

## Communication on Progress

- Report on activities in line with GC principles –

May, 2010

Osaka Gas Co., Ltd.



## Company Profile of Osaka Gas

Head Office:	4-1-2, Hiranomachi, Chuo-ku, Osaka 541-0046, Japan	<a href="#">Corporate Profile</a> (PDF)
Establishment:	April 10, 1897	<a href="#">Annual Report 2009</a> (PDF)
Number of employees:	(Non-consolidated) 5,477  (including operating officers, directors and temporary employees, and excluding employees temporarily transferred to affiliated companies)  (Consolidated) 19,009	<a href="#">CSR Report 2009</a> (PDF)  <a href="#">CSR of Osaka Gas Group</a> (Website)
Capital:	132,166 million yen	
Major business fields:	(1) Manufacture, delivery and sale of gas (2) Delivery and sale of LPG (3) Generation, delivery and sale of electrical power (4) Sale of gas appliances (5) Installation of gas lines	

## Statement from the CEO

Statement for supporting GC's principles	<a href="#">The President's Commitment</a>
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## Code of Conduct

Code of Conduct of the Osaka Gas Group <ul style="list-style-type: none"><li>- Revised in order to incorporate all principles of Global Conduct</li><li>- A handbook, which includes concerning laws and actions to be taken, is distributed to every management and employee</li></ul>	<a href="#">Code of Conduct of the Osaka Gas Group</a>
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## Purchasing Guidelines

Our declaration to conduct purchasing with respect for Global Compact	<a href="#">Osaka Gas' Policy for Purchasing</a>
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## Compliance promotion

Organization and mechanism for strengthening compliance <ul style="list-style-type: none"><li>- Compliance structure including the CSR Promotion Council and Compliance Dept.</li><li>- Compliance Desk, an internal notification system, complying with the Whistleblower Protection Act</li><li>- Education and awareness activities including trainings and tests for management, supervisors, compliance staff and employees</li><li>- Setting an indicator to raise compliance awareness</li></ul>	<a href="#">Code of Conduct of the Osaka Gas Group</a> <a href="#">CSR Organization</a> <a href="#">Compliance Structure</a> <a href="#">Compliance Desk</a> <a href="#">Internal Training and Awareness Raising</a> <a href="#">CSR Indicators</a>
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## Report on principles: Human Rights

<p>Code of Conduct of Osaka Gas Group</p> <ul style="list-style-type: none"> <li>- Laws and regulations to be complied, such as Universal Declaration of Human Rights, are presented on the web and the handbook</li> <li>- Articles of Code of Conduct especially relevant to human rights of stakeholders</li> </ul>	<p><a href="#">Reference - laws to be observed in the course of business operation</a></p> <ul style="list-style-type: none"> <li><a href="#">1. Respect for human rights</a></li> <li><a href="#">3. Responsibilities as an energy supplier and other business provider</a></li> <li><a href="#">4. Ensuring safety of products and services</a></li> <li><a href="#">12. Creating comfortable work environment</a></li> <li><a href="#">13. Employment and compensation</a></li> </ul>
<p>Policy for Purchasing</p> <ul style="list-style-type: none"> <li>- Referring to the GC to be respected</li> </ul>	<p><a href="#">Osaka Gas' Policy for Purchasing</a></p>
<p>CSR Activities on human rights</p> <ul style="list-style-type: none"> <li>- Setting an indicator to raise compliance awareness</li> <li>- Plans, systems, awareness activities including number of training and participant</li> <li>- Policy on employment, support for employees' work and personal lives, training systems aiming for growth</li> </ul>	<p><a href="#">CSR Indicators</a></p> <p>CSR Charter IV: Complying with laws and regulations and respect for human rights</p> <ul style="list-style-type: none"> <li><a href="#">Systems and Plans for Human Rights Awareness</a></li> <li><a href="#">Plans for Human Rights Awareness</a></li> <li><a href="#">Human Rights Training</a></li> </ul> <p>CSR Charter V: Management policy of human growth</p> <ul style="list-style-type: none"> <li><a href="#">Employment</a></li> <li><a href="#">Respect for Diversity</a></li> <li><a href="#">Balancing Work and Family</a></li> <li><a href="#">Human Resource Development and Reward</a></li> <li><a href="#">Communication</a></li> <li><a href="#">Improving Occupational Health and Safety</a></li> </ul>

