



**GOSSELIN MOVING**

**GEORGIA**

## **GOSSELIN MOVING Georgia**



## **COMMUNICATION ON PROGRESS REPORT**





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## **From our Chief Executive Officer**

Our company – Gosselin Moving Georgia – is a member of the Global Compact initiative since 2008.

Gosselin believes that our business policies incorporate the ten principles set by Global Compact. These principles are a significant part of our strategy and corporate philosophy.

From the Gosselin Group headquarters in Antwerp, Belgium and all Gosselin Group locations throughout Europe, Central Asia and the Caucasus we strive to continuously improve the quality of our moving, relocation & logistical services provided to our customers.

The network of professional parties with whom we closely cooperate (customers, business partners and subcontractors) is of utmost importance to our organisation. We select business partners that are compatible with our business principles and code of conduct.

Through the year 2012 the Gosselin Group will stay focused on continued progress as a quality driven organisation with respect for people, the environment and social responsibility.

Initiatives such as Global Compact are of great value for our business and the society in general. We will promote and support this initiative actively.

**Marc Smet**  
**CEO Gosselin Group**



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## **Mission Statement**

**Highest standards for packing, shipping, storing, service, information and safety, and fair prices are the basis for a durable relationship with our customers. Gosselin employees have an obligation as individuals and members of the Gosselin team to follow the law and Gosselin's Code of Ethics and Business Conduct.**

**The following core values are the driving force of our mission and are expected of every employee :**

- **RECOGNIZE** that we are all responsible for the quality and timeliness of our services and our agency network.
- **ACT** as a member of a team and **UNDERSTAND** that a single weak link in the chain undermines work done by everyone else.
- **REALIZE** that the quality of our services is based on the quality of work of each individual whatever the function.
- **EMPHASIZE** our individual commitment to teamwork, solidarity and communication.
- **WORK CLOSELY** with Gosselin's clients, suppliers, subcontractors, and service agents to achieve total quality.
- **DESCRIBE** accurately all the services offered under each client's contract.
- **PERSONALIZE** the coordination and timely follow-up of consignments.
- **KNOW** that **ORGANIZATION** affects quality. Everyone must be organized.
- **DEAL** with the cause of problems; avoid discussions and battling over the effects of problems.
- **BE PROUD** of and committed to preserving our proficiency in our various activities, of our sense of initiative, our responsiveness, our eye for detail, our will to perfection, our dedication and our thoroughness.
- **IMPROVE** your know-how every day and share it.
- **GET IT RIGHT** the first time, at the right time, every time.

**Every employee is responsible for Gosselin's quality performance. Every employee strengthens this performance by demonstrating a positive attitude and by providing a commitment to service.**



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The Gosselin management & employees will conduct themselves in an ethical way and in accordance with our core values. Ethics will lead the way where there are no laws, or where the laws are unclear. Ethics is a corporate asset since it will lead to integrity that will help us in developing a responsible behavior while being aware of moral principles. Ethics will deepen the trust the employees and others have in Gosselin.

The participation in Gosselin's ethics and compliance program will be part of the evaluation process of every employee.

## **Code of ethics**

Gosselin, including all its subsidiaries and affiliates, has adopted a Code of Ethics and business conduct. The code of ethics and business conduct restates and formalizes standards of conduct which Gosselin employees are required to meet and have been required to meet from the inception of Gosselin.

Gosselin believes that this formalized code of ethics and business conduct is essential for the following reasons :

### **Gosselin's mission is to**

- **provide superior quality and timely moving and storage services on a worldwide basis at a reasonable price;**
- **cooperate with all industry partners in order to obtain the complete satisfaction of the customer;**
- **achieve a competitive return for investors.**

In order to demonstrate our commitment to this mission, we adopted the ISO9001:2000 quality program and the moving-industry specific FAIM-ISO quality program.

The Code of Ethics and business conduct applies to every person working in our organization, and demands that our work be done with the highest quality and in full respect of the applicable laws and in full respect of our employees, customers, partners, service providers, and government authorities that regulate our industry. **By striving for quality, and treating everyone in our community with respect, Gosselin has built long-lasting relationships with our community. The trust we have earned from everyone in our community contributes to the success, stability and welfare of our organization.**



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## About Gosselin

The Gosselin Group of companies has its headquarters in Antwerp, Belgium.

