



## KOROZO AMBALAJ SAN. Ve TİC. A.Ş.

## SUSTAINABILITY REPORT 2011-2012



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## **1. Our General Coordinator Message**



I am proud to be submitted this report we have prepared related to our activities that we implemented in accordance with these principles and we declared our loyalty to United Nations Global Compact and its principles as General Coordinator of Korozo Packaging which is the leading company of Packaging Industry.

In 2011, our target is to be a model to our customers, social partners, copartners in the area of corporate social responsibility and to encourage this direction. them act in to Sustainable growth is a significant process provides corporate growth through protection of principles related to working conditions, malpractice, rights human and environment.

This understanding provides us to develop more sensitive approach, effective strategies and solutions for our company and even our society against encountering the economical, environmental and social challenges.

According to our 2011 action plan, we would let you know that we would support the principles of Global Compact, corporate culture and applications among our customers.

With this report, we share our corporate social responsibility activities in the year 2011 and for the first time we declare our loyalty to Union Nations Global Compact and its principles.

Jeki Mizrahi General Coordinator

#### 2. Purpose of Report and It's Preparation Format

This report includes details of KOROZO's activities and projects implemented in Turkey between November 2011 - November 2012 according to the contract, which is signed on 17 November 2011 by KOROZO Ambalaj Tiç San. A.Ş (KOROZO Packaging INC.).

## This report is the first prepared report after membership and thereafter will prepare every year.

Within the framework of this report, issues regarding Human Rights, Employee Rights, actions against Environment and Corruption are discussed and transferred with the principles of Global Reporting Initiative's G3 Sustainability Reporting and 10 principles of Global Compact.

Issues related to Employee Rights implied under the topic of "KOROZO's Human Rights Practices". Our practises and policy which can be taken as a model by our all sharers are shared with this report. Before starting the report, on page "Content" that we added which principles of the GRI G3 taken as guidelines and how they are reflected to our practises were indicated. The main aim of this report which was started in consideration of the principles that were indicated, to all of our sharers that we informed about our accordance with UN Global Compact and announcing our support to it.



## **3. About KOROZO**

KOROZO started its activities in the plastic packaging industry in 1973. It has contributed to the development of packaging industry with its investments and it realized the initials on various issue in Turkey. Broke new ground many issues in Turkey. It has grown very rapidly in the 90s; broke new ground on flexible packaging.

KOROZO, in terms of the diversity of products range, as well as having leadership of the sector in Turkey, is among the world's well-known packaging manufacturers.

Since 2009, KOROZO has incorporated Korozo Izmir, Koroplast, Korsini, -Saf-Sareks and has been operating in 7 factories which have 130,000 m2 total covered area in Istanbul and Izmir.

KOROZO has one of the largest facilities in the Middle East and Europe with the annual production of 80,000 tonnes of packaging. KOROZO has 1371 total staff including Britain, Germany, France and regional offices in Turkey.

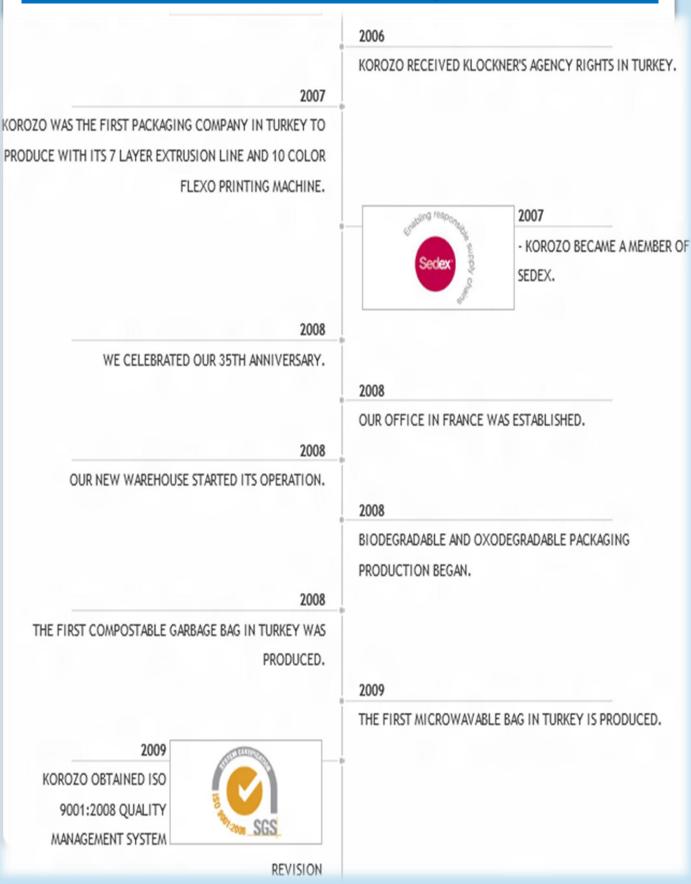
KOROZO has advanced technology and 40 years of experience. KOROZO always provides innovations to its customers, searches the developments in the industry systematically and aims high quality. The largest packaging manufacturer of Turkey and the leader of industry, KOROZO is the world's leading brand with the exports to over 70 countries.



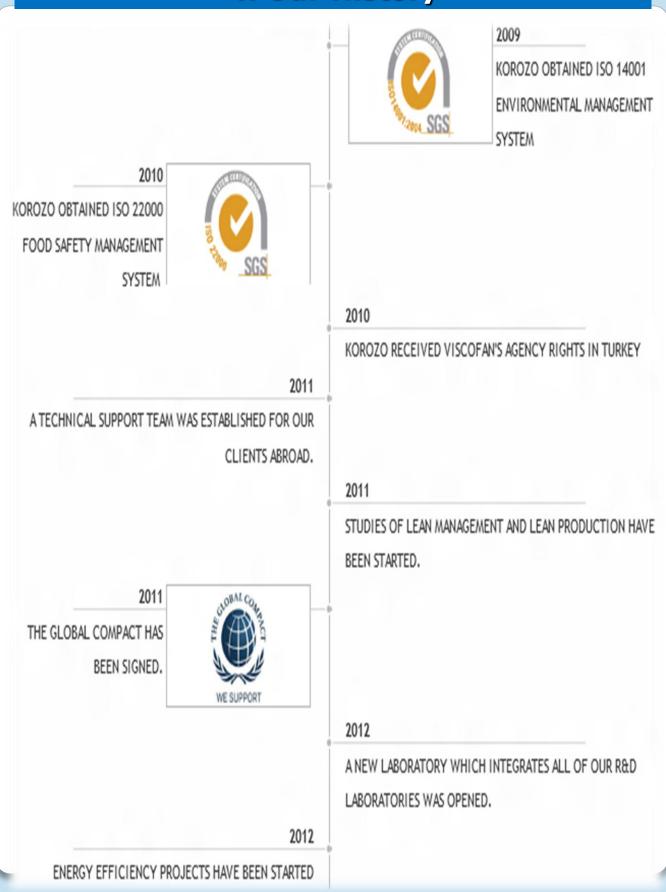
<b>4.</b> Ou	r History
1976 OUR FACTORY IN SEFAKOY BEGAN	KOROZO
ITS PRODUCTION.	1979 THE FIRST PRINTED VEST TYPE SHOPPING BAG WAS PRODUCED.
KOROPLAST BRAND WAS CREATED.	1981
1981	TURKEY'S FIRST GARBAGE BAG WAS PRODUCED.
TURKEY'S FIRST FREEZER BAG WAS PRODUCED.	1981
1985	THE PRODUCTION OF INDUSTRIAL GOODS BEGAN MAJORLY WITH WINI BAGS AND CARRIER BAGS.
BOOK COVER PRODUCTION BEGAN.	1990
1990	EXPORT TO RUSSIA BEGAN MAJORLY WITH TABLECLOTH AND FLEXILOOP HANDLE BAGS.
THE FIRST INDUSTRIAL STRETCH FILM WAS PRODUCED.	1990
1992	OUR FACTORY IN BEYLIKDUZU BEGAN ITS OPERATIONS.
KOROZO ENLARGED ITS CAPABILITIES WITHIN FLEXIBLE PACKAGING THROUGH ITS INVESTMENTS IN MODERN EXTRUSION, CONVERSION, PRINTING AND LAWINATION MACHINERY.	
	1994 KOROZO WAS THE FIRST COMPANY TO OBTAIN ISO 9001 CERTIFICATE IN TURKEY.

<b>4.</b> Our	History
1995 KOROZO GOT THE RIGHTS TO PRINT DISNEY DESIGNS ON ITS BAGS	
IN TURKEY.	
IN TORKET.	1996
	KOROZO BEGAN ITS OPERATIONS IN
	KIRAC AREA WITH ITS THIRD
	FACTORY
1996	
KOROZO WAS RANKED FIRST WITHIN ITS INDUSTRY WITH ITS	
HUGE INVESTMENTS IN FLEXIBLE PACKAGING.	
	1996
	KOROZO WAS THE OFFICIAL SPONSOR OF MINISTRY OF
	ENVIRONMENT BETWEEN 1996-1999
1997	
KOROZO ADDED THE CLING FILM, ALUMINUM FOIL AND	
RECLOSABLE ZIPPER FREEZER BAGS TO ITS RANGE OF PRODUCTS	
	1998
	KOROZO BEGAN ITS OPERATIONS IN KIRAC AREA WITH ITS FORTH
	FACTORY
2000	
KOROZO BEGAN ITS OPERATIONS IN KIRAC AREA WITH ITS FIFTH	
FACTORY	
	2002 THE OFFICE IN GERMANY WAS ESTABLISHED.
2003	THE OFFICE IN GERMANT WAS ESTABLISHED.
KOROZO OBTAINED HACCP CERTIFICATE.	
Ronolo obtanto nace contineate.	2004
	THE ROTO FACTORY STARTED ITS
	OPERATIONS WITH STATE OF THE
	ART TECHNOLOGIES.
2004	
UK OFFICE WAS ESTABLISHED.	
	2004
	KOROZO PRODUCED THE FIRST RECYCYLED BAG IN TURKEY.
2005	
KOROZO OBTAINED BRC	
CERTIFICATE.	

## 4. Our History



## 4. Our History



## **5. Factories and Foreign Offices**

## Korozo in Global Arena

Foreign

Offices

7 manufacturing plants with 130,000 square meters indoor space in total in Istanbul and Izmir

Employs 1,400 people in total 80,000 tons of manufacturing capacity

> One of the largest manufacturing plants in Europe and the Middle East

Strong Financial Structure

KOROZO

## **5.** Factories and Foreign Offices

## Korozo Family



## **5.** Factories and Foreign Offices

## ... and our Increasing Capacity

# We have one of the largest plants in EUROPE and the MIDDLE EAST

PE extrusion: 70,000 tons/year Rotograving print: 200 million meters/year Flexo print: 650 million meters/year Lamination: 450 million meters/year Slitting: 550 million meters/year Vacuum cutting: 100 million bags/year Wicket bag: 1 billion bags/year Baby diaper bags: 120 million bags/year Hygienic bagsheet bags: 70 million bags/year Macro perforation: 26 million meters/year Micro perforation: 185 million meters/year Laser perforation: 26 million meters/year





## **6. Our Production Facilities**

## **Our Manufacturing Plants**



KOROZO

KOROZO İZMİR





KOROZO



KOROZO İZMİR

High Quality

Trustworthy

Sustainable

We manufacture best and highest quality products in 7 plants with 130,000 square meters of indoor space.



## **6. Our Production Facilities**



## **6. Our Production Facilities**

## **Our Machinery**



## **7.** Our Products and Product Groups

## A large portfolio that covers every aspect of our lives

#### FOOD PACKACGING

Bread Snacks and chips Biscuits, chocolate, candies Ice-cream Frozen food Vegetables and salad Powder drinks Meat and dairy products Pasta and dry food Spices

## DETERGENT AND PERSONAL CARE PRODUCTS PACKAGING

Detergent Wet napkins Paper towel, napkins Toilet paper Soap Hygienic backsheet components Baby diapers components Adult diapers components

## Cargo bags Security bags Carrier bags Side gusseted bags Spout pouches Stand up pouches Bio, Oxo

BAGS

#### **KOROPLAST PRODUCTS**

Garbage bags Cooling bags PVC Cling film Aluminium foil Cooking paper Roasting bags Ice cube bags Microwave steam cooking bags Freezer bags

#### **PVC CLING FILM**

Pallet wrap Slitted wrap



## 7. Our Products and Product Groups

#### **Flexible Packages**



#### **Carrier Bags**



#### **Standard Products**

#### Strech Film / Strech Hood / Silage Film







#### **Environmental Products**



**Rigid Films** 



## **7.** Our Products and Product Groups

#### **Environmental Products**



#### **Personel Care Packaging Components**

#### **Baby Diaper Components** Adult Incontinence Components





#### **Feminine Care Components**





Most admired company prize in its industry



IMMIB largest exporter in its industry prize



ISO Top 500 Industrial Enterprise



Kariyer.net Respect for People Prize

#### **Shining Star of Export**



KOROZO was awarded one more time by IMMIB (Istanbul Minerals and Metals Exporters Association) as one of the winner of 'Export Stars Awards'.

Being Turkey's largest packaging manufacturer and leading player in the sector, Korozo was honored with the Export Star Award for the 5th consecutive year, securing its star position in Plastics and Products category.

#### **Most Valuable Brand**

Our company, once again, was selected as the most prestigious brand in packaging sector according to Capital Magazine's survey, "Turkey's Most Valuable Brands", which was held for the 5 th time.

The survey was conducted with the collaboration of Brand Finance, which is one of the leading brand evaluation companies around the world. The leader companies from 26 sectors were selected amongst 100 companies.

In this most valuable brand evaluation survey in Turkey, KOROZO, stood out with its technological investmets, R&D studies and its costumer satisfaction results, in the packaging sector.



#### **The Human Respect Award**



Due to its successful employment policies, Korozo has been honored with "Human Respect Awards", which is very prestigious award at Human Resources, for the 5th consecutive year. The award aims to appreciate the successful activities in the area of

Human Resources, selects the positive/negative response rate to applications and feedback to the applicants on return period as primary criteria.

#### **KOROZO** Retains Its Leadership in Packaging Industry



KOROZO is the leading packaging producer in Turkey which has one of the largest production plant in the Middle East and Europe with its wide product range, and its annual production capacity of over 80.000 tonnes per year. KOROZO, employing over 1.400 professionals in its 7 manufacturing facilities, has a total closed area of 130.000 sqm.

#### Korozo has won the star and crescent of packaging!



Korozo has been awarded with two prizes in Packaging Stars competition 2012, organized by ASD (Packaging Manufacturers Association), where the best packages of Turkey are chosen.

Our company has won the bronze award and the competence award in Flexible Packaging category.

Korozo has justified pride of receiving 2 awards in a competition, where the best packages of Turkey are selected.

#### **Packaging Stars 2012**



Korozo has been awarded with two prizes in Packaging Stars competition 2012, organized by ASD (Packaging Manufacturers Association), where the best packages of Turkey are chosen.

With hundred percent Turkish capital, Korozo, which is one of the most important packaging manufacturers in Europe takes the lead also in Turkish packaging industry. Our company has won the bronze award and the competence award in Flexible Packaging category.

The competition aims to develop innovative packaging solutions in both Turkey and in countries, which Turkey exports to and emphasizes the importance of design and uniqueness.

