



# Sustainable Development COP Report



ANASOFT bound itself in 2008 to follow the Global Compact principles. By publishing this report, ANASOFT once again confirms the trend of sustainability.



Stanislav Čekovský  
CEO ANASOFT

Dear readers,

Corporate social responsibility (CSR) is a natural part of corporate culture. The ANASOFT story simply would not be complete without it. To us, CSR is more than a straightforward financial investment. It has a positive effect on the company's internal environment, on its people and hopefully on the country. I believe that the time spent reading this report will be an inspiration to you and time well spent.

**Ing. Stanislav Čekovský**

CEO ANASOFT

ANASOFT's conducts its business in accordance with ethical standards which bring both profit and enduring values. Traditional values and a thoughtful approach based on long-term sustainability and not short-term profits alone are reflected in earnings at year's end.

Business and responsibility are not opposed to one another. Just the opposite, we strive for responsible business practices, as only these provide real value, stable growth and development.

**Ing. Michal Hrabovec**

President of ANASOFT

# About the Company

ANASOFT is a software house that creates and delivers custom software solutions reflecting security needs and our thorough insight into our clients' processes. The company has been active on the market for information and communication technology (ICT) solutions for 20 years. The company maintains offices in Germany, the Czech Republic and the USA. Its main development centre is in Bratislava, Slovakia, in close proximity to two universities.

ANASOFT provides a broad portfolio of services and products while leveraging its many years of experience from various sectors, different types of projects and technologies.

No company lives in a vacuum. Relationships are constantly being created, between ourselves, customers, companies and those who need assistance. Our software solutions are about understanding the needs of customers. They are about relationships that lead to more efficient and higher quality processes for clients and generate added value. We want our solutions to help ANASOFT's customers excel.

The company holds a number of important awards. In 2009 the company confirmed its respected standing with the prestigious **IT COMPANY OF THE YEAR** award. The company's president was also **voted Manager of the Year 2009 by the readers of TREND magazine**. ANASOFT is one of the 10 largest software houses based on criteria and data used by TREND's prestigious TOP rankings. These ranking are published every year by the TREND business magazine based on the earnings of Slovak ICT companies. ANASOFT also received the top Via Bona award in 2006 and 2007 for its CSR activities, following that up with the Via Bona award recognising the long-term positive effects that the company has had on society and the surrounding community in 2010. As one of only 14 companies in Slovakia, ANASOFT received a certificate in 2011 from the Ministry of Economy of the Slovak Republic for the application of responsible business practices.



## ANaphilosophy – Continuous Growth

An integral part of ANASOFT itself is corporate social responsibility and its manifestation through meaningful and long-term support for projects that benefit the community. In 2008 the company responded to the UN's Global Compact challenge, which calls on companies around the world to incorporate 10 principles dealing with human rights, labour, the environment and anti-corruption measures into their strategies. We consider the following to be among ANASOFT's most important projects: the www.rodinka.sk portal, the ANASOFT litera literary award, support for the First Lego League competition, the conference of Junior Achievement presidents and our voluntary employee collection drives.

## Vision and Our Values

### VISION

We want to be the best software house in Slovakia in terms of customer satisfaction and endeavour to continue to excel in generating high added value through our solutions.

### OUR VALUES

We provide our clients with high level IT solutions and services. Our goal is to progressively build relationships with clients based on trust and satisfaction, employee fellowship and on intimate knowledge of the real needs of the entire company. This is why ANASOFT's corporate culture and ethical codex contain values the help us be successful and achieve our expected results. These values guide our decision making when we are faced with choosing one of many different paths. They are the foundations that enable us to be successful in our work as individuals and as an entire company.

ANASOFT has naturally integrated the philosophy of CSR into its business activities. Philanthropic activities have a natural foundation in equitable and deeper relationships with employees, an open corporate culture, ethics in business, relationships with our partners and customers and much more. All of these significantly affect trust within the company, increase employee loyalty and strengthen our position within the CSR community.

Our activities systematically drive CSR strategy awareness among employees. The company also introduced its own ethical business codex several years ago. ANASOFT has a long-term strategy of corporate philanthropy through specific projects supporting education for a range of target groups.

ANASOFT has signed on to the Global Compact initiative and pledged to follow its four primary areas of focus.

Company representatives are active participants in creating and promoting CSR strategy at the corporate and national levels and assessing our country's reporting criteria within a regional project financed by the European Commission and the UNDP. They have also participated in a working group charged with commenting the Strategy for Supporting Corporate Social Responsibility in the Slovak Republic from 2011 to 2020.