As a group, Gosselin employs almost 700 people in 48 branches/offices in 32 countries. Gosselin operates more than 1 million square feet of warehouse space, 200 transport vehicles and 500 trailers and containers.

Gosselin owns and operates more than 400,000 square feet of customs bonded warehouses on a total of over 1.250.000 square feet of land. We operate an inland barge terminal on the Albert Canal in Deurne (near the Port of Antwerp) that allows us to bring containers from the docks of Rotterdam and Antwerp directly to our warehouse. This new barge terminal opened at the beginning of August, 2001 and meanwhile handles over 50.000 TEU's annually. The barge loads and discharges directly into our 110,000 square foot warehouse facility designed for quick dispatch of cargo to and from inland Europe.

Gosselin handles and coordinates the drayage, air and water port handling, ocean and airfreight bookings, billings and customs clearances for approximately 100.000 shipments per year.

Gosselin operates 180,000 square feet of warehouse space and provides logistics and support services to "Government Logistics", a contractor for the US Department of State in Antwerp moving cargo to and from US diplomatic missions in Europe, the CIS, Africa and the Middle East to all points worldwide. Of this space, 45,000 square feet is dedicated to long term storage of Diplomatic shipments. The US Government uses this facility as a pre-positioned supply depot for quick supply to diplomatic missions of furniture, appliances and other supplies as well as official vehicles.

We are sincerely proud to say that Gosselin Moving has developed into a leading family business in the commercial moving industry. We count among our clients mostly diplomats and executives of national and international companies. The industry too calls upon our know-how when it comes to office and factory moves. Our clients particularly value the strong sense of quality which is displayed by each of our employees.

Information management is paramount within the Gosselin organization and our IT department is one of the most advanced in our industry. We operate an internet tracking system that provides 24 hour visibility in a secure environment. For further info, please visit our website at [www.gosselingroup.eu](http://www.gosselingroup.eu)



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## The Gosselin Group

- **GOSSELIN MOVING DIVISION:**

Gosselin Moving - Belgium

Gosselin Moving – Italia

Gosselin Moving – Switzerland

Gosselin Moving – Azerbaijan (\*)

Gosselin Moving – Georgia (\*)

Gosselin Moving – Armenia (\*)

Gosselin Moving – Turkmenistan (\*)

Gosselin Moving – Uzbekistan (\*)

Gosselin Moving – Kyrgyzstan (\*)

Gosselin Moving – Kazakhstan (\*)

(\*) : all formerly Gosselin Caucasus & Central Asia – recently incorporated in Gosselin Moving)

Corstjens International Movers – The Netherlands & CIS countries

- **GOSSELIN LOGISTICS DIVISION:**

Gosselin Export Packers – Belgium

High Quality Handling & Distribution – Belgium

Gosselin Airfreight Division – Belgium

Warehousing & Warehouse Related Services – Belgium

North Atlantic Services – Belgium

Gosselin Airfreight Division – Belgium

Gosselin Container Terminal – Belgium

CMC – Custom(s) Made Clearance – Belgium

Gosselin Forwarding Services – Belgium

Gosselin Transport Services – Belgium

Pasec Port - Belgium

[www.gosselingroup.eu](http://www.gosselingroup.eu)





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**Gosselin Moving N.V.** is a local and international household goods removals company that has grown into an integrated logistics provider. This is evident through the acquisition or establishment of several companies with the primary mission of supporting each other. Gosselin operates a port agency, a freight forwarding company, an export packing company, a distribution company and a household goods moving company. For more info : [www.moving.gosselingroup.eu](http://www.moving.gosselingroup.eu)

**Gosselin Moving Italy** maintains offices in Vicenza, Aviano and Napels, to coordinate our moving & logistics traffic in and out of Italy.

