	<input type="checkbox"/>		NA	NA

*Please note the table above records the total number of Non compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue
- Reviewers need to check audit results by clause.

COP: LABOUR

Principles:

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

Principle 4: the elimination of all forms of forced and compulsory labour;

Principle 5: the effective abolition of child labour; and

Principle 6: the elimination of discrimination in respect of employment and occupation.

Policy/Commitment

Oriental Press is committed to adhere to the labour rights as applicable in UAE and Kingdom of Bahrain. Additionally we support labor rights addressed in SEDEX guideline.

Oriental Press stands committed not to resort to any form of forced and compulsory labour.

Oriental Press is against the illegal use of child labour, exploitation of the work of children and all other unacceptable forms in the treatment of workers such as the use of child labour, physical punishment, female abuse, and forced labour and other forms of abuse

Oriental Press has the permanent concern to respect and promote the principle of nondiscrimination at all the levels of our Human Resources, with special emphasis on: recruitment, career development and training. With this intention, we commit not to practice any form of discrimination, that it is founded on the age, the sex, the religion, origins (social and ethnic), political affiliation or trade-union membership, race and color etc

System of implementation:

1. Rules of JAFZA, labor law of UAE and labour law of Kingdom of Bahrain.
2. Labour rights addressed in the guideline of SEDEX
3. Internal Audit Department
4. Management's factory monitoring is part of our strategy to improve working conditions. Management is closely monitoring the system that provides with firsthand insight into factory conditions and serves as an important tool to measure factory progress against our standards. Monitoring provides us with regular data about factory conditions and a mechanism to assess the impact of our efforts over time.

Activities:

1. Each employee has a contract of employment stating the terms and conditions of service
2. Suggestion/Complaint boxes made available where staff is welcomed to raise complaints, contribute suggestions for improvements etc.
3. Each staff has easy and direct access to top management regarding any issue.
4. Conducting of annual audit of SEDEX by independent third party.
5. Continuous observations by internal Auditor

Result:

1. Oriental Press have never been charged with, indicted for or in any other way whatsoever been involved with the use of slave labour
2. There is no (zero) forced or compulsory labour.
3. There is no child labour in Oriental Press Group. The minimum age of our staff is **19 Years**.
4. There is no discrimination in case of employment and occupation. Our staff belongs to 12 different countries of the world including India, Pakistan, Bangladesh, Srilanka, Philippine, Syria, Egypt, UK, Bahrain, Nepal, Mauritania and Iran, our staff adheres to various religious beliefs/sects including Muslims, Hindu, Christian and Buddhist, and our staff ranges between different age groups.
5. Our staff is satisfied with the environment and policy provided by Oriental Press. The evidence is based on the structure below:
 - 25% staff serving since last 11-32 years
 - 32% staff serving since last 6-10 years
6. Each staff is ensured to have 1 day weekly rest.
7. Received improved audit report from SEDEX auditor. (Annual Audit of SEDEX conducted by independent auditor). We are pleased that the auditor observed only 1non-conformity during audit of 2013 while in 2012 auditor noticed 2non-conformities.



Sedex Members Ethical Trade Audit (SMETA) Report (Version 4.0. May 2012, 2/4-Pillar Audit)

Non-Compliance Table

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10A Entitlement to Work		<input type="checkbox"/>	<input type="checkbox"/>	00	00	00
10B2 Environment 2-Pillar		<input type="checkbox"/>	<input type="checkbox"/>	00	00	00
10B4 Environment 4-Pillar		<input type="checkbox"/>	<input type="checkbox"/>	NA	NA	NA
10C Business Practices		<input type="checkbox"/>	<input type="checkbox"/>		NA	NA

*Please note the table above records the total number of Non compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue
- Reviewers need to check audit results by clause.

COP: ENVIRONMENT

PRINCIPLES

Principle 7: Businesses should support a precautionary approach to environmental challenges;

Principle 8: undertake initiatives to promote greater environmental responsibility; and

Principle 9: encourage the development and diffusion of environmentally friendly technologies.

Policy/Commitment

Oriental Press supports the concepts of a precautionary approach to environmental challenges, promotion of greater environmental responsibility and development and diffusion of environmentally friendly technologies.

Oriental Press is dedicated to contribute to the enhancement and sharing of knowledge within the globe by printing superior quality books. In line with this purpose, the company is also committed to protect the environment and prevent pollution while doing its daily work.

System of implementation:

1. ISO 14001:2004 Environmental Management System which rewards responsible and effective ecological behavior.
2. The Forestry Stewardship Council (FSC) Chain of Custody.

Activities:

1. Procuring materials like paper, ink and chemicals from environmentally responsible suppliers.
2. Continually looking for means of reducing waste in all areas.
3. Minimize waste by introducing a latest technology, new ways of printing, wherever possible.
4. Selling all waste/scrap to the recycling companies
5. Segregation and Handling of waste as per EMS system

6. Disposing unsold (and garbage) waste as per authorized procedure laid by the law of land.
7. Utilize cost effective solutions for lighting requirements.

