



GDF SUEZ

## COMMUNICATION ON PROGRESS

GDF SUEZ and Sustainable Development:  
Commitments in action  
June 2010



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## TEN YEARS OF COMMITMENT

Each year, ethical and societal concerns are more and more integrated in the core business activities of industrial companies.

As a leading industrial player active across the world, GDF SUEZ is participating in this trend by meeting the needs and expectations of its various stakeholders, while providing them with practical innovative solutions for sustainable development. For example, we supply our customers at least cost, while managing our impact on the environment in every possible way. We develop global, integrated products and services for sustainable development, aiming to limit the greenhouse gas emissions of our own installations and those of our customers.

Our industrial dynamic and environmental concern are combined with a strong social dynamic as well.

GDF SUEZ Group sets a priority on solid, balanced growth that creates both creating value and jobs. We are constantly seeking to promote dialogue and societal innovation. Corporate Social responsibility is our company's main trait.

GDF SUEZ was one of the first companies to join the Global Compact when the initiative was launched by the Secretary General of the United Nations.

The Group's Sustainable Development policy, its principles of corporate governance, and its principal charters all comply with the principles of the Global Compact.

The Global Compact is an excellent, proven framework for promoting dialogue between all stakeholders in society and helping to meet today's global challenges. In his opening address at the creation of the Global Compact in 2000, Secretary General Kofi Annan told participants, "There is no shortage of good ideas about what to do. The real challenge is getting them done." In ten years, this challenge has been met. I see this as encouragement to expand our corporate social commitment even further and to increase our pace, as the current situation demands. The results of the Global Compact are clear: in 2010, it has close to 6,000 members – including the world's largest companies – in 130 countries. Every continent is represented. Each year, hundreds of new initiatives are taken to enshrine the universal principles of the United Nations in business. All of this attests to the scale that the Global Compact has achieved over the past several years. Its effectiveness in spreading the universal values it represents is recognized by all public and private stakeholders.

As Chairman of the French network of the Global Compact in France, I am delighted with this growing recognition and renown. Our network in France is one of the largest and most dynamic in the world, and it is unique in embracing a wide range of large, small and medium-sized businesses. In France, more than 650 companies are actively helping to promote the Compact by committing to follow, and ensure that others follow, its 10 principles. GDF SUEZ is proud to be a member of the Global Compact and to be able to apply its work in sustainable development on the international plane. It is a pleasure for me to confirm that the Group remains committed to the Global Compact.

Gérard Mestrallet Chairman and CEO of GDF SUEZ  
Chairman of the French network of the Global Compact  
June 9, 2010

## PREFACE



**GDF SUEZ,**

**A responsible, global industrial company**

Today, sustainable development is at the heart of every business of the GDF SUEZ Group – in energy, energy services and environment.

We aim to develop around a responsible-growth model to take up the great energy and environmental challenges: responding to energy needs, ensuring the security of supply, combating climate change and optimizing the use of resources.

This responsible growth relies on promoting low-carbon economic models that create new jobs, support the destitute and respect the environment and biodiversity. We must implement it if we are to build trust in the ability of companies, and of society as a whole, to address the issues of the 21st century and meet the challenges of the current crisis.

By ratifying the 10 principles of the Global Compact in 2000, GDF SUEZ wished to reconfirm its position as a responsible company with an awareness of social and environmental issues.

The present Progress Report illustrates how GDF SUEZ is complying with each of the principles of the Global Compact. It presents best practices and the various commitments the Group has made in order to remain a responsible global industrial company.

A handwritten signature in black ink, appearing to read 'Françoise Guichard'.

Françoise Guichard  
Sustainable Development Senior Vice-President

# 1. COMPLIANCE WITH THE UN GLOBAL PRINCIPLES

A table of actions and initiatives set up by GDF SUEZ under the ten principles of the Global Compact appears on page 127 of the 2009 Activities and Sustainable Development Report ([www.gdfsuez.com](http://www.gdfsuez.com)).

## Application of the U.N. Global Compact Principles

The United Nations Global Compact asks companies to embrace, support and enact, within their sphere of influence, a set of ten core values in the areas of human rights, labor standards, environment and anti-corruption. GDF SUEZ signed the Global Compact as soon as it was launched in 2000, and complies with its commitments, which are in line with its values, ethical principles and priorities with respect to sustainable development.

Global Compact Principles		References
<b>Human Rights</b>		
<b>Principle 1</b>	Businesses should support and respect the protection of internationally proclaimed human rights; and	Pages 12-17, 20-21, 72-75, 78-81, 82-85, 94-95, 98-99, 100-101
<b>Principle 2</b>	Make sure that they are not complicit in human rights abuses.	Pages 12-17, 20-21, 72-75, 78-81, 82-85, 94-95, 98-99
<b>Labor Standards</b>		
<b>Principle 3</b>	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;	Pages 12-17, 20-21, 72-75, 78-81, 82-85, 94-95, 96-97, 98-99
<b>Principle 4</b>	the elimination of all forms of forced and compulsory labor;	Pages 12-17, 20-21, 72-75, 78-81, 82-85, 94-95, 98-99
<b>Principle 5</b>	the effective abolition of child labor; and	Pages 12-17, 20-21, 72-75, 78-81, 82-85, 94-95, 98-99
<b>Principle 6</b>	The elimination of discrimination in employment and occupation.	Pages 12-17, 20-21, 72-75, 78-81, 82-85, 94-95, 98-99, 102-103
<b>Environment</b>		
<b>Principle 7</b>	Businesses should support a precautionary approach to environmental challenges;	Pages 12-17, 30-33, 78-81, 86-87, 88-91, 92-93
<b>Principle 8</b>	undertake initiatives to promote greater environmental responsibility; and	Pages 12-17, 30-33, 78-81, 86-87, 88-91, 92-93, 100-115
<b>Principle 9</b>	Encourage the development and diffusion of environmentally friendly technologies.	Pages 12-17, 30-33, 34-35, 42-43, 50-53, 62-65, 66-67, 68-69, 72-79, 78-81, 86-87, 88-91
<b>Anti-corruption</b>		
<b>Principle 10</b>	Businesses should work against corruption in all its forms, including extortion and bribery.	Pages 12-17, 20-21, 81

# 1. Global Compact Principles: Examples from Practice

## **HUMAN RIGHTS**

### **PRINCIPLE 1**

Businesses should support and respect the protection of internationally proclaimed human rights.

### **PRINCIPLE 2**

Businesses should make sure that they are not complicit in human rights abuses.

GDF SUEZ is one of the global energy sector's iconic role models, a leading group in fields of activity, a high stakes player in the great issues of the future: security of supply, the fight against climate change, sustainable development and human dignity.

GDF SUEZ's principles of action are rooted in international reference models, in particular:

- the Universal Declaration of Human Rights and Additional Protocols,
- the standards of the International Labor Organization (ILO),
- the Guidelines for Multinational Enterprises laid down by the Organization for Economic Co-Operation and Development (OECD),
- the United Nations Convention against Corruption.

Ethics are the bedrock of our activities. They underpin our long-term vision of industrial development, and they start with the application of the Group's values:

- ⇒ Drive, to guarantee our performance over the long term for all our stakeholders, continually seeking efficiency and innovation on behalf of our clients and in public service.
- ⇒ Commitment, to reconcile the Group's development with respect for the planet while providing essential services for people.
- ⇒ Daring, to help us live in the present with optimism and build for the future with creativity.
- ⇒ Cohesion, to mobilize all our strengths in a shared spirit of teamwork to make energy and the environment sustainable sources of progress and development.

The Group's ethical standards are reflected in the fundamental principles that guide our practices: compliance with laws and regulations, integrity, fairness, honesty and respect for others.

The principle of respect applies particularly to respect for the rights of individuals, for their dignity in all circumstances and for their differences, as well as respect for cultures. It also applies to tangible and intangible goods belonging to others.

The examples given in the boxes below illustrate respect for human rights in our professional practices and behavior.

#### **The Extractive Industries Transparency Initiative (EITI)**

EITI is a coalition founded in 2003. Its members are nations, companies, civil organizations, investors and international bodies.

It aims to improve disclosure of revenue flows and payments in the oil and natural gas sectors by requiring companies to publish what they pay and governments to declare what they receive. As of now, more than 50 of the world's largest oil, gas and mining companies support EITI.

EITI significantly increases the likelihood that civil society and local populations will benefit from the use of national resources. The initiative has three objectives:

1. ensure transparency in payments and revenue flows generated by the extractive industries
2. make this information available to civil society and the general public
3. encourage prudent use of natural resource wealth as an engine for sustainable economic growth that contributes to sustainable development and poverty reduction.

