

WE ARE COMMITTED
TO THE HONEST AND FULL
DEVELOPMENT OF THE
BUSINESS AND TO KEEPING
HIGH STANDARDS IN OUR
POLICIES, DEVELOPMENT
AND CODES.



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 TERMINALES
RIO DE LA
PLATA
Sociedad Anónima

SUSTAINABILITY REPORT 2012

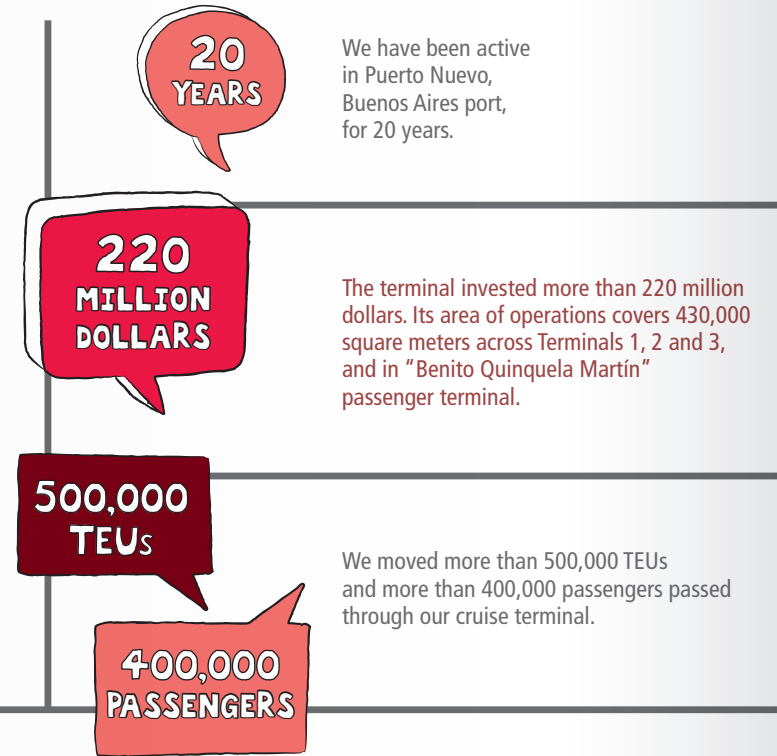


 TERMINALES
RIO DE LA
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ABOUT US

DP WORLD IS ONE OF THREE WORLD OPERATORS OF CONTAINER AND MARINE TERMINALS, WITH A NETWORK COMPRISING MORE THAN 60 TERMINALS IN 31 COUNTRIES, IN SIX CONTINENTS EMPLOYING MORE THAN 28,000 PERSONS

OUR SERVICES:
PORT / PASSENGER TERMINALS / CFS LOGISTICS
/ RAILROAD OPERATIONS



CORPORATE SOCIAL RESPONSIBILITY

2010

We communicate the following:
 + Economic Performance
 + Environmental Performance
 + Social Performance

In 2010 we adhered to the United Nations Global Pact, thus becoming the first company of the DP World group to do so.

UNITED NATIONS GLOBAL PACT

From 2010 to date we have submitted two Progress Reports, and the sustainability report is our third submission.

WE USED THE INTERNATIONAL GUIDELINES OF THE GLOBAL REPORTING INITIATIVE TO MAKE THE SUSTAINABILITY REPORT



SUSTAINABILITY

The commitment made by DP World at a global level which is supported by Terminales Río de la Plata at a local level in Argentina aims at informing of our responsible business practices, the growth of the business and the commitment towards corporate responsibility.

OUR SUSTAINABILITY STRATEGY IS BASED ON 4 PILLARS:

- * PERSONS AND SAFETY
- * ENVIRONMENT
- * COMMUNITY
- * MARKET

We actively promote the open communication of issues related with Quality, Environment, Safety and Occupational Health, and the Security of the Supply Chain

We apply an Integrated Management System, based on the Quality Management Systems established by ISO 9001 - Quality Management Systems, ISO 14001 - Environmental Management System, and ISO 28000 Supply Chain Security Management System, all of which optimizes efficiency and leverages on the synergy created by this interaction



ECONOMIC PERFORMANCE

WE HAVE MORE THAN 450 ACTIVE SUPPLIERS

MORE THAN 450 SUPPLIERS

The port activity is a major contributor to the GDP of the country and it strengthens trade relations, economic diversification, the creation of knowledge and the local experience, thus boosting the competitiveness of a country and the creation of jobs.

GDP EMPLOYMENT

The general provisions to hire contractors and suppliers include Social Responsibility clauses regarding the prohibition of child or hard labor.

ENVIRONMENTAL PERFORMANCE

ENERGY CONSUMPTION

We designed projects for the future with the aim of continuing to reduce the energy consumption and the CO2 emissions. We also strive to make water consumption more efficient and to treat waste waters.

One of the goals for 2014 is implementing and obtaining the certification for the ISO 50001 regarding effective Energy Management.

In 2012 we installed photovoltaic panels to capture solar energy and water heating panels to feed the locker rooms.

With solar panels we achieved:
 € SAVINGS OF 8400 KW IN ENERGY CONSUMPTION
 € REDUCTION OF 2.6 T OF CO2 INDIRECT EMISSIONS

SOCIAL PERFORMANCE

We believe that our human resources are the most valuable asset in the terminal and with that in mind we always strive to foster continual improvement practices.

WE IMPROVED CUSTOMER SATISFACTION LEVELS OVER THE LAST YEAR

HUMAN CAPITAL

ISPS CODE

The support we provide to the community is based on nutrition programs, corporate volunteering, health-related and integration programs, among others.

One of the objectives is the implementation and the certification for OHSAS 18001 standard regarding occupational health and safety management systems.

In the health and safety areas we organized 7 Safety Committees called Fatal Risks. Each one of them refers to a corporate standard.