Results:

1. Received favorable FSC audit report from an independent third party Reliance Forest (FSC audit conducted during March 2013. No no-conformance observed by the FSC Audit).

1 INTRODUCTION

The purpose of this report is to document conformance with the requirements of Forest Stewardship Council™ (FSC®) Chain-of-Custody by Oriental Press, hereafter referred to as "Organization". The report presents the findings of Rainforest Alliance auditors who have evaluated Organization systems and performance against the applicable standard(s). Section 2 below provides the audit conclusions and any necessary follow-up actions by the Organization through corrective action requests.

Rainforest Alliance evaluation reports are kept confidential with the exception of Appendix A, section 2. This information is posted on FSC's website and other relevant websites that post certificate details.

The Rainforest Alliance founded its previous SmartWood program in 1989 to certify responsible forestry practices and has grown to provide a variety of auditing services. Rainforest Alliance certification and auditing services are managed and implemented within its RA-Cert Division. All related personnel responsible for audit design, evaluation, and certification/verification/validation decisions are under the purview of the RA-Cert Division, hereafter referred to as Rainforest Alliance or RA. Chain-of-custody refers to the complete systems and procedures that allow for the tracking of a forest product from the logs traded by a forest manager or broker, to primary or secondary processing, to the wholesalers or retailers who bring the final product to the marketplace. The Rainforest Alliance is accredited by the Forest Stewardship Council (FSC). FSC/Rainforest Alliance Certified organizations may purchase, process, and/or sell certified wood from other FSC-certified organizations.

Dispute resolution: If Rainforest Alliance clients encounter organizations or individuals having concerns or comments about Rainforest Alliance and our services, these parties are strongly encouraged to contact the local Rainforest Alliance regional office or the RA-Cert Division headquarters directly. Formal complaints or concerns should be sent in writing.

2 AUDIT CONCLUSIONS

2.1 Auditor Recommendation

	Based on Organization's conformance with Rainforest Alliance and FSC Chain-of-Custody requirements, the auditor makes the following recommendation:
<input checked="" type="checkbox"/>	Certification approved: No NCRs issued
<input type="checkbox"/>	Certification not approved: <Select One>
Additional comments:	In this re-assessment no NCR issued

2.2 Non-Conformity Reports (NCRs)

Note: NCRs describe evidence of Organization non-conformances identified during audits. NCRs include defined timelines for the Organization to demonstrate conformance. MAJOR NCRs issued during assessments/reassessments shall be closed prior to issuance of certificate. MAJOR NCRs issued during surveillance audits shall be closed within timeline or result in

COC-33 03May12

Page 3

2. Received favorable audit report from the auditor of ISO:14001:2004 EMS. (The report suggested for further improvements in 9 ways. While last year it was recommended for 19 ways.)

Audit Report



Client	Standard(s)	Certification Number(s)	Audit Type
Oriental Press	DIN EN ISO 14001:2004	01 104 106848	Follow up 2 Audit

5 Positive findings and opportunities for improvement

No.	Unit/Department Site	Positive findings
1	Management	Strong commitment from top management and all employees towards implemented management system
2	MR	More focused Objectives & Targets
3	Management	Commitment towards energy conservation
4	Management	Compliance towards FSC & PEFC found good

The following recommendations and opportunities for improvement provided by the auditors are intended to contribute to the continuous improvement of the management system. They also serve to eliminate any weaknesses still existing in the organization, ensure management system effectiveness and prevent nonconformities.

No.	Unit/Department Site	Recommendations and opportunities for improvement
1	HR & Training	Training plan to focus more EMS related topics. Competency defining with respect to significant environmental aspects needs improvement
2	Production –Binding	Segregation various wastes at source needs improvement
3	Production – UV Printing area	Access to fire extinguisher to be made easy
4	Production - Printing	Work zone air monitoring may be carried to ensure air quality
5	Waste Management	Storage of Hazardous & Non-hazardous waste needs improvement
6	Environmental Incidents	Uncontrolled disposal of solvents, used inks, chemicals at disposal site needs to be improved. Mechanism of registering Environmental Non conformance to be strengthened.
7	Legal	Legal & other requirements compliance register to be updated with current status of the various conditions
8	Emergency Preparedness	Mock drill! to be conducted for all identified potential emergency scenario and to bench mark the timings
9	MR	All the departments are to be covered in Internal Audits & the reports to address relevant standard clauses.

The auditor confirms his check that there is no conflict of interest, especially that neither he, nor his employer, the organizational unit to which he belongs or an associated partner in the private sphere has provided consulting services - including in-house training and internal audits - to the client on the implementation, development and maintenance of a management system within the last two years.

3. Paper waste controlled effectively as a result there is no increase in waste during 2013
4. Aluminum plates waste reduced by 30%
5. Developed online system of plotter which reduced paper consumption for proof, cartridge consumption, and electricity saving by 50% in its related section. This online system has helped us to reduce courier cost and natural resources (fuel), ultimately it reduces emission of gases.