GDF SUEZ officially became a “member company” in July 2009 and now publishes information on payments concerning the European EITI member countries where GDF SUEZ conducts exploration and production activities.

EITI perfectly reflects the Group's desire to respect human rights while applying transparency in its business practices.

#### **Entreprises pour les Droits de l’Homme [Businesses for Human Rights]**

GDF SUEZ is one of eight French-speaking companies that founded Entreprises pour les droits de l’Homme (EDH) in 2005. The purpose of this initiative was to effectively include human rights in corporate strategies and professional practices. In 2009, EDH members created a course of training for their managers and experts who must deal with this issue in connection with their work. In cooperation with the Danish Institute for Human rights, EDH prepared a French translation of the "Human Rights Compliance Assessment Quick Check" designed to determine whether companies' practices comply with their human rights obligations. The tool is available to EDH member companies.

### **Acting for local development**

As an international Group, GDF SUEZ is a socially-responsible company in all the countries where it operates. This commitment takes different forms and is adapted to local socioeconomic contexts to be as concrete and effective as possible.

As a participant in long-term activities that provide essential services to populations (energy, water and waste services), GDF SUEZ is a major player in local sustainable development. It is involved in many diverse areas:

- the establishment of new infrastructure (natural gas, water)
- improvement of living conditions through access to services
- solidarity through aid to low-income households
- conservation of the environment
- jobs creation
- support for development of local economies (access to energy and water for at-risk populations)
- support for microcredit
- support for community groups and general interest participants.

The Group has thus developed many actions, including several that are socially innovative.

Its social commitment is also displayed in its response to calls for tenders. This Group approach is now mobilizing significant resources in terms of social engineering, both centrally and vis-à-vis the Group's operational entities.

### **Products and Services for the Low-income**

In France, GDF SUEZ comes to the aid of low-income customers. It benefited 300,000 customers in difficulty with a Tarif Spécial de Solidarité [Special Solidarity Rate] (TSS).

The solidarity partnership arrangement was strengthened in 2009 by the growth of its mediation partners and its Points Partenaires d'Accueil et d'Orientation [Welcoming and Orientation Partner Points network] (PPAO). In addition, the ISIGAZ program has sent mediators from partner associations to more than 130,000 households in disadvantaged urban neighborhoods to raise awareness about safety with indoor wiring and provide advice on controlling energy consumption. The Group's Hungarian subsidiary, Egaz Degaz, in cooperation with public authorities, introduced compensation rules into its invoicing system to benefit low-income customers. The subsidiary detects and advises low-income customers and offers insurance in case of nonpayment.

In Romania, GDF SUEZ Energy Romania, a Group subsidiary, gives a 17% discount for customers who receive governmental social assistance and is committed to providing them natural gas continually during the winter.

In Mexico, the Group is developing prepayment systems in cooperation with energy regulation authorities, for low-income populations to better control their consumption.

In Italy, the Group's subsidiary Italcogim Energy offers numerous credit contracts, beyond what is required by law, to low-income customers. Furthermore, the subsidiary works with social services to better understand the difficulties of its low-income customers.

### **Dialogue with stakeholders**

The Group's activities are integrated into a social, economic and natural environment. And GDF SUEZ is careful to ensure that integration is successful, long-lasting and sustainable. To achieve this, all the stakeholders in a project must be part of the dialogue.

To ensure the acceptability of its projects and activities, GDF SUEZ bases its approach on listening to, and having a dialogue with, all stakeholders involved: customers, employees, shareholders, local populations, and the broader society. Stakeholders are identified at the onset of the project and the exchanges are begun prior to project start-up and pursued through to completion.

For example, stakeholders sessions were organized in 2008 at Electrabel and SUEZ Environnement. When these projects take place, stakeholders are brought together at the outset so their opinion on the execution and long-term impacts of the project can be taken into account.

### **Water for All program**

More than a billion human beings living on this planet do not have access to safe drinking water, and some 2.6 billion people do not have access to basic sanitation facilities. This situation requires a strong commitment by all those involved in the sector to implement appropriate technical, financial, social and managerial solutions. One of these is the Water for All program, through which SUEZ Environnement has developed a great deal of experience in serving the most disadvantaged populations over the past several years. The program has provided access to the public services of safe drinking water and sanitation to millions of people living in underprivileged areas of Buenos Aires, Casablanca, Manilla, La Paz and several provinces of South Africa.

SUEZ Environnement's substantial experience in underprivileged areas shows that the key prerequisite for sustainable development is meeting communities' demands for improved services (a bottom-up approach) and involving the communities themselves in developing and managing these services.

SUEZ Environnement has also created the Suez Environnement – Eau pour Tous Foundation, which sponsors projects promoting access to water, sanitation and hygiene for the populations of developing countries.

### **Millennium Development Goals**

For the Group, sustainable development is critical in helping regions achieve socioeconomic development and helping our company achieve sustainable growth. A company like ours must confront many environmental, ethical, corporate and societal issues, which is why the Group was one of the first companies to launch projects aimed at meeting the Millennium Development Goals. The Group is:

- \*a partner of many organizations working toward universal education (Goal 2)
- \*a partner of the Global Business Coalition on HIV/AIDS, Tuberculosis and Malaria (Goal 6)
- \*present in the field to offer concrete solutions that create a sustainable environment for its customers (Goal 7)
- \*present in regions to support local economies (Goal 8).

### **Fighting Poverty with PlaNet Finance**

In 2009, the Group joined three programs run by PlaNet Finance, an organization that is active in 80 countries to fight against poverty through the development of microfinance:

- \* Entreprenre en Banlieue, a program to develop microentrepreneurship in sensitive urban neighborhoods in France.
- \* FinanCités, developed by PlaNet Venture, a non-profit association that serves sensitive suburbs by investing equity and making advances to partners' checking accounts.
- \* Microfinance & Énergie, developed by PlaNet Finance Advisory Services and designed to support development of, access to and sustainable use of energy efficiency and renewable energy in Morocco and Egypt among groups of vulnerable populations in urban and rural areas.

### **Three humanitarian associations for GDF SUEZ employees: Aquassistance, Energy Assistance, Codegaz**

Supplying drinking water or energy to the most disadvantaged populations on earth is the mission of Aquassistance, Energy Assistance and Codegaz, the three humanitarian associations formed by GDF SUEZ employees.

\* Aquassistance, formed in 1994, now has more than 800 members and participates in more than 150 missions all over the world. In 2008, it initiated, continued or completed numerous projects in water and waste management: work to open up a water supply in Madagascar, a waste management mission in Congo, expert assistance in refugee camps in Somalia, emergency aid after an earthquake in China and hurricanes in Haiti, and more.

\* Energy Assistance has 270 members and donors. It has conducted more than 80 projects since it was founded in 2001. Almost 200 projects are under study, and 30 are currently in progress.

\* Codegaz is a humanitarian association formed by Gaz de France employees and retirees in 1989. It has some 240 members, and works to assist disaster victims internationally. It is conducting more than 25 humanitarian projects and social solidarity actions in 25 developing countries. Codegaz's projects are in food, water, health, assistance for children, education/training, and energy.

## **LABOR RIGHTS – EMPLOYEE-MANAGEMENT RELATIONS**

### **PRINCIPLE 3**

Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining.

The desire to have a quality dialogue and exemplary cooperation has led to the creation of GDF SUEZ's representative authorities. As the binding cornerstone of the Group's entire development strategy, social dialogue operates today in an international dimension.

The merger between SUEZ and Gaz de France has strengthened the Group's desire to continue social dialogue and cooperation with an international dimension. Negotiations were very quickly undertaken with social partners to establish GDF SUEZ's European Works Council. An agreement instituting this new EWC was signed on May 6, 2009 unanimously by all the trade unions. It lays the foundations for strong social dialogue at the European level and creates conditions for involving social partners in the Group's challenges. This dialogue will rely on task forces by business activity (energy, environment and energy services) or by topic (three groups on the topics of employment, training, mobility, diversity and workplace equality; health and safety; employee benefits and social reporting), as well a secretariat of 14 members representing nine countries at a monthly meeting. This EWC composed of 65 members, 25 of whom are French, represents 183,000 employees distributed in the 20 countries where the Group operates in Europe. Several principles have been shared with personnel representatives in this agreement: developing and strengthening European social dialogue, guaranteeing balanced representation among the Group's countries and major businesses and developing a social dialogue at the level of these major businesses. An agreement signed on June 2 has also given rise to the Comité de Groupe France. The existence of the Comité extends the social dialogue dynamic within the Group's companies in France through in-depth exchanges with representatives of the Group's French employees. This authority represents more than 101,000 employees distributed over 300 companies in France.