ANASOFT is an active participant in the UNDP's assessment and reporting process in cooperation with the Pontis non-profit and Economics University in Bratislava. The company was awarded a certificate from the Ministry of Economy of the Slovak Republic for social responsibility.

The company publishes its own CSR report as well. ANASOFT was awarded the top VIA BONA award for small and medium enterprises for its CSR activities. It was also among three to five projects recognised for philanthropic activities.

„Corporate social responsibility has strongly resonated in the recent past in many international institutions and has become one of the strategic goals of the governments of many countries. I am convinced that a positive business environment, motivating people towards entrepreneurship, is one of the key tools for securing the long-term competitiveness of a country,” said former Minister of Economy Juraj Miškov.

# Labour

## Health and Safety

Employees have viewed ANASOFT as a reliable and attractive employer for many years thanks to its expansive social program and open corporate culture. Its new building is furnished in compliance with all health and hygiene requirements. Standard furnishings on every individual floor include a small kitchen, conference room and shared canteen, which enables employees and management to meet and mingle in an informal manner. As an employer, the company provides employees with regular eye exams and complex health check-ups depending on the age of each individual employee.

## Working hours, remuneration and benefits

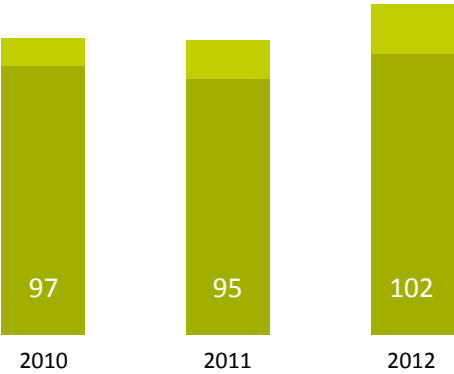
ANASOFT’s employees enjoy flexible working hours that reflect the intellectual and creative nature of their work and they are free to decide independently based on their workloads. The company focuses on projects and individual teams are created in an ad hoc manner to respond to the needs of individual projects. Projects are defined as needed to respond to our customers individually and are delivered in the quality needed based on the critical nature of the individual solutions and open technologies optimised for the given solution.

Remuneration for individual positions is sufficient and perhaps a bit above standard. The company continuously monitors remuneration trends for individual positions in the IT sector through monitoring in which it is also an active participant. Salaries are paid regularly and on time.

Employees also receive bonuses bi-annually based on the results of individual projects and overall company performance. Employees are also afforded additional vacation time based on their years of service and the rate at which they take their vacation time during the year. The company supports a healthy lifestyle and a work-life balance by maintaining a contracted sports facility for its employees and by supporting healthy nutrition (fruit is served at internal events). Employee fluctuation in the recent past has been a bit higher than in the past but remains below average for the sector.

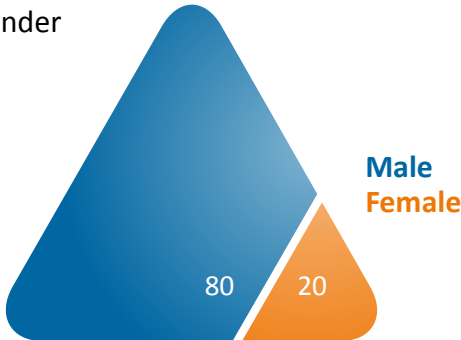
## Performance Indicators

Number of Employees  
Fluctuation

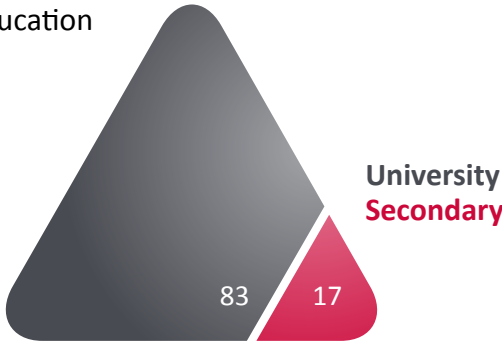


ANASOFT provides employees with equal opportunity access to individual positions. The composition of the employee portfolio is shown below.

Gender



Education



Employee education is essential to us. Investments into continuous education, both in terms of working hours and funding, are not negligible. Human capital for our type of company is extremely important. In 2012 we invested an average of 2.92% of working hours, representing around 7,5 days per employee over the year and a total of nearly €15,200 in direct costs. Employees completed 77 external and 02 internal trainings (including internal presentations on sharing technical know-how as an example). We also introduced the internal ANApedia for work with information, to share knowledge and to manage such information in order to provide employees with an important information resource when working with various technologies, projects, etc.