For more info : [www.moving.gosselingroup.eu](http://www.moving.gosselingroup.eu)

**Gosselin Moving Switzerland** is our office in Geneva, which is managed by a Belgian moving & relocation specialist. For more info : [www.moving.gosselingroup.eu](http://www.moving.gosselingroup.eu)

### **Gosselin Moving - Caucasus and Central Asia offices (formerly Nomad Express)**

Gosselin Moving also has 3 offices in the Caucasus - Armenia (Yerevan), Azerbaijan (Baku), Georgia (Tbilisi); and another 5 in Central Asia - Kazakhstan (Almaty, Astana), Kirgistan (Bishkek), Tadjikistan (Dushanbe), Turkmenistan (Ashgabat) and Uzbekistan (Tashkent). For more info : [www.moving.gosselingroup.eu](http://www.moving.gosselingroup.eu)

**Gosselin in Germany** : in 1996, Gosselin assumed control of 7 of the largest German agents serving the US Military household goods industry in Germany. These branch offices have the primary mission of performing pickup and delivery and packing/unpacking of household goods all over Germany. All have their own fleet of vehicles and warehouse space.

All the facilities, personnel and equipment of these branches can be called upon by Gosselin whenever necessary.

**Corstjens World Wide Movers** (acquired more than 10 years ago), is headquartered in the Netherlands and has branches in practically every CIS country, and allows us to offer our customers total European coverage. The Corstjens World Wide Movers Group, with headquarters in Amsterdam, The Netherlands, runs a unique network of 19 branch offices in Central and Eastern Europe: Serbia (Belgrade), Slovak Republic (Bratislava), Romania (Bucharest), Hungary (Budapest), Ukraine (Kiev), Slovenia (Ljubljana), Belarus (Minsk), Russian Federation (Moscow, Sakhalin & St Petersburg), Czech Republic (Prague), Latvia (Riga), Bosnia Herzegovina (Sarajevo), Macedonia (Skopje), Bulgaria (Sofia), Estonia (Tallinn), Albania (Tirana), Lithuania (Vilnius), Poland (Warsaw), Croatia (Zagreb). For more info : [www.corstjens.com](http://www.corstjens.com)





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**Gosselin Export Packers N.V.**, is an export packing company specialized in the production of all types of plywood boxes. All crates are made in accordance to the ISPM15 requirements. For more info : [www.gep.be](http://www.gep.be)

**High Quality Handling and Distribution**, specialized in distribution of high-value electronics throughout the Benelux. We utilize this company to make small pickups and deliveries as they cover an average of 600 addresses per day in the Benelux. For more info : [www.highquality.be](http://www.highquality.be)

**Gosselin Airfreight Division**, located in Zaventem, Belgium, and with offices in Antwerp, has been established at the end of 2000 in order to fulfill the need for an airfreight agent with the highest quality standards. The integrated online reservations & customs system enables Gosselin to book freight in a fast and easy manner. For more info : [www.gosselinair.be](http://www.gosselinair.be)

**World Wide Relocation Services** is the in-house relocation company for Gosselin's corporate accounts. This company acts as facilitator, assesses the specific needs and brings in the most appropriate relocation company to physically provide the service.

**Gosselin Container Terminal (GCT)** has seen daylight early 2002. The main purpose of this company is to handle all traffic of containers from the Gosselin premises to and from the ports of Antwerp and Rotterdam via the inland waterways. GCT handles around 55.000 TEU at its inland barge terminal. A Liebherr LHM 250 crane with 65 ton lifting capacity and automated spreader provides the necessary capacity to GCT. For more info : [www.gct-nv.be](http://www.gct-nv.be)

**Custom(s) Made Clearance (CMC)** is the specialised customs broker within the Gosselin Group. CMC has 3 full time Belgian Customs Officers permanently stationed in our facilities and counts a total of 15 customs specialists in its team. This provides exceptional speed and flexibility in dealing with customs regulations for the import and export of household goods. Additionally, Gosselin has a unique group of employees devoted to ensuring all the paperwork is pushed through and to facilitate the movement of freight from the docks. In Antwerp more than 500,000 square feet of warehouse space is customs bonded. CMC has recently obtained the AEO (Authorised Economic Operator) certificate. For more info : [www.cmc-nv.be](http://www.cmc-nv.be)