### **Numerous negotiations**

In 2009, Group level negotiations took place in France, and resulted in signing agreements on the following matters:

- The Group-level establishment of a collective retirement savings plan (PERCO) and the development of a Group retirement savings plan (PEG).
- Senior employment and career opportunities.

Three other agreements are due to be added in 2010:

- Employment and Expertise Plan (throughout Europe).
- Health and safety policy (throughout Europe).
- Psychosocial risk prevention by improving quality of life in the workplace (in France).

**PRINCIPLE 4**

Businesses should eliminate all forms of forced and compulsory labor.

**PRINCIPLE 5**

Businesses should effectively abolish child labor.

The Group's ethical reference texts reflect its commitment to the principles of the Global Compact. They formally prohibit any breach of principles 4 and 5:

- ⇒ Group Ethics Charter
- ⇒ Procurement Guide
- ⇒ Ethics and sustainable development clause
- ⇒ Code of conduct for supplier relationships
- ⇒ Corporate social responsibility statement for suppliers

Still, the Group is aware of its potential exposure through suppliers, service providers and subcontractors.

To address this issue, the Group has included a sustainable procurement method in its Sustainable Development policy, requiring purchasing officers to consider social and environmental criteria.

A Group sustainable purchasing plan was developed for 2009-2011. It sets the common goals to be achieved. Following up on these goals is a process that must be continually improved.

Purchasing officers must make sure that suppliers comply with certain simple principles: products and services must meet the needs stated in our specifications; the supplier must comply with regulations on safety, worker well-being and child protection, and must commit not to discriminate in any form within its company or against subcontractors, and not to engage in any act of corruption; it must respect the environment in designing, making, using and destroying or recycling products.

**Sustainable procurement reference texts**

The purchasing community has access to methodological guidelines through the purchasing manual. It is committed to promoting the commitments of the GDF SUEZ Group regarding sustainable development and social responsibility by adopting criteria for selecting suppliers and products.

An ethics guide for relationships with suppliers has been created. This guide insists that the charters and principles of the Global Compact be respected with regard to human rights, labor rights, environmental conservation and ethics. This charter is introduced into all supplier contracts.

The code of conduct for supplier relations is listed under "Ethical practices" and designed for everyone who is in contact with the Group's suppliers: business referral partners, purchasing officers, procurers, users, managers, project managers, etc.

**Young apprentices program**

Each year, 50 young Brazilians from disadvantaged neighborhoods can get their first job experience through the "Jovem Aprendiz" program set up by Tractebel Energia. The only prerequisite is that the young people must be registered for school, be between 15 and 16 years of age at the start of the program and be available half-time for the duration of their engagement.

**Acting against child labor**

Since 2007, the GDF SUEZ Foundation has supported Mexican association EDNICA's program for "Keeping children away from work and off the streets," aimed at children in the community of Xochimilco south of Mexico City. The project has founded a new care and prevention center in the region to help marginalized Mexican children and young people overcome their difficulties and find an alternative to life in the street.

## **PRINCIPLE 6**

Businesses should eliminate discrimination in respect of employment and occupation.

The expression of a strong social commitment, the fight against any form of discrimination and the promotion of equal opportunity for everyone are essential priorities of the GDF SUEZ human resources policy. They are reflected by a large number of initiatives in favor of promoting diversity, employment of young people, disabled people, and seniors as well as gender equality.

GDF SUEZ deploys numerous actions in the field of recruitment and access to employment for the most vulnerable populations. To do this, it relies on local employment structures and is involved in FACE (Fondation Agir contre l'Exclusion - Action Foundation Against Exclusion). Its subsidiary SITA Rebond (SUEZ Environnement) specializes in access to employment for long-term unemployed, young people under age 26 with no qualification, disabled workers and seniors. In 2009, 554 people were recruited into long-term employment or in temporary employment contracts; 222 people found lasting employment.

GEPSA, a subsidiary of COFELY, which manages 25 penitentiaries in France, works in partnership with the Penitentiary Administration on provisions for managing and supporting prisoners for finding solutions for their return to employment. In 2009, 573,947 training hours were dispensed for 316 degrees and diplomas obtained, 1,996 occupational projects were created for 670 individuals returning to work. The Group also acts in favor of senior employees. An agreement was signed in December 2009 with social partners to affirm their common willingness to promote employment of people over 45 in the Group's various entities.

In partnership with Paris-Dauphine University, the "Diversity Management" Chair for human resources managers and directors was launched on January 21, 2009.

### **Promoting apprenticeships**

The "Alternance 2009" recruitment campaign was rolled out to the entire Group in France, which is a gold standard in this area. Internal recruiters and external target groups were informed of the benefits of work-study contracts, which offer direct access to qualifications and build concrete links between theoretical education and work in a company. As of December 31, 2009, some 4,411 work-study employees (including those on social integration contracts) were working for the Group, 3,724 of them in France.

The Group has also marshaled its forces to meet the objectives set by the French government. Alongside France's other leading companies, it participated in the work of the "Mission Alternance" (work-study task force) created by the French President to promote a modern, innovative view of work-study programs as a path to excellence.

In 2009, the groundwork was laid for a project promoting job mobility for work-study employees across Europe, called "Project MEDA," in two neighboring regions: Nord Pas de Calais in France and Western Flanders in Belgium. The 2009 initiatives continued and expanded with three objectives: refreshing the company's skills, promoting training and integration into professional life for young people and, finally, experimenting with innovative projects to make work-study an effective source of leverage for integrating diverse populations into the workforce.

### **Promoting the employment of young people from all backgrounds**

Helping young people, regardless of their history, to integrate into working life, has been a long-standing priority of the Group's entities. Un But Pour l'Emploi [A Goal for Employment], launched on an idea of GDF SUEZ, continued to gain momentum in 2009. After Paris, Nantes and Amiens in 2008, Saint-Étienne and Rennes launched their first class in the first half of 2009. In the second half of 2009, activity continued in Saint-Étienne (2nd class), Lyon and Chambéry and should extend in 2010 to Roanne, Nantes (2nd class), Calais, Paris, Saint-Quentin-en-Yvelines, i.e., 13 programs in all for 2010. Among the partners, the French Soccer Federation and the Collectif contre les discriminations [Anti-discrimination Collective], GDF SUEZ is also a founding partner of Talents des Cités, a flagship operation that every year compensates creators of businesses in sensitive neighborhoods that provide lasting employment.

### **Employing the disabled**

GDF SUEZ is working to provide every opportunity for the talents of the disabled. In France, in 2009, six agreements were signed by the Group's companies with corporate partners and three agreements were signed with Agefiph. The majority of the Group's companies have defined a disability policy and associated action plans. A commitment charter to integrate disabled individuals has also been signed with the Secrétariat d'État français à la Famille et à la Solidarité [French National Department of Families and Solidarity]. Furthermore, a large number of initiatives were organized on the occasion of the National Disabled Persons Week in November 2009: employment forums, open houses, chat participation, etc.

In Belgium, GDF SUEZ has signed an agreement with public authorities and sports organizations (such as the Belgium Paralympic Committee) for purposes of employing elite Paralympics athletes on the basis of their skills. As of December 31, 2009, six of them had been recruited by Electrabel, N-ALLO and SITA Belgium.

### **Supporting women's professional equality and leadership**

Gender equality in the workplace is one of the Group's major priorities in its human resources policy. It is the subject of an agreement covering more than 10,000 employees that is monitored by indicators defined in November 2009. An inventory of the Group's actions and commitments in this area was done in December 2009.

Initiatives also seek to promote access by women to so-called "men's" jobs. Their main goal: to contribute to changing representation to favor greater gender equality. More broadly, GDF SUEZ's process is based on a perspective of increasing the leadership of women. Two flagship projects have been launched by Valérie Bernis, Member of the Executive Committee in Charge of Communication, Financial Communication, and Institutional Relations: the WIN (Women in Networking) network and the mentoring program.

WIN is open to women of the Group to allow them to network and become collectively stronger through a very comprehensive system – an awareness program, meetings, and so on. Created in September 2008, it currently has more than 250 members and is now deployed internationally.

As for the mentoring program, it aims to increase the number of women in upper management positions and support them in their career advancement in a formal and structured manner. It debuted in January 2010 and should be more widely deployed starting in June.