Korozo has justified pride of receiving 2 awards in a competition, where the best packages of Turkey are selected.

#### **Gold Prize Winner**



From the time frozen food is taken from the supermarket shelf until and/or storage consumption, a break in the food cold chain may result in millions of bacteria. To avoid this, an uninterrupted cold chain is essential. Thermo Bag helps its frozen food inside reach home defrosted from the supermarket. With the help of advanced technology, it consists of 5 distinct layers, formed under hygienic conditions and has a special company design printed on the outer layer. It maintains its content from 1,5 up to 2,5 hours, just like a thermos, delaying deterioration.

#### **Gold Prize Winner**

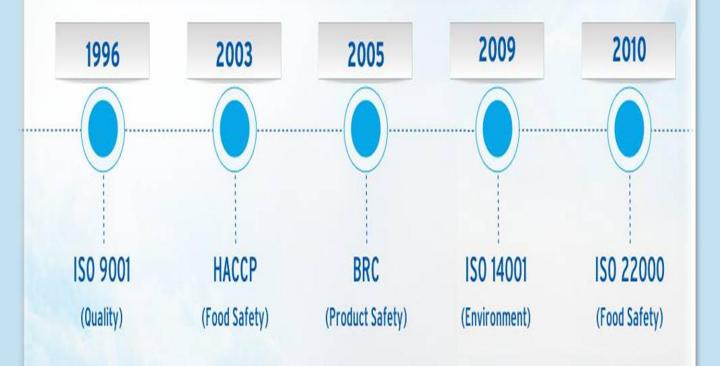


Korozo is one of the few producers of STEBs used extensively at airport Duty Free Shops in Turkey and Internationally. The bag has been approved by **KOROSTEB AVS&C and ICAO**; has special security seal feature, high tensile strength and resistant film quality. The security seal identifies when unauthorized entry or tampering has occurred and is designed in such a way that once it is applied, it cannot be removed without being damaged beyond re-use. Bar-coding helps easy tracking during the security chain.

With its innovative approach, advanced technology, and constant R&D developments, Korozo not only brings additional value to your product, but full value to your brand.

## 9. Our Certificates

# The quality of Korozo is approved by authorized institutions





## 9. Our Certificates



#### **ISO 9001**

KOROZO started to apply ISO 9001 standards in 1996 and was certified with ISO 9001 by SGS which has the highest reputation in the international arena. In the year 2010, KOROZO followed ISO 9001/2008 revision. ISO 9001/2008 revision is a quality administration standard, which is published by the International Standard Organization (ISO) and used still at the European Union states and many other countries. ISO 9001 standard shows how a quality administration standard can be established, documented and kept further.





#### ISO 22000:2005



ISO 22000 is a standard developed in 01. September.2005,by the International Organization for Standardization (ISO) dealing with food safety.

It specifies requirements for a food safety management system where an organization in the food chain needs to demonstrate its ability to control food safety hazards in order to ensure that food is safe at the time of human usage.

KOROZO started to apply ISO 22000:2005 standards by 01.July.2010.

## 9. Our Certificates



#### BRC

KOROZO started to apply BRC Standards in 2005 and was certified with BRC/IOP by SGS. BRC/IOP is a Standard formed by British Retail Consortium to form a framework for international food safety standards and to help develop food safety.

TSE

KOROZO certified its garbage bags according to TSE (Turkish Standards Institution) Standards in 2005.

On 05.12.2005, our garbage bags with "KOROPLAST" brand, went through tests and obtained TSE EN 13592 Plastic Bags for Household Waste Certificate.

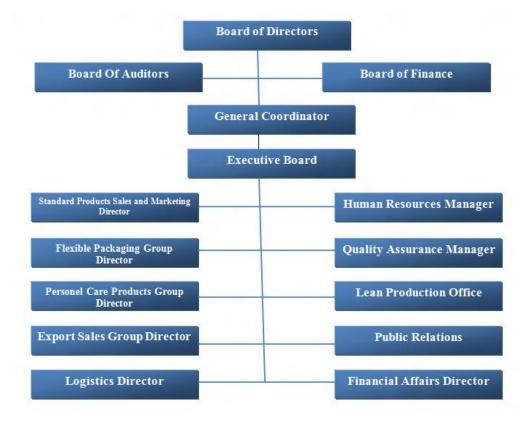
On 07.12.2005, our bags for medical waste with "KOROPLAST brand" went through tests and obtained TSE (Turkish Standards Institution) Production Adequacy Certificate as well as TSE (Turkish Standards Institution) Quality Compliance Certificate.

> RUSSIAN HYGIENE CERTIFICATE





## **10. Our Organizational Structure**

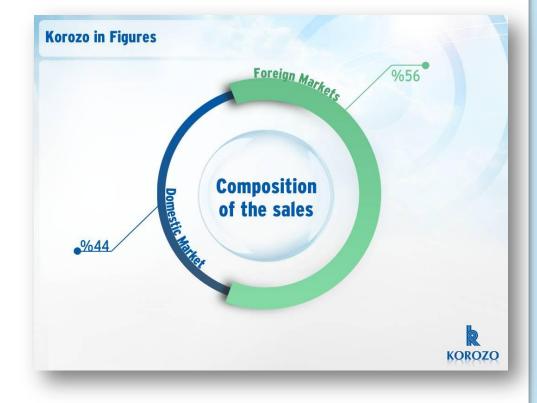


KOROZO Ambalaj is an Incorporated Company.

**Executive Board;** is composed of chairman, vice chairman, members and guests. The Executive Board manages administrative process such as; determination of long-term strategies, creation of the investment budget, assessment of end of period activities. **Executive Council;** According to the strategies were set by Executive Board, Executive Council is responsible from the determination and application of medium or short term plans, development of organization, control and creation business control of the budget, following the periodic and year- end performance.









(permanent employment)





Audits have been taken **40** 

#### **Social Security Treasury Insentives**







#### **Spendings for OSH and Environment**





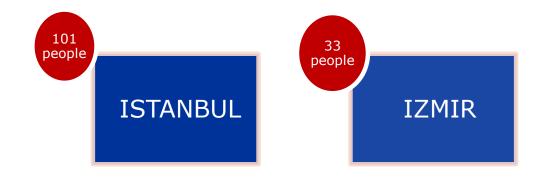


## Training 10.179 man-hour

#### **TURNOVER**



#### NUMBER OF QUITS ACCORDING TO LOCATION







4.623 Man-hour Training for 2.815 people	Korozo İstanbul
856 Man-hour Training for 434 people	Korozo İzmir

## 12. Korozo on Press

MARKA Koroplast hedef büyüttü

Yüzde 33'lik pazar payiyla tektirilindeki biri kategorlierde liderliği elinde bokonheran ve 70 üllere 140 milean dədərbi ilərəcət yapan Karaşılant, yeri kampanyalanyla bu yıl ine yözdə 20'lik bir böyümeyi bədəfliyər Haben hand Allah terretoring and

A speper i indiğinin ili nin ge- ne mer pikele sokaş sketirinin kuli - gede tere ande. Yan Tatişçinle ik dış See Institution the Lemman of the Section of the





MARKA

Marka profili

Redef Alber Style strives

## Our work has been widely covered in national press and media



Grup'un cóp to/basi ve mutak yardımcı üzünleri markası Keropiest, yüzde 15 büyüyerek pazardaki liderliğini sürdürüyer. Bu yil yüzde 20 büyüyeceklerini belieten Koroza Genel Koordinatori lek Mizzahi, ng yi Grae bir magraya atlanak nov menoning sorgin and an interesting average Turkiye cin ik colo torball ye budbilabi poyetni Uretik Yeni uniner sunnaji surdunduk. ureun, rein uruner ne ner randradenur Ureunin yüzde 55'ni 70 ükeye hrac edyoruz 2011 hrseatimiz 145 milyon dolar.

eorgiulue, eur i nirecenimie (40 milyon obrae. 2012'de Itracetimie ylûzde 11 artacak<sup>er</sup> dedi.

1984 Anise addition is the an Kenterlande Auste ander alse Topie V del sanarieri balkanon (salli \$954 Titler have in minute 1008 Cotymon & Hanning in ny lehasi Dolla

Grup Genel Koordinatoru Jeki Mizrahi; "Bundan 30 yil ônce Türkiye'de çâplerin birikturilmesi, taşınması büyük bir sıkıntı konusuydu, Koropiast markamizla büyük bir maceraya atildik, Çöp Torbasi ve Mutfak Yardimci Ürünleri Sektörü Koropiast ile hayat buldu" dedi.

## 30 yıldır mutfakta kadinin yardımcısı

#### n ek uip eep solis te solisk 164

Rablest film papergie be pol-onite balle-dd glodd bleb kiejik be wietern TV-pi shine second on heir Aphl. He has das 4 of have the edition Contains report aspende het of 17 onours haland days be placement with 10 ene paladara bitanto pora Emilcomplicated for failing and Th nearin heren hatas daola naha un han o solo menlete de con Redition Gost Manighus similation de regelilation addresse de dia da rahi ha giovarhak dahilinde pip panel half-persons finder for hadar step materia anglei lis opidion vi bolar Çere Rilar the give Kampiler shet has his resident When productions die getriven. In sing filmierie besiehlie deuronda Thiosoficiona Kompiler's timette sudam he shenaldhes. sealing kikls park whether have and other disc

18 Marine Takes (Mar. 21)

if adamse philips die privale. No Maria wan pinte Af Kilos kanperales surd le prishes pà attacigne di prise ble Marah, par die Lake Jahr 14 matha bilandali harpopula rapi

Hi in advicement on ad March tradius . Southful award half-olders plotsen at Indiana her iki alkalen hat de Kompta-



## **GLOBAL COMPACT**



# 13. Principles of Global Compact and Letter of Membership

# Sustainable Work Health, Safety and Environment

GLOBAL CON

WE SUPPORT

# We are respectful of the society and the nature...

In 2011, we signed the Global Compact treaty. We promised our stakeholders that we will continue our support in 10 universal principles in our future activities and that we will proceed to spread the social awareness to all our social stakeholders.

# 13. Principles of Global Compact and Letter of Membership

# **Principles of Global Compact**

## Human Rights

- Principle 1: Businesses should support and respect the protection of internationally proclaimed human rights; and
- Principle 2: make sure that they are not complicit in human rights abuses.

## Labour

- Principle 3: Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
- · Principle 4: the elimination of all forms of forced and compulsory labour;
- · Principle 5: the effective abolition of child labour; and
- Principle 6: the elimination of discrimination in respect of employment and occupation.

## Environment

- Principle 7: Businesses should support a precautionary approach to environmental challenges;
- Principle 8: undertake initiatives to promote greater environmental responsibility; and
- · Principle 9: encourage the development and diffusion of environmentally friendly technologies.

## Anti-Corruption

 Principle 10: Businesses should work against corruption in all its forms, including extortion and bribery.

# 13. Principles of Global Compact and Letter of Membership

## **Letter of Membership**

UNITED NATIONS



NATIONS UNIES

POSTAL ADDRESS—ADRESSE POSTALE UNITED NATIONS, N.Y. 10017 EMAIL: <u>GLOBALCOMPACT@UN.ORG</u> TEL: +1 212 963 1490

9 December 2011

Dear Mr. Mizrahi,

Thank you for writing to the Secretary-General to express your company's commitment to the Global Compact's principles in the areas of human rights, labour, environment and anticorruption. We applaud your leadership in making this decision and welcome your company's participation in the Global Compact – the world's largest corporate citizenship initiative, with thousands of business participants and other stakeholders from civil society, labour and government based in over 120 countries.

At the heart of the Global Compact is a conviction that business practices which are rooted in universal principles help the global marketplace to be more socially and economically inclusive, thus advancing collective goals of international cooperation, peace and development. Such goals are critical for the health and vibrancy of the private sector given the symbiotic relationship between business and society. Indeed, companies participating in the Global Compact are working diligently to give concrete meaning to this principle-based change approach.

The Global Compact asks participating companies to pursue two complementary goals: (1) internalize the ten principles within the company's strategies, policies and operations and (2) undertake projects to advance the broader development goals of the United Nations, particularly the Millennium Development Goals. We understand that implementation of universal principles into business is a long-term process, and encourage participants to follow a path of continuous improvement. This commitment requires the sustained support of leadership through ongoing activities and partnerships, as well as a company's engagement in dialogues, willingness to learn and dedication to practical actions.

As a voluntary initiative, the Global Compact draws strength from our participants' commitment and actions. To spur implementation and progress, we provide various learning and engagement opportunities for our participants. These include: 60-plus country and regional networks where issues and activities are driven at a local level; practical tools and guidance documents on the principles and other priority issues; and international and local events where

multi-stakeholder participants can exchange experiences, partake in learning and problemsolving exercises, engage in dialogue and identify like-minded organizations for partnering projects.

Further details on such activities can be found in the attached guidance document, "After the Signature: A Guide to Engagement in the United Nations Global Compact" and on the Global Compact website (www.unglobalcompact.org).

Credibility and accountability are critical factors for advancing the responsible business agenda – and for protecting the legitimacy of the Global Compact. Therefore, a key requirement for participation in the initiative is the annual submission of a Communication on Progress (COP) that describes your company's efforts to implement the ten principles. Your company's first COP is due within one year of joining the Global Compact, and every year thereafter. We take this integrity measure seriously and companies that fail to meet consecutive COP deadlines will be deactivated.

The Communication on Progress serves as far more than an indication of engagement in the Global Compact, and I encourage you to regard the process as a mechanism for assessing and demonstrating the impact of your company's actions to incorporate responsible practices into day-to-day operations and to bring about meaningful change in society. Guidelines for preparing and submitting your company's COP are also available in the attached guidance document.

Again, we thank you for joining the Global Compact. We are eager to hear your ideas and experiences, and encourage you to share your views with us. We stand ready to support your efforts to embrace the ten universal principles and contribute to a more sustainable and inclusive global economy.

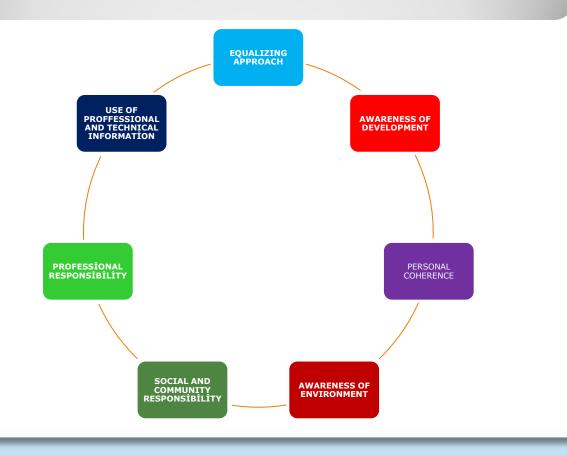
Yours sincerely,

by little

Georg Kell Executive Director UN Global Compact Office

# **KOROZO PACKAGING**

# KOROZO's Sustainability Policy and the Basic Policies



## **VISION-MISSION and PRINCIPLE**

## **Our Vision**

To protect leadership, confidence and understanding of having Korozo's signature on each high-quality product packaging, to develop new products with the awareness of social, environmental and economic sustainability.

## **Our Mission**

To provide service on the expectations of our customers due to our technology and experience, as based the awareness of nature belonging to all society and future generations.

