## **The United Nations Global Compact Communication On Progress (COP)**





Name of Organization: Square Pharmaceuticals Ltd

Sector: Pharmaceuticals & Biotechnology

Website: www.squarepharma.com.bd

Country of Headquarter: Dhaka, Bangladesh

Reporting Period: January 2012 to December 2012.

## Our Statement of continued support for UN Global Compact

Square Pharmaceuticals Ltd. is one of the pioneer signatories of UN Global Compact in Bangladesh. UNGC principles are aligned with company's culture from the very outset. So, signing UNGC was a public endorsement of what Square had already been practicing. The Management Team leads the entire range of activities with dedication and continues to identify sustaining ways of meeting our commitments to the UNGC. We strongly agree as an organization to increase the momentum and practical steps to meet our commitment made to UNGC.

We run our business with transparency, under ethical standard and scaling up CSR activities to our stakeholders. I, as the Managing Director, feel obliged to express our commitment towards UNGC and will continue our efforts going forward in 2013.

Tapan Chowdhury Managing Director

Category	Commitment	Actions /Activities/Systems	Outcomes
Category  Human Rights  (UNGC Principles 1-2)	We are committed to extend our support for the protection of internationally proclaimed human rights within their sphere of influence & make sure that they are not complicit in human rights abuse.	☐ Informing Physician Community on Latest Development in Medical Science  Being in the pharmaceutical sector, the Company maintains a very close relation with the physician community. The management believes a better informed and educated doctor community creates a win-win situation for all the stakeholders. For this purpose, Square takes multiple initiatives under its Continual Medical Education (CME) programs.  ❖ Clinical Meeting: These meetings are organized aiming to	Continual Medical Education (CME) programs are organized aimi to upgrade the day-to-day developments in medical sector. Thes meetings act as a forum for training and knowledge-sharing amo the medical professionals and often attended by experts on the respective subject as key-note speakers which are continued efforts; these meetings are conducted by dedicated team of medical graduates of the Medical Services Department (MSD). Following number of participants had joined in our Continual Medical Education (CME) program:
			YearNumber of ProgramsNumber of ParticipantsJanuary 2012 to December 201241528000
		graduates of the Medical Services Department (MSD).  Our AgroVet Division also conducts seminar and clinical meeting across Bangladesh for Veterinary Doctors, Farmers and Quacks to disseminate the regular updated information of different drugs. These meetings are organized by Veterinary Graduates of Veterinary Services Department (VSD).	Our AgroVet Division also conducts seminar and clinical meeting across Bangladesh for Veterinary Doctors, Farmers and Quacks to disseminate the regular updated information of different drugs. These meetings are organized by Veterinary Graduates of Veterinary Services Department (VSD). Following are the number of programs organized and number of participants attended und the programs of VSD
		❖ Square Publications: Square is publishing quarterly & half-yearly publications to support the physician community focuses on contemporary critical issues	Year Number of Number of Programs Participants
		related to medicine, disease, medical innovation etc.	January 2012 to December 2012 320 9600

The following bulletins are distributed free of cost among physicians of Bangladesh:  **The Square:* electronic version of this bulletin is also available at the following link: http://www.squarepharma.com.bd/TheSQUARE.html  **Square:* electronic version of this bulletin is also available at the following link: http://www.squarepharma.com.bd/BanglaSQUARE.html  **e-Square:* electronic version of this bulletin is also available at the following link: http://www.squarepharma.com.bd/ESQUARE.html  **Support to local community:* Square has a clear policy to continue support for local community. Square extended its support to local community for advancing the research & development program and also by philanthropy.  **Support to Education:* Square Kindergarten is constructed primarily to facilitate quality education to the children of the employees. This is a 100% "not-for-profit" initiative where the students receive quality education at a very subsidized fee. Other than its own employees' children it also provides this education facility for the children of local community and this is 50% of the total students. Square Kindergarten extended its facility from Primary Level (Grade I – Grade V) to Secondary Level (Grade VI and upwards) by establishing Square High School.	□ Square has donated 02 Haemodialysis machines (complete set up) with two specialized hospital beds to National Heart Foundation Hospital & Research Institute, Mirpur, Dhaka. In addition, Square sponsored a free medical treatment & medicine distribution campaign program in Kalapani, Ulipur, Kurigram to enhance the knowledge & awareness of poor villagers regarding health and hygiene factor, the approximate price of the medicines were equivalent to amount of Taka 65,000.  □ Total 471 Students are getting quality Primary and Secondary Education from Square Kindergarten and Square High School annually.  Square also recognizes the merits of higher educated students. Every year Square awards Gold Medal to the student of Dhaka Medical College who secures the highest mark.
☐ Square Textiles Ltd. (a sister concern of Square Group) is providing pick-up & drop services with school buses for the children of factory employees.	☐ Square Textiles Ltd. (a sister concern of Square Group) is providing pick-up and drop services with 02 (two) school buses & 02 (two) microbuses for the School going children of factory employees.