## Report on principles: Labor Standards

<p>Code of Conduct of Osaka Gas Group</p> <ul style="list-style-type: none"> <li>- Laws and regulations to be complied, such as Universal Declaration of Human Rights, are presented on the web and the handbook</li> <li>- Articles of Code of Conduct especially relevant to labor standards of stakeholders</li> </ul>	<p><a href="#">Reference - laws to be observed in the course of business operation</a></p> <p><a href="#">12. Creating comfortable work environment</a></p> <p><a href="#">13. Employment and compensation</a></p>
<p>CSR Activities on labor standards</p> <ul style="list-style-type: none"> <li>- Setting an indicator to raise the rate of satisfaction and dedication of employees</li> <li>- Policy on employment, support for employees' work and personal life, training system aiming for growth, and system to secure safer work environment and employee's health</li> </ul>	<p><a href="#">CSR Indicators</a></p> <p>CSR Charter V: Management policy of human growth</p> <p><a href="#">Employment</a></p> <p><a href="#">Respect for Diversity</a></p> <p><a href="#">Balancing Work and Family</a></p> <p><a href="#">Human Resource Development and Reward</a></p> <p><a href="#">Communication</a></p> <p><a href="#">Improving Occupational Health and Safety</a></p>

## Report on principles: Environment

<p>Code of Conduct of Osaka Gas Group</p> <ul style="list-style-type: none"> <li>- Laws and regulations to be complied, such as Universal Declaration of Human Rights, are presented on the web and the handbook</li> <li>- Articles of Code of Conduct especially relevant to environment of stakeholders</li> </ul>	<p><a href="#">Reference - laws to be observed in the course of business operation</a></p> <p><a href="#">2. Consideration to protecting the environment</a></p>
<p>CSR Activities on environment</p> <ul style="list-style-type: none"> <li>- Setting an indicator to reduce our environmental impact</li> <li>- Policy on environment protection, our commitment for realizing low-carbon society</li> </ul>	<p><a href="#">CSR Indicators</a></p> <p><a href="#">A Low-Carbon Society with Natural Gas</a></p> <p>CSR Charter II: Contributing to harmonizing with environment and to realizing a sustainable society</p> <p><a href="#">Environmental Activities Policy</a></p> <p><a href="#">Environmental Management Systems</a></p> <p><a href="#">Environmental Management Indicators</a></p> <p><a href="#">Environmental Accounting</a></p> <p><a href="#">Medium Term Targets and FY2009 Results</a></p> <p><a href="#">Environmental Impacts of our Value Chain</a></p> <p><a href="#">Environmental Performance Data</a></p> <p><a href="#">Other activities</a></p>

## Report on principles: Anti-Corruption

<p>Code of Conduct of Osaka Gas Group</p> <ul style="list-style-type: none"><li>- Laws and regulations to be complied, such as Universal Declaration of Human Rights, are presented on the web and the handbook</li><li>- Articles of Code of Conduct especially relevant to anti-corruption</li></ul>	<p><u><a href="#">Reference - laws to be observed in the course of business operation</a></u></p> <p><u><a href="#">5. Compliance with anti-monopoly laws</a></u></p> <p><u><a href="#">6. Fair trade practice</a></u></p> <p><u><a href="#">8. In our relationship with those we do business with</a></u></p> <p><u><a href="#">14. Prohibiting association with anti-social forces, favors and benefits</a></u></p> <p><u><a href="#">15. Appropriate payment of taxes</a></u></p>
<p>CSR Activities on anti-corruption</p> <ul style="list-style-type: none"><li>- Setting an indicator to raise the rate of compliance awareness</li><li>- Compliance Desk, an internal notification system, complying with the Whistleblower Protection Act</li><li>- Education and awareness activities including trainings and tests for management, supervisors, compliance staff and employees</li></ul>	<p><u><a href="#">CSR Indicators</a></u></p> <p>CSR Charter IV: Complying with laws and regulations and respect for human rights</p> <p><u><a href="#">Organization for Strengthening Compliance</a></u></p> <p><u><a href="#">Compliance Desk (Internal Reporting System)</a></u></p> <p><u><a href="#">Internal Training and Awareness Raising</a></u></p> <p><u><a href="#">Osaka Gas Policy for Purchasing</a></u></p>

For further activities on CSR, please visit our website: [CSR of Osaka Gas Group](#)

Contact: Hiroko Kamei (E-mail: [hkamei@osakagas.co.jp](mailto:hkamei@osakagas.co.jp))

CSR & Environment Dept., Osaka Gas Co., Ltd. Phone: 81-(0)6-6205-4605 Fax: 81-(0)6-6202-1040