## **Our Principle**

Our principle; is to invest to technology, sector, our employees and customer chain, to make providing added value, respectful, responsible for society and environment, valuable, friendly, scientific, rational, analyzer, participative, progressive, creative and innovative approaches.

We are innovative -

We aim for perfection

We do not compromise on credibility and quality - We make a difference

We are customer-oriented

We are respectful of the people, of the society and of the nature

We are consistent and approachable

KOROZO

## SUSTAINABILITY POLICY

✓ To continue our commercial activities without compromising our ethical principles, by accepting the issues of economic, social development and environmental protection as building block supported each other,

✓ To give importance to environmental protection and human happiness, respect for future generations without being profitoriented,

 $\checkmark$  To direct our activities according to the global compact and the law,

✓ To provide acting with sustainability awareness in all our practises and to develop ourselves about this subject continually,

 $\checkmark$  To share the sustainability philosophy with our all sharers and to provide the same formation of awareness



## **OUR QUALITY POLICY**

KOROZO A.S. specified its quality policy with an idea taking the continuance of the concept of "KOROZO IS QUALITY" as follows:

- Determining the needs of customers correctly and providing the highest level of customer satisfaction by meeting such needs and expectations,
- Ensuring our employees to take responsibility for our specified quality targets and having the active participation of our employees for such activities, maintaining persistence in trainings by means of a concept of "Individual Creating Differences", providing opportunities for our employees to develop themselves, and evaluate any kind of proposals,
- Maintaining our leadership in Domestic market by using the facilities of high technology and constantly performing research and development studies in order to produce products in compliance with use and hygienic rules for providing the highest level of customer satisfaction,
- Performing our activities in a well-planned way by means of team-work with the concept of "Quality is everybody's concern" in order to provide continuity of our quality system,
- Developing our processes constantly with the participation of all departments and a continuous optimizing concept,
- Working in collaboration with sub-industries sharing the same culture with us about quality system and product development.

## FOOD SAFETY POLICY

We, as KOROZO A.S., declare that we shall maintain our deserved success we obtained by solidifying our concept of "KOROZO IS QUALITY" with the knowledge and experience accumulated in years by,

- Complying with the related national and international laws and regulations during the process from raw material procurement
- To final product,

and we shall manufacture food packages with taking the concept of

## "PRODUCTION IN COMPLIANCE WITH HUMAN HEALTH" "PROVIDING THE HIGHEST LEVEL OF CUSTOMER SATISFACTION"

as our primary target, and share this responsibility with our sub-industries by making it our business principle.

## **ETHICAL POLICIES**

**EQUALIZING APPROACH** 

SOCIAL AND COMMUNIAL APPROACH

AWARENESS OF DEVELOPMENT

AWARENESS OF ENVIRONMENT

**PERSONAL COHERENCE** 

**PROFESSIONAL RESPONSIBILITY** 

USE OF PROFFESSIONAL AND TECHNICAL INFORMATION



# KOROZO AMBALAJ SAN. TİC. A.Ş.

# **APPLICATION OF HUMAN RIGHTS**





## **POLICIES OF HUMAN RESOURCES**

✓ To create processes this will reveal the potential by seeing ability from each of our employee,

 $\checkmark$  To support our employees with the constantly training and development philosophy,

✓ To have a profile of employee who gives importance on ethical values and society,

✓ To give importance to philosophy of equal opportunity and being against discrimination in our all processes.



Understanding of sustainable development and respect to human rights are at the heart of **Korozo's ethical principles**.

According to this understanding, all investment agreements, labour agreements, supplier agreements or any other contracts made by KOROZO, include the subjects about social security, occupational safety and health, age and hours.

All KOROZO's employees have the basic human rights which are specified in United Nations Universal Declaration of Human Rights. All KOROZO's employees are free to be member of worker's organizations or institutions. KOROZO has a wide variety employee from all regions of Turkey and there have been no observation about discrimination. All employees are employed full-time in KOROZO. All employees are provided equal rights. Working age is 18 which is specified age limit according to the internationally and local laws. Employees who work in the suppliers or subcontractor for Korozo are also important for being over the age limit specified in the local laws. By having agreements and audits we try to eliminate this risk.

All activities in KOROZO are made according to the laws and regulations. For this reason, there isn't any penalty fine or sanction.

Working conditions are absolutely shared with candidates before starting work, people are not forced to working conditions which they don't want, and none of our employees is forced to work by compulsory or any threat.

## OUR ETHICAL PRINCIPLES ON HUMAN RESOURCES EQUALIZING APPROACH

- In the hiring process, KOROZO behaves fairly, without prejudice, and within the equal respect and love without exception race, colour, sex, religion, language, age, social or ethnic origin, property, status gain birth or subsequently, directly or indirectly to candidates or workers.
- ✓ Supports freedom of expression of employees,
- Doesn't employ the workers with forced or compulsory,



- Doesn't use violence and oppression, corporal punishment
- Doesn't retain its employees' identities, passports and employees have the freedom of movement during their employment.

## SOCIAL AND COMMUNITY RESPONSIBILITY

- ✓ Give importance to national and cultural values,
- Executes activities that will provide positive contributions to the social environment,
- Fulfils legal responsibilities against all public institutions and organizations, employees, customers, suppliers,
- Behaves accordingly to the business law, local codes and regulations,
- Provides contributions to intricate the handicapped people, exconvicts
- Protects its name's respectability and reliability,
- Doesn't employ child labour under the age of 18,



## **OUR ETHICAL PRINCIPLES ON HUMAN RESOURCES**

## AWARENESS OF DEVELOPMENT

- The basic principle is regularly training and development,
- It is open to innovations and change,
- Regulates training activities for the development of the employees,
- Recommends the participation of all kinds of courses, congresses, seminars and fair.

## PERSONAL COHERENCE

## KOROZO employee;

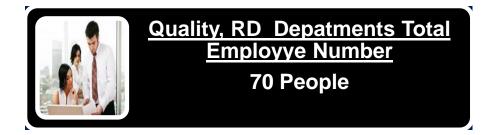
- Keeps his/her promise, He/She is straightforward,
- Gives confidence,
- İs against bribery and corruption,
- Provides respect for his/her personality and institution,
- Complies with laws and his/her institution's policy and procedures,
- Doesn't accept and demand any gifts, which will affect choices and decisions of the company from third parties, discounts and benefits, personal service and support even they are only for charity.



# **EMPLOYMENT 2011**

	White COLLAR	Bine COLLAR	TOTAL
ISTANBUL	346	790	1136
IZMIR	52	183	235
TOTAL	398	973	1371

	%30 WHITE COLLAR %70 BLUE COLLAR
	%30 ADMINISTRATION %38 WOMEN %62 MEN
	%30 PRODUCTION%2 WOMEN%98 MEN
_	



# **EMPLOYMENT 2011**



Master Degree	% 9
Bachelor Degree	<b>% 7</b> :
High School	% 1
Other	% 5



Female Executives : 48 people Male Executives : 170 people

% 71

% 15

% 5



Average age : 35 years old Average lenght of service: 6 years



People working; Under Contract: 1.371 Without Contract: 0 Full Time: 1.371 Part Time : 0

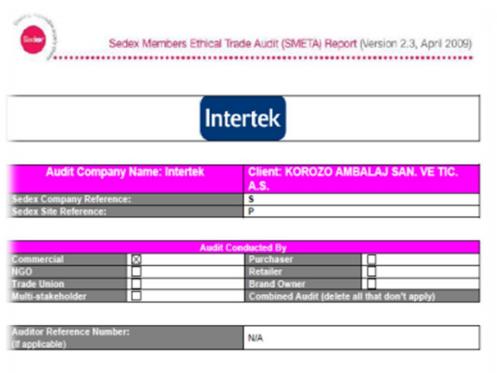
## **OUR HR ORGANIZATION STRUCTURE**

- Human Resources Department is a strategic partner in the management of KOROZO,
- The Director of Human Resources directly works depending on the General Coordinator,
- Human Resources has simple and horizontal structure such as the overall organization of KOROZO,
- Our aim is having a structure which is dynamic and quickly adapt to changes.



## AUDITS

In accordance with our membership to SEDEX established as an answer to a question such as providing saving money and time while realizing the ethical practises, providing suppliers to manage themselves in terms of ethical compliance, combining ethical values of different brands and suppliers, managing the supply chain by the sense of ethic, our activities are controlled by audit companies such as Intertek according to the ETI standards and regulations and country laws. We share the results one of these controls as follows.



## **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMETA best practice guidance.

Any exceptions to this are recorded here:

Auditor Name:	CANER ESIYOK
Role:	LEAD AUDITOR
Date:	15 June 2010

## AUDITS (DISCRIMINATION)

7: No Discrimination is Practiced

ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

Non-compliance:

Description of non-compliance: NONE

Other potential issues: NONE

Current status: No evidence against discrimination requirements of the client was found during the audit processes.

Best practices observed:			
NONE			
	••••••	••••••	~
Audit company: Intertek	Report reference: AU109492	Date: 15 June 2010	(14)

## AUDITS (CHILD LABOUR)

4: Child Labour Shall Not Be Used

ETI

4.1 There shall be no new recruitment of child labour.

4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.

4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

## Non-compliance # :

Description of non-compliance: NONE

Other potential issues: NONE

Audit company: Intertek

Report reference: AU109492

Date: 15 June 2010



## AUDITS

### (REGULAR EMPLOYMENT-INHUMUNE TREATMENT)



#### 8: Regular Employment Is Provided

ETI

8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.

8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour-only contracting, sub-contracting, or homeworking arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed-term contracts of employment.

Non-compliance:

Description of non-compliance: NONE

Other potential issues: NONE

Current status: All employees have their own labour contracts.

Best practices observed:

NONE

#### 9: No Harsh or Inhumane Treatment is Allowed

ETI 9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

Non-compliance:

Description of non-compliance: NONE

Other potential issues: NONE

Current status: No evidence against "No harsh & inhumane treatment" requirements of the client was found during the audit processes.

Best practices observed:

NONE

## AUDITS ( Payments & Working Hours)

Sedex Members Ethical Trade Audit (SMETA) Report (Version 2.3, April 2009)

Is there a defined living wage:	Yes ☐ No (add notes into guidance for auditors) Please specify amount/time period:
Is there evidence that equal rates are being paid for equal work:	⊠ Yes □ No Details:
How are workers paid:	Cash (details given in the overall assessment) Cheque ABACS If not explain:
1. Contracted overtime premium for	
Weekdays:	150%
Rest days:	150%
Holidays:	100 %
2. Actual overtime premium paid in sample for	
Weekdays:	150%
Rest days:	150%
Holidays:	100 %
3. Average wage paid to operators:	700 TL ( Net )

#### 6: Working Hours are not Excessive

ETI

6.1 Working hours comply with national laws and benchmark industry standards, whichever affords greater protection.

6.2 In any event, workers shall not on a regular basis be required to work in excess of 48 hours per week and shall be provided with at least one day off for every seven day period on average. Overtime shall be voluntary, shall not exceed 12 hours per week, shall not be demanded on a regular basis and shall always be compensated at a premium rate.

#### Non-compliance :

Description of non-compliance: NONE

Other potential issues: NONE

## WORKING IN FULL COMPLIANCE WITH THE LAWS AND FEES

KOROZO pays all employees' salaries on time and according to legal wages policies,

KOROZO shows exactly the share of SSI and hasn't SSI's tax debt.

In addition, because of our collaboration and co-operator projects with **TURKISH EMPLOYMENT INSTITUTION**, received acknowledgement note from ministry of labour.

SGK	T.C. SOSYAL GÜVENLİK KURUMU BAŞKANLIĞI Sosyal Sigortalar Genel Müdürlüğü	1000734000
UUIT	İhale Konusu İşlerle İlgili e-Borcu Yoktur Belgesi	0102803201
Vergi Kimlik No	: 5790049361	21747
İşyeri Ünvanı/Adı	KOROZO AMBALAJ SAN VE TÍC.A.Ş.	59034
İşyeri Adresi	ATATÜRK MAH. ORHAN VELİ CD.NO:12-/0 İSTANBUL ESENYURT	0000
Borç Sorgulamaya Esas Alınan Tarih	:28.03.2012	
Belgenin Alındığı Tarih	28.03.2012 17:47:59	

4734 sayılı Kamu İhale Kanununun 10 uncu maddesi hükmü uyarınca, 28.03.2012 tarihi itibariyle Türkiye genelinde yapılan sorgulama sonucunda, Sosyal Güvenlik Kurumuna kesinleşmiş sosyal güvenlik prim borcunuzun bulunmadığı anlaşılmıştır.

İş bu belge, 4734 sayılı Kamu İhale Kanununun 10 uncu maddesi hükmü gereğince, Türkiye genelinde Sosyal Güvenlik Kurumu bilgi işlem kayıtlarının 28.03.2012 tarihi itibariyle sorgulanması sonucunda düzenlenmiş olup, ibra anlamını taşımamaktadır. 5510 sayılı Sosyal Sigortalar ve Genel Sağlık Sigortası Kanununun 90 ıncı maddesi gereğince çıkarılmış olan Sosyal Güvenlik Kurumu Prim ve İdari Para Cezası Borçlarının Hakedişlerden Mahsubu, Ödenmesi ve İlişiksizlik Belgesinin Aranması Hakkında Yönetmeliğin 6 ncı maddesine istinaden Hakediş Ödemesinde kullanılamayacağı gibi, sözkonusu yönetmeliğin 7 nci maddesi uyarınca düzenlenen "ksizlik belgesi niteliğinde de bulunmamaktadır.



## WORKING IN FULL COMPLIANCE WITH THE LAWS AND FEES

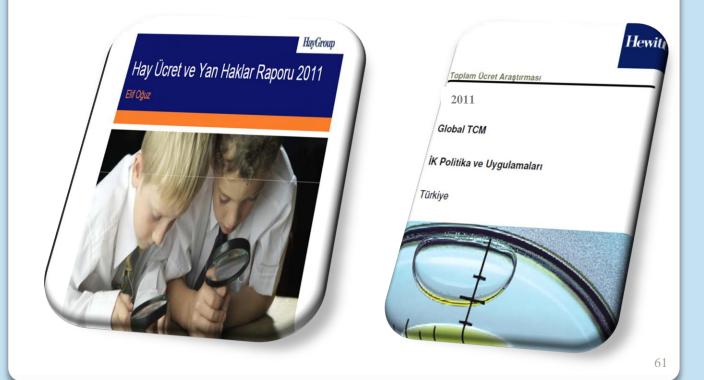
✓The least wage is paid to our employees is minimum wage specified by local legislation.

 $\checkmark$ A fair pricing system applied which is determined in proportion to the weight which is determining the degree of importance of the work.

 $\checkmark$ In determining the starting wages as well as the market conditions, current wages of employees in company who work in the same position are taken into account.

✓Wage payments are made via a bank.

We participate in the wage's research because of comparing according to the wage levels and wage's market where we transitioned scale with firms HAY and HEWITT.



## WORKING IN FULL COMPLIANCE WITH THE LAWS AND FEES

## **PRODUCTION**

Average of Female employees' real wage	
	= 1,14
	, i i i i i i i i i i i i i i i i i i i

Average of male employees' real wage

## **ADMINISTRATION**

Average of Female employees' real wage

= 1,22

Average of male employees' real wage

# **OUR SOCIAL FACILITY**

All of our employees are permanent staff and have the same rights.

