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To our stakeholders

We recognize that a key requirement for participation in the UN Global Compact is the annual preparation and posting of a Communication on Progress (COP) that comprises of a statement of continued support for the UN Global Compact, a description of practical actions with regard to the principles of the UN Global Compact, and a measurement of outcomes or expected outcomes.

We wish to delay the creation, sharing and posting of our COP report due to aligning it with the publication of our Annual Report and Accounts which occurs in March each year.

We hereby ask for an extension period in order to be able to post a COP that appropriately describes our company's efforts and progress to implement the principles of the UN Global Compact. Our new COP report will be posted on the UN Global Compact website by 19 April 2013 at the latest.

Yours sincerely



*Mr Chris Perkins*  
*Group Risk Manager*