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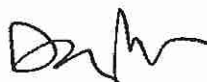
7 March 2013

H.E. Ban Ki-moon
Secretary-General
United Nations
New York, NY 10017
USA

Dear Mr Secretary-General,

Petrofac has been a signatory to the ten principles of the Global Compact since 2009 and are therefore committed to integrating these principles into our daily business activities. We strongly believe in the value of this global network and recognize that a key requirement for participation in the Global Compact is the annual submission of a Communication on Progress (COP) that describes our company's efforts to adopting the principles. We hereby attach our COP and will continue to support the work of the Global Compact.

Yours sincerely



Ayman Asfari
Group Chief Executive

Corporate responsibility

51 Driving growth responsibly

We are strengthening the way we measure, monitor and report corporate responsibility performance. In 2012, as a step towards meeting Global Reporting Initiative (GRI) guidelines, we are focusing on the material issues we believe matter most to our stakeholders.

52 People and resourcing

Our growth strategy relies on having the right people in the right places at the right time. To achieve this, in 2012, we developed our performance management and recruitment systems, strengthened our leadership cadre and began to evolve our global human resources organisation.

55 Social and economic development

We aim to make a positive difference to the regions in which we operate by supporting local economies and communities. In 2012, as Petrofac's strategy took us into more new geographies, on longer term contracts, we developed our approach to managing our social performance.

57 Ethics

Petrofac aspires to the highest standards of ethical behaviour. In 2012, we revised our Code of Conduct, enhanced our compliance systems and strengthened employee engagement on this issue.

58 Safety and security

Petrofac's strategic entry into new territories can expose us to volatile social and political environments. In 2012, complementing our wider social investment programme, our security experts worked to protect our people and assets and ensure operations proceeded smoothly.

➞ For more on our approach to safety and integrity, see pages 28 and 29

59 Environmental protection

We are committed to limiting the environmental impact of our global operations. In 2012, we revised our environmental policy to reflect the new opportunities and risks of our two-divisional structure and evolving business model.

Corporate responsibility

Driving growth responsibly

Working with the communities where we operate is an integral part of how we do business.

Our approach to corporate responsibility

For Petrofac, corporate responsibility (CR) is a practical demonstration of our core values. Our value of being **ethical** is evident in our new Code of Conduct (page 57), our focus on **quality** is visible in the way we develop our people (pages 52 to 54), and our **responsiveness** is evidenced through the way we engage local communities (pages 55 to 56).

Although our values have always guided the way we do business, our CR systems and processes have not always kept up with our rapid growth. Now, as an established FTSE 100 company, we are formalising our approach to CR to ensure it delivers the best results for our stakeholders and our business. This is particularly important now as, with our strategy involving long-term Production Enhancement and Risk Service Contracts, often in countries that are developing rapidly, managing our social impacts to mitigate risk and maximise benefit for stakeholders is essential for our future growth.

Raising our reporting standards

In 2012, we agreed a roadmap towards achieving integrated reporting by 2015. The roadmap includes a number of key milestones and actions.

As a step towards the Global Reporting Initiative (GRI) standard, this CR report charts our progress against the material issues that we believe matter most to our stakeholders, including investors, customers, staff and civil society groups.

The material issues reflect areas that are key to doing business responsibly and legally and other matters that are integral to our strategic ambitions. For instance, as shown in the diagram below, 'safety and security' is part of responsible business behaviour, whereas effective 'people and resourcing' is a strategic driver.

Material issues were identified at a workshop in October 2012, which was led by our external corporate sustainability advisers and attended by internal stakeholders from our social performance, external affairs, health, safety, security, environment and integrity assurance, human resources (HR), compliance and communications teams.

In line with best practice, and reflecting our aim to meet the GRI guidelines, we are developing key performance indicators (KPIs) to monitor our social impacts. This activity is still work in progress.