## **Social Insurance**

All of our employees have social Insurance which is provided by KOROZO.

## Legal Rights

Social rights are provided to all employees according to the establishing by laws and regulations without discrimination in KOROZO. The overtime is calculated at the rate specified by law.

## **Social Aid**

It is the aid type which paid to the employee who filled with 1 year and 1 time per year.

## Victual

It is the aid type which includes foodstuffs given once a year.

## **Capability of Getting Credit**

Our employees who are fulfil 1 year, can claim credit per year,

## Birthday

We share our employees' happiness in their birthday and we give flowers or birthday pie as a gift.



# **TRAINING APPLICATIONS**

## TRAINING POLICY

- To increase knowledge, skills and abilities all of employees,
- To maximize the performance of the company by creating awareness, development and positive change in their behaviour,
- By creating positive and conscious company culture, in the issues of quality, food safety, environment and occupational health and to adopt this culture to all employees.



# **TRAINING APPLICATIONS**

The aim of the training activities;

- is to create a company culture which is positive in human relations,
- aware in issues of labour safety, health, environment and hygiene,
- gives importance to effectiveness, directed to quality safety and to make all staff as a part of it.

We know that we can provide our leadership of sector, by virtue of our employees highly qualified and motivated, personally developed.

Each investment which we make in our human resources will return as a plus value to our company.

With this understanding we determine targets of training for our all employees.



# **TRAINING APPLICATIONS**

## **ORIENTATION TRAININGS**

Purpose of orientation training for our new employees is;

- $\checkmark$  To direct them in the right way,
- ✓ To make them feel participated in work from their first moment,
- $\checkmark$  To show them what they can achieve with given tools,
- To help establishing of the relation between the employee and employer in a short time,
- To provide an information about work processes and to make them adapt to our company easily.



# **TRAINING APPLICATIONS**

## **ORIENTATION TRAININGS**

Divides into two groups.

## **General Orientation:**

- General orientation includes first day of the worker. Company presentation is watched to employee who is just starting working.
- Information is given about general applications of KOROZO, Organizational Structure, Quality Policy, Task Definition, Authority and Responsibility, Company's Policy.

## **Technical Orientation:**

Technical Orientation Training Programme is created depending on the position of the person.

- It covers knowledge of training about which factory, which section, which date and process or by whom.
- General Contents of Orientation Training Programme: includes the general content information of orientation training programme of the department which will apply orientation training programme.
- Period of the orientation changes according to the employee's Department's process structure.
- After the orientation training program, exam is done for the assessment of the orientation.
- ✓ If necessary, repeat of the training is required.

# **TRAINING APPLICATIONS**

## PERSONEL DEVELOPMENT TRAININGS AND OTHER TRAININGS

These are the trainings about information, personal and competence development; following the new developments.

## **Training Plans;**

- Annual training plans are prepared by Human Resources Management.
- Training surveys are taken into consideration when creating training plan.
- Target group is determined previously which will trained by training needs analysis and training programmes are prepared according to the qualities of their work, the needs, departments, mixed groups, different levels of training and Training activities are measured after training.



Personel Development

# TRAINING APPLICATIONS

**OUR SOME WHITE COLLAR TRAINING** 

ISO 9001:2008 and QUALITY INFORMATION

BRC

**Training for Trainers** 

**Communication Techniques** 

**Management Skills Conflict and Stress Management** 

**19 KE Qualities** 

**Supply Chain Management** 

**Problem Solving Techniques** 

**Security Information Form (MSDS)** 

**Achievement to Customer Satisfaction Techniques** 

**Presentation Techniques** 

**Team Work** 

Achievement to Employee Satisfaction Techniques

**KAIZEN** 

**Search and Selection Methods** 

Quality

Barcode

**Occupational Health and Security Risk Analyzing** 

Safety Elevator Usage

The Future of Social Media

# **TRAINING APPLICATIONS**

## **OUR SOME BLUE COLLAR TRAININGS**

**Occupational Health and Safety** Food Safety Systems **Training for Forklift Operators Environment Pest Control Problem Solving Techniques** KAIZEN Safety Working Smed Instruction for Lift Elevator Usage **Fight Against Fire 5**S **ORIENTATION** LPG Forklift Usage **Technic Training** Quality **Duties and Autorization of OHSC Members** 



# **TRAINING APPLICATIONS**

## Feedbacks which received from training;

Responsibility awareness,

Solution way and awareness of finding solutions,

Changes in point of views (ability of looking from a different window),

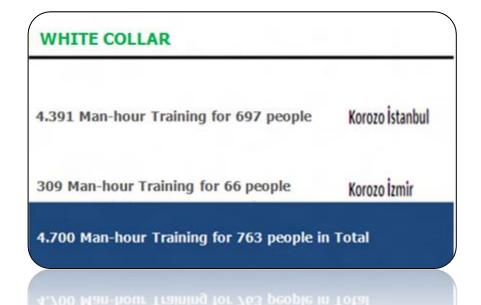
Changes in the types of approaches for the problems,

Awareness of being a team and finding solutions as team,

Conscious and detail-oriented planned work,

Brainstorming

# **TRAINING APPLICATIONS**





# BLUE COLLAR 4.623 Man-hour Training for 2.815 people Korozo İstanbul 856 Man-hour Training for 434 people Korozo İzmir 5.479 Man-hour Training for 3.249 people in Total 2.429 Man-hour Training for 3.249 people in Total

# **TRAINING APPLICATIONS**

	BLUI COLL		WHI	
TOTAL HOURS OF TRAINING ON HUMAN RIGHTS&ETICHAL POLICIES&PERSONAL DEVELOPMENT	2934	54%	2909	539
TOTAL HOURS OF TRAINING ON TECHNICAL ISSUES	2545	46%	2166	409
TOTAL HOURS	5479		4700	
TOTAL HOURS	5479		4700	



## **ROLE-BASED TRAINING PLANS OF BLUE COLLAR**

Our blue collar workers are aimed to have title-based training.

Accordingly, according to the role of staff in production, specific training will be given and followed.

Information related to practices about all instructions and procedures, etc. Which concern the employees will be given to the employee within the target period.



## **Security Personnel Training**

Security services are provided by a private security company in KOROZO. The services are provided by this company are controlled by Director Human Resources, Chief Administration Manager.

Coordination between the security firm and Korozo is provided by security manager.

Security manager is responsible for the execution and reporting of the security services without problems.

In addition, security manager gives necessary training according to the annual program.

## A few of these trainings;

- Security Job Descriptions,
- Rules and Regulations of Private Security Services Law, No: 5188,
- Introducing Korozo
- Effective Communication and customer relations,



## **EMPLOYEE SATISFACTION**

The survey which measures the dimensions of satisfaction of communication between the departments, tasks, other people and workers who completed the orientation period is done. After the evaluation of these surveys according to the employees' request and suggestions, we make suitable improvements and innovations.

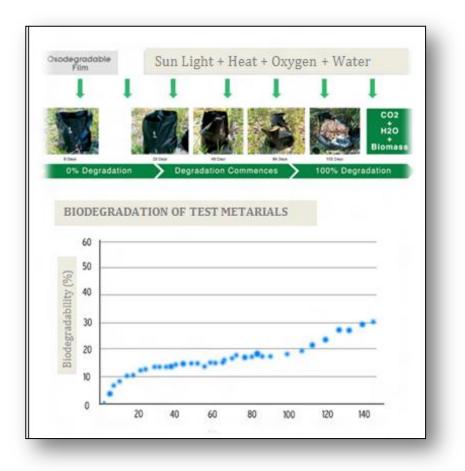
Results of the year 2011;

WHITE COLLAR Orie	ntation Survey	BLUE COLLAR Orientation Survey				
	2011 Average		2011 Average			
Overall Satisfaction	%92	<b>Overall Satisfaction</b>	%97			
Company	%91	Communication	0/ 00			
Division	%91		%99			
Position	%92	Working Conditions	%95			
HR	%93	General	%99			

## **RELATIONS WITH LOCAL PUBLIC**

We haven't received any complaints about discomfort of local people because of the production activities of Korozo. We are carrying out the following operations with the sensitivity in this direction.

- Water treatment was established because of the fact that water treated and reducing impacts on the environment.
- Making emission measurements,
- Subjecting to disposaling or recovery/recycling operations by Separating waste with source and working with ÇEVKO(Environmental Protection and Packaging Waste Recovery and Recycling Foundation),



## **Innovative Applications**

# KÖGES

Employees of the company can give suggestions about in any part of the work, working business environment or the company's overall business problem solution which is encountered in the course of production and services for the disappearance or proposals that will be useful during the manufactures by filling out the forms.





All Korozo's employees can offer to KPDS, Recommendations can be sent with KPDS PROPOSAL FORM which is prepared by Committee of KPDS in to the suggestions box or the head of the committee electronically. Suggestions are considered in the KPDS committee, will be rewarded without waiting for the outcome of the application.

Owners of suggestions appropriating of the firm, supplying their knowledge and experience for the benefit of other employees shall be commended.

Suggestions are rewarded categories are set out below.

- These suggestions' are calculated as the monetary suggestions.
- ✓ Suggestions' given about workers health and safety are
- ✓ incentive rewards
- ✓ given as a team.

## **Innovative Applications**

## **KOROGUE** (COLLEAGUE FROM KOROZO)

Korogue means a worker who works in Korozo and helps and supports to newcomer about the structure of Korozo employees about spending the first 15 days comfortably, recognizing working environment, in the process he/she will need to the support about information and systems.

Korogue provides identifying business environment, helping to have friends, learning more quickly the style of the company's and company's common habits.

Responds our question within the framework consulting and providing access to resources guidance. (Organization chart, procedure e.t.c)



## **Innovative Applications**

## **İ.K.GUE** (COLLEAGUE FROM HUMAN RESOURCES)

H.R.GUE means the HR Manager or Assistant with whom participating new worker, who shares with him all of problems during the operation of the company, expectations, or sharing development and support.

He/She will solve problem in contact with the employee during the first 2 week, if necessary.

When employee completes two-month working period, she/he discusses with the H.R.GUE in the meetings based on confidentiality principles and shareoriented.



## **Innovative Applications**

## **Point of Interview Assessment**

Satisfaction of our employees as well as our potential employees for our human resources practices due to our respect of human understanding is important for us.

Hence we have organized a questionnaire includes personal information and assessments and views which is completely under secret.

After the each interviews, forms filled without name by our candidate are collected in boxes in our meeting rooms.

Our level of satisfaction is 87% on the first six months in 2012.



## **Innovative Applications**

## Blue Collar Talent Pool and Continuous Improvement Project

We have chosen BC employees who have potential and skill because of providing competencies required to be have by our Blue Collar employees who have important role in production processes in our company.

In this election, Opinion of the administrator, general skills, personality inventory practices, HR interviews were effective.

Training on skills was given to these groups for the development perfection.

In consideration of these training, our employees have taken charge in accordance with their skills.







# HUMAN RESPECT AWARD

We have entitled with the HUMAN RESPECT AWARD in 2011 for the fifth time which is the most prestigious award in Human Recourses Management.



## KOROZO HAS REWARDED WITH THE HUMAN RESPECT AWARD FOR THE 5.TH TIME

Leader of the packaging sector KOROZO PACKAGING has been rewarded by Kariyer.net (human resources portal) at the 15th Human Resources Submit because of best HR practices, short term and continual feedback to candidates.

By this reward Kariyer.net aims to bring out best HR practices applied by the companies.

## **KOROZO HUMAN RECOURCES ON PRESS**

#### İK Analiz >

# İŞE ALIMA ÖZEL "SÖZLÜK"

Korozo Ambalaj Insan Kaynakları Departmanı; Korozo Ambalaj Yetkinlik Sözlüğü, Korodaş Sistemi, Korozo Öneri Geliştirme Sistemi (KÖGES) gibi geliştirdikleri çeşitli uygulamalarla çalışan motivaşyonunu artırmayı hedefliyor, Korozo Ambalaj İnşan Kaynakları Müdürü Aziz Şahin, çalışana yönelik yatırımların önemine dikkat çekiyor. -Merve Tunçer Sepici

zo Ambalaj İnsan Kaynakları genel merkez ve İzmir fabrika dahil olmak üzere toplam 19 kişilik bir ekip olarak çalışıyor. Ekip, İnsan Kaynakları uygula ma, özlük ve tahakkuk, eğitim ve idari işler birimle-rinden oluşuyor. İnsan Kaynakları uygulama birimi işe alım, İK projeleri geliştirmek, personel yedekleme, kariyer planlama, ücret yönetimi ve performans değerlendirme gibi süreçleri; özlük ve tahakkuk birimi, çalışanlarla ilgili kayıtların vönetimi, bordro sürecleri, İK veri tabanı vönetimi ve diğer İK süreçlerine destek verilmesi gibi operasyonel süreçleri yürütü yor. Eğitim birimi, tüm çalışanların eğitim gereksinimlerinin belirlenmesi, eğitim programlarının planlanması, uygulanmas

Haberler



RI TIC. A.Ş.



er.net ile calısısistem üzerinvapılarak adayle dönüş yapnevi

mız bu ödülün ket dışına da tatakibimizdeki üşünüyoruz. zandırmaktan defimiz her yıl ve insana savarafından be-

### KOROZO AMBALAJ SAN. VE TİC. A.Ş.



"Korozo Ambalaj olarak 10 yıldır iş birliği içindeyiz ve bu yıl 5. kez İnsana Saygı Ödülünü kazanmanın haklı gururunu yaşıyoruz. Bu ödülün içindeki insan ve saygı kelimeleri ödülün ne kadar anlamlı olduğunu ortaya koymak için yeterli. Paydaşlarımıza verdiğimiz değer ve sorumluluk bilincimiz kurumsal önceliklerimiz arasında yer alıyor. Adaylara geri dönüş süremiz Kurumsal "IK performans hedef"lerimizden biri. İnsan Kaynakları bölümümüz bu hedef doğrultusunda çalışan konusunda uzmanlardan oluşuyor. Bunun sonucu olarak tüm başvurulara sürekli geri dönüş yapıyor ve bu sürecte kendimizi onların yerine koyuyoruz.'

# KVK TE



Kurum değerli va adayların ortağı old her basvi larımızı z bir şekild şekilde ya Iletişim D vizyonum dürlüğü ( anki çalış dış müşti ettik. Ald miz adım

# Önerisi olan çalışan yönetime de katılıyor

Korozo Ambalaj geliştirdikleri Öneri Geliştirme Sistemi ile calışan motivasyonunu artırmaya odaklanıyor. Çalışanların ilk günden kendilerini firmanın bir parçası gibi hissetmelerini sağlamayı amaçlıyor

"Şirketimizde uygulamaya koyduğumuz KÖGES (Korozo Öneri Geliştirme Sistemi) sistemi ile gösteren çalışanlarını ödüllendiriyor. calisanlarımızı onların yönetime aktif olarak katılımının sağlanması voluvla motive etmeyi amaçlıyoruz" diyen Korozo İnsan Kaynakları Müdürü Aziz Şahin, çalışanlar tarafından paylaşılan önerilerin, Öneri Değerlendirme Kurulu tarafından değerlendirildiğini, uvgun ve favdalı bulunan önerilerin hayata gecirildiğini ve öneride bulunan



Mavi yakalıya ödül veriyor

Sirket, mavi yaka çalışanları için, perfor-mans değerlendirmeleri sonucunda başarı

ödüllendirildiğini söylüyor. Her yıl geleneksel olarak düzenledikleri Korozo Gecesi ile veni yıla hep birlikte "merhaba" dediklerini dile getiren Sahin.

calışanların

"Her yıl bütün departmanlar, farklı temaların islendiği 5 dakikalık kısa filmler çekiyorlar. Departmanlar tarafından cekilen bu filmler vıl sonu gecesinde bütün çalışanlarımızla paylaşılıyor. Bu sayede ekip ruhunu geliştiriyoruz" yorumunu yapıyor. Firmanın Korodaş uygulamasıyla.