**The commitment against exclusion and discrimination**

Gérard Mestrallet, President and CEO of GDF SUEZ, is the President of the Fondation Agir Contre l'Exclusion (FACE), in which the group is involved to support numerous initiatives in France. To this end, he participated in launching an Ile-de-France equality network in November 2009. This network aims to mobilize 1,000 companies in the Paris region over three years to educate them regarding anti-discrimination, to implement actions in this direction and encourage their customers and suppliers to become involved in the process.

A manager training/education program has already been implemented among the managers of the Group's various entities; it will be continued in 2010.

GDF SUEZ has been approached by multiple authorities, including the HALDE [High Authority for the Fight against Discrimination and for Equality] to report on the Group's activities promoting equal opportunity. The Group has also contributed to the projects of the Observatoire de la Responsabilité Sociétale des Entreprises [Corporate Social Responsibility Observatory].

**Non-discrimination against HIV/AIDS patients at the workplace**

GDF SUEZ is a local player that provides essential services to a wide range of populations. This proximity and these regional roots require not only a solid sustainable development and social development strategy, but also solidarity initiatives and sponsorships. For example, GDF SUEZ has been a member of the Global Business Coalition on HIV/AIDS, Tuberculosis and Malaria since 2004. In December 2008, the GBC launched the Pledge to End HIV Discrimination and Stigma in the workplace; 120 global companies have already signed.

## **ENVIRONMENT**

The Group is facing enormous challenges: combating climate change, preserving natural and fossil resources and promoting environmentally friendly energy, among others. To effectively meet all of its energy needs, GDF SUEZ must address several major issues while working to control the environmental impact of the activities of the Group and its customers.

GDF SUEZ places responsible growth at the heart of its business model in order to tackle the major energy and environmental challenges.

The Group provides innovative solutions to individuals, cities and businesses by relying on diversified supply, flexible and efficient electricity generation as well as unique expertise in four key sectors: liquefied natural gas, energy efficiency services, independent power production and environmental services.

Its businesses and position as world leader place GDF SUEZ at the heart of major environmental and energy challenges. The Group is confronted with the need to innovate constantly to meet three key challenges: security of supply, competition, and global warming.

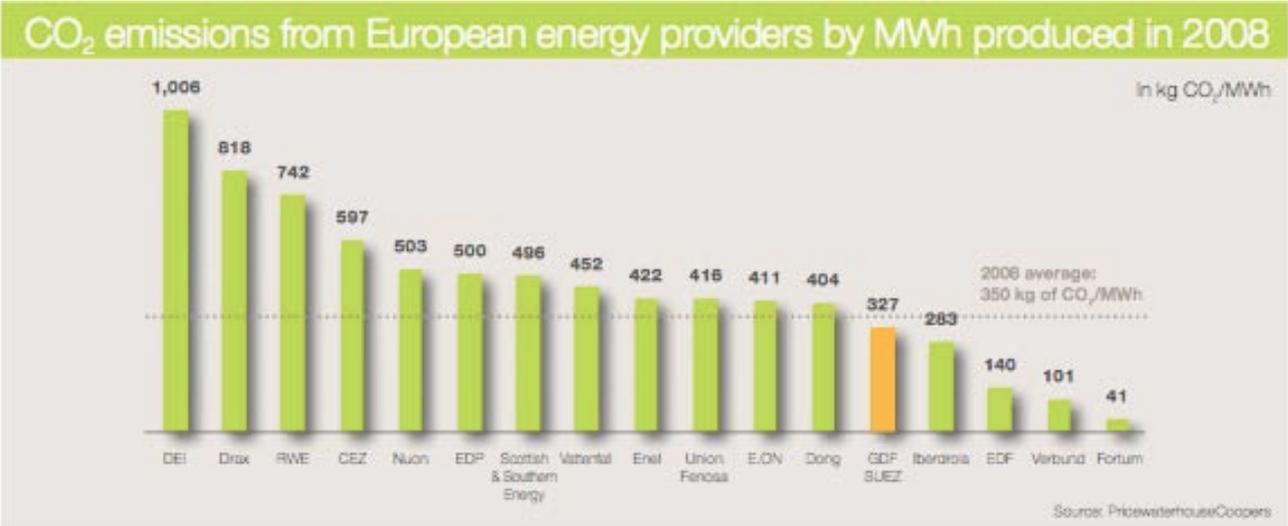
### **PRINCIPLE 7**

Businesses should support a precautionary approach to environmental challenges.

The Group has made controlling the environmental impact of its activities a major objective. In 2009, entities that had published an environmental commitment statement or policy represented 95.7% of total relevant revenue in terms of the Group's environmental impact. These commitments can lead to implementing Environmental Management Systems (EMS) depending on the economic conditions and the benefits of adopting this approach. Where appropriate, the EMS can then be externally certified. As of December 31, 2009, 48.9% of relevant revenue was covered under a certified EMS (ISO 14001 certification, EMAS registration, ISO 9001 version 2000 certification on environmental management systems and local certifications).

**Diversified and low CO2 emission electricity production facilities**

GDF SUEZ has made controlling the environmental and climate impact of its activities one of its major goals. In order to respond to increasing energy demands, GDF SUEZ has developed a very diversified pool of production facilities that are high-performing in terms of CO2 emissions. GDF SUEZ has the most diversified energy mix and gas portfolio in the market. This flexibility allows it to adapt continually to market fluctuations and take full advantage of the gas-electricity convergence while focusing on solutions that emit the least carbon. This mix has resulted in it being ranked as one of the power companies with the lowest CO2 emissions per MWh production, both in Europe and in the world.



**"Caring for Climate" initiative by corporate leaders**

In 2007, the Global Compact launched a pledge on climate protection that was signed by the heads of various companies in the Global Compact. The pledge is an opportunity for companies participating in the Global Compact to demonstrate their leadership on climate issues, both individually and collectively. Signing the pledge requires strategic and operational changes supported by the general management, regular public communications about the Group's activities and carbon emissions, and discussions with other member companies on progress so far. Gérard Mestrallet, Chairman and CEO of GDF SUEZ, was one of the first to sign the pledge.

## **PRINCIPLE 8**

Businesses should undertake initiatives to promote greater environmental responsibility.

Because the environment is inseparable from its businesses, GDF SUEZ has chosen to include respect for the environment among its essential shared values to sustainably improve the quality of life.

For GDF SUEZ, protecting biodiversity is an environmental issue equally as important as the problem of climate change.

### **A commitment to biodiversity by all waste processing units**

For nearly 4 years, SITA has adopted a voluntary approach to preserving biodiversity, which is formalized in its Sustainable Development roadmap. By 2012, every waste processing unit must develop its own biodiversity preservation plan.

To coordinate these efforts and support the operational process, SITA has just published a methodology guide that includes plant and animal research in its impact studies, thereby ensuring that all units properly evaluate environmental issues. Furthermore, any new Waste Storage Facility (WSF) is first discussed with local naturalist groups to ensure the best possible environmental integration. The pilot WSF in Fontaine-lès-Clerval, for example, was able to take concrete steps to preserve species such as the screech owl, the Eurasian water shrew and the large copper butterfly, and to develop environmental toxicology studies to determine an appropriate bio-indicator for monitoring aquatic biodiversity at the site.

### **REACH**

Since July 1, 2007, the European Union's REACH regulation (Registration, Evaluation, Authorization and restriction on CHemicals) has required any legal entity that manufactures or imports chemical substances in Europe to register those substances before continuing to manufacture and/or market them.

The GDF SUEZ is affected by the regulation not only as a user of chemical products, but also as a manufacturer. Since 2008, a central coordination system and two steering committees have been in place. The Group will be registering some fifteen substances, including combustion sub-products, substances manufactured on-site and recycled waste.

Online training modules in several languages have been created to inform all of the Group's European employees of the new REACH methods for managing chemical risk. Steps have also been taken with the Group's suppliers to ensure continuity of activities, including identifying uses and consulting with suppliers.

### **Preserving biodiversity and ecosystems**

GDF SUEZ ensures that its activities are effectively integrated into the environment by limiting the impact of its sites and facilities. Each of the Group's waste storage sites, for example, is audited at least every three years. In response to the Grenelle Environment Forum, the Group committed to setting up action plans by the end of 2012 for European sites that are sensitive in terms of preserving biodiversity and ecosystems. In particular, the Group acquired a mapping tool that indicates a site's vulnerability in relation to sensitive or protected areas. Vulnerable sites are audited by experts, and action plans are proposed. The impact studies performed for new facilities are carried out in partnership with international NGOs (ProNatura), expert consulting firms (Véritas) and scientists (Paris and Brussels Natural History Museums).