Stakeholder engagement

Following the publication of this annual report, we intend to confirm the validity of our internally-prioritised material issues, via stakeholder engagement.

Although new in the context of our corporate reporting, we have increasingly focused on engaging with stakeholders most directly impacted by our activities, and such dialogue has informed the way we plan and manage programmes. In 2012, for instance, our sustainable development strategy in Mexico was drafted in close liaison with our customer and community groups and, in early 2013, reflecting the increasing global consistency of our stakeholder engagement, we undertook a stakeholder and socio-economic survey in Tunisia.

Such engagement is not only key to providing stakeholders with what they want and need to know. It also helps us manage social risk, improves our performance and is central to achieving our long-term vision to be the world's most admired oilfield service company.



Corporate responsibility

People and resourcing

Petrofac's ambitious growth plans rely on having the right people in the right places at the right time. In 2012, our HR team worked closely with the business to meet these needs.

Our strategy of continued geographic expansion, increased offshore activity and the growth of our Integrated Energy Services (IES) business will continue to have a significant impact on the composition of our workforce.

In support of this, we need to increase further our employee numbers and develop and appoint many more outstanding leaders and technical experts. As well as having the right skills, these individuals will also need to demonstrate a commitment to our values.

To manage these challenges, as part of our Fit for 2015 organisational improvement programme, we focused on developing a global performance management system and establishing a consistent recruitment process, linked to capability demand planning, that will build Petrofac's brand and reputation. We are also working to ensure our HR organisation and all other support functions enable us to respond to our business objectives. As part of this, a dedicated HR lead was appointed for our Engineering, Construction, Operations & Maintenance (ECOM) division during the year, following the appointment of a similar lead for IES during 2011.

Performance management

In 2013, Petrofac will roll out a standard performance management system across our entire business. This programme will mean all employees follow the same process in setting their objectives to encourage good performance and ensure there is a clear and consistent link between corporate and individual objectives. We believe this will help us to motivate our people, provide clarity and alignment on what individuals and the business must do to succeed and address any areas of underperformance. It will also enable us to use behavioural indicators to support and strengthen our Company values.

In 2012, we ran a pilot of the new performance management process, developing the model to reflect lessons learnt. In anticipation of the coming global launch, we also drafted multilingual back-up materials and implementation plans covering logistics, engagement, communications and training.

Talent management

The oil and gas industry continues to face an acute skills shortage in key technical disciplines. Our Group-wide talent management strategy aims to address this challenge by developing and sourcing more of our future managers and leaders internally, rather than via external recruitment.

The strategy works to identify critical roles and gaps alongside a clear view of the talent pipeline, enabling us to focus development activity and helping to identify where external recruitment is required. Our Leadership Excellence (LE) programme, which we launched in 2011 in partnership with the London Business School, is one of our core senior management development tools and sits alongside a suite of other interventions.



4,800
new staff joined
Petrofac in 2012



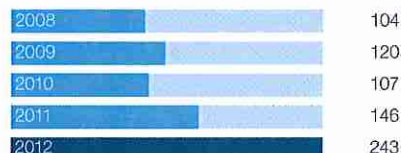
97%
of graduates hired since 2010
are still working for Petrofac



Less than 6%
Percentage of
Petrofac employees
left by choice in 2012



243
Number of graduates
recruited in 2012



Leadership development

In 2012, we again ran core LE events in London and Dubai and have scheduled further events for 2013.

We built on the programme by developing and running further training modules for past attendees in 'Advanced people skills' and 'Finance skills'. We are now considering other modules to add to this suite.

We are also looking to extend the LE programme beyond individual leaders to include their wider teams. We are piloting a group development initiative with IES Developments' Malaysia leadership team, before potentially rolling it out across the wider business. This is one of a number of programmes in operation or design.

Resourcing

To meet our strategic workforce expansion plans we recruit continuously and systematically. HR assesses the number and types of employees required in alignment with our business plans through the application of a strategic forecasting tool. It then works with management to identify and recruit talented candidates. In 2012, our rate of recruitment was sufficient to meet business needs, with the total number of employees and long-term contractors rising by around 17%.

