Itaú Unibanco Voluntary Commitments

Itaú Unibanco has a vision to be the leading bank in sustainable performance and in customer satisfaction.

And for us, sustainable performance means to create shared value for employees, customers, shareholders and

society, thereby ensuring the longevity of the business.

Itaú Unibanco makes commitments of a national and international significance on social, environmental,

economic and corporate governance issues in order to enhance their integration in the strategic agenda of the

businesses.

Particularly notable among these commitments are: the UN Global Compact and its 10 Principles,

Equator Principles, Principles for Responsible Investment (PRI), Carbon Disclosure Project (CDP), National Pact for the

Eradication of Forced Labor, the Green Protocol, All for Education, Principles for Sustainability in Insurance (PSI),

Corporate Letter for Human Rights and for the Promotion of Decent Work.

All these voluntary commitments are considered as internal policy from the moment that we sign up to

them. For this reason we have a Voluntary Commitments Working Party, with representatives drawn from the

Compliance, Legal, Internal Controls, Governmental Relations and Sustainability areas, which have as its purpose to

manage the flow of approval of new commitments as well as to evaluate the adherence of Itaú Unibanco to them, and

to address actions plans which guarantee our progress towards meeting such agendas.

We believe that alignment to the leading national and international sustainability and financial market

commitments is one of the ways of evolving towards achieving our vision.

Roberto Setubal

Chief Executive Officer

Itaú Unibanco