ANASOFT cooperates with students within the created ANAlab platform, where students work on applied research projects with our experts.





# Human Rights

## Dialogue with Partners

Slovakia is a stable country in the European Union. ANASOFT cooperates with renowned technology suppliers.

ANASOFT implements a number of programs with the goal of expanding dialogue and communication with partners who influence our business activities. We primarily focus on dialogue with key partners using the following channels:

- Research into customer satisfaction,
- Resolution of customer suggestions,
- Employee assessment interviews, research and surveys,
- Discussions between employees and management,
- Communication with the local community,
- Dialogue between the company and employees’ families and children.

We focus a good deal of energy on specific categories of clients outside of simple research to determine their satisfaction. We research suggestions from clients and resolve them by involving all interested parties; we gather and analyse all suggestions we receive and examine their justification and root causes while searching for solutions in the form of proposals to improve processes and products and seeking to prevent similar potential errors in the future.

Careful listening and dialogue are important in terms of relationships with employees. Their satisfaction is periodically investigated using employee assessment interviews and research and by disseminating the company’s values and principles incorporated in the Ethical Codex.

Our culture of open doors enables employees to directly engage the president or CEO in discussion. The size of the company continues to enable employees to be informed quickly and aids in the organisation of full company meetings, including a kick-off meeting to start the year, ANApohoda (multi-day corporate team building) and a Christmas gathering.

Additionally we have regular meetings with the families and partners of our employees and hold events for children, including the Feast of St. Nicholas and International Children’s Day, as these provide shared memories and open the doors of the company to people who are more understanding and who are interested in the company’s activities, its success and in the more difficult moments when completing demanding projects.

Community needs are discovered at meetings with representatives of the community and the non-profit sector and within individual strategic projects.

## Philanthropy Strategy

In 2011 and 2012 ANASOFT continued to provide support for the communities where our clients, partners and employees live. We see our social responsibility as an investment into the company.

Our activities benefit the community and focus on supporting learning by experience over the long term. We also cooperate with non-profits who are focused on this concept.

We cooperated and supported projects in:

- Education,
- Protected workplaces

A number of supported projects, just as in the past, have been long-term projects. ANASOFT continues to systematically develop its philanthropic activities and provides various forms of support:

- Contributions in the form of 2% of its income tax payment;
- Providing human resources;
- Providing material and administrative support;
- Providing know-how and services.

The company works with individual communities through its philanthropic projects. The company’s focus on educating creative people has been translated into activities and education for target groups. Projects have been constructed so as to be sustainable and to provide real benefits for users. Our activities are based on delivering professional IT know-how, project management and marketing as well as funding. These activities do not overlook the international level either.

## WWW.RODINKA.SK

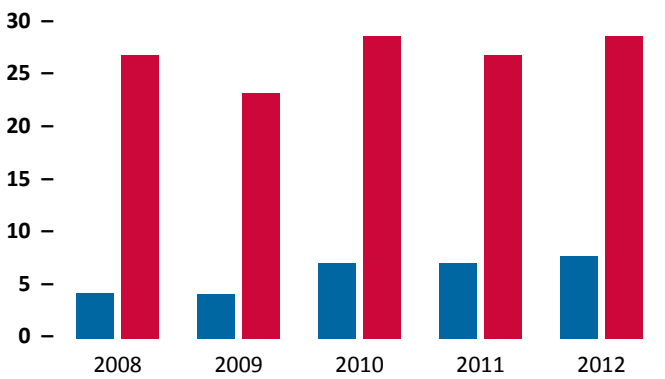
The most visited family-focused Slovak portal is [www.rodinka.sk](http://www.rodinka.sk). ANASOFT’s support for the portal as technical partner of [www.rodinka.sk](http://www.rodinka.sk) dates back to the creation of [www.babetko.sk](http://www.babetko.sk) (currently a sub-portal) in 1999, which has grown into a group of portals focused on families, babies, children, health, education and everything related to families in the modern world along with modern community communication capabilities.

Sub-portals include **rodinka.sk** (parents of children of preschool and school age, primarily women), **tehotenstvo.rodinka.sk** (pregnant women and practical information and advice about childbirth), **babetko.rodinka.sk** (parents of children up to age 3), **detskechoroby.rodinka.sk** (families who are dealing with acute or chronic paediatric health problems and for those interested in immunizations, treatments and operations), **zdravedieta.rodinka.sk** (parents of children interested in a healthy and active lifestyle and prevention), **recepty.rodinka.sk** (database of recipes from those for nursing babies on up to desserts including special recipes for people with gluten and other food allergies), **auto.rodinka.sk** (those interested in cars and accessories, in particular family-friendly models) and **forum.rodinka.sk** (a strong community of women who want to give advice and share their experience on family life, health issues and care for the household and their families).