Staff retention, measured in terms of those leaving the Company by choice, was at a similar level to last year overall, with turnover less than 6%.

During the year, we began to redesign our core recruitment system technology. This will enable Company-wide consistency, while being easily adapted to local service line requirements. This includes a new applicant tracking system, which will allow us to manage directly-sourced candidates more effectively. The recruitment and applicant tracking systems will be rolled out in 2013 and will be linked to an improved user interface on the Company's website.

Local employment

Petrofac is a multicultural business: our Board is made up of seven nationalities and our workforce of more than 80. This diversity enables us to reflect our international customer base and draw on a rich mix of culture and experience.

The diversity of our organisation is boosted by our strategic commitment to employing people local to our operations, wherever possible. Eighty per cent of employees at our new operations in Mexico, for instance, are Mexican, with four out of ten employees at our Magallanes and Santuario operation, in Tabasco State, coming from the home state.

Global mobility

While endeavouring to recruit locally, the complex and widespread nature of our business sometimes requires us to move people across borders. In 2012, we further developed Group guidelines to ensure international moves proceed smoothly for employees and their families; assignees are treated fairly and consistently; opportunities for closer cost management are actively pursued; and Petrofac complies with necessary legislation in the home and host countries. We piloted our revised global mobility policy in a number of locations in advance of a planned 2013 launch.

Promoting diversity and equality

To encourage equality across gender, race and other differences, during 2012, we developed a new diversity and inclusion policy. The new policy will be supported by a number of interventions in 2013, in tandem with the revised Code of Conduct. The code itself, and an associated employee e-learning module, both will have dedicated sections on diversity. As well as being widely communicated to staff, the new diversity and inclusion policy will be shared with our recruitment suppliers, who will be required to align with it when working on our behalf.



When Petrofac won its first Mexican contract in August 2011, it had just one employee in the country, its Mexico general manager, within four months it had 140.

To build its Magallanes and Santuario oil fields workforce so swiftly, Petrofac did not just transfer staff from other operations. Reflecting its commitment to recruiting local people, it drew more than 95% of its new employees from Mexico, Venezuela or Colombia, including half of the senior management team.

Having recruited the new staff, Petrofac then worked hard to align them behind the way we work, our core values and our safety culture and so ensure the fields' transition, from our customer PEMEX to us, could be undertaken safely and effectively.

Following the successful transition, Petrofac has continued to recruit staff, and win contracts, in Mexico.

Corporate responsibility



Our culture and values

Petrofac's distinctive culture is key to our success, so we strive to ensure our people continue to reflect our culture and values as we grow.

The development of common, Group-wide HR processes, from performance management to recruitment, is doing much to create a unified company experience and culture, while always reflecting the need to foster creativity and be true to the geographic dynamics in which we operate. Emphasis on our core values always plays a key part.

In 2012, we again held a high profile awards programme to celebrate staff who embody our values. The EVE (Excellence, Values, Energy) Awards were presented at our annual leadership conference. Achievements showcased included the winner of the safety award, whose championing of safety helmet microchips improved site monitoring and raised safety standards and the winners of the responsive category, whose database innovation gives engineers around the Company access to a decade of technical drawings and project equipment.

Employee engagement

The skills shortage in our industry means talented staff are always in great demand. It is therefore good business practice, as well as being true to our values, to treat employees with respect and engage them in our Company.

Petrofac encourages employee share ownership, believing it builds commitment and rewards our people for their part in our success. In 2012, 32% of our staff held Company shares.

Following our 2011 PetroVoices employee survey, action plans addressed a broad range of issues identified by staff, from compensation and work-life balance to career development and safety. Our next survey will be launched in 2013.

Communications

Effective communication of our values, strategy and activity is crucial in aligning Petrofac people with our vision.

