



GDF SUEZ AND THE UN GLOBAL COMPACT
COMMUNICATION ON PROGRESS

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For more information :

Malia Belkacem, Senior CSR Programme Manager, Sustainable Development Department

Email: malia.belkacem@gdfsuez.com - Phone : +33 1 44 22 44 04



The Global Compact:

GDF SUEZ renews its commitment

The Global Compact was launched in 2000 under the ægis of the United Nations. It asks companies and other organizations to support the United Nations goals and enact, within their sphere of influence, a set of ten principles in the areas of human rights, labour standards, the environment and anti-corruption.

The results of the Global Compact are clear: in 2012, it has nearly 8700 members, including 6,000 companies in 130 countries. The Global Compact Local Networks make a crucial contribution to adapting the ten principles locally, and I firmly believe that they can play an important role in promoting green growth. Indeed, they are in a position not only to bolster development initiatives, but also to facilitate dialogue with the various stakeholders and form constructive partnerships based on mutual trust. The aim of the French Global Compact network, which I chair, is to encourage French companies to embrace the principles of the Global Compact. More than 800 companies and organizations are members. The French network facilitates exchanges of best practices and organizes meetings with leaders in the field of sustainable development and corporate responsibility. It also helps small and medium-sized businesses prepare their annual Global Compact report.

As a member of the Global Compact, GDF SUEZ, a major global industrial firm, is helping to promote the ten principles by developing its businesses (electricity, natural gas, energy services and environment) around a responsible-growth model. The GDF SUEZ Group's Sustainable Development policy, its principles of corporate governance, and its foremost charters all comply with the principles of the Global Compact

For a company like ours, efforts such as combating climate change, responding to energy needs, ensuring the security of supply and optimizing the use of resources are priorities. GDF SUEZ has signed the two Global Compact initiatives: Caring for Climate and the CEO Water Mandate. GDF SUEZ has developed its management of renewable energies while maximizing the energy efficiency of its production facilities. At the end of 2011, in the renewable energy sector, GDF SUEZ had a global cumulative capacity of more than 16 GW, including 11 GW from hydroelectricity, more than 4 GW from wind power and nearly 1,000 MW from biomass and biogas.

To provide access to essential services for the most vulnerable populations, GDF SUEZ has developed economically viable solutions tested in several countries with support from local governments, sponsors, social entrepreneurs and companies. This year, the Group also created an international social programme entitled "Rassembleurs d'Energies" Its aim is to support social entrepreneurs working to provide sustainable access to energy for poorer populations and reduce energy poverty in France and around the world.

GDF SUEZ is proud to be a member of the Global Compact and to integrate the ten principles into our industrial activities worldwide. As Chairman of the French Global Compact network, I am delighted with the vitality and growing recognition of the Compact. It is a pleasure for me to renew the Group's commitment to incorporating the ten principles of the Global Compact into our strategy for sustainable and responsible growth.

Gérard Mestrallet

Chairman and CEO of GDF SUEZ

Chairman of the French Global Compact network



GDF SUEZ,

A responsible, global industrial company

Today, sustainable development is at the heart of every business line in the GDF SUEZ group: energy, energy services and environment.

We aim to develop around a responsible-growth model to take up the great energy and environmental challenges: responding to energy needs, ensuring the security of supply, combating climate change and optimizing the use of resources.

This responsible growth relies on promoting low-carbon economic models that create new jobs, support those most deprived and respect the environment and biodiversity. We must implement this model if we are to build trust in the ability of companies, and of society as a whole, to address the issues of the 21st century and meet the challenges of the current crisis.

By ratifying the 10 principles of the Global Compact in 2000, GDF SUEZ reconfirmed its position as a responsible company aware of social and environmental issues.

Since 2011, GDF SUEZ presents its Communication on progress report under the category of “Global compact advanced level” company by presenting actions following 24 required criteria.

This report illustrates how GDF SUEZ is complying with each of the principles of the Global Compact. It presents the best practices and various commitments the Group has made in order to remain a responsible worldwide industrial company.

Françoise Guichard

Sustainable Development Senior Vice President

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The Ten Principles of the Global Compact

1. Global Compact Principles: Examples from Practice

The United Nations Global Compact asks companies to embrace, support and enact, within their sphere of influence, a set of ten core values in the areas of human rights, labour standards, environment and anti-corruption.

GDF SUEZ signed the Global Compact as soon as it was launched in 2000, and complies with its commitments, which are in line with its values and priorities with respect to sustainable development.

A table of actions and initiatives set up by GDF SUEZ under the ten principles of the Global Compact appears on page 87 of the 2011 Sustainable Development Report (www.gdfsuez.com).

Compliance with the Global Compact principles

UN GLOBAL COMPACT PRINCIPLES		References
Human rights		
Principle 1	Businesses should support and respect the protection of internationally proclaimed human rights; a	Pages 11-17,20-29, 36, 37, 43, 51-57
Principle 2	make sure that they are not complicit in human rights abuses.	Pages 11-17,20-29, 36, 37, 43, 51-57
Labor		
Principle 3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;	Pages 11-17,20-29, 36, 37, 43, 51-57
Principle 4	the elimination of all forms of forced and compulsory labor;	Pages 11-17,20-29, 36, 37, 43, 51-57
Principle 5	the effective abolition of child labor; and	Pages 11-17,20-29, 36, 37, 43, 51-57
Principle 6	the elimination of discrimination in employment and occupation	Pages 11-17,20-29, 36, 37, 51-57
Environment		
Principle 7	Businesses should support a precautionary approach to environmental challenges;	Pages 7,9,11, 14-16, 17-19, 20-29,39-41, 45-48
Principle 8	undertake initiatives to promote greater environmental responsibility; and	Pages 7-9, 20-29, 39-41,45
Principle 9	encourage the development and diffusion of environmentally friendly technologies.	Pages 7-9, 20-29, 39-41, 44-47
Anti-corruption		
Principle 10	Businesses should work against corruption in all its forms, including extortion and bribery.	Pages 12-13, 20-29, 36-37

HUMAN RIGHTS

PRINCIPLE 1

Businesses should support and respect the protection of internationally proclaimed human rights; a

PRINCIPLE 2

Businesses should make sure that they are not complicit in human rights abuses

GDF SUEZ is one of the world reference in the energy sector, leader in its businesses, positioned on the major challenges of the future: security of supply, lute against global warming, sustainable development and respect for people.

A commitment to human rights, through ethical commitment

The Group's commitment to human rights is manifested through its ethical principles, "act in accordance with the laws and regulations", "establish a culture of integrity," "show loyalty and honesty" and "respect others". This principle implies in particular "the rights of people, their dignity in all circumstances and their singularities, and culturally sensitive" and "conduct the policy [Group] in terms of respect of privacy, diversity and against discrimination, or prevention of harassment and punishment "(from the Code of Ethics, p.11).

The principles of action and ethical principles of GDF SUEZ are rooted in international benchmarks, in particular:

- the Universal Declaration of Human Rights and Additional Protocols,
- the standards of the International Labour Organization (ILO),
- the Guidelines for Multinational Enterprises laid down by the Organization for Economic Co-Operation and Development (OECD),
- the United Nations Convention against Corruption,
- the ten principles of the Global Compact.

The Group "pays particular attention to respect, within each of its activities, the spirit and letter of the Universal Declaration of Human Rights of 1948" and "he showed, in human rights, continued vigilance with regard to sensitive situations to which it may be exposed "(excerpt from the guide" the ethics in Practice ", p. 28-29). The Group's Code of Ethics, adopted by the Board in 2009, and the accompanying ethical documents apply to all employees and Group entities. They are available to all internal and external stakeholders on the website of the company and are available in twenty-one languages.

They define the ethical principles that all employees must implement in its business practices and behaviors vis-à-vis all stakeholders of the Group. In particular, employees are "asked to assess the impact of their actions and decisions on people, so that they can not be reached, nor in their integrity, their dignity nor the fact of an entity Group or one of its employees ", and in respect of its suppliers" must follow the ethical principles [Group] "(from The Guide" the ethics in Practice ", p.28). .

GDF SUEZ encourage and maintain a proactive and ongoing dialogue with its stakeholders and is engaged in a genuine process of relationship management with stakeholders also many partnerships to maintain and continually improve exchanges with them (see chapter "listen and develop a structured dialogue with each stakeholder", p.42-44, SD Report 2011).

GDF SUEZ supports the Extractive Industries Transparency Initiative (EITI)

EITI is a coalition founded in 2002. Its members are nations, companies, civil organizations, investors and international bodies. It aims to improve disclosure of revenue flows and payments in the oil and natural gas sectors by requiring companies to publish what they pay and governments to declare what they receive. As of now, more than 60 of the world's largest oil, gas and mining companies support EITI. The initiative significantly increases the likelihood that civil society and local populations will benefit from the use of national resources. The initiative has three objectives: to ensure transparency in payments and revenue flows generated by the extractive industries, to make this information available to civil society and the general public, and to encourage prudent use of natural resource wealth as an engine for sustainable economic growth that contributes to sustainable development and poverty reduction.

GDF SUEZ has joined EITI since July 2009 and published as such payment information for European countries and members of the EITI in which GDF SUEZ is active exploration and production. EITI perfectly meets the Group's objective of balancing human rights and transparency of activities. GDF SUEZ and shows how the Group considers it important to support improved governance in resource rich countries by publishing payments to governments of petroleum, gas and mining. It is in this spirit that the Group:

- Publishes the EITI principles on its website
- Make a financial contribution to the EITI
- Maintain contact with several groups of stakeholders in several countries and participates in working groups in countries where GDF SUEZ is active.
- Conducts annual reporting under EITI for the following countries: Germany, the UK, the Netherlands, Azerbaijan, and Norway.

More information about: <http://www.gdfsuez.com/en/group/ethics-compliance/benchmarks-affiliations/>

Association Entreprises pour les Droits de l'Homme – EDH

GDF SUEZ is one of eight founding member companies of the Association for Corporate Human Rights (EDH) and holds the Presidency since its formal establishment in 2009. Inspired by the Anglo-Saxon BLIHR initiative launched in 2003, member companies of HRE met in association with the aim of fostering respect and consideration for human rights in operational strategy, management and professional practices of companies. The work of EDH are based on the exchange of best practices and research methods of effective and pragmatic, in a spirit of continuous improvement. The association also monitors the ongoing international discussions and has contributed to the work of the United Nations (mandate of John Ruggie). EDH has established since 2010 an awareness module On human rights of a day for CEOs of member companies. The objective is twofold: to raise the level of awareness of issues related to human rights and the mainstream human rights component in managerial decision making. Three sessions were held in 2011 (in French and English) and are led by senior stakeholders, academics and experts in the field.

An ethical approach well structured

Ethics is driven and overseen at the highest level of the company, the CEO and the Secretary General, Executive Committee Member and Group Ethics Officer. The leadership of GDF SUEZ are the primary guarantors of the implementation of ethics. Responsibilities in ethics and compliance are defined at all levels of management line.

Within the Secretariat General, the Ethics and Compliance ensures the achievement of the objectives that the Group has set itself on ethics and compliance. It provides the foundational texts and reference domain, impulse and implementation by the branches and functional departments, and organizes the internal and external reporting.

It runs a global network of more than 175 compliance officers, who relayed his missions entities. A dedicated intranet site managers and compliance officers can access the supports needed for the dissemination of ethics: Charter and guide, reference, procedures and educational presentations emphasizing ownership principles.

Of high-level bodies responsible for monitoring the ethical commitments

- *The GDF SUEZ Ethics, Environment and Sustainable Development Committee* . its role is to ensure compliance with the individual and collective values on which the Group bases its actions and rules of conduct that every employee must follow. It supervises the development and implementation of ethics and compliance systems within the Group and ensures that they have been subject to application and control procedures.
- *The Steering Committee of the compliance officers*: which is made up of managers of the Ethics and Compliance Department and the Business Line Compliance Officers, drives and oversees the implementation of the ethics action plans and verifies the operational feasibility of the measures proposed.
- *The Compliance Committee*: chaired by the Group Compliance Officer, drives and verifies the implementation of the compliance procedures. It notes breaches and ensures the appropriate *treatments have been applied*. It reports to governance bodies and Executive Management on the application and oversight of GDF SUEZ ethics mechanisms.

The inclusion of human rights in the management process

An annual compliance procedure and a scoreboard with fourteen indicators used to monitor the implementation of ethical policy in the Group entities. Compliance officers prepare a report outlining the progress and organization ethics of their entity and forward with a letter of compliance ethic manager of the entity to CEO via the branch of ethics officers. The compliance of the group on this basis, the annual compliance report of the Group around four axes: distribution and porting managerial ethical principles, the integration of ethics in the cultural references of management, management of risk ethics and compliance management. The risk of human rights is specifically identified in the assessment of country risk and the ethical risks embedded in the annual review by Group Risk. A presentation of these ethical risks is also performed to the Committee for Ethics, Environment and Sustainable Development Board.

Human rights are integrated into the process of group investments, major capital projects (those presented in Commitments Committee) is analyzed in terms of ethical and sustainable development, including a specific human rights.