The portal contains more than 10,000 editorial articles in an archive and 100 new content articles a month. The portal won 1st prize in the SlovakPrix MultiMedia 2005 competition in the category of eHealth. Member of Interactive Advertising Bureau Slovakia (AIMSR.sk)

rodinka.sk

Visitors  
Page Views  
(in millions)



A unique interactive [www.rodinka.sk](http://www.rodinka.sk) page, prepared in cooperation with the Health Policy Institute, was rolled out at the start of 2011. The maternity ward guide was implemented in cooperation with hospitals and mothers were given the opportunity to independently evaluate individual maternity wards.

## ANASOFT LITERA

Another long-term and relatively well-known project supports original Slovak literary works and is known as the ANASOFT litera award. It has become one of the most prestigious and most valued awards among the professional and general public. The award helps readers gain an overview of modern Slovak literature and select the best the market has to offer while helping educate and motivate literature consumers, which we see as an essential activity to counteract other stimuli. ANASOFT litera, the most prestigious literary award in Slovakia, has been supported by ANASOFT since 2006 when it became the award's general partner. The award for the best Slovak work of prose published in the past year. In addition to the main goal of supporting original Slovak literary works, the literary award itself helps to focus readers on literature and provides support to publishing houses, book sellers, book lovers and the authors most of all. The organiser of this award as well as the **ANASOFT LITERA FEST** festival is the civic association ars\_litera.

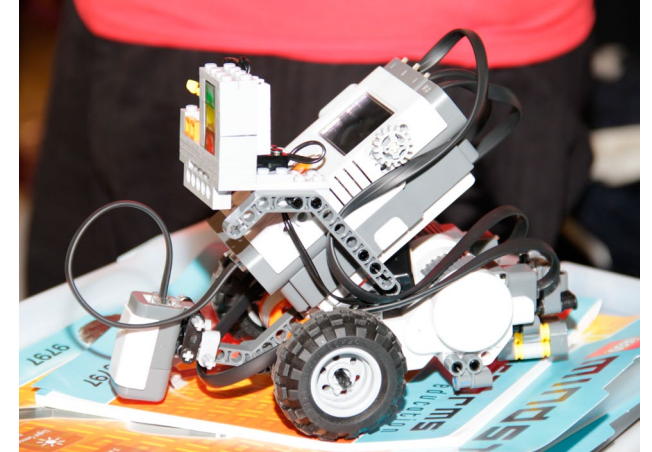
ANASOFT as the general partner of the literary award provides financial contributions as well as its own creative and organisational resources. The ethos of the ANASOFT litera award is independence from state authorities, the automatic nomination of all Slovak prose titles published over the past year and a professional jury that changes every year. It is also the award with the highest financial support for a published work of literature in Slovakia (in 2012 the award for the winner was €10,000).

The award is recognised and highly esteemed by the cultural community and the general public. We have also seen a clear benefit in the immediate response and strong interest among media and the literary community generated by the award. Similar to other philanthropic endeavours, ANASOFT litera is a long-term strategy. At the same we believe that we have inspired other companies through our clear support for local culture. More at [www.anasoftlitera.sk](http://www.anasoftlitera.sk)

In 2010 this activity was recognised with the **VIA BONA Award for the Long-Term Positive Corporate Impact** on the surrounding community.



The last and no less important project is learning through experience under the company's strategic initiative: Idea – Learning through Experience.



## FIRST LEGO LEAGUE

The global FIRST LEGO League (FLL) competition is another supported project. FLL is the largest robotics competition of its kind for students at primary schools. Tens of thousands of children across the world participate and the best teams (participants range from 10 to 16 years old) move on to the semi-final and final rounds and finally to the global festival. New tasks are assigned each year and children design, build and program robots in their classrooms/clubs and train for the competition. The robots can only be constructed using LEGO building blocks along with basic sensors and can only be programmed using standard software so as to ensure the competition has a standard level of technical options and the results of the teams are comparable.



The competition takes place in the form of a tournament where the children start up their pre-programmed robots on the FLL play-field. The robots have to complete specific tasks on the play-field in order to accumulate points. In addition to the competitive tournament, teams must also resolve a research task from their surroundings/environment, which they consult on with experienced professionals and then present their results to a jury of judges at the tournament. All of these activities attract young people to this educational game and provide them with an opportunity to gain their own experience. More at [www.fll.sk](http://www.fll.sk).