In 2012, Group and divisional communications teams strove to engage all stakeholders with transparent and relevant communication via digital, print and face-to-face channels.

Online, the Group team rolled out a more accessible intranet to our key geographies and relaunched Petrofac's corporate website. Further improvements to the website during the year included rebuilding the careers section, the most visited part of the site, to make it more engaging. Unique visitor numbers to the site rose by more than one quarter in 2012, with total visits reaching more than 1.5 million. Print communication focused on our quarterly global employee magazine, Petrofacts.

To reflect, and develop, its growing international profile, Petrofac created an external affairs department, headed by an appointee with a strong background in oil and gas industry communications and managing social impacts. The department, which incorporates our communications and corporate responsibility teams, will be joined by a media manager in 2013.

Social and economic development

Petrofac's relationship with the communities in which we operate is based on mutual benefit. In short, we believe we should support the regions that support us.

World-class training

Working, as we often do, in developing countries means we can add significant economic and social impact to our host countries. Our commitment to training and employing local people, in particular, can help stimulate sustainable prosperity for entire communities. Our training centre in Mary, Turkmenistan, for example, trained 2,859 staff from our South Yoloten project in essential construction skills and health and safety in 2012.

As well as developing our own staff, we provide world-class training to employees of other oil and gas companies. Petrofac's 14 training centres in seven countries deliver around 200,000 training days annually. Our expertise is helping many state-owned companies develop their own national oil and gas workforces to internationally recognised standards.

Wherever we operate, Petrofac strives to be a positive presence and to minimise any negative impacts of our operations. This has become particularly important, as the evolution of our business is increasingly leading to long-term management contracts with national oil companies. Our recent Mexican production enhancement contract awards, for the Pánuco and Arenque fields, for example, will run for 30 years. As guests in host countries over many decades, it is crucial that we manage our social risk by developing strong, trust-based stakeholder relationships.

Managing social impacts

In 2012, Petrofac agreed a new social performance standard, which is mandatory in all projects where we are directly accountable for managing social impacts.

The standard reflects how our evolving business model, particularly the long-term nature of contracts, is changing our relationship with the communities in which we operate.

By the end of 2013, we aim for this social performance standard to be adopted by all projects and operations where Petrofac has direct accountability for managing social impacts or is contractually required to manage them. We will report on our progress against this commitment, as one of our KPIs, in our 2013 annual report.

Our new social performance standard is supported by detailed implementation guidance documents. In 2012, we finalised such documents on assessing social risks and managing grievances. In 2013, we will add new guidance on stakeholder engagement and land and resettlement.

Our new social performance framework, incorporating the standard and supporting guidance notes, aims to deliver a consistent approach to managing social performance through credible, authoritative assessment, coherent planning and robust implementation. Reflecting the central importance of international expansion in our growth strategy, the framework provides essential guidance for rolling out, and managing social risk, in each new territory.

In 2012, we updated our ethical, social and regulatory policy, which underpins the social performance framework, again to reflect our changing business model.

Social investment

Petrofac's social performance standard requires that its social investment programme is built on credible and authoritative social assessments.

These assessments, which involve consultation with local stakeholders, identify social risks and impacts in each country. Following a social assessment, we aim to establish a bespoke social investment plan for the communities we operate in, reflecting their specific priorities and needs. In 2012, as mentioned above, we completed an extensive social assessment on Mexico's Magallanes and Santuario fields and developed a social investment programme, which reflects its findings. In 2013, we will build on this assessment to develop a long-term programme to deliver tangible improvements and growth to local communities. In doing so, we will leverage Petrofac's strengths, including local capability building and business development, to help stimulate economic activity.

During the year, we invested US\$1,006,617 in social projects. Our support included:

- in Tunisia, providing business start-up training, supporting environmental clean-ups and funding urgent road safety improvements. (For more about Tunisia, see our case study on page 56)
- in Mexico, refurbishing community centres, schools and recreational facilities, promoting cultural festivals, aiding educational environmental initiatives and supporting a project to manage waste.