The Group also incorporates human rights in its relations with suppliers, exercising particular vigilance through its purchasing policy: integration of ethical guidelines in the procurement process, signing an act of commitment "Social Responsibility company" by suppliers, clause on " ethics and sustainable development "in the general conditions of purchase, a campaign to join the Global Compact with its 100 largest suppliers ... In addition, GDF SUEZ has set up a procedure for reporting incidents of ethical, deployed in the branches and business units in six areas including "social responsibility and human rights." The company provides its employees an e-mail to question the ethics Business Ethics Group in doubt about what to do or deficiencies found with the rules of ethics and compliance.

A draft Management repository of human rights

In 2011 the decision was made to develop a repository Management of human rights experts and managers to propose benchmarks to understand the issue of respect for human rights and corporate responsibility resulting, for know the regulatory framework and the Group's commitments and conduct due diligence necessary to the activities and implementation of the Group, in accordance with United Nations guidelines.

Tools to integrate human rights into practice

GDF SUEZ develops tools intended for its employees to raise awareness and enable them to integrate human rights into their activities.

The company participates, via the association Entreprises pour les droits de l'Homme (EDH) , to develop an operational guide for managers on "due diligence" required by the context and the United Nations Guidelines (July 2011). This guide, started in 2011, should be finalized in late 2012.

By subscribing to Maplecroft, it also available to all employees a tool for analyzing extra-financial risks, particularly those related to human rights. In particular, it was used on a project to map cross-risk "human rights and corruption."

In addition, self-assessments on human rights were made in 2011 on entities drivers from the "quick check" of the Danish Institute.

Acting for local development

As an international Group, GDF SUEZ is a socially responsible company in all the countries where it operates. This commitment takes different forms and is adapted to local socioeconomic contexts to be as concrete and effective as possible. As a participant in long-term activities that provide essential services to populations (energy, water and waste services), GDF SUEZ is a major player in local sustainable development. It is involved in many diverse areas:

- the establishment of new infrastructure (natural gas, water)
- improvement of living conditions through access to services
- solidarity through aid to low-income households
- conservation of the environment
- jobs creation
- support for development of local economies
- support for community groups and general interest participants.

The Group has thus developed many actions, including several that are socially innovative. Its social commitment is also displayed in its response to calls for tenders. This approach is now mobilizing significant resources in terms of social engineering, both centrally and vis-à-vis the Group's operational entities.

Access to energy challenges

In 2011, 1.3 billion people lacked access to electricity. In Europe, 1 in 4 is facing fuel poverty. As a major energy group, GDF SUEZ is particularly concerned by these two challenges, that of ensuring sustainable access to energy for all through renewable energy and to fight against fuel poverty. GDF SUEZ believes that the role business can play in development and poverty reduction. From the experiments conducted for several years, the Group has used different methodologies to implement new social innovation projects. GDF SUEZ has used studies including project finance "Base of the Pyramid" (BOPs), for access to essential services and community in the field of energy.

The Group has also taken his experience of partnerships between public and private sectors, and populations. These partnerships are a source of know-how and complementary to a similar vision on how to implement these objectives. Partnerships with NGOs, companies and international institutions are a key success factor for identifying and designing a project.

GDF SUEZ has developed innovative models to support projects of energy access for the poor, as for example the initiative "GDF SUEZ RASSEMBLEURS d'ENERGIES"

Increasing the Group's contribution to providing access to essential services

Providing access to essential services for the most vulnerable populations and preventing poverty by helping them control their energy and water consumption is a priority for GDF SUEZ. The Group has a special responsibility to supply access to energy and water for the very poorest. In this context, it has developed economically viable solutions proven in multiple countries with support from sponsors, social entrepreneurs and businesses.

Initiative "GDF SUEZ Rassembleurs d'énergie"

With "GDF SUEZ-Rassembleurs d'Énergies," GDF SUEZ intends to significantly strengthen its commitment to promoting energy access for the poorest populations and reducing energy poverty in France and around the world. To improve both "technical" and "financial" access to energy, GDF SUEZ-Rassembleurs d'Énergies uses 3 complementary approaches: investment via a social investment fund; donations via the "Solidarity through Energy" branch of the GDF SUEZ Foundation, which was launched on 28 September 2010 for micro-projects enabling energy access; and finally skills sponsorships that put employees' technical knowledge and expertise to work supporting the projects of social entrepreneurs, NGOs and associations. In 2010, several prototype projects were launched (Mali, Vietnam, Peru, Bangladesh, etc.), and the goal for 2011 is to expand them using the new possibilities enabled by the social investment fund.

In 2011, another 5 significant projects to provide energy access were launched as the first step toward achieving 50 active projects by the end of 2020. These projects will pursue the dual objective of strong social and environmental impacts.

Program "Water for All"

Nearly one billion people lack access to water and 2.5 billion lack access to basic sanitation services. This situation requires a strong mobilization of all stakeholders to implement technical solutions, financial, social and managerial adapted. For several years, SUEZ ENVIRONMENT has extensive experience in the deployment of vital services to informal settlements and poor populations through the Water for All program. SUEZ Environnement has developed a great deal of experience in serving the most disadvantaged populations over the past several years. The program has provided access to the public services of safe drinking water and sanitation to millions of people living in underprivileged areas of Buenos Aires, Casablanca, Manila, La Paz and several provinces of South Africa. SUEZ Environnement's substantial experience in underprivileged areas shows that the key prerequisite for sustainable development is meeting communities' demands for improved services (a bottom-up approach) and involving the communities themselves in developing and managing these services. SUEZ Environnement has also created the Suez Environnement – Eau pour Tous Foundation, which sponsors projects promoting access to water, sanitation and hygiene for the populations of developing countries.

Observatory on water and energy scarcity

In December 2009, the Group established an in-house observatory on energy and water insecurity to study, measure and understand the mechanisms behind water and energy insecurity and take action in every country where GDF SUEZ is present. The observatory on energy and water insecurity strives to provide decision-makers with a simple, flexible tool to better understand the problem of insecurity, document the Group's practices in countries where it has retail customers and more effectively tailor its products and services to vulnerable customers.

Solidarity for low-income customers

In all areas where the Group serves private individuals, it is particularly focused on lowest-income populations. The GDF SUEZ solidarity policy focuses on three areas: respecting legal obligations in terms of assistance to customers in need, setting up complementary procedures and respecting ethical principles adopted by the Group.

The Group is particularly responsible for access to energy and water for the poorest populations. In this context, it has developed economically viable solutions tested in several countries with support from sponsors, social entrepreneurs and companies. In all areas where the Group serves private individuals, it is particularly focused on the lowest-income populations.

The GDF SUEZ solidarity policy focuses on three areas: respecting legal obligations in terms of assistance to customers in need, setting up complementary procedures and respecting ethical principles adopted by the Group.

Constructive partnerships to reach the Millennium Development Goals

For the Group, sustainable development is critical in helping regions achieve socioeconomic development and helping our company achieve sustainable growth. A company like ours must confront many environmental, ethical, corporate and societal issues, which is why the Group was one of the first companies to launch projects aimed at meeting the Millennium Development Goals. The Group is a partner of many organizations working toward universal education and other social causes. It is present in the field to offer concrete solutions that create a sustainable environment for its customers and, every day, it takes many initiatives to support small business and local economies.

Three humanitarian associations for GDF SUEZ employees

Supplying drinking water or energy to the most disadvantaged populations on earth is the mission of the three humanitarian associations formed by GDF SUEZ employees.

* Codegaz is a non-profit association formed by GDF SUEZ employees in 1989; it was granted non-profit, public utility status in 2007. Since it was founded, the association has completed more than 300 humanitarian projects in 16 different countries. It applies an integrated development policy by helping vulnerable populations in the areas of food, water, health, assistance for children, education/training, energy and micro-economic development.

* Energy Assistance has more than 600 members and donors. It has conducted more than 120 projects since it was founded in 2001. Almost 280 projects are under study, and 40 are currently in progress. These projects target energy access for clinics, orphanages, schools, villages and social tourism centres located in isolated areas where poor populations live on the margins of the economy.

* Aquassistance, formed in 1994, now has more than 700 members and participates in more than 80 missions all over the world. In 2011, it initiated, continued or completed numerous projects in water and waste management: work in refugee camps in Thailand and Bangladesh, village water supply projects in Senegal and Togo, and emergency interventions after the earthquake in Port au Prince and the flooding in Pakistan.

PRINCIPE 3

Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;

GDF SUEZ seeks to develop and maintain relationships with all its stakeholders on all the themes of social responsibility as defined in ISO 26000, ensuring a listening and a structured dialogue with each of its parts stakeholders. Stakeholders are identified as close to the ground and exchanges initiated upstream projects and continued throughout their execution.

The desire for a quality dialogue and consultation copy oversaw the creation of representative bodies of GDF SUEZ. Cornerstone of the accession of all the Group's development strategy, social dialogue is now part of an international dimension.

Negotiation and consultation at the heart of social relations

GDF SUEZ is committed to respecting freedom of association and recognize the right to collective bargaining. Our commitments on labor law is based on respect for social dialogue and trade union rights, the right to vocational training and development and respect for the human person, including his physical integrity. In addition, Group management, its subsidiaries and staff representatives can exchange through representative bodies.

Whether the agreements signed at, world (Fundamental Rights, Social Dialogue and Sustainable Development), European (Human resources planning and skills, Basic Principles in Health and Safety) or French (Quality of Life at work), GDF SUEZ is negotiating with partners in the heart of its policy of human resources and social relations. The Group favors and consultation and dialogue in the common interest of economic development and welfare of its employees. This dynamic, engaged for several years, is the engine of sustainable growth of GDF SUEZ.

As of 2009, negotiations took place at Group level, the perimeter of France, and resulted in the signing of agreements on the following topics: Setting up at the Group savings plan retirement (PERCO) and the evolution of the Group Savings Plan (PEG) employment and careers of seniors. In 2010, four agreements were signed:

1. Management Planning Employment and Skills (European perimeter)
2. Health and safety policy (European perimeter)
3. Prevention of psychosocial risks by improving the Quality of Working Life (within France)
4. Global agreement on human rights, social dialogue and sustainable development

Strategy and skills

The agreement "Management Planning Jobs and Skills" (GPEC) signed by the Group aims to reduce the gap between its needs and external resources. At the individual level, it gives employees the opportunity to be the real actors of their career and facilitate the establishment of a development plan. Thus the agreement of France GPEC has five primary missions: to track trades, skills, and its effects on employment by region; identify possible bridges between the professions; take into account the density of presence of companies group according to the territories; anticipate changes in business for a career security; identify tracks of training related to changes in business. The accomplishment of these tasks is provided by the approach "strategy and skills" developed in 2011 and gradually unfolding

Health and Safety: Continued dialogue with social partners

Dialogue with employee representatives and trade union organizations in the areas of health and safety continued in 2011, this locally, across the Group and of the various trades. The Director of Health and Safety Committee has followed the Group's results and analyzed the causes of serious accidents, preventive actions implemented, and gave its opinion on proposed changes in the reference group.

PRINCIPE 4

Businesses should eliminate all forms of forced and compulsory labour.

PRINCIPE 5

Businesses should effectively abolish child labour.

The Global Compact principles are integrated into the main reference texts of the Group. As such, are strictly forbidden failure to comply with the Global Compact principles and particularly principles 4 and 5. The Group has various reference documents including: Ethics Charter Group, the Procurement Manual, clause ethics and sustainable development, guide the ethics of relationships with suppliers, the tender document on social responsibility for suppliers. Procurement community is committed to being an ambassador of the Group's values vis-à-vis its suppliers and a key player in its CSR (Corporate Social Responsibility). Procurement excluding energy, GDF SUEZ policy, must be reflected in the purchasing process and the exercise of buyer activity on a daily basis particularly in building a sustainable and healthy relationship with suppliers. The commitment and vigilance in a responsible and sustainable procurement policy is one of the ambitions of the Group and is deployed in branches and business units. An Action Plan Group responsible procurement has been developed for 2010-2013. It sets targets to be attained. Their tracking is a process that must be part of a spiral of continuous improvement.

A process responsible purchasing

The Group has established a process "responsible purchasing" in its sustainable development policy. The objective is:

- Purchase of products / services using technologies that are safe, environmentally friendly and energy efficient
- Ensure that suppliers comply with the following commitments:
 - refrain from using child labor or any other form of forced or compulsory labor in accordance with the standards of the International Labour Organisation;
 - refrain from any form of discrimination within the company or its subcontractors;
 - ensure the safety of personnel and third parties;
 - employ only employees in good standing under the laws and regulations;
 - respect the environment in product design, manufacture, use and disposal or recycling and minimize adverse effects on the environment in compliance with all relevant national, European and international standards in terms of environment and public health legislation;
 - avoided through the execution of this contract any form of corruption.

For this, suppliers selection and management of business relationships are based on objective criteria designed to measure performance and to control it and limit the panel, including:

- Hygiene, health and safety
- Technical and economic competitiveness, development of innovative approaches.
- Compliance with environmental and social
- Demonstration of commitments

This selection with suppliers to develop a regular measure of performance in a continuous improvement approach based on a long and mutually beneficial.

Guide on ethical supplier relations

The guide "Ethics of supplier relationships" is the repository and takes over the seven principles of action:

- Comply with laws, regulations, external standards, the Group's values and procedures,
- Act to suppliers with fairness, impartiality and transparency,
- Respect and uphold mutual commitments,
- Maintain confidentiality of all information exchanged,
- Publicize and comply with the Group's commitments in ethics, sustainability and social responsibility,
- Refusing any conflict of interest that could affect the objectivity and independence of judgment,
- Alert in situations contrary to these rules.

