

Paris, July 2nd 2013

H.E. Ban Ki-moon
Secretary-General
United Nations
New York, NY 10017
USA

Dear Mr. Secretary-General,

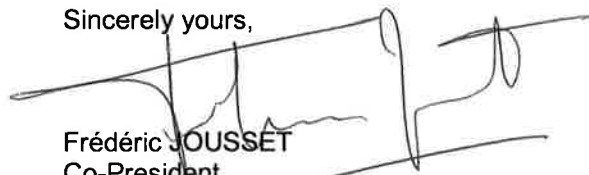
The two of us began writing Webhelp history in June 2000. We have travelled a long way since. We laid the foundations of our Romanian branch before setting up our offices in Morocco, France, Algeria and more recently in Belgium and Great Britain. And this only the beginning! We have surrounded ourselves with more than 16500 co-workers. We are constantly seeking ways to satisfy our clients while believing that the well-being of our employees is the key to our success. Webhelp is an organisation working to implement high level responsible practices whereby corporate social responsibility is everybody's business.

Responsible corporation means:

- Being responsible means first and foremost building a solid and people-centric organisation which is constantly in touch with its employees. It also means supporting equal chances and developing diversity across all organisation levels.
- Being responsible means relying on corporate values which guide the business performances. These values shape our culture and contribute to our reputation.
- Being responsible also means an ethical conduct based on the organisation's enhanced security policy as well as on anti-corruption.
- Being responsible means promoting a sustainable development by controlling our energy consumption and by concrete actions for environment protection purposes.
- Being responsible means implementing a sound governance and best communication on all the organisation's initiatives.
- Being responsible means constantly challenging ourselves.

By implementing its Social Responsibility Policy, Webhelp underlines its commitment to a set of principles designed to guarantee and increase the confidence of its partners, of its clients, of its suppliers and its stakeholders so as to become more than ever an organisation inspiring confidence and respect to all. We confirm, than on year after our commitment on July 5th 2012, Webhelp continues to support the ten principles of the Global Compact with respect to human rights, labour, environment and anti-corruption.

Sincerely yours,



Frédéric JOUSSET
Co-President



Olivier DUHA
Co-President