

CEO'S MESSAGE

Kenya Power is a limited liability Company that transmits, distributes and retails electricity throughout Kenya. Our mission is: 'Powering people for better lives'; and our vision is: 'To provide world class power that delights our customers'.

Implementation of the United Nations Global Compact principles is in line with our commitment to being a responsible and accountable corporate citizen whose business is driven by sound ethics based on international best practice and existing legislation.

In this regard, we acknowledge the following:

- That we have a responsibility to the society to provide adequate and reliable power supply in Kenya.
- That our business activities have varying direct and indirect impact on the environment and societies in which we operate.
- That our social, economic and environmental responsibilities are integral to our business.
- That we must integrate our business values and operations to meet the expectations of our stakeholders.
- That our stakeholders include customers, employees, regulators, investors, suppliers, the general public and various communities.

Apart from embedding social responsibility in all its operations, Kenya Power provides one percent of its after-tax profit each year towards implementation of activities in the areas of education, health, environment and energy.

Kenya Power's employees are key towards meeting the Global Compact principles, and the Company has therefore put in place various initiatives aimed at retaining a highly skilled and motivated workforce. These include regular training to improve skills; and surveys to gauge employee satisfaction whose findings are used to improve employee welfare.

Recognising that our customers are the reason for our existence, we continually seek innovative ways of improving service delivery, and of connecting more Kenyans with electricity. Stakeholder engagement is important to us, and apart from regular customer communication, we also connect with the general public, media, shareholders and community representatives, among others, through visits, meetings, media campaigns and surveys. This engagement is continually measured and improved upon.

As an electricity distributor, Kenya Power is highly dependent on the natural environment to carry its infrastructure and as a source of electricity and poles for lines construction.

Protection of the environment is therefore key to our operations, and the Company has planted more than 600,000 trees in various parts of the country; and continues to actively seek green energy sources. This is apart from other environmental protection activities which we participate in every year. Kenya Power also has a policy of integrating environmental and social considerations into its general business, which is conducted in compliance with Kenyan legislation and international environmental laws and practice.

Kenya Power is truly committed to doing sustainable business, and we shall continue to support and advance the principles of the United Nations Global Compact, because this is what responsible business entails.



Eng. Joseph Njoroge, MBS

Managing Director & CEO