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**Pasec Port**, world-famous for its lashing and securing activities, and located within the Antwerp port area, is the most recent expansion of the Gosselin Group. Pasec Port brings in loads of technical knowledge and experience in the professional lashing and securing of all types of cargo aboard of ocean vessels, trains, trucks, etc. For more information on Pasec Port : [www.pasecport.com](http://www.pasecport.com)

**Gosselin Forwarding Services** provides resources, infrastructure and expertise for logistic solutions, import as well as export of all types of cargo worldwide. For more information on Gosselin Forwarding Services : [www.gosselinforwarding.eu](http://www.gosselinforwarding.eu) .

**Gosselin Transport Services** has both the knowledge and expertise to offer you tailor-made road transport throughout the European Continent. For many years our customers have valued our customized, bespoke transport solutions. Over the years, we have built an extensive network including our own Gosselin country offices and a broad network of reliable and professional partners. We routinely ship throughout Western and Eastern Europe and into the Caucasus & Central Asia. We specialize in, amongst other destinations, transport to and from Russia and Kazakhstan. Other countries in Central Asia are within our reach through our network of transport partners. For more info : [www.gosselintransport.eu](http://www.gosselintransport.eu)



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## Quality

Quality Control is of the utmost importance to the Gosselin organization. This is evidenced by our certification under the rigorous standards of **ISO 9002** (May 1997). This certification is recognized around the world as a sign of excellence and quality. It indicates that systems are established and in use to ensure that the greatest level of quality is provided to the customer. This is not a one time certification. To maintain this certification, multiple audits are conducted each year by the International Standards Organization to ensure that quality levels are maintained. Gosselin has personnel and systems in place to maintain the highest possible levels of service to their customers.

This is our first line system to ensure quality service is provided. Recently we have updated our quality system to the standards of **ISO 9001 : 2000**.

As further evidence of our commitment to quality in our industry, Gosselin Moving Belgium and Corstjens HQ and Corstjens Moscow have been certified under the highest quality standards of the International Federation of International Household Goods Removals (FIDI- Fédération Internationale des entreprises de Déménagements Internationaux). **FAIM/ISO** certification uses the same ISO 9002 standards and adds more industry-specific details that must be properly organized and in control prior to being certified. FAIM/ISO is based on sixteen parameters audited by independent management consultants. The parameters cover every aspect of international moving : finance, management, operations and customer service. Recognised as the stamp of genuine quality for the international moving industry, FAIM/ISO provides a seamless concept of quality door to door, across the world.

This certification is held at a higher level than ISO 9001:2000 for the commercial household goods industry throughout the world and lets the world know that Gosselin is a financially sound and well managed company and that our customers can have confidence of receiving the highest quality service available in the industry worldwide.

Gosselin Moving and Corstjens HQ & Corstjens Moscow are a Member of the FIDI Global Alliance – the only network of global moving specialists conforming to an internationally recognised quality standard.

Custom(s) Made Clearance is also proud owner of the **AEO (Authorised Economic Operator)** Certificate since August 4 , 2011. CMC has proven to be a reliable, well organized and structured company that meets certain requirements concerning customs-compliance, control systems, financial solvency and security and safety standards.





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## **Gosselin and human rights**

In furtherance of the commitments outlined in Gosselin Company's Code of Business Conduct and Ethics, this statement summarizes the Company's views on key human rights issues and seminal principles embodied in the UN Global Compact, the UN Declaration of Human Right, and the laws of the countries in which we do business.

The principles set forth in this statement reflect the Company's philosophy about the way we will conduct our business on a global basis. They are applicable to all Gosselin employees and are approved and monitored regularly by the Company's senior management.

**Diversity and Nondiscrimination:** Gosselin respects, values and welcomes diversity in its workforce, its customers, its suppliers, and the global marketplace. The Company will comply with all applicable laws of the countries in which we do business, and provide equal employment opportunity for all applicants and employees without regard to race, color, religion, sex, national origin, ancestry, age, disability, veteran status, marital status, sexual orientation, gender identity, genetic information, or any other legally protected characteristic.

