



# Sodexo Environmental Statement

## THE BETTER TOMORROW PLAN

In 2009, to take our credentials to the next level of performance, we defined the Better Tomorrow Plan, our worldwide corporate Sustainable Development roadmap for the Sodexo Group. Applicable in 80 countries, at our 33,400 clients' sites and engaging our 413,000 employees, the Better Tomorrow Plan is a journey with milestones in 2012, 2015 and 2020.

This plan therefore seeks to address the issues that we have identified as being significant to our market and stakeholders.

It comprises three core pillars:

**WE ARE:** The fundamentals that serve as the cornerstone of a responsible company.

**WE DO:** Three priorities with 14 commitments to action:

- Actively promote Nutrition, Health and Wellness
- Commit to Local Communities
- **Protect the Environment**

Each of our 14 WE DO commitments are part of a detailed planning schedule where all phases of the rollout are subject to regular evaluation.

**WE ENGAGE:** In dialogue and joint actions with our stakeholders.

## SODEXO ENVIRONMENTAL FOOTPRINT

Sodexo operates at 33,400 clients' sites and the equipment and installations used by Sodexo to operate its activities often belong to our clients. The resources used in direct operations and indirect uses in our supply chains are considerable. Sodexo is aware of the potential environmental impact of its activities. Rather than under-emphasize its importance, the Group makes every effort to manage and limit environmental risk. Sodexo has put in place a procedure for the systematic identification of major risks as follows:

1. Our food supply chain for the products we buy and deliver to the clients' sites: Sodexo recognizes that agriculture is responsible for significant greenhouse gas emissions, water consumption, pollution and deforestation, and that it potentially harms health through the use of pesticides, fertilizers and antibiotics. Sodexo purchases significant quantities of products for its activities worldwide and strives to ensure that these products are produced in accordance with recognized environmental and social standards.
2. Our consumption of water and energy in foodservices facilities, food preparation and cleaning: Sodexo's business operations directly affect energy use and emissions from



- our clients' buildings and our food services operations rely on a supplier community that directly controls and affects agricultural production methods. We are also able to take steps to mitigate risk through our extensive geographic presence and the diversity of the services we provide. This will enable Sodexo to reduce energy use and greenhouse gas emissions from the delivery of our services at client sites, as well by reducing energy use and emissions and addressing new regulatory schemes.
3. Our production of waste from food preparation and cleaning (packaging, organic matter, waste fats and oils, and waste water from cleaning). The food chain is a large producer of organic waste, which all too often ends up in landfill or incinerators. Around the world, every part of the food chain, from farm to consumer, has a role to play in reducing food waste. In our grounds maintenance operations, there are also measures to ensure that organic waste is put to good use, such as composting. We are committed to reducing and recovering non-organic waste by engaging in initiatives with all our stakeholders.

## PROTECTING THE ENVIRONMENT IS A BUSINESS IMPERATIVE

We believe that Sustainability is a significant business opportunity, because:

- Our clients and the markets we serve are placing additional emphasis and resources on sustainability initiatives. As our services have sustainability aspects, whether in schools, hospitals or companies, our markets look to Sodexo for commitment and visible performance improvements to help them achieve their own sustainability objectives.
- Our clients, consumers and employees are increasingly aware of the connections between our services and sustainability. For example, they are concerned about where resources come from, how and by whom they are made, and the links between sustainability and our planet.
- It is increasingly clear that our clients expect our commitment to sustainability. We anticipate that our commitments will support client retention and help us to win new and more ecological business.
- Efforts in many countries are focusing on energy management, building efficiencies, logistics and agriculture. These create opportunities for us to deliver additional value to our clients and throughout our supply chain.
- Emerging regulatory schemes, such as 'cap and trade' to reduce greenhouse gas emissions, may increase the value of Sodexo services to clients and create opportunities to drive additional value.



## OUR COMMITMENTS TO RESPECT THE ENVIRONMENT

For environment, we have the goal of leveraging our business activities to promote sustainable practices that will improve sourcing of our products, reduce GHG emissions and our water footprint, as well as providing a reduction of both organic and non-organic waste.

We have thus defined 8 global environmental commitments to action:

### SUSTAINABLE SUPPLIES

- We will ensure compliance with a **Global Sustainable Supply Chain Code of Conduct** in all the countries where we operate by 2015.
- We will source **local, seasonal or sustainably grown or raised products** in all the countries where we operate by 2015.
- We will source **sustainable fish and seafood** in all the countries where we operate by 2015.
- We will source and promote **sustainable equipment and supplies** in all the countries where we operate by 2020.

### ENERGY and EMISSIONS

- We will reduce our **carbon footprint** in all the countries where we operate and at clients' sites by 2020.

### WATER and EFFLUENTS

- We will reduce our **water footprint** in all the countries where we operate and at clients' sites by 2020.

### MATERIALS and WASTE

- We will reduce **organic waste** in all the countries where we operate and at clients' sites by 2015.

We will support initiatives to recover organic waste.

- We will reduce **non-organic waste** in all the countries where we operate and at clients' sites by 2015.

## ENGAGEMENT OF OUR EXECUTIVE TEAMS

Sodexo environmental policy is confirmed by our executive group that keeps it updated and monitors its implementation. Sodexo commits to report the progress of its commitments regularly and accurately in order to ensure that the objectives set are achieved.

**Neil Barrett**

Corporate Citizenship Vice-President

SODEXO Group

Dated: May 30, 2012



## POLICY SUPPORTING

<b>ENERGY &amp; EMISSIONS</b>	Energy & Emissions POSITION PAPER (June 2012)
<b>WATER &amp; EFFLUENTS</b>	Water & Effluents POSITION PAPER (June 2012)
<b>ORGANIC &amp; NON-ORGANIC WASTE</b>	Waste POSITION PAPER (October 2011 – revised January 2012)
<b>SUSTAINABLE SUPPLIES</b>	Our Group Code of conduct for Suppliers (April 2011)
<b>SUSTAINABLE FISH &amp; SEAFOOD</b>	Sustainable Fish and Seafood Policy (May 2011)
<b>LOCAL, SEASONAL or RAISED or GROWN PRODUCTS</b>	Palm oil Position Paper (April 2012) Sustainable Agriculture Position Paper (February 2011)