PRINCIPE 6

Businesses should eliminate discrimination in respect of employment and occupation.

Diversity of Group employees is an imperative for an international group. For GDF SUEZ, the fight against all forms of discrimination and promoting equal opportunities for all are key priorities of HR policy.

The diverse work teams can better meet customer expectations. For this diversity to be effective, the Group reaffirms the principle of equal opportunities in access to jobs. He vows to fight against all forms of discrimination in hiring, access to training and promotion (equality between men and women, integration of disabled people, diverse backgrounds, etc..). This will be particularly open to equal access to the company, including the benefit of people inadequately trained.

Diversity Label

The Diversity Label was awarded to GDF SUEZ by Afnor (the French standards institute) in recognition of the Group's actions for equal opportunities and occupational integration over some thirty years. This label, which covers the 42,000 employees of GDF SUEZ SA and the Energy Services business line in France, demonstrates the Group's commitment to the prevention of discrimination and the promotion of equal opportunities and diversity.

It is the result of a concerted and motivated effort by all those involved: the Diversity Committee chaired by Jérôme Tolot, a member of the Executive Committee in charge of the Energy Services business line, the entire HR functional line, the 40 Diversity representatives at the entities, and the social partners.

Four commitments to diversity

As an active proponent of rolling out the CSR approach in real life, work on Diversity driven by the Group HR Department focused on four priority objectives in 2011: equal treatment, promotion of diversity by targeted and measurable actions, a dedicated phone line to listen to concerns, and the development of partnerships.

In addition, the HR Department engaged in various initiatives such as holding interviews with staff in the second part of their careers, the launch of a network of work-study tutors and preparation for the Handiweek program for people with disabilities. This program is supported by the signing of two new agreements. One is to develop the employment of and support for people with disabilities, and the other is to promote professional equality.

Promoting professional equality_

In 2011, GDF SUEZ set itself four objectives for 2015:

- one newly appointed senior manager in three will be female;
- women will account for 35% of high-potentials;
- female managers will represent 25% of the workforce and
- women will represent 30% of recruitments.

In addition to these commitments, WIN (Women In Networking) is a federation of over 500 employees and provides a framework for regular discussion and collective thinking on the professional challenges and the Group's strategy in this area.

Fifty women on the LFT (Leaders For Tomorrow) program in France and Belgium have benefited from a one-year pilot course of mentoring by volunteer managers. The 2012 edition has been launched for 60 women, and GDF SUEZ University is preparing to run a Leadership course for women.

Disability: providing access to employment_

The collective actions of GDF SUEZ in this area have helped increase the Group's direct employment of people with disabilities to 6% of the workforce in France. INEO signed its first collective bargaining agreement with the social partners and, in France, eight collective bargaining agreements and five agreements with Agefiph (fund for the vocational integration of persons with disabilities) came into effect in France in 2011. In addition, the first European survey on the employment of people with disabilities was launched in 2011, with a particular focus on six countries in which GDF SUEZ is present.

An active policy of apprenticeship

In 2011, GDF SUEZ has continued its policy in favor of apprenticeship and listed its shares in the government's goal of training and / or recruitment of five young people using this device in 2015. As at 31 December 2011, 4,425 contract holders were in apprenticeship in the Group, representing 4.1% of average. The Group launched a recruitment campaign for young people through a national media plan and a large internal communications operation. Jobs days were organized in the perimeter Ile de France, to promote equal opportunities and attract young talent from diverse backgrounds were held after which 19 young people were recruited. Furthermore, GDF SUEZ supports innovative approaches in training by alternation such as that given by the school Vaucanson, high school graduates by learning professionals. The Group is also involved in the project ACT, which aims to develop an enhanced support for young professional contract in order to reduce the rupture rate contracts. With the FACE Foundation, GDF SUEZ has also contributed to the development and deployment of a plan towards employment for young graduates not enrolled.

Health and safety

The commitment to socially responsible GDF SUEZ is also illustrated by the Action Plan Health and Safety participating fully in the development of the attractiveness of the Group. The action plan established Health and Safety for 2010-2015 includes actions to consolidate the management systems and various levers to move towards a proactive culture and shared. Efforts in 2011 for training in health and safety have been intensified in 201. In total, 28.6% of the total number of training hours have indeed been devoted to Quality, Safety and Environment. Some 1,438 managers have been trained over the Group's approach in managing health and safety within the GDF SUEZ University. To evaluate the deployment requirements of the Group in all its subsidiaries, 37 controls were launched in 2011. Each annual inspection, developed collectively, is led by a team of two internal auditors, members of the network of Health and Safety Group.

The objective is to ensure not only compliance but also to assess the maturity of the organization, practices and management system. These controls are essential tools to enhance the vision of the land and build a common culture.

INCOME : early prevention

In order to provide the necessary support for the design of facilities and their operation and maintenance, the D3SM (Health & Safety and Management System Department) and the Internal Control Department have devised an audit tool integrated in the INCOME system. In 2011, this tool was deployed in the various "major risk" units. This type of prevention tool for operating teams contributes to the deployment of a shared health & safety culture.

ENVIRONNEMENT

The Group is facing enormous challenges: combating climate change, preserving natural and fossil resources and promoting environmentally friendly energy, among others. To effectively meet all of its energy needs, GDF SUEZ must address several major issues while working to control the environmental impact of the activities of the Group and its customers.

Due to the nature of its industrial activities, GDF SUEZ has developed an appropriate management system to limit its impacts on the environment. By developing renewable energy and optimizing the energy efficiency of its generation facilities, GDF SUEZ contributes to fighting climate change.

PRINCIPE 7

Businesses should support a precautionary approach to environmental challenges.

PRINCIPE 8

Businesses should undertake initiatives to promote greater environmental responsibility.

The Group has made controlling the environmental impact of its activities a major objective. In 2011, entities that had published an environmental commitment statement or policy represented 95.35% of total relevant revenue in terms of the Group's environmental impact. These commitments can lead to implementing Environmental Management Systems (EMS) depending on economic conditions and the benefits of adopting such an approach. Where justified, the EMS can then be externally certified. As of 31 December 2011, 63.29% of relevant revenue was covered under a certified EMS (ISO 14001 certification, EMAS registration, ISO 9001 version 2000 with an environmental component and local certifications).

Diversified and low CO2 emission electricity production facilities

To meet the growing demand of energy, GDF SUEZ is developing a production base that is diverse and powerful in terms of CO2 emissions. GDF SUEZ has the energy mix and gas portfolio of the most diverse market. Flexibility that allows it to continually adapt to market fluctuations, to benefit fully from the gas-electricity convergence while focusing on solutions that emit less carbon. This mix also allows it to be classified as electricians with the lowest CO2 per MWh produced in Europe and worldwide.

"Caring for Climate" initiative by corporate leaders

As a signatory of Caring for Climate (UN Global Compact), the Group is committed to communicating more transparently about its performance related to climate change. Like most major industrial groups, GDF SUEZ communicates its emissions, risks and opportunities, targets and strategy for climate change through the Carbon Disclosure Project. In 2010, its score improved by more than ten points to 85 out of a possible 100. This high score puts the Group squarely among the top companies addressing climate change in their strategy.

GDF SUEZ Challenges : sustainable energy mix

In order to meet the challenges of mastering the energy market and limiting emissions of greenhouse gases, GDF SUEZ has chosen to diversify its production.

This strategy in particular through investment in renewable energy in all sectors, whether for power generation (hydro, biomass and biogas, wind and photovoltaics) or heat (biomass, solar and geothermal). End of 2011, GDF SUEZ reached a cumulative total capacity of 21.7 GW renewables which 16.1 GW in operation. Every day, our projects and investment projects mark a step towards our ambition to increase the installed capacity of 50% in 2015 compared to 2009. This is one of the ten sustainable development objectives of the Group, reflecting the importance given to the development of clean energy, environmentally friendly. The leadership of GDF SUEZ in the renewable energy sector, particularly in France, and numerous projects in the world, illustrate this commitment. Since 2009, the Group has a 20% increase in installed capacity in renewable energy.

Local and international implementation

With its five subsidiaries specializing in wind energy, GDF SUEZ stands out in France as the national leader in this sector with 16% of installed capacity. The Group has also developed several wind farms in Europe (Piano del Cornale in Italy and JarMoltowo in Poland), in Latin America (Monte Redondo in Chile), and in North America.

In hydropower, Compagnie Nationale du Rhône (CNR) and Société Hydro Électrique du Midi (SHEM) make GDF SUEZ the 2nd largest French operator with over 25% of generation and more than 3,700 MW of installed power. The Group is also engaged in several hundred hydropower projects throughout the world (the Estreito and Jiraú dams in Brazil), a sector in which GDF SUEZ has been active for over 30 years.

In addition to these two major renewable energy segments, construction is underway on biomass plants in the Netherlands, Belgium (the Rodenhuize plant was inaugurated in September 2011), and Poland. We are also actively contributing to structuring the wood-to-energy sector to assure high quality supplies over the long term. In addition, projects for exploiting geothermal resources are being studied in the southern part of the island of Sumatra. Finally, in the area of solar energy, the Group has begun developing facilities in France, Italy, and Portugal (the Ferreira do Alentejo and Porteirinhos plants). New photovoltaic installations have recently been inaugurated in France, notably the Bollène plant in the Vaucluse region.

In addition to its activities in renewable energies, GDF SUEZ, in partnership with local authorities, is offering its expertise right in the heart of the city: in eco-districts, energy-saving buildings, installation of biomass heating plants and the operation of urban networks that limit CO2 emissions. Finally, the Group has created a subsidiary in France that is entirely dedicated to optimizing the operation of its renewable energy production units (except hydropower).

GDF SUEZ challenges control of energy consumption

The establishment of responsible growth forces us to think about how we implement our production and consumption. Production and energy consumption are central to social and environmental challenges: rising energy demand, dwindling resources, fight against pollution and global warming. As a major energy group, these challenges are central to the activities of GDF SUEZ. It is therefore for the Group to provide the best solutions to continuously optimize the entire energy value chain: from production to final use, through the delivery. Energy efficiency and control energy consumption are at the heart of the Group's strategy and offerings deployed in its many activities, and at several levels:

in the energy services it offers, the Group designs, installs and operates the facilities of its customers (individuals, professionals, businesses and local governments) to provide the requested service while reducing energy consumption and emissions of greenhouse gases.

- As an energy supplier, the Group also acts on its own production facilities and delivery of energy, and its heritage.
- in environmental services, improving energy efficiency is also part of the Group's sustainable development commitments.

Thus, SUEZ ENVIRONMENT develops energy-efficient technologies, including through the modernization of its facilities and water treatment waste, or the optimization of the incineration of sludge.

Sustainable solutions for major industrial customers (France)

GDF SUEZ Global Energy conducted a feasibility study for the recovery of combustion gases from a galvanizing furnace at the Arcelor Mittal Atlantique Desvres site in France.

After conducting expert assessments and measurements onsite, the GDF SUEZ Global Energy experts recommended the installation of a recovery boiler that uses combustion gases to preheat the treatment baths.

Since the industrial site has implemented this solution, it has saved 15% on energy consumption and reduced its CO2 emissions by 2,600 metric tons per year and will earn back its investment in under two years.

Renovation and performance of datacenter (Belgium)

The Fortis BNP Paribas datacenter in Haren, Belgium, which was built in 1972, had an end of life scheduled for 2015. With a surface area of 5,500 m², the Tier III+ datacenter was renovated in 2008 by COFELY SERVICES, thus making it possible to improve the overall performance of the site significantly. Despite difficult conditions of performance, COFELY SERVICES improved datacenter performance by nearly 20% through cost-effective solutions (free cooling, outside temperature sensors on equipment, pooling of server capacities, reduced ventilation and moisture flow, etc.).

GDF SUEZ challenges : develop energy innovations

The efforts of intelligent management of energy resources also pass through network optimization and system power consumption.

For several years, GDF SUEZ has initiated projects and actions to advance thinking on "smart grids". These networks of the future will be an essential tool in the transition to more fuel-efficient energy systems. Besides their ability to improve stability and reliability, smart grids will indeed significantly change the nature of energy supply and the relationship between energy suppliers and their customers.

Study and development of smart grids

Smart metering is the first link in the smart grid. In this area, Lyonnaise des Eaux is equipping French households with smart meters as concession contracts are renewed. GrDF and the French energy regulator are studying the deployment of 11 million communicating gas meters. ONDEO SYSTEMS, a Group subsidiary, has also built a highly effective smart metering solution for water and gas, which it is offering to the European grid. Finally, the Group's business lines in charge of energy supply and services are jointly developing new products based on smart technologies that will make it possible for their customers to improve energy efficiency.

The development of customized smart grid solutions includes the construction of demonstrators that make it possible to test technologies, study the behavior of consumers and their acceptance of proposed changes, and develop viable business models for offers.

Smart grids thus makes it possible to adapt management to consumer behavior, through a network of electricity produced in a decentralized manner, a more dynamic equilibrium between electricity production and demand, and the development of sustainable solutions.

GDF SUEZ is participating in a major project in Belgium, LINEAR, and in Greenlys, one of the largest smart grid demonstration projects in Europe, which has just been launched in Lyons and Grenoble. Finally, in the US and the UK, as well as France, the Group has already begun aggregation offers with its industrial customers, which involves the modulation of their customers' load to help reduce consumption spikes.

