

**COMMUNICATION ON PROGRESS (COP)
SUPPORT OF THE UNITED NATIONS GLOBAL COMPACT (UNGC)**

Member: euroscript International S.A.

Reporting period: September 2012 to September 2013

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Here at euroscript International S.A., the interaction of current and emerging social, environmental, ethical and corporate elements form an integral part of our strategic overview. Since 2010, this approach has been based on the principles of the United Nations Global Compact (UNGC) in matters of human rights, labor rights, the environment and the fight against corruption.

As evidenced by this year's 'Communication on Progress', the results of euroscript International S.A show that the social and corporate spirit is already well enshrined in the ethos of the company.

As a result, I am pleased to reaffirm my commitment and support for the 10 principles of the UNGC and share this information with our stakeholders (employees, unions, shareholders, clients, etc.) by placing notices online.



Mark Evenepoel
Chief Executive Officer
euroscript International S.A.

1 Principles regarding human rights and labor rights

The following principles are covered:

• Human Rights

Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights, and

Principle 2: make sure that they are not complicit in human rights abuses.

• Labor

Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

Principle 4: the elimination of all forms of forced and compulsory labor;

Principle 5: the effective abolition of child labor; and

Principle 6: the elimination of discrimination in respect of employment and occupation.

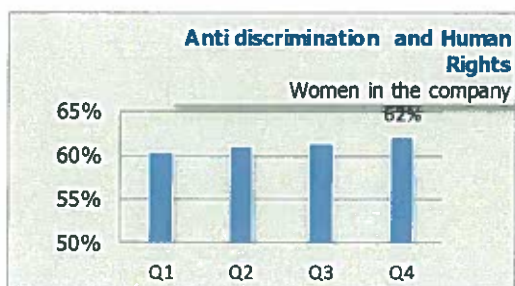
Policy and goals

euroscript aims to be recognized as an organization that is transparent and ethical in all its activities, as well as a company which provides a positive contribution to the community in which it operates. This is reflected in the 'People' section of its CSR|SD Policy, which focuses on the fair treatment of all its employees, business partners and clients (ethical business practices).

As the market leader in global solutions for lifecycle management of content, euroscript International S.A. believes that the men and women of the Group are its key asset for development and seeks to promote equal opportunities and decent work.

Implementation and measure of outcomes

The respect of labor and human rights principles is part of euroscript's philosophy. To underline their importance, trusted representatives have been nominated e.g. Representative for equal rights for women; Health and Safety Officer; Information Security Manager. In addition to the Personnel delegation and the HR department, these persons monitor the actual situation, propose actions for improvement and are available at all times for the reception and handling of complaints.



Anti discrimination and human rights:

The aim is to make sure that there is an even number of men and women within the company. The chart shows the number of women as a percentage of the total number of company employees.

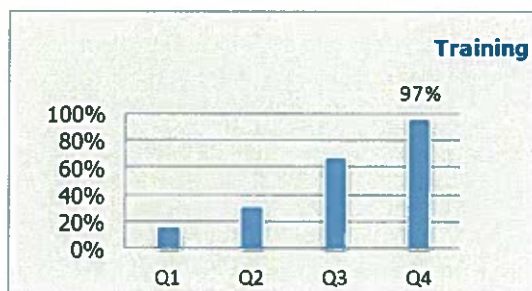
Overview of 2012

Discrimination does not occur within the euroscript Group. Translator and document management positions are traditionally filled by women - this trend is confirmed at euroscript.

Target value for 2013: > 60 %

Trend in 2013

The number of female staff compared with the total number of staff in the first half of 2013 has remained the same.



Training:

The aim is to enhance employees' skills by way of training. The chart shows the number of actual training hours as a percentage of the planned number of hours.

Overview of 2012

On the whole, the training rate is excellent (97%). However, this figure should not be taken at face value, given that nearly half of the entities do not plan the training they actually provide.