Since 2010 a competition has been organised with Nadácia pre deti Slovenska (Foundation for Slovakia's Children) in close cooperation with ANASOFT. Funding is provided from **Nadačný fond Myšlienka (Idea Foundation Fund)** established by Nadácia pre deti Slovenska and the Europe-wide competition is supported by the Hands on Technology civic association. Competitors in Slovakia had their choice of three regional tournaments in Banská Bystrica, Bratislava, Košice, Žiar nad hronom and Žilina.

## JUNIOR ACHIEVEMENT

The initiative supports the Junior Achievement project of the Conference of Presidents of Student Companies. Managers from ANASOFT have regularly met with students for 7 years now in order to share their experience and to lend a helping hand as they start up their businesses. Since 2005 we have held a Slovakia-wide round of the student competition for the best student company website along with a seminar for participants. An educational webinar for participants was held for the first time in 2011. Every year around 60 student companies participate. More at [www.jasr.sk](http://www.jasr.sk).



## WWW.LUDIALUDOM.SK

ANASOFT developed the modern and technologically advanced [www.ludialudom.sk](http://www.ludialudom.sk) site, which is a project of the 4people, n. o. non-profit. This is the first universal system for donations in Slovakia without any intermediary fees and with no limits in terms of the quantity or focus of public calls for support. The „Ľudia ľuďom“ (People for People) site is focused on providing universal support and seeks to give space to people who need help. Some choose to help people who are suffering from and grappling with problems that are no fault of their own. Others would rather give a helping hand to those who are striving to improve and to be more educated so as to gain important skills that would be impossible to achieve without some form of support.



## Cooperation with Protected Workplaces

ANASOFT also provides targeted support for **protected workplaces** by purchasing their products and services. The company awards these workplaces a portion of orders despite the fact that their prices are usually much higher and delivery terms are longer than those provided by regular suppliers

## Connecting Employees to Community Life

Much the same as in previous years, we conducted an internal campaign targeting employees with focus on making a donation in the form of 2% of a physical person's income taxes and individual donor-ship. Employees also make free-of-charge blood donations every year.

## Innovation and Research

We support research activities in Slovakia. Investments into applied research are one of the company's strategic objectives. We are aware that innovations are based on research and development and if we want to increase their number and level, we must strengthen research and development as a decisive source of innovation. Cooperation with the academic community contributes to maximizing synergies and both social and economic added value.

ANASOFT cooperates on selected projects with Comenius University in Bratislava, Slovak Technical University in Bratislava and the Slovak Academy of Sciences.





## ANALAB

In 2011/2012 we continued cooperation with university students within the **ANALab research and development laboratory** project. The project is a practical example of how such cooperation is beneficial for both parties. The goal of this lab is to exploit the latest scientific knowledge and information and communication technology in the development of solutions that are progressively becoming the basis for the company's expanding portfolio of products and services.



## RECLER PROJECT

Recler project activities are focused on application ergonomics. Web applications are the primary focus. The main topic has been divided into three primary areas: Assessing ergonomics in terms of users, Assessing ergonomics in terms of standards and Assessing ergonomics based on the employed technology.

The goal of the project was to assess technologies for generating web applications, primarily from the perspective of standards pursuant to Slovak legislation. The goal defined by the Ministry of Finance of the Slovak Republic is to create a set of rules for testing and analysing projects and defining methodology for accessibility testing.

## INDUSTRIAL RESEARCH IN THE FIELD OF EFFICIENT WORK WITH VOLUMINOUS DATA IN USER ORIENTED APPLICATIONS

ANASOFT has been working in cooperation with the Institute of Informatics of the Slovak Academy of Sciences in Bratislava since 2010 on the „Industrial Research in the Field of Efficient Work with Voluminous Data in User Oriented Applications“ project.

The project includes analysis and proposed procedures and solutions for creating user interfaces to resolve applications and portals that will provide maximum user comfort and efficiency during work, proposed solutions to provide access to data, identification and the formulation of innovative perspectives in the area of design templates and technology for access and querying above data warehouses.

## PATENTS

Thanks to the innovative approach taken during the implementation of specific projects, the company now has two patented solutions in the area of electronic signature. These patents protect unique approaches for resolving problems associated with paring electronic and physical identities and the use of mobile equipment to create a secured electronic signature.

# Partnership – Mutually Beneficial Relationships

ANASOFT purposely builds its partnerships with technology suppliers, many of whom are global leaders in their field. Every year the number of certified specialists at ANASOFT increases.

