

United Nation Global Compact Communication on Progress Report

IT Synergy



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IT Synergy Information Technology

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About IT Synergy

In the mid1990's, the United nations Development Program was involved in providing technological solutions for state modernization in several Latin American companies. After the project completion, this initiative resulted in the formation of IT Synergy, a company dedicated to technology research and technology to market matching. Our core business EvolvE's around the concept of partnership; we are active participants in the business of open source, and we firmly believe in the marriage of the enterprise and the FOSS paradigm. We have unique insight into both worlds and our vision is, as our company name, SYNERGY.

IT Synergy currently operates out of the Smart Village in Cairo, Egypt. We are a registered Egyptian company under investment law number 8; we are proud to be based in the very markets to which we cater. IT Synergy S.A. was incorporated in Peru in 1999, then in the United States in 2001 and, more recently, as an Egyptian company in 2004. Since 2005 all our operations are managed from our Cairo HQ.

IT Synergy has provided consulting services in the field of ICT for development to governments, private companies and international organizations in Latin America, Africa and the Middle East. In Egypt we have worked on several projects with the International Organization for Migration with the United Nations Development Program and with the Italian Cooperation. IT Synergy has provided strategic consultancy and project formulation and implementation for several Egyptian ministries as well as conducting numerous FOSS implementations at the public and private sector level.

Outside Egypt, the IT Synergy team of experts has developed and implemented a number of unique solutions such as the Paper Chip Secure Code, a security solution for printed document based on Digital Certificate technology, or IT Sentinel, a sophisticated package for remote network monitoring and administration and many other based in the open source concept. It has also implemented a regional Voice Over IP network for the United Nations Development Program.

IT Synergy has provided IP Telephony solutions to large international organizations such as The United Nations Development Programme, Governmental organizations, multinationals and call centers of all size. Always providing an unmatched level of customization to meet the specific needs of its stakeholders.

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Statement of continued support for the global compact

IT Synergy company supports the ten principles of the Global Compact with respect to human rights, labour, environment and anti-corruption. With this communication, we express our intent to advance those principles within our sphere of influence. We are committed to making the Global Compact and its principles part of the strategy, culture and day-to-day operations of our company, and to engaging in collaborative projects which advance the broader development goals of the United Nations, particularly the Millennium Development Goals.

IT Synergy will make a clear statement of this commitment to our stakeholders and the general public.

Sincerely yours,

Mr. Vincenzo Puliatti

CEO and Chairman

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IT Synergy Company started its effort to implement the ten principles of United Nation Global Compact as the following :

Human Rights

Principle no. 1:

Businesses should support and respect the protection of internationally proclaimed human rights.

- Human rights policies are an integral part of our policy

Principle no. 2:

Business should make sure they are not complicit in human rights abuses

- We never ever had from any human rights abuses claim and strict monitoring and enforcement of this principle is taken into account at all company level to prevent it from happening

Assessment, Policy and Goals

IT Synergy has a specific company rules and Policies we explain clearly how do we perceive human rights . we did it with a direct alignment with the international and the Egyptian labor law.

IT Synergy company has a human resource department that publish and disseminate relevant information through its Employees Guide and procedures for the employees, providing them with all information on working conditions, benefits, rights and duties, recruitment policy. The same department is responsible for analyzing the needs of employees by constantly interacting with them or their representatives.

It Synergy located in Smart Village where the local environment is healthy, safe, comfortable. All conditions that support the employees well being.

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Our Commitment or Policy

IT Synergy support and respect the protection of international human rights within our sphere of reference. We make sure our own operation is not complicit in human rights abuses. Our company is an equal opportunity company. We strongly support all candidates to apply and/or working in our team regardless: gender, religion, origin and shape.

Implementation

- IT Synergy has a Sunday Meeting between its CEO and its employees to check the suggestions of its employees and discuss them and put them in consideration.
- IT Synergy check the needs of its employees and supporting them by giving soft skill and motivational courses through our membership in NGOs and other organizations.

Measurement of Outcomes

Employees are 100% willing to work with high motivation after training courses. The same positive evaluation affects their supervisors.

Labour Principles

Principle No. 3

Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining

Principle No. 4

Businesses should eliminate all forms of forced and compulsory labour.

Principle No. 5

Businesses should uphold the effective abolition of child labour .

Principle No. 6

Businesses should eliminate discrimination in respect of employment and occupation.

Our Commitment or Policy

IT Synergy belief in labour rights as it is an integral part of our internal policy of its business. The continuous growth has made it possible to create job opportunities and increase year over year employment rate respecting employees working rights and believing in their valued contributions to the company.

Implementation

The Company policies and procedures for recruitment based on qualifications, experience with a full consideration of the labour law such as working hours, performance appraisal. All employees receive proper social and medical insurance and have no restriction for joining trade unions or organize themselves for supporting collective bargaining. We actually have been able to prevent the any friction with the employees, even during the most difficult times by constantly interacting with them and receiving constant feedback about their needs and requirements.

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Environment

Principle No. 7

Businesses should support a precautionary approach to environmental challenges.

Principle No. 8

Businesses should undertake initiatives to promote greater environmental responsibility.

Principle No. 9

Businesses should encourage the development and diffusion of environmentally friendly technologies.

Our Commitment or Policy

IT Synergy company policy is ensuring workplace health and safety and preventing any of unsuitable environment such as noise in workplace, because most of the technical employees needs a safe and comfortable environment to be able to work and concentrate well in all its activities and projects. Adequate space and privacy is offered at all levels.

Implementation

Employees are requested to consider saving the environment while performing their daily tasks, each within his/her work area, i.e., paper recycling, economical printing, energy saving...etc.

Company offices are a 100% smoke free area .

Measurable Results or Outcomes

100% paper recycling has been achieved. 20% energy saving has been achieved after the implementation of proper measures.

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Anti-Corruption

Principle # 10

"Businesses should work against corruption in all its forms, including extortion and bribery."

Implementation

IT Synergy has a high level of interaction with government officials. As per our Company policy, we do not allow any kind of corruption and any type of bribery.

IT Synergy has actively collaborated with UNODC Vienna– The United Nations Office against Drug and Corruption – to develop a Global Anticorruption Portal. We have also supported the UNDP Anti-Corruption unit in Bangkok for the development of a Web based system for the exchange of anti-corruption information.

Measurable Results or Outcomes

As IT Synergy company is still a new member in the Global Compact and has recently begun modifying its work policies and strategies to adapt with the ten principles of the Global Compact, therefore, the company remains in the monitoring and evaluation process of all applied policies and actions in human rights, Labor, environment and anti corruptions areas with keeping the mentoring by next year, the company will be presenting more detailed by using well known measurement indicators