GreenLys (France)

The GreenLys project is a full-scale demonstrator (1,000 residential customers and 40 commercial sites in urban areas) that makes it possible to develop and test the technology solutions needed for the implementation of smart grid functionalities.

GDF SUEZ, with a consortium of industrial and research partners (ERDF, GEG, Schneider, Alstom, Grenoble-INP) and local authorities in Grenoble and Lyons, had responded to the Call for Expressions of Interest made by the ADEME agency regarding smart networks and power systems (Smart grids - Smart metering).

After more than a year of preparation, the GreenLys project was approved by the local authorities through the favorable decision of the General Commission for Investment.

For the experimental period of the project (between 2011 and 2014), GreenLys has several goals: identifying the technological and societal barriers and quantifying the sources of value related to the deployment of a smart electricity system; placing customers at the heart of the smart grid concept of and including them in the active management of electricity demand and production; and finally, building a global vision encompassing economic, industrial, environmental and societal goals.

LINEAR (Belgium)

Local Intelligent Networks and Energy Active Regions (LINEAR), is a major stage in research into the construction and implementation of smart grids. It is the demonstrator project with the greatest visibility in Belgium.

This project would make possible the large-scale deployment of smart meters in Belgium. LABORELEC, a GDF SUEZ research and skills center that specializes in electricity technologies, is contributing to this project by developing data collection and monitoring methods for field tests. LABORELEC has extensive expertise in the development of boilers and smart heat pumps and in the testing of concepts developed both in the laboratory and by assessing the impact of those intelligent applications on the quality of the low-voltage power grid

GDF SUEZ has many challenges to tackle, in particular the scarcity of natural resources, which means having to develop innovative and sustainable energy solutions.

There are unbreakable links between **water and energy**. Water is necessary for energy production, and energy is needed to produce water. As a player in both the energy and water treatment industries, GDF SUEZ proactively participates in discussions and actions in water resource management. Indeed, optimizing water resource management forms part of the Group's environmental policy and remains one of its priority actions for the years ahead.

Optimizing the use of water resources

To better manage water resources, GDF SUEZ is working to more clearly understand the water footprint of its energy and water activities. Alongside this, it is focusing on implementing local action plans in areas suffering water scarcity or water stress. Some of the Group's companies have already identified substantial water savings achievable at electricity power plants.

In addition, as part of its constant focus on progress while at the same time working on its water footprint initiatives, GDF SUEZ is also improving its understanding of water consumption by adapting its reporting. To do this, the Group uses risk analysis tools such as the Global Water Tool developed by the World Business Council for Sustainable Development (WBCSD).

The Group's thinking, discussions and actions also extend to the diversification of energy sources, in particular the use of water as a means of producing green energy. This type of energy can be produced, for example, by recovering the heat in wastewater, or using dry sludge and biogas from sludge digestion as fuel in power plants. The Group is also continually looking for ways to improve the energy efficiency of its water infrastructures (wastewater treatment plants, for example). Last but not least, GDF SUEZ participates in world class initiatives and projects, such as the "Water Project" sponsored by the World Business Council for Sustainable Development (WBCSD), the CEO Water Mandate project, and the various projects of the World Water Forum, the most recent edition of which was held in Marseilles in March 2012.

Minimizing the impact on water resources in gas exploration-production (Norway)

GDF SUEZ, through its Global Gas & LNG Business Line, is particularly careful to minimize the impact of its oil & gas exploration and production activities on water resources.

Its concern is illustrated by numerous initiatives implemented in its exploration-production activities.

At the Gjøa offshore natural gas production platform in Norway, GDF SUEZ E&P Norge AS, a GDF SUEZ subsidiary, has highly efficient equipment to treat the process water associated with the crude oil & gas flowing from the wells. Although the threshold imposed by Norwegian standards for the quality of water released into the natural environment is a maximum of 30 mg of hydrocarbons per liter of water, GDF SUEZ E&P's desire to be among the cleanest operators has led it to set its own target at half that figure, 15 mg/liter.

GDF SUEZ E&P Norge AS is conducting R&D work with Biota Guard, a young Norwegian service company which is developing a solution to monitor and control the quality of the marine environment. Biota Guard offers, among other solutions, a system to detect hydrocarbon leaks and an environmental footprint assessment based on a technology that uses mussels as biological sensors.

Balanced management of the Rhône's resources

Establishing a balanced management of the water resource on the Rhône is one of the priorities of the Compagnie Nationale du Rhône, a Group subsidiary specializing in the management of hydroelectric power. The project, launched in June 2011, to construct a small hydroelectric power plant at the Rochemaure Dam, demonstrates their priority. It involves a partnership between various intermediaries in the catchment area in order to create a balance between energy production and respect for the ecosystem. This enables the facility to derive energy value from the Vieux-Rhône compensation water (in accordance with the framework directive for water), maintain production capacities of the principal structure, and allow fish to pass upstream and downstream through a dam-crossing mechanism

Reducing water consumption in electricity generation (Brazil)

TRACTEBEL ENERGIA, a GDF SUEZ subsidiary, develops numerous energy activities in Brazil aimed at protecting the environment. Through its Environmental Code, TRACTEBEL ENERGIA is developing sustainable and innovative solutions, specifically to preserve water resources using a range of different processes.

TRACTEBEL ENERGIA is currently focusing on a system for using water infiltration in its hydropower plants. The Machadinho Hydropower plant is one of the two facilities that use this system of water infiltration from rock formations. This system reduces water use by sewage plants, removes the solid residue resulting from water treatment and curbs the use of chemicals.

TRACTEBEL ENERGIA is also developing a closed cycle system to extract water from wet ash at the Jorge Lacerda coal-fired plant. The project to connect the wet ash extraction system has reduced the industrial use of water by 95% across the three units that make up the plant.

An autonomous-energy wastewater treatment plant (Jordan)

The first in the Middle East, the contract between the Samra Plant Company (SPC), created by SUEZ ENVIRONNEMENT, Infilco Degrémont Inc., The Morganti Group Inc.

and the Jordanian government represented by the Ministry of Water and Irrigation, is to design, finance, build and operate the As Samra wastewater treatment plant for 22 years.

Designed to treat the wastewater from 2.2 million people in Greater Amman, the wastewater sewage plant implements technically advanced solutions for treating water as well as for treating sludge. Fully integrated into its environment, the plant is virtually autonomous in energy thanks to connecting its water turbines to gas-powered motors fuelled by the biogas from sludge digestion. This mechanism generates 95% of the electricity needed for water treatment, and reduces to 5% the proportion of power coming from the national grid.

Challenge on biodiversity

GDF SUEZ has put measures in place to reduce the negative impacts of its activities on biodiversity, impacts related mainly to land use (underground conduits, operating sites, etc.). On the other hand, services connected to the richness of biodiversity are also a resource for the Group, in water for example. By purifying wastewater and processing the waste of many cities around the world and by using gas transportation pipelines as ecological corridors, the Group contributes to the preservation of terrestrial and aquatic environments.

To invigorate its day-to-day commitment, GDF SUEZ is supported by two key partners: the French UICN (International Union for Nature Conservation) and the France Nature Environnement (FNE) federation. UICN and FNE provide their expertise at various levels relating to Group actions through internal discussion networks, the development of tools, arranging conferences and information seminars for Group personnel, and in some cases targeted populations such as site managers or infrastructure project developers. The partnership with UICN is particularly focused on strategy and relations with policymakers and academics, and that with FNE on concrete achievements and relations with NGOs and local associations. In addition, GDF SUEZ is involved in preparatory work for new regulations, such as the national guidelines of "Avoid, Reduce, Offset impacts on biodiversity".

Preservation of biodiversity in distribution network management works

The understanding of issues related to biodiversity and the implementation of actions promoting its preservation in Group activities is illustrated concretely at GrDF, the Group subsidiary which manages the gas distribution network in France. In partnership with the French National Natural History Museum and the Group's Research and Innovation Department, in 2011 GrDF set out the bases for a management procedure for the preservation of biodiversity during works on distribution networks. Objective: adapt the mode of operation to the ecological sensitivity of the environments and set out, where necessary, specific modes of operation or best practice. A preliminary experimental phase was conducted in the pilot region of Nord-Pas-de-Calais- Picardie, and a second will be conducted in 2012, which will enable the procedure to be finalized.

PRINCIPE 9

Businesses should encourage the development and diffusion of environmentally friendly technologies.

Les enjeux pour le groupe GDF SUEZ : contribuer à bâtir la ville de demain

In developing its activities, GDF SUEZ needs to tackle various social and environmental challenges such as demographic growth, climate change and the need for greater energy efficiency. As an urban development player, our Group strives to come up with new concepts of urban living in order to offer a range of solutions for sustainable urban development.

The values of a sustainable city reflect its capacity to adapt and transform itself – over time - to offer high quality of life and practicality, energy saving buildings, smooth networks, security, and shared spaces. GDF SUEZ is committed to implementing these values by focusing on them right from the preparation stages of major urban projects.

The GDF SUEZ approach to sustainable urban development

Listening attentively and respectfully to the various stakeholders, striving to achieve a balance between human intervention and appropriate technologies in the region, transparency of information on environmental performance, and developing offers tailored to the local context are the principles underlying the Group's approach to sustainable urban development.

GDF SUEZ has proposed many sustainable development solutions for the city of tomorrow:

- pooling the means of producing heat and cold, and a more efficient and less polluting central plant,
- electricity and heat supply using “clean” production systems: photovoltaic panels, solar thermal panels, rooftop wind turbines, natural gas or electric heat pumps, geothermal sources, biomass, heat recovery from air venting from buildings,
- heat recovery from wastewater,
- methanization of household waste, offering a renewable source of energy to produce heat and electricity,
- pneumatic waste collection, where the waste becomes publicly invisible, avoiding pollution including noise pollution and thereby improving the quality of people's lives,
- a dedicated secure network for virtual flows (data, voice and images).

GDF SUEZ challenges in innovation

By placing research and innovation at the heart of its strategy, GDF SUEZ is pursuing its ambition of offering efficient and innovative solutions to households, local authorities and companies

Investment in research and innovation is a central theme of GDF SUEZ's development and a major asset to prepare for the future. Over 1,100 researchers, driven by a passion for innovation, contribute to technological excellence in all the Group's businesses. The GDF SUEZ Research and Innovation Division responds to requests by the Business Lines for research in pursuit of operational excellence and categorizes prospective corporate research programs into three strategic priorities: zero-carbon energy production, smart management of energy and the environment, and future gas chains. The programs concerning future technologies are: the city and building of tomorrow, smart energy and environment, renewable energies, CO2 capture and storage (CCS), offshore LNG and future gas chains.

Smart management of energy and the environment

GDF SUEZ Research and Innovation supports the development of the Group's innovative offers for cities, Communities and buildings of tomorrow, in order to help local authorities address the energy and environmental challenges they face. This includes packages of solutions to upgrade service sector buildings to low-energy building standard ("BBC" – Bâtiment Basse Consommation), procedures for the renovation of building complexes, urban biodiversity assessment, demonstrations of high-performance energy and environmental solutions. Research and Innovation also informs the Group's approach to the development of the city of tomorrow: Can zero-carbon buildings be achieved?

What concrete solutions are available for a positive energy building? In providing responses to these questions and taking a societal dimension into account, R&I is developing approaches based on the aspirations and attitudes of the inhabitants and policymakers. In 2011, researchers conducted projects on the establishment of forward-looking scenarios for the city of 2030 and developed R&D partnerships to devise high energy performance and environmentally friendly building complexes in the context of a call for declarations of interest for positive-energy building complexes by ADEME and the call for EcoCity projects for the French government's future investment program.

In addition, GDF SUEZ Research and Innovation is analyzing the contribution of smart technologies to the Group's commercial activities in electricity, gas, water, heating and cooling. Its mission is to identify these Technologies and evaluate them from a techno-economic, environmental and social point of view. Several collaborative projects are being conducted in partnership with the Group's entities, notably:

- GreenLys, the first full-scale smart electricity system, deployed in partnership with the cities of Lyon and Grenoble, based on two technology platforms consisting of 1,000 residential customers and 40 tertiary sites;
- Linear+, a demonstration project for smart grids and meters that will pave the way for the eventual full-scale deployment of smart meters in Belgium;
- SLEM, to develop and test a consumption optimization product in the B2B segment, exploiting customer process flexibility;
- SHOWE-IT, which is studying the sociology of the response of customers in social housing to smart technologies;
- SEARCH, which is studying adiabatic CAES storage and is subsidized by the National Research Agency (ANR), combining the forces of GDF SUEZ, Saint-Gobain, the French Atomic Energy Commission (CEA-Liten) and Armines. ■

Manifeste du WBCSD pour l'efficacité énergétique des bâtiments

GDF SUEZ participe activement aux groupes de travail du WBCSD (World Business Council for Sustainable Development). Le WBCSD est un réseau rassemblant 200 entreprises internationales engagées pour le développement durable.. GDF SUEZ s'implique particulièrement dans le groupe de travail consacrés aux thèmes des partenariats pour le développement, l'accès à l'énergie et le climat et l'efficacité énergétique des bâtiments. GDF SUEZ a signé le Manifeste d'engagement à agir sur la performance énergétique de son parc de bâtiment tertiaire dans le cadre de ses activités au sein du WBCSD. Depuis, la Direction Immobilière a engagé des actions qui aboutiront prochainement à la publication de la Politique Immobilière Verte.