### **An agreement to study rare plant species along easement strips**

In order to ensure access to its pipelines, GRTgaz creates easement strips along its buried gas pipelines. These strips of land are 10 to 24 meters wide depending on the diameter of the pipeline, and they cannot be used for construction or be replanted if they are in a forest. Easement strips in forests, however, are exactly where scientists from the Conservatoire Botanique du Bassin Parisien (the science department of the National Museum of Natural History) have discovered more than one hundred plant species, some rare and others protected. To further explore this discovery, GRTgaz Val de Seine Region has signed a scientific cooperation agreement with the Île-de-France Regional Council and the National Museum of Natural History to study how easement strips help preserve natural assets and contribute to the regional network of environmental continuity. The National Museum of Natural History is responsible for compiling an inventory of the plant life on existing pipeline land, helping GRTgaz with its plans to install new pipelines and recommending ways to manage these easement strips so as to best preserve the species. GRTgaz and the Region are financing the work, which is expected to last three years.

Through this cooperation, GRTgaz is consolidating its expertise in installing facilities and potential uses for the land it crosses.

### **Environment and energy**

GDF SUEZ's is involved in partnerships geared toward the very heart of its businesses: respect and improvement of the environment and energy efficiency research. Two agreements signed in 2009 aim to reduce the environmental impacts of gas pipelines, one with the ONF (Office national des forêts [National Office of Forests]), the second with the regional Fédération des Parcs Naturels [Natural Parks Federation], and are designed to be applied regionally for the sites concerned.

The Agreement with the ONF specifically sets forth an inventory of sectors to be protected, the creation of a labeled Tourism and Handicap discovery trail and even the creation of guides.

### **Make younger generations aware of environmental protection**

It is the mission of Good Planet, which was created by photographer Yann Arthus-Bertrand, to make young people aware of the challenges of sustainable development. GDF SUEZ, which plays a concrete role on a daily basis to expand everyone's awareness of energy challenges, is a partner in this association, which is resolutely focused on future generations.

## **PRINCIPLE 9**

Businesses should encourage the development and diffusion of environmentally friendly technologies.

### **WBCSD manifesto for energy efficiency in construction**

GDF SUEZ participates actively in the task forces of the WBCSD (World Business Council for Sustainable Development), a network comprising over 180 international companies committed to sustainable development through economic growth, ecological balance and social progress. The objective of these taskforces is to assist businesses to reduce the impact of their activities. GDF SUEZ is specifically involved in the “Energy and Climate” and “Energy Efficiency in Buildings” task forces. Within the latter group, the discussion on the projection of the evolution of buildings by 2050 has given rise to a Manifesto for energy efficiency in buildings. This manifesto is intended for international decision-makers. It has been signed by industry group leaders, including Gérard Mestrallet. In this respect, each group is committed to improving the energy performance of its real estate inventory.

### **Preserving natural resources and promoting a circular economy**

The current economic model is based on unlimited use of natural resources, as though they were inexhaustible. Unfortunately, resources are becoming increasingly rare and expensive to use, and the risk is creating more pollution by exploiting new sources. In this context, SUEZ Environnement is not only involved in supplying the environmental services needed to keep populations healthy, but also in managing natural resources. SUEZ Environnement is designing and using carefully thought-out resource management solutions in order to avoid over-exploiting them. And hence it is preparing for a progressive shift: from a linear economy, which exhausts resources and produces waste without controlling flows or emissions; to a circular economy, which in contrast advocates managing all flows to in effect mimic the quasi-circular functioning of ecosystems. This policy aims primarily to:

- maximize waste recycling and recovery by increasing the proportion of waste we produce that is reused or recycled and then made into new materials, so as to minimize the impact of the product life cycle,
- increase the technical yield of drinking water networks and reduce leaks in order to avoid wasting a valuable natural resource.

### **A strategy of constant innovation**

GDF SUEZ' success relies mainly on its ability to innovate. Improving the safety and productivity of industrial processes, reducing the environmental impact of human activities and preparing solutions that can meet customers' needs and expectations while still preserving the planet's resources are the objectives of GDF SUEZ research and innovation. Innovation is a core value at GDF SUEZ, and the Group employs substantial research and innovation efforts for two purposes:

- \* meeting market expectations by constantly offering better services,
- \* developing technologies and services that meet the challenges of tomorrow.

In 2008, the Research & Innovation Division launched eight corporate programs at the various research centers focusing on the strategic topics of carbon capture and storage, centralized renewable energy, energy storage, desalination, offshore LNG, smart metering, Smart Grids and sustainable cities. More than 1,000 researchers are at work in a dozen research and innovation centers.

### **Degrés Bleus® chosen by the city of Levallois, France**

A Lyonnaise des Eaux trademark, this innovation uses the formidable energy represented by urban network waste water. Through a simple technology, it recovers the heat produced by the sanitation lines to heat or cool buildings. For local authorities, this procedure offers an efficient contribution to the objectives defined in their Climate Plans. This is one reason behind the city of Levallois-Perret's selection of Degrés Bleus® to maintain the water temperature of its new aquatic center.

### **ELENA, innovation for effective ventilation**

Developed by the GDF SUEZ's R&D team, ELENA (Economies Locales d'Énergies pour une Nouvelle Aération) is an integrated solution, which controls climatic comfort at the same time as air quality, taking into account the room's occupancy rate. The regulated ventilation principle consists in measuring the rate of CO<sub>2</sub> – a reliable indicator of the room's occupancy rate – and adjusting the proportion of new air and its flow rate accordingly. The system comprises sensors that measure the outside temperature, inside temperature and ventilation delivery rate. This is coupled with the existing air handling system. ELENA thus makes it possible to maintain air quality by controlling the CO<sub>2</sub> level, while delivering energy savings of 20% to 40% on heating and electricity. ELENA was patented in 2007 following four years of development via French national programs financed by the ADEME (Agence de l'Environnement et de la Maîtrise de l'Énergie). The regulated ventilation system has met with success, particularly with customers such as IBM, CIC and Texas Instruments (office buildings). ELENA has also been installed in the prestigious hemicycle of the Council of Europe. The site measurements taken revealed greater comfort for occupants: less ventilation noise, fewer drafts, etc.

**Proposing innovative solutions to meet environmental challenges**

The Princess Elisabeth Polar Station project began in 2004, when the Belgian Government entrusted the Fondation Polaire Internationale with the task of designing a new research platform in Antarctica.

In 2007, GDF SUEZ, its subsidiary Electrabel, and its Laborelec research laboratory, along with the Fondation Polaire Internationale and its chairman, the explorer Alain Hubert, began a skills sponsorship in the areas of energy, water, and waste management to construct the station.

Laborelec and Electrabel contributed all of their expertise to a large-scale challenge: the design of a zero-emissions polar station that runs exclusively on renewable energies to limit its carbon footprint as much as possible.

**New biomass unit for the Gelderland, Netherlands plant**

The Gelderland plant, with a capacity of 590 MW, will be equipped with a new unit operating on biomass. The new plant will increase the proportion of biomass to 25% of all fuel used, thereby reducing carbon dioxide emissions. In addition, over the next few years, CO<sub>2</sub> collection experiments will be carried out using the post combustion principle, which eliminates CO<sub>2</sub> from smoke.

**GDF SUEZ builds the world's largest biomass plant in Poland**

GDF SUEZ has signed a contract with Foster Wheeler to build the world's largest biomass-fueled energy plant in Poland: the Green Unit. The plant will have a production capacity of 190 MW, burn only wood and biomass crops and reduce CO<sub>2</sub> emissions by 1.2 million tons per year in comparison with a traditional coal plant. It will be located on the GDF SUEZ coal/biomass plant site in Polaniec and will come online in late 2012. Foster Wheeler will design and build the circulating fluidized bed boiler, the first of its kind in the world able to burn only biomass.

## **COMBATING CORRUPTION**

Fighting corruption is one of the Group's major commitments, reflected in its organization and modes of governance.

### **PRINCIPLE 10**

Businesses should work against corruption in all its forms, including extortion and bribery.

GDF SUEZ's ethics goal is to always and everywhere act in accordance with its values and commitments, observing applicable laws and regulations.