Corporate responsibility



To help evaluate Petrofac's overall contribution and to record the outputs and long-term impacts of our projects, we use the London Benchmark Group Investment Tool. During the year, we developed the investment tool further and provided training on its use to our international network of external affairs representatives.

We are currently evolving our overall approach to strategic corporate giving and sponsorship. Our philanthropic and sponsorship activities will focus on global education initiatives that promote science, technology, engineering and mathematics (STEM) and improve access to education and employment of people from marginalised society.

In 2012, we completed our four-year Royal Academy of Engineering Fellowship programme. Since 2009, we have provided 17 Petrofac Royal Academy of Engineering Fellowships to enable graduate engineers to pursue applied technical roles, mainly in oil and gas. We are renewing the programme in 2013.

In respect of marginalised groups, during the year, we provided 50 Petrofac scholarships to the Arvind Gandbhir Secondary School in northern Mumbai, India. In the UK, our offices in London and Woking set up group mentoring programmes with the charity Mosaic, which supports children from challenging backgrounds and deprived areas. Our mentors strive to help young participants fulfil their aspirations and potential by working with them to boost their confidence, self-belief and motivation.



Petrofac is partnering with community groups to meet local needs effectively on Tunisia's Kerkennah Island. We operate and have a 45% interest in the island's Chergui field with Entreprise Tunisienne D'Activités Pétrolières, the state oil company, holding the remaining 55%.

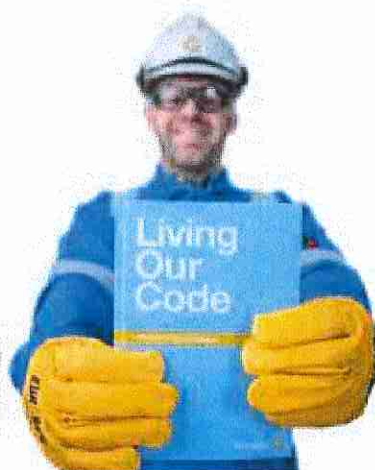
In 2012, social projects included cleaning up areas that had been used to dump municipal waste, providing capital to the municipal authority for urgent road safety improvements, and facilitating a plant nursery start-up, in partnership with an agricultural collective, to provide indigenous crops so households can grow cereals and vegetables.

To support the Kerkennah Island projects, we established a permanent CR office in 2012. This is currently staffed by 16 people, almost all from the island.

In 2013, we will survey island householders, community groups and other stakeholders to develop our understanding of local needs. The results will be used to update our plans, which focuses on helping young unemployed people and women.

Ethics

We consider that behaving ethically, in accordance with one of our Group values, is everyone's responsibility. Our Code of Conduct sets out the standards of behaviour that we expect from all our people and those who work for and with us. At Petrofac, upholding the code is everyone's business.



During 2012, we revised our Code of Conduct to incorporate best practice, reflect new legislation and make it more aligned with the increasing risks that a company operating in multiple jurisdictions encounters. Innovations included Q&A sections, guidance on what is expected of employees and third parties, a new equal opportunities chapter, explicit prohibition on the making of facilitation payments and extended sections on working with third parties, covering anti-bribery efforts, conflicts of interest and fair competition.

Protecting our reputation

The new code, entitled 'Living Our Code', will be sent to all employees and third party suppliers in booklet form in early 2013. Distribution will be supported by an extensive communications campaign, guidance packs for managers and an expanded compliance section on the Company intranet. Indicating the high-level support for the code, Group Chief Executive Ayman Asfari has written in the booklet foreword: "I expect everyone to follow our code. Our reputation as individuals and as a Company, and ultimately our success, depends on it."