Partnerships include Microsoft Gold Certified Partner, SAP Services Partner, Oracle Certified Partner, Hewlett-Packard Gold Preferred Partner, Alfresco, Crossbeam CAP X and CASP Support, Check Point Silver Partner, Sophos Silver Partner / Utimaco Certified Bronze Partner, Websense Gold Partner (Web security / Data security), Eset and others.

## Performance Indicators

- Despite the fact that many IT companies consider to be male dominated, women are well represented at all levels at ANASOFT.
- Determination of customer satisfaction is an annual activity that takes place using various events, telemarketing activities and direct mail.
- Assessment of internal activities takes place in the form of assessment interviews and ad hoc research.
- High levels of participation at events for children and family members of partners are proof of their enduring popularity.
- Cooperation with various target groups has led to a variety of activities in the company starting with business and ending with philanthropy.





# Environment

For many years, ANASOFT has put electronic practices into use, including all of the company’s records, electronic invoices, approval processes as well as invoicing, vacation records, petty cash purchases, travel orders, etc. which has significantly reduced paper use and printing costs.

## Legislative Changes Concerning Procurement in the Slovak Republic and Impacts on Company Activities

ANASOFT’s selection of suppliers in the Slovak Republic is not subject to the Public Procurement Act. ANASOFT was not assessed any fines for failing to respect any laws or regulations related to the procurement and purchase of goods and services during 2011 and 2012.

Pursuant to the Act on Employment Services, every employer in the Slovak Republic with more than 20 employees is obliged to employ a disabled resident. Another option exists in the form of compensation and the award of orders for the delivery of products and services from protected workplaces employing disabled people, from residents with severe disabilities or from employers who employ residents with severe disabilities. With respect to this legal duty, ANASOFT awards a portion of its orders to protected workspaces despite the fact the prices they provide are often much higher and that delivery terms are longer than those offered by regular suppliers.

# Environmentally Responsible Procurement

ANASOFT manages the use and consumption of office paper, toner for copiers and printers and the collection and disposal of used packaging.

Office paper purchases are restricted to chlorine-free (TCF) paper and recycled paper. Recycled envelopes are also used. Recycled materials are primarily used in toner cartridges for printers. At least 85% of all toner cartridges are refurbished.

ANASOFT has incorporated environmental care into its business strategy and day-to-day operations. This includes energy efficient light fixtures, minimizing waste and minimizing environmental fees and fines for polluting the environment.

This report does not deal with materials or the recycling of raw materials in detail as ANASOFT is not a manufacturing company and it does not produce products that would require any raw materials.

## UN GLOBAL COMPACT

ANASOFT has bound itself to follow the international **UN Global Compact**, which it signed in 2008. The Global Compact includes principles focused on environmental protection.



# Education and Life-Long Learning

ANASOFT does not restrict itself to decreasing the negative impacts of its business activities on the environment; it also supports environmental ideas and behaviour among its employees. Employees are challenged to save paper and other consumables, switch off PCs after working hours and on days off and to sort waste through educational activities and internal notices sent throughout the year.

## Energy Efficiency Measures

Energy efficiency measures are ANASOFT’s internal investments to protect the environment and modernise operations. A majority of these measures are related to digitizing processes and the use of electronic documents both internally and with our customers.

## BIODIVERSITY

Consumption of Packaged Paper (in pieces)



None of ANASOFT’s activities impact biodiversity. None of our activities directly impact the environment and therefore biodiversity indicators are not relevant for us. We also have not caused any water pollution as we are not a manufacturing company. We do not own any facilities or buildings that generate wastewater which could damage the environment or biodiversity in water reservoirs. Water is always released into sewer systems with subsequent processing at wastewater treatment plants.

## EMISSIONS OF CO<sub>2</sub> AND SUBSTANCES THAT DAMAGE THE OZONE LAYER

As a software house we do not generate a large quantity of harmful emissions. We are aware that we are still able to make an impact no matter how small (cars, business trips, logistics, etc.). We do not measure emissions from the electricity we consume and we do not employ any specialists for such purposes.

Pursuant to the duty to notify specific information pursuant to Decree No. 314/2009 Coll. and Act No. 286/2009 Coll., every cooling equipment operator is obliged to notify data on fluorinated greenhouse gases; the company fulfils its notification duty and announces the quantities of substances that have a direct impact on ozone layer damage. Our supplier provides us with an overview of all cooling equipment in operation with more than 3 kg of refrigerant in cooling circuits. R410A is the fluorinated greenhouse gas used by ANASOFT. The total quantity of fluorinated greenhouse gases in such equipment for 2011 is 56 kg. It is impossible to define the quantity of emissions produced by company vehicles as this data was not monitored in 2010. We also cannot provide NO<sub>x</sub>, SO<sub>x</sub> or data on other categories of atmospheric emissions for the same reason.