A power plant and a heating & cooling network for London's Olympic Park (United Kingdom)

To host the 2012 Olympic Games (10,000 athletes and millions of spectators expected) the City of London has redeveloped more than 300 hectares located near its City district. It has used the site to build the Olympic Park which, right from the start, embodies an ambitious sustainable development and environmental protection policy.

GDF SUEZ has built and will operate the new ultra-modern trigeneration power plant which will use low-CO₂-emission renewable sources (natural gas and biomass) to simultaneously produce heating, cooling and electricity. It will thus provide an efficient and low-carbon heating and air conditioning system for the Olympic Park, and thereafter for the new buildings and infrastructures in five "sustainable" districts of Greater London (Stratford) which will see the light of day after 2012.

Emblematic of London's commitment to "clean" Olympic Games, this energy plant as well as the urban network of the Olympic Park itself and the new "sustainable" districts, have been designed, financed and built by COFELY, a GDF SUEZ subsidiary. The Group will operate them for 40 years. To date, it is the largest project of its kind in the United Kingdom.

Wind farm in Monte Redondo (Chile)

Located 325 km north of Santiago in the Coquimbo region, this new farm, which was inaugurated in 2009, is composed of 24 wind turbines, each with a capacity of 48 MW (Phase I: 19 turbines + Phase II: extension with the construction of 5 additional turbines in 2011). This project, backed by an investment of \$127 million, strengthens the Group's position in the Central Interconnected System (central and south Chile), one of the country's two largest energy grids. It can supply clean energy to 74,000 households in this network, while reducing CO₂ emissions by 88 million metric tons a year. Wind energy is an additional component in the policy of diversifying the GDF SUEZ energy portfolio in Chile, contributing to the stabilization of energy prices while reducing the Group's dependence on fossil fuels. This wind farm allows the production of clean energy as well as establishing carbon credits, in compliance with the Clean Development Mechanism of the Kyoto Protocol.

New pilot biomass project in the Atacama Desert (Chile)

The thermal plants of E-CL, a GDF SUEZ subsidiary, are located in northern Chile, a few kilometers from the Atacama Desert. E-CL decided to establish cactus and shrub plantations in this arid region to produce biomass to fuel its new CTA-CTH electricity production units with a renewable resource, replacing about 10% of the coal used. This project has the advantage of producing biomass on land that is not suitable for agriculture or other uses, due to the aridity and salinity of the soil. Furthermore, the close proximity of the plantations and the plants (4 km) considerably reduces costs and CO₂ emissions related to the transport of the resource.

In addition to reducing the carbon footprint of E-CL, this project creates a new focus of development for the local community of Mejillones, by generating almost 200 new jobs and diversifying the region's activities.

Run-of-the-river hydropower plant in Jiraú (Brazil)

GDF SUEZ attaches great importance to the development of renewable energies in Latin America, where numerous projects are underway. The Group strives to make optimal use of the resources available in the Brazilian countryside. The hydropower project in Jiraú, along the Madeira River, will use water resources to produce energy, targeting an installed capacity of 3,750 MW. This “run-of-the-river” plant has the advantage of a reduced impact on the environment and local inhabitants, with a relatively small reservoir for its maximum electricity generation capacity. The Jiraú project also includes social objectives, particularly targeting beneficial spin-off effects on the local economy (local job creation, improvement in nearby residents’ quality of life, protection of the environment etc.). GDF SUEZ has established 33 socio-economic and environmental projects that have been endorsed by the Brazilian government’s environmental agency, IBAMA, for a total sum of €520 million.

These projects include a provision required when an environmental permit is obtained, such as social programs for environmental education, public health and protection of biodiversity. There is also a provision for voluntary partnerships with highly regarded NGOs. GDF SUEZ targets the highest possible socio-economic standards in its work in Jiraú, with compliance assured by external auditors.

ANTI- CORRUPTION

The ethics goal of GDF SUEZ is to always and everywhere act in accordance with its values and commitments, observing applicable laws and regulations.

PRINCIPLE 10

Businesses should work against corruption in all its forms, including extortion and bribery.

Fighting corruption is one of the Group's major commitments, reflected in its organization and modes of governance.

The Group decided in 2011 to make this specific Report on the 10th principle against corruption for the Global Compact, about 22 indicators, following the report guidance provided by UNGC and Transparency International.

N°	Actions	Basic Reporting Element	Desired Reporting Element
I	Commitment and Policy	B1-B2	D1-D5
II	Implementation	B3-B6	D6-D11
III	Monitoring	B7	D12-D15

This action is part of a large program of voluntary initiatives taken by the Group to contribute to improve Integrity, as "GDF SUEZ is committed to developing the highest standards of ethical practice and transparency" (cf. corporate web site) and supports multilateral international Initiatives to fight corruption.

"**Acting with Integrity**" is one of the 4 fundamental ethical principles guiding GDF SUEZ, according to The Ethics Charter of the Group approved in 2009 by the Board of Directors, published in 20 languages and diffused to all employees.

GDF SUEZ which employs over 216000 people on five continents understands the need for inviolable ethics rules and the respect of Integrity and the need of adequate means for continuously rising awareness to every employee.

The Group has developed references documents distributed to all employees and has implemented a strong ethics organizational governance and a large network worldwide.

Documents concerning policies about Integrity and anti-corruption are on the intranet website, available to all entities of the Group. Most of them are also on corporate web site, available to business partners.

Integrity as part of Ethics policy of the Group is driven and supervised at the highest corporate level, by the CEO Gerard Mestrallet , the Executive Committee and by the Secretary General Alain Chaigneau, the Group Ethics Officer, member of the Executive Committee, of the Compliance Committee.

The Ethics, Environment and Sustainable Development Committee of the Board is regularly consulted and informed about development of ethics and compliance to ethics policy.

The Compliance Committee, chaired by the Group Ethics Officer, with the participation of the Deputy Secretary General , of the Directors of Legal, of Audit and Risks, and the Director of Ethic & Compliance vice-president of the Group, drives and verifies the implementation of the compliance procedures. It notes ethics breaches and ensures the appropriate treatments have been applied. It reports to governance bodies and Executive Management on the application and oversight of GDF SUEZ ethics mechanisms.

The Ethics and Compliance Division, which comes under the General Secretary's office, is spearheading the ethics rules development process for GDF SUEZ and overseeing the incorporation of these rules into Group strategy, management and practices.

Each Business Line and Business Unit has appointed an ethics officer, selected from their executive committees. This international network of 175 ethics officers is supervised by The Ethics Steering Committee (managers from the Ethics & Compliance Division and Business Lines ethics officers). Our Ethics network promotes the implementation of ethics policies in Entities worldwide .

With commitment at a corporate level and for each employee, governance and "tone at the top", its worldwide network of ethics officers, zero tolerance policy about corruption with the rising of awareness of all employees, the compliance management , the development of tools to extend influence towards business partners, the support to multilateral initiatives, GDF SUEZ is developing the resources to meet the highest ethical standards and support its ambition of reducing and managing within the Group risks of corruption and raising business standards across the world.

1.COMMITMENT AND POLICY

B1-Publicly stated commitments to work against corruption in all its forms, including bribery and extortion

GDF SUEZ affirms its culture of integrity and compliance by corporate communications showing its commitment not to tolerate corrupt behavior by its employees or business partners and to work against corruption.

This commitment is publicly stated in declarations by the CEO and Board of Directors, ethics codes, in external GDF SUEZ reports, published on the corporate Internet and Intranet.

PUBLICLY STATED COMMITMENT AND DECLARATIONS

Commitment to work against corruption is also published in : Ethics Charter, Guidelines “Ethics in Practice”, Business Codes of Conduct, summary of Integrity Referential , Global Compact Communication on Progress and specific report about the 10th principle, , “Global Agreement on fundamental rights, social dialogue and sustainable development”, CEO Letter on UN Convention against Corruption, public declarations about integrity in the Sustainable Development Report 2010 and 2011, and the annual Declaration to Extractive Industries Transparency Initiative (EITI).

The Group’s Ethics Charter (pg 9) translated into 20 languages, addressed to all employees everywhere in the world, details :

Culture of Integrity

“GDF SUEZ accepts no compromise in the matter of integrity, which must govern all its day-to-day business relations and professional practices. This being the case, the Group attaches the greatest importance to the moral qualities of its employees.

We must all be aware of the fact that our reputation depends on our actions. It is therefore imperative that each of us should act in a morally correct manner in all circumstances and permanently foster a culture of integrity.

In practice, integrity demands that we should avoid any situation likely to create a conflict between our personal interests and those of the Group. Acting with integrity also means we always maintain our fundamental values, which helps to establish a climate of trust and acts as a shield against corrupt practices, which are a serious risk to the commercial survival of any business.”

Guidelines “Ethics in Practice” (pg . 12) details :

“GDF SUEZ adheres to the highest ethical standards. GDF SUEZ’s principles of action are rooted in international reference models, in particular:

- The Universal Declaration of Human Rights and Additional Protocols
- The standards of the International Labor Organization (ILO),
- the Guidelines for Multinational Enterprises laid down by the Organization for Economic Co-Operation and Development (OECD)
- The United Nations Convention against Corruption”.

Signed in 2011 apply to all GDF SUEZ entities worldwide this ethics principle : *“the maintenance of a culture of integrity, trust and honesty, including a zero tolerance policy on fraud and corruption, inside the company as well as with others”*

The Integrity Referential in a nutshell “Combating fraud and corruption” (published on internet)

“Integrity is a major challenge for GDF SUEZ Group, especially within the current situation of economic and financial crisis and increasing regulation. In this context, the Group’s Executive Committee has adopted a document called The Integrity Referential. One objective : zero tolerance.”

Other corporate publicly stated commitments against corruption are :

Sustainable Development Report 2010

In page 11 « The Ethics, Environment and Sustainable Development Committee’s role is to ensure compliance with the individual and collective values on which the Group bases its actions and rules of conduct that every employee must follow.

Finally, the Committee was also informed of the “Integrity Referential” which defines the Group’s anti-fraud and anti-corruption program by applying the ethics principle stipulated in the Ethics Charter which aims to “establish a culture of integrity” within the Group, the resulting action plan and the implementation schedule.

In page 18 “Corruption is the major threat to good governance, sustainable economic development and fair business practices. GDF SUEZ is therefore heavily committed to the fight against corruption.”

In page 36 “GDF SUEZ intends to maintain and develop its role as an ethical and responsible company, by people for people. Furthermore the size of the Group, the exercise of businesses such as Exploration and Production and the public service delegation contracts, sometimes operating in countries with little governance, all increase the internal determination for strong oversight and governance in this area”, Gérard Kuster, GDF SUEZ Vice-President, Group Business Ethics and Compliance.

VOLUNTARY INITIATIVES AND MEMBERSHIPS TO WORK AGAINST CORRUPTION

GDF SUEZ has chosen to support multilateral initiatives from international organizations to fight corruption. The Group believes that a **global framework** is needed in order to combat **global corruption**. In this respect, the Group’s initiatives and memberships are listed below :

- En 2009, GDF SUEZ’s Chairman Gerard Mestrallet, at the invitation of the International Chamber of Commerce, Transparency International, The United Nations Global Compact, the World Economic Forum Partnering Against Corruption Initiative (PACI), has signed en 2009 the **Letter “ to support the United Nation Convention against Corruption (UNCAC)”**.

- GDF SUEZ committed to the **United Nations Global Compact (UNGC)** has chosen in 2011 to complete the specific report on the 10th principle against corruption (by reporting on 22 points of the advanced level) ; our CEO is the President of the French Network of the Global Compact.

- GDF SUEZ supports the OCDE Initiative against Corruption ;

-GDF SUEZ is member of :

- **EITI (Extractive Industries Transparency Initiative)** : GDF SUEZ has chosen by this membership (since 2009) to commit itself to publish every year payment information concerning some countries where the Group has Exploration and Production activities.
- **Transparency International, French section**, non -profit organization which fights corruption.

B2- Commitment to be in compliance with all relevant law, including anti-corruption laws

“ Acting in accordance with Laws and Regulations” is the first of the Group’s 4 fundamental ethics principles, published in our the Ethics Charter (p.5).

According to this principle : *“as a general rule and in all circumstances, Group employees must observe the international, federal, national, local regulations and ethical and professional codes of practice applicable to their activities. The same is true of unilateral decisions and other regulations issued by the Group”.*

This commitment is also publicly stated in declarations made by the CEO and Board, in external annual reports and found publicly on the corporate website and Intranet.

For instance : “Acting in accordance with laws and regulations, establishing a culture of integrity, behaving fairly and honestly, and respecting others” cf. Gerard Mestrallet, November 2009, declaration published in the Integrity Referential on the Group’s Intranet.

All business partners and stakeholders can read on the Group’s Internet : *“In keeping with its values and undertakings, GDF SUEZ seeks in all circumstances to act in obedience to the laws and regulations applicable in the countries where it operates. To achieve this objective, GDF SUEZ has established an ethics policy that at all times underpins the day-to-day strategic decisions, management and professional practices of the Group. It has also introduced the tools needed to measure compliance with this objective”.*

The GDF SUEZ Ethics & Compliance Division monitors relevant laws and regulations in the jurisdictions where the Group operates. It diffuses them in the Group via the “Ethics and Compliance Newsletter”, regular meetings , training sessions, e-learning, Ethics Referentials, Internet and Intranet.