Senora Acid Victim Campaign: Square Toiletries Ltd. one of the concern of Square Group is involved in fund raising program with Acid Survivors Foundation. With this fund Square conducts awareness program and stand along with these Acid survivors.	☐ We have commitment to Acid Survivors Foundation to provide 1 taka from each of the sold unit of Senora 10 pad Belt & Panty for the rehabilitation of Acid Victim Women. On an average 28,00,000 packs of Senora were sold.
■ Women Empowerment: Square is currently operating a fuel station named "Eakub Filling Station" which is run by women employees.	☐ Currently six women are working as 'fuel operator' in "Eakub Filling Station" and providing services about 28,800 vehicles monthly.
Square Toiletries Ltd., a concern of Square Group, is partnering one of the projects of CARE — "JITA". Through this project we ensure empowerment of rural women by helping them to generate their own income. Rural women purchase our products from Hubs at Trade Price (TP) and sale it to rural households at Maximum Retail Price (MRP). They take the margin which is not less than 10%. We do regular awareness program in rural yard (Uthan Program) and rural schools in the JITA operating areas to help increasing product awareness and demand in those areas. This not only increases earning of JITAs but also helps rural women to experience the better & safer way of living.	☐ In the year 2012, project CARE — "JITA" had 135 Hubs among which 75 Hubs lifted our products and 2250 women earn their livelihood by selling our products. We have given 13,14,323 taka (3.75 percent of total sale) to 75 Hubs. Through this project we ensure empowerment of rural women by helping them to generate their own income.
☐ Square Group established a Training Institution of IT (Dishari Computer Training Institute) in Pabna to train the underprivileged community who are not capable to afford costly training programs. The initial aspect of this Training Institution is to empower them as a prospective user of future technology and build their own future and nation with state of the art technology and contemporary	☐ Total 93 students (Male-39, Female-54) have received training from Dishari Computer Training Institute (a Training Institution of IT in Pabna to train the underprivileged community who are not capable to afford costly training programs).
computer knowledge.  Square is involved for building social awareness on the rights of physically-challenged people.	☐ Square sponsored a debate competition, organized by B-SCAN (Bangladeshi Systems Change Advocacy Network, an association for the advancement of people with disabilities) for school & college level students to build awareness on the rights of physically-challenged people.