Target value for 2013: 100 %

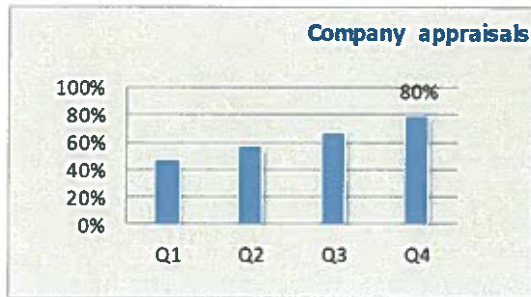
Trend in 2013

Results were above expectations at the end of June.



People

- Anti discrimination and human rights
- Training
- Appraisals
- Occupational Health & Security



Company appraisals:

The aim here is to promote personal development and well-being. The chart shows the number of employees appraised as a percentage of those who are eligible to receive an appraisal.

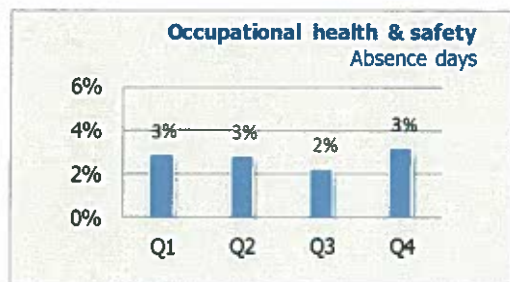
Overview of 2012

80% of company employees had appraisals. This result is clear proof that euroscript is a company which listens to its employees.

Target value for 2013: 100 %

Trend in 2013

Interviews are being conducted according to planning.



Occupational health & safety:

The aim here is to reduce the number of days lost to sick leave. The chart shows the number of days lost due to illness in relation to the number of days actually worked.

Overview of 2012

The absence rate remained relatively stable, in line with levels seen in the service sector as a whole.

Target value for 2013: < 3 %

Trend in 2013

The absence rate is slightly higher than the set target.

2 Environmental principles

The following principles are covered:

Environmental

- Principle 7: Businesses should support a precautionary approach to environmental challenges;
- Principle 8: undertake initiatives to promote greater environmental responsibility; and
- Principle 9: encourage the development and diffusion of environmentally-friendly technologies.

Policy and goals

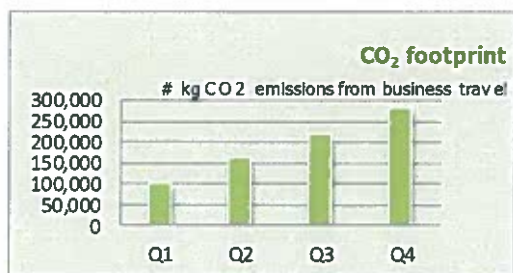
euroscript aims to be recognized as an organization that is transparent and ethical in all its dealings, as well as a company which provides a positive contribution to the community in which it operates. This is reflected in the 'Planet' section of its CSR|SD Policy, which focuses on high standards in all matters regarding environmental protection.

euroscript wishes to actively contribute to preventing global warming by reducing the company's environmental impact. In order to do this, euroscript seeks to minimize its gas emissions, reduce energy consumption and promote green purchasing.

Implementation and measurement of outcomes

Although our business sector is not defined as a 'polluting industry', a group-wide investigation has been started to check the existing hardware and eventually replace it by environmentally-friendly hardware.

We have invested in equipment and licenses for organizing video and telephone conferences, limiting business travel and thereby reducing our carbon footprint.



CO₂ footprint:

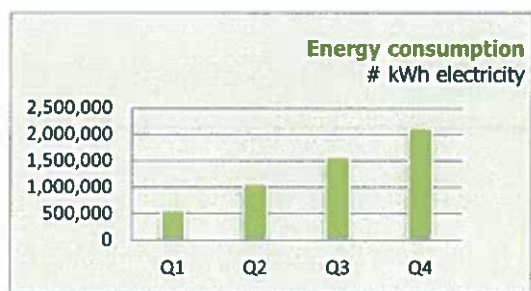
The aim here is to reduce the company's carbon footprint. The chart shows the CO₂ emissions generated during business travel.