**Harassment Prohibition:** Gosselin is committed to providing a workplace free of sexual harassment or harassment based on factors such as race, color, religion, national origin, ancestry, age, marital status, sexual orientation, disability, gender identity, veteran status, genetic information or any other legally protected characteristic. The Company will not tolerate harassment of employees by managers or co-workers, on or off-site. The Company will also endeavor to protect employees from harassment by non-employees in the workplace. Gosselin employees are expected to treat their coworkers, and employees of the Company's customers and suppliers with dignity and respect.

**Child or Forced Labor:** Gosselin will not employ anyone under the age of 16 in any position, and workers under the age of 18 should not perform hazardous work. The Company also expects its suppliers to comply with these standards when placing contingent workers on assignment with Gosselin Georgia. The Company will not allow forced, bonded, or indentured labor practices in our operations, and forbids harsh or inhumane treatment, including corporal punishment or the threat of corporal punishment.



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**Security:** Gosselin will seek to provide a safe and secure business environment for the protection of our employees, products, materials, equipment, systems and information.

**Freedom of Association:** The Company respects the rights, and is further committed to creating an environment of open communication in which employees can speak with their managers about their ideas, concerns or problems, and work together to address workplace issues. We encourage our employees to share their ideas, concerns or suggestions through a culture of cooperation and teamwork



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## **Gosselin transparency and Anti-corruption**

Georgia has carried out many efforts to improve the country's business environment, including cutting the number and rates of taxes, improving tax and fiscal administration, streamlining licensing requirements, deregulating, and simplifying customs and border formalities. In addition, several surveys reveal that the demand for bribes has declined when companies interact with licensing, registry and tax authorities.

Georgia has been widely praised for being able to cut back on red tape in relation to setting up and running a company. Starting a company in Georgia is now relatively simple.

An Anti-Corruption Inter-Agency Council was set up in January 2009 to support and update the National Anti-Corruption Strategy. The Council will also implement recommendations by CSOs and international organizations.

At Gosselin, we do not tolerate corruption and are committed to compliance with international anti-bribery standards, as stated in the Global Compact and local anti-corruption and bribery laws.

We report our policy on bribery and corruption in the compliance and ethics section. All businesses assess, remedy, monitor and report their possible risks related to corruption in the normal course of business. If we become aware of any risks related to corruption, we take appropriate action.

Gosselin strengthened the construction of the punitive and preventive systems, revised and formulated with regard to operation, finance, labor, personnel, supervision management, risk management, internal audit and performance monitoring, etc.





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## **Gosselin and the environment**

Besides the 'green' brand of the Gosselin Group, Gosselin is also actively committed to contributing to the environment.

Some of the recent initiatives in this field :

- Inland container terminal : by using the inland waterways to carry our customers' containers to and from the port of Antwerp and Rotterdam, we reduce road traffic with +/- 115 trucks per working day / 500.000 ton/year. By using this well known 'barge-transportation-system' over the inland waterways we contribute in a meaningful way to our environment.

- Recycling of packing materials : at Gosselin we have committed ourselves to provide and use environmentally sound products whenever possible. All our boxes and packing materials are recyclable. Each of us has a stake in preserving resources for future generations by reducing the amount of material we send to landfills.

- Green energy : we have an agreement with a provider of fotovoltaic solar panels. Since the end of April 2009 a total of 30.000m<sup>2</sup> of our warehouse roofs are covered with fotovoltaic solar panels. This way Gosselin contributes in a significant way to our environment.

As our business grows we want to make sure we minimize our impact on the earth's climate. Therefore we are taking every step we can to implement innovative and responsible environmental practices across our company to reduce our carbon footprint, ensure efficient computing and help our employees to be green !