## WASTE

Waste sorting has become a common practice. All employees are obliged to sort their waste. Every area is provided with containers for paper and plastic waste in order to facilitate waste separation. The ANASOFT turns over all electronic waste to a company with proper permits, which save the company significant expenses.

## ANASOFT Products and Services

ANASOFT delivers high quality, individual solutions customised to meet specific customer needs as well as consulting and integration services. We create custom solutions based on thorough analysis of the needs of our customers and on mutual communication. These solutions are able to deliver much higher added value for customers compared to other commonly available „customisable“ solutions. ANASOFT's solutions are based on modern technology optimised to best fit the individual customer's environment. Such solutions save costs, in particular in the form of paperless offices, optimally adjusts processing of individual customer agendas and optimise fleet costs.

### DOMUS

DOMUS, a financial system with special agendas designed specifically for administrators of residential and commercial premises, is the leading product on the market. Partnership is the foundation of the solution and individual changes in the system are rolled out in order to provide real benefits and to cover current changes to legislation. We have also introduced a call centre for daily contact needs. The system is specifically defined for the Slovak market and for the Czech Republic. More than 450,000 individual residential and commercial premises are managed using this solution.



### DOCUMENT MANAGEMENT

The company's green solutions include document management (DMS) where customers replace paper documents, related work activities and their flow within the company using electronic processing. The entire process is based on given requirements and habits inside the specific company in order to optimise work with these documents. This helps companies avoid unnecessary printing of a large quantity of documents. Documents are digitized upon their receipt by the company while others are electronically generated, which helps to make management and search functions more transparent and aids in the creation of reports based on such data. The introduction of such a system decreases the risk that a document could be lost. DMS solutions support automation of company processes and secure the on-line consistency of information.

### PORTAL SOLUTIONS

An integral part of ANASOFT's portfolio is nearly twenty years of portal solutions. Today we are able to leverage our vast experience from developing secure bank portals, portals for the general public with high visitor rates, intranet portals with wide ranging functionality as well as open portals integrating the functions of a number of systems. In addition to standard and specific portal requirements (single sign-on, personalisation, portlet integration, etc.), ANASOFT resolves connections to related areas, including identity management, content management, security and many others, within the complex nature of its solutions.

### VIATUS - TRANSPORT OPTIMIZATION

VIATUS is a solution for transportation control in manufacturing and trading companies. It manages the flow of materials for production and simplifies the delivery of finished products. VIATUS introduces a new approach to the transport issues primarily by optimizing processes important for the core-business of the customer. VIATUS changes the reactive question: „What did just happen?“ to proactive: „What should be done in the next moment?“.

### EMANS

The new EMANS project, which provides complex management for assembly production activities, was brought to market a year ago. The solution is focused on increasing the quality of production, related monitoring and process assessment and optimisation. The introduction of EMANS in a company helps to avoid paper-based instructions at individual assembly workplaces and increases the efficiency of quality controls and adherence to product manufacturing procedures.

We see IT security as an integral part of all projects we deliver. We cooperate with global suppliers on individual solutions.



### SIGNATUS

SIGNATUS is a solution supported by SOFTPRO technology and is designed especially for offline signing of electronic documents by digitized handwritten signatures with biometric elements (speed and slant of writing, pen pressure on the pad, pen ups and downs, etc.). We created SIGNATUS to combine mobility, security and simplicity while integrating it in your environment, for your business.

The benefits of the SIGNATUS solution include faster workflow of business processes and enhanced competitiveness thanks to the mobile solution. It is also a support instrument for dematerialization – in support of the paperless office – savings on forms, paper, handling, processing, archiving... We will be happy to meet with you personally and present the other benefits of the SIGNATUS solution for company.



## Performance Indicators

- ANASOFT respects all legislative changes to the procurement process in the Slovak Republic and related impacts on company activities.
- Environmentally responsible procurement
- Education and life-long learning activities support ecological thinking and behaviour among employees.
- Efficiency measures are ANASOFT's internal investments into protecting the environment and modernizing operations.
- Emissions of CO<sub>2</sub> and other substances that damage the ozone layer are kept within limits defined by the law.
- All employees are obliged to sort waste.
- ANASOFT's solutions are based on modern technology optimised to best fit the individual customer's environment. Such solutions save costs, in particular in the form of paperless offices, optimise processing of individual customer agendas and optimise fleet vehicle costs.