Category	Commitment	Actions /Activities/Systems	Outcomes
Labour Standards	We are committed to freedom of	☐ Square Pharmaceuticals Ltd. established Workers' Trade Union named "Square Kormochari Samity" (Registration No: 1322) & negotiates with the management on a	☐ There are around 1185 members of the Trade Union. Salary & other benefits of workers have been reviewed through negotiation between Trade Union and Management.
(UNGC Principles 3-6)	association, not to recruit any child labour and	biannual basis on different issues.  Detailed background and reference checkup has been done as a part of recruitment & selection process to ensure no Child Labour is employed.	☐ No child is employed in Square Pharmaceuticals Ltd. or any other concerns of the Group.
	elimination of discrimination in respect of employment	<ul> <li>Competency based recruitment system to ensure fair and transparent recruitment irrespective of gender, race &amp; religion etc.</li> <li>HR policies have been continuously up-to-dated as per</li> </ul>	Last year we recruited 673 employees where we publicly advertised for the positions and both male and female were allowed to apply. We recruited based on their skill and competency.
	and occupation.	existing labour law of the country. Head of HR is responsible to look after all employees related activities.  Square is running "Shohoj Kisti Reen Prokalpa" under which all unionized employees can take loan to purchase	Square's female employees are entitled to avail maternity benefits according to labour law of the country. Retirement policy for the employees has been implemented as per new labour law of the country.
		necessary home appliances at nominal interest rate and this fund is operated and managed by a committee of workers representatives.  We implement our ongoing pre-employment health	In the year 2012, total 481 employees have been benefited from "Shohoj Kisti Reen Prokalpa" under which all unionized employees can take loan to purchase necessary home appliances at nomina interest rate and this fund is operated and managed by a
		checkup policy under which all potential recruits undergo medical checkup at company's cost. We have dedicated Plant Physicians (both male & female) in all of our plants.  We don't allow any Female employees to work during	committee of workers representatives.  Last year Square conducted pre-employment health checkup for 673 employees.
		night shift operations.  All of our employees are covered under mandatory Group Life Insurance.  Square is providing profit sharing which is a direct	☐ All the concerns of Square are currently following the policy of not allowing to work during night shift operations for total 6715 female employees.
		payment & equally distributed to the employees depending on company's profitability in addition to regular salary and bonuses.	<ul> <li>Total 5290 employees of Square Pharmaceuticals Ltd. are covered under Group Life Insurance.</li> <li>Total 5290 employees are enjoying the profit sharing benefit.</li> </ul>
		☐ Square is allowing festival leave, sick leave, casual leave & annual leave for the employees to comply with the labour law.	☐ Total 5290 employees of Square can enjoy festival leave, sick leave casual leave & annual leave.

Category Commitment Actions / Activities/Systems	Outcomes
We are committed to support precautionary approach to environmental challenges & promote greater environmental responsibility.   We are committed to maintain biodiversity by using organic fertilizer for producing tea at Sabazpur Tea Co. Ltd., Moulovibazar (a sister concern of Square Group). Sabazpur Tea Garden uses natural pest & controls weed manually. It only employs renewable resources and maintains the soil's fertility. These practices demonstrate the garden's committed to conduct environment friendly operations through rain water harvesting plant, solid waste management, organic fertilizer plant, Effluent Treatment Plant (ETP) in our manufacturing plants.    We are through ETP has been used to maintain Green belt around plants.   We established Effluent Treatment for disposing solid wastes to protect the environment from pollution.   We are using the Energy Saving Bulbs / Compact Fluorescent Lamp (CFL) to save the electricity consumption upto 80% and to become environment friendly.   We are committed to maintain biodiversity by using organic fertilizer for producing tea at Sabazpur Tea Co. Ltd., Moulovibazar (a sister concern of Square Group). Sabazpur Tea Garden uses natural pest & controls weed maintains the soil's fertility. These practices demonstrate the garden's commitment to protect both human health and wildlife.   Square Knit Fabrics Limited (a concern of Square Group) is committed to conduct environment friendly operations through rain water harvesting plant, solid waste management, organic fertilizer plant, Effluent Treatment Plant, process water consumption, machine cooling water reuse, heat recovery system, plantation, eradication of air pollution & noise pollution.	□ Satisfied Stakeholders around our manufacturing plants & not formal complaint or case had lodged regarding environmental concern. □ Square's Environmental license has been up-to-dated on a continuous basis. □ Chemical Oxygen Demand (COD) of our ETP is 200 mg/L (International Standard for COD has to be less than 400 mg/L for the efficacy of ETP) □ We maintain large greeneries around Square Establishments just to echo our commitment to greater environmental technologies. □ In the year 2012, total 17029.28 kilograms waste were disposed through Incinerator, the breakdown is as follow:

Category	Commitment	Actions /Activities/Systems	Outcomes
Anti-Corruption	We are committed to work against	☐ We follow & ensure "Zero Tolerance" against all kinds of Corruption & we have an "Internal Audit" department which specifically deals with this issue. The head of	☐ Company assets are safeguarded against misappropriation and fraud
(UNGC	corruption in	"Internal Audit" directly report to the Managing Director	Ensured the operations of company effectively and efficiently
Principle 10)	all its forms,	to ensure better control.	Ensured transparent financial transactions of the company
	including extortion and	<ul> <li>Awareness building regarding business ethics &amp; anti- corruption for newly joined employees through</li> </ul>	☐ Cost of the company is minimized
	bribery.	orientation program.	All 673 newly joined employees have undergone the awareness building program regarding business ethics & anti-corruption through orientation program.