The booklet encourages employees and third parties to report breaches of the code through various means, including our whistle blowing line. To this end, in 2012, we ran a three-month Group-wide communications campaign to raise awareness about Speak Up, our phone and email service for reporting breaches. We also increased the number of free confidential 24-hour national Speak Up phone lines from three to 20, to ensure increased access in different languages and geographies, in line with our operations.

In Petrofac the compliance agenda is delivered by the businesses, under the guidance of the Compliance function. The Group compliance team sets policies, procedures and processes but implementation, such as the identification and mitigation of compliance risks occurs locally. In order to understand the issues that may occur in the businesses, our two divisions both have compliance managers, who report to their respective Finance Senior Vice President.

We continue to embed the standard for the prevention of bribery and corruption that was launched in November 2010. For instance, in 2012, we honed our third party screening process to differentiate between types of suppliers, from joint venture partners to sub-contractors to those who work with Petrofac's third parties on our behalf. We also monitored entries in the gifts and entertainments register that we introduced in 2011. Almost a third of our workforce has now completed our e-learning module on the prevention of bribery and corruption standard.

Establishing ethical new businesses

Expansion into new territories is a pillar of our growth strategy and embedding compliant business standards is a seminal step in establishing new operations. In 2012, we assessed existing practices in our newest Petrofac location, Mexico, established compliance processes and systems and trained senior management in their upkeep. The same process is now being undertaken in Nigeria and will be used as a template for establishing ethical business foundations in all future new geographies.

We are mindful of the risks and prohibitions that are associated with some of our projects in close proximity to countries subject to international trade sanctions, such as Syria and Iran. In 2012 we hired a trade compliance manager to work exclusively with our Turkmenistan based Yoloten project, ensuring that all of our procurement and logistics activities were in compliance with existing trade sanctions and regulations. Our Group compliance function continues to advise businesses working close to sanctioned states on our obligations.

Transparency in reporting

We aim to be transparent and open in our reporting. We are signatories of the UN Global Compact (UNGC). Since signing up in 2009, we have aimed to integrate the compact's ten principles in the way we do business. In 2012, we conducted a UNGC workshop with the management team of our new Mexican operations, which led to the development of ten sustainability principles for the national business.

Corporate responsibility

Safety and security

In 2012, complementing our wider social investment programme, our security experts worked to protect our people and assets and ensure operations proceeded smoothly.

Safety

Safety, as one of Petrofac's core values, is a cornerstone of everything we do. We aim to deliver safety across our operations by achieving excellence in the integrity of our assets, in company processes and systems, and in the skills and attitude of our people. For more on our approach to safety, see pages 28 and 29.

Our ongoing security activity includes regular briefings to the Board Risk Committee, monitoring all Petrofac geographies to ensure adequate security measures are in place, weekly country updates and 24-hour emergency support. Contingency planning for evacuations and other emergencies remains a high priority. During 2012, our security arrangements allowed us to manage challenges in several locations.

Security

Petrofac's security team works closely with the business to protect our people and assets and ensure operations proceed smoothly. This is particularly important as, with our growth strategy increasingly taking Petrofac into new territories, we increasingly work in volatile social and political environments.

Our risk-based Group security management standard provides us with a consistent approach to assessing risks and accordingly enables us to ascribe the relevant precautionary measures to mitigate such risks.

Our security systems, like all areas of Petrofac activity, are changing with the evolution of our Company. Reflecting the strategic expansion in our offshore business, in 2012, we drafted a new maritime security standard.



Environmental protection

Petrofac is committed to limiting the environmental impact of its operations, around the globe.

In November, our Planet Petrofac environment month involved thousands of staff at 25 locations in energy saving initiatives. The 'Think energy. Increase efficiency' campaign educated and encouraged employees to change their behaviour, at home and at work, to reduce energy use. Complementing the staff programme, the business carried out audits on five major sites to determine how carbon emissions could be cut. The audits built on previous energy-saving programmes: our Sharjah office, for example, has reduced its energy use and spend by over one-third since 2010, a saving of almost US\$390,000 (see page 60).