# Anti-Corruption Behaviour

Slovakia ranked about in the middle of the scale of 1 to 100 assessing success in creating conditions for responsible business practices. A total of 14 companies participated in the first nation-wide measurement of the quality of conditions for responsible business practices. Slovakia developed methodology this past year within a regional project financed by the European Commission and the UNDP. This system enables complex evaluation and the ability to compare the current situation and progress made in socially-responsible business practices over a specific period in the given country and region. ANASOFT also received a certificate from the Ministry of Economy for socially-responsible business practices.

In 2008 ANASOFT signed the Global Compact as one of the first companies in Slovakia. ANASOFT did not receive a recommendation from a parent company but was contacted with an offer to join in the initiative based on its prior activities on the market.

We are an IT company that has bound itself to responsible business practices and our clients, employees and suppliers expect us to conduct our business in an ethical manner. This is the exact reason that ANASOFT decided to actively implement ethics in its business activities by taking concrete steps and introducing an Ethical Codex within other important measures. This is a set of principles with strategic importance for the company.

## Disseminating the Principles of Responsible Business Practices

ANASOFT is actively involved in disseminating the principles of responsible business practices and in raising awareness among entrepreneurs and the general public. ANASOFT is a member of the working group for reporting corporate philanthropy (community investment standard) and for climate change.

In 2010 ANASOFT continued its efforts to disseminate the principles of responsible business practices in the segment of small and medium enterprises (SME). We presented a number of best practices at seminars on responsible business practices for this target group, which were organised in cooperation with the Business Leaders Forum association.

## The Company's Good Name

The Ethical Codex is not just a piece of paper; it's a natural part of our company.

„Quality finished products are the result of efficient processes, the professionalism of the team, innovative technology and increased demands on information security.“

In areas such as “reputation” and “intellectual property” a COMPANY mimics a PERSON. Good honest relationships, based on friendship and love, are experienced with PEOPLE we perceive to have these characteristics.

On the other hand, these intangibles in a COMPANY can be transformed (or accounted with a bit of luck) into tangible assets. I admit that I don't know if I heard that somewhere, read it or experienced it at ANASOFT.

Eugen Jeckel, Owner

## REPUTATION – WE ACT FAIRLY

Integrity, competency and quality work are attributes that build a company's reputation. Every one of ANASOFT's employees cares about the company's reputation and protecting its interests. We protect our company's intellectual property and tangible resources.

## RELATIONSHIP TO EMPLOYEES – WE SUPPORT EQUALITY, WE IMPROVE QUALITY

Our relationships are based on respect for the dignity of every person. Mutual trust allows us to share and exchange information without barriers. This is independent of working positions. The result is a friendly and pleasant working environment. The company supports personal development, education and the use of the latest technologies.

## RELATIONSHIP TO CUSTOMERS – WE RESPECT DIFFERENCES

Our customers are our equal partners and their individual satisfaction is our priority. We are aware that the foundation of a good relationship is honest and a proper approach. We provide our customers with quality, progressive and efficient work. We adapt as much as possible to each customer's individual needs. We know that fulfilling the expectations, needs and business interested of our customers is the prerequisite for successful and long-term business relationships.

## RELATIONSHIP TO COMPETITORS – WE ACT TRANSPARENTLY

We respect all laws that regulate competitive relationships. We deal with our competitors honestly and in line with the good mores of competition and in the interests of maintaining the reputation of the entire sector. We respect the reputations of our competitors and we negotiate with all competitors as equals.

## ENVIRONMENTAL PROTECTIONS – WE LISTEN CAREFULLY

Harmony with the environment is the responsibility of each and every one of us. We are also obliged to protect the environment. For this very reason, all employees at ANASOFT work in compliance with laws and regulations related to environmental protection.

We try to contribute to environmental protection by using energy efficient technologies that don't waste electricity. An integral part of this is the ecological disposal of scrapped equipment.

Peter Roth, CIO

## PHILANTHROPY – WE ACT RESPONSIBLY

We see philanthropy as our natural duty and an integral part of our company. The objective is that all of our activities bring about benefits, have a purpose and are experienced by our employees. One of the most important areas for us is support for families, which is a part of our overall corporate strategy.

It's nice to talk with friends and acquaintances about our company when they learn about work and our philanthropic activities. These activities are visible proof of what we say about ourselves: we try and produce quality work in a responsible manner for our customers and we invest our profits into developing ourselves and our surroundings.

Andrea Čekovská, Head of Software Development



ANASOFT APR, s.r.o.  
Mlynská dolina 41  
811 02 Bratislava  
Slovak Republic

Tel: +421 2 3223 4111  
Fax: +421 2 3223 4100  
[www.anasoft.com](http://www.anasoft.com)