Korozo bünyesine yeni katılan çalışanların, şirketteki ilk 15 gününü rahat bir şekilde geçirmesi hedefleniyor. "Korodaş, şirketimize yeni katılan çalışana Korozo kültürünü, calısma ortamını ve is arkadaşlarını tanıtma, şirkete alışma sürecini hızlandırmada öğle yemeklerinde ona refakat etme ve iş ortamında sosyalleşmesi için diğer çalışanlarla iletişim altyapısını olusturma gibi temel fonksivonlari yerine getiriyor" diyen Şahin, çalışanlarının ilk günden kendilerini firmanın bir parçası gibi hissetmelerini istediklerini sövlüvor.

## MEMO



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## SOCIAL ACTIVITIES

We organize social and cultural activities for employees each month, Some of our activities are visiting historical peninsula, going cinema and theatre. In feedbacks which we take from our employees; it is seen that the activities increase the motivation and provide acquaintance and socialize.





İkinci sosyal etkinliğimizi 23.10.2011 Pazar günü gerçekleştirdik. Gezimize farkiı bolümlerden katılan arkadaşlarımızla Tarhi' Yarımadayı ikinci kez keşfettik. Topkapı Sarayının önündeki buluşmanın ardından Sarayın görkemli atmosferinde başlayan gezimiz, Sulanahmet Carnii ile Sultanahmet meydanında devam etti... Yemek molasının ardından Ayasofya Müzesi ile son buldu... Yıne eğlenceli bir grup... Yıne merak dolu bakışlar...

Etkinliklerimiz devam edecek... Katılımlarınızı bekliyoruz...







2012'nin ilk sosyal etkinliğini Beşiktaş - Bursaspor maçını izleyerek gerçekleştirdik!

15 Ocak Pazar günü, Beşiktaş – Bursaspor maçından önce hep birlikte keyifli bir sohbet eşliğinde yenilen yemeğin ardından, büyük bir oçskuyla Taksim Meydan'ından İnönü Stadı'na doğru yola çıktılı... Tcarabüratlar ve şarkılara eşliğinde İnönü'y e kadar inen Beşiktaşlı arkadaşlarımız, takmiranını galibiyetiyle ocşku dolu bir gün yaşadı..."

Etkinliklerimiz devam edecek... Katılımlarınızı bekliyoruz...







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## **SOCIAL ACTIVITIES**

We celebrate the New Year party with our employees. Our goal in these celebrations is both to provide the communication of the employees with the management, to motive them and to say "hello" to the New Year together. We present our thanks to senior employees who finished their 15 years and over with a platelet for their efforts.



## **COMPETENCY BASED HR MANAGEMENT**

In the selection and placement process, in accordance with our HR policy and Search&Selection Prosedure whole process is occurred without discrimination of religion, language and race.

In this process, for objective assessment we use COMPETENCY DICTIONARY in which we have written the description of our position's competency.

In authorisation, recruitment and promotion with competency based Human recourses management; we make assessments based on competency.





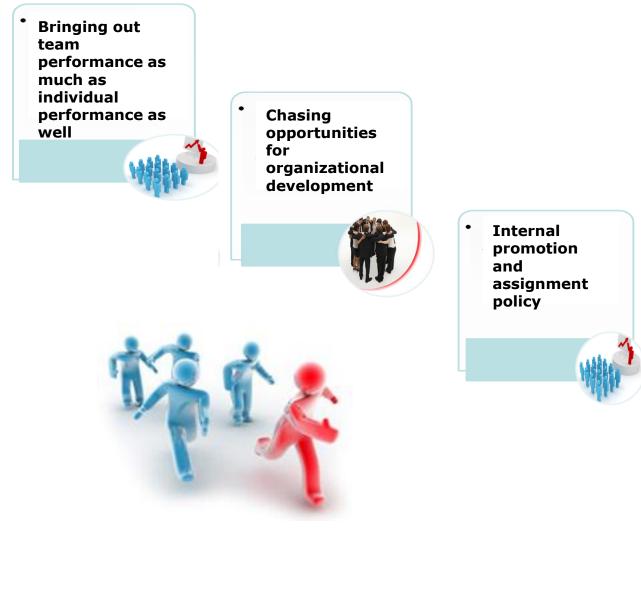
İŞE ALIMA ÖZEL "SÖZLÜK"

20 antalaj nezer rajnavan gerei nervez ve o fabiliza dahil otnak özene ogram 19 kalilis br mlande odosynt Eko, henn Kapradae organiz aj İnser Kaynakları çerel mer actik se tahakk, k, egitiri ve idar isler bir un ve anannan, eynaan an an oluguyor, insan Kaynakiari uygu jama birimi iga

Korozo Ambalaj İnsan Kaynakları Departmanı; Korozo Ambalaj Yetkinlik Sözlüğü, Korodaş Sistemi, Korozo Oneri Geliştirme Sistemi (KOGES) gibi geliştirdikleri çeşidi uygulamlarla çalışan motivasyonunu artırmayı hedefliyor. Korozo Ambalaj İnsan Kaynakları Müdürü Aziz Şahin, çalışana yönelik yahımıların önemine dikkat çekiyor. -Maze Tunger Sahei önemine dikkat çekiyor. Mere Timper Sepici

# PERFORMANCE MANAGEMENT AND REWARD SYSTEM

# Aim of Performance System;



## **PERFORMANCE MANAGEMENT AND REWARD SYSTEM**

For Blue Collar employees; performance assessments are done in two parts; Employees are rewarded in terms of performance grades calculated from their "Production Targets" and "Behavioural Performance" indicators.







## **PERFORMANCE MANAGEMENT AND REWARD SYSTEM**

## REWARDS

- A dinner is given to employee with his/her family,
- · Cinema, concert and etc. tickets are given to employee with his/her family,
- Check-up for employees
- Gift voucher with a particular limit.

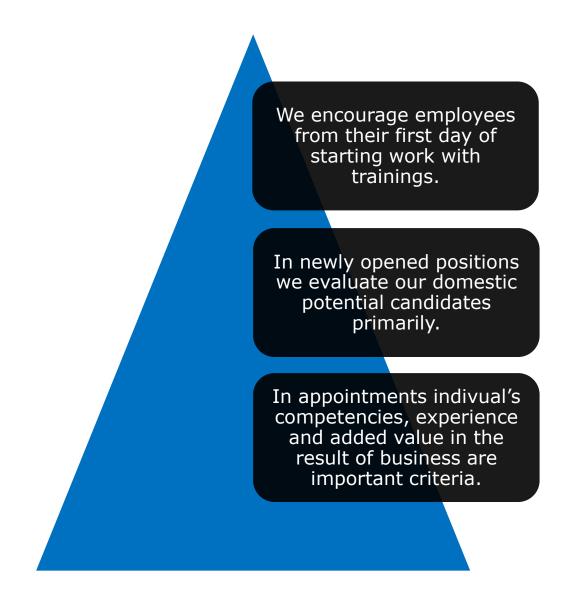






## APPOINMENTS AND PROMOTIONS APPLICATIONS

Internal assignment policy is applied in Korozo.



# KOROZO PACKAGING ENVIRONMENTAL APPLICATIONS



## SUSTAINABLE DEVELOPMENT AND ENVIRONMENTAL CONCIOUSNESS IN KOROZO

It's responsibility of the family, KOROZO, to contribute to leave a clean and livable world to next generations adopting environment protection as a principle in each stage including our production inputs, use of our products with the approach of Sustainable Development and environmental consciousness. Accordingly, we have taken on a very important task to popularize environmental consciousness in society as producer of KOROPLAST which is the first rubbish bag in Turkey.

We give importance to environmental consciousness as Korozo Package carrying out activity through "rubbish to rubbish bags" campaigns conducted for five 5 years, as well as sponsoring Environment Foundations and Associations.

We aim to benefit from eco-friendly, clean technologies to minimize all kinds of wastes at source during activities.

We recycle the recyclable plastic wastes that formed in Korozo production, in our recycling facility we ourselves established.

We authorize the institution ÇEVKO (Environmental Protection and Packaging Waste Recovery and Recycling Foundation) of which we were a member before as well, to recycle packaging wastes.

We aim permanent improvement with suggestions and contributions of all of our workers by considering productivity and savings important in use of natural resources such as energy, raw material, auxiliary product.

We share our environmental policy with all of our staff, customers and society. We inform all of our staff, customers and suppliers about our sensitivity and decisiveness for the environment. There has been no regret by local public regarding our activities till today.

## SUSTAINABLE DEVELOPMENT AND ENVIRONMENTAL CONCIOUSNESS IN KOROZO

We carry out our activities by evaluating the environmental risks and in the manner that Environmental-Occupational Health and Safety (E-OHS) provides productive use of energy and natural resources within our policy throughout the processes of supply, production, shipping and recycling packaging wastes of products launched to the market starting from the process of search, development to protect the environment. Health-Safety-Environment Officers who were appointed by manager of

each department shall contribute to popularize environmental management system applications.

Environmental Management System has been structured on the basis of evaluation of .-OHS Policy and Environmental risks and in compliance with ISO 14001 standard. We evaluate the environmental risks of our activities respecting national and international legislations and other conditions. appraising routine and out of routine conditions and emergency cases, taking its internal-external customers' audits and findings and business partners' feedback into consideration in evaluation of environmental risks with environmental risk evaluation team. We create and apply Annual Environment Management Programme for the environmental impacts to be minimized and kept under control. We take notice of procedures and instructions and applications we brought out in activities such as minimizing important environmental impacts arising out of environmental risk evaluation and keeping them under control. All of procedures and instructions being applied has been defined in Environmental Handbook having them related to requirements of ISO 14001 standards. We have periodic tracing and application in accordance with the table List of Legal Legislation and Standards and Evaluation of Application (ISO 14001) to receive all of legal documents within environment permit. Processes of separation of process wastes at source recycle /disposal of them are traced within Waste Management Procedure. Also studies on Energy productivity depending on Technical Maintenance department are carried out through projects by looking after the sustainable environment by our Energy Specialist.

## **ENVIRONMENT, OCCUPATIONAL HEALTH AND SAFETY POLICY**

Korozo A.S. agrees to comply with related National and International legal legislations and other provisions about environment, work health and safety.

In line with this policy, Korozo A.S. guarantees;

- To perform necessary activities raise awareness of our employees and work partners about environment, work health and safety,
- To take the necessary actions for prevention of environmental contamination induced by processes and products,
- To perform studies for specifying the possible risks about environment, work health and safety and to take necessary actions about the specified risks,
- To plan and implement activities related to disposal and recycle of our wastes,
- To perform required activities for raising awareness of the public about environment consciousness,
- To take preventions against the negative effects of factors posing a threat to work safety and Human health,
- To use energy and natural sources efficiently,
- To continuously develop on subjects of environment, work health and safety.

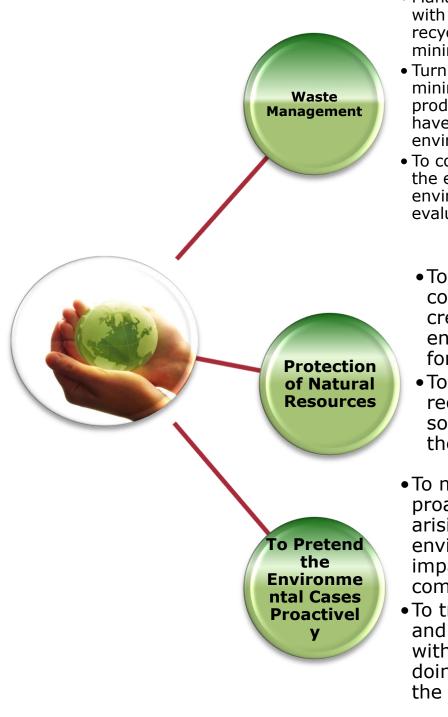
## **OUR ETHICAL PRINCIPLES ABOUT ENVIRONMENT**

### **ENVIRONMENTAL CONCIOUSNESS**

- ✓ KOROZO carries out works for productive use of natural resources and to minimize the wastes arising out of our processes as much as it is possible.
- ✓ It complies with laws and executions completely.
- It carries out works to support recycling and reuse activities of our workers and to increase their awareness regarding that case.
- KOROZO informs all of our staff, customers and suppliers about our sensitivity and decisiveness regarding the environment by sharing environmental policy with all staff, customers and society.



# **OUR OBJECTIVES**



- Management Of wastes with the principle of recycling and minimization at source.
- Turning towards waste minimization or production that will have impact on the environment less
- To contribute to protect the environment having environmental impact evaluations proactively.
  - To follow energy consumption and create projects on energy productivity for its protection.
  - To collect the recyclable wastes at source and provide their reuse
- To make the proactive measures arising in environmental impact evaluations come realize
- To train the workers and those concerned with whom we are doing business about the environment

## OUR ACTIVITIES TO INCREASE ENVIRONMENTAL CONCIOUSNESS OF WORKERS

Training regarding the issues below within annual training plans is provided to increase environment protection consciousness of workers and our business partners in our policy Environmental- Occupational Health &Safety (E-OHS).

Training regarding Environmental standards and policy, Objectives, Targets and Management Programme, Environmental Dimensions, Management of Wastes, Remnant Intervention Procedure is provided.

The workers are subjected to test to evaluate effectiveness of the training after training regarding the environment.

## Exam Success Rate for 2011: is 83%.

## <u>Training for 1691 hours is provided to 1030 people totally about</u> <u>Environmental- Occupational Health & Safety (E-OHS) issues in</u> <u>2012.</u>

Training for 1691 is provided to 1030 people totally about Environmental- Occupational Health &Safety (E-OHS) issues in 2011. One of the most important tools to increase environmental consciousness is KPDS notification system. Many notifications from our workers provide contribution to increase environmental consciousness as well.



## OUR ACTIVITIES TO INCREASE ENVIRONMENTAL CONCIOUSNESS OF THE SOCIETY

As Korozo, we also shared the value and importance we gave to the environment with the society as official sponsor of Ministry of the Environment in 1996 institutionally and set an example.

## OUR ENVIRONMENTALIST GOOD PRACTICE EXAMPLES

We produced the first recyclable and soluble in the nature rubbish bag in Turkey and produce package from environment conscious, bio degradable and oxo degradable material as Korozo. We have many good practice examples to provide sustainability of ecological environment. The major reason of our presence as package producer is to turn the society towards separation at source, storage area, recycling and disposal of wastes without causing environmental pollution.

All of visitors who entered our company are given Visitor Handbook. We also inform our visitors about our approaches to Environmental- Occupational Health &Safety (E-OHS).

Korozo uses 86,763 tone material. Percentage of materials used that are recycled input materials. are %12,4.