Analysis concerning relevant laws is published and updated in the Integrity Referential : French Law of November 13th 2007, the FCPA, Sarbanes Oxley and Dodd Frank Act, the Bribery Act.

The Legal Division Director is a member of the Compliance Committee ; Ethics & Compliance Division and Compliance Department of the Legal Division work in close collaboration on legal and ethics issues.

The Legal Division is responsible, among its activities, for ensuring that the Group complies with legal requirements and for advising entities on how to comply with the relevant legal requirements.

D1- Publicly stated formal policy of zero tolerance of corruption

Global Agreement on fundamental rights, social dialogue and sustainable development signed in 2011 apply to all GDF SUEZ entities worldwide. Ethics principles of the Agreement include : “the maintenance of a culture of integrity, trust and honesty, including a zero tolerance policy on fraud and corruption, inside the company as well as with others”

In order to give employees and business partners a better understanding of the Group’s position against corruption as well as to procedures, GDF SUEZ Ethics & Compliance Division has published a specific anti-corruption program approved by the Executive Committee in 2010, **“The Integrity Referential”**.

This cornerstone document affirms the Group’s zero-tolerance policy and objective on fraud and corruption. To achieve this target , two fundamental principles must be observed : any instance of fraud uncovered must be dealt with and no proven instance of fraud must go unpunished.

“The level of residual risk (acceptable, reasonable and manageable by the Group) stipulates a zero-tolerance rate in respect of fraud and corruption; said target rate to be achieved via an action plan, monitored by the Ethics, Environment and Sustainable Development Committee of the Board of Directors.

The Integrity Referential concerns all entities of the Group in all countries where the Group is present.

It constitutes “the foundation of the Group’s anti-fraud and anti-corruption program. Its objective is to specify measures that GDF SUEZ has taken to encourage good practice in terms of integrity and, in particular, to prevent risks of fraud and corruption” (cf. Sustainable Development Report 2010).

It provides guidelines for:

- understanding the challenge posed by corporate integrity and the risks for the Group,
- detecting instances of fraud and corruption,
- becoming familiar with the relevant rules and regulations,
- managing the risk of fraud and corruption within the Group.

It is published on the Group’s intranet, and diffused to the GDF SUEZ Ethics Officers network for implementation in entities worldwide. It has also been diffused to Executive managers. Its summary is accessible on the corporate website for business partners and stakeholders.

The Group has also established Business Codes of conduct published on internet website which present principles about Integrity in business relations such as : Ethics Guidelines for commercial relationship and Ethics Guidelines in supplier relations.

D2- Statement of support for international and regional legal frameworks

GDF SUEZ aligns itself with the global anti-corruption movement across industries and multilateral organizations, as well as with the international and regional legal frameworks, to contribute to the promotion of level-playing fields within industries.

GDF SUEZ's principles of action are rooted in the international reference models mentioned below, for which statements of support have been made.

GDF SUEZ respects, complies with and supports the following multilateral initiatives, international and regional legal frameworks :

- the United Nations Convention against corruption , UNCAC (2003)
- the 1997 OECD "Convention on combating bribery of foreign public officials in international business transactions", ratified in France in 2000
- the Guidelines for Multinational Enterprises laid down by the Organization for Economic Co-Operation and Development
- ICC (International Chamber of Commerce) Principles
- The Council of Europe's Civil Law and Criminal law Conventions on corruption (1999)
- The French Law of November 13th , 2007, The Bribery Act, the FCPA, Sarbane Oxley, Dodd Frank Act...

D3- Carrying out risk assessment of potential areas of corruption

GDF SUEZ is aware that **Oil & Gas and Energy and Utilities sectors** are internationally considered as being at greater risk of exposure to corruption. Equally, companies of all sectors involved in public **procurement contracts** in some countries of the world are also considered as being in situation of greater risk.

To implement its ethics policy and anti-corruption policy, GDF SUEZ carries out **risk assessment** procedures through its ERM (Enterprise Risk Management) Process.

The Ethics & Compliance Division identifies, updates and is responsible for managing the Group's ethics risks. The risk of Integrity linked to corruption and fraud is one of them.

This risk was identified in 2009 in the mapping of ethical risks carried out at the request of the Ethics, Environment and Sustainable Development Committee of the Board of Directors and in the risk review conducted with various functional Divisions, Business Lines and Business Units.

A corporate **action plan within Integrity Referential** to monitor and reduce this risk is driven by the E&C Division and monitored by the Ethics, Environment and Sustainable Development Committee of the Board of Directors.

Potential areas of corruption are identified by common actions carried out by Business Lines Ethics officers and Risk Officers, Ethics & Compliance Division, Audit and Risk Management Division to identify countries, business sectors, kind of partners and situations where actions can be taken to measure, prevent and reduce the risk of corruption. Since 2011 corruption and human rights violations have been assessed to measure Country Risks for the Group.

D4 – Detailed policies for high risk areas of corruption

Some professional activities, relationships with specific business partners, business areas , or situations can be conducive to the risk of corruption such us : procurement and relations with suppliers, business in the extractive industry, the use of intermediaries, sponsorship/partnership deals, political funding, gifts, invitations and trips...

These issues are all catalogued and **policy illustrated** in the Guidelines “Ethics in practice” and “ethics guidelines for commercial relationship” published on corporate website and intranet.

Business areas within GDF SUEZ presenting high degree of risk have been identified : **policies have been drawn up and specific initiatives** taken to monitor and reduce the risk of corruption : for instance the participation by GDF SUEZ since 2009 to EITI – Extractive Industries Transparency Initiatives.

Business Codes of Conduct are published on the corporate intranet.

Ethics & Compliance Division implements with Business Lines a methodology to identify priorities in corruption (and human rights) risks management by multiple criteria such as : situation of corruption in a country and of violation of human rights, sensitive manufacturing sectors, and geographical zones.

The compliance with ethics policy is helped by Internal control program checks (INCOME) , that makes activities in this sensitive fields more secure by preventing and detecting fraud and corruption.

Corruption and Human rights violation have been included since 2011 with the validation of Executive Committee in risk components to assess country risk for GDF SUEZ.

D5 – Policy on anti-corruption regarding business partners

To prevent and reduce the risk of corruption GDF SUEZ aims to closely associate business partners to its values, particularly in view of encouraging respect and promotion of its anti-corruption principles and its ethics values .

The Group's principal business partners are :

- B to B, B to C and public customers
- agents, consultants or others intermediaries
- joint-venture and consortia partners
- subcontractors and others commercial partners
- suppliers

Potentially high-risk business partners by industry or business activities are :

- suppliers in all fields
- intermediates in all fields
- some public sector partners especially in the extractive and energy production industry, water industry

Consequently GDF SUEZ associates its business partners, especially **suppliers, intermediates and public sector partners** to the application of anti-corruption principles.

According to the Ethics Charter (p.17) on the corporate intranet : *“GDF SUEZ employees are required, insofar as it is necessary, to inform the people they deal with, particularly their suppliers, service providers and subcontractors, of the existence of the Group's Ethics Charter by, for instance, providing them with a copy of this document”.*

Relation with suppliers

The Sustainable Development Report for 2010 publishes ethical principles for “A policy of responsible purchasing” (p.35) :

“In terms of non-energy purchasing, GDF SUEZ policy, an integral part of the Group's values, the Ethics Charter and the company's social responsibility approach must be reflected in the purchasing process and purchaser activity on a daily basis and in particular in establishing healthy relationships with suppliers. Commitment and vigilance in a policy of responsible and sustainable purchasing is one of the Group's ambitions and is developed in business lines and business units. “

The Group's Guide to Ethics in supplier relations (translated into 16 languages, distributed to all Group purchasing entities and published on the corporate internet) requires employees **to diffuse ethical principles and to screen suppliers** on ethical principles such as anti corruption and human rights (p.11):

- “Ensure that the Group’s commitments with regard to ethical standards, sustainable development and corporate responsibility are known and maintained.
- All purchasers must ensure that any potential supplier is familiar with the GDF SUEZ Group’s Ethics Charter, which can be consulted on the Group’s website.
- Where appropriate, when selecting suppliers, purchaser must take into consideration the suppliers’ track record in the context of its action to promote sustainable development and corporate social responsibility.
- Purchaser must impose contractual terms and conditions on suppliers selected requiring them to observe all international regulations concerning Human rights and ethics.
- Any supplier involved –either directly or via its subcontractors –in child labor, illegal or forced labor, corruption or discrimination shall not be eligible for the award of any contract.”

These principles are aimed at all those working with the Group’s suppliers as well as with experts, purchasers, procurement partners, users, managers, project officers .

These principles contribute to encourage suppliers and their subcontractors to implement anti-corruption commitments in their own companies.

Intermediates

Principles are presented in the Guidelines “Ethic in Practice” and “Commercial relationships” . A new certified policy for the selection of commercial consultants worldwide based on external assessment is in progress for 2012.

Public sector partners

The principle of transparency concerning payments via the publication of data in the framework of EITI contribute to encourage business partners to implement anti-corruption commitments in this sector.

II. IMPLEMENTATION

B3-Translation of an anti-corruption commitment into actions

GDF SUEZ has identified corruption risks within the Group’s operations, developed guidelines and detailed procedures, and appointed management and organization to implement, monitor and improve actions.

All areas particularly conducive to fraud and corruption have been catalogued and illustrated in the Guidelines “Ethics in Practice” which provides key information needed to understand the subject and issues relating to specific professional practices, whether associated with a particular job (buyer) or with transversal activities (suppliers relations), or with sensitive fields such as the use of intermediaries.

The Integrity **Action plan 2010-2012** include Key actions implemented in this framework as for instance reinforcing monitoring of ethics incidents , training sessions for executives , managers, and all employees on Integrity, certifications and auto-evaluation of entities

The Business Ethics & Compliance Department coordinates the Integrity Action plan with the support of the relevant stakeholders : primarily entity managers and the expert communities : ethics officers, legal advisers, internal control, audit and risk.

The global network of 175 ethics officers has the mission to devise, implement, monitor and improve the program and the action plan worldwide, under the supervision of the Group Ethics Officer.

GDF SUEZ Action Plan to implement Responsible Purchasing in 2010-2013 aims to translate policy and anti-corruption commitment towards suppliers in actions and targets to achieve.

Internal Control and Audit help to make the fight against corruption more efficient, all activities are monitored at the highest level in the Group.

B4- Support by the organization's leadership for anti-corruption

Leadership's messages and personal commitment and support on integrity are on Group's intranet and in the Sustainability Reports 2011 and 2010.

"We won't tolerate any breaches in Ethics", Gérard Mestrallet, GDF SUEZ Annual Ethics Conference, 2011.

-« A sustainable company is an ethical company. For me, this is a core belief. It needs to be our focus for GDF SUEZ." Gérard Mestrallet (Intranet)

*-"Acting in accordance with laws and regulations, establishing a culture of integrity, behaving fairly and honestly, and respecting others. These are the watchwords that apply **in all of our** professional actions and in the world as a whole." Gérard Mestrallet, November 10, 2009 (The Integrity Referential, Intranet).*

*-"Integrity is one of the four fundamental principles guiding ethics within the GDF SUEZ Group. These ethical principles must underpin **the behavior of each and every one of us**, in all places and in all circumstances. They represent the mindset through which we express our adherence to GDF SUEZ. In other words, integrity is an integral part of the common culture that binds the Group's companies together" (The Integrity Referential, Intranet).*

B5- Communication and training on the anti-corruption commitment for all employees

All the documents and publications about Integrity (referential, guidelines, ..) are on the Group's Intranet and extranet , available to every Entity of the Group.

An ethics Newsletter is published quarterly by the Ethics and Compliance Division with information on new guidelines and reference documents, relevant laws, best practices taken by Entities regarding ethics , the training schedule.

To increase awareness in ethics, specific mandatory seminars concerning anti-corruption, anti-fraud and fair competition have been organized since 2011 to the attention of all GDF SUEZ's senior managers ; training sessions about "Business Ethics" are organized for all managers in English and French (4 hours); a specific session is organized for new managers ; . E-learning training modules are available to all employees and managers in 5 languages about 4 topics :

- Introduction to business ethics-ethical decision making,
- European Union competition rules,
- Best practices in Government procurement,
- Anti-bribery principles.

B6- Internal checks and balances to ensure consistency with the anti-corruption commitment

Four kinds of checks are published on the intranet website and at the disposal of every employee :

- **Check for an ethical dilemma:**

to ascertain quickly whether one is facing an ethical dilemma, *7 auto evaluation points* to assess the potential risk of fraud or corruption are published on Intranet in the GDF SUEZ's Integrity Referential as for instance : "what would my colleagues and managers think of this?" ; "would I like my friends and family to know about this type of practice?".

- **Check the framework governing the use of intermediaires**

In the interest of risk prevention *9 points* must be checked before using intermediaries concerning for instance : intermediary's credentials, reputation, interests in other organizations, transparency of payments, and registration of contracts . They are published on Intranet , in the GDF SUEZ's Integrity Referential and ethics codes of conduct.