**GOSSELIN THINKS GREEN ..  
BECAUSE WE CARE ABOUT THE FUTURE OF OUR PLANET !**





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## Geographic Coverage

The Gosselin Group has offices in 32 countries :

**Headquarters :** Antwerp (Belgium)

Offices in :

**The European Union :**

Brussels (Belgium), Amsterdam (The Netherlands), Bitburg, Frankfurt, Kaiserslautern, Mannheim, Nürnberg, Stuttgart, Würzburg (Germany), Aviano, Napels, Vicenza (Italy), Bucharest (Romania), Budapest (Hungaria), Bratislava (Slovakia), Ljubljana (Slovenia), Prague (Czech Republic), Riga (Latvia), Tallinn (Estonia), Vilnius (Lithuania), Warsaw (Poland)

**Central & Eastern Europe :**

Belgrade (Serbia), Kiev (Ukraine), Minsk (Belarus), Moscow, Sakhalin, St Petersburg (Russia) Sarajevo (Bosnia-Herzegovina), Skopje (Macedonia), Sofia (Bulgaria), Tirana (Albania), Zagreb (Croatia)

**Caucasus :**

Baku (Azerbaijan), Tbilisi (Georgia), Yerevan (Armenia)

**Central Asia :**

Ashgabat (Turkmenistan), Bishkek (Kyrgyzstan), Dushanbe (Tajikistan), Almaty, Astana (Kazakzstan), Tashkent (Uzbekistan)



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### Geographic Coverage

Your unique gateway to  
Europe • Central Asia • Caucasus  
via the port of Antwerp





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### We can offer you :

Full moving & relocation assistance

Extensive knowledge of the European, Central-Asian and Caucasian moving market

Moving & forwarding specialists

Highest quality standards : ISO9001, FAIM-ISO, AEO

Own airfreight department at Brussels Airport

Own inland container terminal

70.000 m<sup>2</sup> customs bonded, heated and protected warehouses

In-house customs department

Handling of your FCL, LCL and groupage shipments

Optimization of your consolidation by shipping through ONE port

Transshipment via the Port of Antwerp

On-line tracking system

Plywood boxes for storage and overseas shipments

Excellent communication through our Headquarters in Antwerp

All different forwarding & trucking solutions

[www.gosselingroup.eu](http://www.gosselingroup.eu)







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## Gosselin Georgia

**Gosselin Georgia** started operating in Georgia in 1995 under the name 'Nomad Express'. We built a secured warehousing system in 2007 in Didi dighomi close to Goodwill store. Reason for this location was that as Gosselin Georgia is handling mostly truck and containerized transport, all transport comes from the Western part of Georgia through Mtscheta and we did not want to overload traffic in Tbilisi center with our transports. Now all our trucks can drive through Mscheta and turn at Goodwill to our warehouse.

We are currently in communication with Global Compact to find a solution for the recycling of unusable packing material.

We welcome any cooperation with other Georgian companies who also have a considerable amount of packing material to join efforts and organize a weekly pick up and move to factories who can use these materials to make new boxes e.g.

### **We offer a wide range of the following removal services:**

Packing

Local removal services

International removal services worldwide out/to Georgia

Office & project removal services

Freight forwarding – trucking – airfreight - containerized

Customs Clearance at its own customs bonded warehouse

Warehousing / storage solutions (24 hours secured)

Our highly qualified staff is looking forward to serve you every day except Saturdays and Sundays, between 9am and 5 pm.





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## Gosselin Georgia - Achievements

Gosselin Georgia is pleased to announce the opening of a new customs bonded warehouse for diplomatic cargo in 'Sakartvelo', the Georgian name for the republic of Georgia.

Having considerable experience with both the business and diplomatic communities has made Gosselin acutely aware of issues such as security, special handling of irreplaceable items and consideration for employee schedules that can often change at a moment's notice.

With this in mind Gosselin Georgia has become the first freight forwarder in the Caucasus region to operate a dedicated customs bonded warehouse for diplomatic goods, and the facility has been granted the code GEH 01.

All diplomatic goods entering by truck via the border or via container through the ports of Poti or Batumi can be directly send to this bonded warehouse in Tbilisi. Here these goods can be stored long-term and then distributed on demand to our offices in Baku (Azerbaijan) or Yerevan (Armenia) or imported directly into Georgia.

### Security, Service and Savings

This gives our customers both extra service and security as our warehouse is monitored 24/7 and is operated by the same company that can deliver these goods to the final destination. This also provides a huge advantage in cost and time for our customers, as diplomatic goods for the entire Caucasus region can stay at our bonded warehouse until our clients instruct us to deliver, then they can be consolidated into a single delivery.