### HYGEINE RULES

•Wearing of jewelery is prohibited within the production halls. Please take off your jewelery / watch etc. and hide them not to fall.

•Hair nets and the spesific clothes must be worn at all times in the production area.

•Smoking and eating is only allowed in spesific areas. •Please wash and disinfect your hands. The suitable WC will be shown you.

• If you have any infections such as typhus, cholera, dysentry or diarrhea, please do not enter production area.

•If you have epidermic bruises on your hands, please inform Korozo Health Unit.

• If you have severe coughs, please see Korozo Health Unit.

• In case of passage of infection to any product from you, please inform the responsible personel about the product.

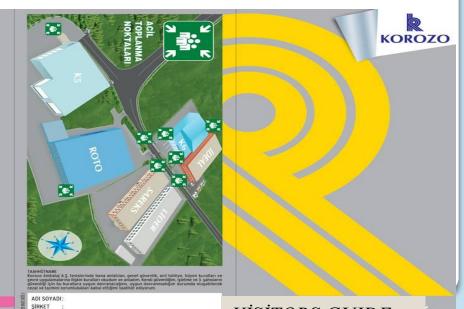
•Please inform your host / security if you use a permanent medicine or you are obliged to have medicine with you at all times.

• If you have a chronic diseas ( heart diseas, hypertension, epilepsy etc.), please inform your host/security.

•The usage of breakable plastics, glass and metals are restricted.

Please inform the responsible person about the production, devices that you have to use.
Please be sure that any aparats did not contaminate

 Please be sure that any aparats did not contaminate to products by controlling the aparats you have are full.



GEÇERLILIK SÜRESİ:

TARIH

IMZA

VİSİTORS GUIDE

## ENVIRONMENTAL DIMENSION IMPACT EVALUATION TABLE

STEPS OF					LEGAL			SESMENT	RISK GRADING
WORK	ROUTINE	NONKOUTINE	FACET	EFFECT	NECESSITIES	(ACTIVITIES IF THERE IS ANY)	FORCE	POSSIBILITY	LOW
PRODUCT/SE MIMANUFACT URES INCOME- TRANSPORT BY TRUCKS/LOR RIES	x		HARMFUL POLUTANTS CAUSED BY EXHAUST	AIR POLLUTION	THE LIST OF LEGAL STANDARD S AND REGULATIO NS	VEHICLE CONTROLS ARE PLACED AT THE CONTRACT. THERE ARE ISSUE STAMPS. REGULAR MAINTENAN CES ARE PERFORMED	3	2	6
PRODUCT/SE MIMANUFACT URES INCOME- TRANSPORT BY TRUCKS/LOR RIES	×		OIL AND FUEL USAGE	SOIL POLLUTION	*	LOADING POTS ARE CONCRETE	2	1	2
PRODUCT/SE MIMANUFACT URES INCOME- TRANSPORT BY TRUCKS/LOR RIES	x		OIL AND FUEL USAGE	WATER POLLUTION	*	LOADING POTS ARE CONCRETE	3	2	6
PRODUCT/SE MIMANUFACT URES INCOME- TRANSPORT BY TRUCKS/LOR RIES	x		OIL AND FUEL USAGE	WASTE OG NATURAL RESOURCES	*	VEHICLE CONTROLS ARE PLACED AT THE CONTRACT. REGULAR MAINTENAN CES ARE PERFORMED	3	1	3



## **WASTE MANAGEMENT**

We divide the wastes arising at the end of our activities into 4 main categories. All of the wastes are sent to disposal/recycling companies licensed by Ministry of Environment and Urban Planning with licensed transport vehicles after they are stored at source in temporal storage area separately under waste management procedure.

We work with Environmental Protection and Packaging Waste Recovery and Recycling Foundation (ÇEVKO) regarding the issue of packaging waste management. We are also in the list of Foundation Member of Protection and Packaging Waste Recovery and Recycling Foundation (ÇEVKO).

Recycling quotas of our plastic waste by years under Packaging Wastes Control Management are in the table.



## **EFFICIENT USAGE OF NATURAL SOURCES**

We carry out activities to recycle waste scrap plastics arising in the end of our processes in units within our scope in the factories both in Istanbul and in Izmir.

KOROZO TOTA	KOROZO TOTAL ELECTRICITY CONSUMPTION								
2010	2011	ratio							
64.392.025 kWh	63.832.913 kWh	-0,9%							

Our projects about energy efficiency;

Electricity and Natural Gas consumption monitoring systems have been set up and are followed before our projects for energy productivity; the projects for energy productivity. Our Energy Management in Industry in Broad Strokes is followed and monitored as it is listed in the articles below.

- 1-) Monitoring/Measuring Systems
- 2-) Productive Use of the Engine and Equipment.
- 3-) To choose productive engines in new investments
- 4-) Use of Productive Electric Motors. 6
- 5-) Works to increase or remove loss and leakages.
- 6-) Recycling Systems
- 7-) Lightning Systems
- 8-) To follow tariff use

9-) Korozo has updated monitoring systems and followed Legal Regulations and Energy Market.

Inform and follow-up regarding productive use of the engines have been carried out and are carried out. <u>Attention was paid to particularly energy productivity to choose chiller as a new investment; and 35 % fall has appeared in energy consumption of chillers despite of 17 % rise in its production.</u> Productive armature with high lumen is used in our lightning systems. Project to improve lightning quality has been carried out.

Our water consumption is monitored in our destination table within environmental management system. Productive use of water is provided by determining targets to dicrease consumption each year related to productive use of natural resources.

We committed to provide 5% dicrease in our management programme. Our works done within this framework are:

- We designated that we can use the unused water arising from water 1. purifying device as irrigation water analyzing it.
- We decreased our water consumption turning taps photocell. 2.
- We made siphons in toilets, with double reservoirs. 3.
- 4. We arranged activities to raise awareness of all of our workers about productive use of natural resources.

Water consumption each year is monitored and targets are given to reduce it in our destination table.

Our quantity of Korozo water consumption: around 18000 tons Consumptions are monitored with the target of 5% decrease each year.

Water consumption occurs intensely in the part of Processes before Pressure. Waste water arising is sent to our waste water purifying facility being separated at source and is discharged to channel being purified.

Measures have been taken through secondary trays against outpouring of chemicals used in production.

Soil and surface-ground water pollution are avoided through remnant kits according to our remnant interference procedure.

There has been no accident like environmental pollution based on outpouring. Supplying transport vehicles carrying hazardous material firstly go through Safety check pursuant to regulation. Their safely entrance to our company having all of their documents questioned is permitted.

Energy management, waste management and productive use of natural resources as Korozo are works conducted to avoid bio-diversity to be affected. Especially productions of environment-friendly plastic packages that turn to natural products in nature in short time also contribute to protect the environment. As Korozo, the zones where our establishments are placed are within organized industrial zone. Thus we carry out our activities without causing damage to cultural and natural resources. We aim to always contribute to protect natural green areas with our social responsibility 10 projects.

## **BIO-DIVERSITY**

- Energy management, waste management and productive use of natural resources as Korozo are works conducted to avoid biodiversity to be affected.
- Especially productions of environment-friendly plastic packages that turn to natural products in nature in short time also contribute to protect the environment.
- As Korozo, the zones where our establishments are placed are within organized industrial zone. Thus we carry out our activities without causing damage to cultural and natural resources.
- We aim to always contribute to protect natural green areas with our social responsibility projects.
- Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting, by Korozo's Research & Development Department, Quality Department.



## **GREENHOUSE GAS EMISSIONS**

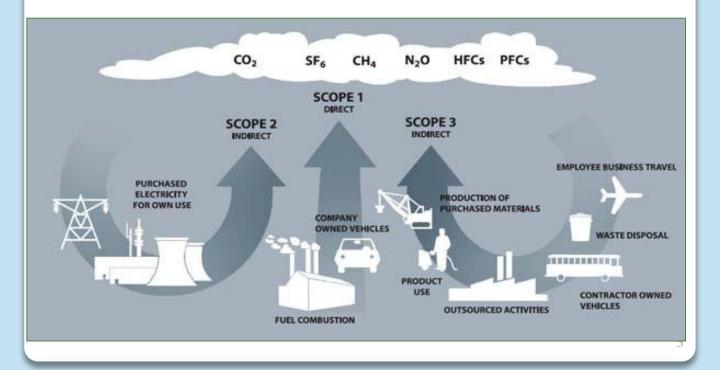
Our greenhouse gas emissions arising in the end of our processes are measured once in two years. Applications are realized to reduce our greenhouse gas emissions within our ISO 14001 Environment targets.

Our greenhouse gas emissions in the last measurements made are measured as:

CH4: 0,72 ton/hour CO: 0,72 ton/ hour NOX: 0,72 ton/ hour

We started our carbon footprint works primarily with preparation of data collection infrastructure.

\*Our aim is to account Korozo's Corporate Footprint by adding other factors affecting our emissions and carbon footprint as well.



## FLEXIBLE PACKAGING'S CONTRIBUTION TO SUSTAINABLITY

### FLEXIBLE PACKAGING

Least usage of RESOURCE Least concumption of energy Lover CO2 emission Least WASTE



# **Canned Food Packaging**

FLEXIBLE Packaging's Benefits to the Sustainability

Packiging Type- Material	Produc t Weight (gram)	Packag e Weight (gram)	Package /Produc t Ratio	Package Weight for 100 gr product (gr)	Energy Cunsum ption MJ/3 kg	kg CO₂ emmision for 3 kg
Metal Box	3 kg	312,4	1/10	10,2 gr	12,59	1,07
Flexible packaging	3 kg	28,4	1/108	0,9 gr	2,87	0,11

## **Cooked Chiken Packaging**

Packiging Type- Material	Product Weight( gram)	Packag e Weight (gram)	Packa ge/Pro duct Ratio	Package Weight for 100 gr product (gr)	Energy Cunsum ption MJ/3 kg	kg CO <sub>2</sub> emmision for 3 kg
Hard plastic	1134 gr	64	1/18	5,6	5,5	0,2
Flexible packaging	1134 gr	15	1 / 76	1,3	1,35	0,03

## **Coffee Packaging**

Packiging Type- Material	Produc t Weight (gram)	Packag e Weight (gram)	Packa ge/Pr oduct Ratio	Package Weight for 100 gr product (gr)	Energy Cunsump tion MJ/3 kg	kg CO <sub>2</sub> emmision for 3 kg
Metal Box	326 gr	96,4	1/3	29,56	4,2	0,33
Plastic Bin	326 gr	59,5	1/5	18,2	5,2	0,17
Flexible packaging	326 gr	11,3	1 / 29	3,47	1,1	0,04

## Multiple (parcel) Packaging

Packiging Type- Material	Produc t Weight (gram)	Packag e Weight (gram)	Packa ge/Pr oduct Ratio	Package Weight for 100 gr product (gr)	Energy Cunsump tion MJ/3 kg	kg CO <sub>2</sub> emmision for 3 kg
Paper Box	3,4 kg	66,2	1 / 51	1,9	2,13	0,05
Flexible packaging (Strech Coil)	3,4 kg	12,6	1 / 270	0,4	1,36	<b>0,05</b>

# FLEXIBLE Packaging's Benefits to the Sustainability



# Cargo (Shipping) Envelope

Packiging Type- Material	Produc t Weight (gram)	Packag e Weight (gram)	Packa ge/Pr oduct Ratio	Package Weight for 100 gr product (gr)	Energy Cunsum ption MJ/3 kg	kg CO <sub>2</sub> emmision for 3 kg
Paper Envelope	376 gr	96,4	1/4	25,6	4,8	0,23
HDPE Flexible	376 gr	11,3	1/33	3,0	3,4	0,11

## **Dried Foods Packaging**

Packiging Type- Material	Produc t Weight (gram)	Packag e Weight (gram)	Pack age/ Prod uct Ratio	Package Weight for 100 gr product (gr)	Energy Cunsum ption MJ/3 kg	kg CO <sub>2</sub> emmisi on for 3 kg	0,7kg for kg CO₂ emisyon u
Cylinderic Paper	680 gr	39,7	1/17	5,83	5,83	2,16	0,13
Carton Paper Box	340 gr	22,7	1/15	6,67	4,87	1,95	0,16
Flexible packaging	680 gr	11,3	1 / 60	1,66	1,66	1,06	0,05

## **Beverage Packaging**

Packiging Type- Material	Product Weight( gram)	Packag e Weight (gram)	Packa ge/Pr oduct Ratio	Package Weight for 100 gr product (gr)	Energy Cunsum ption MJ/3 kg	kg CO <sub>2</sub> emmisi on for 3 kg	0,23gr for kg CO <sub>2</sub> (**) emisyon u
Glass+metal Cover	236 gr	198,4	1/1	83,9 gr	54,5 gr	3,36	0,29
Plastic Bottle	236 gr	22,7	1/10	9,6 gr	6,0 gr	3,00	0,18
Aluminium Box	236 gr	11,3	1/21	4,7 gr	2,4 gr	0,99	0,08
Flexible packaging	199 gr	5,7	1 / 35	2,8 gr	2,8 gr	0,45	0,02

#### **16. ENVIRONMENTAL APPLICATIONS**

#### % 100 Recyclable Packages



#### **16. ENVIRONMENTAL APPLICATIONS**

#### **2012 ENVIRONMENT TARGETS**

DEFINITION OF THE TARGET	unit	2012 TARGET
H1: WATER CONSUMPTION AMOUNT	m3	To decrease %1 per annum
H2: ELECTRICITY CONSUMPTION AMOUNT	kWh	To decrease %1 per annum
H2a: ELECTRICITY CONSUMPTION AMOUNT (meter of production based)	kWh / tonnes	Annual assests will be followed up and saved
H2b: ELECTRICITY CONSUMPTION AMOUNT (piece of production based)	kWh / piece	Annual assests will be followed up and saved
H3: GAS CONSUMPTION AMOUNT (natural gas)	m3	Annual assests will be followed up and saved
H4: FUEL CONSUMPTION AMOUNT	kg	Annual assests will be followed up and saved
H5: LPG CONSUMPTION AMOUNT	kg	Annual assests will be followed up and saved
H6: WASTE OF PAPER BOX AMOUNT	kg	Annual assests will be followed up and saved
H7: COMPOSITE PLASTIC WASTES AMOUNT (Uncyclable)	kg	Annual assests will be followed up and saved
H8: JUNK METAL WASTE AMOUNT	kg	Annual assests will be followed up and saved
H9: GLASS WASTE AMOUNT	kg	Annual assests will be followed up and saved
H10: PLASTIC WASTE (POT,BOBBIN HEAD, CUP)	kg	Annual assests will be followed up and saved
H11: WOODEN WASTES	kg	Annual assests will be followed up and saved
H12: DIRTY STRECH WASTE AMOUNT	kg	Annual assests will be followed up and saved
H13: PE WASTE AMOUNT (RECYCLED IN SIDE THE COMPANY)	kg	Annual assests will be followed up and saved
H1: PRODUCT LITTER COUNTED AT THE GROUND	piece	0 piece
H1a: HAZARDOUS SOLID WASTE AMOUNT (Meter of production based)	kg/meter of production	To decrease %5 per annum
H1b: HAZARDOUS SOLID WASTE AMOUNT (piece of prodution based)	kg/piece of production	To decrease %5 per annum
H2: HAZARDOUS LIQUID WASTE AMOUNT (TOTAL)	kg	Annual assests will be followed up and saved
H1: INDUSTRIAL WATER WASTE AMOUNT	m3	Will be followed up constantly)
H2: DOMESTIC WATER WASTE AMOUNT	m3	Annual assests will be followed up and saved
H1: TO STABLE THE ASSESTS OF THE GAS EMMISION RELEASED FROM CHIMNIES BECAUSE OF ACCIDENTS		to abide the legal limits
H2: FOLLOW UP AND CONTROLS OF THE ORGANIC STEAM EMMISION CAUSED BY THE CHIMNIES OF THE UNITES (ENVIRONMENT)	ppm	to abide the legal limits
H3: FILD EXERCISE OF THE FIGHT AGAINST PRODUCT LITTER ON THE GROUND	piece	1
H1: TO MAKE THE ASSESTS OF THE SOUND POLLUTION STABLE (Environment and occupational health and safety)	dB	to abide the legal limits
H1: DOMESTIC WASTE AMOUNT (CAUSED BY PRODUCTION)	kg/meter of production	Annual assests will be followed up and saved
H2: DOMESTIC WASTE AMOUNT (CAUSED BY PEOPLE)	kg/employee	Annual assests will be followed up and saved

#### **KOROZO PACKAGING**

#### OCCUPATIONAL HEALTH AND SAFETY APPLICATIONS



#### **OCCUPATIONAL HEALTH AND SAFETY AT KOROZO**

Korozo gives importance to work safety of workers. Full time Work Safety Specialist is present within our scope to take necessary measures, provide a safe work environment. Our workers are provided with a safe and healthy work environment regarding dangers by taking available information into consideration. Appropriate measures are taken minimize possible happening of danger in work area as much as it's possible, to avoid all kinds of accidents and injuries that may happen during connections due to works. The workers are subjected to training regarding health and safety permanently provided that it's registered; and the mentioned training is repeated for workers who are subjected to new duty or change of duty.