- **Red flag check by management about the use of intermediaires**

In the interest of risk prevention management must pay particular attention to 7 red flags alerting about choice criteria and global environment for the professional relation (un unjustified secrecy requirement...) . They are published on Intranet in the Group's Integrity Referential.

- **Check to prevent the risk of corruption and fraud**

4 principles are available on corporate internet in the "the essential of Integrity Referential".

D6-Actions taken to encourage business partners to implement an anti-corruption commitment

GDF SUEZ business partners are : customers, joint-venture partners, suppliers, external commercial employees, external commercial partners, consultants, intermediaries, co-associated companies in public initiatives, public officers...

A special attention is directed to relations with suppliers and intermediates : policies, Codes of conduct, action plans, tools aim to prevent incidents with these business partners.

- a) Suppliers**

In 2011 GDF SUEZ's CEO Gerard Mestrallet send a letter to priorities suppliers to invite them **to join the Global Compact**. An internal reporting is made concerning the feed-back.

In 2011 GDF SUEZ Purchase Division has a **new key performance indicator** : the part of contracts with suppliers and subcontractors having signed ESR Commitment and juridical contractual clause concerning Ethics.

Entities are required to use an ethics clause in contracts with suppliers and subcontractors which state that suppliers must to proscribe any form of corruption whatsoever during the performance of the contract and undertake to ensure the respect and enforcement of rules by its principal subcontractors and / or suppliers.

For instance, GRT -Gaz -the Group's company managing a Gaz transportation network- has an ethics legal clause published on its internet website (point 15 of general contract conditions) asking GRT Gaz's suppliers as well as their own subcontractors to comply with 5 ethics and sustainable development principles, of which one is about corruption.

The IT Corporate Purchasing Department, utilizes an ethics clause as well in their contacts with suppliers.

GDF SUEZ requires its commercial partners, subcontractors and suppliers to establish their own ethical, environmental and social rules, if they have not already done so, and also to maintain practices that are compatible with the Group's values.

b) Commercial consultants

The Group has decided to establish a policy and specific procedures on business relations with commercial consultants including external due diligence which is in currently progress.

A new Code of conduct about ethics commercial relation is in currently progress

D7- Management responsibility and accountability for implementation of the anti-corruption commitment or policy

GDF SUEZ identifies management as the prior target to implement its anti-corruption program and as firstly responsible for applying and communicating on ethics principles.

Some tools to implement this strategy are : mandatory training sessions for senior managers about anti-corruption and training sessions for newly appointed managers of all levels by GDF SUEZ University .

The annual Compliance Procedure of GDF SUEZ presented to the CEO, carried out under the responsibility of the Group Ethics Officer requires compliance and commitment letters from the top management of each Business Lines and Business Units.

D8- Human Resources procedures supporting the anti-corruption commitment or policy

Human Resources develop the ethics and anti-corruption policy in their policies et procedures :

- The Ethics Charter and The Guidelines “Ethics in practice” are given to new recruits ;
- Human Resources managers’ behavior referential -“Management Way”, as well as the referential concerning “high potential employees” formally include, among required behaviors for managers, two points concerning ethics and integrity :
- the ambition to act with integrity and
- the capacity to take equitable decisions.

Some entities detail ethics criteria in recruitment announces (for instance the company SITA and in annual evaluations.

D9-Communication (whistle blowing) channels and follow –up mechanisms for reporting concerns or seeking advice

In GDF SUEZ an Ethics Email System is implemented for reporting ethics concerns or seeking advice on an individual basis.

This system is reserved for persons employed by the GDF SUEZ Group, whatever their employment status. Its use is strictly voluntary and cannot be made mandatory.

Information about the ethics email system is published on the corporate website and Intranet.

This email system has been set up by the GDF SUEZ Group to enable its employees to give notice of problems that could seriously affect their work or their responsibilities. It is not a substitute for other existing reporting channels (with the hierarchy, personnel representatives, the auditors, a public authority, etc.) but supplements them.

The Group Ethics Officer, assisted by the Vice President Group Business Ethics and Compliance, is responsible for the ethics email system. Cases are analyzed by the Compliance Committee to be treated, and statistics of this channel are available for this Committee.

D10-Internal accounting and auditing procedures related to anti-corruption

Cooperation between the Ethics and Compliance Department and the Audit and Risk Management Department ensures that specific items concerning corruption are included in the audit program of the Group.

-Audits were made in 2010 and in 2011 on those items.

-Internal Control Department (INCOME procedure) helps to make activities in this sensitive field more secure.

D11-Participation in voluntary anti-corruption initiatives

GDF SUEZ has decided to participate in 4 voluntary external initiatives fighting against corruption :

- **GDF SUEZ supports the Global Compact**

The Group aims to increase the quality of internal procedures and reporting practices.

The Group report in 2012 to the Global Compact on the 10th principle against corruption on 22 indicators in the framework of COP, Communication on Progress). GDF SUEZ carries out initiatives to promote the Global Compact towards its business partners.

- **GDF SUEZ is a member of EITI – Extractive Industries Transparency Initiative**

GDF SUEZ is a member of EITI since 2009 recognizing the importance of supporting improved governance in resource-rich countries through the publication of payments to governments from oil, gas and mining. In this respect the Group :

- Publishes EITI principles on its website
- Financially contributes to EITI
- Shares contacts with multi-stakeholder groups in others countries and participates in working groups in countries where the Group is present
- Reports annually to EITI for the following countries : Germany, Great Britain, Netherlands, Azerbaïdjan, Norway.

- **Participation in Transparency International (TI), French Section**

GDF SUEZ is a Company Member of the French section of Transparency International , the non-profit organization which is very active in the fight against corruption. GDF SUEZ agrees with TI values, its object of raising awareness and reducing apathy and tolerance of corruption, and devises and implements practical actions to address it.

Suez Environment has built a partnership with TI about Integrity. This partnership will see the implementation of an action plan in 2011.

Commitments of GDF SUEZ in relation to TI :

- not to participate in actions for corruption
- fight corruption by participating in TI France's actions
- implement actions to prevent corruption in the group directly or through business partners
- implement actions to identify guilty partners and punish them.

- **Participation in the Water Integrity Network (WIN) by Suez Environment**

The Water Integrity Network was formed in 2006 to stimulate anti-corruption activities in the water sector world-wide. WIN is committed to accountability, **transparency, integrity, honesty**, mutual support and knowledge exchange among its members.

III. MONITORING

B7-Monitoring and Improvement processes

The Group's *monitoring and improvement process* about Ethics, and about Integrity is based on 4 axes :

- a) Guidance
- b) Audits and controls
- c) Annual Compliance Procedure
- d) Process dealing with incidents

a) managerial guidance involving the Group's entire management chain

The impetus behind GDF SUEZ's ethical commitment comes from the highest level of the Group: the Chairman, the Board, and the Executive Committee, who have chosen to provide the Group with appropriate structures.

Ethical policies are managed by the General Secretary, who is also the Group Ethics Officer.

Ethics and Compliance policy is overseen by the Ethics, Environment and Sustainable Development Committee, of the Board of Directors.

GDF SUEZ Executives are the first responsible for the implementation of ethical principles and practices. Business line and Business Unit top managers have each named a business line ethics officer, chosen from their respective executive committees. Ethics and compliance-related responsibilities are defined at all levels of the management chain.

The **Ethics Officer' Steering Committee**, made up of Ethics & Compliance Division managers and Business Lines ethics officers promotes and oversees the achievement of Ethics Action Plans and confirms the operational feasibility of the measures proposed.

The **Compliance Committee**, chaired by the Group's Ethics Officer, with the participation of Heads of the Audit, Legal, and Ethics & Compliance Divisions, promotes and oversees implementation of compliance procedures and ensures that appropriate measures are taken.

It reports for GDF SUEZ Ethics policy and program to the CEO as well as to the Chairman of the Ethics, Environment and Sustainable Development Committee.

b) Audits and controls

The Internal Control Department periodically assesses implementation of Ethics Policy. Audits are made. Areas are identified by E&C , Legal, Audit and Risks Divisions.

c) Annual Compliance Procedure

A detailed **Annual Compliance Procedure** monitoring the deployment of the Group's ethics policy in the Business lines and entities has been established. Its description is detailed in D12.

d) Process dealing with incidents

The number of ethics incidents is monthly followed by the Compliance Committee. Description of procedures for dealing with incidents is detailed in D13.

D12-Annual Compliance Procedure

An annual Compliance Procedure allows for monitoring the implementation of the Group's ethics policy and programs within the entities. Integrity is an important issue of this procedure.

The and Report outline the current status as regards ethics; highlight major events during the year and detail changes to the ethics process within the relevant Business Line or Entities.

The report, accompanied by a letter from the entity's executive director certifying that his/her entity has complied fully with the Group Ethics Policy throughout the year, are sent to the CEO.

D13- Dealing with incidents

GDF SUEZ has developed a dealing with incidents system that aims to : put a stop to the fraudulent behavior, ascertain precisely what occurred and determine the ramifications, propose reparation for damage caused, punish the individuals responsible, and suggest measures for improvement.

Detailed process about dealing with incidents including remedial steps is described in the Integrity Referential and in the GDF SUEZ decision concerning this document validated by executive Committee and published on the corporate intranet.

A real-time specific procedure, Inform'éthics, had been deployed in the Business Lines and Business units for reporting incidents in the Group's main areas of risk in the following 6 areas : accounting and financial integrity, conflicts of interest, social responsibility and human rights, business ethics, confidential information and protection of intangible property (p. 119 Registration Document 2011).

INFORM'ethics is also an end-to-end process : declaration of incidents, dealing with reported incidents (sanctions, corrective actions..), and continuous improvement process (prevention plans..).

The Compliance Committee chaired by the Group Ethics Officer, drives and verifies the implementation of the compliance procedure. It notes breaches and ensures the appropriate treatments have been applied. It reports to governance bodies and Executive Management on the application and oversight of GDF SUEZ ethics mechanisms.

Whom to contact

An individual who has knowledge of a corrupt or fraudulent act can contact actors at different levels : the person directly concerned , work colleagues, managers, the ethics officer for the particular BU or Division, the legal officer of the BU or Division, Business Line Ethics Officer ; an ethics e-mail allows to directly contact in last resort Group's Ethics Officer (Secretary General) and Ethics and compliance vice-president.

Incidents : detect, analyze, resolve, penalize, report

The way of dealing with incidents is presented in point 2.4. "Deal with cases of fraud and corruption" in the GDF SUEZ Decision, approved by Executive Committee.

Six actions are identified :

- putting a stop to the fraudulent behavior
- ascertaining precisely what occurred
- determining its ramifications
- deciding how best to remedy the damage caused
- punishing the individuals responsible
- and suggesting measures for improvement.

D14-Public legal cases regarding corruption

To enhance credibility with its stakeholders GDF SUEZ publishes every year "**The Registration Document**", the corporate official document about activities, organizations and relevant facts.

Important pending or closed cases on the last 12 months with a relevant effect on the Group are mentioned here.

D15-Use of independent external assurance of its anti-corruption programs

The Ethics & Compliance Division and the Strategy and Sustainable Development Division reply each year to evaluations carried out by extra-financial ratings agencies and work to implement anti-corruption programs.

Several of GDF SUEZ 's entities have conducted assessments in partnership with independent organizations, such as Good Corporations including fraud and corruption issues.

Contacts : gerard.kuster@gdfsuez.com; anna-dg.scheidecker@gdfsuez.com.

2. 2011 SUSTAINABLE DEVELOPMENT ACTION PLAN

The Group's sustainable development policy is implemented in the action plans of GDF SUEZ business lines and entities. Each entity designs and implements an action plan based on the three orientations of the Group's policy specifically adapted to each of its businesses.

The sustainable development management system is integrated in the Group's organization. Its objective is to carry the sustainable development approach within GDF SUEZ in order to contribute to the creation of aggregate value for the Group. It is based upon the Group's strategic planning processes and the operational processes of business lines combined with those of the functional divisions. The action plan has three components:

1. Innovating to build on and anticipate the evolution of the energy, water and waste markets

The energy, water and waste markets respond to major economic, social and environmental challenges, some of which have undergone significant changes. In order to anticipate market evolutions and their impacts on its activities, the GDF SUEZ Group responds to these circumstances by innovating to ensure its growth.

2. Guaranteeing continuing success and local acceptability of activities in the field

The local roots of the Group's industrial facilities are specific to each of its businesses (providing water, energy, sanitation) and essential to its continued prosperity. To ensure its long-term development, the Group must also fulfil the expectations of its stakeholders. GDF SUEZ conducts this policy at both the local and global levels of the Group for all social and environmental issues.

3. Developing the attractiveness, efficiency and social cohesiveness of GDF SUEZ

Developing human and intellectual capital is a major challenge for the Group. GDF SUEZ must be able to rely on its know-how and skills in the service of ecological growth.

As a complement to this, the values of sustainable development provide a powerful lever for cohesion and a common culture for the Group's employees.

2011 SUSTAINABLE DEVELOPMENT ACTION PLAN

In 2011, the deployment of the Group sustainable development policy is accelerated. All entities in the world were asked to contribute to the implementation of this policy by emphasizing the social component: social inclusion, local jobs creation, training health and safety of employees, socioeconomical development and combatting fuel and water poverty

Annual business line action plans

In the business lines, policy implementation includes the realisation and implementation of discrete sustainable development action plans. These vary by business activity and the characteristics of the business lines. The impact of certain policy issues will determine the extent to which these action plans will be developed within each business line. Policy implementation is subject to regular exchanges between the Sustainable Development Division and business line managers.