6. Disposed used chemical as per guidance provided by concerned authority.

COP: ANTI-CORRUPTION

PRINCIPLES

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

Policy/Commitment

Oriental Press will not condone any violation of the law, dishonesty or unethical business dealing by any employee, including any payment for, or other participation in, any illegal act such as bribery, fraud, theft, money-laundering or illicit dealing of any kind.

System of implementation:

Oriental Press has a principle of ethical commercial practices since its inception in 1952. It has been part of our company values to fight corruption within our business practices.

1. Annual Financial Audit
2. The handbook of Oriental Press
3. Anti-Bribery Policy (refer to page#15)
4. Internal Audit Department

Activities:

1. Conducting annual financial audit
2. Conducting Internal audit

Results:

1. Financial Auditor and Internal Auditor did not observe any incident of corruption.
2. There is no any legal notice by any law enforcement agency relating to anti-

corruption.

3. Oriental Press is committed to increase business with customers who are also fighting for developing culture of anti-bribery. Our two major customers Oxford University Press (OUP) and Cambridge University Press (CUP) have their own written policy for Anti-Corruption.

Anti-Bribery Policy of Oriental Press "Oriental Printing Group"

(a) Introduction

OPG values its reputation and is committed to maintaining the highest level of ethical standards in the conduct of its business affairs. The actions and conduct of the firm's staff as well as others acting on the firm's behalf are both key to maintaining these standards.

The purpose of this document is to set out the firm's policy in relation to bribery and corruption. The policy applies strictly to all employees, directors, agents, consultants, contractors and to any other people or bodies associated with OPG or its subsidiary companies, within all regions, areas and functions.

(b) Policy statement

Bribery is the offering, promising, giving, accepting or soliciting of an advantage as an inducement for action which is illegal or a breach of trust. A bribe is an inducement or reward offered, promised or provided in order to gain any commercial, contractual, regulatory or personal advantage.

It is our policy to conduct all of our business in an honest and ethical manner. We take a zero-tolerance approach to bribery and corruption. We are committed to acting professionally, fairly and with integrity in all our business dealings and relationships wherever we operate and implementing and enforcing effective systems to counter bribery.

(c) **Scope**

Who is covered by the policy?

In this policy, **third party** means any individual or organisation and includes actual and potential clients, customers, suppliers, distributors, business contacts, agents, advisers and government and public bodies, including their advisors, representatives and officials, politicians and political parties.

This policy covers:

- Bribes
- Gifts and hospitality
- Charitable contributions

(d) **Bribes**

Employees must not engage in any form of bribery, either directly or indirectly.

(e) **Gifts and hospitality**

We appreciate that the practice of giving business gifts varies between countries and regions and what may be normal and acceptable in one region may not be in another. The test to be applied is whether in all the circumstances the gift or hospitality is reasonable and justifiable. The intention behind the gift should always be considered.

Within these parameters, local management may define specific guidelines and policies to reflect local professional and industry standards.

(f) **Charitable contributions**

Charitable support and donations are acceptable (and indeed are encouraged), whether for in-kind services, knowledge, time or direct financial contributions. However, employees must be careful to ensure that charitable donations are legal and ethical under local laws and practices. No donation must be offered or made without the prior approval of the Managing Director.

All charitable contributions should be publicly disclosed.

ETHICAL TRADE INITIATIVES (SEDEX Standards)

THE ETI BASE CODE

1. Employment is freely chosen

- 1.1 There is no forced, bonded or involuntary prison labor.
- 1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

2. Freedom of association and the right to collective bargaining are respected

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organizational activities.
- 2.3 Workers representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

3. Working conditions are safe and hygienic

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimizing, so far as is reasonably practicable, the causes of hazards inherent in the working environment.
- 3.2 Workers shall receive regular and recorded health and safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where

provided, shall be clean, safe, and meet the basic needs of the workers.

3.5 The company observing the code shall assign responsibility for health and safety to a senior management representative.

4. Child labour shall not be used

4.1 There shall be no new recruitment of child labour.

4.2 Companies shall develop or participate in and contribute to policies and programs which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child; "child" and "child labour" being defined in the appendices.

4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.

4.4 These policies and procedures shall conform to the provisions of the relevant ILO standards.

5. Living wages are paid

5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.

5.2 All workers shall be provided with written and understandable Information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.

5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

6. Working hours are not excessive

6.1 Working hours comply with national laws and benchmark industry standards, whichever affords greater protection.

6.2 In any event, workers shall not on a regular basis be required to work in excess of 48 hours per week and shall be provided with at least one day off for

every 7 day period on average. Overtime shall be voluntary, shall not exceed 12 hours per week, shall not be demanded on a regular basis and shall always be compensated at a premium rate.

7. No discrimination is practiced

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

8. Regular employment is provided

8.1 To every extent possible work performed must be on the basis of recognized employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or home-working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

9. No harsh or inhumane treatment is allowed

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.