GDF SUEZ has formalized a mechanism for preventing and combating corruption based on:

1. Reference documents approved by the Group's Executive Committee and Board of Directors recognizing several ethical principles, including instilling a culture of integrity.
2. A network of over 140 Ethics Officers around the world.
3. A compliance mechanism setting forth procedures for compliance, incident reporting, audits and ethical risk management. Each year, the Ethics Officers prepare a progress report on their entity's ethics organization and compliance that is combined with a compliance letter from the entity's manager. On this basis, the Group's Chief Ethics Officer prepares the GDF SUEZ annual compliance report.
4. An e-mail address accessible to any Group employee anywhere in the world, making it possible to contact the Ethics Division to ask ethics questions at any time, or get ethics advice.
5. The ethical and compliance, legal, audit, risk and internal control divisions working together on the issue.
6. Specific internal training courses (classroom and e-learning) available to managers and employees in five languages.

#### **Ethics Charter and ethical best practices guide**

Adopted by the Board of Directors on November 10, 2009, the GDF SUEZ Ethics Charter lays down the ethics principles that every employee of the Group and its subsidiaries, and any person within a Group company seconded by a third party, must follow in their professional practice and behavior in their relationships with any business contact of the Group.

It also sets forth the ethics governance system.

The Group's ethics are based on four fundamental principles: Act in accordance with the law and regulations, instill a culture of integrity, demonstrate loyalty and honesty, respect others.

The "Ethics in Practice" guide was designed to explain in detail concrete application of the Charter's general framework. It offers answers to questions about ethical dilemmas that may arise in day-to-day life.

**Commitments to combating corruption**

G rard Mestrallet recently signed the letter from the Top Executives of Industry in support of actively applying the 2003 United Nations Convention against Corruption, ratified by 130 countries. This letter to the Secretary General of the UN was signed by 24 other top executives of international companies.

[http://www.unglobalcompact.org/Issues/transparency\\_anticorruption/CEO\\_Letter.html](http://www.unglobalcompact.org/Issues/transparency_anticorruption/CEO_Letter.html)

**Transparency International France**

GDF SUEZ is a member of the French section of Transparency International, a non-governmental organization devoted to combating corruption. As part of this partnership, Transparency International France has advised the Group's subsidiaries on analyzing the risk of corruption.

### 3. 2010 SUSTAINABLE DEVELOPMENT ACTION PLAN

The Group’s sustainable development policy is implemented in the action plans of GDF SUEZ business lines and entities. Each entity designs and implements an action plan from the three orientations of the Group’s policy specifically adapted to each of its businesses.

**1. Innovating to grow and anticipate the evolution of the energy, water and waste markets**

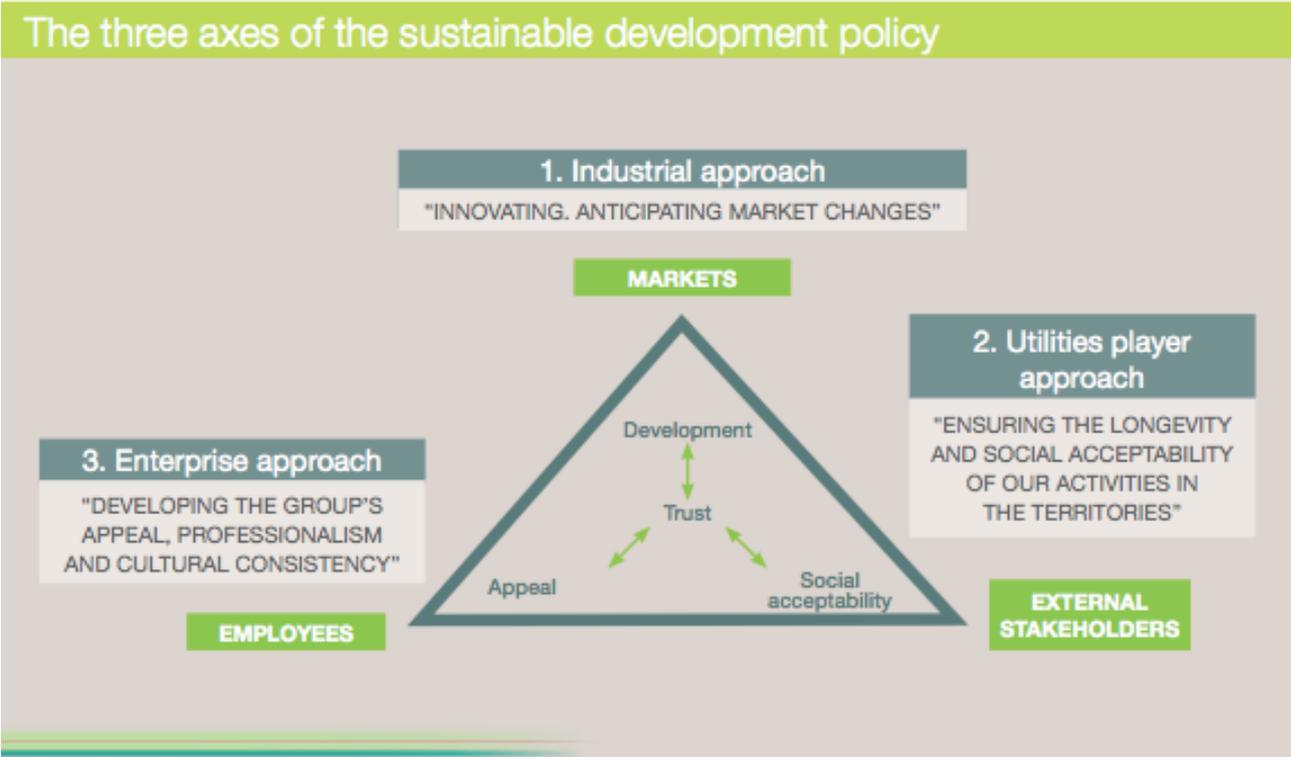
The energy, water and waste markets respond to major economic, social and environmental challenges, some of which have undergone significant changes. In order to anticipate market evolutions and their impacts on its activities, the GDF SUEZ Group responds to these requirements by innovating to ensure its growth.

**2. Guaranteeing the sustainability and local acceptability of activities in the territories**

The territorial foundations of the Group’s industrial facilities are specific to its business lines (supply of water and energy, sanitation) and essential to its longevity. To ensure its long-term development, the Group must also fulfill the expectations of its stakeholders. GDF SUEZ conducts this policy at both the local and global levels of the Group for all social and environmental issues.

**3. Developing the appeal, effectiveness and cultural cohesion of GDF SUEZ**

Developing human and intellectual capital is a major challenge for the Group. GDF SUEZ must be able to rely on its know-how and skills in the service of ecological growth. As a complement to this, the values of sustainable development provide a powerful lever for cohesion and a common culture for the Group’s employees.



Every year, the deployment of an action plan is assessed. For 2010, examples of actions to be addressed are offered in the following table:

<b>INNOVATING IN ORDER TO GROW IN THE MARKETS AND ANTICIPATING MARKET CHANGES</b>	
<b>Satisfying market expectations and growing</b>	<ul style="list-style-type: none"> <li>• Increase the number of product offerings enabling customers to improve their environmental and social performance</li> <li>• Develop the sustainable marketing plan</li> <li>• Participating in research on sustainable development and social responsibility</li> </ul>
<b>Ensuring quality and guaranteeing service continuity</b>	<ul style="list-style-type: none"> <li>• Sharing best practices</li> <li>• Achieving benchmarks</li> <li>• Developing the network and raising the standards of access to the natural gas network</li> </ul>
<b>Sharing the Group's experience with developing countries</b>	<ul style="list-style-type: none"> <li>• Continuing to support the Group's internal NGOs</li> <li>• Encouraging skills mentoring</li> </ul>
<b>Promoting ethical behavior in business relationships</b>	<ul style="list-style-type: none"> <li>• Implementing the Group's 2009-2010 ethics action plan</li> <li>• Continuing to disseminate the "business ethics" course</li> <li>• Continuing the deployment of the sustainable purchasing plan</li> </ul>