An annual evaluation is carried out for each business line. An overall analysis for the Group as a whole is presented to the Group Executive Committee and the Ethics, Environment and Sustainable Development committee of the Board of Directors, which then issue recommendations in terms of strategy and management of the Group's sustainable development programme.

Medium-term business plan

The group's medium-term business plan, which constitutes the planned strategic and financial programme over a period of several years includes a sustainable development dimension. The objective is to integrate new "sustainable" business opportunities within Group strategy, including constraints associated with non-financial risks, and to convert them into financial values. This leads to sustainable development being an integral part of strategy and incorporated in the company's balance sheet and income statement forecasts.

SUSTAINABLE DEVELOPMENT TARGETS OF THE GROUP

10 Group sustainable development objectives, quantified and dated, were established at the end of 2010 and validated by the Executive Committee at the start of 2011. These are part of the three sustainable development policy orientations.

Renewable energy

Target: Increase the installed capacity in renewable energy by 50% between 2009 and 2015.

Biodiversity

Target: Implement a biodiversity action plan in each sensitive site in the European Union by 2015.

Health & Safety

Target: Achieve a frequency rate (FR) of less than 6 in 2015.

Gender equality

4 Targets by 2015:

- 1 in 3 executive management appointments will be a woman,
- 25% female managerial staff members,
- 30% female recruitment,
- 35% female High Potentials.

Training

Target: Maintain the level of two-thirds of employees benefiting from at least one training course per year.

Employee shareholders

Target: Reach and maintain the level of 3% in corporate capital held by employee shareholders by 2015.

Investment SD criteria

Target: Integrate the "investment SD criteria" in 90% of business development projects presented to the Commitments Committee by the end of 2012.

The total of 10 sustainable development targets means that GDF SUEZ is one of the world's best performing groups in terms of corporate social responsibility management requirements..

Scorecard

Pursuing targets at a Group level is measured using monitoring indicators, the most important of which are combined in the Group scorecard. This allows progress to be tracked from year to year.

The sustainable development scorecard:

- represents the Group's sustainable development ambition and policy;
- provides balanced coverage of:
 - the axes of sustainable development policy directions;
 - areas of sustainable development : quality, health, safety, environment, societal responsibility, human and social responsibility, etc.
- includes quantified data, validated by management and annotated by the operational entities concerned reporting them.

Sustainable development investment criterias

The sustainable development investment criteria are incorporated in the project analysis procedure. Since 2010, a ten-point evaluation of sustainable development criteria (including ethics, CO2 emissions, social impact, human resources, environmental ecosystem management, cooperation with stakeholders, health & safety, etc.) now features in the Commitments Committee's review of any new investment proposal. This complementary analysis highlights the sustainable development risks and opportunities created for the Group by any new investment.

Assessing performances in sustainable development

The sustainable development dimension is assessed at all performance reviews at a pace adapted to each business line. These reviews are conducted at least once a year based on achieving sustainable action plans. Internal control and audit procedures ensure that various implementation aspects are incorporated into their program and analytical tools, in coordination with the Strategy and Sustainable Development Division.

Notations extrafinancières

Firmly committed to the path of sustainable growth, GDF SUEZ sets environmental, social and governance issues at the heart of its strategy.

These three criteria contribute to the creation of value for the Group and encourage dialogue with SRI investors, analysts and ESG rating agencies.

GDF SUEZ sustainable development commitments make the company an internationally recognised player. This recognition is reflected by its presence in non-financial ratings.

Global reporting initiative : The Group's sustainable development report has been rated B+ by the Global Reporting Initiative since 2009. This rating has been continued for 2011 (see page 88).

Carbon Disclosure Project : GDF SUEZ responds annually to the Carbon Disclosure Project. Every year this international organization sends major listed companies a questionnaire on their greenhouse gas emissions and associated strategy. In 2011, GDF SUEZ obtained 87 out of 100 for the quality part of its reporting and a grade of B for the performance part (on a scale of A to E, with A being the top grade). These results position the Group among the best performers in its sphere of activity.

SAM : Like Oekom, SAM highlights the clear procedures that have been precisely defined by the Group through policies and charters and commends the quality of its risk management.

The SAM 2011 rating rose sharply, from 69/100 in 2010 to 75/100 in 2011.

This progress can be seen particularly in the economic (83/100 versus 72) and environmental (71/100 versus 66) areas, while the social issues stayed at the same level (69). According to SAM, GDF SUEZ's three main strengths are the performance measurement systems, "first-class" risk management and relationships with stakeholders. Since 2010, SAM has paid particular attention to the management of water in industrial processes, a point on which the Group is continuing to make improvements. For Oekom, management of environmental concerns and issues related to diversity are among the highest rated elements for GDF SUEZ.

Vigeo : In 2011, the French rating agency Vigeo gave GDF SUEZ a rating of 55/100, similar to that of 2010, which puts the Group in fifth place in the Electric & Gas Utilities sector for this category. But the good performance of its HR management puts GDF SUEZ in the lead for its sector in this area.

Vigeo noted two major factors: the signing of a worldwide agreement with the social partners on fundamental rights (occupational relations, career management, promotion of employability, improvements in health and safety conditions) and the favorable progress of the Group's health and safety results (cf. analysis of the Group's Health & Safety report on page 77).

3. GDF SUEZ partnerships and memberships in support of sustainable development

As an extension of its corporate environmental and social responsibility policy, GDF SUEZ shares its ideas and best practices, and supports actions by its partner organizations, both national and international.

GDF SUEZ plays a leading role in several national and international organizations that study the issue of corporate social responsibility and promote sharing best practices, emulation and developing shared positions.

MAIN PARTNERSHIPS AND MEMBERSHIPS OF THE GROUP IN THE FIELD OF SOCIAL RESPONSIBILITY

Name	Status	GDF SUEZ commitment
Global Compact	GDF SUEZ has been a member of the United Nations Global Compact since 2000 G�rard Mestrallet, CEO of GDF SUEZ, is the President of the French network of the Global Compact	The Group is committed to respecting the 10 principles of the Global Compact. GDF SUEZ publishes an annual Communication on Progress report presenting the actions undertaken as part of this commitment.
WBCSD <i>(World Business Council for Sustainable Development)</i>	Member	GDF SUEZ is co-chair of the “Access to energy “ and “Urban Infrastructure Initiative” working group. The Group participates in Focus Areas: Development, Energy & Climate, etc. GDF SUEZ has been an active member of the Energy Efficiency in Buildings project.
EITI <i>(Extractive Industries Transparency Initiative)</i>	Member	Each year, the Group is committed to publishing the payment information concerning member countries of the EITI in which it exercises Exploration & Production activities.
CSR Europe <i>(Corporate Social Responsibility Europe)</i>	GDF SUEZ is a founding member of CSR Europe	The Group sponsors the European “ENTREPRISE 2020” project alongside the European Commission. The Group chairs a working group on “New Business Models at the Base of the Pyramid” and on “employment for seniors”. The Group participated in the creation of a CSR toolbox (BOP, diversity, health...).
ORSE <i>(Observatoire sur la responsabilit� soci�tale des entreprises – a branch of CSR EUROPE France)</i>	Member	The Group participates in: - the “Sustainable Purchasing” working group, - the working group producing the CSR Europe/ORSE Guide on proactive commitment between companies and stakeholders.
Comit� 21	Member of the Board of Directors	The Group participates in working groups on Agendas 21 and local authorities, sustainable

		marketing, sustainable development education.
EPE <i>(Entreprise pour l'environnement – a branch of WBCSD in France)</i>	Member	The Group was one of the sponsors of the "Biodiversity & Business" conference in October 2010.
Name	Status	GDF SUEZ commitment
FONDDRI <i>(Foundation for Sustainable Development and International Relations)</i>	Vice-Presidency held by Françoise Guichard, Director for Sustainable Development	The Group participates in areas including the "Climate" and "Biodiversity" clubs.
EUROGAS <i>(European Gas Association)</i>	President: J.F Cirelli Vice-Chairman, President of GDF SUEZ	The Group takes part in commissions and work on the industry's positioning.
MEDEF <i>(Mouvement des Entreprises de France / Confederation of French Industries)</i>	Member	The Group participates in a variety of commissions (including corporate social responsibility, non-financial performance, climate change, biodiversity, etc.).
AFEP <i>(Association Française des Entreprises Privées / French Association of Private Corporations)</i>	Gérard Mestrallet is a member of the Board of Directors	The Group participates in areas including the Sustainable Development Committee.
Emmaüs France	Partnership	The Group is committed to anti-exclusion measures by conducting various actions including energy audits, recovery/ recycling of material and property, donation of vehicles, etc.
UICN France <i>(International Union for Conservation of Nature)</i>	Partnership	Promotes incorporation of biodiversity conservation into the Group's activities.
Fondation pour la Recherche sur la Biodiversité <i>(Biodiversity Research Foundation, FRB)</i>	Member of the Strategy Committee	The Group finances of the flagship programme "Biodiversity modelling and development scenarios."

ANNEXES

ANNEXE 1- PROFIL DE GDF SUEZ

GDFSUEZ develops its businesses (electricity, natural gas, services) around a model based on responsible growth to take up today's major energy and environmental challenges: meeting energy needs, ensuring the security of supply, fighting against climate change and maximizing the use of resources.

The Group provides highly efficient and innovative solutions to individuals, cities and businesses by relying on diversified gas-supply sources, flexible and low-emission power generation as well as unique expertise in four key sectors: liquefied natural gas, energy efficiency services, independent power production and environmental services.

GDF SUEZ employs 218,900 people worldwide and achieved revenues of €90.7 billion in 2011. The Group is listed on the Paris, Brussels and Luxembourg stock exchanges and is represented in the main international indices: CAC 40, BEL 20, DJ Stoxx 50, DJ Euro Stoxx 50, Euronext 100, FTSE Eurotop 100, MSCI Europe, ASPI Eurozone and ECPI Ethical Index EMU.

Key Group figures

- 218,900 employees in close to 70 countries
- inc. 61,250 in electricity and gas,
- 77,200 in energy services,
- and 80,450 in environmental services.
- €90.7 billion in 2011 revenues.
- €11 billion in gross investments in 2012.
- 1,100 researchers and experts at 9 R&D centers.
- 100,000 new hires between 2011 and 2015 of which 50% in France and 10,000 in Belgium.
- 1st company in the "utilities" sector worldwide (Forbes Global 2000).
- Most valuable brand in the "utilities" sector worldwide (Brand Finance Global 500).

Electricity

- No.1 independent power producer (IPP) in the world.
- No.1 producer of non-nuclear electricity in the world.
- No.1 independent power producer (IPP) in the Persian Gulf region and in Brazil.
- 117.3 GW of installed power-production capacity.
- 14.8 GW of capacity under construction.
- 50% increase in renewable energy capacity between 2009 and 2015.
- An objective of 150 GW of capacity in 2016 of which 90 GW outside Europe.

Natural gas

- A supply portfolio of 1,260 TWh.
- No.2 buyer of natural gas in Europe.
- No.1 natural-gas transport and distribution networks in Europe.
- No.1 vendor of storage capacity in Europe.
- 344 exploration and/or production licenses in 16 countries.
- 789 mboe of proven and probable reserves.

- **LNG**

- No.1 importer of LNG in Europe.
- No.3 importer of LNG in the world.
- No.2 operator of LNG terminals in Europe.
- A fleet of 18 LNG tankers inc. two regasification vessels.

Energy services

- No.1 supplier of energy and environmental efficiency services in Europe.
- 1,300 sites throughout Europe.
- 180 district cooling and heating networks operated throughout the world.
- 48 public-private partnerships across Europe.

Environmental services

- No.2 supplier of environmental services in the world.
- 91 million individuals supplied with drinking water.
- 57 million individuals provided with waste services.
- 63 million individuals provided with sanitation services.

Note: All figures at December 31, 2011.

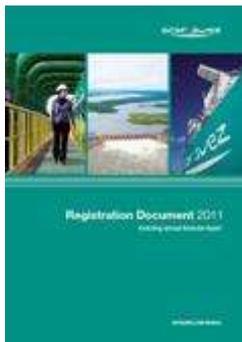
ANNEXE 2-GDF SUEZ PUBLICATIONS

<http://www.gdfsuez.com/fr/groupe/publications/publications/>

SUSTAINABLE DEVELOPMENT REPORT 2011



REFERENCE DOCUMENT 2011





GLOBAL COMPACT - The 10 principles

Human rights

1. Businesses should support and respect the protection of internationally proclaimed human rights; and
2. Make sure that they are not complicit in human rights abuses.

Labour standards

3. Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining;
4. The elimination of all forms of forced and compulsory labour;
5. The effective abolition of child labour; and
6. The elimination of discrimination in employment and occupation.

Environment

7. Businesses should support a precautionary approach to environmental challenges;
8. Undertake initiatives to promote greater environmental responsibility; and
9. Encourage the development and diffusion of environmentally friendly technologies.

Anti-corruption

10. Businesses should work against corruption in all its forms, including extortion and bribery.

www.unglobalcompact.org