#### Liabilities of our workers about Occupational Safety:

• They are liable to act in accordance with all of instructions, orders and prohibitions determined by the employer about occupational safety, worker's health, security and work discipline; and resolutions adopted and measures taken by Occupational Health and Safety Committee. They are personally responsible for results that may arise unless they act otherwise.

• Occupational safety is prior while working. The worker is liable to work pursuant to provisions in "Health and Safety Handbook" that they are provided with, regarding his task.

• The worker must wear work clothes and obey safety rules designated by the employer.

• The worker must use the proper protectors such as glove, bonnet, apron, face-pack, work shoes, earphone and work glasses when it's required according to Occupational Health and Safety Legislation. This may be amended with commitment of Occupational Safety and Environment Specialist in case life of Personal Protective Equipment expires.

#### **OCCUPATIONAL HEALTH AND SAFETY AT KOROZO**

• Each work done by the worker is determined with instructions. He must use Personal Protective Equipment special to work and work environment while applying these applications. Continuing training is provided to make them conscious about this.

• The worker must wear work clothes and obey safety rules designated by the employer.

• The worker is liable to have physical examinations which should be conducted periodically and when it's needed; on time. Physical examinations are conducted by our full time doctor in place of work.

• The worker must refrain from all kinds of behaviors, braches and negligence that may be dangerous for himself and other workers having the consciousness of Occupational Health and Safety while he is working, when he is in place of works in other times, when the one on duty is sent to another place and when he is taken to and from work by service of place of work.

• The worker is liable to inform head Manager or those concerned about any case he considers dangerous, immediately.

• The worker refrains from behaviors that may cause fire under no circumstances, calls the concerned in case of fire immediately and must act as it's indicated in "Fire Instruction".

#### **OCCUPATIONAL HEALTH AND SAFETY AT KOROZO**

We evaluate the risks of occupational health and safety (OHS) to protect our workers' health and provide continuity of safety during our activities and realize the commitment to take preventive action to protect occupational security and human health (OHS) in our Environmental-Occupational Health and Safety (E-OHS).

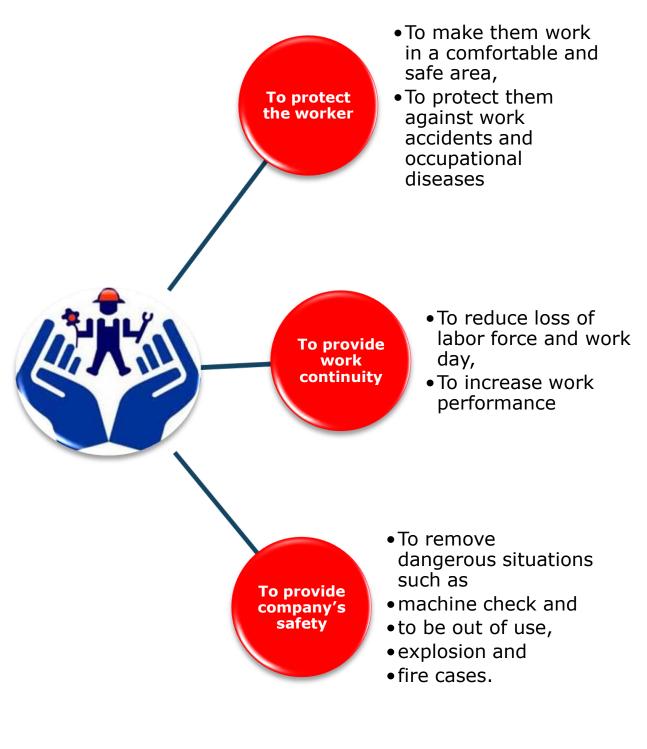
OHS management system is structured in compliance with OHS legal legislation and OHSAS 18001 standard, based on evaluation of OHS risks and prevention of accidents-cases.

We evaluate the environmental risks of our activities respecting national and international legislations and other conditions, appraising routine and out of routine conditions and emergency cases, taking its internal-external customers' audits and findings and business partners' feedback into consideration in evaluation of environmental risks with environmental risk evaluation team. We create and apply Annual Environment Management Programme for impacts determined to be removed, minimized and kept under control.

We take notice of procedures and instructions and applications we brought out in activities such as minimizing Occupational Health and Safety impacts arising out of Occupational Health and Safety risk evaluation and keeping them under control.

We have periodic tracing and application in accordance with the table List of Legal Legislation and Standards and Evaluation of Conformity (OHSAS 18001) to receive all of legal documents within Occupational Health and Safety permit.

#### **OUR OBJECTIVE**



#### OUR APPLICATIONS FOR EFFICIENY OF OCCUPATIONAL HEALTH AND SAFETY MANAGEMENT SYSTEM

Our teams and commissions arranging and conducting works and applications regarding taking preventive and corrective actions for occupational security and human health except our Occupational Health and Safety risks evaluation teams are;

1.Occupational Health and Safety Commission (meeting is arranged once a month and activities are evaluated for Occupational Health and Safety Commission in the platform where representatives of our workers are present as well.)

2.Commission of Examination and Prevention of Works Accidents (meeting is arranged once in 3 months and accidents that are got off lightly, repeated and serious accidents are examined and actions are determined.)

3.Emergency Cases Teams (Consisted of Brigade, first aid, Save and Protection teams. It prepares our workers to manage emergency cases making manoeuvres once a year.)

4.Lean Management 5S Team (Makes applications and audits for clearance and regularity which are one of effective tools to prevent accident.)

5.Environmental-Occupational Health and Safety Teams (Our 1 white collar and 2 blue collar worker for each rotation assigned by manager of each department, contribute to make Occupational Health and Safety applications common.)



#### **OCCUPATIONAL HEALTH AND SAFETY COMMISSION**

Events happened; offers to correct regarding the cases of Occupational Health and Safety in Occupational Health and Safety Commission, current situation and our future targets are discussed.

This commission meets once a month regularly. 1-2 % of total staff working in Korozo participates in the meeting as representative.

Major participants are employer representative, workplace doctor, occupational safety specialist, production managers and concerned chiefs and department representatives working in production.

All of Korozo workers are represented in the meeting.





#### SAMPLE OF RISK ASSESMENT

RISK ANALYZE										
	STEPS OF	ROUTIN	NONROUTI	JTI ELEMENTS	TIME FACET (WHAT /	LEGAL	PRESENT CONTROLS/AC	RISK ASSESMENT		
COD	WORK	E	NE	OF DANGER	WHEN / HOW IS IT AFFECTED)	ES	TIONS (ACTIVITIES IF THERE IS ANY)	MINOR	POSSIBILIT Y	
STK01	PRODUCT/MA TERIALS/SEMI MANUFACTU RES/CHEMIC AL MATERIALS INCOME- TRANSPORT BY TRUCKS/LOR RIES	x		ITEM FALLS (UNAPPROPRI ATE ITEM LOADS. ITEM LOADS WITHOUT PALLETS. BROKEN PALLETS.	PHYSICAL INJURY	THE LIST OF LEGAL STANDAR DS AND REGULATI ONS AND ASSESME NT OF APPROPRI ATENESS	INTERNAL INSTRUCTIONS (VEHICLE CONTROL FORM) LOGISTICS SERVICE CONTRACT CARRIAGE CONTRACT		3	
STK01	PRODUCT/MA TERIALS/SEMI MANUFACTU RES/CHEMIC AL MATERIALS INCOME- TRANSPORT BY TRUCKS/LOR RIES	x		ITEM FALLS. UNAPPROPRIA TE LOAD OF CHEMICAL METARIALS. BROKEN PALLETS.	INJURIES CAUSED BY CHEMICALS		INTERNAL INSTRUCTIONS (VEHICLE CONTROL FORM) LOGISTICS SERVICE CONTRACT CARRIAGE CONTRACT		2	
STK01	PRODUCT/MA TERIALS/SEMI MANUFACTU RES/CHEMIC AL MATERIALS INCOME- TRANSPORT BY TRUCKS/LOR RIES	x		FIRE- EXPLOSION (INFLAMMABL E GAS-LIQUID- STEAM)	PHYSICAL INJURY		OF LEGAL STANDAR DS AND REGULATI ONS AND ASSESME NT OF APPROPRI	INTERNAL INSTRUCTIONS (VEHICLE CONTROL FORM) LOGISTICS SERVICE CONTRACT CARRIAGE CONTRACT	1	
STK01	PRODUCT/MA TERIALS/SEMI MANUFACTU RES/CHEMIC AL MATERIALS INCOME- TRANSPORT BY TRUCKS/LOR RIES	x		VEHICLE TRAFFIC	PHYSICAL INJURY		THERE ARE CAUTIONARY SIGNS, MIRRORS AND THE ROUTES LEADING THE VEHICLE TRAFFIC. THE FORMS SIGNED BY DRIVERS AND VISITOR FORMS.		4	
STK01	PRODUCT/MA TERIALS/SEMI MANUFACTU RES/CHEMIC AL MATERIALS INCOME- TRANSPORT BY TRUCKS/LOR RIES	x		DANGERS CAUSED BY THE PLACE (SLIPPERY, WET GROUND, WALKING LINES, GATES)	PHYSICAL INJURY		THERE ARE CAUTIONARY SIGNS, MIRRORS AND THE ROUTES LEADING THE VEHICLE TRAFFIC. THE FORMS SIGNED BY DRIVERS AND VISITOR FORMS.		4	

#### WIDESPREADING OCCUPATIONAL HEALTH AND SAFETY CONCIOUSNESS

Trainings regarding the issues below are provided to increase occupational health and safety consciousness of our workers and business partners in our Environmental-Occupational Health and Safety policy within annual training plans.

- · Occupational Health and Safety standards and policy,
- · Definition and aim of Occupational Health and Safety,

**Risk Evaluation** (Dangers and Measures= Working High, Slipping-Stumbling-Falling Down, , Hot Surface and Warm, Vapors, Fire-Explosion, Electricity and Static Electricity, Carrying and Lifting Tools, Noise, Lightning, Machine Equipment – Sharp Surface and Moving Parts, Chemical Dangers-Solvents, Acids etc., Ergonomic Dangers),

#### •Evaluation of Accidents,

•Training for use of personal protective tool and Emergency Case Instruction

Training for use of personal protective tool and Emergency Case Instruction is provided in classroom, at bit based work using occupational health and safety and environment boards, procedures/instructions, warning signs and written-visual communication. Workers are subjected to exam to evaluate training efficiency after Occupational Health and Safety Themed Trainings.

#### 2011 Exam Success Rate: 83 %.

Training of 1691 hours is provided to 1030 workers regarding Environmental-Occupational Health and Safety in 2011.





One of the most important tools to increase Occupational Health and Safety consciousness is KPDS notification system. Many Occupational Health and Safety notifications from our staff provides support to increase awareness about preventing work accidents and occupational diseases contributing to increase Occupational Health and Safety, as well. Also one of our notification tools is notification points in production areas where accidents that are got off lightly and dangers may be notified.

# Rate of Accidents and Occupational Diseases

There are no significant differences comparatively between locations over the working population regarding injuring, occupational diseases, lost days and rates of absenteeism at work and works accidents resulting in death.

There hasn't been any accident or occupational disease resulted with death.

#### On annual basis;

- •Number accidents with lost days 125
- •Lost days due to diseases 3.500- 4.600 men /days

#### **Health Information**

## About diseases possible to cause pandemic in our working staff;

- Meetings for informing,
- Brochure Distribution,
- Mailing works are conducted.

Training for possible diseases may be expected due to work is provided.

Process of informing is started evaluating their risks.



#### **Health Information**

We make our staff reach current health news, suggestions and recommendations on Health Column on Koroport and become informed.



#### OCCUPATIONAL HEALTH AND SAFETY OBJECTIVES (2012)

Increasing frequency speed of work accident (annually 20%),

Number of Notification of Danger and Accidents that are got off lightly (3 in each department),

Occupational Health and Safety and Environment to hold fire evacuation drill to get prepared for emergency cases once a year,

Providing training for 4 hours/people on annual basis regarding.



# KOROZO PACKAGING SOCIAL RESPONSIBILITY PROJECTS



#### **ENVIRONMENT DAY**



KOROPLAST's activity for World Environment Day, on 5th of June, at Bodrum, Gündogan attained big interest ...

Koroplast placed special apparel with garbage bags all along the seaside of Bodrum, Gündoðan, in order to collect garbages . Within the scope of the event, KOROPLAST degradable garbage bags were distributed as a gift to promote the usage of garbage bags.

#### **KEEPING BEYOGLU CLEAN IS IN YOUR HANDS**



Koroplast and Beyoglu Municipality has launched an environmental clean up campaign with the slogan of "Keeping Beyoglu clean is in your hands".

The aim of the campaign is to ensure the usage of garbage bags and develop the habit.

Within the scope of the campaign that will take 5 months, Koroplast and Beyoglu Municipality will distribute garbage bags to 35.000 households for free of charge.

Jeki Mizrahi , our company General Manager and Ahmet Misbah Demircan , The Mayor of Beyoglu gave information about the project to the members of the press during launch of the campaign.

The symbol of the campaign is the 1001 meters garbage bag (which is the largest garbage bag of Turkey) and it has captured the great interest of the inhabitants of Beyoglu and the members of the press. 12

#### **FUTURE BRUSHES**

The students applying for the "Future Brushes" competition were elected by painter Ahmet Günestekin, journalist-writer Nora Romi, painter Bubi, arts critic Yalcin Sadak and KOROZO Ambalaj General Manager Jeki Mizrahi.