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### **Started to meet local needs**

Gosselin Georgia started exactly 15 years ago in Tbilisi as a small removal company under the name Nomad Express. Since then there has been a strong local need for organizing house hold moving services and export transportation.

“In effect, moving companies barely even existed in this part of the world, and very soon Nomad Express became a solid partner for many embassies and the international business environment in Tbilisi,” says John Braeckeveldt, Director of Gosselin’s branch in Georgia.

Gosselin Group CEO Marc Smet and Director Stephan Geurts Sr. highlight that from the first day, Nomad Express established a strong relationship with Gosselin World Wide Moving (Belgium) because Nomad Express wanted to work with the best export packing material, material produced under the Gosselin brandname.

“An interactive cooperation has been indeed running and Nomad Express operated many times as subcontractor for Gosselin and whenever possible Nomad counted upon the Gosselin international network and intermodal transportation solutions,” notes John Braeckeveldt.

### **Nomad Joins Gosselin**

In 2004, Nomad Express changed its name to Gosselin Georgia and became part of The Gosselin Group Moving Division as Gosselin Caucasus & Central Asia. This brought direct access to the resources of the Gosselin Moving, a multinational organization with 47 branch offices in 32 countries, more than 600 employees, and one million square feet of warehousing and 200 vehicles providing service from the western border of China to the United States.

“All together, the Gosselin Group provides a tremendous amount of resources to be applied to all aspects of the relocation process as well as to move quickly to solve any situation that may be presented during the process,” says Braeckeveldt, “In fact, each customer has the benefit of only having to deal with one office or one organization for all aspects of relocation.”



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### **New Warehouse Constructed**

This name change accompanied the construction of new warehouse and offices close to the American Embassy in Georgia to better meet local customer needs.

The 15,000 sf (1400 sm) building, is divided into two warehouse units of 7000 sf (650 sm) each, connected by a staging area with two loading docks. This arrangement facilitates operations including container stuffing/stripping and loading/ unloading of vehicles. The new building was shipped from Belgium to ensure the quality of materials used were in accordance with the company standards. The warehouse is located on a 25000 sf (2300 sm) piece of property that is fully fenced and is under 24-hour security surveillance.

### **Customs Clearance Added**

Maintaining their investment in customers services, in 2009 Gosselin Georgia started their own sub- company Customs Made Clearances Georgia, CMC Georgia. Gosselin Georgia is now able to provide their customers with in-house customs clearance, including customs procedures and declarations at their facility in Didi -Dighomi.

This gives a tremendous benefit to customers as CMC Georgia has the customs experts in-house, and customers can rely on the best and smoothest import/export clearances for their goods and possessions.

Also Gosselin Georgia teamed up with Government Logistics N.V., a newly formed company in Belgium. Government Logistics has a complete range of services and facilities available to meet the needs of US Government moves and relocations

### **Caucasus Transportation Hub**

The latest service improvement from Gosselin Georgia is to establish Georgia as a transportation hub from the US and EU through Georgia to the Caucasus and Central-Asia regions. Georgia's central geographic location, bridging several economic regions, provides it with a unique competitive advantage as a transit country.

Situated at the crossroads between Europe and Central Asia, Georgia is the shortest route for transporting raw materials, finished goods, gas and oil between Azerbaijan and Central Asia and the West. At the same time, Georgia functions as the north-south transportation link between Russia and Turkey and, via Armenia, to Iran.



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Situated at the crossroads between Europe and Central Asia, Georgia is the shortest route for transporting raw materials, finished goods, gas and oil between Azerbaijan and Central Asia and the West. At the same time, Georgia functions as the north-south transportation link between Russia and Turkey and, via Armenia, to Iran.

## **Meeting Customer Needs**

"Gosselin Georgia is continually striving to maintain flexibility and adaptability to meet our clients' demands for extraordinary service," John Braeckeveldt says. Gosselin Georgia and its extended team specialists via Gosselin Moving are the ones with the resources to do this !



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## **Gosselin Georgia – contact :**

Gosselin Georgia

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