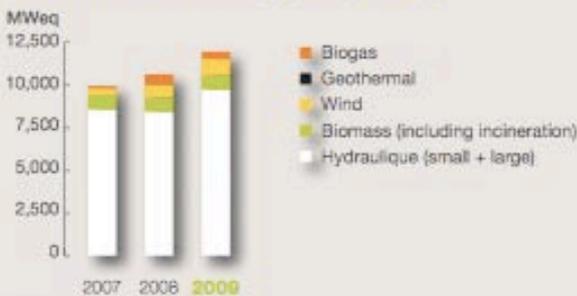
<b>GUARANTEEING THE ACCEPTABILITY AND SUSTAINABILITY OF OUR ACTIVITIES</b>	
<b>Guaranteeing awareness and structured dialog with every stakeholder</b>	<ul style="list-style-type: none"> <li>• Measuring the sustainable development expectations of populations</li> <li>• Continuing to establish a map of stakeholders in every Group entity and stakeholder sessions</li> <li>• Establishing a Group-level stakeholder management system</li> <li>• Identify and measure energy and water insecurity</li> <li>• Supporting innovation and territorial cohesion</li> <li>• Organizing dialogs with NGOs</li> <li>• Following up and developing partnerships</li> <li>• Identifying and measuring energy and water insecurity</li> <li>• Participating in the establishment of a policy for low-income customers</li> <li>• Ensuring relations with rating agencies</li> </ul>
<b>Guaranteeing industrial security and facility safety</b>	<ul style="list-style-type: none"> <li>• Implementing the health and safety agreement signed in February 2010</li> </ul>
<b>Conserving natural resources and reducing the environmental impact of activities</b>	<ul style="list-style-type: none"> <li>• Respecting the commitments made at the Environmental Roundtable</li> <li>• Broadening the scope of environmental management systems</li> <li>• Improving performance for water network yields, and the use of water and energy in industrial processes</li> <li>• Building a charter and action plan for biodiversity preservation in our activities</li> <li>• Implementing sustainable development criteria in the Group's investment choices</li> </ul>
<b>Behaving as a socially-responsible company</b>	<ul style="list-style-type: none"> <li>• Supporting local development of territories</li> <li>• Participating in the local economy and improving local employment and the use of local suppliers</li> <li>• Undertaking solidarity actions with the known players (in civil society) to promote access to essential services for the most disadvantaged</li> </ul>
<b>Limiting our exposure to climate change</b>	<ul style="list-style-type: none"> <li>• Strengthening applied research in CO<sub>2</sub> capture projects</li> <li>• Finalizing the Carbon Strategy</li> <li>• Developing energy conservation actions</li> </ul>
<b>Fighting corruption</b>	<ul style="list-style-type: none"> <li>• Disseminating and applying the new GDF SUEZ Ethics Charter</li> <li>• Complying with the Ethics and Compliance procedures</li> </ul>

<b>DEVELOPING THE APPEAL, EFFICIENCY AND CULTURAL COHESION OF GDF SUEZ</b>	
<b>Building the Group's culture around sustainable development</b>	<ul style="list-style-type: none"> <li>• Stress the vital nature of sustainable development to attract the best talent</li> <li>• Continuing to establish sustainable development action plans at the same pace as the medium-term strategic plan</li> <li>• Supporting the activity of internal employee NGOs</li> <li>• Integrating sustainable development in manager evaluation</li> </ul>
<b>Promoting equal opportunity</b>	<ul style="list-style-type: none"> <li>• Guaranteeing access to jobs without discrimination</li> <li>• Promoting gender equality</li> </ul>
<b>Improving "well-being" at work</b>	<ul style="list-style-type: none"> <li>• Guaranteeing social dialog</li> <li>• Encouraging mobility within the Group</li> </ul>
<b>Developing professionalism</b>	<ul style="list-style-type: none"> <li>• Deploying sustainable development training</li> </ul>

## 4. KEY FIGURES

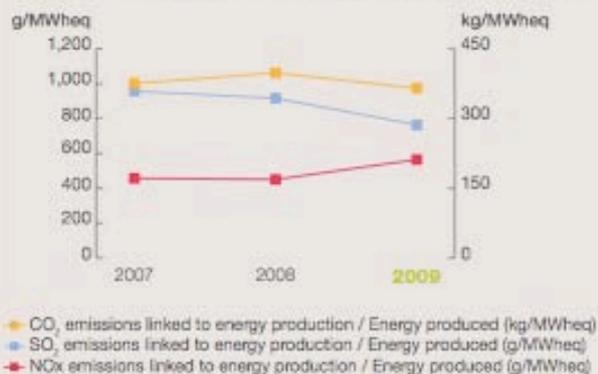
# Key environmental figures

### Change in installed renewable energy capacity



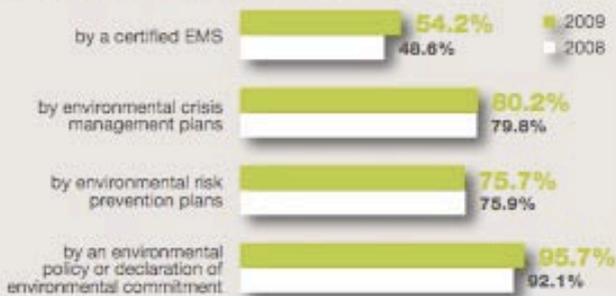
The installed capacities for the production of energy and heat from renewable resources have increased, largely due to the development of wind power and the use of biogas from wastewater treatment plants.

### Eco-efficiency - Emissions into air



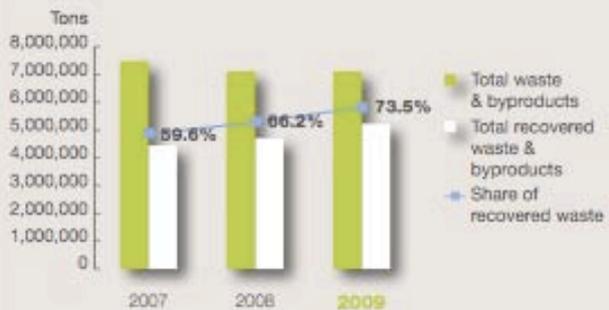
CO<sub>2</sub> and SO<sub>2</sub> emissions are clearly decreasing.

### Environmental management Share of sales covered



The Group is committed to a rigorous environmental management initiative. With this in view, a training program was launched in 2009 to educate internal auditors in this field.

### Recovered waste and byproducts



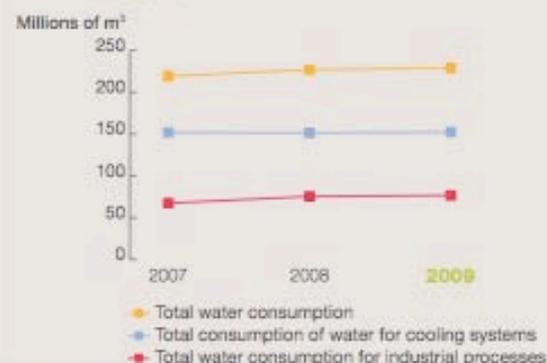
The waste recovery rate has been rising strongly over the last three years from 60% to 73%. At the same time, the total amount of waste produced has diminished.

### Primary energy consumption



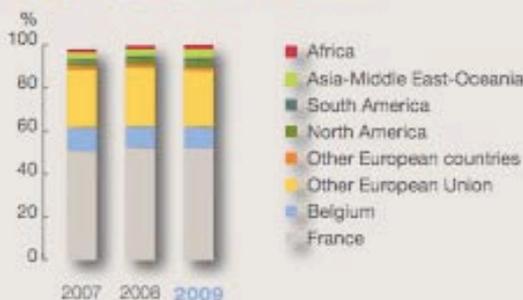
The share of coal and fuel oil in the Group's energy consumption is diminishing while the share of natural gas is strongly increasing.

### Water consumption in energy production



# Key social figures

## Breakdown of workforce by geographic region



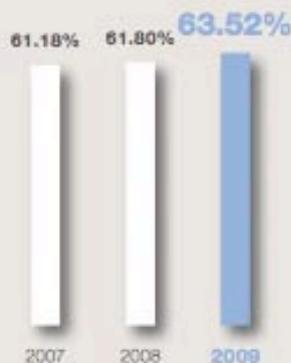
Europe accounts for 89% of the workforce (France 52%, Belgium 10%). The geographic region that has seen the greatest increase in 2009 is Asia-Middle East-Oceania (now 4% of the Group's total workforce) due to the scope of consolidation and business development in the Middle East.

## Breakdown of workforce by SPC



The workforce distribution in terms of socioprofessional categories remains stable, with managers representing 17% of the workforce. Energy services and Environment business lines have a lower management-ratio than the Group's other businesses.

## Proportion of employees trained



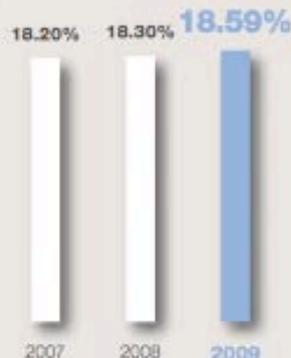
The Group continued its training efforts in 2009, and the number of trained employees rose.

