

FY12 Global Communication of Progress

Ten Principles	Progress Reference	Supporting Policy	Policy Link URL
HUMAN RIGHTS			
Business should support and respect the protection of internationally proclaimed human rights.	Coffee: http://www.starbucks.com/responsibility/sourcing/coffee		
	Cocoa: http://assets.starbucks.com/assets/cocoa-guidelines-102009.pdf		
Business should ensure that they are not complicit in human rights abuses.	Global Human Rights: http://www.starbucks.com/responsibility/learn-more/policies	C.A.F.E. Practices Cocoa Sourcing Guidelines SSR Standards Global Human Rights Business Ethics and Compliance	http://www.starbucks.com/responsibility/learn-more/policies
	Business Ethics and Compliance Policy: http://assets.starbucks.com/assets/sobc-english-2010.pdf	Business Ethics and Compliance Global Human Rights	http://www.starbucks.com/responsibility/learn-more/policies
LABOR STANDARDS			
Business should uphold the freedom of association and the effective recognition of the right to collective bargaining.	http://assets.starbucks.com/assets/sobc-english-2010.pdf	C.A.F.E. Practices Cocoa Sourcing Guidelines SSR Standards Global Human Rights	http://www.starbucks.com/responsibility/learn-more/policies
Business should support the elimination of all forms of forced and compulsory labor.	http://assets.starbucks.com/assets/sobc-english-2010.pdf		http://www.starbucks.com/responsibility/learn-more/policies
Business should support the effective abolition of child labor.	http://assets.starbucks.com/assets/sobc-english-2010.pdf		http://www.starbucks.com/responsibility/learn-more/policies
Business should support the elimination of discrimination of employment and occupation.	http://assets.starbucks.com/assets/sobc-english-2010.pdf		http://www.starbucks.com/responsibility/learn-more/policies
ENVIRONMENT			
Business should support a precautionary approach to environmental challenges.	Environment: http://www.starbucks.com/responsibility/environment		
	Coffee: http://www.starbucks.com/responsibility/sourcing/coffee Cocoa: http://www.starbucks.com/responsibility/sourcing/cocoa		http://www.starbucks.com/responsibility/learn-more/policies
Business should undertake initiatives to promote greater environmental responsibility.	Environment: http://www.starbucks.com/responsibility/environment		
	Coffee: http://www.starbucks.com/responsibility/sourcing/coffee Cocoa: http://www.starbucks.com/responsibility/sourcing/cocoa		http://www.starbucks.com/responsibility/learn-more/policies http://www.starbucks.com/responsibility/learn-more/goals-and-progress/environmental-stewardship
Business should encourage the development and diffusion of environmentally friendly technologies.	Environment: http://www.starbucks.com/responsibility/environment		
	Climate Change: http://www.starbucks.com/responsibility/environment/climate-change Green Store Design: http://www.starbucks.com/responsibility/environment/green-building Cups: http://www.starbucks.com/responsibility/environment/recycling		http://www.starbucks.com/responsibility/learn-more/policies
CORRUPTION			
Business should work against corruption in all its forms, including extortion and bribery.	Business Ethics and Compliance Policy: http://www.starbucks.com/responsibility/learn-more/policies		http://www.starbucks.com/responsibility/learn-more/policies