Overview of 2012

For the Group as a whole, CO₂ emissions totaled more than 250,000 kg in 2012

Target value for 2013: 3 % decrease in consumption compared to 2012.

Trend in 2013: CO₂ emissions are at a similar level to that of last year.



Energy consumption:

Here, the aim is to reduce energy consumption. The measurement used concerns electricity consumption in kWh.

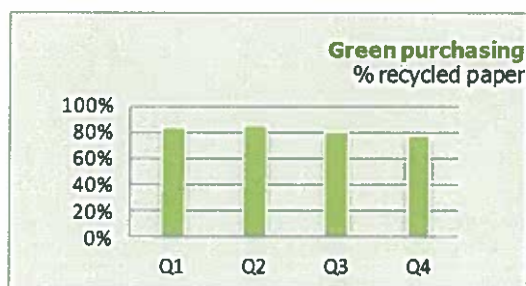
Overview of 2012

For the Group as a whole, electricity consumption totaled more than 2 million kWh in 2012.

Target value for 2013: 3% reduction in consumption compared to last year.

Trend in 2013

The harsh winter did not allow electricity consumption to be reduced at the start of the year, despite arrangements made to optimize the electricity consumption of production machines and the setting up of offices in Very High Energy Performance buildings in France.



Green purchasing:

The aim here is to encourage green purchasing. The chart shows the amount of recycled paper purchased in relation to the total amount of paper purchased (in kg).

Overview of 2012

Several entities purchased paper bearing the Ecolabel. Indeed, this practice now seems enshrined in the company's ethos. More attention should henceforth be given to those few entities which do not currently observe this practice.

Target value for 2013 : > 80 %

Trend in 2013

Entities which bought recycled paper in 2012 now tend to buy green products.

3 Anti-corruption principles

This ensures the sustainable development of the company and covers the following principle:

Anti-corruption

Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

Policy and goals

euroscript aims to be recognized as an organization that is transparent and ethical in all its dealings, as well as a company which provides a positive contribution to the community in which it operates. This is reflected in the 'Profit' section of our CSR|SD Policy, which focuses on the transparency of business policies and practices.

To ensure the Group's sustainability, euroscript strives for economically viable development. Moreover, the Group's management is committed to analyzing and taking all necessary measures to deal with incidents reported, not only within the context of the fight against corruption, but also for all the anomalies related to the 10th principle of the UNGC.

Implementation and measurement of outcomes

Long-term contracts with customers in the public sector (via tenders) represent the largest share of our turnover.

Before signing a contract with customers in the private sector, and if said contract exceeds a threshold, an analysis concerning money-laundering or fraud is carried out.



PROFIT

- Turnover
- Incident management



Turnover:

The aim is to secure the company's long-term future. This is measured by calculating actual turnover against predicted turnover.

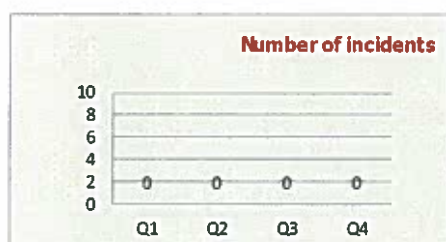
Overview of 2012

The Group as a whole achieved 87% of its objectives

Target value for 2013 : > 80%

Trend in 2013

The start of the year was in line with forecasts.



Incident management:

The aim here is to bolster the implementation of the 10 principles in the UNGC. Incidents related in some way to the latter must be recorded (www.unglobalcompact.org).

Overview of 2012

To date, no information regarding incidents as defined in the UNGC has been divulged.

Target value for 2013: No target value has been identified.

Trend in 2013

No incident was reported at the start of the year.