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6th August 2012

H.E. Ban Ki-moon
Secretary-General
United Nations
New York, NY 10017
USA

Dear Mr. Secretary-General,

I am pleased to submit to you our third Communication on Progress (COP) that describes our company's continued efforts to implement and monitor the practice of the ten principles of the Global Compact with respect to human rights, labour, environment and anti-corruption.

Our first integrated report published in 2012, and our increased commitment to reporting and monitoring our performance according to the GRI G3 framework to a B+ level since 2010, reflect our dedication to more transparency, deeper stakeholder engagement, and our strive for continuous improvement in implementing the UNGC's ten principles.

We remain committed to making the Global Compact and its principles part of the strategy, culture and day-to-day operations of our company and have made a clear statement of this commitment to our stakeholders and the general public. Our COPs continue to feature on our public website and are communicated to our stakeholders.

Sincerely yours,

A handwritten signature in blue ink, appearing to be 'D. Hathorn'.

DAVID HATHORN
GROUP CEO