Our evolving environmental programme

Building on the ISO 4001 accreditation of environmental management systems at many Petrofac locations, we are continuing our oil spill response audit programme and expanding environmental management audits at key sites. These audits are in addition to our regular internal inspections and ISO 14001 audits.

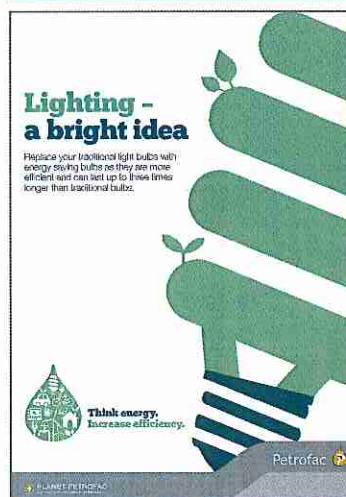
We were pleased to achieve an improved rating in the worldwide Carbon Disclosure Project (CDP), which encourages companies to protect themselves from the impacts of climate change and become more energy efficient. Our score rose to 78, out of a possible 100, from 53 in 2011 and 36 the year before. The CDP reports that scores above 70 indicate: "Senior management understand the business issues related to climate change and are building climate related risks and opportunities into core business."



201,675
tonnes of carbon emissions
generated in 2012



'Think energy. Increase efficiency' campaign



Corporate responsibility

Tracking emissions

The advance in Petrofac's CDP rating reflects the maturity of our processes, environmental management innovation and more systematic reporting. The latter follows the 2011 introduction of standardised environmental reporting practice across the Group.

This enables us to track our total energy consumption, waste, travel, water use and air emissions more accurately.

To progress further, we now aim to attain third party validation of our figures, in line with the GRI standard.

In 2012, we again participated in the UK Government's Carbon Reduction Commitment Energy Efficiency Scheme for our assets located in the UK, complying with all criteria.

We have seen a reduction in our carbon footprint of approximately 11%. This is a result of a reduction in flaring activities in Malaysia as well as changes to our reporting practices to be more in line with GRI standards. In all, our operations, including our share of joint ventures but excluding customer-owned facilities, emitted 201,675 tonnes of CO₂ (2011: 227,390).

Although we have a very good environmental performance track record, we received a €3,000 fine for an onshore oil spill at our Ticleni operation in Romania.

Managing changing environmental risks

Our environmental steering group, which includes senior operational and functional managers, continues to shape our approach to environmental management. In 2012, the group revised our environmental policy in line with Petrofac's recently introduced two-divisional structure and our evolving business model, including the increase in our offshore activity. Changes included clarifying our commitments to environmental performance and outlining the respective environmental objectives for the Group and individual service lines.

In 2012, we continued to explore opportunities in delivering capture, transport and storage solutions for major CO₂ emitters through our wholly-owned subsidiary, CO₂DeepStore.

As well as measuring our own emissions, we continue to do the same for our customers. Our specialist support includes providing extensive monitoring under the Oslo-Paris Convention environmental management requirements and the European Environmental Emissions Monitoring System.

We remain active members of the Arab Forum for Environment and Development and the Emirates Environmental Group.

Looking forward, we intend to revise our environmental standards and overall approach, to ensure our evolving business continues to manage environmental risk effectively and consistently.



Energy efficiencies at our Sharjah office reduced electricity use by 18% in 2012.

The energy reduction at our Al Khan tower building led to a saving of more than US\$150,000. This cut followed an even larger reduction in 2011, when energy consumption fell by almost a quarter, saving more than US\$230,000. The savings resulted from carbon-saving measures that cost little to implement.

We aim to go on saving energy, and money, at Al Khan. In 2013, to ensure the building management system runs at optimum efficiency, we will conduct daily reviews of electricity consumption and heating, ventilation and air conditioning. We hope this will lead to further savings of at least 3%.