## Change in the number of training hours per person trained



The number of hours of training per person trained remains steady at more than 30 hours.

## Proportion of women in the Group



The proportion of women in the workforce remained steady: 18%.

## Change in the rates of frequency and severity



The significant improvement in Health and Safety results continued in 2009. The frequency of occupational accidents in the Group has declined by nearly half in five years. In 2009, the frequency rate (9.7) was slightly better than the target of 10 set for the year. The severity rate declined by more than a third over five years.

## **5. PARTNERSHIPS AND MEMBERSHIPS TO SUPPORT SUSTAINABLE DEVELOPMENT**

As an extension of its corporate environmental and social responsibility policy, GDF SUEZ shares its ideas and best practices, and supports actions by its partner organizations, both national and international.

GDF SUEZ plays a leading role in several national and international organizations that study the issue of corporate social responsibility and promote sharing best practices, emulation and developing shared positions.

### **SELECTED MEMBERSHIPS**

#### **WBCSD**

GDF SUEZ participates in the working groups of the WBCSD, a network of more than 180 international businesses committed to supporting sustainable development through economic growth, ecological balance and social progress. The Group is especially involved in the working groups on Vision 2050, Energy and Climate, Energy Efficiency in Buildings and development. They seek to help businesses reduce the impact of their activities, and also to offer mechanisms, measurement tools and future solutions for producing without carbon constraints, by exploring new pathways in energy and technology.

#### **CSR EUROPE**

CSR Europe is a network of European businesses working for sustainable development and corporate social responsibility. The 80 member companies of CSR Europe have developed a toolbox of Corporate social responsibility, including a portal on sustainable procurement and a guide on Base of the Pyramid approach as well as guide on stakeholders engagement.

#### **Comité 21, the French Committee for the Environment and Sustainable Development**

Comité 21, formed in 1994, aims to apply in France the ideas from Agenda 21 from Earth Summit '92 in Rio. It has more than 300 members. GDF SUEZ has been a member of the association since the start, and participates in various working groups: Businesses and Local Governments. The Group has also contributed to various publications compiling the lessons learned by some sixty members.

#### **EPE, Entreprises pour l'environnement**

Founded in 1992, this association assembles large companies that want to take better account of sustainable development in their strategy and ongoing management. EPE also develops an open dialogue with other partners (public authorities, associations, unions) to define pathways for progress.

### **IDDDRI, the Institute for Sustainable Development and International Relations**

The IDDDRI association is concerned with questions of sustainable development that require worldwide coordination, such as climate change or the scarcity of natural resources. It looks for a shared understanding of problems (North-South relations, international negotiations) within a global perspective of good governance.

### **IMS**

Founded in 1986, IMS-Entreprendre pour la Cité is a network of more than 130 businesses committed to social responsibility approaches. The association helps its member businesses develop initiatives to create value in localities where they operate and to generate greater social equality.

### **ORSE – Study Center for Corporate Social Responsibility**

ORSE, formed in 2000, has about 100 members: large corporations, portfolio managers, investors, unions, nongovernmental organizations, etc. Its mission is to permanently monitor corporate social and environmental responsibility, sustainable development and socially responsible investment (SRI).

### **Amis du Pacte Global Association (French network of the Global Compact)**

This association is the French branch of the UN Global Compact Office in New York. It was made official on January 27, 2004 by the Secretary General and French president Jacques Chirac. As of June 1, 2009, more than 650 French companies and organizations support the Global Compact.

### **OSI (International Social Observatory)**

Created at the initiative of the GDF SUEZ Group in 1998, the OSI grew out of the desire to take better account of the social requirements of globalization, above and beyond mere economic and financial imperatives. Its aim is to help incorporate the human and social dimension into this process through specific proposals.

## **SELECTED PARTNERSHIP AGREEMENTS**

### **Eco Ecoles**

GDF SUEZ is a partner of the French Eco-Ecoles network for raising awareness of sustainable development and the environment in primary schools in France.

Eco Ecoles is an international program for environmental and sustainable development education designed for elementary, middle and high schools. It was developed by the Foundation for Environmental Education in Europe. Committing to the Eco Ecoles approach is a way for teachers and their students, local elected officials, building managers, and also associations and parents to join forces to support sustainable development through a project that has a place for everyone and every interest.

The program was founded in 1994 and is now present in 47 countries, and 32,000 schools have adopted the approach. In France, six main working topics are recommended to guide the project: food, biodiversity, waste, water, energy and solidarity.

### **Fondaterra**

Fondaterra is the foundation of the Université de Versailles Saint Quentin en Yvelines. It was founded in April 2009 in response to the French law on modernizing universities, which enables large companies to work together with universities and local governments, as well as other public stakeholders. The foundation's strategic partners are GDF SUEZ (SSDD), EDF (IDF commercial division) and Vinci Construction.

### **Emmaus**

Emmaus is a secular, socially responsible movement in 41 countries on four continents, with the aim of combating exclusion. The partnership between GDF SUEZ and Emmaüs France is built on four commitments: to prevent social exclusion, conduct programs for social inclusion and for greater economic activity, develop programs for sponsorship and solidarity with the Group Foundation, and encourage GDF SUEZ employees to become involved with Emmaus.

### **IUCN (International Union for the Conservation of Nature)**

The IUCN, the first world environmental organization, was created in 1948 after the international conference at Fontainebleau, France. Today, it is the largest environmental protection network in the world. The IUCN emphasizes the very important role that business must play in preserving biodiversity. GDF SUEZ has joined forces with the IUCN in a major partnership: the French Committee of the IUCN will help GDF SUEZ incorporate biodiversity into its policies and into its activities.

GDF SUEZ will support the French Committee's projects, such as updating the list of the most endangered species.

### **Women's Forum**

Each year since 2005 the Women's Forum has organized the Women's Forum for the Economy and Society. Its mission is to analyze women's views of current changes in the economy and society. This forum of corporate executives is supported by some twenty companies, which thus demonstrate their commitment to diversity in the workplace.

## **ATTACHMENTS**

### **ATTACHMENT 1- GDF SUEZ PROFILE**

One of the leading energy providers in the world, GDF SUEZ is active across the entire energy value chain, in electricity and natural gas, upstream to downstream. It develops its businesses (energy, energy services and environment) around a responsible-growth model to take up the great challenges: responding to energy needs, ensuring the security of supply, combating climate change and optimizing the use of resources.

GDF SUEZ relies on diversified supply sources as well as flexible and high-performance power generation in order to provide innovative energy solutions to individuals, cities and businesses.

The Group employs 200,000 people worldwide and achieved revenues of €83.1 billion in 2008. GDF SUEZ is listed on the Brussels, Luxembourg and Paris stock exchanges and is represented in the main international indices: CAC 40, BEL 20, DJ Stoxx 50, DJ Euro Stoxx 50, Euronext 100, FTSE Eurotop 100, MSCI Europe and ASPI Eurozone.

#### **Key figures, year-end 2008**

- 200,000 employees throughout the world (including 134,600 in energy and services and 65,400 in environment)
- EUR 83.1 billion in 2008 revenues
- 1,200 researchers and specialists in 8 R&D centers

#### **Electricity**

- 5th largest producer in Europe
- N° 1 independent power producer in the world
- 68.4 GW in installed production capacity
- 20 GW in production capacity under construction
- 276 TWh in electricity production in 2008

#### **Natural gas and LNG**

- N° 1 buyer of natural gas in Europe
- N° 1 importer of LNG in the United States
- A supply portfolio of over 100 Gm<sup>3</sup>
- A fleet of 20 LNG tankers, including 5 under construction

#### **Energy services**

- N° 1 supplier to municipalities and businesses in Europe

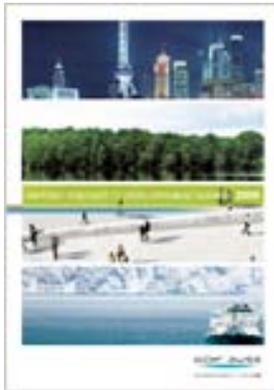
#### **Environment**

- 2nd largest provider of environment services in the world

## ATTACHMENT 2- GROUP PUBLICATIONS

<http://www.gdfsuez.com/fr/groupe/publications>

### 2009 BUSINESS AND SUSTAINABLE DEVELOPMENT REPORT



### 2009 REFERENCE DOCUMENT



### 2009 GDF SUEZ GROUP BROCHURE