The winners brought new computers to their schools besides their Money awards. Jeki Mizrahi says: " As the first producer of garbage bags in Turkey, we believe that environmental awareness can only be obtained by education. We held various events in large cities with projects aiming environmental awareness in children. From now on, we have changed our direction to eastern cities where the economical status is lower."

One of the members of the jury, Ahmet Günestekin, gives us a report on the event while saying that the paintings were a work of free minds.



#### **RECRUITMENT FAIR**

We were at the Recruitment Fair (ISIIF) over 100.000 people have attended and more then 30.000 people have applied to the companies.

By attending to fair we also supported the event of Istanbul Esenler Municipal and made it easy for unemployed people to achieve our company.

At the end of the Fair, Istanbul Governor and the Meyer of Esenler Municipal have congratulated companies that have attended to the fair concecutively two years.





**COOPERATION WITH UNIVERSITIES** 

#### We participated in "MACHINE AND TECHNOLOGY DAYS" Held by MACHINE ENGINEERING TECHNOLOGIES CLUB OF ISTANBUL UNIVERSITY

Our Lean Manager made a presentation about Consumption Patterns and Sustainability on May 14 in the Faculty of Engineering in Istanbul University. Human Resources Chief and Lean Manager answered students' questions after the presentation in which the student were pretty interested about sustainability.



Our participation is ended with the wishes of both Faculty of Engineering management and students for continuity in next years.

#### **COOPERATION WITH UNIVERSITIES**



KOROZO carries out technical information works to inform the students about the sector and learn about production in trips which academic member and students from various universities joined.

**COOPERATION WITH EDUCATION INSTITUTIONS** 

High school and university students gain experience working with us each year. We also improve ourselves through their ideas as they benefit from experiences of professionals working in our company.



**Traineeship Figures for 2011** Number of high school trainees: 16 people Number university trainees: 40 people

#### **KOROZO PACKAGING**

#### FIGHT AGAINST CORRUPTION AND BRIBERY & FAIR COMPETITION



Korozo's relations with its sharers including customers, buyers and workers, promise for honest, fair relations, thrust, transparency, individual consistency, information privacy are formed on ethical principles. In this direction it shares its ethical principles and rules below with all of its sharers acting in accordance with Turkish Commercial Code and Competition Law.

#### PERSONAL CONSISTENCY

#### KOROZO Worker;

- ✓ Keeps his promise. His word and behavior are straight.
- Gives confidence.
- Is against corruption and bribery.
- Make his institution and himself respected.
- Respects laws, policies and procedures of his institution.

<u>Korozo Discipline Procedure Article 19:</u> "Workers do not accept presents, discounts and advantages, personal service and support that may affect company's choices and decisions from third persons even though they are for help."



#### USE OF OCCUPATIONAL AND TECHNICAL INFORMATION

#### KOROZO Staff:

- Takes care of privacy of product information that has technical feature.
- ✓ Searches accuracy of information he uses in his every decision.
- Takes care of personal private information, too.
- Tries to make regular information Exchange among workers.
- Prevents information which is not accurate and has not become definite.

All of our workers are informed about bribery article in our discipline procedure within orientation training on the day they started to work in KOROZO. Workers who act against this rule are judged by our discipline committee and our related policy is applied.

Our policy related to corruption is also shared with our workers who started to work in handbook "Ethical Rules and Worker's Policy".

#### **Our Applications**

- All of information in agreements like sponsorship should be clear and consistent. Contribution to be provided by KOROZO should tally with benefit it will have, this contribution should be made due to a reasonable cause.
- Club membership etc. for personal use on behalf of company can be held by no one.
- Private legal entities who seek profit cannot be granted donation or contribution when remains uncovered.
- Politicians, political parties, political organizations or religious institutions and religious functionaries cannot be granted donation.
- All sponsorships, donations or contributions to be provided within these rules should be transparent, certifiable, improper competition advantage should be provided to KOROZO, they should be activities that will not harm KOROZO's image and reputation.
- Korozo staff informs about all of bills and receipts of expenses they had during their journeys in the city and out of the city.

#### **Our Applications**

#### AUDIT IN COMPANY

Works, accounts, budgets of our production, store and Office departments are analyzed and audited for compliance with procedures and accuracy of records by our Internal Audit Departments rigorously.

Our Internal Audit Manager is authorized to reach all documents which need to be analyzed related to each department and reports Audit Board President.

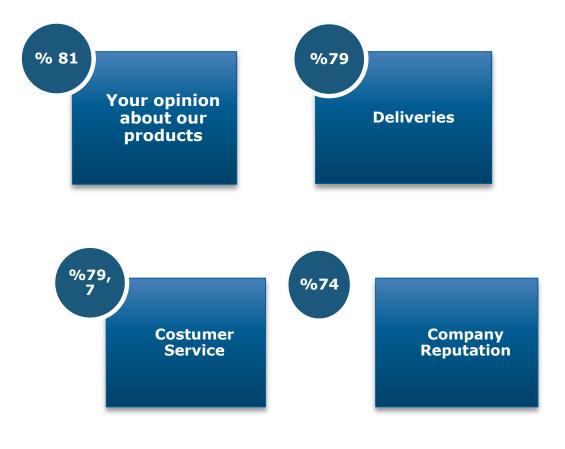


Korozo produces packages on which designs sent by customer are printed within Packaging production. All of information regarding all of legal requirements and terms of use of the products are on the packages. Traceability of the product in the packaging and giving necessary information on the packaging are trademark holder's and company's responsibility. However traceability of the packaging and external packaging labeling is responsibility of Korozo A.Ş. until customer receives the packaging.

Activities for certification of ISO 10002 Customer Satisfaction standart have started as of 2012.

Korozo created Customer Relations Unit to meet customers' demands. Customer Relations Unit gives information about its actions to customers analyzing customer's each question, complaint related to the product. Customers are given a visit by technical team and solutions are offered by examining the problems in production area upon customer's demand and need.

All of demands, needs, expectations and thoughts of customers are learned through surveying once a year by a third party independent research company and necessary actions are taken by evaluating all of the results. Korozo is audited pursuant to ISO 9001, ISO 14001, ISO 22000 and BRC certificates once a year by SGS Certification Services. It's is also audited by all of the companies which they consider necessary under these conditions.



#### **KOROZO PACKAGING**

#### INTERNAL COMMUNICATION IN KOROZO



#### **21. Internal Communication In KOROZO**

#### **QDMS ( Quality Document Management System)**

QDMS is a common document management system used within Korozo.

Workers may receive Korozo handbooks, organization scheme, procedures, task definitions, quality certificates, forms, standards through system.

🔆 KOROZO - ENTEGRE YÖNETİM SİSTEMİ - Windows Internet Explorer provided by KOROZO - Information Technology 📃 🗐 🔀							
🚱 🔹 🖻 http://kraccogn/shos/cCM2.up							
Dosya Düzen Görünüm Sik Kullanılanlar	Araçla	ar Yardım					
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CKOROZO - ENTEGRE YÖNETIM SİSTEMİ						🏠 * 🔝 - 🗔 👼 * Savfa + Güvenlik + Araçlar + 🚱 +	
Entegre Yönetim Sisten     EKitapian     Kalite El Kitab     BKC El Kitab	-	tapları > Organizasyo oküman Sorgula		Dokiiman İçinde			
Gda Güvenliğ El Kitabi	D/G	Doküman Kodu	No	Revizyon Tarihi	Onay Tarihi	Doküman Adı	
HACOP El Kitabi		01.05.				Organizasyon Şeması	
🛛 🗋 Organizasyon El kitabi		01.05.01				Üst Yönetim	
Cevre El Kitabi		01.05.02				Standart Ürünler Grup Başkanlığı	
E D Prosedürler		01.05.03				Flexible Ürünler Grup Başkanlığı	
🛄 Insan Kaynakları		01.05.04				İhracat Satış Grup Başkanlığı	
Genel Prosedür	-	01.05.05				Yurtiçi Standart Ürünler Satış Direktörlüğü	
🖪 🛄 Üretim Prosedürleri		01.05.06				Yurtiçi Özel Ürünler Satış Direktörlüğü	
Cevre Yönetimi		01.05.07				Lojistik Direktörlüğü	
E 🗋 Taimatlar		01.05.08				İnsan Kaynakları Müdürlüğü	
🛄 Genel Talmatar	-	01.05.09				Mali İşler Direktörlüğü	
🖬 🛄 Üretim Talimatları	-	01.05.10				Kalite Güvence Müdürlüğü	
Kontrol Talmatlan	-	01.05.11				Halkla Ilişkiler	
Balom Talmatarı		01.05.12				Teknik Bakım Müdürlüğü	
Gda Güvenliği Talmatları		01.05.13				Kişisel Bakım Ürünleri Grup Başkanlığı	
Cevre Yönetmi Talmatlari							
E Formlar Genel Formlar							
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Planlar							
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Proses Bigi Tablolari							
🖬 🛄 Spesifikasyonlar 🖉							

#### 21. Internal Communication In KOROZO

#### KOROPORT

<u>Korozo Portal</u> is a common corporate portal created to increase communication in the company. Workers can reach news and documents within the company.

#### **TOPICS IN KOROPORT**

Information-Documents Human Resources QDMS Calendar Those Born Today News from our company Finance Weather What we choose for you Staff Document Guide Telephone Guide

Those Joined Us Articles of the Month News from Media Health column



### KOROZO PACKAGING

#### PLANS FOR 2012



#### 22. PLANS FOR 2012

Our investment plans for 2012 on our journey to success

KOROZO

# **15 million** dollars of invesment in 2012

#### 22. PLANS FOR 2012

# We continue to introduce our projects with the same enthusiasm as our first day



#### KOROZO AMBALAJ SAN. VE TİC. A.Ş.

#### G.R.I TABLE ( Global Reporting Initiative)



GRI TABLE							
GRI Indicators	GRI Details and Content	Reference Part	Page				
Strategy and an	alysis						
1.1	Statement from the most senior decision-maker of the organisation about the relevance of sustainability to the organisation and its strategy	Our General Coordinator's Message	5				
Profile							
2.1	Name of reporting organisation.	Korozo Ambalaj San. Ve Tic. A.Ş.	1,7,8,9,10,11				
2.2 2.4	Our Products and Product Groups Our Production Facilities	Our Products and Product Groups Our Production Facilities	18,19,20 15,16,17				
2.4	Factories and Foreign Offices	Factories and Foreign Offices	12,13,14				
2.10	Our Awards	Our Awards	21,22,23,24,25				
Report Paramete	ers						
3.3	Purpose of Report and It's Preparation Format	Purpose of Report and It's Preparation Format	6				
3.4	Contact Information	Contact Information	150				
3.12	GRI Details and Content	GRI Table and Content	2,3,4,146,147,148,149				
Governance, Co	mmitments and Engagement Governance structure of the organisation, including						
4.1	committees under the highest governance body responsible for specific tasks, such as setting strategy or organisational oversight.	Our Organisational Structure	29				
4.2	Indicate whether the Chair of the highest governance body is also an executive officer.	Our Organisational Structure	29				
4.3	For organisations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	Our Organisational Structure	29				
4.4	Mechanisms for stakeholders and employees to provide recommendations or direction to the highest governance body.	KÖGES	78				
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental and social performance, and the status of their implementation.	Mission, Vission and Our Principles, Ethical Policies, Human Resources Policy, Training Policy, Environment, Occupational Health and Safety Policy	41,42, 46, 48, 64, 95				
4.10	Surveillance of the related risks and sustainability performance by the highest governance body.	Sustainability Policy	43				
	SCRIPTIONS: Performance Indicators						
Economic Perfo							
EC4	Significant financial assistance received from government	Social Security Treasury Insentives	30,31				
EC5	Range of ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation	Ethical Audits (payments), Working in Full Compliance With The Laws and Fees	59,60,61				
EC7	Local Recruitment Procedures	Human Respect Award, Competency Based HR Management	83,87				
	and Decent Work Performance Indicators						
ASPECT: Emplo							
LA1	Total workforce by employment type, employment contract, and region, broken down by gender	Employment 2011	52				
LA2	Total number and rate of new employee hires and employee turnover by age group, gender, and region.	Employment 2011	52,53				
LA3	Geçici ya da yarı zamanlı çalışanlara sağlanmayıp tam zamanlı çalışanlara sağlana sosyal ödemeler ve yardımların ana operasyonlara göre dağılımı	Korozo Human Rights Applications, Our Social Facilities	50,53,63				
ASPECT: Occu	pational Health and Safety						
LA6	Benefits provided to full-time employees that are not provided to temporary or parttime employees, by significant locations of operation	Occupational Health and Safety Applications	116,117				

Safety 120
despreading Safety 69,70,119,121,122 ormation
72,73
tim of the 64,65,66,67,68, 69,70, tion Trainings, 71 rainings
Management, önetimi, nt and Reward 87,88,89,90,91 nd Promotions
52,53
ce with the 62
plications, Audits, 31,49,50,51,55
73
tion),Equalizing rces 48,49,50,56 Applications
sources,Ethical 48,49,50,57 cal Princibles
Employment - Iman Rights 49-50-58 ciples 49-50-58
ng 75

_	formance Indicators		
ASPECT: Comr	•		
S01	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.	Employment 2011( Quality& RD Employees), Bio-Diversity	52,104
ASPECT: Corru	ption		
S02	Percentage and total number of business units analyzed for risks related to corruption.	Fights Against Corruption and Bribery & Fair Competition, Ethical Audits, Number of Audits	31,55,133,134, 135,136
S03	Percentage of employees trained in organization's anti- corruption policies and procedures.	Fights Against Corruption and Bribery, Training Applications	67,73
S04	Actions taken in response to incidents of corruption.	Fights Against Corruption and Bribery, Training Applications	134,135,136
ASPECT: Public	•		
S05	Public policy positions and participation in public policy development and lobbying.	Socal Responsibility Projects	125,126,127,128, 129,130,131
S06	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country.	Fights Against Corruption and Bribery & Fair Competition	135
ASPECT: Comp			
S08	Monetary value of significant fines and total number of non- monetary sanctions for noncompliance with laws and regulations.	Working in Full Compliance with the Laws and Fees	60,61
Public Policy Pe	erformance Indicators		
ASPECT: Custo	omer Health and Safety		
PR1	subject to such procedures.	Certificate, Quality Policy,Food Safety Policy	26,27,28,44,45
ASPECT: Produ	uct and Service Labeling		
PR3	Type of product and service information required by procedures, and percentage of significant products and services subject to such information requirements.	Certificate, Quality Policy,Food Safety Policy	26,27,28,44,45
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	Customer Satisfaction at Korozo	138
ASPECT: Marke	eting Communications		
PR6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	Social Responsibility Projects, Social Responsibility Project Number	31,125,126,127,128, 129,130,131
ASPECT: Custo			
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	Customer Satisfaction at Korozo	138
ASPECT: Comp	bliance		
PR9	Monetary value of significant fines for noncompliance with laws and regulations concerning the provision and use of products and services.	Customer Satisfaction at Korozo	138
Environmental	Performance Indicators		
ASPECT: Mater	ials		
EN1	Materials used by weight or volume.	Our Activities to Increase Environmental Conciousness Of The Society	99
EN2	Percentage of materials used that are recycled input materials.	Our Activities to Increase Environmental Conciousness Of The Society	99
ASPECT: Energ			
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