

Hrvatski Telekom d.d.  
Corporate Communications and Investor Relations Sector  
Savska cesta 32  
Telephone: +385 1 491 2000  
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United Nations Global Compact  
Att. Ms. Christine Weinreich  
Communication on Progress Coordinator

Zagreb, July 2<sup>nd</sup> 2012

Dear Ms. Weinreich,

We take the liberty to address you and kindly ask that Croatian Telecom be provided with a 90 day grace period to submit the annual COP of the company.

As you know, Croatian Telecom has been a member of the Global Compact since 2007. Up to now we have reported annually within the allotted time on advances in implementing the ten principles of your Initiative. This year, striving to go beyond the scope and details of reporting, we have planned to report in accordance with the GRI guidelines, as well as to have report assurance be done by an auditing firm, and then verified by Global Reporting Initiative.

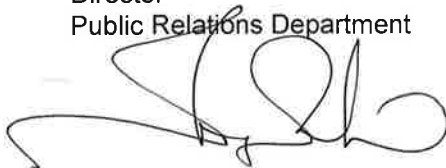
Due to the fact that this is a very extensive process that has never been done by any company in Croatia there was no experience on the duration of the whole process. Consequently, once again we kindly ask to be granted the possibility that the annual Global Compact COP, instead of July 5, be presented within the deadline requested in this letter.

Such a possibility will be an opportunity for both reports (according to GC principles and GRI guidelines), together with a proof of completed assurance, to be presented in one complete document - which will certainly move the boundaries of reporting standards on progress in the field of CSR among the Croatian public.

Thank you in advance for your understanding.

Sincere regards,

Maja Weber  
Director  
Public Relations Department



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2360000-1101310875 (Zagrebačka banka d.d. Zagreb), OIB: 91793146560

Bank accounts  
Supervisory Board  
Board of Management  
Commercial register  
A. Modlich - President  
I. Mudričić - President, D. Dogan, Ph.D., B. Poldrugáč, B. Skaramuča, I. Jolic Šimović, J. Busec  
The Commercial Court Zagreb, MBS: 050266256;  
foundation capital: 8.188.853.500,00 kuna; total number of shares issued: 81.888.535;  
nominal share value: 100,00 kuna